

当 NLP 邂逅 Social Media

构建计算机与网络语言的桥梁

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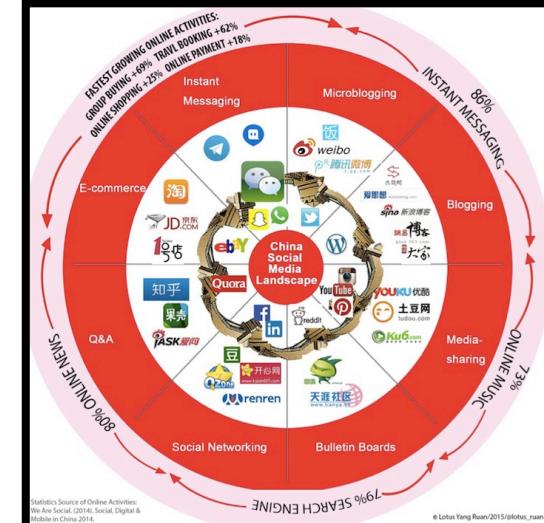
社交媒体



自发传播



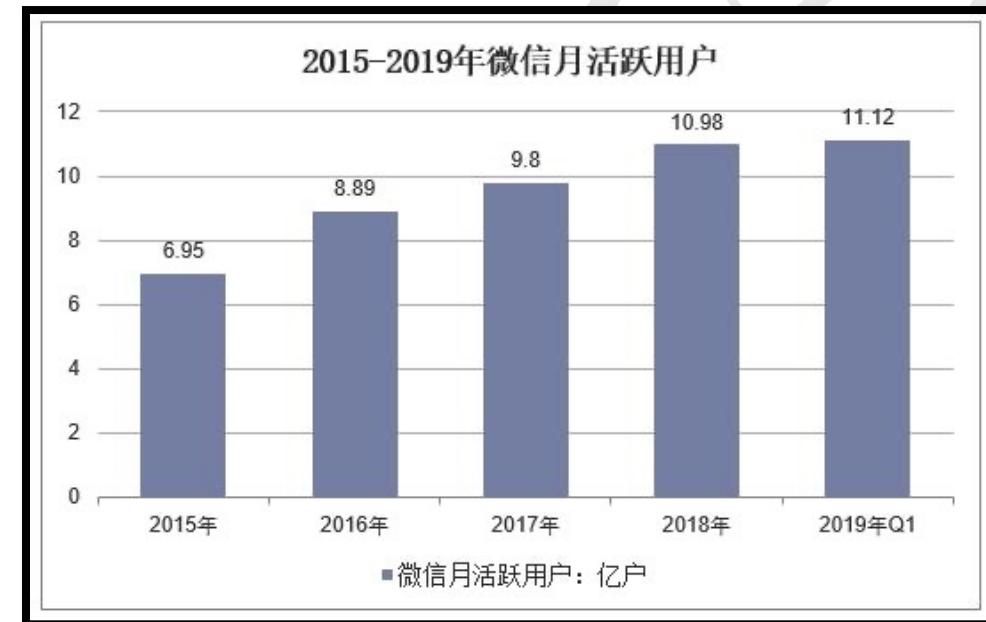
“社会化”属性



表现形式多样

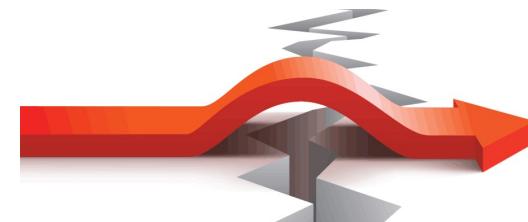
网络语言

近年来，以微博、微信以及社交网站等为代表的社交媒体在我国发展迅速。据2018年《微信数据报告》显示，微信月活跃用户突破十亿，每天产生450亿条消息。随着网络的不断普及，人们越来越多的交流也通过网络实现，也因此诞生一种网络上的自然交际语言。



非规范性

明年他要 C 位出道
这是神马规矩
I 服了 U!
皮一下，很开心



| 微博 | 热搜榜 | 百度 | 实时热点 | 知乎 | 热搜榜 | 微信 | 24h热文榜 |
|-------------|---------|------------|----------|----------------------|----------------|-------------------|--------|
| 1 立夏 | 1501801 | 1 朱时茂与美女吻别 | 12128772 | 1 这里,有你需要的成长指南! | 置顶 | 1 达人西游 女人视角看新疆, | 20518 |
| 2 张敬或将复出 | 1474446 | 2 优速快递总裁身亡 | 9231559 | 2 如何评价《权力的游戏》2767万热度 | 第八季第四集 S08E04? | 新疆的好,你不一定懂! | |
| 3 00后最常用的表情 | 998742 | 3 贾乃亮深夜醉酒 | 9218941 | 2 没想到,就这么被抓了..... | | 没想到,就这么被抓了..... | 10408 |

