

HERITAGE BUILDING RETROFIT TOOLKIT

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PURCELL

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Fig. 1 Historic Building Challenge stakeholder engagement event held in January 2023. Photographer: James Gifford-Mead

FOREWORD

A challenge for the whole city

As with many other cities across the world, the City of London Corporation has adopted ambitious climate goals, with a Climate Action Strategy to achieve net zero in the City by 2040.

As the oldest, most historic part of London, the City (or Square Mile), is the place from which modern-day London grew. From its origins in around AD50 to the present day, the Square Mile has never stood still. Constantly adapting, it has responded to political and social evolution, catastrophic disaster, and technological advancement.

It now needs to respond to a rapidly changing environment brought on by the effects of climate change, transitioning away from a reliance on fossil fuels towards a regenerative future. As a fundamental part of the Square Mile's identity, the physical remnants of the City's past – its historic buildings – must be part of this transition.

As part of our Climate Action Strategy, the Corporation has worked with Purcell to deliver a Historic Building Carbon Reduction and Climate Resilience Challenge. The Challenge represented an initial attempt to engage with and bring together heritage building owners and occupiers in the City to better understand how they perceive this issue; identify particular barriers and opportunities; share and promote knowledge; as well as recognising existing good practice. The results have informed this toolkit.

It is clear many owners and occupiers are already on a journey to understand and reduce their carbon emissions and delivering climate resilience in their historic buildings. As the custodian of many heritage assets, the Corporation itself is part of this journey and wants to share our own experiences and learn from others. The Challenge is very much an initial step and we are committed to ensuring our policies and resources support others to take action.

As with many climate actions, addressing this challenge potentially provides significant wider benefits – in terms of reducing energy costs; creating comfortable and healthy internal environments; and prolonging the lifespan of buildings. These are increasingly important factors in the way we sustainably manage and develop our built environment.

This challenge is not restricted to the Square Mile. Recent research suggests improving the energy efficiency of historical properties could reduce carbon emissions from the UK's buildings by 5% each year. Retrofitting these buildings could generate £35bn of economic output a year, create jobs as well as playing a crucial role in achieving climate targets. Therefore, we very much hope this toolkit will be of interest beyond the Square Mile and contribute to wider discussions on this important topic.

I would like to express my gratitude to all those who contributed to the development of this toolkit and to Purcell for their hard work and expertise.

Alderman Alison Gowman
City of London Corporation

EXECUTIVE SUMMARY

The City of London is home to more than 600 listed buildings (covering an area of about 500,000m²), 27 conservation areas, 48 scheduled ancient monuments and four historic parks and gardens. For centuries we have adapted these buildings to respond to changing environmental and social contexts, securing their cultural and economic benefits for future generations.

With the climate crisis representing the single greatest challenge facing our generation, bold and ambitious action is needed to unlock the potential in our built heritage and reduce greenhouse gas emissions. Adapting them to the extreme effects of a changing climate.

Furthermore, the reuse, refurbishment and retrofit of existing buildings represents a crucial step in reducing the impact of the built environment, which is responsible for almost 40% of greenhouse gas emissions, 50% of extracted materials, and one third of waste globally.

By creatively unlocking the potential in our heritage buildings we can provide long lasting, resilient and beautiful places, whilst preserving our natural resources and reducing emissions.

The Historic Buildings Carbon Reduction and Climate Resilience Challenge is a collaboration between the City of London Corporation (CoLC) and Purcell, running from 2022 to 2023. It is set within the context of the CoLC's wider Climate Action Strategy, which sets out how the organisation will achieve net zero, build climate resilience and champion sustainable growth.

The Challenge has drawn from research and engagement with owners, occupiers, and caretakers of historic buildings within and around the City, which highlighted that whilst there is a large amount of interest and focus on addressing carbon emissions and climate resilience in heritage buildings, action has so far been limited, and projects that have sought to lead the way are not widely publicised or shared.

In an effort to address these issues, the campaign has culminated in this open-access, toolkit which provides a nine-step methodology aimed at empowering building owners to initiate the adaptations necessary to reduce carbon emissions and build climate resilience in their heritage buildings.

Whilst the diversity of the built heritage within the Square Mile is a considerable challenge (there is no one-size-fits all solution), the toolkit aims to provide a common methodology. Framed around eight core building types (or typologies), it is intended to facilitate a better understanding of heritage retrofit, drawing comparisons across similar buildings, and developing an adaptable and considerate approach.

By collating and signposting best practice principles and examples across these typologies, the toolkit provides a resource that will allow building owners to confidently start the process of responsible retrofit, build a business case and deliver the adaptations necessary.

The nine-step methodology, summarised below, is based on latest best practice guidance and will ensure an iterative, whole building approach that is sensitive to the particular challenges of heritage buildings.

1. Start from a position of knowledge

Understanding the existing building is crucial to developing an appropriate retrofit response. Gather all available data and consider the building's architectural and historic interest; context, construction and condition; form and layout; performance and patterns of use; energy consumption and any anticipated future changes.

2. Identify the risks

Consider the increased risks from our changing climate, like overheating and water ingress from extreme weather events. These should be addressed as part of any retrofit. Also consider the risks of maladaptation, for example reduced heritage significance, increased energy consumption, abortive work, fire safety, moisture build up, poor air quality.

3. Evaluate the opportunities

Opportunities to reduce carbon emissions and build climate resilience should follow a whole building approach, where the consequences of every retrofit measure is fully understood, and the building is considered as a whole system. Priority should be given to measures that eliminate unnecessary energy wastage and mitigate the impact of unavoidable energy use, before considering improvements to a buildings fabric, and installing zero carbon systems.

4. Develop a whole building retrofit plan

This should set out a plan for all the work that will be needed to retrofit the building, how it will be phased and how each phase interrelates. It should set out the building constraints and risks; carbon reduction and climate resilience strategy; requirements for statutory approvals; as well as a plan for monitoring and reporting energy consumption.

5. Build a business case

The benefits of taking climate action in heritage buildings go beyond reducing carbon emissions to reduced energy costs and providing long-term energy security; creating healthy, comfortable internal environments; ensuring resilience against future uncertainty and minimising risks; increasing market value and avoiding stranded assets. Clearly identifying these benefits, and understanding any external funding opportunities will help build a strong business case.

6. Detail design and specification

All changes, whether small-scale repairs or larger alterations, require an appropriate level of detailed consideration. Seek professional advice and consider issues such as compatibility with future phases; whole life carbon; usability; vapour permeability and moisture movement; air tightness and adequate ventilation; and thermal performance.

7. Seek relevant approvals

With some retrofit work, particularly involving a listed building, or buildings in a conservation area, certain statutory approvals will need to be obtained prior to starting the work. Consult with an expert and confirm approval requirements with the CoLC in terms of planning; listed building consents; building regulations; and party wall awards.

8. Installation and work on site

Site operations can have a significant impact on the effectiveness of a retrofit project. Find a contractor who is familiar with your building type and construction and shows interest in what you are trying to achieve.

9. Feedback loop

The ongoing monitoring and long-term oversight of the delivered outcomes will be key to understanding the impacts of any retrofit project. Test the completed building against the original brief; engage with building users to ensure correct operation; and feedback lessons into future projects.

Fig. 2 Historic Building Challenge stakeholder engagement event held in January 2023. Photographer: James Gifford-Mead

AT ARE THE CHALLENGES?

Definitions

Heritage

"All inherited resources which people value for reasons beyond mere utility" *Conservation Principles*, English Heritage, 2008

For the purposes of this document, the word 'heritage' is used in relation to a building, monument, site, place, area or landscape identified as having a degree of significance meriting consideration in planning decisions, because of its special interest.

Retrofit

For the purpose of this document, the term 'retrofit' is used to refer to the upgrading of a building to enable it to respond to the imperative of climate change. Retrofit may involve repair, renovation, refurbishment and/or restoration of the building, providing the aim is to mitigate against climate change and ensure the building is well adapted for our changing climate.

Whole building approach

Best practice retrofit takes a whole building approach, where the consequence of every retrofit measure is fully understood, and the building is considered in its entirety.

A full list of definitions is found in Appendix B.



INTRODUCTION

What is the purpose of this toolkit?

The purpose of this toolkit is to provide clear and actionable guidance for owners, occupiers and caretakers of historic and listed buildings, to help them take steps to reduce carbon and build climate resilience in their heritage buildings.

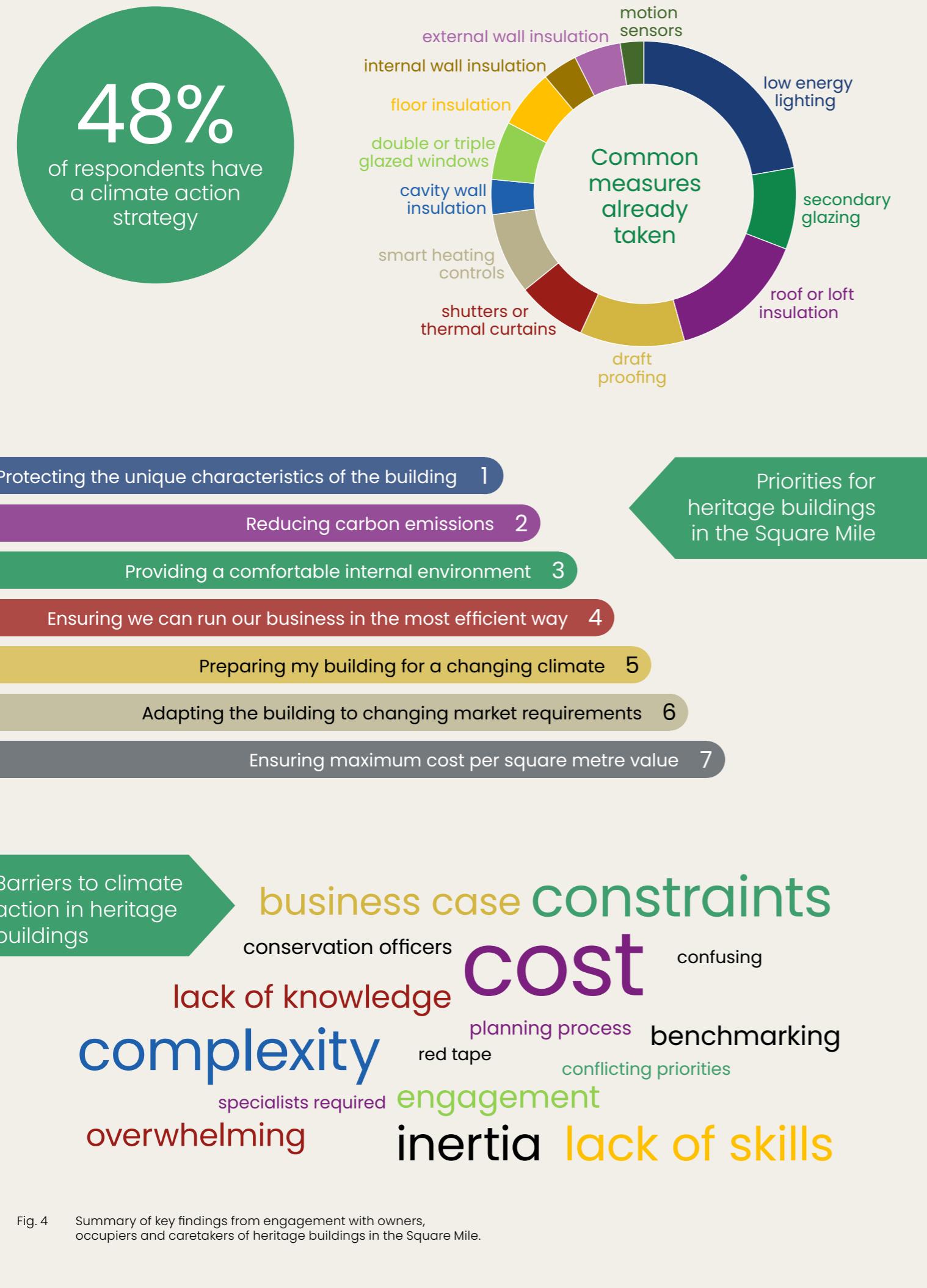
The intention isn't to replace or supersede existing guidance on this topic, but to collate and signpost best practice principles and examples. This will provide a resource enabling building owners to confidently start the process of responsible retrofit, build a business case and deliver the adaptations necessary.

Whilst this toolkit draws on the historic environment of the Square Mile, referencing typologies that are most significant to the City's unique character, it is equally relevant to towns and cities in the UK and around the world who are exploring how to adapt their historic buildings for a sustainable future.

Who is this toolkit for?

This toolkit is intended to provide a starting point and reference guide for anyone wishing to reduce energy use, address carbon emissions, and build climate resilience in heritage buildings of any type. It will be especially useful for the following groups.

- Owners, occupiers and developers of historic and listed buildings.
- Local authority conservation and planning officers, building control and approved inspectors.
- Professionals and consultants employed to undertake retrofit design work on historic and listed buildings.
- Building contractors and suppliers employed to undertake retrofit construction work in historic and listed buildings.



Why we need action

The broader benefits created by taking climate action in our built heritage go far beyond reducing carbon emissions. From reduced running costs and providing long-term energy security; creating healthy, comfortable internal environments; ensuring resilience against future uncertainty and minimising risks; increasing market value and avoiding stranded assets; and delivering on green commitments; all with the added benefit of conserving our built heritage for the long-term, and protecting our natural resources, by utilising the buildings and places we already have.

Whilst there is a large amount of interest and focus on tackling the climate crisis in heritage buildings across the city, action has so far been limited. Projects that have sought to lead the way in terms of carbon reduction and climate resilience, are not widely publicised or shared.

Through extensive engagement with CoL stakeholders, including a series of in-person and online events, interviews, and targeted surveys, CoLC has tried to establish the following:

- **Where are we?** To determine where various organisations are along their net zero journey.
- **What are the challenges?** To understand what is hindering climate action in the Square Mile's historic and listed buildings.
- **What do we need?** Looking for solutions to facilitate greater action in the Square Mile.

The discussions, debates and collated data highlight a number of key concerns and challenges including:

Costs

A lack of funding, government support, and the challenges of building a viable business case, were all seen as significant barriers to action.

Where to start

A lack of coherently communicated and readily accessible advice and guidance was also considered a key challenge, with some open source resources deemed too complex.

Consistent messaging

Obtaining planning and listed building consent, in particular a lack of consistent advice across boroughs was seen as unnecessarily confusing. There was a call for more top down support, particularly in relation to the National Planning Policy Framework (NPPF) which fails to offer clarity to those trying to balance sustainability against heritage value.

Skills and training

A lack of relevant skills at all levels, both within organisations and across the supply chain was seen as an issue. There was a call for more training and upskilling opportunities that might help bridge the gaps within organisations between those who take an active interest in sustainability and those making decisions at the top.

Collaboration and knowledge sharing

The complexity of negotiating the right advice, approach, and funding challenges, particularly for smaller organisations, can be incredibly daunting. Sharing lessons, providing strong, collaborative networks of peers, and mutual benchmarking were all seen as opportunities.

This toolkit is intended to help address some of these issues. In particular, by providing easily accessible advice and guidance on where to start, and how to build a business case for retrofit projects in heritage buildings.

It has been developed in tandem with new policy guidance that intends to provide consistent messaging on how to balance sustainability against heritage value. In addition, the toolkit links to case study examples aimed at sharing knowledge, lessons and experiences from those who have started this process, in the hope that this will inform others and inspire more action.

Legislative and policy context

The policy and regulatory landscape is rapidly evolving in response to the climate challenge. The following sets out key policy aspects to be considered.

National Planning Policy Framework (NPPF)

The NPPF sets out the Government's planning policies for England and how these should be applied in planning policies and documents. The NPPF reiterates that the purpose of the planning system is to "contribute to the achievement of sustainable development", acknowledging the role planning can play in securing radical reductions in greenhouse gas emissions and adapting to climate change.

Paragraph 8 of the NPPF states that sustainable development should include moving to a low carbon economy, and paragraph 152 provides that the planning system should support the transition to a low carbon future. There is National Planning Practice Guidance about mitigation and adaptation measures in the planning process to address the impacts of climate change.

The NPPF indicates that local authorities should plan for new development in ways which reduce greenhouse gas emissions consistently with the Government's zero carbon buildings policy and adopt nationally described standards.

The Department for Levelling Up, Housing, and Communities is currently updating the NPPF and a public consultation is in progress. On climate change, Chapter 14 proposes to attribute greater weight to energy efficiency improvements in existing buildings.

Useful resources and references

 *National Planning Policy Framework*, Department for Levelling Up, Housing & Communities UK Government, 5 September 2023
<https://gov.uk/government/publications/national-planning-policy-framework--2>

 *Planning (Listed Building and Conservation Areas) Act 1990*, UK Government
<https://legislation.gov.uk/ukpga/1990/9/contents>

Minimum Energy Performance of Buildings Bill

The UK Government is also progressing a Minimum Energy Performance of Buildings Bill which will require commercial building tenancies to obtain a minimum Environmental Performance Certificate (EPC) rating. While some listed buildings in the City may be exempt (given compliance would "unacceptably alter the character or appearance" of the buildings), several listed building schemes in the City are aligning their retrofit with these goals in mind.

London Plan

The current London Plan is committed to ensuring the capital leads the way in tackling climate change by making London a net zero-carbon city by 2030. It requires major development proposals to be net-zero carbon and achieve a minimum on-site carbon reduction of at least 35% beyond 2013 building regulations. Where the zero-carbon target cannot be fully achieved on site, payments to a carbon offset fund or off-site delivery are sought.

City of London Local Plan

The City of London Local Plan, adopted in 2015 is the strategy for planning the City. It sets out the vision for shaping the Square Mile up to 2026 and contains the policies which guide planning decisions within the City. The Plan is currently under review and will be replaced by the new City Plan once it is adopted in early 2024.

The City of London Local Plan (2015) requires all redevelopment proposals to demonstrate the highest feasible and viable sustainability standards in the design, construction, operation and "end of life" phases of development. It requires major developments to achieve a minimum BREEAM rating of "excellent" and aim for "outstanding". (Policy CS15 – Sustainable Development and Climate Change).

The Plan also seeks to "safeguard the City's listed buildings and their settings, while allowing appropriate adaptation and new uses." "Proposals for sustainable development, including the incorporation of climate change adaptation measures, must be sensitive to heritage assets."

Planning for Sustainability – Supplementary Planning Document (SPD)

The Corporation is producing supplementary planning guidance to support its sustainability policies in the City. It is being produced in conformity with the policies in the London Plan. The SPD includes dedicated chapters on retrofitting and reuse; greenhouse gas emission and energy; the circular economy; climate resilience; biodiversity and green infrastructure.

Climate Action Strategy 2020–2027

In 2020, the City of London Corporation adopted a radical Climate Action Strategy which breaks new ground and sets out a pathway to achieving net zero emissions for both the Corporation's activities and the wider activities of businesses and residents in the Square Mile. In adopting the strategy, the Corporation has committed to:

- Achieve net zero carbon emissions from our own operations by 2027
- Achieve net zero carbon emissions across our investments and supply chain by 2040
- Support the achievement of net zero for the Square Mile by 2040
- Climate resilience in our buildings, public space and infrastructure

Square Mile Local Area Energy Plan 2023

The Square Mile Local Area Energy Plan sets out a vision for a zero carbon energy system and the associated infrastructure, policy and programmes which will be needed to realise the plan. It sets out actions that need to be taken by key actors in the City, including the Corporation itself, local and national government, energy providers, regulators, industry and residents.

