

# Mazen Khatab

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## Summary

I have been studying Finance in Arab Academy for Science, Technology, and Maritime Transports. Seeking a challenging career with a progressive organization that can benefit from my technical skills and abilities in the field of finance and accounting.

## Experience



### Customer Service Representative

Teleperformance

Mar 2023 - Jan 2024 (11 months)

I was helping the customers with the technical issues with their broadband internet, VOIP, and TV



### Customer Service Representative

Teleperformance

Dec 2021 - Jun 2022 (7 months)

I was helping the customers with the technical issues with their cellphone



### Telemarketer

Symbios

Apr 2021 - Aug 2021 (5 months)

I was marketing business phone lines for Vodafone business center to be booking an appointment with the business owners in regards to the business cell phone lines

## Education



### Arab Academy for Science, Technology and Maritime Transport

Bachelor of Business Administration - BBA, Accounting and Finance

2017 - 2021



### Cardiff Metropolitan University

Bachelor of Business Administration - BBA, Accounting and Finance

2017 - 2021

## Skills

Customer Satisfaction • Customer Relationship Management (CRM) • Digital Marketing • Telecommunication Services • Customer Service Representatives • Soft Skills • Sales • Customer Support • Customer Service Management • Microsoft Office