热点追踪

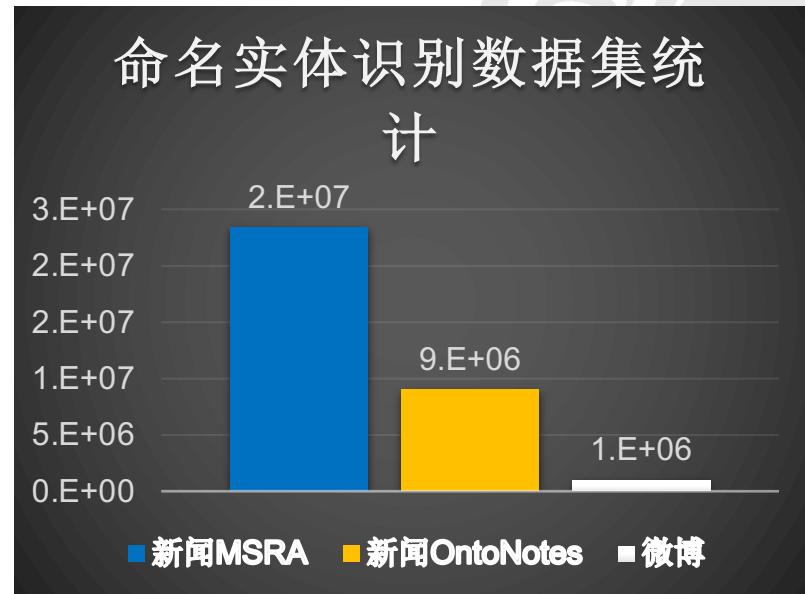
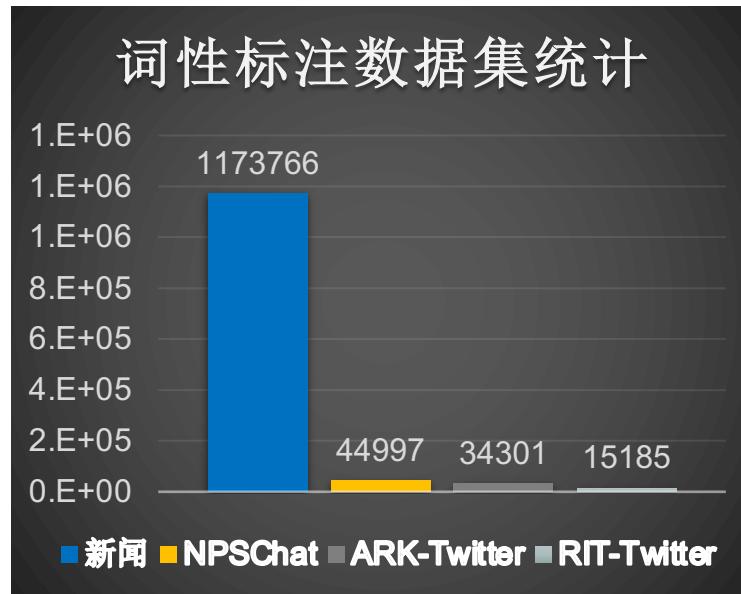
| 网络语言困境

网络语言非规范化问题研究



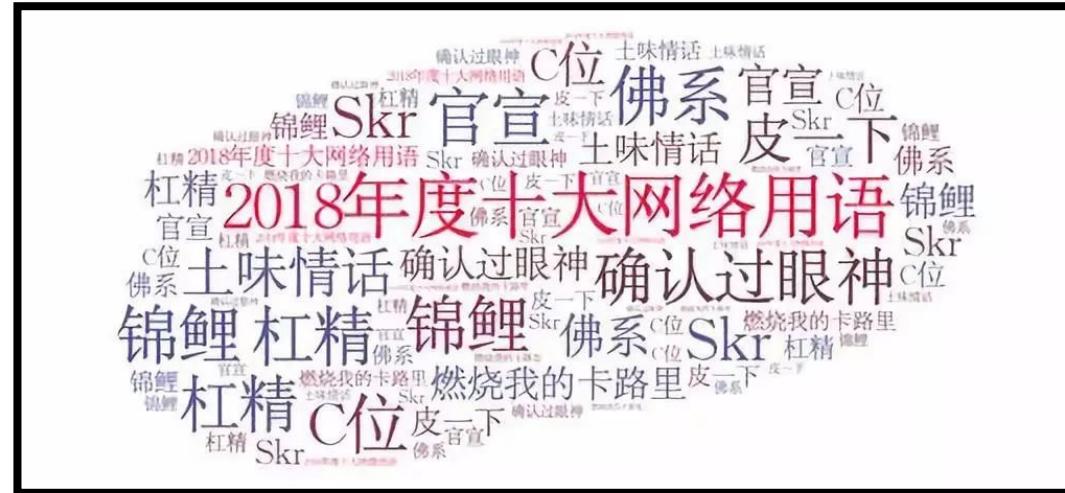
网络语言困境

- 标注数据少 ■ 旧词新意、另造新词 ■ 语法、语用不规范



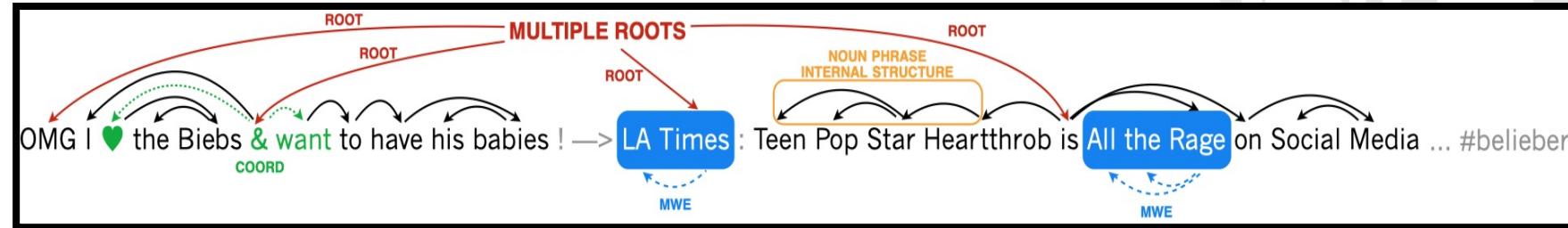
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网络语言困境

