

GATHER Promotes Quality Service

STEPS	PROVIDER'S ACTIONS
G GREET	<ul style="list-style-type: none"> ● Greet client in a respectful manner <ul style="list-style-type: none"> – Introduce yourself and show respect and friendliness – Be open and give them full attention – Assure client of confidentiality
A ASK	<ul style="list-style-type: none"> ● Ask how you can help ● Ask if the client has a particular family planning method in mind ● Ask questions to help the client clarify the choice, explaining there are a variety of safe, convenient methods to choose from. Questions might include client's desire to space pregnancies, use longer term methods, etc
T TELL	<ul style="list-style-type: none"> ● Tell client about the different options available ● Tell the client about the benefits to using a modern FP method: FP offers a couple the ability to choose when to have their next child; FP allows a woman to manage her fertility, regain her figure, health and energy, be sexually active and available to her husband
H HELP	<ul style="list-style-type: none"> ● Help client to understand the different methods and advantages and disadvantages to each method ● Help client think about what course of action best suits his or her situation and plans ● Help clarify misunderstanding on any issue – have them repeat the information to confirm they understand
E EXPLAIN	<ul style="list-style-type: none"> ● Explain fully how to use the chosen method and benefits to the method chosen ● Explain to the client if you cannot offer her chosen method but he/she will be referred to a clinical provider who can help ● Explain how to use condoms to prevent sexually transmitted infection (STIs), including HIV ● Offer condoms to anyone at risk for STIs and HIV
R REFER RETURN	<ul style="list-style-type: none"> ● Refer client to the nearest family planning facility for services if you cannot offer his/her chosen method ● Refer client to the nearest health facility if they require treatment not available or need more information ● Encourage client to Return for re-supply if appropriate

Satisfied Customers Return and Tell Others

www.nurhi.org



Be Beautiful



Today's Nigerian woman is stylish, industrious, and beautiful!

She brings beauty into the home.

She manages her family and life with pride.

She plans her family.

Be your beautiful self! – Regain your pre-pregnancy figure and energy.

Easy return to fertility once you stop using your family planning method.

Achieve your dreams – Start a business, attend mosque/church, or social clubs.

Ultimate peace of mind – Plan for your household and your children's education.

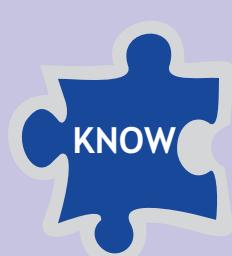
Try it! There are many choices – Safe, effective, and easy to get.

Improve intimacy – You're free to be spontaneous with the love of your life!

Family life – Make more time for each child, for work, and for yourself.

Understand one another – Talk to your partner, plan your future together.

Love your life – Live it to the fullest.



KNOW the Facts
About Family Planning



TALK to your Partner
About Family Planning



GO for
Family Planning

