# LLM'S

# SECOND WEEK

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• Embeddings are numerical representations of words, sentences, or entire documents in a continuous vector space. These representations capture semantic relationships between words, allowing similar words or phrases to have similar vector representations.

#### • Why necessary?

• Since machine learning models cannot process raw text, embeddings transform textual data into numerical form, making it possible for Large Language Models (LLMs) to perform various natural language processing (NLP) tasks efficiently.

#### • Key Benefits of Embeddings in NLP:

- Dimensionality Reduction Instead of treating words as independent entities, embeddings map them to a dense vector space, reducing the complexity of text-based tasks.
- Semantic Understanding Words with similar meanings have similar embeddings (e.g., "king" and "queen" are close in vector space).
- Efficient Computation Instead of one-hot encoding, which results in sparse matrices, embeddings allow compact and efficient numerical representations.

#### • Different Embedding Techniques:

- One hot encoding:
  - Each word is represented as a binary vector where only one index is "1", and the rest are "o".
  - The length of the vector is equal to the total number of unique words in the vocabulary.
  - Limitations:
    - The vector size grows with vocabulary size.
    - It does not capture relationships between words.

Word	One-Hot Vector
cat	[1, 0, 0]
dog	[0, 1, 0]
fish	[0, 0, 1]

#### • TF-IDF (Term Frequency - Inverse Document Frequency):

- Measures the importance of a word in a document relative to a collection of documents (corpus).
- Formula:
  - TF-IDF=Term Frequency×Inverse Document Frequency
- Example:
- "Machine learning is amazing" and "Deep learning is part of machine learning"
- After computing TF-IDF, the word "learning" will have a high score because it appears frequently but is not common across all documents.
- Limitations:
  - Does not capture word meanings or relationships.
  - High-dimensional for large vocabularies.

#### • Word2Vec (CBOW & Skip-gram)

- Learns vector representations of words based on their context in large text corpora.
- Two architectures:
  - CBOW (Continuous Bag of Words): Predicts a word given its surrounding words.
  - Skip-gram: Predicts surrounding words given a word.
- Example:
  - "king" "man" + "woman" ≈ "queen"
  - If word2vec("Paris") and word2vec("France") are close, the model has learned geographical relationships.

#### • Limitations:

- Requires a large dataset for good embeddings.
- Does not handle out-of-vocabulary words well.

- Transformer-Based Embeddings (BERT, GPT, etc.)
- Uses deep neural networks (transformers) to generate contextualized word representations.
- Unlike Word2Vec and GloVe, the embedding for a word changes depending on its context.
- Example:
  - "I went to the bank to deposit money."
  - "The bank of the river was flooded."
  - BERT will give different embeddings for "bank" in each sentence.

#### • Limitations:

- Requires powerful hardware for inference.
- More complex compared to classical embedding methods

#### • GloVe(Global Vectors for Word Representation):

- Captures both local (word context) and global (word co-occurrence across corpus) information.
- Unlike Word2Vec, GloVe directly factorizes a word co-occurrence matrix.

#### • Example:

- o cosine\_similarity(GloVe("king"), GloVe("queen")) will be high.
- Captures relationships like:
- "France" » "Paris"
- "USA" »> "Washington"

#### • Limitations:

- Requires pre-trained embeddings or training on a large dataset.
- Computationally expensive to train.

# PROMPTING TECHNIQUES IN LLM'S

LLM's have remarkable performance in NLP tasks but effectiveness depends on prompting strategy.

• Zero Shot Prompting: use LLM without providing any task specific examples Model relies on pre-trained knowşedge to generate response

# **Strengths:**

- Requires no additional labeled data.
- Highly efficient as it eliminates the need for manually curated examples.
- Useful for general knowledge-based queries.

#### **Limitations:**

- Performance can be inconsistent, particularly for complex tasks requiring domainspecific reasoning.
- May struggle with nuanced or ambiguous prompts due to lack of contextual learning.

# PROMPTING TECHNIQUES IN LLM'S

• One Shot Prompting: involves providing the model with a single example of the desired task format before requesting a response

# **Strengths:**

- Improves response accuracy by offering a structural reference.
- More adaptable to specific task requirements compared to zero-shot prompting.

#### **Limitations:**

- Still prone to errors, especially in tasks requiring complex reasoning.
- The effectiveness highly depends on the quality and relevance of the single example provided.

# PROMPTING TECHNIQUES IN LLM'S

• Few Shot Prompting: providing the model with a multiple examples (typically 2–5) of the desired task format before requesting a response

# **Strengths:**

- Enhances accuracy by leveraging multiple examples for pattern recognition.
- More robust for handling varied contexts and reducing ambiguity.
- Particularly useful for complex NLP tasks such as translation, summarization, and reasoning.

#### **Limitations:**

- Higher computational cost due to longer input sequences.
- Limited by the context window size of the model.

# COMPARISON OF PROMPTING TECHNIQUES IN LLM'S

Prompting Technique	Accuracy	Computational Efficiency	Generalization
Zero-shot	Low- Medium	High	Highly generalizable
One-shot	Medium	Medium	Task-specific generalization
Few-shot	High	Lower	Improved patern recognition

### BEST PRACTICES FOR PROMPT ENGINEERING

- Text Generation: Use clear, structured instructions and examples to guide the model's output.
- Question-Answering: Provide explicit context with well-defined queries for improved relevance.
- Translation: Ensure prompts include domain-specific vocabulary and examples for accuracy.
- **Summarization:** Clearly define the expected length and key details to include in the summary. Avoid ambiguous instructions.
- Code Generation: Provide structured input, including comments, function descriptions, and expected outputs to ensure precise code suggestions.
- Conversational AI: Use user persona and context retention techniques to enhance engagement and coherence.

#### SYSTEMATIC IMPROVEMENT OF PROMPT ENGINEERING FOR SPECIFIC TASKS

- Experiment with different wording, structures, and levels of detail.
- Leverage reinforcement learning and human feedback to iteratively refine prompts.
- Use prompt templates and automated prompt optimization tools.
- Fine-tune models with domain-specific datasets to improve responsiveness.
- Conduct A/B testing on multiple prompt versions to determine the most effective phrasing.

#### CHALLENGES IN MULTI-LINGUAL AND MULTI-MODAL MODELS

# • Multi-Lingual Models:

- Variability in language structure, idiomatic expressions, and data imbalance across languages can affect performance.
- Consistent evaluation across multiple languages is necessary.