- 标注数据少
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推特句法分析树

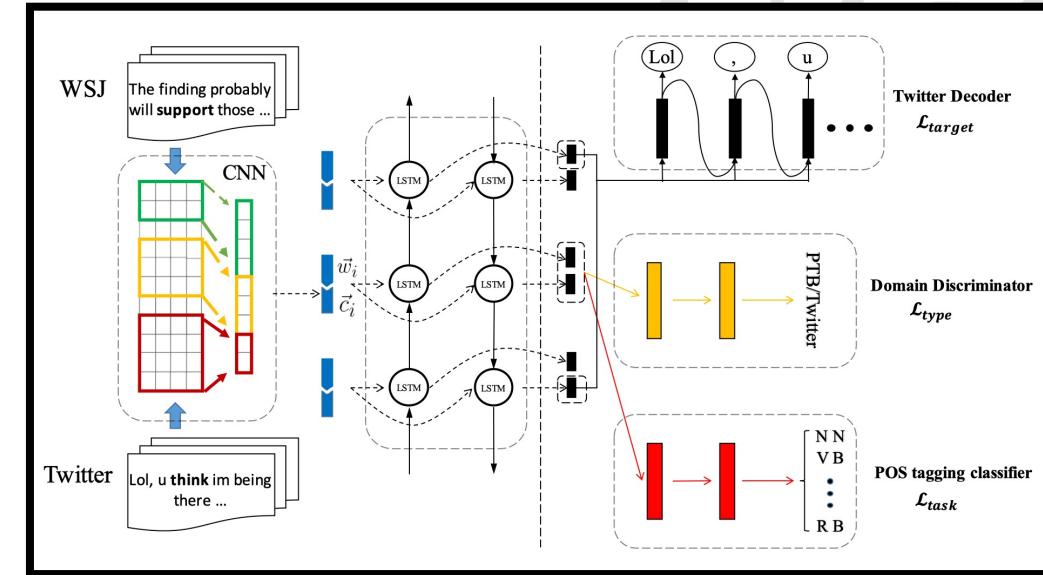
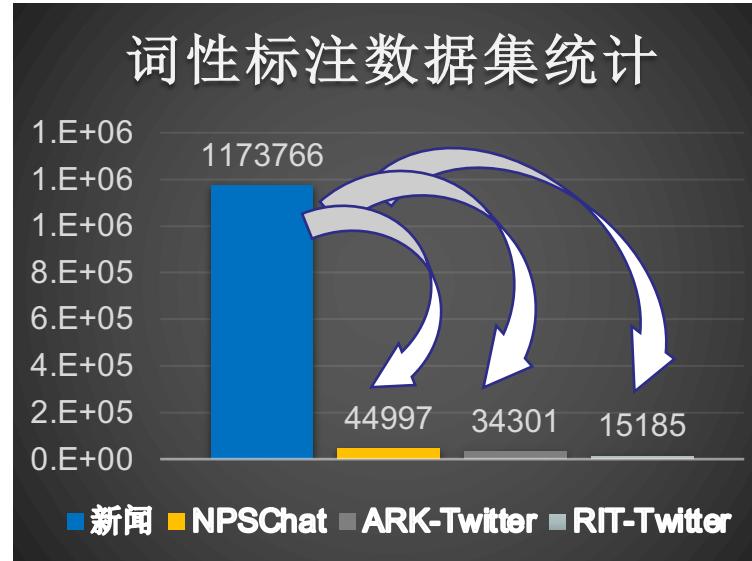
| 网络语言脱困

迁移学习 外部知识 全局语义 动态建模



网络语言脱困

■ 标注数据少 → 利用新闻语料、无标注语料



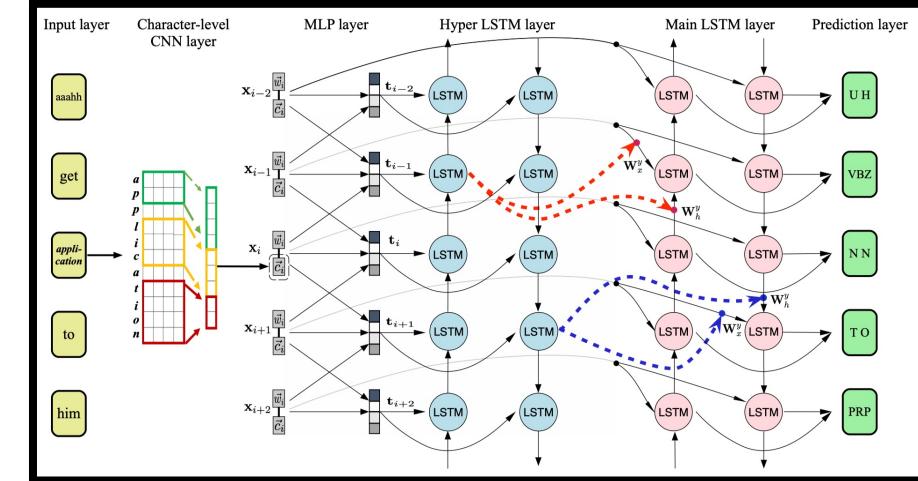
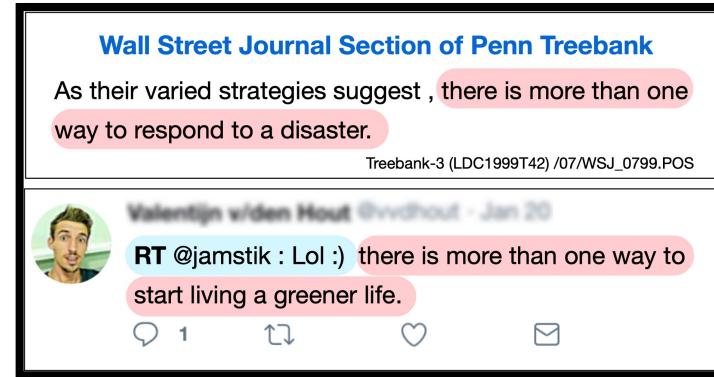
网络语言脱困

