



# Your TELUS bill

February 7, 2018



GUNJANDEEP BHATIA

Account number: 603320138 0

## Account summary - turn over for details

Balance forward from your last bill .....\$0.00

### New charges

Internet	\$50.00
PST	\$3.50
GST / HST	\$2.50

Total new charges .....\$56.00

Total due ..... \$56.00

### Can we help?

Visit our self-serve website at:  
**www.TELUS.com**  
Call us at: 310-2255 or toll free  
at 1 888 811-2323

### Write to us at:

TELUS  
PO Box 7575  
Vancouver, BC  
V6B 8N9

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GST/HST# 100652692 QST# 1002928058

TELUS is a trade name of TELUS Communications Inc.

For payment options, see page 2.

TELUS Communications



Your account number	Bill date	Total if received by Feb 28, 2018
603320138 0	Feb 07, 2018	\$56.00

Payable on receipt

Printing this pdf version of the bill will not provide the quality required for processing at a financial institution. Please try paying online or by telephone using your credit card.

L'impression de la facture en format PDF ne sera pas d'une qualité permettant le traitement à une institution financière. Si possible, payez la facture en ligne ou par téléphone à l'aide d'une carte de crédit.

G BHATIA  
3102-668 CITADEL PARADE  
VANCOUVER BC V6B 1W6

Amount you're paying

\$

16033201380002280000560000000000

### Previous charges and payments

Amount due on your last bill	\$103.09
Payment processed Jan 26 - Thank You	-\$100.67
High Speed 100 Jan 25	-\$1.34
Late payment charge Jan 25	-\$0.92
GST adj	-\$0.07
PST-BC adj	-\$0.09

**Balance forward from your last bill .....\$0.00**

### Taxes

GST	\$2.50
PST-BC	\$3.50

**Total taxes.....\$6.00**

### Internet

#### Charges for high speed internet

##### **Regular charges** (Feb 07 to Mar 06)

6 MO - Internet Discount - effective Nov 01, 2017 to Apr 30, 2018	-\$35.00
Advanced Wi-Fi Modem Rental	Free

continued on page 3

### TELUS Internet rate plan name change

On your next bill, the name of your TELUS Internet plan will change to TELUS Internet 75. This name change will not impact your regular monthly rate or Internet speeds.

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#### Payment options

- Online at [telus.com/billing](http://telus.com/billing)
- Online Banking: Select "TELUS Communications" from your financial institutions list of payee names.
- Telephone/PC Banking: contact your financial institution, allow 3 business days for bank processing
- Pre-authorized Credit Card or Bank Payments
- In person at most financial institutions, allow 3 business days for bank processing
- By mail with remittance. Allow 5 business days for payment to reach us.

#### Late Payment Charge and NSF Fee

Bills are due upon receipt. Late payment charges of 2% compounded monthly (26.82% per annum) will be applied if payment is not received by the date shown on the account statement. Items returned for insufficient funds are subject to a \$25.00 administration charge.

#### TELUS service terms and conditions

You can find these in the White Pages Directory, in the section called "General Terms of Service" or online at **[telus.com/serviceterms](http://telus.com/serviceterms)**.

Send your payment to:

**TELUS  
PO BOX 7575  
VANCOUVER BC  
V6B 8N9**



February 7, 2018  
GUNJANDEEP BHATIA  
Your Account # 603320138 0



## Internet (continued)

### Regular charges (continued)

TELUS Internet 75 to 100 (included data:1024GB) \$85.00

Total high speed internet regular charges .....\$50.00

### Usage charges

	USAGE (GB)	COST (\$)
Usage in TELUS Internet 75 to 100	106.18	included
Total usage	106.18	

Additional high speed internet usage charges.....\$0.00

**Total internet charges ..... \$50.00**

### Download the TELUS My Account mobile app

With the TELUS My Account app you can manage all your accounts in one place from anywhere, any time. View your bill breakdown, pay your bill, monitor your monthly internet and mobility usage and more. Visit [telus.com/app](http://telus.com/app) to download and get started.

### Commissioner for Complaints for Telecom-television Services

Do you have a complaint regarding your telecommunications services? If so, call us at 310-2255. If we can't resolve your complaint, the independent Commissioner for Complaints for Telecommunications Services (CCTS) may be able to assist you: [www.ccts-cprst.ca](http://www.ccts-cprst.ca) or 1-888-221-1687.

\*Credit/CR includes an amount on account of GST/HST, QST, and PST (based on the taxes levied in the province of supply).

Thank you for being a TELUS customer.

February 7, 2018  
GUNJANDEEP BHATIA  
Your Account # 603320138 0