Step 9: Explore Eligible and Active Roles

Objective

Understand the difference between **Eligible** and **Active** roles in Microsoft Entra Privileged Identity Management (PIM), and how they impact user access to privileged resources.

1. Role Types in PIM

Role Type	Description
Eligible	User does not have access by default. Must activate the role temporarily through PIM (Just-In-Time). This is the recommended approach.
Active	User has permanent access to the role. No activation is needed. This is less secure and should be avoided unless necessary (e.g., break-glass accounts).

2. View Role Assignments

Steps:

1. Navigate to Microsoft Entra ID → Privileged Identity Management

2. Choose either Entra Roles or Groups

3. Click Assignments

4. View both:

   - My roles: Roles assigned to you

   - All assignments: Roles assigned across the tenant

You can filter by:

- Assignment Type (Eligible vs Active)

- User or Role Name

3. Test Role Activation (Eligible)

1. Select a role you are eligible for (e.g., User Administrator)

2. Click Activate

3. Provide justification (if required), and configure ticket number if enforced

4. Verify the access is granted only for the configured time (e.g., 1 hour)

- **Request**

Home > Privileged Identity Management | Approve requests >

Approve requests | Microsoft Entra roles

Privileged Identity Management | Approve requests

Requests to renew or extend role assignments

Refresh

Role	Requestor	Resource	Resource type	Request type	Assignment type	Start time	End time	Action
No requests pending approval								

Requests for role activations

Approve   Deny   **Refresh**

Role	Requestor	Request Time	Resource	Resource type	Reason	Ticket number	Ticket system	Start time
☐ Global Administrator	Admin	7/8/2025, 3:03 PM	Bakshi	Directory	need to manage users			7/8/2025, 3:0

Add or remove favorites by pressing Ctrl+Shift+F

- **Reviewer will activate**

Approve Request ✕

Admin
Admin@Bakshi2004.onmicrosoft.com

Role	Global Administrator
Requestor	Admin
Request Time	7/8/2025, 3:03 PM
Resource	Bakshi
Resource type	Directory
Reason	need to manage users
Ticket number	
Ticket system	
Start time	7/8/2025, 3:06 PM
End Time	7/8/2025, 4:06 PM

Justification * ⓘ

work.

Confirm

ENG
IN   3:07 PM
7/8/2025

Role	↑↓	Scope	↑↓	Membership	↑↓	State	End time	Action
Global Administrator		Directory		Direct		Activated	7/8/2025, 4:07:14 PM	Deactivate
Privileged Authentication Admi...		Directory		Direct		Assigned	Permanent	Deactivate

- **Active account**

Summary of This Step

- Eligible roles promote JIT access and reduce risk
- Active roles should be minimized except for break-glass accounts
- Role assignments reviewed and tested
- Eligible role activation successfully verified