



Your TELUS bill

May 7, 2018



GUNJANDEEP BHATIA

Account number: 603320138 0

Download the TELUS My Account mobile app

With the TELUS My Account app you can manage all your accounts in one place from anywhere, any time. View your bill breakdown, pay your bill, monitor your monthly internet and mobility usage and more. Visit telus.com/app to download and get started.

Account summary - turn over for details

Balance forward from your last bill\$12.99

New charges

Internet	\$80.01
Other charges and credits	\$0.26
PST	\$5.60
GST / HST	\$4.00

Total new charges\$89.87

Total due \$102.86

Did you forget your payment? The balance of \$12.99 from your last bill is overdue and payable now. Please note that any payment received on or after the bill date of May 07, 2018 will be reflected on your next bill. If payment was already made, thank you.

Can we help?

Visit our self-serve website at:
www.TELUS.com
Call us at: 310-2255 or toll free
at 1 888 811-2323

Write to us at:

TELUS
PO Box 7575
Vancouver, BC
V6B 8N9

Page 1 of 4

GST/HST# 100652692 QST# 1002928058

TELUS is a trade name of TELUS Communications Inc.

For payment options, see page 2.

TELUS Communications



Your account number	Bill date	Total if received by May 28, 2018
603320138 0	May 07, 2018	\$102.86

Payable on receipt

Printing this pdf version of the bill will not provide the quality required for processing at a financial institution. Please try paying online or by telephone using your credit card.

L'impression de la facture en format PDF ne sera pas d'une qualité permettant le traitement à une institution financière. Si possible, payez la facture en ligne ou par téléphone à l'aide d'une carte de crédit.

G BHATIA
3102-668 CITADEL PARADE
VANCOUVER BC V6B 1W6

Amount you're paying

\$

160332013800052800010286000012990

Previous charges and payments

Amount due on your last bill	\$54.99
Payment processed Apr 24 - Thank You	-\$42.00

Balance forward from your last bill\$12.99

Other charges and credits

Late payment charge May 07	\$0.26
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Total other charges and credits\$0.26

Taxes

GST	\$4.00
PST-BC	\$5.60

Total taxes\$9.60

Page 2 of 4

Payment options

- Online at telus.com/billing
- Online Banking: Select "TELUS Communications" from your financial institutions list of payee names.
- Telephone/PC Banking: contact your financial institution, allow 3 business days for bank processing
- Pre-authorized Credit Card or Bank Payments
- In person at most financial institutions, allow 3 business days for bank processing
- By mail with remittance. Allow 5 business days for payment to reach us.

Late Payment Charge and NSF Fee

Bills are due upon receipt. Late payment charges of 2% compounded monthly (26.82% per annum) will be applied if payment is not received by the date shown on the account statement. Items returned for insufficient funds are subject to a \$25.00 administration charge.

TELUS service terms and conditions

You can find these in the White Pages Directory, in the section called "General Terms of Service" or online at **telus.com/serviceterms**.

Send your payment to:

**TELUS
PO BOX 7575
VANCOUVER BC
V6B 8N9**



May 7, 2018
GUNJANDEEP BHATIA
Your Account # 603320138 0



Internet

Charges for high speed internet

Partial charges

Cancelled: TELUS Internet 75 to 100 (from May 06 to May 06 @ -85.00)	-\$2.83
Added: TELUS Internet 75 (from May 06 to May 06 @ 80.00)	\$2.67
Cancelled: Internet Discount - 3 months - discount ends (May 06, 2018)	\$0.17

Total high speed internet partial charges\$0.01

Regular charges (May 07 to Jun 06)

TELUS Internet 75 (included data:550GB)	\$80.00
Advanced Wi-Fi Modem Rental	Free

Total high speed internet regular charges\$80.00

Usage charges

	USAGE (GB)	COST (\$)
Usage in TELUS Internet 75 to 100	89.00	included
Total usage	89.00	

Additional high speed internet usage charges.....\$0.00

Total internet charges \$80.01

Commissioner for Complaints for Telecom-television Services

Do you have a complaint regarding your telecommunications services? If so, call us at 310-2255. If we can't resolve your complaint, the independent Commissioner for Complaints for Telecommunications Services (CCTS) may be able to assist you: www.ccts-cprst.ca or 1-888-221-1687.

*Credit/CR includes an amount on account of GST/HST, QST, and PST (based on the taxes levied in the province of supply).

Thank you for being a TELUS customer.

May 7, 2018
GUNJANDEEP BHATIA
Your Account # 603320138 0