#### • Multi-Modal Models:

- Combining text, images, and audio requires careful alignment of prompt structure to ensure coherence across modalities.
- Models need to handle different input types seamlessly.

#### CHAIN-OF-THOUGHT PROMPTING: ENHANCING REASONING IN LLMS

- Chain-of-Thought (CoT) prompting is an advanced prompting technique that improves the reasoning capabilities of Large Language Models (LLMs) by explicitly guiding them through intermediate steps in problem-solving.
- Unlike traditional prompting methods, which often rely on direct question-answer pairs, CoT prompting encourages step-by-step logical reasoning, leading to more accurate and interpretable responses.
- How?
  - Step-by-Step Breakdown
  - Intermediate Reasoning Steps
  - Leveraging Prior Knowledge

#### SCENARIOS WHERE COT PROMPTING IS MOST BENEFICIAL

# • Mathematical Problem Solving:

Helps break down equations and logical problems into systematic steps.

# • Logical Reasoning Tasks:

• Useful for tasks like syllogisms, puzzles, and algorithmic thinking.

# • Complex Multi-Step Decision Making:

• Enhances performance in legal reasoning, medical diagnosis, and financial analysis.

#### • Commonsense and Causal Inference:

• Aids in understanding relationships between events and drawing reasoned conclusions.

# EFFECTIVENESS IN MULTI-STEP PROBLEM SOLVING

# • Breaks Down Complex Problems:

• CoT prompting systematically guides the model through each step.

#### • Enhances Logical Coherence:

Reduces inconsistencies by enforcing structured reasoning.

# • Works Well with Few-Shot Examples:

• Combining CoT with few-shot learning further improves model performance in reasoning-intensive tasks.

#### COMPARING CHAIN-OF-THOUGHT PROMPTING WITH TRADITIONAL METHODS

Feature	Traditional Prompting	Chain of Thought Prompting
Reasoning Accuracy	Moderate	High
Interpretability	Low	High
Applicability to Multi-Step Problems	Limited	Strong
Computational Complexity	Lower	Higher (due to longer context)

# HOW SELF-CONSISTENCY PROMPTING IMPROVES ROBUSTNESS AND RELIABILITY

#### • Diverse Response Sampling:

• The model generates multiple outputs by varying decoding strategies (e.g., sampling-based methods like temperature scaling and top-k sampling).

#### • Majority Voting or Aggregation:

• The most commonly occurring or averaged response is selected as the final output.

#### • Reduced Model Uncertainty:

- By comparing different responses, inconsistencies are filtered out, leading to more stable and confident outputs
- The model becomes less sensitive to minor variations in prompt phrasing. (increased robustness)
- Helps ensure that logical reasoning tasks yield coherent results. (better reliability)
- By selecting the most frequently occurring answer, self-consistency reduces randomness and improves precision.

# OPTIMAL STRATEGIES FOR IMPLEMENTING SELF-CONSISTENCY IN VARIOUS TASKS

#### • Mathematical and Logical Reasoning

- Generate multiple solution paths and select the most frequently derived answer.
- Combine with Chain-of-Thought (CoT) prompting to enhance step-by-step reasoning accuracy.

#### • Fact-Based Question Answering

- Retrieve multiple responses and cross-check for agreement with external knowledge sources.
- Use retrieval-augmented generation (RAG) to verify the accuracy of generated answers.

#### • Creative and Generative Writing

- Sample multiple variations and rank outputs based on coherence and style consistency.
- Employ reinforcement learning-based ranking to improve creative output selection.

#### Code Generation and Debugging

- Produce multiple code solutions and test execution to select the most functional result.
- Use ensemble voting mechanisms to filter out syntactic and logical errors.

# PREFIX-TUNING FOR PROMPT OPTIMIZATION

• Prefix-tuning is a lightweight fine-tuning method that optimizes the prompt space by learning a small set of continuous prompt vectors (prefixes) while keeping the underlying Large Language Model (LLM) frozen. This approach enables efficient adaptation to new tasks without modifying the core parameters of the model.

#### ADVANTAGES OF USING PREFIX-TUNING FOR PROMPT OPTIMIZATION

#### Parameter Efficiency

- Unlike full fine-tuning, prefix-tuning only optimizes a small prefix, reducing computational costs and memory usage.
- Ideal for scenarios with limited computational resources.

# • Task-Specific Adaptation

- Allows LLMs to specialize in different tasks without requiring multiple fully fine-tuned models.
- Can be applied to various NLP tasks such as summarization, question answering, and text generation.

#### • Better Generalization

- Prefix-tuning enables models to adapt to new tasks while preserving the general knowledge embedded in pre-trained parameters.
- Reduces the risk of catastrophic forgetting compared to full fine-tuning.

# Robustness to Prompt Variability

• Helps mitigate sensitivity to slight variations in natural language prompts by encoding a structured, learnable prefix.

#### CHALLENGES OF USING PREFIX-TUNING

# • Task-Specific Limitations

- While prefix-tuning is effective for many NLP tasks, it may struggle with highly complex, domain-specific tasks requiring deep model adaptation.
- Fine-tuning the entire model is sometimes necessary for nuanced language understanding.

# Training Stability and Hyperparameter Sensitivity

- Prefix-tuning requires careful tuning of hyperparameters such as prefix length and learning rate.
- Instability in optimization may lead to inconsistent performance across tasks.

# • Limited Effectiveness for Long-Context Reasoning

- Prefix-tuning may struggle with tasks that require extensive reasoning over long sequences, such as document-level summarization or multi-step logical reasoning.
- The learned prefix might not provide enough flexibility for long-range dependencies.

#### CHALLENGES OF USING PREFIX-TUNING

# • Dependency on Model Architecture

- Prefixes optimized for one LLM architecture may not generalize well to another, requiring separate tuning for different models.
- Transferability across models remains an open research challenge.

# • Trade-off Between Efficiency and Performance

- Although prefix-tuning is parameter-efficient, it sometimes underperforms compared to full fine-tuning or adapter-based tuning in highly specialized tasks.
- Striking the right balance between efficiency and accuracy remains a challenge.

