

Energy-based Self-attentive Learning of Abstractive Communities for Spoken Language Understanding

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\LaTeX of the slides: <https://www.overleaf.com/read/xknpbvyyccqr>

Introduction 1/2

Abstractive summarization of conversations aims to take a transcription as input and produce an abstractive summary as output.

- **Subtask a**, *Abstractive Community Detection* (ACD), groups utterances according to whether they can be *jointly* summarized by a common abstractive sentence.
- **Subtask b**, NLG, generates an abstractive sentence for each group named *abstractive community* \Rightarrow forming the final abstractive summary.

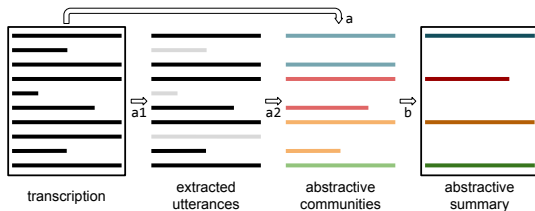


Figure: Abstractive summarization of conversations.

Introduction 2/2

ACD (Murray, Carenini, and Ng 2012) in two steps:

- **Step a1** extracts important/summary-worthy utterances from the transcription.
 - closely related to *extractive summarization* & extensively studied
- **Step a2** groups extracted utterances into abstractive communities.
 - plays a crucial role of *bridge* between two major types of summaries: extractive and abstractive & rarely explored
 - utterance clustering \leftarrow the focus of our work

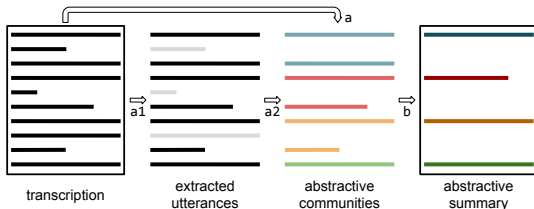


Figure: Abstractive summarization of conversations.

\Rightarrow This $a1 \rightarrow a2 \rightarrow b$ process is more consistent with the way humans treat the summarization task (e.g., the creation of the AMI corpus (McCowan et al. 2005)).

Example of abstractive communities

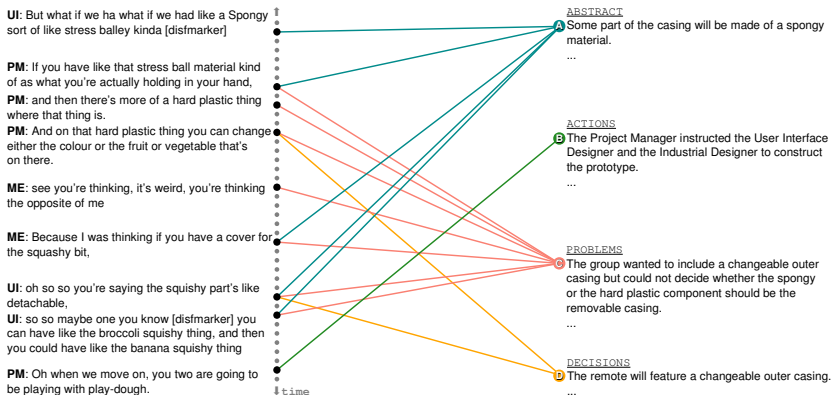


Figure: Example of ground truth human annotations from the ES2011c AMI meeting. Successive grey nodes on the left denote utterances in the transcription. Black nodes correspond to the utterances judged important. Sentences (e.g., A, B, C, D) from the abstractive summary are shown on the right. All utterances linked to the same abstractive sentence form one community.

⇒ Communities should capture more complex relationship than simple semantic similarity.

Related work

Supervised approaches

- Utterance graph + CONGA, edges are decided by a trained binary classifier (if or not two utterances are jointly summarizable)(Murray, Carenini, and Ng 2012).
- + an entailment graph for each community (Mehdad et al. 2013)

Unsupervised approaches

- Topic segmentation (Oya et al. 2014; Banerjee, Mitra, and Sugiyama 2015; Singla et al. 2017)
- TF-IDF + k -means (Shang et al. 2018)

Our energy-based/deep metric learning approach

- We introduce a neural contextual utterance encoder featuring three types of self-attention mechanisms.
- We then train it using the siamese and triplet energy-based meta-architectures.
- We applied the Fuzzy c-Means clustering algorithm on the trained utterance embeddings in order to obtain abstractive communities.

