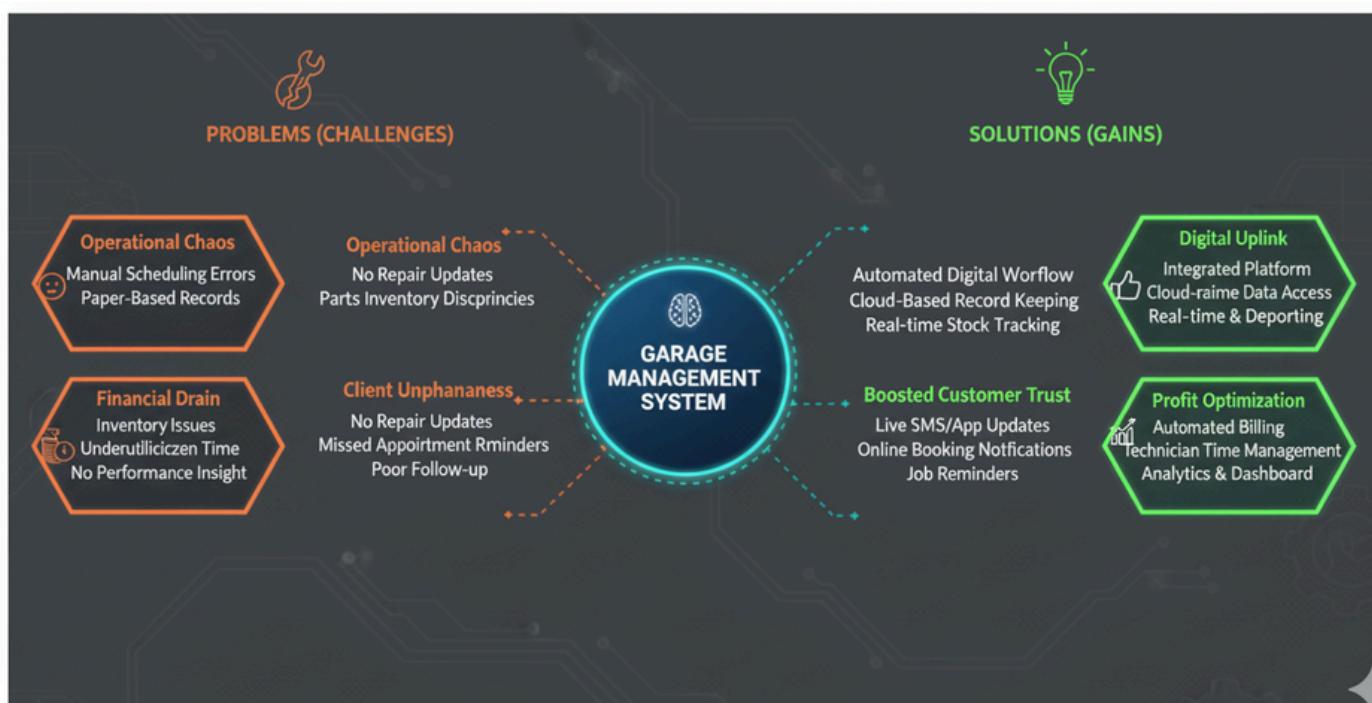


PROBLEM - SOLUTION FIT

Date	23 October 2025
Team ID	NM2025TMID02904
Project Name	Garage Management System
Maximum Marks	4 marks

Problem - Solution Fit Template

The garage currently faces problems such as manual record-keeping, unclear service communication, difficulty in tracking service history, and billing inconsistencies, which lead to delays and customer dissatisfaction. The proposed Garage Management System built on Salesforce provides a centralized and automated solution to manage customer details, schedule service appointments, maintain service records, track inventory, generate accurate bills, and collect feedback. This system improves workflow efficiency, transparency, and customer trust while reducing manual effort and errors.



Purpose

- To maintain and manage customer and vehicle information in a structured and easily accessible form.
- To simplify service booking, tracking, billing, and workflow processes by automating daily garage operations.
- To improve customer satisfaction by providing transparency, timely updates, and accurate service records.