# **ISABELA OLIVEIRA**

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## PROFESSIONAL PROFILE

I am a Systems Information student with experience in web development and technical support. I work with HTML, CSS, JavaScript, Vue.js, Python, PHP, SQL, GitHub, and API integration, as well as having knowledge in agile methodologies and tools like Postman. I enjoy solving problems, learning new technologies, and collaborating in teams. I am looking for opportunities in web development to enhance my skills and contribute innovative solutions.

#### **EDUCATION**

## **Systems Information**

Unime - Lauro de Freitas

Started in March 2022 - expected to finish in November 2025

## COMPLEMENTARY COURSES

#### **PHP Course - 34 hours**

- PHP Fundamentals
- HTTP Protocol
- Object-Oriented Programming (OOP)
- Database Integration
- SOL
- ORM (Object-Relational Mapping)
- Introduction to Laravel Framework

## **SKILLS**

#### **Soft Skills:**

- Effective communication
- Teamwork
- Willingness to learn and continuously improve
- · Planning and organization skills to meet deadlines
- Responsibility and autonomy for remote work
- Good interpersonal relationships

#### **Hard Skills:**

- Version Control: Version control and collaboration on projects with Git and GitHub
- RESTful APIs: System integration via consuming RESTful APIs
- Databases: Basic SQL (queries, table manipulation)
- Responsive Web Design: Developing adaptive interfaces for different devices
- Agile Methodologies: Basic experience with Scrum and Kanban
- QA and Automated Testing: Experience in automated testing with Cypress for web applications and API testing with Postman
- Axios: API consumption and HTTP requests using the Axios library
- JSON: Data manipulation and exchange between systems using JSON format

#### **EXPERIENCE**

#### **TECHNICAL SUPPORT INTERN**

SS Soluções Contábeis January 2025 - Present

At SS Soluções Contábeis, I am involved in activities related to the installation, maintenance, and automation of systems and technological infrastructure. My main responsibilities include:

- Installing and configuring new software and machines, ensuring they meet the company's operational needs
- Performing corrective and preventive maintenance on software
- Analyzing and integrating systems to optimize processes and increase operational efficiency
- · Automating repetitive tasks using internal systems and specific tools
- Maintaining and monitoring the internal network, ensuring continuous connectivity and performance
- Using basic Excel for data organization, creating spreadsheets, and assisting in data analysis

## ADDITIONAL EDUCATION

#### **VOLUNTEER FRONT-END DEVELOPER**

Unidev

May 2024 - November 2024

At UNIDEV, I worked as a volunteer front-end developer, collaborating on web development projects using a variety of technologies. My responsibilities included:

- Developing web pages using HTML, CSS, and JavaScript
- · Implementing back-end functionalities in PHP
- Using the Bootstrap framework to create responsive and modern layouts
- Collaborating with the development team using GitHub for version control and project collaboration
- Applying Vue.js to create dynamic interfaces and reusable components

## **LANGUAGES**

# **English: Advanced**

- CCAA
- August 2016 August 2022

# **Spanish: Intermediate**

- CCAA
- 2019 2022