 *Legal requirements for listed buildings and other consents*, Historic England Website
<https://historicengland.org.uk/advice/hpg/decisionmaking/legalrequirements/>

 *The London Plan: The Spatial Development Strategy for Greater London*, Mayor of London, March 2021
<https://london.gov.uk/programmes-strategies/planning/london-plan>

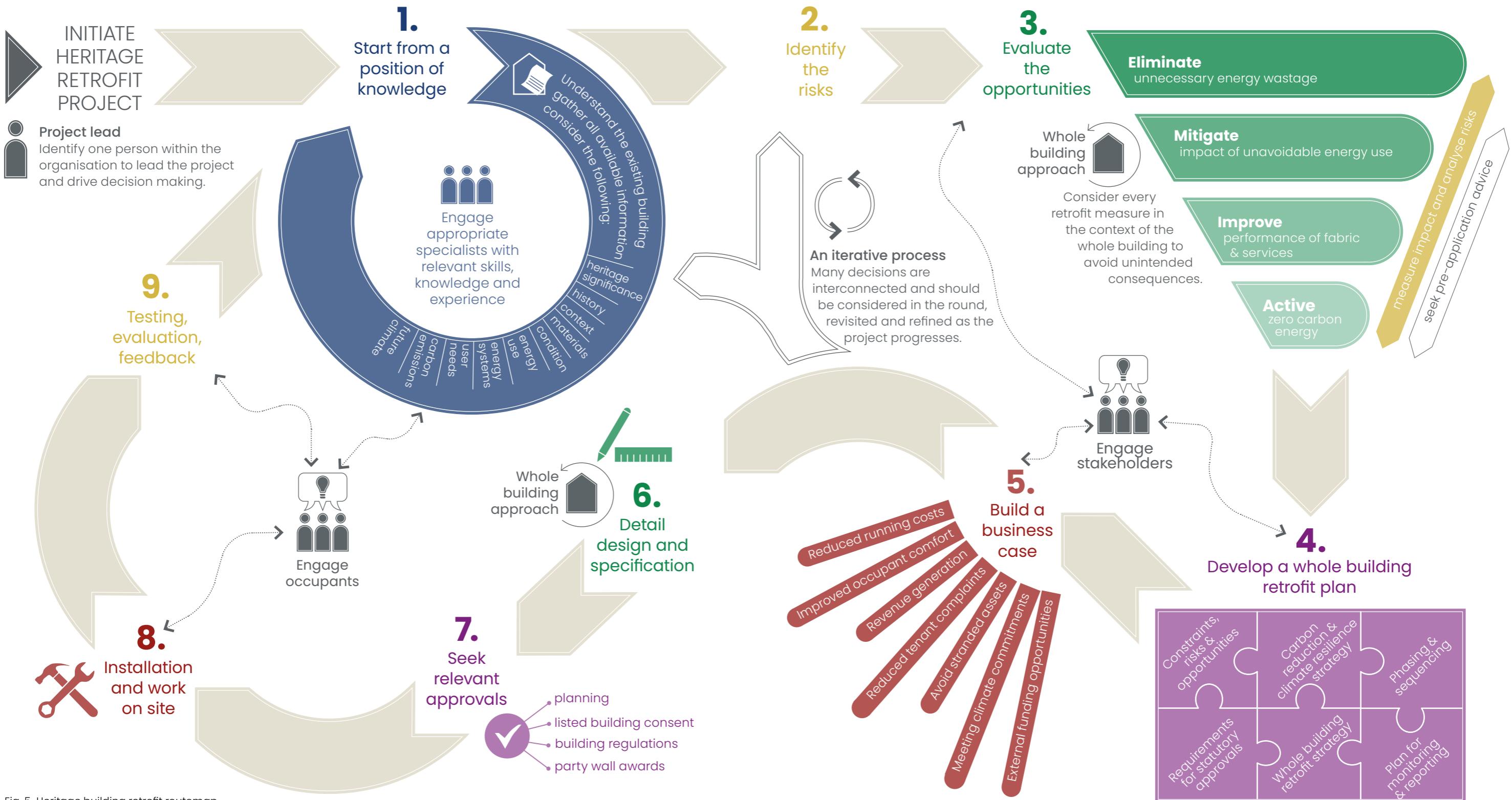
 *Climate Action Strategy 2020–2027*, City of London Corporation, September 2023
<https://cityoflondon.gov.uk/services/environmental-health/climate-action/climate-action-strategy>

HERITAGE BUILDING RETROFIT ROUTE MAP



This routemap provides a summary of the process that should be followed for reducing carbon emissions and building climate resilience in heritage buildings.

The process is intended to be scalable, and the effort and resources required to follow this approach should be commensurate to the complexity of the project.



GETTING STARTED

Who to involve

An important consideration at the start of any project is who to involve in the process, both within the organisation, and any external advisors or professionals. Depending on the complexity of the building(s) and the organisation, developing a retrofit plan for a heritage building might involve many different people from a range of backgrounds. Allocate one person within the organisation, with a good knowledge of the building and the organisational structure, to lead the project and drive decision making. Consider engaging the following:

- key decision makers
- financial lead
- facilities manager and maintenance team
- building users / occupiers
- tenants or regular users of the building

Most retrofit projects, particularly those involving heritage buildings, involve at least one building professional, and many projects involve several, with a range of roles. The selection and appointment of the project team will depend on the scale, complexity and nature of the project. It is strongly recommended that you appoint trained, professional people who are experienced and skilled in the appropriate areas. Consider engaging the following:

- Heritage consultant
- Architect
- Services engineer
- Planning consultant

You may also wish to consider initiating discussions with Historic England and the City's conservation and planning team as early as possible.

Recent guidance from the BSI, *PAS2038:2021 Retrofitting non-domestic buildings* and *PAS2035:2019 Retrofitting domestic buildings*, require new roles (a Retrofit Lead Professional or a Retrofit Coordinator). If your project is required to comply with one of these standards, these roles will need to be appointed from the outset. Read the standards fully to find out more.

Start from a position of knowledge

Every heritage building is different, as are the needs and requirements of their occupants. As a result, every retrofit strategy will be different. It is vitally important to understand your building(s) fully in order to plan and deliver the most effective retrofit strategy.

With listed buildings, scheduled ancient monuments, and buildings in a conservation area, one of the most important things to identify is what makes the building significant. Heritage significance can derive from a number of different factors including a building's age, its importance to a community, its connection to an important historical figure or event, or its architectural design. However old your building is, it will help to assess the following:

- architectural and historic interest
- aesthetic qualities, design and character
- archaeological interest
- materials used, furnishings and fittings
- building form and layout
- spatial qualities and decorative features

Once you understand a building's heritage significance, you will understand what is important about it and what might be sensitively altered, adapted or changed.

As well as this, you must understand the building's context, its surroundings and situation; its history, construction, and condition; its energy use and impact; its occupation and patterns of use; its current and future climatic context. Also consider the financial context, planned maintenance projects, and available funding.

It may also be useful to look beyond the boundary of the site to neighbouring developments and planned infrastructure upgrades, as it could highlight a mutually beneficial strategy that could serve the wider area.

Using the data gathered to establish a baseline, particularly in terms of carbon emissions and energy use, will help to benchmark improvements and set clear and realistic targets.



An initial assessment of the building *might* include...

Building context and situation



- ✓ Identification of constraints imposed by the site, e.g. elevation and exposure, access, adjoining properties etc
- ✓ Future climatic context including risk of flooding, overheating etc
- ✓ Identification of planned improvement, maintenance or upgrade projects associated with the building

Beyond the boundary



- ✓ Appraisal of local area plans for energy generation, distribution and future upgrades to National Grid
- ✓ Appraisal of neighbouring development plans where resources and infrastructure could be shared with the site

Significance and building history



- ✓ Appraisal of the building's heritage significance and architectural features, and how it has changed over time
- ✓ Appraisal of materials, structure and construction, including how this has changed over time

Building use and patterns of occupation



- ✓ Appraisal of existing occupancy, including the number of occupants and regular visitors; the hours of occupancy and business operations
- ✓ The types of occupants and their requirements and expectations for indoor environmental quality
- ✓ Any special considerations such as the presence of vulnerable persons

Existing building form and condition



- ✓ A measured survey to establish overall dimensions of building's heat loss envelope, and key elements including window and door openings
- ✓ Review of building condition, highlighting any defects, damp, leaks, moisture accumulation, needs for further investigation and remedial work
- ✓ Appraisal of the building's construction to establish the thermal and moisture properties of the main elements and any retrofit measures previously carried out
- ✓ Appraisal of any hazardous risks, including fire safety and asbestos

The level of detail required at this stage should be commensurate to the complexity of the project. This list is not exhaustive and is intended as a guide. Not all information will be available initially, new information may be discovered during later stages.

Existing services and energy use



- ✓ Appraisal of installed building services, systems and meters (ventilation, air conditioning, cooling, heating, hot water, lighting systems, power supply) including appraisal of efficiency, capacity and life expectancy



- ✓ Any installed LZC (low and zero carbon) systems (e.g. solar panels or heat pumps)



- ✓ Review of fuel bills and/or fuel meter readings (including sub-meters, covering a period of at least one year)



- ✓ Identification of building services control zones and the programmes and settings for each zone (e.g. times, temperatures, ventilation rates)

Regulatory context



- ✓ Identify requirements for energy efficiency, fire safety, planning permission, listed building consent, tree preservation orders or archaeological investigations etc

Available resources



- ✓ Acquisition of copies of any available fire safety assessment, asbestos surveys, building logbook, operation and maintenance manuals for the building fabric and building services

Financial context



- ✓ Identification of any allocated budgets, funding opportunities, financial incentives or grants

Useful resources and references



PAS2038:2021 Retrofitting non-domestic buildings for improved energy efficiency, Department for Business, Energy & Industrial Strategy, BSI, August 2021
<https://www.bsigroup.com/en-GB/standards/pas-20382021/>



PAS2035:2019 Retrofitting domestic buildings for improved energy efficiency, Department for Business, Energy & Industrial Strategy, BSI, February 2020
<https://www.bsigroup.com/en-GB/standards/pas-2035-2030/>



BS40104 Assessment of dwellings for retrofit, BSI, July 2021
<https://standardsdevelopment.bsigroup.com/projects/9021-05901>

IDENTIFYING THE RISKS

A risk based approach

There are many risks when embarking on a building project, but projects involving heritage buildings often carry more risks than those that don't. Working with existing buildings involves greater uncertainty, often associated with unknown factors like building condition, historic boundaries and ill-defined land ownership. These things can have consequences when trying to develop robust cost plans. There are risks associated with gaining planning and listed building consent when trying to make changes to heritage buildings, and this can impact time frames and budgets.

Starting from a position of knowledge, as described in the previous section, is an important step in reducing the risk of unknowns to a minimum. Such risks can be minimised if their possibility is understood at the outset and a well thought out strategy is developed.

In addition to usual project risks, our changing climate is increasing the frequency and severity of many physical climate hazards that impact our built heritage, like extreme flood events, increased rainfall, warmer temperatures and severe drought. It is also introducing new hazards that could impact our built heritage, like the spread of new and invasive pest species.

Moreover, a rush to retrofit risks the potential maladaptation of our built heritage, with the insertion of fabric efficiency measures and renewable energy sources that could have unintended consequences if not considered and planned properly.

Adopting a risk-based approach to both carbon reduction and climate resilience, will facilitate proper planning and consideration. This ensures our heritage buildings are prepared for the known hazards and impacts likely experienced in our changing climate, whilst avoiding unintended consequences of ill-considered energy efficiency measures.

Climate hazards

CoLC has identified six climate hazards. These highlight key areas that need to be addressed within developments and other planning processes.

1 Flooding

A change in both the frequency, intensity and seasonal variability of rainfall in the future, as well as sea level rise, will put pressure on drainage system (see flood risk map shown on page 19).

2 Overheating

Increasing temperatures and the frequency and length of heat waves will be made worse due to the urban heat island effect (see overheating risk map shown on page 19).

3 Pests and diseases

Changing seasonal conditions and global patterns will influence the spread of new and emerging diseases, while pests and invasive non-native species may also increase in number.

4 Water stress

Changes in rainfall patterns and intensity will impact drainage systems, and London's capacity to meet its water demand, which can lead to drought. Droughts are expected to get longer and occur more frequently.

5 Trade, food and infrastructure

Weather-related impacts, geopolitical changes and altered climate conditions are likely to negatively impact upon major infrastructure, such as the power grid and transport network, as well as disrupting food production and trade.

6 Biodiversity losses

Changes to the climate can fundamentally alter natural trends and cause decline and loss within ecosystems. This includes disruption to ecological processes such as pollination, carbon storage capacity and our dependence on the natural environment for our wellbeing and resources.



Fig. 6 Flood risk in the Square Mile, with listed building distribution
Adapted from City of London Strategic Flood Risk Assessment (2017)

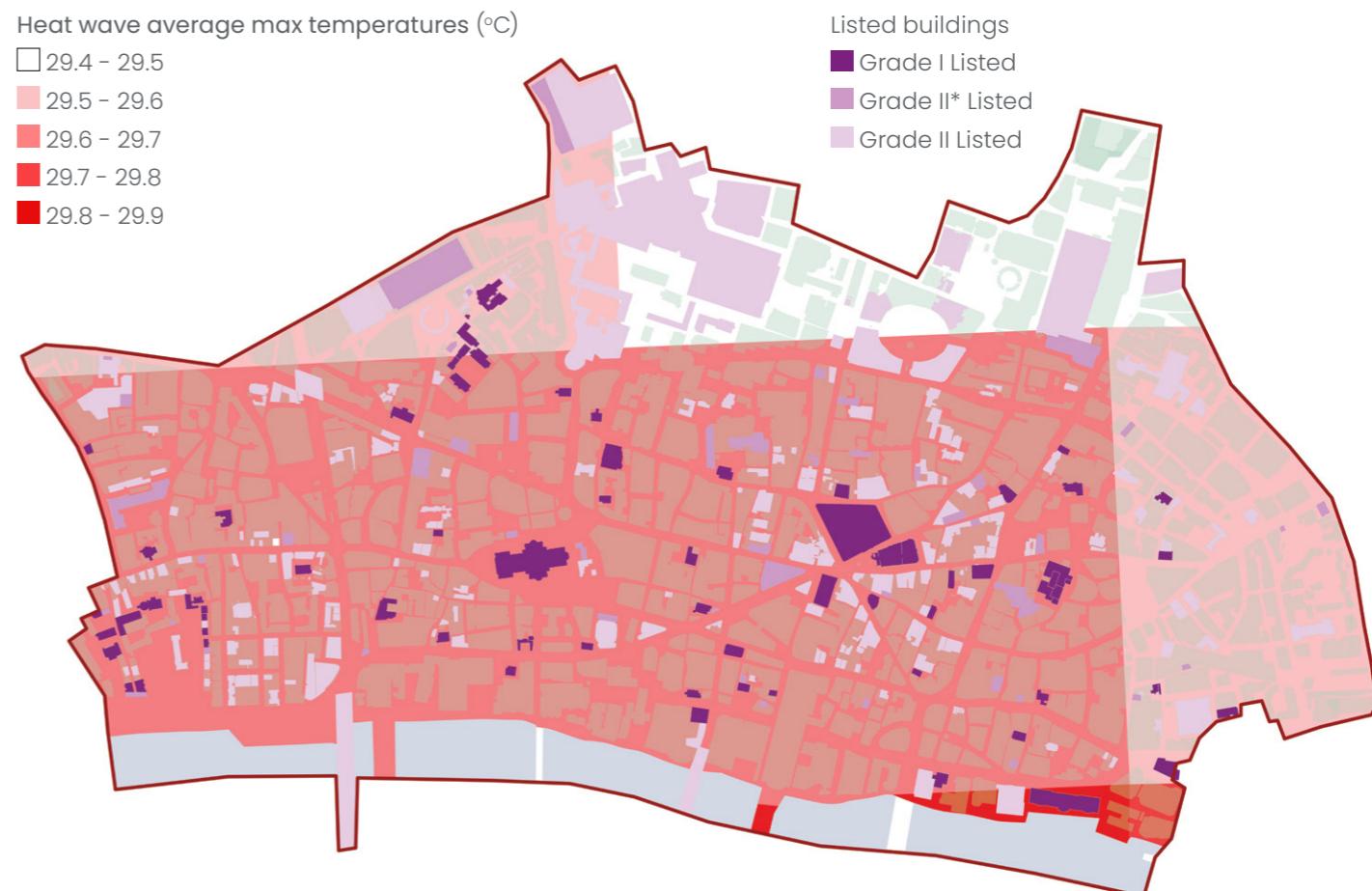


Fig. 7 Urban heat island in the Square Mile, with listed building distribution
Adapted from Figure 6.1 Planning for sustainability supplementary planning document, City of London Corporation

(indicative only)						
	Climate hazard	Cause and effect	Impact	Likelihood	Risk level	
Useful resources and references	Buildings & infrastructure	Water stress	Increased rainfall causing more frequent and prolonged saturation of building fabric and enhanced rates of building fabric decay	2	5	10
		Flooding	Ground movement and associated structural instability/movement of foundations causing damage/loss of building fabric and engineered slopes	4	2	8
			Increased occurrence rates/severity of flood events causing damage/loss to external building fabric/infrastructure	3	4	12
			Increased occurrence rates/severity of flood events causing restricted or limited access to sites	2	3	6
	Internal fabric & environment	Overheating	Increased thermal stress causing damage to external building fabric from cracking of hard materials	2	4	8
			Increased temperatures increasing risk of fire, causing physical damage and loss of fabric, and risk to life	5	1	5
		Pests & invasive species	Increased rates of biological growth (mould) leading to enhanced rates of fabric decay and poor environment	2	5	10
	Gardens & landscapes	Biodiversity loss	Changing growing conditions leading to reduction or loss of supply of natural materials for traditional construction	1	3	3
		Water stress	Fluctuating internal humidity levels as a result of more frequent wetting and drying cycles causing cracking and warping of internal fabric.	2	4	8
		Overheating	Higher internal temperatures causing overheating and uncomfortable internal environments	2	5	10
		Pests & invasive species	Increased rates of internal biological growth (e.g. mould) causing condition of internal environment and fabric to be compromised	2	4	8
		Water stress and Flooding	Ground movement causing damage to gardens, designed landscapes and localised destabilisation of trees and access pathways	2	4	8
			Saturation of ground, flash floods and run-off from adjacent areas causing erosion of landscapes and damage/loss of planting	1	4	4
		Pests & invasive species	Changing climate conditions altering species of plant communities, change of habitats/spread of invasive species	1	3	3

Fig. 8 Climate Hazard Impact Assessment
(abridged showing indicative impact vs. likelihood RAG rating)
Adapted from A Guide to Climate Change Impacts on Scotland's Historic Environment, Built Environment Scotland

Risks of maladaptation

Heritage buildings require a different approach to retrofit than non-heritage buildings. As an important part of our evolving cultural heritage, they reflect the nature and history of the communities that created them, and those that followed. They add distinctiveness, meaning and quality to a place. Whilst carbon reduction and climate resilience measures present significant opportunities to ensure the continued enjoyment and relevance of these buildings, it is important to ensure these values are sustained for future generations.

In addition, historic and traditionally constructed buildings behave in a very different way to most modern buildings. Modern buildings depend on impermeable barriers to control the movement of moisture and air through the building fabric. In contrast, traditional forms of building construction, typically of solid wall construction, take up moisture from their surroundings and release it according to environmental conditions. They also tend to have greater thermal mass than their modern counterparts, meaning they heat up and cool down more slowly. This ability to passively regulate moisture and heat helps to even out fluctuations in humidity and temperature.

The interrelationship between heat and moisture in traditional buildings is complex. In a well-maintained building that is adequately heated and ventilated, the daily and seasonal cycles of wet, dry, hot and cold, balance out naturally. However, alterations to the building fabric that prevent this movement of air and moisture (for example through the application of impermeable materials, and excessively sealing the building up) can lead to problems of moisture accumulation, overheating, fabric damage and poor indoor environmental conditions.

Unfortunately, there have been many instances of bad energy efficiency retrofit projects that not only fail to improve a building's energy performance, but actually exacerbates issues or creates new problems where none existed previously, like poor indoor air quality and overheating.

No retrofit can be deemed successful, even if energy savings are achieved, if it results in an unhealthy, uncomfortable or unsafe environment for its occupants. Nor if it creates issues that cause building fabric damage, defects and decay, and subsequent loss or harm to a heritage building.

When planning energy efficiency improvements, particularly in a heritage building, it is important to understand the way the building is performing as an integrated environmental system in order to avoid unintended consequences, abortive work and unnecessary expense.

