Nathan T. Gundy

Release Specialist | Greater Nashville Area

CONTACT

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EXPERIENCE

Groups360, Nashville, TN — *Software Support Engineer*

September 2023 - Current

- Partnered with all teams to create comprehensive release notes and deployment plans, guaranteeing smooth execution for large-scale releases
- Managed the team's deployment resources while maintaining the release calendar, ensuring efficient resource allocation and adherence to release schedules
- Streamlined the release process for both large-scale monthly updates and frequent ad-hoc deployments, achieving a high success rate

Groups360, Nashville, TN — *Software Support Engineer*

May 2022 - September 2023

- Specialized in comprehensive bug triage, which entailed adeptly reproducing bugs for insights, crafting temporary workarounds, and validating production fixes for seamless software experiences
- Collaborated with product and development teams to identify and resolve tier 2 bugs and escalating as needed, while helping to establish the incident management team
- Ensured swift resolution of incidents while also facilitating emergency change requests and release notes for smooth production deployment of hotfixes
- Addressed standard change requests for database maintenance tasks as requested by the customer support team

DesignUps, Nashville, TN — *Front-End Developer*

April 2021 - May 2022

- Managed website development projects from initial design through completion
- Worked closely with programmers and clients to meet project requirements, goals, and desired functionality
- Developed and integrated customized themes into WordPress

General Assembly, remote — *Software Engineer Fellow*

September 2020 - January 2021

During this 12-week, 500+ hour career accelerator, I produced several full-stack projects, working both individually and on a team. Covered front- and back-end programming fundamentals and trained in a variety of modern programming languages and technologies.

ABOUT

Versatile Software Development Professional adept in Incident Management, showcasing a broad experience spectrum. My journey has cultivated multifaceted problem-solving abilities. My commitment to ongoing growth underscores a comprehensive approach to software development, ensuring innovative solutions that meet goals and advance projects.

SKILLS

Python | HTML | CSS | SASS | Bootstrap | SQL | jQuery | Github | Git | Javascript | PostgreSQL | RESTful API | Selenium | Postman | Jira | Confluence

EDUCATION

Middle Tennessee State University, Murfreesboro, TN
B.A., History, Minor in Philosophy
Graduated 2014

INTERESTS & HOBBIES

Outdoorsman
Hiker | Climber | Disc Golfer

Avid Nashville Predators Fan

Craft Beer Enthusiast
Cicerone Beer Certification Program Certified Beer Server (CBS), 2015