■ 标注数据少 → 利用新闻语料、无标注语料

| Methods | RIT-Test | RIT-Dev |
|---|---------------|---------------|
| Stanford-WSJ (Toutanova et al., 2003) | 73.37% | 83.29% |
| Stanford-MIX | 83.14% | 84.19% |
| T-POS (Ritter et al., 2011) | 84.55% | 84.83% |
| GATE Tagger (Derczynski et al., 2013) | 88.69% | 89.37% |
| ARK Tagger (Owoputi et al., 2013) | 90.40% | - |
| bi-LSTM (word level) | 75.91% | 76.94% |
| bi-LSTM (word level pretrain) | 85.99% | 86.93% |
| bi-LSTM (character level) | 82.85% | 84.30% |
| bi-LSTM (combine) | 89.48% | 89.30% |
| bi-LSTM (combine + WSJ) | 83.54% | 83.64% |
| bi-LSTM (combine + WSJ + adversarial) | 83.76% | 84.45% |
| bi-LSTM (combine + WSJ + fine-tune) | 89.87% | 90.23% |
| bi-LSTM (combine + WSJ + adversarial + fine-tune) | 90.60% | 90.73% |
| TPANN (combine + WSJ + adversarial + fine-tune + autoencoder) | 90.92% | 91.08% |

网络语言脱困

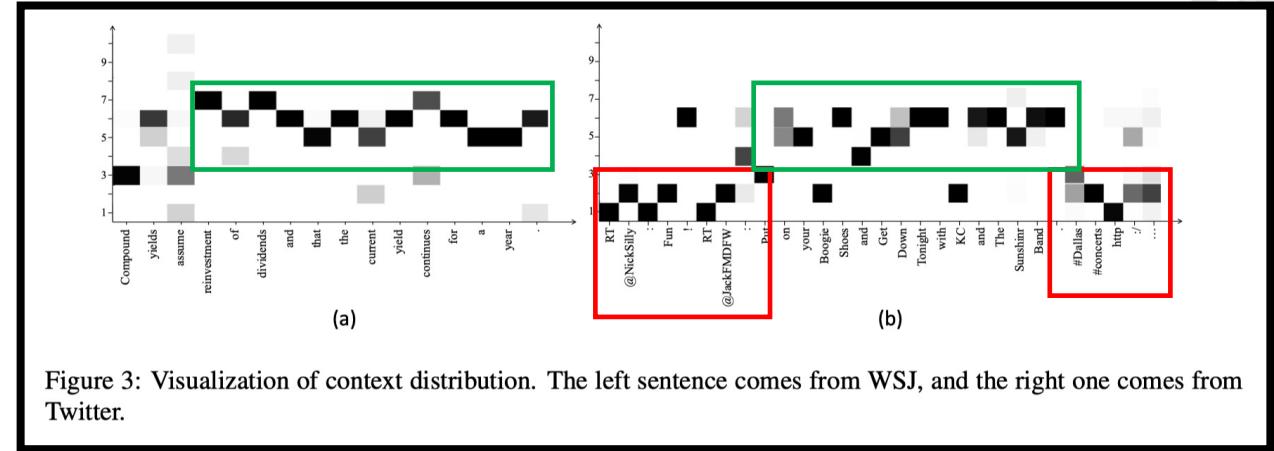
■ 标注数据少 → 利用新闻语料、无标注语料
+ 保留网络语言特性



Gui, Tao, et al. "Transferring from Formal Newswire Domain with Hypernet for Twitter POS Tagging." EMNLP 2018.

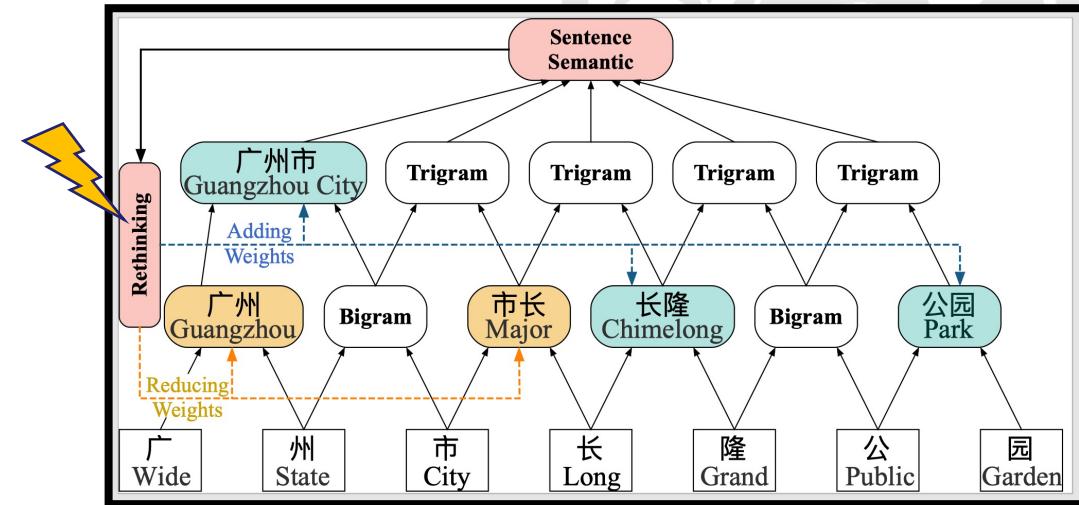
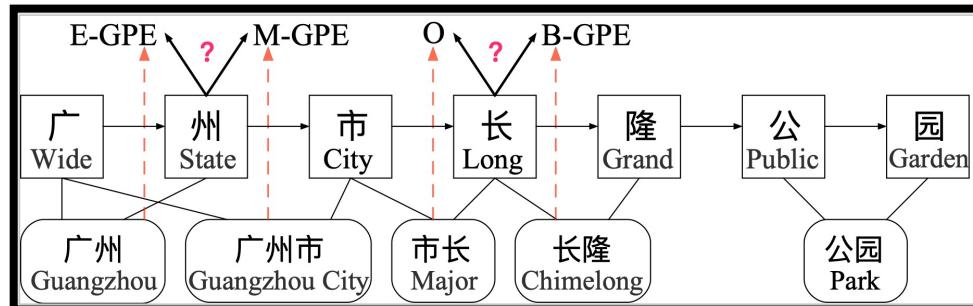
网络语言脱困