Furthermore, alterations to existing buildings also need to consider health and safety issues, like fire safety. Projects should ideally consider measures to improve fire safety as part of the planned works, considering any risks posed by new material choices, and new services.

Useful resources and references

- Climate Emergency Retrofit Guide, LETI, October 2021
<https://www.leti.uk/retrofit>
- Responsible Retrofit Knowledge Hub, Sustainable Traditional Building Alliance Website
<https://responsible-retrofit.org/>

These risks should not be considered a barrier to retrofit. All risks can be minimised if an informed, well planned and whole building approach is taken. This is described in more detail in the next chapter.

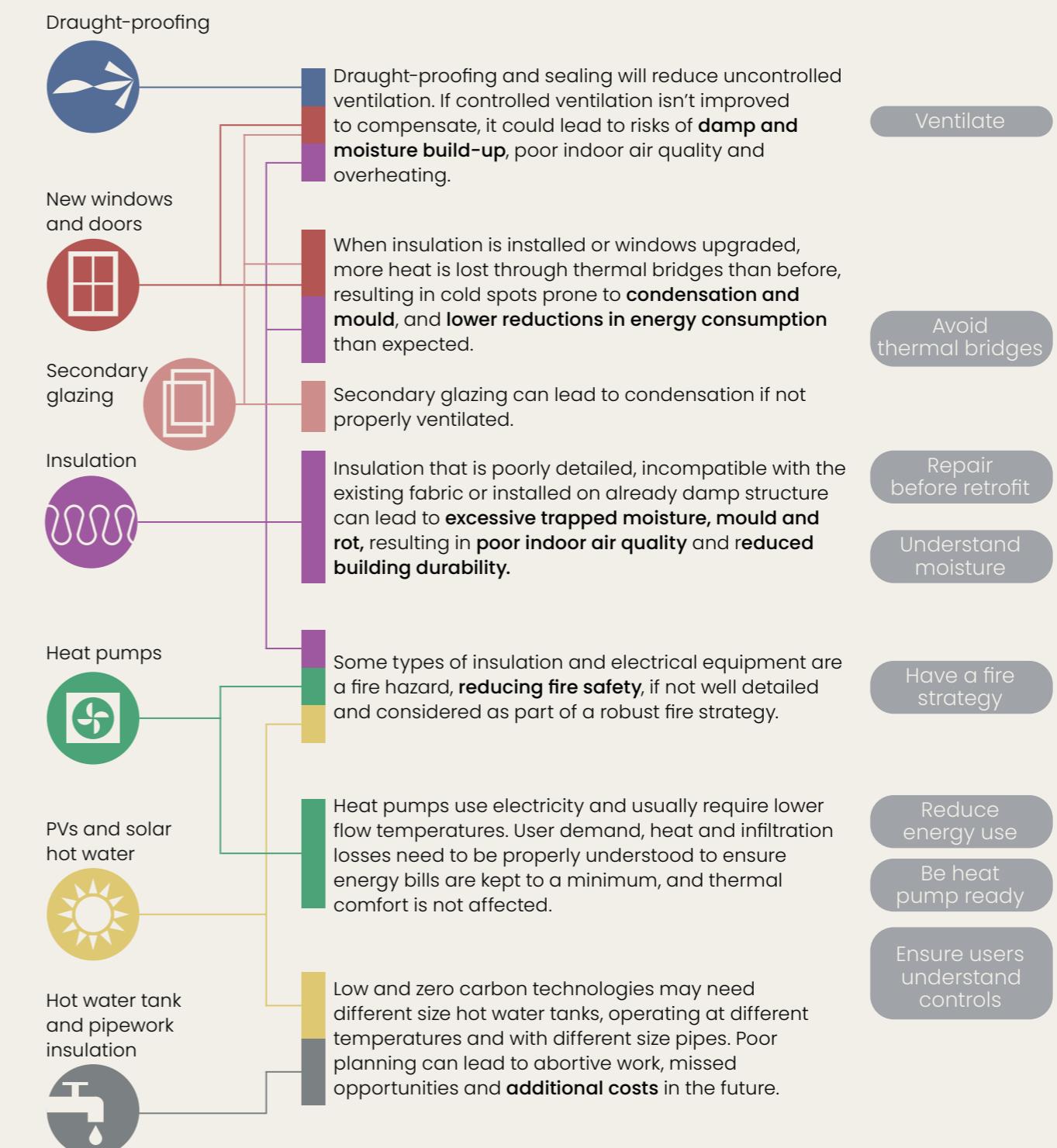


Fig. 9 Unintended consequences of retrofit adapted from *Climate Emergency Retrofit Guide*, LETI

IDENTIFYING OPPORTUNITIES

Balancing heritage and sustainability

The roots of heritage conservation – the responsible stewardship of our inherited world – are inextricably linked with sustainability and climate adaptation. The continued use of existing buildings, coupled with measures to improve energy efficiency, is a global priority. Replacing an existing building with a new one requires a considerable investment of ‘embodied’ carbon in materials, transport and construction. Therefore prolonging the life of our existing buildings and safeguarding their future, is an inherently sustainable approach.

In order to reduce carbon emissions and build climate resilience, we must continue to allow our built heritage to adapt and change, as it has done for generations.

Proposals that look to tackle the climate crisis, in a measured and considered way, are considered a public benefit.

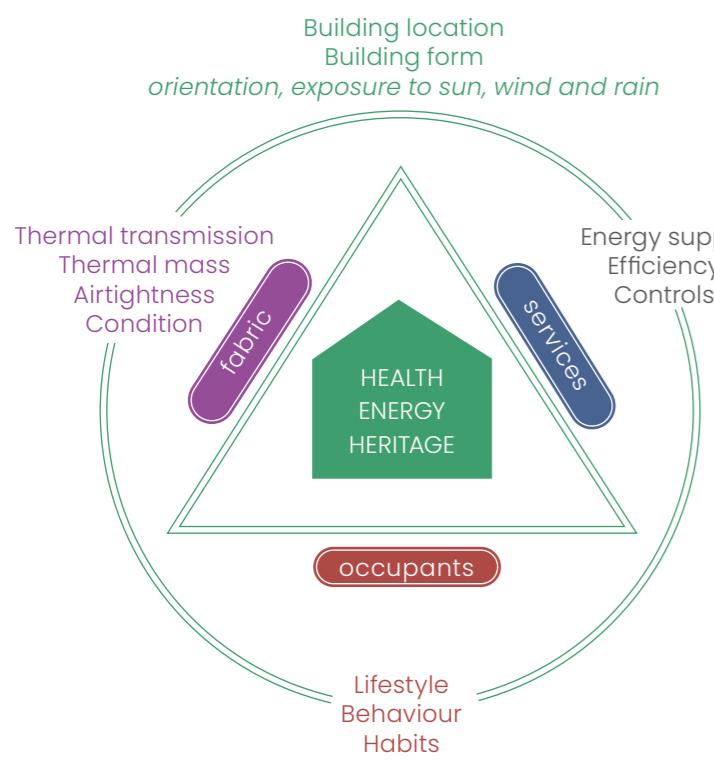


Fig. 10 Building performance triangle, adapted from *Energy Efficiency and Historic Buildings*, Historic England

A whole building approach

A *whole building approach* uses an understanding of a building in its context, to find balanced solutions that save energy, sustain heritage significance, and maintain a comfortable and healthy indoor environment. It considers the building as a system of interconnected materials, functions, users and services, with interventions designed to work together to deliver the maximum benefits, as effectively as possible.

A conventional approach to refurbishment is to change each element individually without considering the building as a whole. Dealing with different parts of the building in a piecemeal way, can result in negligible energy and carbon savings, potentially damage the building fabric, and lead to abortive work. In order to successfully deliver energy savings and healthy, comfortable environments, a coordinated approach is needed for the whole building.

A *whole building approach* does not mean doing everything all at once, although this is certainly one option. Work can be carried out in phases, but a whole building approach ensures each phase is considered as part of the wider objectives and plan for the building, as well as taking into account potential risks, and ensuring one measure doesn't adversely effect the outcomes and performance of another measure.

Useful resources and references

- *Retrofit and Energy Efficiency in Historic Buildings*,
Historic England, September 2023
<https://historicengland.org.uk/advice/technical-advice/retrofit-and-energy-efficiency-in-historic-buildings/>

Responsible retrofit hierarchy

The greenest, and cheapest energy, is the energy you don't use. Whilst there are no one-size-fits-all solutions for making energy and carbon reductions in heritage buildings, priority should always be given to measures that eliminate unnecessary energy wastage, through behavioural change, good building maintenance, efficient controls and equipment, and managing the building to its optimum performance.

Implementing ‘low hanging fruit’ measures that mitigate the impact of unavoidable energy use are often low cost and easy to install, with limited impact on the heritage significance of a building, e.g., energy efficient lighting, basic heating controls, and better control settings.

Improving the building fabric by means of insulation, airtightness measures, and by minimising thermal bridging is likely to reduce heat loss and heat demand, and thus reduce the required capacity of the heating system. These measures need to consider the movement of moisture and air, the permeability of the existing and proposed materials, and their impact on heritage significance.

Active systems (mechanical and electrical solutions that are zero carbon and renewable) are a vital part of achieving net zero carbon emissions. However, jumping to these measures without first seeking to reduce energy demand, could mean the new energy source will need to be larger and work harder, ultimately costing more to install and run.

The diagram to the right shows the hierarchy of a responsible retrofit. It is intended to act as a planning tool in the early stages of a project and help inform a *whole building approach*.

Measure impact and analyse

It is important to evaluate and compare all the viable options. As a starting point it is always better to have everything on the table. Then each measure can be assessed against its impact on heritage significance, energy reduction, carbon emissions and climate resilience. Always consider the risks of inaction alongside the risks of any particular adaptation.

Consider carrying out computer modelling such as energy, heat transfer, and moisture risk to better understand the implications of different measures. Use modelling to understand the fabric and system upgrades needed to meet any energy targets set, and consider undertaking a whole life carbon assessment.

With each suite of measures, consider their individual and collective impact on heritage significance, seeking pre-application advice to understand what measures may and may not be appropriate.

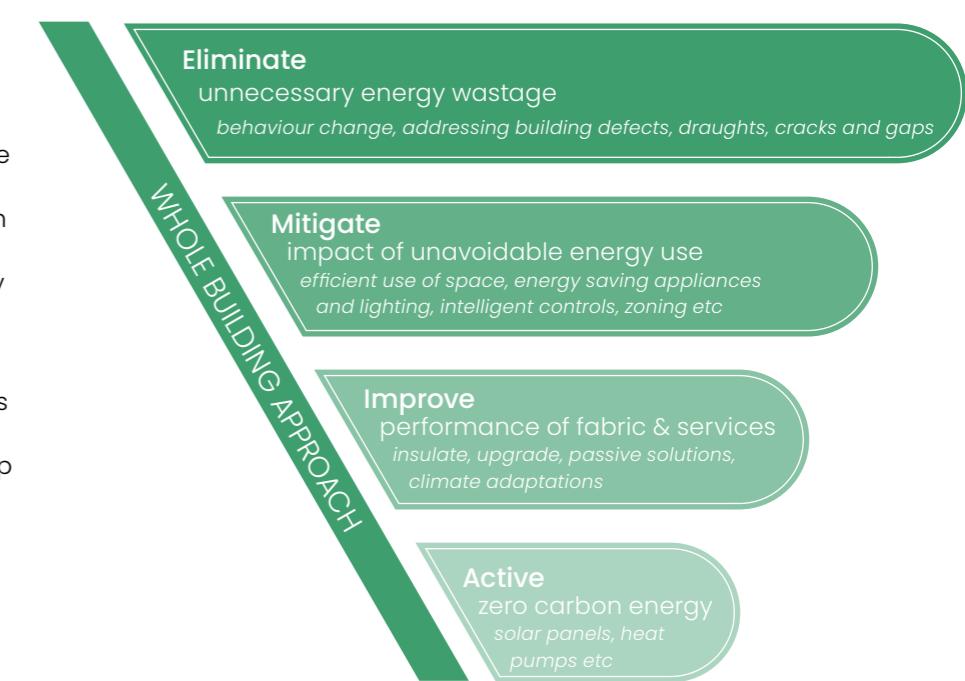


Fig. 11 Responsible Retrofit Hierarchy, Purcell

Opportunities for energy efficiency



ELIMINATE

...unnecessary energy wastage

- Encourage positive habits**
Engage those using the building, discuss what positive habits they could adopt. Consider an information campaign to remind people how they can make a difference.
- Occupant comfort**
Expectations around occupant comfort vary. Engage occupants to understand what they need.
- Shut windows and doors**
Keeping windows and doors shut when heating is turned on will keep heat in and avoid energy wastage.
- Eliminate areas of damp**
Keeping the building in good condition and eliminating damp fabric, can reduce heat loss through external fabric by up to 30%.
- Address gaps and cracks**
Reducing uncontrolled infiltration of air through the building fabric will reduce heat loss.
- Ensure all windows are fitted correctly**
Properly fitted and sealed windows will reduce heat loss.
- Reduce draughts**
Eliminating draughts and reducing uncontrolled air infiltration will reduce heat loss and feelings of cold.
- Turn off lights and electrical items**
Reduce energy use by switching things off when not in use.
- Reduce thermostats by 1°C**
Turning your thermostat down by 1°C can reduce energy use by 10%.
- Ensure plant and equipment is operating as required**

MITIGATE

...the impact of unavoidable energy use

- Use spaces efficiently**
Consider the environmental conditions of each space and how activities might be reorganised to suit those conditions.
- Keep heat in**
Consider curtains, shutters, rugs and wall hangings to reduce heat loss.
- Efficient lighting**
LED lights use 90% less energy than conventional halogen light bulbs. Switch all lights to energy efficient alternatives.
- Switch to energy saving appliances**
When appliances need replacing, always look to switch to an energy saving alternative.
- Implement zoning strategy**
Consider the use of each space and how the heating system operates. Avoid heating unused areas.
- Intelligent controls**
Installing light sensors, localised thermostats and metering systems can reduce energy use.
- Building Management Systems**
Good metering and BMS are a key part of improving energy efficiency of a building, providing ongoing performance data.
- Insulate hot water pipes**
Insulating services and hot water elements will reduce heat loss through pipe work, reducing energy used in heating.
- Efficient sanitary fittings**
Installing water saving sanitary fittings can reduce energy use.

IMPROVE

...performance of fabric & services

- Maximise natural daylight**
Opportunities to improve natural daylight will reduce reliance on electrical lighting, and provide solar gains in winter, e.g. rooflights.
- Install roof or loft insulation**
Insulating loft spaces and roof voids will reduce heat loss.
- Wall and floor insulation**
In heritage settings, external walls might need to be insulated internally. Consider opportunities to insulate floors.
- Thermal bridges**
Address weak points in the building envelop that allow heat loss through the fabric more quickly.
- Upgrade windows**
Depending on their significance, age and condition, consider viability of replacement or upgrade to double, triple or secondary glazing.
- Solar shading**
Integrating solar shading like shutters or canopies can reduce overheating and reliance on air conditioning.
- Upgrade heating system**
Consider upgrading heating system with a low flow temperature system like underfloor heating.

ACTIVE

...zero carbon energy & systems

- Beyond the boundary**
Consider neighbouring development plans where resources and infrastructure can be shared with another site, as well as district heat networks, power purchase agreements etc.
- Photovoltaics and solar hot water panels**
Solar panels generate energy, reducing reliance on the national grid. Consider overshadowing of neighbouring properties.
- Battery storage**
Integrating batter storage alongside solar panels can store on-site generated energy for when you need it.
- Ground source heat pump**
These use heat from the earth to heat the building. Consider risks to localised archaeology.
- Air source heat pump**
These use heat from the air to heat the building. They can be less intrusive than gas boilers because they don't need a flue.
- Mechanical ventilation system**
Mechanical ventilation and heat recovery systems may need to be considered, especially if natural ventilation is being reduced.

This list is not exhaustive. Each measure needs to be considered and analysed within the specific context of each heritage building. Assess all opportunities in relation to their potential impact on carbon reduction, heritage significance and historic fabric.

OCCUPANTS

SERVICES

FABRIC

Fig.12 Common opportunities for energy efficiency in heritage buildings

How far should a retrofit go?

The more we reduce our demand for energy, the lower our emissions. But how far should a heritage retrofit go? The answer is different for different buildings. Not all opportunities will be suitable for every building, and much depends on the function and requirements of the building, as well as the capacity for an organisation or individual to carry out the work.

Extensive retrofits (sometimes called a 'deep retrofit') which significantly improve the building fabric and reduce space heating demand by about 70%, may not be suitable in the most sensitive of settings, and cause a great deal of disruption. Equally, a shallow retrofit, resulting in a space heating demand reduction of around 30%, may not achieve the targeted emissions reduction.

All measures, particularly those involving changes to the fabric of the building, need to be considered alongside their impact on heritage significance, building performance and users. New work should be designed and executed in a way as to be valued now and in the future using materials compatible with, and not detrimental to, the original materials or construction and respecting the significance of the building in its settings.

The way in which a building is used and lived in will significantly affect energy use and the thermal performance of the building. This always needs to be considered alongside any changes to the building fabric and services.

Planned upgrades, maintenance and improvement work often present an significant opportunity to improve the thermal performance of a building and update services. Having a clear understanding of planned works, and incorporating carbon reduction and climate resilience measures, can help minimise disruption and reduce the cost of a deeper retrofit.

Useful resources and references

- Climate Emergency Retrofit Guide, LETI, October 2021
<https://www.leti.uk/retrofit>
- Responsible Retrofit Knowledge Hub, Sustainable Traditional Building Alliance Website
<https://responsible-retrofit.org/>

Building climate resilience

In order to secure the long-term resilience of our heritage buildings, it is important to take steps to prepare them for our changing climate. In addition, as we respond to the reality of climate change in new ways, we can take the opportunity to highlight how the historic environment demonstrates resilience and adaptability, as a lesson for the future.

The diagram on page 29 shows a number of measures that will help reduce the risks posed by the six climate hazards to the City of London, as set out in Section 2 of this document. Appendix A provides more detailed examples.

Many measures have the potential to reduce the risks associated with more than one climate hazard. For example, keeping the building in a good state of repair and increasing inspections and regular maintenance, will reduce the risk of damage caused by water ingress from flooding and extreme weather events, because rainwater goods will be kept clear, and leaks and other defects will be caught early. In addition, this measure will reduce reliance on global supply chains by prolonging the lifespan of the building's fabric, reducing demand for materials and pressure on resources, infrastructure and biodiversity.