Siamese & triplet energy-based architectures

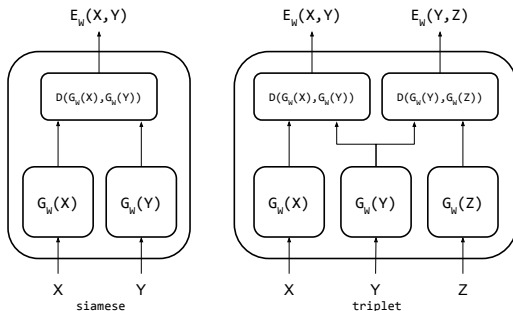


Figure: Siamese & triplet architectures

siamese (Bromley et al. 1994; Chopra, Hadsell, and LeCun 2005)

- objective: minimize the output energies (i.e., distances in the embedding space) $E_W(X^i, Y^i)$ associated with positive pairs, and maximize those associated with negative pairs.

triplet (Hoffer and Ailon 2015; Wang et al. 2014)

- objective: jointly minimize the positive-anchor energy $E_W(X^i, Y^i)$ and maximize the anchor-negative energy $E_W(Y^i, Z^i)$.

Utterance encoder 1/3

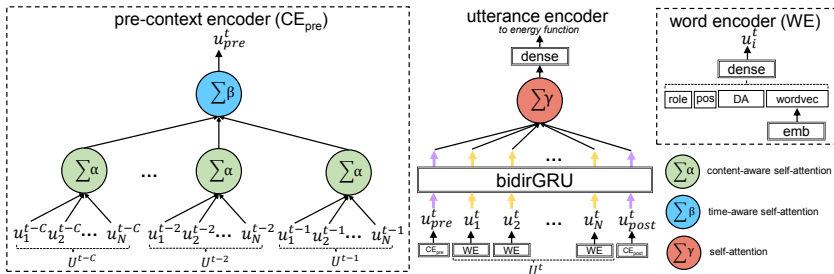


Figure: Our proposed utterance encoder G_W . Only the pre-context encoder is shown. C is the context size.

- **word encoder:** textual features (word embedding) + discourse features (role, position, dialogue act) \rightarrow dense layer $\rightarrow u_i^t$
- **utterance encoder:** $\{u_{pre}^t, u_1^t, \dots, u_N^t, u_{post}^t\} \rightarrow \text{BiGRU} \rightarrow \text{self-attention } (\gamma)$ (Vaswani et al. 2017; Lin et al. 2017) \rightarrow dense layer $\rightarrow u^t$

$$u^t = \text{dense} \left(\sum_{i=1}^{N+2} \gamma_i^t h_i^t \right) \quad \gamma^t = \text{softmax}(u_\gamma \cdot \tanh(W_\gamma H^t)) \quad (1)$$

Utterance encoder 2/3

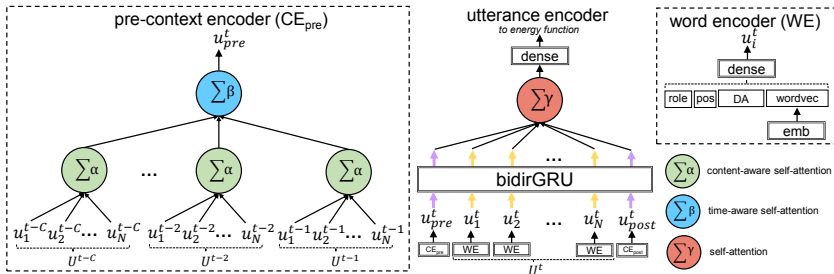


Figure: Our proposed utterance encoder G_W . Only the pre-context encoder is shown. C is the context size.

- **context encoder level 1:** $\mathbf{U}^{t-1} = \{\mathbf{u}_1^{t-1}, \dots, \mathbf{u}_N^{t-1}\} \rightarrow$ **content-aware self-attention** (α) (Tu et al. 2016; See, Liu, and Manning 2017) $\rightarrow \mathbf{u}^{t-1}$

$$\alpha^{t-1} = \text{softmax} \left(\mathbf{u}_\alpha \cdot \tanh \left(\mathbf{W}_\alpha \mathbf{U}^{t-1} + \mathbf{W}' \sum_{i=1}^N \mathbf{u}_i^t \right) \right) \quad (2)$$