■ 标注数据少 → 利用新闻语料、无标注语料
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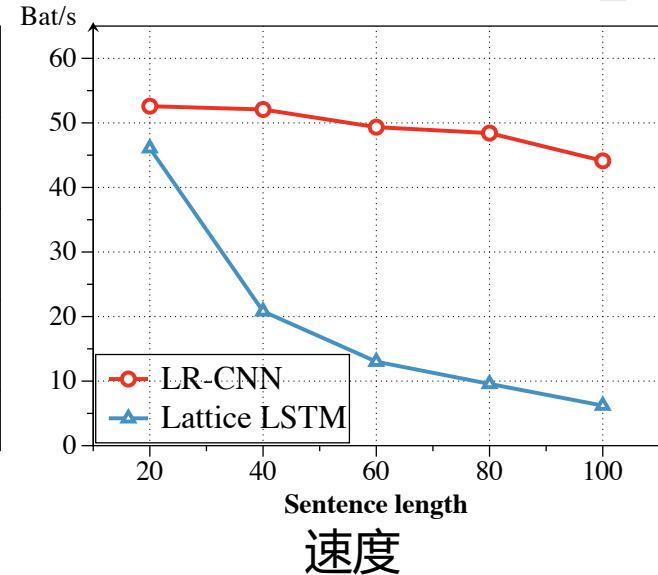
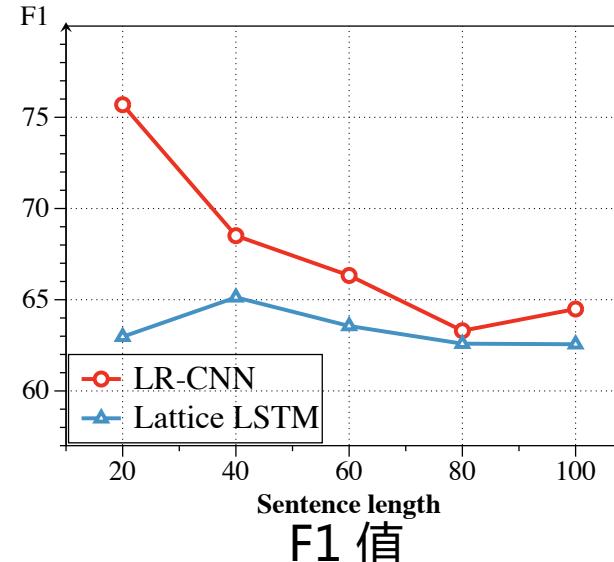
网络语言脱困

■ 旧词新意、另造新词 → 外部知识 + 反思机制



网络语言脱困

■ 旧词新意、另造新词 → 外部知识 + 反思机制



网络语言脱困

■ 旧词新意、另造新词 → 外部知识 + 全局语义

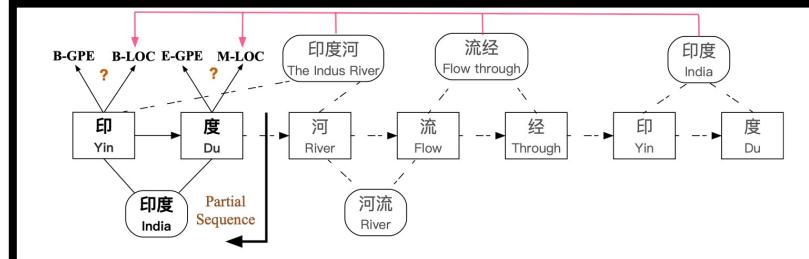
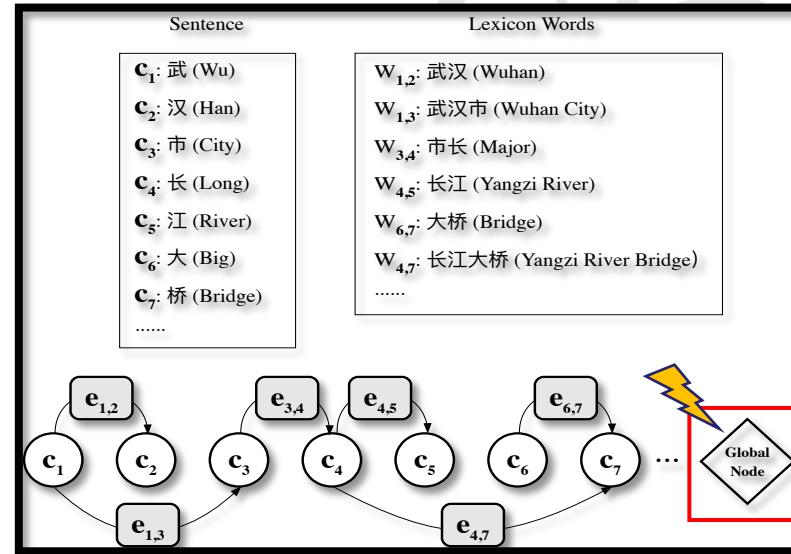


Figure 1: Example of word character lattice with partial input. Because of the characteristic of chain structure, RNN-based methods must predict the label “度” using only previous partial sequences “印度 (India)”, which may suffer from word ambiguities without global sentence semantics.