Useful resources and references

- Appendix A Climate Hazard Impact Assessment, Heritage Building Retrofit Toolkit
- Climate Action: Climate Resilience, City of London Corporation Website, July 2023
<https://www.cityoflondon.gov.uk/services/environmental-health/climate-action/climate-resilience>
- Climate Action: Flooding, City of London Corporation Website, March 2023
<https://www.cityoflondon.gov.uk/services/environmental-health/climate-action/flooding>
- Mapping Climate Hazards to Historic Sites, Historic England, November 2021
<https://historicengland.org.uk/whats-new/research/back-issues/mapping-climate-hazards-to-historic-sites/>

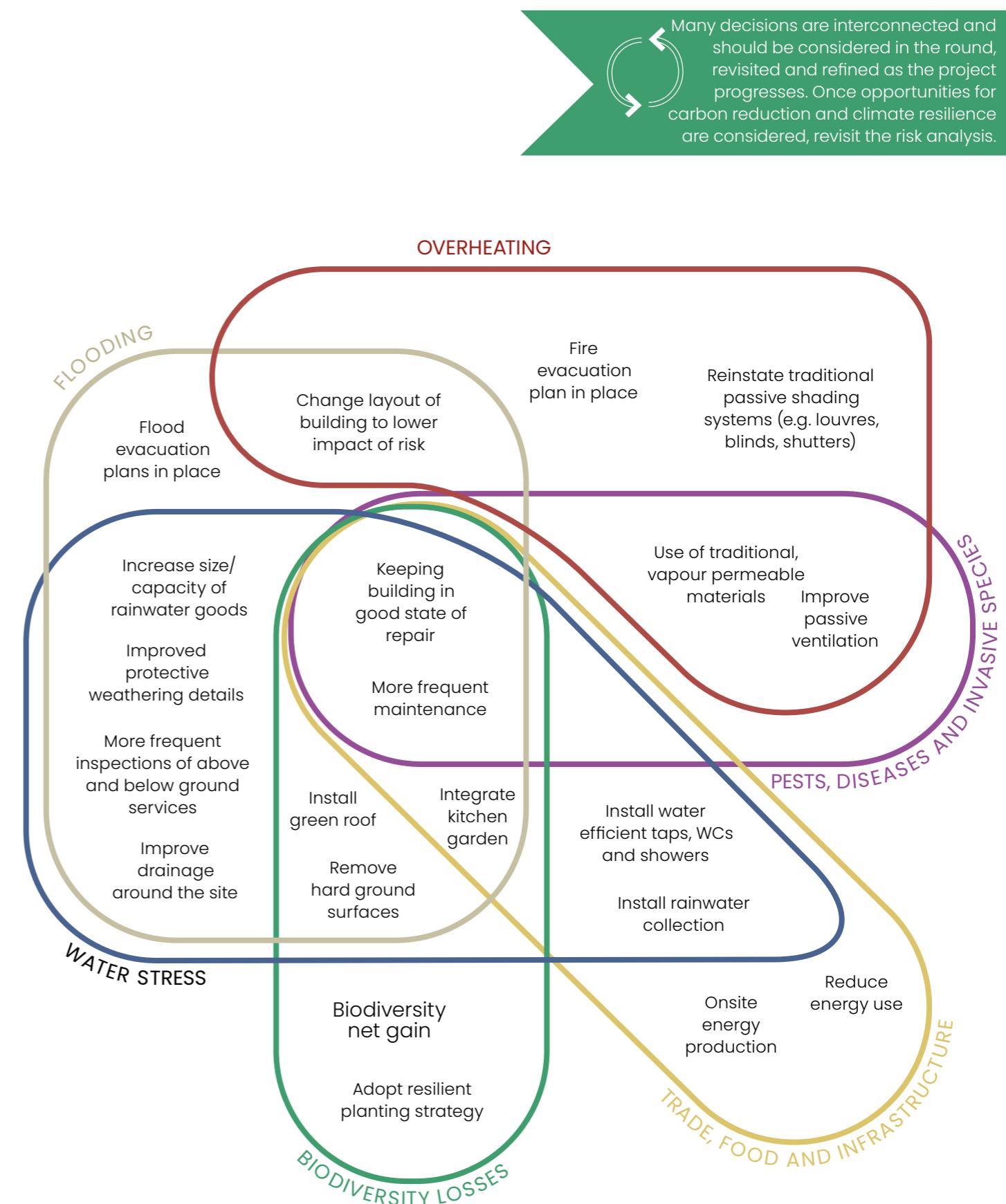


Fig. 13 Opportunities to address climate resilience considered in relation to the six identified climate hazards in the City of London. Many measures help reduce the risks of multiple hazards.



WHOLE BUILDING RETROFIT PLAN

What is a Retrofit Plan?

Before you start a heritage retrofit project it is critical to have completed a plan for the whole building, even if you are doing just a small piece of work at first.

A retrofit plan is a masterplan for all the individual pieces of work needed to improve the building, and how these interrelate. This means that when one piece of work is carried out, it considers the impact on future phases. The retrofit plan might change over time, but gives a snapshot of the intentions, and helps think through the consequences. A retrofit plan can be prepared by an architect competent in retrofit, a retrofit coordinator, retrofit lead professional, or a specialist builder.

A *retrofit plan* should include:

- the building's existing state including constraints, opportunities and performance
- future plans for the building
- future climatic context
- carbon reduction and climate resilience pathway and targets
- whole building retrofit strategy
- alignment with conservation management plan
- alignment with maintenance plan
- requirements for statutory approvals

The retrofit plan should be presented in a format that allows it to be updated as work proceeds, and revised as new knowledge and new materials, products or technologies for energy efficiency become available.

Useful resources and references

- ▶ *PAS2038:2021 Retrofitting non-domestic buildings for improved energy efficiency*, Department for Business, Energy & Industrial Strategy, BSI, August 2021
<https://www.bsigroup.com/en-GB/standards/pas-20382021/>
- ▶ *PAS2035:2019 Retrofitting domestic buildings for improved energy efficiency*, Department for Business, Energy & Industrial Strategy, BSI, February 2020
<https://www.bsigroup.com/en-GB/standards/pas-2035-2030/>

A retrofit plan should include...



Building information, constraints, risks and opportunities

- ✓ Set out all information gathered in *Step 1 - Starting from a position of knowledge* including:
 - building context, situation and future context
 - significance and history
 - form and condition
 - building use and patterns of occupation
 - existing services and energy use
 - regulatory context
 - available resources
 - financial context



Carbon reduction and climate resilience pathway

- ✓ Identify any repair or maintenance work that is a pre-requisite to retrofit
- ✓ Take into account all other planned maintenance and refurbishment work and identify scope for improving energy efficiency
- ✓ Confirm short, medium and long-term goals and energy performance target
- ✓ Identify ways of reducing energy use and eliminating fossil fuels in the building



Phasing and sequence of work

- ✓ Align work with planned maintenance and conservation management plans to ensure works are seen as part of a holistic approach to securing the building's long-term future
- ✓ Highlight opportunities to phase the works, ensuring that the design and package of measures for each part integrates with the complete retrofit, avoids obstructing future work phases, and functions in itself without causing issues with the internal conditions or structure



Requirements for statutory approvals

- ✓ Identify any aspects of the proposed work that might require statutory approvals, e.g. planning permission, Listed Building Consent, etc



Whole building retrofit strategy

A retrofit strategy for the building may include:

- ✓ rearranging the space within the building, and reconfiguring the building services, to improve energy efficiency
- ✓ the insulation and air tightness of the building fabric
- ✓ daylighting and solar gain control
- ✓ natural and mechanical ventilation
- ✓ moisture risk management
- ✓ heating, cooling and hot water services
- ✓ lighting and small power
- ✓ other services such as lifts, water and sewage pumping, and communications, safety and security systems
- ✓ building services controls
- ✓ metering and operational monitoring of energy performance
- ✓ identify potential interactions between measures that require further detail and investigation, e.g. to minimise thermal bridging



Plan for monitoring and reporting energy consumption

- ✓ This might include a predicted energy consumption calculation during design for comparing back to once complete, sub-metering, or simply upgrading to a smart meter

Notes:

The retrofit plan should be appropriate in its level of detail and intervention for the building size, context, use, owner and occupants, scope of work and heritage value.

It should be a live document that is updated as works are completed or more information is gathered. It should be handed over to future owners and revised with new proposed strategies and details.

BUILDING A BUSINESS CASE

Capturing the benefits of retrofit

The opportunities created by climate action go beyond reducing greenhouse gas emissions. Some of these are captured in fig. 14, considering benefits both to building and business owners, occupants, and the broader societal benefits like job creation.

Developing a strong business case that communicates these benefits formally will help bring others along on the journey, and set up the financial frameworks to ensure investments have the maximum impact.

A retrofit plan does not always require all work to be completed upfront. Work can be phased, spreading costs over a longer period.

For small projects, a simple budget and a description of the benefits may be enough; for larger projects a 30-40 year cash flow and Net Present Value calculation may be useful.

The business case should aim to cover the whole life cost (including energy and maintenance savings, increased asset value, etc.), the cost of alternatives, and the value in non-financial benefits. By modelling the savings identified in energy performance, against the cost of investment, there is a strong business case for retrofit.

Itemise the cost of any non-retrofit works separately e.g., maintenance, amenity improvements, replacing kitchen/bathrooms, fire safety improvements. This will help isolate the 'anyway' maintenance and upkeep costs that would need to happen regardless of any retrofit project.

Consider a long-term reinvestment strategy, where money saved through initial energy saving measures is reinvested back into subsequent phases of work.

Fig. 14 Some of the benefits of heritage retrofit



Grant funding support

Financing retrofit and climate resilience measures can often incur significant costs. Developing a business plan will mean drawing on a range of available funding and investment sources for different stages of the work.

The City of London provides grant funding to support a range of community development initiatives in the Square Mile and beyond. Several of these schemes are relevant to supporting the sustainability of the historic environment and are particularly appropriate for charities and voluntary groups.

The Corporation is the sole trustee of the City Bridge Foundation (formally City Bridge Trust), London's largest independent funder. It has an 'Environment and Sustainability' scheme to support a greener London. It provides revenue funding for three areas of intervention:

- **Making London a greener city for all:** encouraging local projects to mitigate and/or adapt to climate change.
- **Eco-Audit:** to assess the potential for reducing the carbon footprint of your spaces and operations. They are free and available to all eligible organisations wherever the building is owned or with a lease over two years.
- **Capital funding:** for building works identified through Eco-Audits. You can apply for capital funding of up to £150,000 to carry out its recommendations to reduce that building's carbon footprint. Works could include (but are not necessarily limited to) insulation, solar panels, heat pumps, on-site biodiversity schemes, and energy efficient lighting systems.

The Community Infrastructure Levy Neighbourhood Fund (CILNF) supports the provision, improvement, replacement, operation or maintenance of infrastructure in the City. The scope of projects that can be funded by the CILNF is wider than that for general Community Infrastructure Levy funds and includes:

- The provision, improvement, replacement, operation or maintenance of infrastructure.
- Anything else that is concerned with addressing the demands that development places on an area.

This definition is deliberately wide to allow local communities to determine their priorities and how the CILNF should be used. An application should normally not be for more than £500,000.

The City of London Corporation manages a Central Grants Programme which has 'Stronger Communities' and 'Inspiring London through Culture' as priority themes.

Useful resources and references

- City Bridge Foundation, City Bridge Foundation Website <https://www.citybridgefoundation.org.uk/>
- Community Infrastructure Levy Neighbourhood Fund, City of London Corporation Website <https://www.cityoflondon.gov.uk/about-us/working-with-community/community-infrastructure-levy-neighbourhood-fund>
- Central Grants Programme, City of London Corporation Website <https://www.cityoflondon.gov.uk/about-us/working-with-community/central-grants-programme>

DETAILED DESIGN AND SPECIFICATION

Developing the detail

All changes, whether small-scale repairs or larger alterations, require an appropriate level of detailed consideration. Seek professional advice and request drawn information and a written specification as a minimum. These should be coordinated accordingly between all disciplines, and consider the following:

Compatibility with future phases

It will not always be possible to carry out all the necessary work at the same time, and any phasing strategy should be clearly communicated in the retrofit plan to ensure that the detailed design and specification of each phase considers work required in subsequent phases. For example, the installation of new windows in a way that does not prohibit the installation of internal wall insulation in the future, or structural repairs to a roof that accommodates for the additional weight of solar panels at a later date.

Whole life carbon

The embodied carbon of retrofit projects can be significant, and if not properly considered could outweigh the long-term operational carbon savings. Measures that improve the thermal performance of a building (like adding insulation) have the potential to increase embodied carbon, therefore whole life carbon should be a key factor in any decision making around materials and services specification. Embodied carbon emissions can be minimised through the elimination of new materials where not needed, reusing existing materials as much as possible, specifying durable, long lasting, low embodied carbon materials, and avoiding over specification of services.

Usability

Aim to keep systems, services and controls as simple as possible, with easy to use and familiar controls. Consider maintenance access, cleaning requirements and implications on operability, particularly around things like new services, but also new window design and specification.

Clearly document the specification and properties of new materials to ensure users know how to maintain the building. For example, how to locate fixings through vapour permeable insulation, and the specification of 'breathable' paint finishes.

Vapour permeability and moisture movement

New materials and finishes should work with the existing building fabric. For example in traditionally constructed buildings (usually pre-1919) vapour permeable materials that allow the movement of moisture through the building fabric, should be specified. It may be necessary to remove previous inadequate work and vapour impermeable materials.

Air tightness and adequate ventilation

Older buildings suffer from excessive uncontrolled ventilation (infiltration), but this also contributes to how the building naturally regulates moisture. If ventilation of a heritage building is reduced too much, condensation, mould and fungal growth may occur, leading to deterioration of the fabric and poor internal air quality. Therefore ventilation must be an important consideration of any phase of works.

Thermal performance

When improving the thermal performance of a building, thermal bridges must also be considered. These are areas in the building envelope which allow heat to pass through more easily. Areas to consider include floor-wall junctions, door and window surrounds, complex windows (bay windows, mullions etc) and joints between insulation.

Services, controls and metering

Careful design of new mechanical and electrical systems are an important part of improving energy efficiency and the operation of a building. New systems should be designed to ensure usability, with accessible controls and interfaces. Integrating feedback mechanisms will help monitor performance over time. A building management system (BMS) can be an effective way of monitoring and controlling building services.

Useful resources and references

- *Retrofit and Energy Efficiency in Historic Buildings*, Historic England, September 2023
<https://historicengland.org.uk/advice/technical-advice/retrofit-and-energy-efficiency-in-historic-buildings/>

Best practice retrofit to reduce moisture risk

In order to avoid any unintended consequences it is crucial to consider how the introduction of new materials will affect the building's ability to deal with moisture. Specifically, the interconnected relationships between moisture, ventilation, thermal performance and indoor air quality.

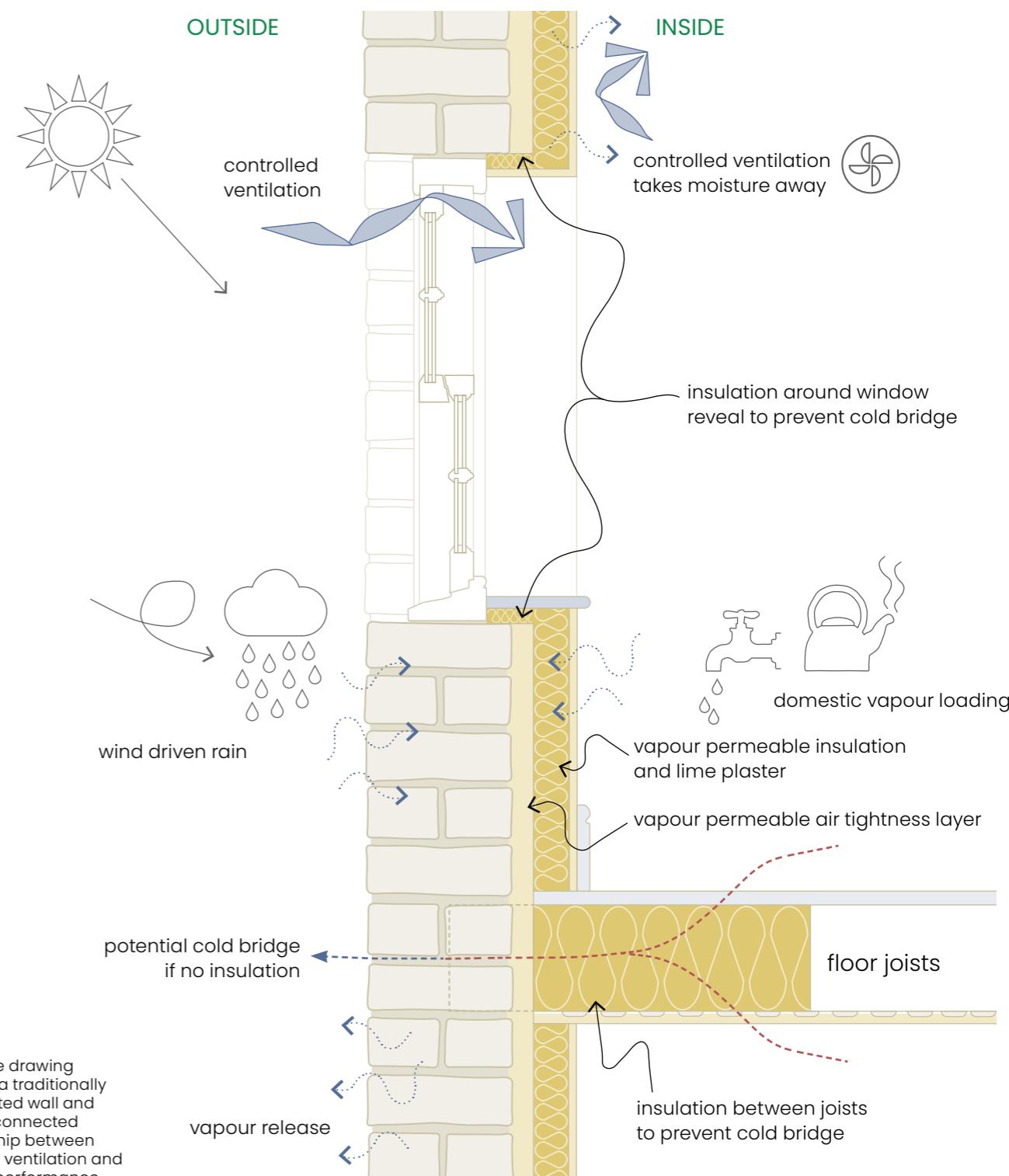


Fig. 15
 Indicative drawing
 showing a traditionally
 constructed wall and
 the interconnected
 relationship between
 moisture, ventilation and
 thermal performance.



OBTAINING STATUTORY APPROVALS

With some retrofit work, particularly involving a listed building, or buildings in a conservation area, certain statutory approvals will need to be obtained prior to starting the work. The project team should advise on the need for statutory approvals, and the time frames involved in this process.

Listed building consent

Alterations, demolition or extension of a listed building requires listed building consent from the local planning authority. Common works requiring Listed Building Consent might include the replacement of windows or doors, knocking down internal walls, painting over brickwork or altering fireplaces. It is important to engage with local conservation officers early to understand what work will and will not require listed building consent.

Planning permission

Planning permission is needed for changes which are defined as development. This includes building works, some kinds of demolition, and changes of use to existing buildings. In conservation areas, some minor works such as replacing windows or insulating front walls might need planning permission as they could affect the appearance of a conservation area.

Scheduled monument consent

Written consent must always be obtained before any work on a scheduled monument can begin which might affect the monument either above or below ground level. Applications are made to the Secretary of State for Culture, Media and Sport.

Consent for registered parks, gardens & battlefields

Although there is no separate consent system for Registered Parks, Gardens & Battlefields, their significance is a "material consideration" for the local planning authority when considering any proposed development affecting these sites or their setting.

Ecclesiastical exemption

Some religious groups are exempt from certain provisions of the planning acts, including the need to apply for listed building consent for ecclesiastical buildings. These groups have their own arrangements for handling changes to historic buildings which provide the same standards of protection as the secular system operated by local planning authorities.

Building regulations

Building regulations are a legal requirement which set standards for how buildings should be constructed to achieve a minimum level of performance. They are intended to protect people's safety, health and welfare, they also set standards for accessibility, water use, energy use and security. Existing buildings undergoing upgrades and refurbishments, may be subject to certain buildings regulations.

Party wall awards

Party wall awards are required in order to inform your neighbours if you want to carry out any building work near or on your shared boundary, or 'party wall'.

Historic England

Historic England are a statutory consultee who may be consulted by the local authority for applications that effect Grade I or II* listed buildings, or the character and appearance of a Conservation Area.

Applications for listed building consent and planning permission where designated heritage assets are concerned, will be required to provide a heritage statement with their application. In these cases the involvement of expert conservation consultants should be engaged from the beginning of a project to help shape proposals.