#### COMPARISON OF PREFIX-TUNING WITH OTHER FINE-TUNING METHODS

Method	Efficiency	Task Adaption	Parameter update requirement
Full Fine Tuning	High Cost	Strong	Entire model updated
Adapter-Tuning	Moderate	Strong	Small adapter layers added
LoRA (Low-Rank Adaptation)	Moderate	Strong	Low-rank matrices updated
Prefix-Tuning	High Efficiency	Moderate-Strong	Only prefix parameters updated
Prompt-Tuning (Discrete)	Very High Efficiency	Limited	Prompt text modified

#### COMPARISON OF PREFIX-TUNING WITH OTHER FINE-TUNING METHODS

# • Prefix-Tuning vs. Full Fine-Tuning:

• Prefix-tuning is more efficient but may underperform in tasks requiring deep model adaptation.

# • Prefix-Tuning vs. Adapter-Tuning:

• Adapter-tuning introduces task-specific layers, whereas prefix-tuning optimizes a lightweight prefix, making it more memory-efficient.

# • Prefix-Tuning vs. LoRA:

• Both are efficient alternatives to full fine-tuning, but LoRA modifies rank-reduced weight matrices, whereas prefix-tuning focuses on continuous prompt embeddings.

#### LIMITATIONS OF PREFIX-TUNING ACROSS DIFFERENT LLM ARCHITECTURES

# • Limited Adaptation for Low-Resource Tasks

• Performance can degrade for highly specialized tasks requiring deep domain knowledge.

# • Ineffectiveness in Large Context Length Models

 May struggle with models that require extensive reasoning over long text sequences.

# Model Dependency and Transferability Issues

• Learned prefixes are often tied to specific architectures and may not generalize across different LLMs without significant retraining.

# Potential Optimization Instability

• Prefix-tuning requires careful tuning of hyperparameters and may suffer from instability in training compared to discrete prompt engineering.

# EFFECTIVENESS OF AUTOMATED PROMPT GENERATION TECHNIQUES (AUTOPROMPT)

- Automated prompt generation techniques, such as AutoPrompt, leverage machine learning and optimization strategies to generate effective prompts that improve the accuracy and generalizability of Large Language Models (LLMs).
- These techniques aim to enhance model performance across diverse tasks while reducing the need for manual prompt engineering.

### HOW EFFECTIVE IS AUTOMATED PROMPT GENERATION?

#### • Improved Accuracy

- AutoPrompt systematically generates prompts that optimize task-specific performance.
- Automatically discovered prompts often outperform manually designed prompts, especially in classification and fact-based QA tasks.
- Reduces human bias in prompt selection, leading to more objective and effective model responses.

#### • Better Generalization

- Auto-generated prompts can generalize well across multiple tasks by identifying latent structures in the model's knowledge representation.
- More adaptable to domain shifts compared to static, hand-crafted prompts.

#### • Reduction in Human Effort

- Automates the trial-and-error process of prompt tuning, significantly reducing the manual effort required for prompt engineering.
- Allows non-experts to leverage LLMs without deep knowledge of prompt engineering techniques.

# KEY FACTORS INFLUENCING THE SUCCESS OF AUTOMATICALLY GENERATED PROMPTS

#### Quality of Training Data

- AutoPrompt effectiveness depends on the dataset used to optimize prompts.
- High-quality, diverse training examples improve generalizability and accuracy.

#### Model Architecture and Pretraining Data

- Different LLM architectures respond differently to auto-generated prompts.
- The extent to which an LLM has been trained on diverse data affects how well automated prompts work across domains.

#### Task Complexity

- Simple tasks (e.g., sentiment analysis) benefit more from automated prompting than complex, multi-step reasoning tasks.
- For complex tasks, additional methods like Chain-of-Thought (CoT) prompting may need to be integrated.

# KEY FACTORS INFLUENCING THE SUCCESS OF AUTOMATICALLY GENERATED PROMPTS

# Optimization Strategy

- Techniques like reinforcement learning, gradient-based optimization, and evolutionary algorithms impact how effectively automated prompts are generated.
- Well-tuned optimization techniques lead to more robust prompts.

# Interpretability and Stability

- Some auto-generated prompts may be difficult to interpret, making debugging and human oversight challenging.
- Ensuring stability across different model runs is essential to avoid inconsistencies in responses.

#### CAN AUTOMATED PROMPTING REDUCE BIAS IN LLM OUTPUTS?

#### • Bias Reduction Through Objective Prompt Discovery

- Automated prompt generation minimizes human-introduced biases in manually crafted prompts.
- It enables the model to explore diverse prompt variations, reducing skewed or leading prompts.

#### • Debiasing via Multi-Perspective Prompting

- AutoPrompt can generate multiple prompt variations to ensure balanced outputs across different perspectives.
- Helps mitigate biases in gender, race, and socio-economic contexts by generating prompts that fairly represent diverse viewpoints.

#### • Integration with Fairness Constraints

- Automated prompting can be combined with fairness-aware algorithms to explicitly optimize for unbiased outputs.
- Researchers can use bias metrics to evaluate auto-generated prompts and refine them to meet fairness standards.

#### • Challenges in Bias Mitigation

- AutoPrompt techniques may still reflect biases present in the underlying model's training data.
- Without explicit fairness constraints, automatically generated prompts may unintentionally reinforce existing biases.

# CONTEXTUAL AND DYNAMIC PROMPTING FOR REAL-TIME LLM APPLICATIONS

- Contextual and dynamic prompting techniques enhance the ability of Large Language Models (LLMs) to adapt to evolving conversations and real-time applications, such as chatbots, virtual assistants, and interactive AI systems.
- Unlike static prompts, dynamic prompting adjusts based on user input, session history, and external context, leading to more relevant and coherent responses.

#### LEVERAGING DYNAMIC PROMPTING IN REAL-TIME APPLICATIONS

#### • Adaptive Prompting for Conversational Agents

- Dynamic prompts incorporate user history, intent recognition, and contextual updates to maintain conversation flow.
- Reduces repetitive responses and enhances user experience by maintaining coherence across multiple interactions.

#### • Context Injection for Improved Relevance

- Real-time contextual updates (e.g., injecting relevant past dialogue turns, user preferences, or external knowledge) enhance the accuracy of responses.
- Ensures that responses remain relevant even as conversations evolve over time.

#### • Memory-Augmented Prompting

- Allows LLMs to remember key facts from previous interactions without requiring persistent fine-tuning.
- Uses session-based memory to provide continuity in user interactions while maintaining efficiency.

### • Event-Driven Prompting

- o Incorporates real-time external events, API calls, or database lookups to enrich responses.
- Useful for applications like customer support chatbots and AI-driven personal assistants.