网络语言脱困

■ 旧词新意、另造新词 → 外部知识 + 全局语义

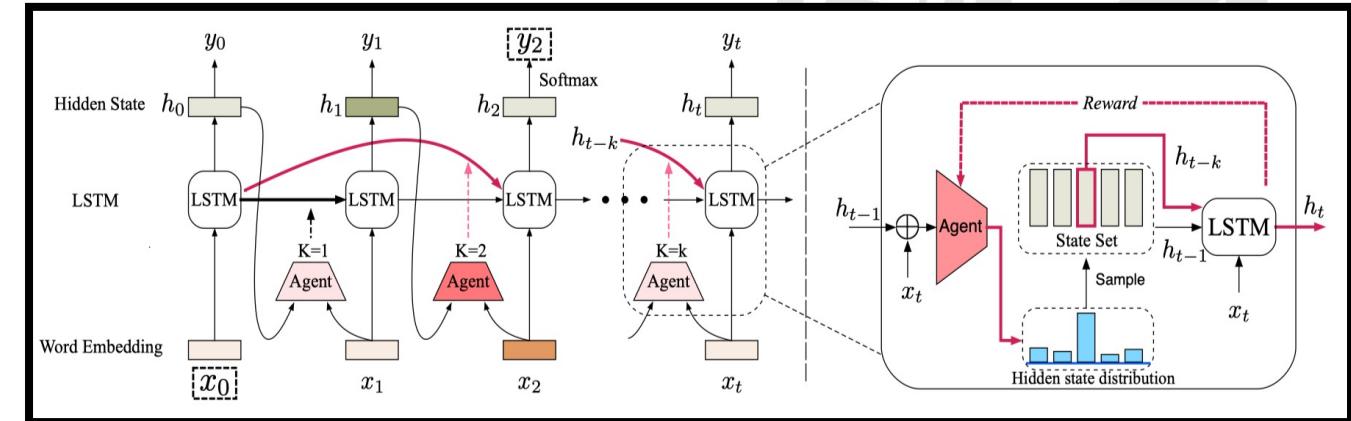
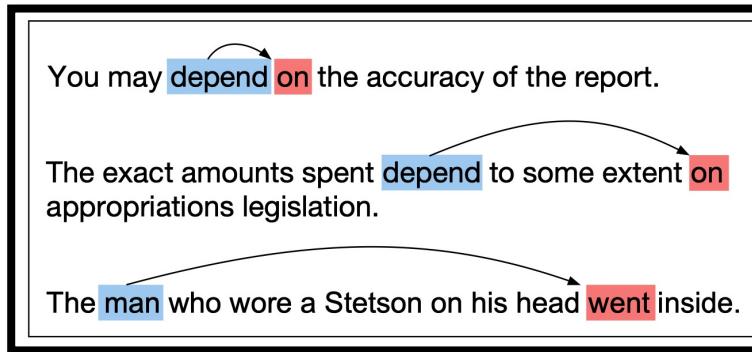
| Input | Models | P | R | F1 |
|-----------|----------------------|--------------|--------------|--------------|
| Gold seg. | Yang et al. (2016) | 65.59 | 71.84 | 68.57 |
| | Yang et al. (2016)*† | 72.98 | 80.15 | 76.40 |
| | Che et al. (2013)* | 77.71 | 72.51 | 75.02 |
| | Wang et al. (2013)* | 76.43 | 72.32 | 74.32 |
| | Word-level LSTM | 76.66 | 63.60 | 69.52 |
| | +char+bichar | 78.62 | 73.13 | 75.77 |
| | Word-level CNN | 66.84 | 62.99 | 64.86 |
| | +char+bichar | 68.22 | 72.37 | 70.24 |
| Auto seg. | Word-level LSTM | 72.84 | 59.72 | 65.63 |
| | +char+bichar | 73.36 | 70.12 | 71.70 |
| | Word-level CNN | 54.62 | 55.20 | 54.91 |
| | +char+bichar | 64.69 | 65.09 | 64.89 |
| No seg. | Char-level LSTM | 68.79 | 60.35 | 64.30 |
| | +bichar+softword | 74.36 | 69.43 | 71.89 |
| | Char-level CNN | 56.78 | 60.99 | 58.81 |
| | +bichar+softword | 59.60 | 65.14 | 62.25 |
| | Lattice LSTM | 76.35 | 71.56 | 73.88 |
| | LGN | 76.13 | 73.68 | 74.89 |

Table 2: Main results on OntoNotes.

| | |
|----------------|---|
| Sentence | 印度河流经巴基斯坦 The Indus River flows through Pakistan. |
| Gold seg | 印度河 流经 巴基斯坦 The Indus River, flow through, Pakistan |
| Lexicon words | 印度 河流 印度河 流经 巴基斯坦 India, river, The Indus River, flow through, Pakistan |
| Lattice LSTM | B E (GPE) O O O B M M E (GPE) 印度 (GPE) 河流经 巴基斯坦 (GPE) India (GPE) ... Pakistan (GPE). |
| LGN -global | B E (GPE) O O O B M M E (GPE) 印度 (GPE) 河流经 巴基斯坦 (GPE) India (GPE) ... Pakistan (GPE). |
| LGN (one step) | B M E (GPE) O O B M M E (GPE) 印度河 (GPE) 流经 巴基斯坦 (GPE) The Indus River (GPE) flows through Pakistan (GPE). |
| LGN | B M E (LOC) O O B M M E (GPE) 印度河 (LOC) 流经 巴基斯坦 (GPE) The Indus River (LOC) flows through Pakistan (GPE). |