Useful resources and references

- *Heritage Consents*, Historic England Website <https://historicengland.org.uk/advice/planning/consents/>
- *Historic Environment Listed Buildings*, City of London Corporation Planning Guidance, April 2023 <https://www.cityoflondon.gov.uk/services/planning/historic-environment/listed-buildings>

When you should consider statutory approvals

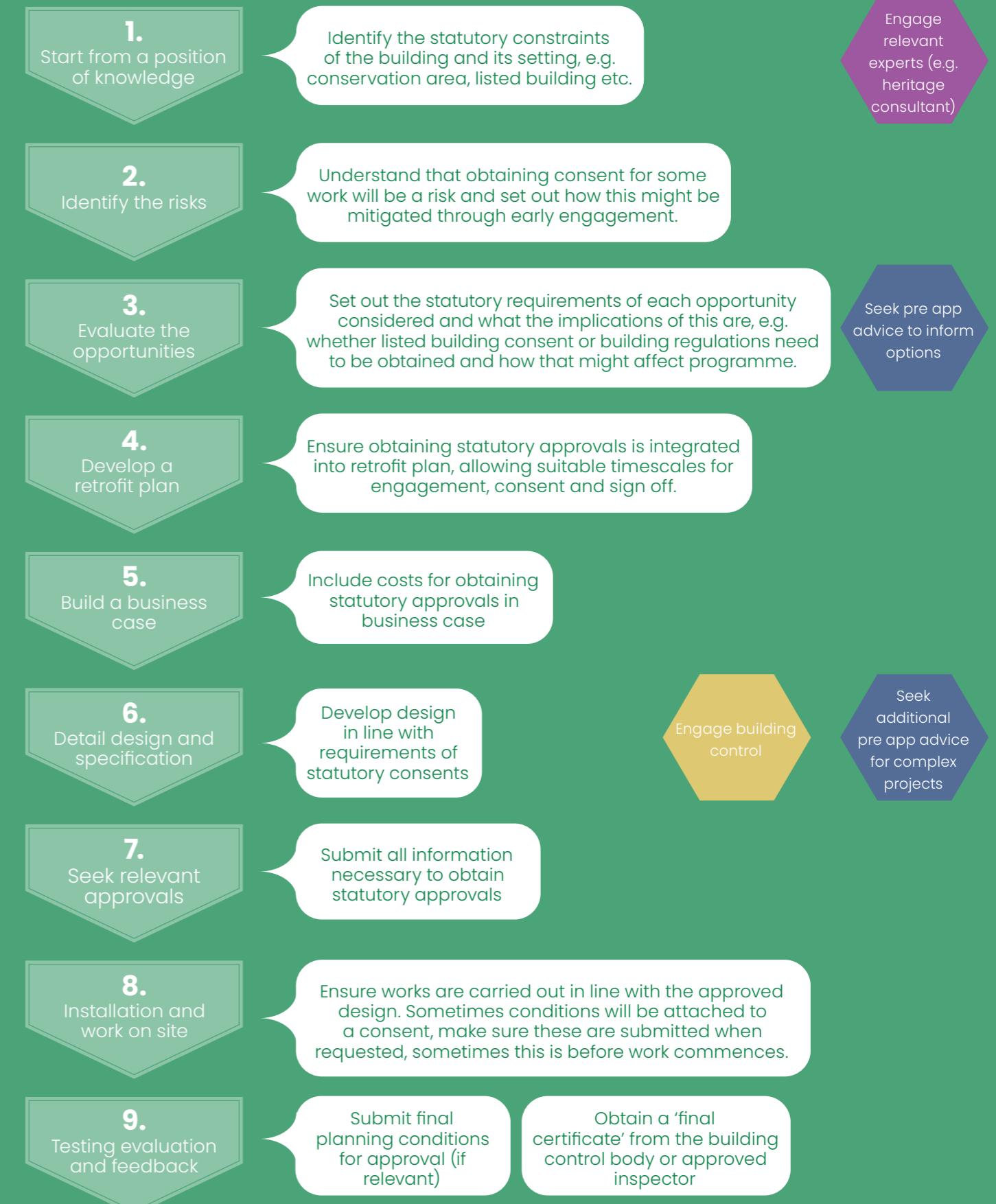


Fig.16 Flow chart to show when you should consider statutory approvals.

INSTALLATION AND COMMISSIONING

Carrying out work on site

Before any retrofit work is commenced, repairs identified during the assessment of the building as essential pre-requisites to retrofit should be carried out.

It is important to find a competent contractor who is familiar with your building type and construction, and shows interest in what you are trying to achieve. Seek professional advice if appropriate.

Site operations can have a significant impact on the effectiveness of any building retrofit. Quality control is essential if the performance requirements of the brief are to be achieved.

Consider how the phases of work should be procured and delivered. How will the procurement deliver construction quality? What checks or oversight will be in place? Will building users need to be decanted for some or all of the phases?

Contract documents should clearly set out what the aspirations of the project are, particularly in terms of performance and quality. Consider building contracts which include performance and value linked incentives based on monitoring.

When works are being carried out the contractor typically takes ownership of the site, and is responsible both for delivering the employer's requirements and maintaining the health and safety of all people who may be affected by the works under CDM regulations. A clear understanding of performance requirements, roles and responsibilities with clear communication is always required to avoid performance conflict, confusion and delay.

Projects that are to comply with PAS2035:2019 or PAS2038:2021 need to be carried out in accordance with PAS2030:2019. Refer to these documents for further detail.

Commissioning and monitoring

Where new plant or services are being installed, especially ventilation, heating and hot water, commissioning and handover will be a key factor in the success of any heritage retrofit. This will typically involve the testing of key systems to ensure they are operating in an efficient and integrated way, providing a comfortable, safe and secure indoor environment. Commissioning should demonstrate that all metering and monitoring equipment are functioning properly. Thoroughly testing and adjusting this equipment will ensure that the whole system uses no more fuel and power than is reasonable, and make sure it is operating as designed.

Some low energy systems, like Air Source Heat Pumps and Mechanical Ventilation Heat Recovery (MVHR), are complex and require expert design and commissioning to ensure correct operation. MVHR systems must be commissioned by an independent engineer including measuring supply and extract flow rates through room terminals, and balancing the air flow through each MVHR. More complex systems, particularly communal heat pump systems, should be commissioned again after the first winter.

Any commissioning should be carried out with those who will be responsible for the long-term operation and maintenance of the system, e.g., facilities managers.

It is essential that building users know how to operate any new equipment and controls. Plan to engage building occupiers in the hand over process. And provide building users with access to a simple guide, in plain English, on how to use their building most efficiently.

Update the Retrofit Plan to record the changes that have been made. Add any further detail that might have been discovered during the work, for example construction build ups. Include information on what the next phase should be and any key considerations for integrating it with the work that has been completed. Include or update a maintenance plan that provides details of the new finishes and systems.

Selecting the right contractor



- Be specific and set out a clear, detailed brief.
- Request quotes from at least three businesses.
- Seek references, speak to previous customers and if possible, visit previous jobs.
- Research each company.
- Don't just select the cheapest, make sure selection criteria is fair and based on relevant experience, and quality of work.
- Consider how you will communicate with the business representatives, who are the individuals involved and how will they report to you?
- Always use a written contract as it offers you protection if anything does go wrong and a dispute arises.
- Set out the requirements for commissioning, monitoring and handover in the contract documents.
- Only pay for work that has been completed, unless otherwise agreed.
- Agree in writing on any changes to the agreed contract value before the work is compete.

Fig.17 Checklist for selecting the right contractor

FEEDBACK LOOP

Post occupancy evaluation

The continuous monitoring and long-term oversight of any project outcomes will be key to understanding the impacts of any carbon reduction and climate resilience interventions, helping ensure their long-term success. This is an important part of the process and should be considered from the outset, factored into budgeting and programme considerations.

Post-occupancy evaluation should be carried out to verify the building is performing as intended, for a minimum of one year (including one full heating season). The evaluation should assess whether the building owners and occupiers are happy with the internal environment and project outcomes, and all new equipment is operating as intended.

Compare the actual, monitored performance with the initial brief targets. On a small project this might be meter readings, a review meeting with the team, and short user interviews. Where possible, install monitoring devices to gain additional information, for example energy sub meters, CO₂ or humidity sensors.

This type of ongoing evaluation of a project will help ensure the building is performing as intended, with building users operating the building in a way that ensures its optimum energy efficiency.

Sharing lessons

Addressing the climate crisis involves a collaborative effort. We are much more likely to reach our collective net zero targets if we share openly and honestly the challenges, processes and lessons that we come across when retrofitting our heritage buildings.

Some case studies are showcased within this document and these are intended to demonstrate what action others, within the Square Mile, have been able to achieve. We would like to extend this, and provide an ongoing resource of case studies, sharing best practice examples and helping others who are embarking on their net zero journeys.

Please share your stories with the City of London Corporation at:

climateaction@cityoflondon.gov.uk



Fig. 18 Historic Building Challenge stakeholder engagement event held in January 2023. Photographer: James Gifford-Mead

TYPOLOGIES

A diverse heritage

The City of London is the ancient core from which the rest of London developed and is governed by the oldest local authority in the country, with origins predating parliament. It has been a centre for settlement, commerce and ceremony since the Roman period, accumulating a unique historic environment of exceptional richness and significance. The City's history is easily seen in its townscape and makes a significant contribution to its commercial and cultural vibrancy.

There are many designated heritage assets in the City; more than 600 listed buildings (covering an area of about 500,000m²), 27 conservation areas, 48 scheduled ancient monuments and four historic parks and gardens.

In 2017, the City of London Corporation's Department of the Built Environment published a report on the *Land Use of Listed Buildings in the City of London*. This document notes the prime land use of listed buildings in the Square Mile as commercial, which was 41% of the listed buildings, representing 35% of land area of all listed buildings. Other prime land uses for listed buildings and the relevant site area were mixed use and places of worship. 21% of all listed Buildings were statues and monuments but such listings covered a small land area.

There are significant spatial concentrations of listed buildings in conservation areas, with a high concentration in the conservation areas of Bank and Finsbury Circus in the east of the City, and Temples, Fleet Street and Whitefriars in the southwest. The 27 conservation areas of the City of London are shown on the page 44.

Useful resources and references

- *Historic Environment*, City of London Corporation Website, April 2023
<https://www.cityoflondon.gov.uk/services/planning/historic-environment>
- Conservation Areas in the City of London, City of London Corporation, December 1994
<https://www.cityoflondon.gov.uk/services/planning/historic-environment/conservation-areas>

Typical typologies within the Square Mile

Places of worship

Often stand alone buildings, providing a focal point for the surrounding area. Spatially they commonly include a single large volume. Usage patterns are unique with limited consistent occupation throughout the week. User expectations also vary, with many user groups only visiting for relatively short periods of time.



Liveryes and guildhalls

The classic form was often a first-floor meeting room, raised on arcades, incorporating an open-sided market hall on the ground floor. Primarily large function room spaces, often elaborately decorated to reflect the success of the livery company, with administrative offices and meeting rooms. Use patterns primarily dictated by events programme.



Municipal buildings

Official buildings which were designed for a specific public or state use. Dates of construction vary, and many are no longer used in the way they were originally intended, often having seen substantial reconfiguration over the years.



Large public structures

Usually consist of large unheated spaces, includes market halls, railway stations etc. with subdivided spaces used for commercial activities. Multi-occupancy spaces with challenging lease agreements and varying environmental requirements.



18th century townhouses

Typically constructed to modest classical proportions with less ornamentation. Simplistic facades that are architecturally uniform and recognisably Georgian. Originally constructed as homes, now mostly commercial. Predominant use of London stock brick with rendered window reveals, and classical porches.



19th & early 20th century commercial

Includes:

- large scale commercial, where institutions occupied a 'city block' with multiple facades
 - small scale commercial, usually occupying narrow plots with a single significant street frontage
- Predominant use of Portland stone with classical detailing.



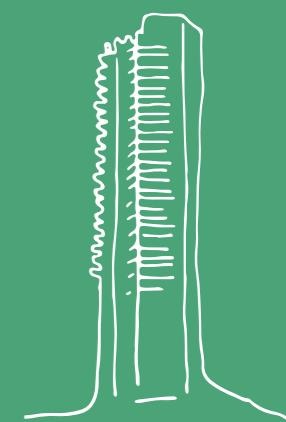
Industrial

Includes historic warehouses, breweries and other industrial buildings. Dating from 18th and 19th centuries, most have been converted to commercial uses. Incorporate large floor to ceiling heights and significant structural spans, large windows, and features relating to industrial use.



20th century modern

Includes housing, mixed use and commercial buildings constructed in the mid to late 20th century. Often concrete frame buildings with likely poor performing fabric as they were constructed at a time when energy was considered abundant.



Character areas and predominant typologies

Key:
■ Grade I Listed
■ Grade II* Listed
■ Grade II Listed
■ Conservation area

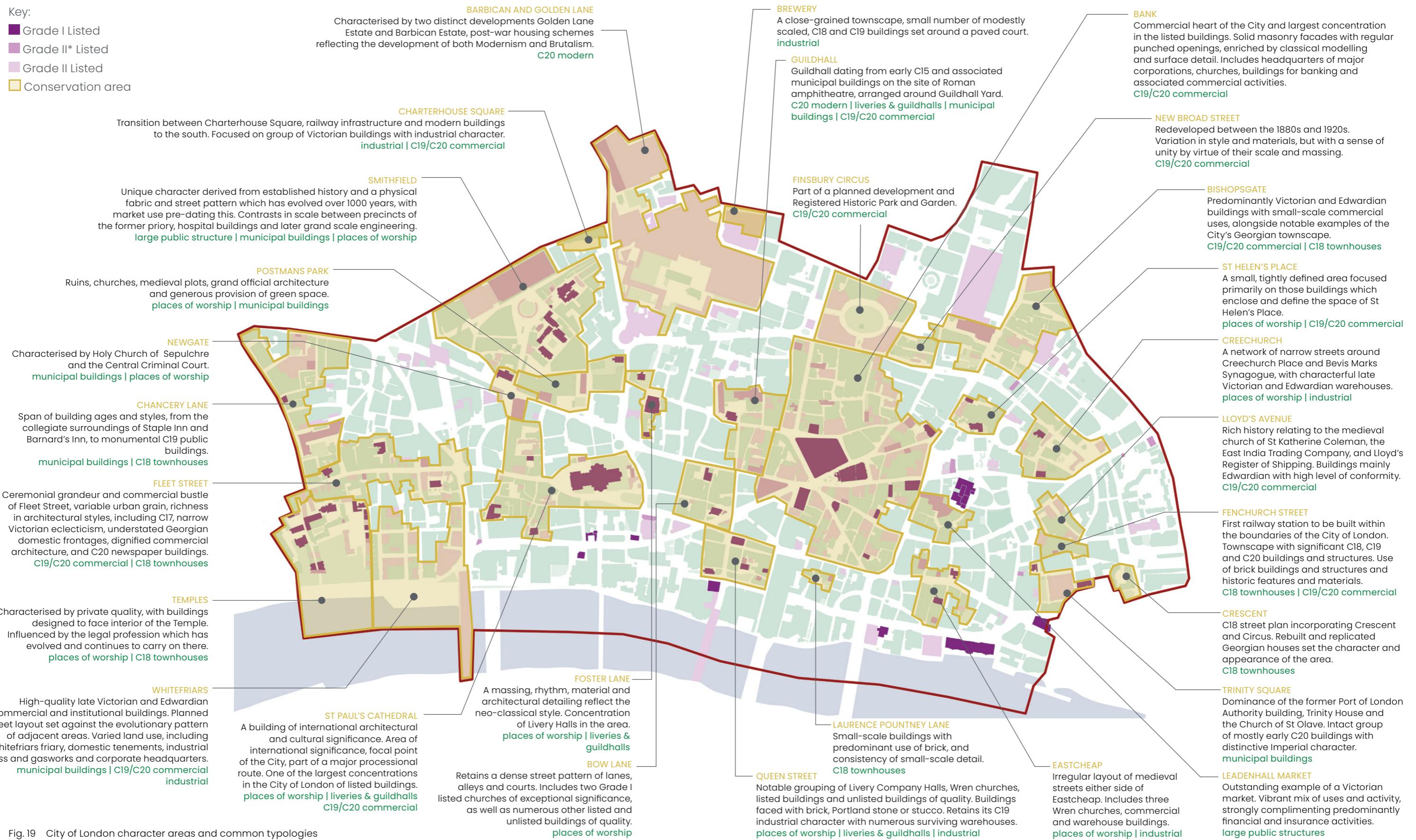


Fig. 19 City of London character areas and common typologies

Places of worship

Heritage protections

>80% are listed Grade I

Common features

Often stand alone buildings, places of worship provide a focal point for the surrounding area and community. Collectively, within the Square Mile, they illustrate an extraordinary breadth of architectural history of exceptional significance.

Spatially, they commonly include a single large volume for congregations of varying sizes. Patterns of use are unique, often catering to large groups of people for short periods of time, with limited consistent occupation throughout the week.

Generally, they may be used for conventional worship, however they are increasingly facilitating other community activities such as creches, cafes and events. Therefore user expectations will vary.

Typical construction

Typically solid masonry walls, lead or slate roofs on timber construction, solid floor construction. Windows are often a significant feature.

Challenges

Usually places of worship are of great significance and are more sensitive to change. Heating large internal volumes for relatively short periods of time is energy intensive. In addition, catering to different comfort requirements, often making allowances for more vulnerable members of society, can be onerous operationally. Funding opportunities will need to be considered early, with grant funding applications programmed into the processes.

Useful resources and references

- Eco Church awards scheme, Eco Church Website <https://ecochurch.arocha.org.uk/>
- Net Zero Carbon and Environmental case studies, The Church of England Website [https://www.churchofengland.org/about/environment-and-climate-change/towards-netzero-carbon-case-studies](https://www.churchofengland.org/about/environment-and-climate-change/towards-net-zero-carbon-case-studies)



Fig. 20 Church of St Martin
Grade I | Late C17



Fig. 21 St Botolph's Algate
Grade I | Mid C18

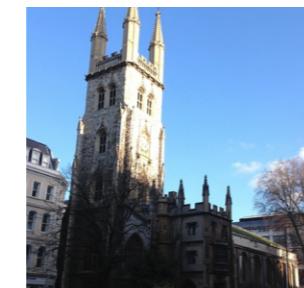


Fig. 22 Church of Sepulchre
Grade I | Mid C15/C17



Fig. 23 Bevis Marks Synagogue
Grade I | Early C18



Fig. 24 All Hallows London Wall
Grade I | Late C18



Fig. 25 Church of St Benet
Grade I | Late C17



Fig. 26 Cathedral Church of St Paul
Grade I | Late C17/C18

OPPORTUNITIES

Carbon reduction opportunities

The Church of England has set an ambitious target to reach net zero by 2030. This has given a huge amount of focus and as such, there are a number of useful resources and great case studies from across the country. The Eco Church Award Scheme also offers useful advice and guidance, as well as providing a network to share lessons and facilitate action.



Occupant comfort

Expectations around occupant comfort will vary depending on the space, who is using it, and for how long. Analyse key user groups and what they require from the spaces they occupy.



Good controls and zoning

Breaking the building into smaller zones depending on use and comfort requirement will help inform any heating or zoning strategy.



Localised heat source

Consider how the building is used and how to heat people not the space, for example, electric pew heaters or under floor heating.



Installing insulation to building fabric

Opportunities to insulate may be limited, due to the significance of the fabric and the presence of carvings, murals and inscriptions. Insulate roof voids wherever possible, and if considering work to the floors, perhaps for accessibility reasons, combine this with under floor insulation (and heating).



Window upgrades and improvements

Windows are often significant features in places of worship. Consider secondary glazing internally or externally, but be aware of condensation risks. Where windows are not original or in poor condition, consideration may be given to upgrading these to sensitively designed and technically considered slim-line double glazed windows.



Heat pumps

The installation of heat pumps (particularly air source) in places of worship is a viable alternative to fossil fuels, and there are several examples of their installation across the country. They require careful consideration and expert advice to avoid any negative impacts.

The list shown here is not exhaustive, see page 26 for other common opportunities that should be considered as part of a whole building approach, and assessed against their potential impact on heritage significance and historic fabric.

Climate resilience opportunities

A full Climate Hazard Impact Assessment should be completed, as per the example in Appendix A. Key opportunities to consider are:



Photovoltaics and solar panels

Places of worship are often stand alone buildings, with an east west orientation and a large roof area. They are therefore well situated to the siting of solar panels, provided the benefits are weighed against any negative impacts on the historic fabric and surrounding area. For places of worship that do not have consistent energy loads, battery storage might also be an important consideration.