# TRADE-OFFS BETWEEN STATIC AND DYNAMIC PROMPTING

Feature	Static Prompting	Dynamic Prompting
Computational Cost	Low	Higher due to real-time updates
Response Quality	Fixed quality, less adaptive	More relevant, context-aware responses
Memory Usage	Minimal	Higher, especially for multi-turn dialogues
Complexity	Simple to implement	Requires efficient context management
Adaptability	Limited	Highly adaptable to user inputs

#### TRADE-OFFS BETWEEN STATIC AND DYNAMIC PROMPTING

# Computational Cost:

• Dynamic prompting requires additional processing, increasing latency in real-time applications.

# Response Quality:

• While static prompting provides consistency, dynamic prompting ensures adaptability and relevance.

# • Implementation Complexity:

 Maintaining evolving context and retrieving relevant information efficiently can be challenging.

#### HANDLING EVOLVING CONTEXTS IN MULTI-TURN DIALOGUES

## Sliding Context Windows

- Retains only the most relevant parts of past conversations to manage token limitations.
- Ensures that LLMs do not lose track of important details while discarding irrelevant history.

## • Hierarchical Context Management

- Uses different levels of memory persistence (short-term vs. long-term) to handle complex conversations.
- Helps distinguish between ephemeral session data and persistent user preferences.

#### Summarization-Based Context Retention

- Dynamically summarizes past interactions to maintain coherence without exceeding token limits.
- Useful for chatbots that need to condense long conversations efficiently.

#### HANDLING EVOLVING CONTEXTS IN MULTI-TURN DIALOGUES

# Context Re-Ranking and Retrieval

- Prioritizes the most relevant past responses using retrieval-based techniques.
- Ensures the model uses the most critical information to guide its next response.

# • Integration with External Knowledge Bases

- Dynamic prompts can query databases, APIs, or knowledge graphs to provide updated information.
- Ensures LLMs stay relevant even when discussing real-time topics.

#### EVALUATING THE EFFECTIVENESS OF PROMPTING TECHNIQUES

- Evaluating different prompting techniques is crucial to understanding their effectiveness across various tasks, such as text generation, question-answering, and reasoning.
- A combination of automated metrics and human evaluation helps ensure comprehensive assessment and consistent comparison across models and tasks.

# BEST METRICS FOR EVALUATING PROMPTING TECHNIQUES

## • Accuracy-Based Metrics

- Exact Match (EM): Measures whether the model's output exactly matches the expected answer.
- F1 Score: Accounts for partial correctness by balancing precision and recall.
- BLEU (Bilingual Evaluation Understudy): Evaluates text similarity by comparing generated text to reference outputs.
- ROUGE (Recall-Oriented Understudy for Gisting Evaluation): Measures the overlap of words or phrases between generated and reference texts (useful for summarization tasks).

## Reasoning and Coherence Metrics

- Logical Consistency Score: Assesses the internal coherence of generated responses, particularly in reasoning-based tasks.
- Chain-of-Thought Accuracy: Evaluates multi-step reasoning correctness when using CoT prompting.
- Self-Consistency Score: Measures the stability of model outputs when different variations of the same prompt are used.

# BEST METRICS FOR EVALUATING PROMPTING TECHNIQUES

#### • Relevance and Context Awareness Metrics

- Semantic Similarity (e.g., BERTScore, Sentence-BERT): Uses embeddings to measure the similarity between generated responses and references.
- Context Retention Score: Evaluates how well the model maintains contextual information over multi-turn interactions.

## • Diversity and Fluency Metrics

- Diversity Score (e.g., Distinct-n, Entropy): Assesses the variation in generated responses to avoid repetitive outputs.
- Perplexity (PPL): Measures how well a model predicts the next word, with lower perplexity indicating better fluency.

## • Efficiency Metrics

- Latency: Measures the time taken to generate a response, critical for real-time applications.
- Computational Cost (FLOPs, Memory Usage): Evaluates resource efficiency in deploying different prompting techniques.

#### STANDARDIZING METRICS FOR CONSISTENT COMPARISON

- To ensure fair comparisons across models and tasks, evaluation metrics should be:
- Task-Specific but Consistent: Metrics should be chosen based on the task (e.g., BLEU for translation, F1 for classification) but consistently applied across models.
- **Benchmark-Based:** Standardized benchmarks like GLUE, SuperGLUE, and HELM should be used for evaluation.
- Weighted Scoring System: Combining multiple metrics into a composite score can provide a holistic evaluation.
- Human-in-the-Loop Validation: Automated metrics should be supplemented with human assessment to ensure quality alignment.

# ROLE OF HUMAN EVALUATION IN ASSESSING PROMPT QUALITY

# Comparing Model Outputs to Human Expectations

• Human judges evaluate whether responses align with expected behavior and real-world reasoning.

# Quality Annotations

- Annotators assess attributes like fluency, factuality, relevance, and coherence.
- Provides qualitative insights that automated metrics may miss.

# User Satisfaction Surveys

• In real-world applications, feedback from end-users helps refine prompt engineering for better alignment with user needs.

# Adversarial Testing

• Human evaluators can craft adversarial examples to stress-test model robustness under different prompting strategies.

# ETHICAL CONSIDERATIONS IN PROMPTING TECHNIQUES

#### • Bias in LLM Outputs

- o Pre-existing Biases: LLMs trained on biased datasets may reflect and amplify societal biases.
- Prompt-Induced Bias: The wording of a prompt can skew the model's response in a particular direction.
- Fairness in Representations: Ensuring diverse and equitable responses across demographics and perspectives.

#### • Fairness and Inclusivity

- Underrepresentation: Certain groups or viewpoints may be inadequately represented in training data.
- Language and Cultural Sensitivity: Some prompts may unintentionally favor specific linguistic or cultural norms.
- Impact on Decision–Making: Unfair prompts can lead to biased decision–making in applications such as hiring or loan approvals.

#### • Misinformation and Hallucinations

- Factual Inaccuracy: LLMs sometimes generate responses that are misleading or false.
- Manipulative Prompting: Deliberate prompting techniques can encourage the model to produce deceptive content.
- Verification Challenges: Ensuring accuracy in AI-generated information, particularly in sensitive domains like healthcare and law.

## MITIGATING BIAS THROUGH PROMPT DESIGN

## Neutral and Unbiased Wording

- Frame prompts in a way that avoids leading the model toward biased conclusions.
- Example: Instead of "Why is one group better than another?" use "What are the contributions of different groups?"

