

Step 9: Explore Eligible and Active Roles

Objective

Understand the difference between **Eligible** and **Active** roles in Microsoft Entra Privileged Identity Management (PIM), and how they impact user access to privileged resources.

1. Role Types in PIM

| Role Type | Description |
|------------------|--|
| Eligible | User does not have access by default. Must activate the role temporarily through PIM (Just-In-Time). This is the recommended approach. |
| Active | User has permanent access to the role. No activation is needed. This is less secure and should be avoided unless necessary (e.g., break-glass accounts). |

2. View Role Assignments

Steps:

1. Navigate to Microsoft Entra ID → Privileged Identity Management
2. Choose either Entra Roles or Groups
3. Click Assignments
4. View both:
 - My roles: Roles assigned to you
 - All assignments: Roles assigned across the tenant

You can filter by:

- Assignment Type (Eligible vs Active)
- User or Role Name

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Global Administrator | Assignments

Privileged Identity Management | Microsoft Entra roles

Manage

- Assignments
- Description
- Role settings

Eligible assignments Active assignments Expired assignments

Search by member name or principal name

| Name | Principal name | Type | Scope | Membership | State | Start time | End time | Action |
|----------------------|----------------------|------|-----------|------------|----------|------------|-----------|------------------------|
| Global Administrator | | | | | | | | |
| Gunish Bakshi | GunishBakshi@Bakshi2 | User | Directory | Direct | Assigned | - | Permanent | Remove |
| BreakGlass | BreakGlass@Bakshi200 | User | Directory | Direct | Assigned | - | Permanent | Remove |

Showing 1 - 2 of 2 results.

Add or remove favorites by pressing Ctrl+Shift+F

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Manage

- Assignments
- Description
- Role settings







Eligible assignments Active assignments Expired assignments

Search by member name or principal name

| Name | Principal name | Type | Scope | Membership | Start time | End time | Action |
|----------------------|-----------------------|------|-----------|------------|----------------------|-----------|---|
| Global Administrator | | | | | | | |
| Admin | Admin@Bakshi2004Loren | User | Directory | Direct | 7/8/2025, 9:31:11 PM | Permanent | Remove Update |

Showing 1 - 1 of 1 results.

Add or remove favorites by pressing Ctrl+Shift+F

| | | | | | | | |
|---------------------------------|--|-------|----------------------------|---|---------------------|-----------------------|---------------------|
| Owner (2) | | | | | | | |
| <input type="checkbox"/> |  Admin be8554a8-232c-... | User | Owner |  This resource | Eligible time-bound | 7/9/2026, 10:35:30 PM | Add |
| <input type="checkbox"/> |  Gunish Bakshi edc95a87-3e32-4... | User | Owner |  This resource | Active Permanent | Permanent | Add |
| Classic Network Contributor (1) | | | | | | | |
| <input type="checkbox"/> |  Privileged-BAKS... 3a49f545-fb61-4... | Group | Classic Network Contrib... |  This resource | Eligible time-bound | 7/9/2026, 11:37:46 PM | None |

Showing 1 - 3 of 3 results.

3. Test Role Activation (Eligible)

1. Select a role you are eligible for (e.g., User Administrator)
2. Click Activate
3. Provide justification (if required), and configure ticket number if enforced
4. Verify the access is granted only for the configured time (e.g., 1 hour)



The screenshot shows the Microsoft Azure Privileged Identity Management (PIM) console. On the left, the 'My roles' section is expanded, showing 'Global Administrator' as an eligible role. The main panel displays the 'Activate - Global Administrator' dialog. The 'Activate' tab is selected, showing a 'Duration (hours)' slider set to 1 hour. The 'Reason' field contains the text 'need to manage users'. The 'Activate' button is visible at the bottom of the dialog.

| Role | Scope | Membership |
|----------------------|-----------|------------|
| Global Administrator | Directory | Direct |

• Request

[More events in the activity log →](#)

[Dismiss all](#) ✓

 **Your request is pending for approval** 

Scope: Bakshi Member: Admin Role: Global Administrator

a few seconds ago

Click to go back, hold to see history

Microsoft Azure

Search resources, services, and docs (G+J)

Copilot

Reviewer@Bakshi2004.o...
BAKSHI (BAKSHI2004.ONMICRO...

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Approve requests | Microsoft Entra roles

Privileged Identity Management | Approve requests

Approve requests

Microsoft Entra roles

Groups

Azure resources

Azure managed applications

Troubleshooting + Support

Requests to renew or extend role assignments

Refresh

| Role | Requestor | Resource | Resource type | Request type | Assignment type | Start time | End time | Action |
|------------------------------|-----------|----------|---------------|--------------|-----------------|------------|----------|--------|
| No requests pending approval | | | | | | | | |

Requests for role activations

Approve

Deny

Refresh

| Role | Requestor | Request Time | Resource | Resource type | Reason | Ticket number | Ticket system | Start time |
|---|-----------|-------------------|----------|---------------|----------------------|---------------|---------------|---------------|
| <input type="checkbox"/> Global Administrator | Admin | 7/8/2025, 3:03 PM | Bakshi | Directory | need to manage users | | | 7/8/2025, 3:0 |

- Reviewer will activate

Approve Request

Admin
Admin@Bakshi2004.onmicrosoft.com

Role

Requestor

Request Time

Resource

Resource type

Reason

Ticket number

Ticket system

Start time

End Time

Global Administrator

Admin

7/8/2025, 3:03 PM

Bakshi

Directory

need to manage users

7/8/2025, 3:06 PM

7/8/2025, 4:06 PM

Justification * ⓘ

work.

Confirm

ENG IN 3:07 PM 7/8/2025

Eligible assignments

Active assignments

Expired assignments

Search by role

| Role | ↑↓ Scope | ↑↓ Membership | ↑↓ State | End time | Action |
|-----------------------------------|-----------|---------------|-----------|----------------------|----------------------------|
| Global Administrator | Directory | Direct | Activated | 7/8/2025, 4:07:14 PM | Deactivate |
| Privileged Authentication Admi... | Directory | Direct | Assigned | Permanent | Deactivate |

- **Active account**

Summary of This Step

- Eligible roles promote JIT access and reduce risk
- Active roles should be minimized except for break-glass accounts
- Role assignments reviewed and tested
- Eligible role activation successfully verified