Upgrade rainwater goods

Many places of worship will have old gutters and downpipes that are inadequate for the anticipated flow capacities of current and projected weather events. Take opportunities to sensitively upgrade these where possible.



Case study St Andrew by the Wardrobe

Listing Grade I

Age Original building circa 1685–95

Key measures implemented

- New, fully electric heating system powered by 6 air source heat pumps installed within the roof of the building and supplementary 'rapid response' radiators and pew heaters across the nave.
- Insulation fitted in roof cavity
- Renewed electrical circuits
- LED lighting

Key lessons

The need to engage sound engineers in relation to heat pump installation.

Liveryes and guildhalls

Heritage protections

Predominantly Grade II* and Grade I, some also have Scheduled Monument status

Common features

The classic form was often a first-floor meeting room, raised on arcades, incorporating an open-sided market hall on the ground floor. During the eighteenth century increasing architectural elaboration was given to halls, reflecting the success of livery companies.

Primarily large function room spaces often elaborately decorated with administrative offices and meeting rooms. Usage patterns are primarily dictated by events programme, with large spaces needing to accommodate a large number of guests. Administrative officers often have a more consistent weekly use pattern.

Typical construction

Solid masonry walls, lead or slate roofs on timber construction, solid floor construction at ground floor, timber intermediate floors.

Challenges

Elaborate interiors will be sensitive to change. Heating large internal volumes for events is energy intensive. Catering comfort requirements to a number of different building users, including those who work in the building on a daily basis, and those who visit for events, results in complexity in how the building is managed and operated.

Useful resources and references

 LCAG Website, Livery Climate Action Group
<https://liverycag.org.uk/>

Examples of buildings within this typology



Fig. 27 Fishmongers' Hall
Sch Monument & Grade II* | Early C19



Fig. 28 Drapers' Hall
Grade II* | C19



Fig. 29 Armourers' and Braziers' Hall
Grade II* | Mid C19



Fig. 30 Chartered Accountants' Hall, Grade II* | C19

Fig. 31 Guildhall
Grade I | Early C15, C17, C19

OPPORTUNITIES

The list shown here is not exhaustive, see page 26 for other common opportunities that should be considered as part of a whole building approach, and assessed against their potential impact on heritage significance and historic fabric.

Carbon reduction opportunities

Given the presence of highly decorative interiors, and often ancient fabric, one of the greatest opportunities in liveryes and guildhalls will be in systems and controls. The Livery Climate Action Group has published a series of guidance notes and example climate actions plans which provide a useful resource, helping to share knowledge and upskill members.



Encourage positive habits

Given the range of different people using the building, engage with those who use the spaces on a regular basis and help them understand how they can make a difference. Consider turning the thermostat down by 1°C.



Intelligent controls

Incorporating intelligent controls and sensors will help reduce energy use. Isolate unused spaces and consider incorporating a Building Management System that could be set up to efficiently manage the different patterns of occupation.



Window upgrades and improvements

Sometimes livery companies will occupy a number of adjacent buildings of differing ages. Not all windows will have the same heritage significance. Look for opportunities to upgrade window performance, considering a range of solutions to suit the age and condition of the window in question.



Installing insulation to building fabric

Although many areas will be of high significance, not all spaces will carry equal significance. Look for opportunities in the less significant areas. Insulating roof voids where possible should be considered, as well as between floors.



Beyond the boundary

Heat pumps may be viable, but if not, consider neighbouring development plans where resources and infrastructure can be shared with another site, as well as district heat networks, power purchase agreements etc.

Climate resilience opportunities

A full Climate Hazard Impact Assessment should be completed, as per the example in Appendix A. Key opportunities to consider are:



Biodiversity and landscaping

Liveryes and guildhalls often have external spaces. Look for opportunities to reduce hard landscaping where possible, increase biodiversity and manage rainwater runoff.



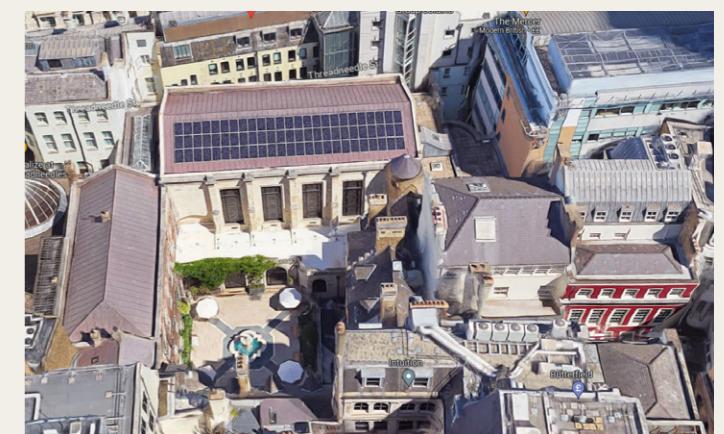
Photovoltaics and solar panels

Depending on roof area, orientation and overshadowing from neighbouring buildings, solar panels could help reduce reliance on the grid for the high energy loads in this typology.



Upgrade rainwater goods

Take opportunities to sensitively upgrade rainwater goods where possible, and attenuate the water for reuse within the building or the landscape.



Case study Merchant Taylors' Hall

Listing Scheduled Monument & Grade II*

Age Buildings range from C17, C19 and C20

Key measures implemented

- Since 2012, annual Scope 1 and 2 emissions have been reduced by 305 tonsCO₂e through a long-term energy reduction strategy.
- Installation of condensing boilers and LED lights in 2012 (79 tonsCO₂e reduction).
- Installation of power optimisers in 2014 (28 tonsCO₂e reduction).
- Installation of solar panels to livery hall roof in 2019 generating 28,140 kWh annually (14 tonsCO₂e reduction).
- Switching to certified renewable sources for remaining electricity.

Municipal buildings

Heritage protections

Mostly Grade II & II*, some Grade I

Common features

Municipal buildings include official buildings which were designed for a specific public or state use. Dates of construction vary, and many are no longer used in the way they were originally intended.

Their significance might derive from the building's age, its architectural design, or its original civic purpose. Ranging from hospital buildings, post offices and administrative offices of state this typology has varying functions and occupational constraints which cannot easily be generalised.

Typical construction

Varies, mostly solid masonry construction, some more recent examples may incorporate steel frames.

Challenges

Due to the diversity of buildings within this typology, there is no one-size-fits-all solution. Municipal buildings are likely to have complex ownership and leaseholder agreements due to their historic ownership patterns. Building occupation and use varies. Sequencing of work to avoid disrupting the everyday functioning of the building will be challenging. Fabric improvements to more significant buildings will need careful detail and consideration.



Fig. 32 Medical School St Bartholemew's Hospital
Grade II | Late C19



Fig. 33 Mansion House
Grade I | Mid C18



Fig. 34 Snowhill Police Station
Grade II | Early C20



Fig. 35 Bishopsgate Institute and Library
Grade II* | Late C19



Fig. 36 King Edwards Buildings Post Office
Grade II* | Early C20



Fig. 37 The Mayor's and the City of London Court
Grade II | Late C19

Examples of buildings within this typology

OPPORTUNITIES

The list shown here is not exhaustive, see page 26 for other common opportunities that should be considered as part of a whole building approach, and assessed against their potential impact on heritage significance and historic fabric.

Carbon reduction opportunities

Many municipal buildings will have altered significantly overtime, with many changing use and occupants. The presence of original fabric internally might be limited and/or heavily altered. This could present an opportunity to put forward a case for change in relation to climate adaptation measures. Many of these buildings will be operating as administrative buildings, with regular patterns of occupation and comfort requirements, improvements to internal environments may be welcomed, and could help inform a long term business plan.

Encourage positive habits

 Take time to understand how occupants are experiencing the building currently and look for solutions that might address energy reduction whilst improving occupant comfort. Discussing this openly could help people understand their impact.

Zoning

 Given the complexity and scale of many municipal buildings, consider the use of each space and how the heating and energy system operates. Isolate unused spaces and avoid heating unused areas.

Intelligent and efficient controls

 Incorporating intelligent controls and sensors will help reduce energy use. Consider incorporating a Building Management System that could be set up to efficiently manage the different patterns of occupation.

Fabric enhancements

 Depending on the significance, age and condition, the integration of double, triple or secondary glazing should be considered. Similarly, floor, roof and in some instances, internal wall insulation, could facilitate a reduction in energy use, and improved comfort levels in the winter months.

Heat pumps

 The integration of heat pumps within municipal buildings is feasible but requires specialist and expert advice. The required loads might involve a large amount of equipment, which impacts structural loads, and background noise levels.

Climate resilience opportunities

A full Climate Hazard Impact Assessment should be completed, as per the example in Appendix A. Key opportunities to consider are:



Photovoltaics and solar panels

Municipal buildings may have large expanses of roof space. The installation of photovoltaics and solar panels may be acceptable in certain circumstances, provided the long term benefits of the installation are clearly set out and weighed against any negative impacts the installation might have on the historic fabric and surrounding area.



Install water efficient fittings

Depending on the use of the municipal building, there may be a high amount of water use (hospitals etc). When upgrading new water fittings, always specify efficient taps, toilets and showers.



Case study Snowhill Police Station

Listing Grade II

Age 1926

Key measures implemented

- Planning granted in 2020 to convert building into a 219 room hotel targeting BREEAM 'Excellent'.
- Significant parts of the building retained, and fabric improvements include secondary glazing.
- Low energy services, with occupancy and daylight sensors throughout.
- Mechanical ventilation and heat recovery.
- Air source heat pumps supply all space heating and domestic hot water demands.
- Extensive green roof will deliver biodiversity net gain, with photovoltaic array on the roof.

Large public structures

Heritage protections

Predominantly Grade II* and II

Common features

Large public structures includes market halls and railway stations, and other covered public spaces. They usually consist of a single large unheated space, with multiple subdivided spaces used for commercial activities.

These multi-occupancy spaces may have challenging lease agreements and varying environmental requirements. User comfort expectations will vary, with more transient visitors dressed for the outdoors, and others sitting for a meal, or working in an office, requiring a more controlled internal environment.

Typical construction

Typically large span steel construction

Challenges

The requirements of different tenants will vary, for example restaurants will have very different requirements to a retail establishment, which will be very different to a workspace. Fabric improvements will be challenging given the different uses and levels of significance. With catering establishments the use of gas for cooking is still the dominant energy source. Markets might have high electrical loads for refrigeration.

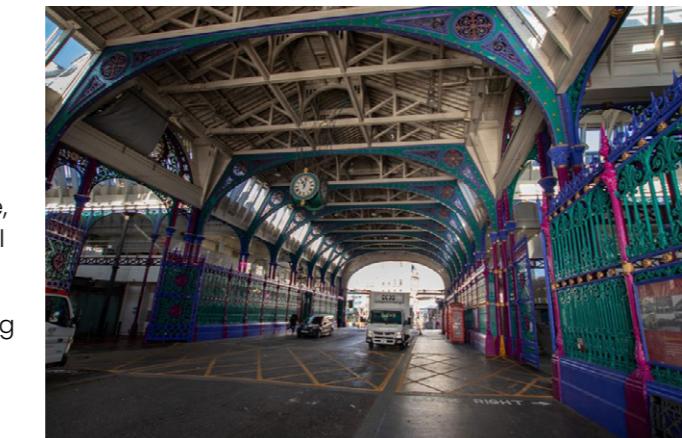


Fig. 38 Spitalfields Market
Grade II* | Late C19



Fig. 39 Liverpool Street Station
Grade II | Late C19



Fig. 40 Billingsgate Market
Grade II | Late C19



Fig. 41 Leadenhall Market
Grade II* | Late C19

OPPORTUNITIES

The list shown here is not exhaustive, see page 26 for other common opportunities that should be considered as part of a whole building approach, and assessed against their potential impact on heritage significance and historic fabric.

Carbon reduction opportunities

Large public structures like market halls and railway stations will often have large amounts of unheated space, or space that doesn't need to be heated on account of its more exterior qualities. Increased zoning and controls could help manage energy use across different use requirements. They also typically have large roof areas for potential energy generation and plant.

Encourage positive habits

 Analysing key user groups and what they require from the spaces they occupy, and breaking the building into smaller zones depending on use and comfort requirement will help inform any heating or zoning strategy.

Zoning

 Zoning is crucial in this typology. Breaking the building into smaller zones defined by use, and thermal comfort requirements can help manage energy use across the different spaces.

Insulating building fabric

 Opportunities to insulate the building fabric might be restricted to smaller zones within the main building. For example, you might not need to insulate the roof of a market hall, if the individual, enclosed commercial units within the main space, present opportunities to improve the fabric.

Window upgrades and improvements

 This typology will typically have lots of glazing. Make sure windows are fitted correctly in good repair. Where windows are not original, in poor state of repair and in need of replacement, consideration may be given to upgrading these to sensitively designed and technically considered slim-line double glazed windows.

Beyond the boundary

 Consider neighbouring development plans and opportunities to utilise and share resources with other sites. For example, projects on or around tube lines, could utilise waste heat from the underground for space heating within the buildings. Also consider district heat networks, power purchase agreements etc.

Climate resilience opportunities

A full Climate Hazard Impact Assessment should be completed, as per the example in Appendix A. Key opportunities to consider are:



Photovoltaics and solar panels

Large public structures present big expanses of roof space. The installation of photovoltaics or solar panels on these roofs may be acceptable provided the long term benefits of the installation are clearly set out and weighed against any negative impacts the installation might have on the historic fabric and surrounding area.



Reducing overheating

The large expanses of glazing common on this typology will have implications on comfort levels as temperatures increase. Consider integration of internal or external blinds to reduce solar gains in summer.



Case study Smithfield Poultry Market

Listing Grade II, Smithfield Conservation Area

Age 1960s

Key measures implemented

- Planning granted to convert Smithfield Market into a new location for the Museum of London.
- Includes repairs to historic Grade II listed concrete shell structure designed by Ove Arup to extend the life of the structure.
- Targeting BREEAM 'Excellent' rating
- Addition of new higher-performing insulation to improve the building's EPC rating
- Re-cladding of dome roof in copper.
- Photovoltaics on adjacent building.

Key lessons

The concrete shell roof required specialist engineering input from the outset. To maintain the form, the loads from the workforce and plant during construction were controlled.

18th Century townhouses

Heritage protections

Predominantly Grade II and Grade II* listed

Common features

The buildings in this typology were typically constructed in the 18th century, to modest classical proportions though with less ornamentation. Implementing an axial symmetry, the more simplistic facades are architecturally uniform and recognisably Georgian.

Originally constructed as homes, these buildings are now mostly used for commercial properties, with a large number of excellent examples in the west of the Square Mile. They are typified by the use of London stock brick with rendered window reveals, classical porches, and timber framed sash windows, decreasing in proportions up the building.

Typical construction

Solid masonry brick walls. Timber roof trusses, mostly slate finish. Some vaulted basements, and timber floor construction above basement level.

Challenges

This typology has a visual uniformity which contributes significantly to the character of the area, particularly around areas such as Temple. Original interiors will remain in some properties, with features like timber panelling contributing to the character of the building.



Fig. 42 36 St Andrew's Hill
Grade II | Late C18

Fig. 43 9-10 Staple Inn
Grade II | Early C18



Fig. 44 6 Fredrick's Place
Grade II | Late C18



Fig. 45 The Rectory
Grade II | Late C18



Fig. 46 15 Took's Court
Grade II* | Early C18



Fig. 47 King's Bench Walk
Grade II* | Early C18

Examples of buildings within this typology

OPPORTUNITIES

The list shown here is not exhaustive, see page 26 for other common opportunities that should be considered as part of a whole building approach, and assessed against their potential impact on heritage significance and historic fabric.

Carbon reduction opportunities

These buildings often have a distinctly different front and back, with the back elevation sometimes being of lesser significance. More extensive fabric improvements could be acceptable on rear elevations in some instances.

Given the uniformed nature of the elevations on to some streets, there is an opportunity for a consistent approach to fabric upgrades, for example, a common window detail that is acceptable on a particular street.

Encourage positive habits

Engage with those who use the spaces on a regular basis and help them understand how they can make a difference. Consider turning the thermostat down by 1°C.

Window upgrades and improvements

Windows make up a significant area of the elevations, and a significant source of heat loss. Consider the contribution windows make to the character of the surrounding area in this typology. Where windows are not original, in poor state of repair and in need of replacement, consideration may be given to upgrading these to sensitively designed and technically considered slim-line double glazed windows.

Installing insulation to building fabric

Opportunities to sensitively upgrade the building fabric should consider roof and floor insulation. Wall insulation to the inside face of the external walls could be considered subject to a thorough risk analysis and if substantial energy savings are possible. Opportunities to insulate the less significant rear elevations either internally or externally, might also be considered appropriate subject to thorough investigation and detailing.

Heat pumps

The integration of heat pumps, particularly air source, within this typology is likely to be feasible but requires specialist and expert advice. They should be sized and programmed specifically to suit the required loads of the building.

Climate resilience opportunities

A full Climate Hazard Impact Assessment should be completed, as per the example in Appendix A. Key opportunities to consider are:



Reducing overheating

The large windows common on this typology will have implications on comfort levels as temperatures increase. Consider integration of internal or (where appropriate) external shutters to reduce solar gains in summer.



Upgrade rainwater goods

Take opportunities to sensitively upgrade rainwater goods where possible, and attenuate the water for reuse within the building.



Create healthy environments

Given many of these buildings are now used as office spaces, look for opportunities to improve user comfort and health. For example, installing a shower as part of the project might encourage people to cycle to work, encouraging active forms of travel, and reducing pressure on infrastructure.



Install water efficient fittings

When upgrading new water fittings, always specify efficient taps, toilets and showers.



Case study 6 Frederick's Place

Listing Grade II

Age 18th Century

Key measures implemented

- Permission has been granted for the installation of solar panels on this grade II listed 18th century building in the Guildhall Conservation Area.

C19/C20 commercial

Heritage protections

Predominantly Grade II listed, but with a handful of Grade II* or I.

Common features

This typology includes two key sub groups. *Large-scale commercial*, where institutions occupied a 'city block' with multiple facades, and *small-scale commercial*, usually occupying narrow plots with a single significant street frontage.

Both sub groups were typically constructed as commercial properties, many with specific occupiers in mind, particularly large financial institutions. The predominant use of Portland stone with classical detailing is typical in this typology, and internal spatial arrangements will be predominantly based around administrative activities.

Typical construction

Varies significantly but predominantly solid masonry construction or steel framed clad in masonry.

Challenges

The requirements of different tenants or occupiers will vary, and there may be complex lease agreements with some of these properties. Therefore phasing work to avoid disruption could be a challenge. Identifying renewable energy sources on constrained sites needs careful planning, as does ensuring adequate ventilation in commercial settings.



Fig. 48 Finsbury House
Grade II | Late C19



Fig. 49 29 Fleet Street
Grade II | Late C19



Fig. 50 13 & 15 Moorgate
Grade II* | Late C19



Fig. 51 65 Cornhill
Grade II | Late C19



Fig. 52 Former Great Eastern Hotel
Grade II* | Late C19



Fig. 53 4 Abchurch Yard
Grade II | Late C19



Fig. 54 162 Bishopsgate
Grade II | Late C19



Fig. 55 48 Bishopsgate
Grade II | Late C19

Examples of buildings
within this typology

OPPORTUNITIES

The list shown here is not exhaustive, see page 26 for other common opportunities that should be considered as part of a whole building approach, and assessed against their potential impact on heritage significance and historic fabric.

Carbon reduction opportunities

The opportunities to improve comfort levels for occupants could save energy and carbon, as well as providing better indoor environments. The limited uniformity between buildings of this typology could help with the justification of a unique approach to thermal enhancements, particularly windows. Where internal spaces have already undergone significant alterations, deeper retrofits could be considered.

Where buildings have a clear front and back, different strategies could be adopted to improve fabric performance.



Occupant comfort

Understand how occupants are experiencing the building and look for solutions that might address energy reduction whilst improving occupant comfort. Discussing this openly will help people understand their impact.



Intelligent controls

Incorporating intelligent controls and sensors will help reduce energy use. Isolate unused spaces and consider incorporating a Building Management System that could be set up to efficiently manage the different patterns of occupation.