## • Prompt Diversity Testing

- Evaluate how different phrasings of the same question impact responses.
- Use adversarial testing to detect bias in generated outputs.

#### • Contextual Awareness

- Provide context that encourages balanced and nuanced responses.
- Example: Including multiple perspectives in prompts related to social issues.

#### Feedback Mechanisms for Bias Correction

- Implement user feedback loops to identify and correct biased outputs.
- Use reinforcement learning from human feedback (RLHF) to improve fairness.

#### SAFEGUARDS AGAINST HARMFUL AND UNETHICAL OUTPUTS

## Content Moderation and Filtering

- Implement automated and human-in-the-loop filtering mechanisms to detect and block harmful prompts.
- Example: Preventing responses to prompts that encourage illegal or unethical behavior.

# • Ethical Guardrails in Prompt Engineering

- Define clear guidelines for acceptable and unacceptable prompting practices.
- Encourage ethical considerations when designing AI-driven interactions.

# Transparency and Explainability

- Allow users to understand how prompts influence model responses.
- Provide disclaimers for AI-generated content to indicate potential inaccuracies.

#### • Multi-Stakeholder Review

- Engage ethicists, policymakers, and diverse communities in prompt design evaluations.
- Establish oversight committees for AI deployment in critical sectors.

#### INTEGRATION OF RETRIEVAL-AUGMENTED PROMPTING WITH LLMS

#### • Enhancing Knowledge-Intensive Tasks

- Access to Up-to-Date Information: LLMs can retrieve real-time or external knowledge to supplement their pre-trained data.
- Improved Factual Accuracy: Reduces hallucinations by grounding responses in reliable sources.
- Domain-Specific Adaptation: Enables models to handle specialized knowledge areas such as legal, medical, or scientific domains.
- Contextual Expansion: Supports more detailed and well-reasoned responses by providing relevant background information.

# • Implementation Approaches

- Pre-Retrieval Augmentation: Queries external knowledge bases before generating a response.
- Mid-Retrieval Augmentation: Retrieves information dynamically during multi-step reasoning.
- Post-Retrieval Verification: Uses retrieved information to fact-check or refine generated outputs.

# CHALLENGES IN COMBINING RETRIEVAL-BASED METHODS WITH PROMPTING TECHNIQUES

#### Latency and Computational Overhead

- Retrieval Time: Querying external databases can introduce delays in response generation.
- Resource Consumption: Requires additional storage and processing power to manage retrieval pipelines.

#### • Relevance and Ranking of Retrieved Information

- Noisy or Irrelevant Data: The retrieval model may fetch information that is unrelated or contradictory.
- Ranking Optimization: Ensuring that the most relevant and trustworthy information is prioritized.

#### • Handling Conflicting or Outdated Information

- Contradictory Sources: Retrieved data may contain conflicting viewpoints, requiring the model to reconcile differences.
- Data Freshness: Some retrieval sources may provide outdated information, leading to incorrect conclusions.

#### • Seamless Integration with Prompting Techniques

- Maintaining Coherence: Retrieved content must be incorporated naturally into the model's response.
- Prompt Engineering Complexity: Requires carefully crafted prompts to guide the model in effectively utilizing retrieved data.

# IMPACT ON INTERPRETABILITY AND TRANSPARENCY

#### Increased Explainability

- Retrieval-based responses can be traced back to their sources, improving transparency.
- Users can inspect referenced documents, enhancing trust in AI-generated outputs.

#### • Mitigating Hallucinations

• By anchoring responses in external sources, retrieval augmentation reduces the tendency of LLMs to generate false information.

#### • User Control and Customization

• Users can specify retrieval parameters, such as source preference or date range, for tailored responses.

#### • Challenges in Interpretability

- Integrating multiple sources into a coherent response can sometimes obscure the origin of specific facts.
- Over-reliance on retrieved data may reduce the model's ability to generalize in open-ended tasks.

#### ROLE-PLAYING AND PERSONA-BASED PROMPTING IN AI SYSTEMS

- Role-playing or persona-based prompting involves designing AI interactions where models assume specific identities, behaviors, or expertise to create engaging, context-aware, and immersive user experiences. This technique is widely applied in conversational agents, education, and therapeutic settings.
- Utilizing Persona-Based Prompting for Interactive AI Experiences
- Enhancing Engagement and Personalization
  - Interactive Storytelling: AI assumes fictional personas for entertainment or gamified experiences.
  - Customer Support Agents: AI mimics brand representatives with predefined conversational styles.
  - Personalized Assistance: AI tailors responses based on user preferences and engagement history.
- Domain-Specific Role-Playing
  - Education: AI tutors adapt to different teaching styles and student needs.
  - Therapy and Mental Health Support: AI plays the role of a virtual coach or supportive listener.
  - Business and Training Simulations: AI role-plays clients, colleagues, or interviewers for professional training.

#### CHALLENGES IN MAINTAINING CONSISTENCY AND AUTHENTICITY

#### • Long-Term Consistency

- AI must remember persona details across extended dialogues.
- Context tracking is essential to prevent contradictions or inconsistencies in responses.

#### Authenticity and Realism

- Responses must align with the expected personality traits and knowledge level of the persona.
- Avoiding generic or robotic answers that break immersion.

#### Handling Dynamic Contexts

- Balancing adaptability with persona consistency when responding to unexpected user queries.
- Preventing AI from breaking character when dealing with ambiguous or off-topic inputs.

#### • Ethical Concerns

- Avoiding deception or misrepresentation in cases where users may not realize they are interacting with AI.
- Ensuring responsible and unbiased interactions, especially in sensitive applications like mental health support.

# ADAPTING PERSONA-BASED PROMPTING FOR EDUCATIONAL AND THERAPEUTIC SETTINGS

#### Education

- Adaptive Tutoring: AI instructors dynamically adjust explanations and difficulty levels.
- Historical or Fictional Role-Playing: AI simulates historical figures for immersive learning experiences.
- Language Learning Assistants: AI engages users in natural conversations tailored to proficiency levels.

## • Therapy and Mental Health Support

- Empathetic Virtual Companions: AI offers emotional support and structured therapeutic conversations.
- CBT and Mindfulness Guidance: AI leads users through cognitive behavioral therapy exercises.
- Crisis Intervention Support: AI directs users to professional resources in high-risk situations.

