A rental store has several device types for rent. Devices as well as their type are designated by a number and have a label. Every device type has a rental rate. Devices may be rented by customers, identified by a number and whose name and address are known. A customer may rent(several devices. The same device may be rented several limes by the same customer, therefore the rent start date and duration are stored. Customers who have forgotten to give back their devices will be contacted and billed.