Installing insulation to building fabric

Opportunities to sensitively upgrade the building fabric should consider roof, floor and wall insulation. Consider the heritage significance of different elevations to help inform a strategic approach.



Window upgrades and improvements

Where windows are not original, in poor state of repair and in need of replacement, consideration may be given to upgrading these to sensitively designed and technically considered slim-line double glazed windows.



Heat pumps

With small-scale commercial, heat pumps, particularly air source, could be an appropriate measure. With larger buildings consider opportunities beyond the boundary. All heating systems require expert advice and should be sized and specifically to suit the required loads of the building.

Climate resilience opportunities

A full Climate Hazard Impact Assessment should be completed, as per the example in Appendix A. Key opportunities to consider are:



Photovoltaics and solar panels

Large scale commercial buildings may have large expanses of roof space. The installation of photovoltaics and solar panels may be acceptable in certain circumstances.



Create healthy environments

With office spaces, look for opportunities to improve user comfort and health. For example, installing a shower as part of the project might encourage people to cycle to work, encouraging active forms of travel, and reducing pressure on infrastructure.



Install water efficient fittings

When upgrading new water fittings, always specify efficient taps, toilets and showers, and make sure they are operating properly.



Case study 23 Finsbury Circus

Listing Grade II

Age 1893-4

Key measures implemented

- Planning permission granted for the refurbishment and development of 23 Finsbury Circus.
- Targeting BREEAM Excellent rating.
- Air source heat pumps to provide 100% of heating and cooling load, supplemented by photovoltaics.
- Design enables future adaptability without major embodied carbon impacts
- Cyclist facilities, including cycle parking, showers and lockers provided
- Low flow sanitary fittings with monitoring and leak detection to reduce water consumption
- Accessible roof terrace with biodiverse planting

Industrial

Heritage protections

Predominantly Grade II listed

Common features

Industrial buildings include historic warehouses, breweries and other similar buildings originally designed for an industrial use. Mostly dating from the 18th and 19th centuries, many have since been converted to commercial uses, often office spaces which have very different performance requirements.

Typically they incorporate large floor to ceiling heights, significant structural spans, large windows, and recognisable features relating to their industrial past.

Typical construction

Steel frame and/or solid masonry construction.

Challenges

Different uses will have different requirements. Some may have been subdivided and have complex lease arrangements. The large amounts of glazing could be contributing to significant heat loss in winter and solar gain in summer. The warehouse character is very unique and recognisable in this part of London and fabric upgrades could impact on this.



Fig. 56 Port of London Authority Warehouses
Grade II | Late C18



Fig. 57 Whitbread's Brewery
Grade II | Late C19



Fig. 58 1-3 Ludgate Street
Grade II | Late C19



Fig. 59 31-32 St Andrew's Hill
Grade II | Late C19



Fig. 60 Former Porter Tun Room
Grade II | Late C18

Examples of buildings
within this typology

OPPORTUNITIES

The list shown here is not exhaustive, see page 26 for other common opportunities that should be considered as part of a whole building approach, and assessed against their potential impact on heritage significance and historic fabric.

Carbon reduction opportunities

This typology is mostly Grade II listed, and due to the original use of these types of buildings, they are likely to have been significantly altered over the years with multiple changes of use, resulting in loss or significantly altered original fabric. Upgrades to the performance of the fabric could be justifiable in some instances. Large amounts of roof space on some of the larger examples could locate new services and renewable energy production.

Understand user requirements

Given the range of different people using the building, engage with those who use the spaces on a regular basis and help them understand how they can make a difference. Look for opportunities to improve the indoor environment as well as reduce carbon.

Intelligent controls

Depending on how the building is used, incorporating intelligent controls and sensors will help reduce energy use. Isolate unused spaces and consider incorporating a Building Management System that could efficiently manage the different patterns of occupation.

Installing insulation to building fabric

Insulating roof voids where possible should be considered as a minimum. Depending on the significance of the building, opportunities that seek to improve the performance of the external walls (internally) and the ground floor should also be considered, combined with improvements to air tightness and a suitable ventilation strategy to avoid moisture accumulation.

Window upgrades and improvements

Windows are often a significant feature of industrial heritage buildings, taking up a large area of the elevation and contributing to heat loss. Consideration should be given to upgrading windows with double, triple or secondary glazing, depending on detail design.

Heat pumps

Large roof areas could be a good location for services. Including, if appropriate, air source heat pumps. The design and installation needs expert advice.

Climate resilience opportunities

A full Climate Hazard Impact Assessment should be completed, as per the example in Appendix A. Key opportunities to consider are:



Photovoltaics and solar panels

Larger scale industrial buildings may have large expanses of roof space. The installation of photovoltaics and solar panels may be acceptable in certain circumstances, provided the long-term benefits of the installation are clearly set out and weighed against any negative impacts the installation might have on the historic fabric and surrounding area.



Install water efficient fittings

Depending on the use of the industrial building, there may be a high amount of water use. When upgrading new water fittings, always specify efficient taps, toilets and showers.



Reducing overheating

The large windows common on this typology will have implications on comfort levels as temperatures increase. Consider integration of internal or (where appropriate) external shutters to reduce solar gains in summer.



Case study 75 Carter Lane

Listing Not listed, within the St Paul's Cathedral Conservation Area

Age C19 former warehouse, converted to residential

Key measures implemented

- Fabric enhancement work aligned with sub-basement and rooftop extension.
- Included upgrades to walls, floors, roofs and windows, coupled with new services including mechanical ventilation and heat recovery system.

C20 Modern

Heritage protections
80% are listed Grade II

Common features

This typology includes housing, mixed-use and commercial buildings constructed in the mid to late twentieth century, including a number of seminal examples of ambitious post-war regeneration projects reflecting the development of both Modernism and Brutalism.

There is a big range of ages in this typology. Earlier examples were constructed at a time when energy was considered abundant, and so energy efficiency was not seen as a priority. However, more recent examples completed in the last 20 years, may have better performing fabric, but could still need retrofitting to eliminate fossil fuel use.

Typical construction

Varies but predominantly concrete frame buildings often with limited to no insulation, large amounts of glazing, and thermal bridges.

Challenges

Large amounts of glazing and poor performing fabric will mean maintaining internal comfort levels will be energy intensive, particularly with increase in summer temperatures. A large number of different stakeholders could make developing and delivering the work complex.

Construction methods and material specification often favoured materials that typically have low thermal performance. Concrete frames can present significant issues with thermal bridges.

C20 buildings may have complex mechanical and electrical systems, like ventilation, comfort cooling, refrigeration, plant etc.



Fig. 61 Barbican
Grade II | Mid C20



Fig. 62 Crescent House
Grade II* | Mid C20

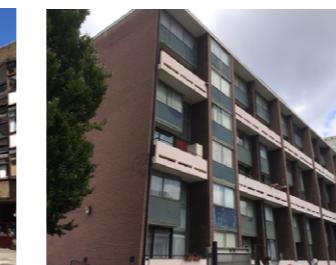


Fig. 63 Bayer House
Grade II | Mid C20



Fig. 64 No 1 Poultry
Grade II* | Late C20



Fig. 65 30 Cannon Street
Grade II | Late C20

Examples of buildings within this typology

OPPORTUNITIES

The list shown here is not exhaustive, see page 26 for other common opportunities that should be considered as part of a whole building approach, and assessed against their potential impact on heritage significance and historic fabric.

Climate resilience opportunities

A full Climate Hazard Impact Assessment should be completed, as per the example in Appendix A. Key opportunities to consider are:



Reducing overheating

The large expanses of glazing, and light weight fabric, common with this typology will have implications on comfort levels as temperatures increase. Consider appointing a specialist to carry out overheating analysis, coupled with a daylighting study, to understand the benefits of integrating passive solar shading whilst maximising natural daylight.

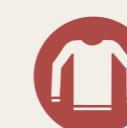


Biodiversity and landscaping

Often with large areas of flat roofs, it could be possible to integrate biodiverse green roofs, improving thermal performance, increasing biodiversity, reducing rainwater run off, as well as helping mitigate the heat island effect.

Carbon reduction opportunities

These buildings were listed for their architectural significance, rather than because they contain any historically significant fabric. This may mean that replacing materials with higher performing but visually similar alternatives, is less challenging than in the much older buildings. There is also an opportunity to significantly improve the internal environment for occupants, in the worst performing buildings, helping bring various stakeholders along on the journey. Depending on when they were completed, some C20 buildings may already be quite energy efficient, and so alterations are less invasive.



Occupant comfort

Take time to understand how occupants are experiencing the building currently, both in summer and winter. Discuss openly what expectations they have of the spaces.



Ensure services are operating efficiently

Many C20 buildings may have complex mechanical and electrical systems. Consider engaging a services engineer to review the performance and where energy efficiency can be improved.



Installing insulation to building fabric

Opportunities to sensitively upgrade the building fabric should include roof and floor insulation. Wall insulation to cavities where possible, or the inside face of the external walls could be considered subject to a thorough risk analysis and if substantial energy savings are possible.



Window upgrades and improvements

Windows can make up a significant proportion of the elevations and should be assessed for their age, condition and significance, with consideration given to upgrading them to double or triple glazing where appropriate.



District heating

Depending on the existing heating strategy, it may be viable to consider heat pumps as an electrified solution to heating. Otherwise consider opportunities beyond the boundary like district heat networks.



Case study Ibex House

Listing Grade II

Age 1937

Key measures implemented

- 35.9% reduction over Building Regulations Part L emissions targets (exceeding GLA 35% target).
- Internal refurbishment with side and top floor extension.
- Original fabric retained and restored.
- Window replacement
- Gradual phase out of gas boilers, to be replaced with high performing, efficient electric plant

The following list is an example only and is not exhaustive. There are undoubtedly other hazards (or combinations of hazards) and impacts. It is important that a thorough assessment is carried out on a case by case basis.

APPENDIX A

Climate Hazard Impact Assessment (example only)

Climate hazard	Impact - cause and effect	Details of hazard			Exposure considerations	Vulnerability / sensitivity	Adaptation	
		Type	Weather drivers	Climate change			Resistance	Acceptance
BUILDINGS AND INFRASTRUCTURE	Water stress	Increased rainfall causing more frequent and prolonged saturation of building fabric and enhanced rates of building fabric decay	Water Penetration: Wind-driven rain; Overflow of drainage systems; Splash back from hard surfaces	Intense rainfall in isolated events and as a cluster of events; High winds	Increased frequency of prolonged rainfall in winter months, Short, intense periods of rainfall in summer months	Local geology and superficial deposits and their influence on drainage systems; Presence/absence of hard surfaces; Site exposure to prevailing weather systems	Structural integrity of the building fabric/materials; State of maintenance/repair; Materials used; Exposure of building/structure	Increase size/capacity of rainwater systems at critical points; More frequent maintenance; Remove hard-ground surfaces adjacent to walls; Improve drainage around site
	Flooding; Water stress	Ground movement and associated structural instability/movement of foundations causing damage/loss of building fabric and engineered slopes	Ground instability (e.g. shrink-swell, landslide)	Heavy, prolonged rainfall leading to ground saturation; alternating saturation and drying of ground	Changing frequency/intensity of rainfall; Increasing annual temperatures; Increasing occurrence rates of extreme weather events such as heatwaves		Structural integrity of building fabric or engineered slop or materials; State of maintenance/repair; Local drainage; Susceptibility of building materials used	More frequent below-ground drainage maintenance/checks; Adapt surface drainage and landscaping/planting; Ground investigations to identify vulnerable areas
	Pests and invasive species	Increased rates of biological growth (e.g. moss, algae and higher plant colonisation) leading to enhanced rates of fabric decay	Ecological (increase in plant species distribution and number of growing days)	Rainfall; Humidity; Hours of sunshine and cloud cover	Increased temperatures; Increased frequency of prolonged rainfall in winter; Short, intense rainfall in summer		Building materials used; Aspects of building; State of maintenance/repair	Improved protective weathering details; Repointing of masonry; Appropriate traditional external coatings
	Overheating	Increased thermal stress causing damage to external building fabric from cracking of hard materials	High temperatures; Heatwaves; Fluctuating temperatures	Rapidly fluctuating temperatures over hours/days	Increasing temps. across all seasons; More extreme variations in temps.	Topography, site aspect (certain aspects more exposed to solar radiation)	Structural integrity of building fabric; Materials used; State of maintenance/repair	Repair with traditional materials such as lime mortars, traditional paints
	Flooding	Increased occurrence rates/severity of flood events causing damage/loss to external building fabric/infrastructure	Fluvial flooding	Prolonged periods of rainfall over days/weeks; Short, intense periods of rainfall over hours	Increase frequency of prolonged rainfall in winter months; Increased occurrence of intense summer rainfall events		Structural integrity of the building fabric; State of maintenance/repair; Materials used; State of maintenance/repair of local drains/water management systems; Presence/absence of people/staff on site	Attend culverts and adjacent burns; Route for surge water flows around buildings; Flood plans in place; Change to layout of buildings to lower impact (e.g. moving sensitive services high off ground)
		Increased occurrence rates/severity of flood events causing restricted or limited access to sites	Pluvial / Surface water	Short intense periods of rainfall over hours				
		Increased occurrence rates/severity of flood events causing damage and disruption to subsurface services and infrastructure	Groundwater flooding	Prolonged periods of rainfall over weeks/months				
	Overheating	Increase temperatures leading to greater risk of fire, causing physical damage and loss of fabric, and risk to life	Fire	Prolonged dry spells over days/weeks; High (and above normal) temperatures over weeks/months	Increasing temperatures across all seasons; Changing patterns and intensities of rainfall; particularly drier summers	Topography; Site aspect (certain aspects more exposed to solar radiation, e.g. south facing); Neighbouring context	Structural integrity of building; State of maintenance/repair; Building layout and escape strategy; Building materials	Install fire protection and fire-resistant materials; Remove/control potential hazards; Ensure emergency evacuation procedures and formalised agreements with local Fire Services are in place
	Biodiversity loss; Trade, food and infrastructure	Changing growing conditions leading to reduction or loss of supply of natural materials for traditional construction	Ecological (increase in plant species distribution and number of growing days)	Rainfall; Humidity; Temperature; Hours of sunshine and cloud cover	Increasing annual temperatures; Increase frequency of prolonged rainfall in winter months; Short, intense periods of rainfall in summer months		Building materials used; Aspect of building; State of maintenance/repair	Increase frequency of inspection, maintenance and repair cycles to prolong lifespan of existing materials where possible, lowering demand
	Extreme weather events	High winds/storms and potential changes in frequency/intensity resulting in increased disruption/damage caused by falling trees/branches	High wind; Storms	High winds; Low pressure systems; Storm events	Changing patterns of extreme weather events	Topography; Soil types; Exposure to prevailing weather systems; Tree species used and their tolerance of extreme weather events	Type of plant/tree species and its inherent resilience or vulnerability to high wins; Season in which storm events occur (trees in full leaf more prone to damage); Proximity to trees/woodland areas	More regular condition checking and maintenance; Use of more tolerant species when planting new trees
		High winds/storms and potential changes in frequency/intensity resulting in increased physical damage to external building fabric				Location (e.g. promontory, height in landscape); Exposure to prevailing weather systems	State of repair/maintenance; Presence/absence of people/staff on site	Regular monitoring and condition checking of vulnerable/at risk trees, which can be replaced with more tolerant species if felled
								Additional fastenings to ridges and slates; Higher codes of lead; Improved weathering details; Increased frequency of inspection, maintenance and repair cycles

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	Climate hazard	Impact - cause and effect	Details of hazard				Exposure considerations	Vulnerability / sensitivity	Adaptation	
			Type	Weather drivers	Climate change				Resistance	Acceptance
INTERNAL FABRIC AND ENVIRONMENT	Overheating; Water stress	Fluctuating internal humidity levels as a result of more frequent wetting and drying cycles causing cracking, splitting and warping of objects and internal fabric.	Wetting and drying cycles	Alternating wet and dry spells; Temperature change	Increased rainfall over weeks/months; Changing frequency/intensity of rainfall; Increased annual temperatures; Increased occurrence rates of extreme weather events such as heatwaves		Topography; Proximity to watercourse or poorly drained surfaces; Exposure to prevailing weather systems	Structural integrity of the building fabric/materials; State of maintenance/repair; Materials used; Exposure of building/structure	Regular object inspection and monitoring of internal environment and modify as required; Improved external weathering details; More frequent maintenance/repair	-
	Overheating	Increased fire risk caused by extreme heat, causing physical damage and loss of internal fabric, and risk to life	Fire	Prolonged dry spells over days/weeks; High (and above normal) temperatures over weeks/months	Increasing temperatures across all seasons; Changing patterns and intensities of rainfall; particularly drier summers		Topography; Site aspect (certain aspects more exposed to solar radiation, e.g. south facing); Neighbouring context	Structural integrity of building; State of maintenance/repair; Building layout and escape strategy; Building materials	Install fire protection and fire-resistant materials; Remove/control potential hazards; Ensure that emergency evacuation procedures and formalised agreements with local Fire Services are in place	Install fire detection systems; Ensure doors and windows are shut when premises are unattended; Maintain a hazard-free environment
	Overheating	Higher internal temperatures causing drying out and thermal stress on internal fabric and objects	High temperatures; Heatwaves; Fluctuating temperatures	Rapidly fluctuating temperatures over hours/days	Increasing temperatures across all seasons; More extreme variations in temperatures.		Topography, site aspect (certain aspects more exposed to solar radiation)	Structural integrity of the building fabric; Materials used; State of maintenance/repair	Regular inspection of internal environment/fabric and modification of environment as required. Reinstate traditional passive systems (i.e. install traditional blinds, canopies); Improve passive cooling and ventilation	-
	Overheating	Higher internal temperatures causing overheating and uncomfortable internal environments						Access to ventilation; Amount of fenestration; Materials used; State of maintenance/repair	Access to ventilation; Amount of fenestration; Materials used; State of maintenance/repair	Arrange building layout to suit occupant comfort requirements
	Pests and invasive species	Increased rates of internal biological growth (e.g. mould) causing condition of internal environment and fabric to be compromised	Ecological (increase in plant species distribution, spread of pests (plant/ animal/insect), increase in number of growing days etc.)	Rainfall; Humidity; Temperature; Hours of sunshine and cloud cover	Increasing annual temperatures; Increased frequency of prolonged rainfall in winter months; Short, intense periods of rainfall in summer months		Topography; Soil types; Site exposure to prevailing weather systems	Access to ventilation; Materials used; State of maintenance/repair; Vulnerability of occupants to poor indoor air quality	Improved protective weathering details; Repointing of masonry; Apply appropriate external coatings; Use of traditional materials to dissipate moisture;	Ensure adequate ventilation

	Climate hazard	Impact - cause and effect	Details of hazard				Exposure considerations	Vulnerability / sensitivity	Adaptation	
			Type	Weather drivers	Climate change				Resistance	Acceptance
GARDENS AND DESIGNED LANDSCAPES	Pests and invasive species	Spread of pests and diseases causing damage/loss of existing tree and plant species	Ecological (increase in plant species distribution, spread of pests, increase in number of growing days etc.)	Rainfall; Humidity; Temperature; Hours of sunshine and cloud cover	Increasing annual temperatures; Increased frequency of prolonged rainfall in winter months; Short, intense periods of rainfall in summer months		Topography; Soil types; Site exposure to prevailing weather systems	Type of plant species; Tolerance or vulnerability to pests and diseases; Proximity to neighbouring plant communities	Consider use of disease-resistant modern hybrids of plant species after conducting an impact assessment; Ongoing skilled horticultural husbandry (healthy plants are more resilient)	-
	Biodiversity loss; Pests and invasive species	Changing climate conditions altering species of plant communities; Change of habitats/ spread of invasive species								
	Flooding; Water stress	Saturation of ground, flash floods and run-off from adjacent areas causing erosion of landscapes and damage/loss of planting		Fluvial Flooding	Prolonged periods of rainfall over days/ weeks; Short, intense periods of rainfall over hours	Increased frequency of prolonged rainfall in winter months; Increased occurrence of intense summer rainfall events	Topography; Proximity to watercourse	Type of plant species; Tolerance or vulnerability to saturation of ground	Consideration given to surfaces used/size of any drains/frequency of repair/maintenance; Use of tolerant plant species to ground saturation; Improve drainage of nearby hard surfaces; modify and maintain accessibility routes, footpaths, etc.	Plan and arrange sites within conservation landscape management plans, to allow for larger areas to be specifically designed for flood Pluvial/Surface alleviation
				Pluvial/Surface Water Flooding	Short, intense periods of rainfall over hours		Topography; Presence/absence of hard ground surfaces			
				Groundwater Flooding	Prolonged periods of rainfall over weeks/months		Topography; Local geology and superficial deposits			
	Water stress	Ground movement causing damage to gardens, designed landscapes and localised destabilisation of trees and access pathways	Ground Instability (e.g. landslide/shrink-swell)	Heavy, prolonged rainfall over days/ weeks leading to ground saturation; alternative saturation and drying of ground	Increased rainfall over weeks/months; Changing frequency/intensity of rainfall; Increasing annual temperatures; Increasing occurrence rates of extreme weather events such as heatwaves		Local geology; topography; Proximity to water sources (springs, rivers etc.); Type and depth of superficial deposits	State of maintenance/repair of surrounding surfaces, local drainage systems; Presence/absence of people/staff on site; Type of plant species and its tolerance or vulnerability to alternating wetting and drying cycles	Adapt surface drainage and landscaping/planting; Investigate use of more resilient plant species; Change of tree species planted to those more suited to the changing climatic and ground conditions.	Relocation of sensitive plants/planting schemes; Individual trees removed as and when they become unsafe, replaced with more tolerant species

APPENDIX B

Glossary

Active systems The incorporation of mechanical systems that use or produce energy.