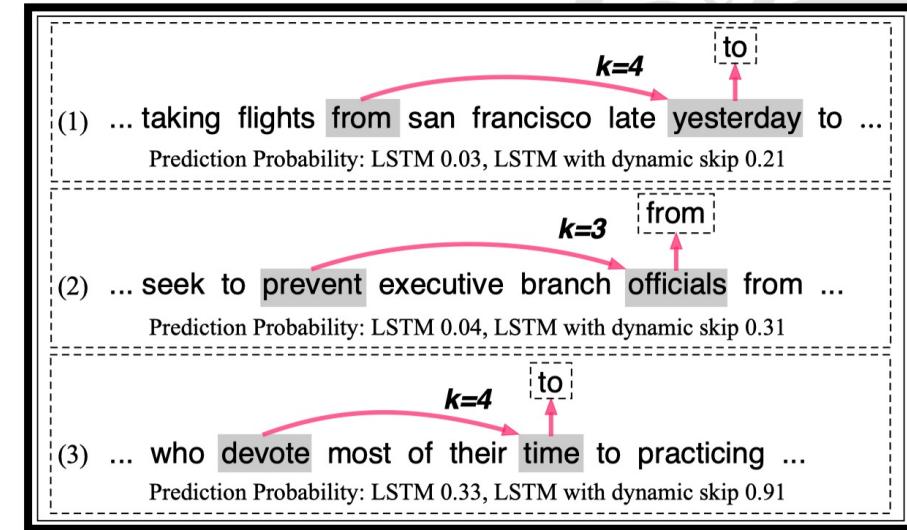
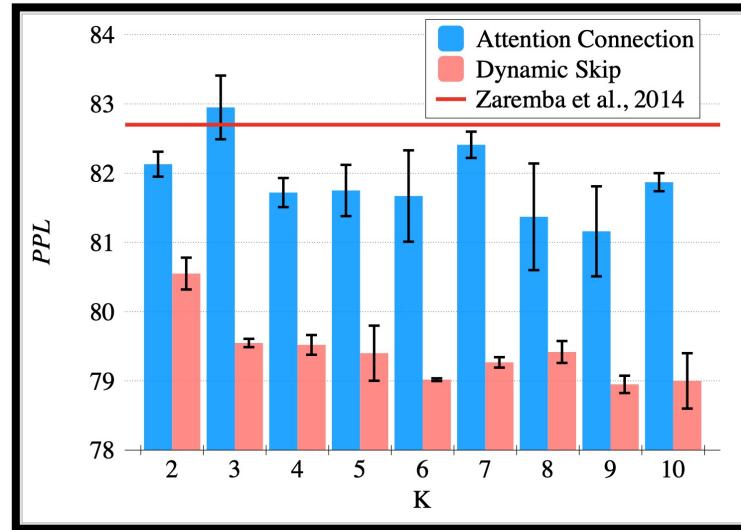
网络语言脱困

■ 语法、语用不规范 → 动态建模依赖关系



网络语言脱困

■ 语法、语用不规范 → 动态建模依赖关系



| 网络语言价值

心理疾病早期发现 用户行为预测

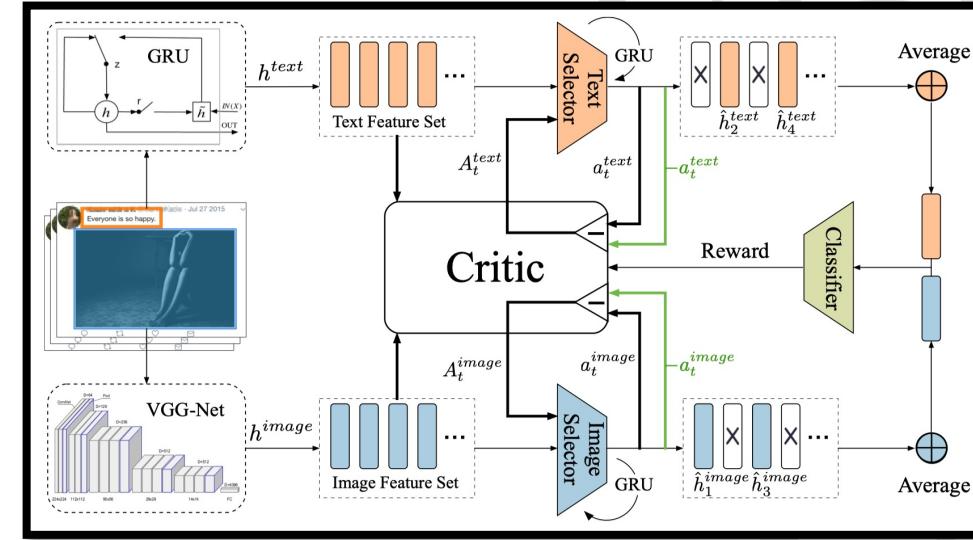


网络语言价值



网络语言价值

■ 多模态网络语言 → 早期抑郁症发现



网络语言价值

■ 多模态网络语言 → 早期抑郁症发现

| Dataset | Top words (by frequency) |
|--------------------------------------|---|
| Selected data of depressed users | bad, cancer, insurance, hate, medical, pain, cost, mental, ... |
| Unselected data of depressed users | people, online, time, know, life, free, school, weight, work, ... |
| Original data of non-depressed users | wow, idk, like, party, gotta, funny, ˘, honestly, team, :) ... |

Table 3: Example words arranged in descending order of word frequency.