#### POTENTIAL APPLICATIONS OF CHAIN-OF-THOUGHT PROMPTING

#### • Legal Reasoning

- Case Law Analysis: Assisting in legal research by breaking down past rulings and legal precedents.
- o Contract Review: Identifying inconsistencies, ambiguities, and potential risks in legal documents.
- Legal Decision Support: Generating structured arguments for court cases based on statutory interpretation.

#### • Medical Diagnostics

- Symptom Analysis: Step-by-step differential diagnosis based on patient symptoms and medical history.
- Treatment Recommendations: Evaluating multiple treatment options based on clinical guidelines and patient-specific factors.
- Medical Research Assistance: Breaking down complex studies and extracting key insights for healthcare professionals.

#### • Scientific Research

- Hypothesis Generation: Structuring logical pathways for scientific experimentation and inquiry.
- Data Interpretation: Assisting in statistical analysis and result validation in research studies.
- Technical Problem Solving: Providing step-by-step explanations for engineering and computational challenges.

# ADAPTING CHAIN-OF-THOUGHT PROMPTING FOR ACCURACY AND RELIABILITY

## • Fact-Checking and Verification Mechanisms

- Integrating retrieval-augmented generation (RAG) to source information from verified databases.
- Cross-checking CoT-generated conclusions against established knowledge bases.

#### • Error Detection and Correction

- Implementing self-consistency prompting to compare multiple reasoning paths and eliminate inconsistencies.
- Using expert-in-the-loop frameworks to validate high-stakes outputs before real-world application.

# • Domain-Specific Fine-Tuning

- Customizing LLMs with domain-specific training data to ensure contextual accuracy.
- Designing specialized CoT prompting templates tailored to industry needs.

#### IMPLICATIONS OF CHAIN-OF-THOUGHT PROMPTING IN DECISION-MAKING

# Transparency and Explainability

- Enhances trust by providing a clear rationale for decisions.
- Allows professionals to audit AI-generated reasoning steps for errors or biases.

# • Ethical and Legal Considerations

- Potential liability concerns if AI-generated reasoning is incorrect or misleading.
- Need for clear guidelines on human oversight in AI-assisted decision-making.

# Scalability and Efficiency

- Enables rapid processing of complex cases, but may increase computational costs.
- Improves efficiency in high-volume tasks, such as legal document review and medical diagnostics.

# Articles

- Chain-of-Thought (CoT) prompting, a technique where language models generate intermediate reasoning steps before providing the final answer.
- CoT improves performance on complex reasoning tasks like math word problems, commonsense reasoning, and symbolic reasoning.
- Sufficiently large language models (e.g., PaLM 540B) can naturally learn reasoning abilities when prompted with a few examples of CoT.

# • Chain-of-Thought Prompting

- Inspired by how humans solve problems step by step.
- Instead of answering directly, CoT decomposes a problem into smaller steps.

#### • Benefits of CoT:

- Helps decompose multi-step problems.
- Makes model reasoning more interpretable.
- Works across different reasoning tasks.
- Can be used with off-the-shelf large models (no fine-tuning required).

# • Empirical Results: Where CoT Works Best

- Arithmetic Reasoning:
  - CoT significantly outperforms standard prompting on complex problems.
  - Scaling effect: Small models don't benefit from CoT, but models >100B parameters show emergent reasoning abilities.
  - PaLM 540B with CoT achieved state-of-the-art performance on GSM8K.

# • Commonsense Reasoning:

- CoT improves performance on complex commonsense tasks.
- Largest improvements were seen in multi-step inference tasks (e.g., StrategyQA).
- Palm 540B surpassed human performance on a sports reasoning task.

# Symbolic Reasoning

- CoT helps models generalize to longer sequences.
- Palm 540B achieved nearly perfect accuracy on both tasks with CoT.
- Without CoT, models fail at longer reasoning chains.

# • Why CoT Works (Ablation Studies):

- Ablation experiments tested alternative prompting methods:
- Equation-only prompting: Asking the model to just output a math equation didn't improve results.
- Variable compute prompting: Making the model use more tokens didn't help.
- CoT after answer: If CoT reasoning was only given after the model predicted an answer, performance didn't improve.
- Key finding: The reasoning must come before the final answer to be effective.

#### Robustness of CoT:

- CoT is robust to different prompt variations:
- Different authors writing the CoT reasoning steps produced similar performance gains.
- Different few-shot exemplars still showed improvements.
- CoT remained effective across multiple large models (PaLM, GPT-3, LaMDA).

#### • Discussions & Limitations:

- Emergent Abilities in Large Models
  - CoT prompting is an emergent property of large models (i.e., it only appears at scales above 100B parameters).
  - Smaller models generate incorrect reasoning chains, which lowers performance.

#### Limitations

- CoT doesn't guarantee correct reasoning paths (models can still make logic errors).
- Expensive to run: Large models with CoT require more computational resources.
- Still not true "reasoning": The model is pattern-matching rather than genuinely thinking.

#### • Conclusion:

- Chain-of-Thought prompting is a powerful method to improve reasoning in large language models.
- It works best on complex arithmetic, commonsense, and symbolic reasoning tasks.
- Scaling up models leads to emergent reasoning abilities that CoT can unlock.
- Future research should explore how to make CoT work in smaller models and real-world applications.

- Problem: Large language models (LLMs) struggle with reasoning tasks.
- Existing Solution: Chain-of-Thought (CoT) prompting helps by breaking down reasoning steps.
- Proposed Improvement: Self-consistency decoding, which samples multiple reasoning paths instead of relying on a single greedy path.
- Key Finding: Self-consistency significantly improves accuracy across arithmetic and commonsense reasoning tasks.

## • Self-Consistency in Chain-of-Thought Reasoning:

- Concept: Different reasoning paths can lead to the correct answer. Instead of picking the first-generated path, self-consistency samples multiple reasoning paths and selects the most consistent final answer.
- Analogy: Humans gain confidence in an answer when multiple approaches lead to the same conclusion.

#### • How it works:

- Prompt the LLM using Chain-of-Thought (CoT) reasoning.
- Sample multiple reasoning paths instead of greedily selecting the first response.
- Aggregate results by taking the most consistent answer across different paths.