Adaptation In relation to climate change, this is the process of adjusting to the effects of a changing climate. These can be both current or expected impacts.

Air source heat pump An energy efficient heating or cooling system that transfers heat to or from the air, typically to generate hot water and space heating or cooling.

Airtightness A measure of the permeability of a building - i.e., how much external air enters or leaves the building in an uncontrolled fashion. Also called infiltration. This is measured either in $m^3/m^2.h$ - i.e., what volume of air escapes per hour for every m^2 of external envelope, or in Air Changes per Hour (ACH) i.e., what proportion of the volume of air in the building escapes every hour.

Approved inspector Individuals or organisations, who are licensed to carry out the duties given by the Building Act 1984 and regulations made under it. They provide an alternative to obtaining building regulations approval from a local authority and have the role of checking that the Building Regulations are, as far as can reasonably be determined, being complied with.

Battery storage Systems designed to store the excess energy from photovoltaic cells.

Below ground services All underground pipes, cables and equipment associated with electricity, gas, water (including piped sewage) and telecommunications.

Biodiversity net gain A way of measuring, monitoring and mitigating the impact of a development on biodiversity. From November 2023, the UK government will be introducing mandatory biodiversity net gains for developments in the Town and Country Planning Act 1990 (unless exempt), of 10% maintained for 30 years. This can be delivered on-site, off-site or via a new statutory credits scheme.

Building contract An agreement between a client or employer and a contractor or other supplier, to carry out works in relation to a construction project.

Building control Applications must be made to building control to ensure that building work complies with the building regulations.

Building Management System A computer-based system installed to control and monitor a building's electrical equipment such as ventilation, lighting, energy, fire systems, and security systems.

Building regulations Building regulations are a legal requirement which set standards for how buildings should be constructed to achieve a minimum level of performance. They are intended to protect people's safety, health and welfare, they also set standards for accessibility, water use, energy use and security. Existing buildings undergoing upgrades and refurbishments, may be subject to certain building regulations.

Carbon Refers to carbon dioxide and other greenhouse gases released into the atmosphere, associated with climate change.

Construction (Design and Management) (CDM) Regulations Regulations managing the health, safety and welfare of construction projects. CDM applies to all building and construction work and includes new build, demolition, refurbishment, extensions, conversions, repair and maintenance.

Central Grants Programme A funding initiative managed by the City of London Corporation that funds four priority programmes: Stronger communities, Enjoying green spaces and the natural environment, Inspiring London through culture, Education and employment support.

City Bridge Trust London's largest independent funder providing financial support to London's communities.

Climate resilience The ability to anticipate, prepare for, and respond to hazardous events, trends, or disturbances relating to climate. Improving climate resilience involves assessing how climate change will create new, or alter current, climate-related risks, and taking steps to better cope with these risks.

Community Infrastructure Levy Neighbourhood Fund Supports the provision, improvement, replacement, operation or maintenance of infrastructure in the City.

Conservation The process of maintaining and managing change to a heritage asset in a way that sustains, and where appropriate, enhances its significance.

Conservation area Conservation areas exist to manage and protect the special architectural and historic interest of a place.

Conservation management plan Plans which collate an understanding of what matters in a heritage building and why, and how to conserve and manage it. From this informed basis, plans are then used to develop programmes of repair, restoration or to draw up proposals for change.

Contract documents See Building Contract.

Deep retrofit A retrofit which has included work to the vast majority of the building fabric as well as changes to the building's heat source and ventilation systems. This type of retrofit would typically occur at the same time as a major renovation or extension and could be expected to realise around a 70% reduction in energy demand.

District heat network Heat networks (also known as district heating) supply heat from a central source to consumers, via a network of underground pipes carrying hot water. Heat networks can cover a large area or even an entire city, or be fairly local, supplying a small cluster of buildings.

Ecclesiastical exemption Some religious groups are exempt from certain provisions of the planning acts, including the need to apply for listed building consent for ecclesiastical buildings. These groups have their own arrangements for handling changes to historic buildings which provide the same standards of protection as the secular system operated by local planning authorities.

Eco-Audit Assess the potential for reducing the carbon footprint of a building and its operations. They are free and available to all eligible organisations wherever the building is owned or with a lease over two years.

Embodied carbon The total greenhouse gas emissions of an asset associated with materials and construction processes throughout the whole life cycle of an asset. This includes emissions associated with the extraction and processing of materials and the energy and water consumption used by the factory in producing products and constructing the building. It also includes the 'in-use' stage (maintenance, replacement, and emissions associated with refrigerant leakage) and 'end of life' stage (demolition, disassembly, and disposal of any parts of product or building) and any transportation relating to the above.

Final certificate A final certificate, or completion certificate, is issued by the building control body, or approved inspector, providing formal evidence that the building works have been approved and that, in so far as it is reasonable to determine, the works have been carried out in accordance with the building regulations.

Flood zone There are three flood zones as defined by the Environment Agency: Flood Zone 1, 2 and 3. These areas have been defined following a national scale modelling project for the EA and are regularly updated using recorded flood extents and local detailed modelling. The flood zones are based on the likelihood of an area flooding, with flood zone 1 areas least likely to flood and flood zone 3 areas more likely to flood.

Grade I Indicates that a building or site is of exceptional interest.

Grade II Indicates that a building or site is of special interest, warranting every effort to preserve it.

Grade II* Indicates that a building or site is of particular importance, of more than special interest.

Green roof A roof of a building that has been designed to be partially or completely covered with plants, vegetation and a growing medium.

Ground source heat pump An energy efficient heating or cooling system that transfers heat to or from the ground, typically to generate hot water and space heating or cooling.

Hazard A hazard is something that has the potential to cause harm. Whereas a risk is a combination of the chance that hazard will cause harm, and how serious that harm could be.

Heat pump Heat pumps transfer heat from a lower temperature source to one of a higher temperature. This is the opposite of the natural flow of heat. Heat pumps can be used to provide space heating, cooling and hot water. A refrigerant fluid is run through the lower temperature source (ambient air, ground, water etc). The fluid 'absorbs' heat and boils, even at temperatures below 0oC (although the coefficient of performance (COP) decreases with lower temperature). The resulting gas is then compressed, which further increases its temperature. The gas is passed into heat exchanger coils, where it condenses, releasing its latent heat. The process then repeats.

Heritage "All inherited resources which people value for reasons beyond mere utility" Conservation Principles, English Heritage, 2008. For the purposes of this document the word heritage is used in relation to a building, monument, site, place, area or landscape identified as having a degree of significance meriting consideration in planning decisions, because of its special interest.

Heritage significance The value of a heritage asset to this and future generations because of its special interest.

Historic England Historic England are a statutory consultee who may be consulted by the local authority for applications that affect Grade I or II* listed buildings, or the character and appearance of a Conservation Area.

Historic park and garden Parks and Gardens of special historic interest which are included on the Register of Historic Parks and Gardens.

Iterative process Many decisions are interconnected and should be considered in the round, revisited and refined as the project progresses. An iterative process is not linear. It allows for the reanalysis of information and decisions, in order to develop well informed and holistic solutions.

Listed building Buildings and structures defined by the Secretary of State as being of special architectural or historic interest, requiring special consideration so that it can be protected for future generations.

Listed building consent Alterations, demolition or extension of a listed building requires listed building consent from the local planning authority. Common works requiring listed building consent might include the replacement of windows or doors, knocking down internal walls, painting over brickwork or altering fireplaces. It is important to engage with local conservation officers early to understand what work will and will not require listed building consent.

Low Energy Transformation initiative (LETI) A network of over 1,000 built environment professionals, producing industry leading guidance and benchmarking on net zero. The voluntary group is made up of developers, engineers, housing associations, architects, planners, academics, sustainability professionals, contractors and facilities managers.

Low and zero carbon technologies (LZCs) Technologies which provide heat and/or energy whilst producing no or little carbon emissions.

Maladaptation Poor or insufficient adaptation. In a climate change context, maladaptation refers to actions intended to reduce the impacts of climate change that actually create more risk and vulnerability.

Mechanical ventilation and heat recovery (MVHR) MVHR, heat recovery ventilation (HVR) or ventilation heat recovery (VHR) uses a heat exchanger to recover heat from extract air that would otherwise be rejected to the outside and uses this heat to pre-heat the 'fresh' supply air.

Net Present Value How much an investment is worth throughout its lifetime, discounted to today's value. It is the difference between the present value of cash inflows and the present value of cash outflows over a period of time. NPV is used in capital budgeting and investment planning to analyse the profitability of a projected investment or project.

Overheating The condition where the internal temperature of a space, typically in summer, spends a certain amount of time above what is considered comfortable. Exact limits vary depending on the standard, but typically anything above 25oC could be considered overheating.

Party wall awards Party wall awards are required in order to inform your neighbours if you want to carry out any building work near or on your shared boundary, or 'party wall'.

PAS2030:2019 A British Standards Institute (BSI) standard which sets out the requirements for installing, commissioning, and handing over energy efficiency measures (EEMs) in domestic retrofit projects.

PAS2035:2019 A British Standards Institute (BSI) standard which sets out a framework for evaluating, designing and delivering energy efficiency measures (EEMs) in domestic retrofit projects.

PAS2038:2021 A British Standards Institute (BSI) standard which sets out a framework for evaluating, designing and delivering energy efficiency measures (EEMs) in non-domestic retrofit projects.

Passive design Strategies which take advantage of building features such as orientation, thermal mass, insulation and glazing to utilise natural sources of heating and cooling, such as sun and air movement, minimising unwanted heat gain and loss.

Photovoltaics Is the conversion of light into electricity using semiconducting materials.

Planned maintenance The repairs required to restore a building to its original condition on a responsive, cyclical or planned basis. Not all planned maintenance will directly improve the appearance or performance of a building, although defects like damp can significantly reduce the energy efficiency of built fabric.

Planning condition Conditions that are imposed on approved planning applications that require the submission of additional detail and information. Conditions must be discharged as required in order to comply with the planning approval.

Planning permission Planning permission is needed for changes which are defined as development. This includes building works, some kinds of demolition, and changes of use to existing buildings. In conservation areas, some minor works such as replacing windows or front walls might need planning permission as they could affect the appearance of a conservation area.

Post occupancy evaluation (POE) The process of obtaining feedback on a building's performance in use after it has been built and occupied. POE collects information on building and energy use and user satisfaction.

Power purchase agreement (PPA) A long-term contract between an electricity generator and a customer. PPAs may last anywhere between 5 and 20 years, during which time the power purchaser buys energy at a pre-negotiated price. Such agreements play a key role in the financing of independently owned (i.e., not owned by a utility) electricity generators, especially producers of renewable energy like solar or wind farms.

Pre application (pre app) advice Advice provided by planning officers which allows early feedback on proposals and the likely determination of any subsequent application.

Retrofit The upgrading of a building to enable it to respond to the imperative of climate change. Retrofit may involve repair, renovation, refurbishment and/or restoration of the building, providing the aim is to mitigate against climate change and ensure the building is well adapted for our changing climate.

Retrofit Coordinator A role required by PAS2035:2019. Every domestic retrofit project compliant with PAS2035:2019 should be coordinated by a Retrofit Coordinator.

Retrofit Lead Professional A role required by PAS2038:2021. Every retrofit project compliant with PAS2038:2021 should be overseen by a Retrofit Lead Professional.

Scheduled monument Nationally important archaeological sites. Any work to a scheduled monument requires prior written permission from the Secretary of State for Culture, Media and Sport. This is called a Scheduled Monument Consent.

Services The systems installed in buildings to make them comfortable, functional, efficient and safe. Building services might include energy distribution, fire safety, heating, ventilation and cooling, water and plumbing.

Shallow retrofit A retrofit involving several, relatively minor interventions (e.g. loft insulation, cavity wall insulation) which may also include a change to the heat source and ventilation systems. This type of retrofit could be expected to realise no more than a 30% reduction in energy demand.

Solar hot water panels Absorb the heat of the sun and transfer it to the water used in a building. Not to be confused with photovoltaic panels which convert sunlight into electricity.

Solar shading Diffuse and block direct sunlight to reduce heat gain and glare while maintaining natural light and views.

Space heating demand A metric used to describing the amount of heat required to heat a building, maintaining the inside environment to a particular heating profile for a given set of weather conditions. Usually expressed in kWh/m²/yr.

Statutory approvals Statutory applications for building projects including planning permission and building regulations, listed building consent, approval of conditions etc.

Stranded asset Assets that have suffered from unanticipated or premature write-downs, devaluations or conversion to liabilities. In recent years, the issue of stranded assets caused by environmental factors, such as climate change and society's attitudes towards it, has become increasingly high profile. Changes to the physical environment driven by climate change, and society's response to these changes, could potentially strand entire regions and global industries within a short timeframe, leading to direct and indirect impacts on investment strategies and liabilities.

Sustainable Traditional Building Alliance (STBA) An alliance of the UK's leading organisations associated with the conservation and improvement of traditional buildings.

Thermal bridge Also known as cold bridges, are weak points (or areas) in the building envelope which allow heat to pass through more easily. They occur where materials which are better conductors of heat are allowed to form a 'bridge' between the inner and outer face of a construction. This commonly happens where there is a gap in the insulation layer, or where an element such as a joist penetrates through the construction.

Thermal bypass Heat loss that bypasses the thermal insulation layer between two areas of the construction. This is caused by a combination of conductive and radiative heat loss mechanisms which result in uncontrolled air movement.

Thermal performance The efficiency with which something retains, or prevents the passage of heat.

Typologies A classification based on general type of building. For the purposes of this document typologies are based on use, age and significance, as well as suitability for energy efficient measures.

Urban heat island effect This is when dense urban areas remain significantly warmer than the surrounding countryside, due to roads and buildings absorbing and retaining heat in the day and re-emitting it at night.

Vapour permeable Describes a material's ability to allow water vapour to pass through it. Often referred to as breathability.

Water source heat pump An energy efficient heating or cooling system that transfers heat to or from a body of water, typically to generate hot water and space heating or cooling.

Water stress When the demand for water exceeds the available amount during a certain period.

Whole building approach Best practice retrofit takes a whole building approach, where the consequence of every retrofit measure is fully understood, and the building is considered as a whole.

Whole building retrofit plan A coherent plan which sets out the proposed retrofit measures for a particular building. In creating the plan, the effect and interaction of the measures will have been considered to ensure there is no adverse effect on the building fabric or the internal living environment. The plan could be staged over several years.

Whole life carbon The amount of green house gas emissions associated with a building's embodied and operational impacts, over the whole life of the building.

Whole life cost An assessment of the total cost of an asset over its whole life.

APPENDIX C

External Links

Legislative Context

National Planning Policy Framework, Department for Levelling Up, Housing & Communities UK Government, 5 September 2023

<https://gov.uk/government/publications/national-planning-policy-framework--2>

Legal requirements for listed buildings and other consents, Historic England Website

<https://historicengland.org.uk/advice/hpgl/decisionmaking/legalrequirements/>

Planning (Listed Building and Conservation Areas) Act 1990, UK Government

<https://legislation.gov.uk/ukpga/1990/9/contents>

The London Plan: The Spatial Development Strategy for Greater London, Mayor of London, March 2021

<https://london.gov.uk/programmes-strategies/planning/london-plan>

Climate Action Strategy 2020-2027, City of London Corporation, September 2023

<https://cityoflondon.gov.uk/services/environmental-health/climate-action/climate-action-strategy>

Getting started

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<https://www.bsigroup.com/en-GB/standards/pas-20382021/>

PAS2035:2019 Retrofitting domestic buildings for improved energy efficiency, Department for Business, Energy & Industrial Strategy, BSI, February 2020

<https://www.bsigroup.com/en-GB/standards/pas-2035-2030/>

BS40104 Assessment of dwellings for retrofit, BSI, July 2021

<https://standardsdevelopment.bsigroup.com/projects/9021-05901>

Identifying the risks

Climate Action: Climate Resilience, City of London Corporation Website, July 2023

<https://www.cityoflondon.gov.uk/services/environmental-health/climate-action/climate-resilience>

Climate Action: Flooding, City of London Corporation Website, March 2023

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Mapping Climate Hazards to Historic Sites, Historic England, November 2021

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Climate change adaptation guidance, National Trust
<https://www.intoo.org/new-national-trust-climate-change-adaptation-guidance/>

A Guide to Climate Change Impacts, Historic Environment Scotland, October 2019

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Climate Emergency Retrofit Guide, LETI, October 2021
<https://www.leti.uk/retrofit>

Responsible Retrofit Knowledge Hub, Sustainable Traditional Building Alliance Website
<https://responsible-retrofit.org/>

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Retrofit and Energy Efficiency in Historic Buildings, Historic England, September 2023

<https://historicengland.org.uk/advice/technical-advice/retrofit-and-energy-efficiency-in-historic-buildings/>

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Whole Building Retrofit Plan

PAS2038:2021 Retrofitting non-domestic buildings for improved energy efficiency, Department for Business, Energy & Industrial Strategy, BSI, August 2021

<https://www.bsigroup.com/en-GB/standards/pas-20382021/>

PAS2035:2019 Retrofitting domestic buildings for improved energy efficiency, Department for Business, Energy & Industrial Strategy, BSI, February 2020

<https://www.bsigroup.com/en-GB/standards/pas-2035-2030/>

Building a Business Case

City Bridge Foundation, City Bridge Foundation Website
<https://www.citybridgefoundation.org.uk/>

Community Infrastructure Levy Neighbourhood Fund, City of London Corporation Website

<https://www.cityoflondon.gov.uk/about-us/working-with-community/community-infrastructure-levy-neighbourhood-fund>

Central Grants Programme, City of London Corporation Website

<https://www.cityoflondon.gov.uk/about-us/working-with-community/central-grants-programme>

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<https://historicengland.org.uk/advice/technical-advice/retrofit-and-energy-efficiency-in-historic-buildings/>

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<https://historicengland.org.uk/advice/planning/consents/>

Historic Environment Listed Buildings, City of London Corporation Planning Guidance, April 2023

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<https://ecochurch.arocha.org.uk/>

Net Zero Carbon and Environmental case studies, The Church of England Website

[https://www.churchofengland.org/about/environment-and-climate-change/towards-netzero-carbon-case-studies](https://www.churchofengland.org/about/environment-and-climate-change/towards-net-zero-carbon-case-studies)

LCAG Website, Livery Climate Action Group
<https://livervycag.org.uk/>

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