

SERVICE AGREEMENT

This agreement contains the following terms:

1. **EARLY TERMINATION FEE:** Customer agrees to pay an early termination fee of \$200 if service is canceled.
2. **AUTOMATIC RENEWAL:** This contract will automatically renew for additional 12-month periods unless canceled.
3. **BINDING ARBITRATION:** Any disputes arising from this agreement shall be resolved through binding arbitration.
4. **LATE PAYMENT PENALTIES:** A late payment fee of \$25 will be charged for payments received more than 15 days late.
5. **NON-REFUNDABLE:** All payments made under this agreement are non-refundable.
6. **LIMITED LIABILITY:** Company's liability is limited to the amount paid by customer in the 12 months preceding the claim.
7. **GRACE PERIOD:** Customer has a grace period of 14 days to cancel without penalty from the date of signing.
8. **MONEY-BACK GUARANTEE:** If customer is not satisfied within the first 30 days, they may request a full refund.
9. **DATA PROTECTION:** Customer data will be kept secure and confidential in accordance with GDPR requirements.
10. **NO WIN NO FEE:** Legal representation is provided on a no win no fee basis for eligible cases.