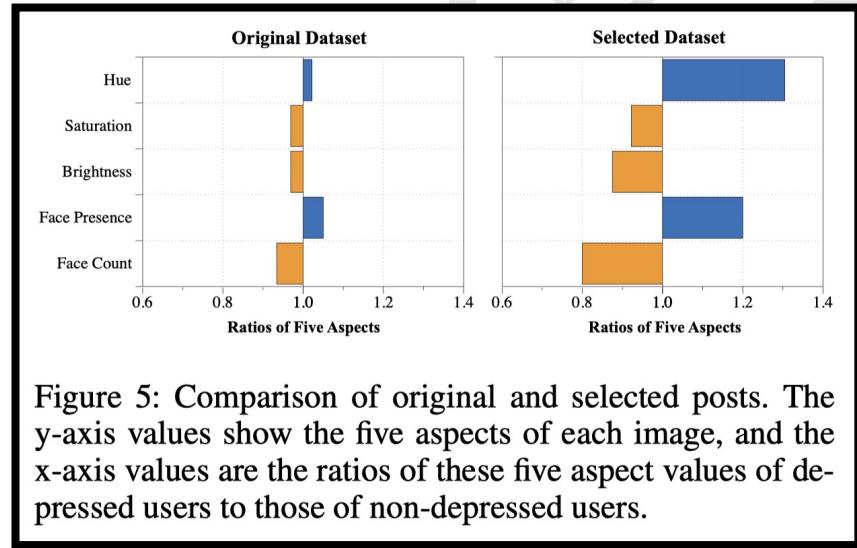
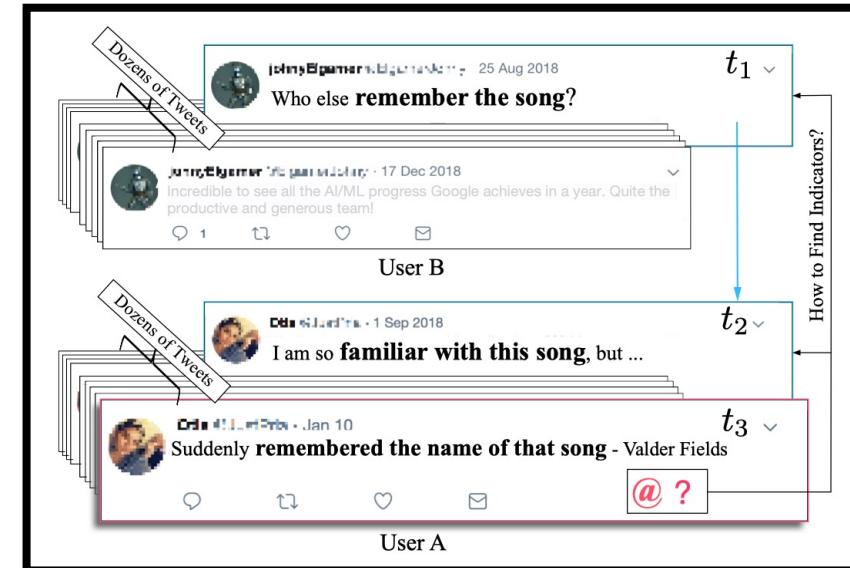


Figure 5: Comparison of original and selected posts. The y-axis values show the five aspects of each image, and the x-axis values are the ratios of these five aspect values of depressed users to those of non-depressed users.

网络语言价值

■ 网络语言交互 → 用户行为预测



网络语言价值

■ 网络语言交互 → 用户行为预测

| Method | | Precision | Recall | F-Score | MRR | Hits@3 | Hits@5 |
|--------|---|-----------|--------|---------|-------|--------|--------|
| I | NB, Pedregosa et al. 2011 [24] | 51.42 | 50.37 | 50.89 | 63.09 | 67.09 | 78.73 |
| | PMPLR, Li et al. 2011 [24] | 58.10 | 57.39 | 57.74 | 69.85 | 73.42 | 86.36 |
| | CAR, Tang et al. 2015 [29] | 59.74 | 58.62 | 59.17 | 70.57 | 74.68 | 87.34 |
| II | LSTM, Hochreiter and Schmidhuber 1997 [9] | 65.54 | 64.60 | 65.07 | 74.53 | 78.48 | 90.31 |
| | CAN, Lu et al. 2016 [16] | 63.29 | 62.66 | 62.97 | 71.38 | 76.52 | 90.58 |
| | MLAN, Yu et al. 2017 [37] | 60.16 | 59.53 | 59.84 | 71.37 | 77.22 | 91.14 |
| | DAN, Nam et al. 2017 [23] | 73.42 | 72.78 | 73.10 | 80.94 | 82.28 | 91.37 |
| | MAN, Moon et al. 2018 [21] | 68.35 | 67.72 | 68.03 | 75.18 | 77.22 | 88.61 |
| | AU-HMNN, Huang et al. 2017 [10] | 74.23 | 73.05 | 73.64 | 81.16 | 83.54 | 92.41 |
| III | Random Sampling | 70.94 | 69.72 | 70.32 | 77.70 | 82.88 | 93.67 |
| | IQL, Tampuu et al. 2017 [28] | 71.04 | 70.26 | 70.65 | 79.01 | 82.13 | 92.16 |
| | CROMA | 74.55 | 74.09 | 74.32 | 81.85 | 86.36 | 95.00 |

Table 3: Comparison of different methods between adding CROMA RL and without CROMA RL for F1, Hit@3, and Hit@5 scores. Results annotated with * are obtained when the number of historical tweets per user is restricted to five, others are trained with all 50 historical tweets.

| Method | F1 | | Hit@3 | | Hit@5 | | |
|---------|--------|-------|--------|-------|--------|----------|-------|
| | w/o RL | w/ RL | w/o RL | w/ RL | w/o RL | w/o RL * | w/ RL |
| LSTM | 65.07 | +0.87 | 78.48 | +1.33 | 90.31 | -0.44 | +0.95 |
| CAN | 62.97 | +1.23 | 76.52 | +1.83 | 90.58 | -1.85 | +0.39 |
| MLAN | 59.84 | +1.05 | 77.22 | +1.62 | 91.14 | -0.81 | +1.17 |
| DAN | 73.10 | +0.71 | 82.28 | +0.86 | 91.37 | +1.04 | +1.20 |
| MAN | 68.03 | +0.94 | 77.22 | +1.91 | 88.61 | -6.33 | +1.81 |
| AU-HMNN | 73.64 | +0.68 | 83.54 | +2.82 | 92.41 | +0.00 | +2.59 |

THANK YOU



学术主页



代码地址