#### • Example:

- Question: "Janet's ducks lay 16 eggs per day. She eats 3 for breakfast, bakes with 4, and sells the rest for \$2 per egg. How much does she make per day?"
- Different reasoning paths yield different answers:
- $\circ$  Path 1:  $(16 3 4) \times 2 = $18$
- $\circ$  Path 2:  $(16 4 3) \times 2 = $18$
- $\circ$  Path 3:  $(16 4 3) \times 2 = $26$  (incorrect)
- The majority answer (\$18) is chosen.

## • Experimental Results:

- Benchmarks: Arithmetic (GSM8K, SVAMP, AQuA), Commonsense (StrategyQA, ARC),
  Symbolic reasoning (Coin Flip, Last Letter Concatenation).
- o Models Evaluated: UL2-20B, GPT-3-175B, LaMDA-137B, PaLM-540B.
- Main Findings:
- Arithmetic: Self-consistency improves GSM8K accuracy by +17.9%.
- Commonsense: Gains of +6.4% on StrategyQA, +3.9% on ARC.
- Symbolic reasoning: Improves out-of-distribution generalization.

• Comparison to Other Decoding Methods:

Method	GSM8K Accuracy (%)	SVAMP Accuracy (%)	AQuA Accuracy (%)
Greedy CoT	56.5	79.0	35.8
Self- Consistency	74.4 (+17.9%)	86.6 (+7.6%)	48.3 (+12.5%)

- Self-consistency consistently outperforms:
  - Greedy decoding
  - Sample-and-rank (ranking outputs by model confidence)
  - Beam search (which lacks diversity in reasoning)

# • Why Self-Consistency Works

- Improves robustness: Self-consistency finds correct answers even when individual reasoning paths contain errors.
- Handles imperfect prompts: Can work with faulty reasoning examples.
- Works with zero-shot CoT prompting: Improves accuracy by +26.2%.

#### • Limitations & Future Work

- Higher computational cost: Sampling multiple reasoning paths is expensive.
- Not always applicable: Only works when a fixed correct answer exists.
- Future Directions: Efficient self-consistency methods for real-world tasks.

#### • Conclusion:

- Self-consistency improves Chain-of-Thought prompting by selecting the most consistent answer from multiple reasoning paths.
- It significantly boosts reasoning accuracy across multiple benchmarks and LLMs.
- Provides better calibration and confidence estimation for model predictions.

- Problem: Conventional NLP models struggle with cross-task generalization—adapting to unseen tasks.
- Human Analogy: Humans can generalize across tasks by following natural language instructions.
- Proposed Solution: NATURAL INSTRUCTIONS, a dataset containing 61 tasks and 193k instances with human-authored task descriptions.
- Key Finding: Training on task instructions improves cross-task generalization by 19% compared to models without instructions.
- The NATURAL INSTRUCTIONS Dataset
- Built from crowdsourcing templates used in NLP dataset creation.
  - Mapped to a unified schema covering:
    - Task Title
    - Definition
    - Examples (Positive & Negative)
    - Things to Avoid
    - Emphasis & Caution

- Tasks cover six categories:
  - Question Generation
  - Answer Generation
  - Classification
  - Incorrect Answer Generation
  - Minimal Text Modification
  - Verification
- Example: Question Generation Task
  - Definition: Create a question about an event's duration based on a given sentence.
  - Positive Example: "He worked for two hours" » "How long did he work?"
  - Negative Example: "He worked for two hours" » "How much did he earn?" (incorrect task scope)

## • Experimental Setup

- Task-Level Generalization: Train on some tasks (T\_seen) and test on unseen tasks (T\_unseen).
- Models Tested:
- BART (140M parameters, fine-tuned)
- GPT-3 (175B parameters, few-shot, not fine-tuned)
- Performance Metric: ROUGE-L (for text generation quality).

#### • Results:

- Instructions boost performance by +19% compared to models trained without them.
- BART (Fine-tuned) outperformed GPT-3, despite being 1,000× smaller.
- Increasing the number of training tasks improves generalization.

Task Type	No Instructions	With Instructions	Gain (%)
Question Generation	26%	46%	+20%
Answer Generation	6%	25%	+19%
Classification	0%	52%	+52%
Incorrect Answer Gen	21%	25%	+4%
Minimal Text Modif.	33%	35%	+2%
Verification	7%	7%	0%

## • Why Do Instructions Work?

- Encoding task definitions helps models generalize.
- Positive examples improve performance in Question Generation.
- Classification tasks benefit the most from detailed definitions.
- Negative examples don't help much—models struggle to learn from them.

#### • Limitations & Future Work

- Still a large gap between human performance and models.
- Computational cost: Training with instructions requires more processing.
- More complex reasoning tasks remain challenging.

#### Conclusion

- NATURAL INSTRUCTIONS helps NLP models generalize to unseen tasks.
- Fine-tuned models with instructions outperform much larger zero-shot models.
- Future research should explore more efficient ways to incorporate instructions.

#### Beyond Few-Shot Learning

- The authors challenge the common interpretation that GPT-3 is "learning" from few-shot examples in prompts
- They demonstrate that o-shot prompts can match or even outperform few-shot prompts in certain tasks
- o In a French-to-English translation task, a simple "language: text" format prompt outperformed the 10-shot prompt used in the original GPT-3 paper

## • Task Location vs. Meta-Learning

- The primary function of few-shot examples appears to be "task location" rather than actual learning
- Few-shot examples help the model identify which capability to use from its pre-existing knowledge
- The model is not learning new tasks during runtime but rather accessing knowledge already embedded in its weights

#### • Prompt Programming Theory

- Prompt programming is conceptualized as programming in natural language
- The paper frames language models as approximating "the dynamics of language" the complex function that determines how human language flows
- This dynamic necessarily encompasses models of human behavior and the physical world

# Methods for Effective Prompting

- Direct Task Specification:
  - Constructing a "signifier" for a task the model already knows
  - Can be as simple as using the task name (e.g., "translate") or contextual cues
- Task Specification by Demonstration
  - Using examples to demonstrate the required format and behavior
  - Effective when the task requires specific formatting or when examples are more instructive than descriptions
- Task Specification by Memetic Proxy
  - Using cultural references or archetypal situations to encode complex intentions
  - Example: Asking "What would Gandhi say about this moral question?"
    instead of directly specifying moral criteria

# Constraining Behavior

- Designing prompts that are inconsistent with undesired continuations
- Approaching prompt design from the perspective of eliminating unwanted behaviors

# Serializing Reasoning

- Breaking complex problems into steps to avoid forcing a verdict on the first token
- Creating "scratch space" for the model to work through problems methodically

