

GUNNER MADSEN

509-723-7169

GUNNER.MADSEN@OUTLOOK.COM

LOCATION: SPOKANE, WA

TECHNICIAN

Hard-working, honest, and goal oriented technician with intermediate to advanced computer skills. Most happy when learning new skills, working on teams, and applying technology to solving real-world problems. Detail oriented technician with excellent problem solving, troubleshooting, teamwork, and written and oral communication skills.

AREAS OF EXPERTISE

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| • Software Installations | • Object Oriented Programming | • Technical Support |
| • Remote Issue Resolution | • Full Stack Web Development | • Customer Service |
| • Hardware and Software Configurations | • Database Application Development | • Teamwork and Collaboration |
| | | • Time Management |

TECHNICAL PROFICIENCIES

Tools: SQL Server 2016, Visual Studio 2017, MySQL, Microsoft Office 2013/2016
Systems/Servers: Windows 7/8/8.1/10, Windows Server 2012/2016, Ubuntu Linux, MacOS
Networking: TCP/IP, Remote Desktop (RDP), NFS, SMB, DHCP, DNS, HTTP
Hardware: PCs, Laptops, Printers, Ethernet Cabling, Network Switches & Routers, Peripherals, Dell Rack-Mounted Servers
Languages: JavaScript, TypeScript, JQuery, PHP, SQL, AJAX, JSON, CSS, HTML5

PROFESSIONAL EXPERIENCE

Network Cable Technician – Streamline Cable Systems (06/18–10/18)

Streamline Cable Systems offers complete structured communication wiring systems—from voice and data to video and security—to the business community throughout Southern California, Washington and Northern Idaho.

As a technician at Streamline Cable Systems, I took part in the planning, installation and testing of Ethernet and fiber optic cable, customer service and issue resolution with clients, as well as cable, and network hardware diagnostics.

Key Achievements:

- Served as a key component in the installation of 120 Wireless access points for providing 5G Wi-Fi network connectivity to the Spokane Arena.
- Contributed to a team of 15 members to help plan and overhaul the aging wired and wireless networks for the entire Clarkston School District

EDUCATION & CREDENTIALS

Bachelors of Applied Science, Information Technology, June 2018
SPOKANE FALLS COMMUNITY COLLEGE, SPOKANE, WA