# • Metaprompt Programming

- Using seed prompts that unfold into specific task-oriented prompts
- Example: "Let's solve this problem by splitting it into steps" can trigger step-bystep reasoning

#### Limitations of Current Evaluation Methods

- Closed-ended questions that force immediate verdicts may underestimate a model's capabilities
- Benchmarks should report scores both with and without "catastrophic failures" (when the task isn't attempted at all)
- The paper suggests using language models themselves for evaluations and text-based games as tests of complex capabilities

# • Implications

- The understanding of language models as task locators rather than few-shot learners has significant implications for prompt design
- This perspective shifts focus from providing examples to effectively signaling which task to perform
- The paper demonstrates that natural language is a powerful programming interface for large language models
- An anthropomorphic approach to prompt programming is proposed, not by treating the model as human but by understanding it approximates human language dynamics

#### ADVANCES IN NEURAL INFORMATION PROCESSING SYSTEMS

## • New Approach of Large Language Models

- Traditional NLP systems require fine-tuning pre-trained models for specific tasks.
- While humans can learn new tasks with just a few examples or simple instructions, NLP systems often require large datasets.
- OpenAI has developed a massive model called GPT-3 with 175 billion parameters.
- GPT-3 can perform tasks with just a few examples in context without any fine-tuning.
- The goal of the study: To examine the effectiveness of few-shot learning at scale.

#### ADVANCES IN NEURAL INFORMATION PROCESSING SYSTEMS

# • GPT-3 Training and Evaluation Method

- Model Structure:
  - Transformer based
  - 175 billion parameters, 96 layers
  - Alternative dense and banded sparse attention mechanism
- Training Data:
  - Common Crawl, WebText2, Booksets and Wikipedia were used.
  - High quality datasets were sampled more frequently.
  - Data contamination was tried to be prevented.
- Evaluation Methods:
  - Zero-shot: The model performs the task with only natural language explanation.
  - One-shot: The model learns the task with a single example.
  - Few-shot: The model completes the task with higher accuracy with several examples.

#### ADVANCES IN NEURAL INFORMATION PROCESSING SYSTEMS

#### • GPT-3's Performance on NLP Tasks

- Language Modeling and Completion:
  - LAMBADA: 86.4% accuracy with Few-shot (18% better than previous SOTA).
  - HellaSwag: 79.3% accuracy with Few-shot (behind fine-tuned models).
- Questions and Answers (Closed-Book QA):
  - TriviaQA: 71.2% accuracy with Few-shot, matching previous best model.
  - Natural Questions: 29.9% accuracy, poor on difficult questions.
- Translation:
  - English-French: Close to SOTA with Few-shot.
  - English-Romanian: 0.5 BLEU points behind SOTA.
- Logic and Math:
  - Good at simple calculations, but poor at complex math.
  - Passes SOTA in Physical Reasoning (PIQA) test.
- General Takeaways:
  - Few-shot learning is the most effective method for GPT-3.
  - Fine-tuned models perform better on some tasks.
  - In-context learning capacity increases as scale increases.
- Some areas, such as logical reasoning, translation, and reading comprehension, need further development.

# • RAG

# • What is RAG (Retrieval-Augmented Generation)?

- RAG is an approach that enhances large language models (LLMs) by retrieving relevant external knowledge before generating responses.
- Why is it Needed?
- LLMs have a fixed knowledge cutoff and might hallucinate facts.
- RAG improves accuracy by pulling real-time, domain-specific, or up-to-date information.
- Reduces token limits since models don't need to "memorize" everything.

#### • How RAG works in LLM's:

- Step 1: User Query
- The user provides a question or prompt.

# Step 2: Retrieval Mechanism

• A retriever searches for relevant documents from a knowledge source (e.g., vector database, Wikipedia, internal documents).

- Common retrieval methods:
- Dense embeddings (e.g., FAISS, Pinecone, Chroma, Weaviate)
- BM25 keyword search (ElasticSearch, Lucene)
- Hybrid search (Combining embeddings & keyword search)
- Step 3: Augmenting LLM Input
- The retrieved documents are appended to the user's prompt as context.
- Step 4: Generation
- The LLM generates an informed response based on the retrieved knowledge

#### Example:

User Input: "What is the latest research on quantum computing?"

#### **RAG Process:**

- 1. Retrieve the latest research papers from a vector database.
- 2. Append relevant passages to the LLM prompt.
- 3. Generate a response that summarizes the latest research.

# • RAG Architecture Components:

- Retriever (Finds relevant knowledge)
  - Dense Retrieval: Uses embeddings to find semantically similar documents.
  - Sparse Retrieval (BM25, TF-IDF): Finds documents based on keyword frequency.
  - Hybrid Retrieval: Combines both methods for better accuracy.
- Vector Database (Stores knowledge efficiently)
  - Common options: FAISS, Pinecone, Chroma, Weaviate, Qdrant
  - Why use it?: Vector databases allow efficient semantic search in large datasets.
- LLM (Generator)
  - After retrieving relevant documents, the LLM generates a response using the context.

# • RAG vs Fine-Tuning

Feature	RAG	Fine-Tuning
Training Required?	No	Yes
Handles New Information?	Yes	No (Fixed knowledge)
Computational Cost	Low (Real-time retrieval)	High (Requires model retraining)
Customization	High (New data added instantly)	Low (Needs retraining for new info)
Use Case	Real-time Q&A, chatbots, document retrieval	Domain-specific language generation

# • Real World Applications of RAG:

- Chatbots & Virtual Assistants
  - Customer service bots that provide accurate, real-time responses using company knowledge bases.
- Legal & Healthcare AI
  - Retrieve legal documents or medical research for more trustworthy responses.
- Enterprise Knowledge Retrieval
  - Employees can query internal documentation instead of searching manually.
- Scientific & Research Assistants
  - AI models retrieve latest research papers to provide up-to-date insights.
- Challenges & Limitations of RAG:
  - **Retrieval Quality –** Poor retrieval leads to irrelevant responses.
  - Hallucinations If retrieval fails, the LLM may make up answers.
  - Latency Searching large databases can slow down responses.
  - Data Privacy Using external retrieval might expose sensitive data.

# Thank you!

# NEW BUSINESS OPPORTUNITY

Henrietta Mitchell, Founder & CEO Matt Zhang, Founder & CTO 13 September, 2023