Utterance encoder 3/3

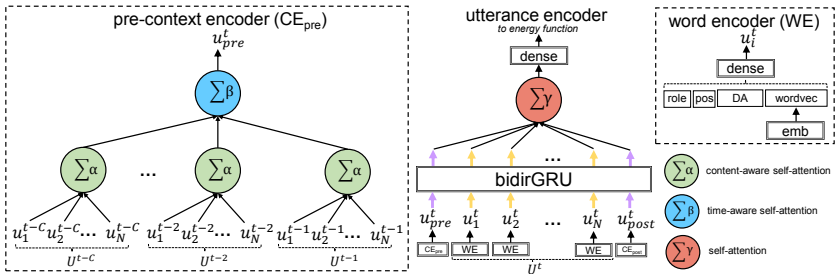


Figure: Our proposed utterance encoder G_W . Only the pre-context encoder is shown. C is the context size.

- **context encoder level 2:** $\{u^{t-C}, \dots, u^{t-1}\} \rightarrow$ **time-aware self-attention** (β) (Su, Yuan, and Chen 2018) $\rightarrow u_{pre}^t$

$$\begin{aligned} \beta^{t-1} &= w_1 \beta^{\text{conv}^{t-1}} + w_2 \beta^{\text{lin}^{t-1}} + w_3 \beta^{\text{conc}^{t-1}} \\ &= \frac{w_1}{a(d^{t-1})^b} + w_2 [ed^{t-1} + k]^+ + \frac{w_3}{1 + (\frac{d^{t-1}}{D_0})^l} \end{aligned} \quad (3)$$

where $[*]^+ = \max(*, 0)$ (ReLU), d^{t-1} is the offset between the positions of U^{t-1} and U^t , and the w_i 's, a , b , e , k , D_0 , and l are scalar parameters learned during training.

Community detection

Fuzzy c-Means (FCM) algorithm (Bezdek, Ehrlich, and Full 1984) for overlapping communities.

- a probabilistic version of k -means, which returns a probability distribution over all communities for each utterance

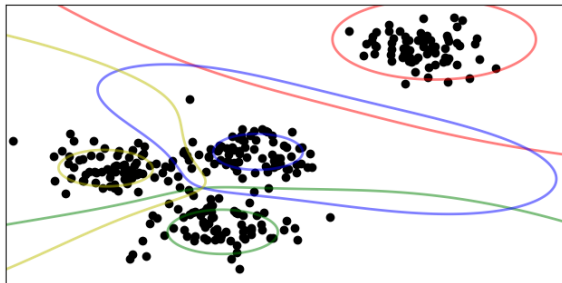


Figure: FCM example.

Experimental setup

Dataset: AML meeting corpus

- participants play 4 roles of a design team to develop a TV remote control.
- 97, 20, and 20 meetings respectively for training, validation and testing.
- 2368 unique abstractive communities.

Baselines

- encoders: **LD** (Lee and Dernoncourt 2016) and **HAN** (Yang et al. 2016).
- systems: unsupervised (**tf-idf**, **w2v**, **LCseg** (Galley et al. 2003)), and supervised approaches similar to that of Murray, Carenini, and Ng 2012 (utterance graph + CONGA).

Ablations

- variants of our encoder: **CA-S**, **S-S**, **(0,0)**, and **(3,0)**.

Evaluation

- distance level: P, R, F1 at k ($k=10/v$)
- clustering level: Omega Index (Collins and Dent 1988) ($|Q|=11/v$)

Parameter tuning

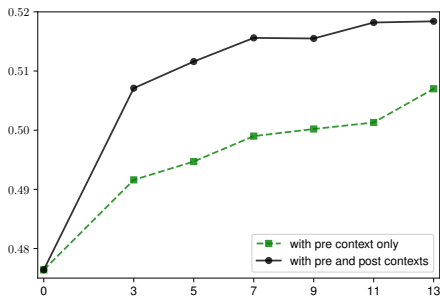


Figure: Impact of context size on the validation $P@k = v$, for our model trained within the triplet meta-architecture.

Results

| | | | (pre, post) | P | P | R | F1 | Omega index $\times 100$ | |
|--------------|-----|------------------|-------------|---------------|---------------|---------------|---------------|--------------------------|---------------|
| | | | | @k = v | @k = 10 | | | Q = v | Q = 11 |
| Triplet | a1) | our model | (0, 0) | 54.59 | 46.05 | 62.45 | 43.18 | 49.09 | 48.81 |
| | a2) | our model | (3, 0) | 55.17 | 46.17 | 62.80 | 43.25 | 49.78 | 49.70 |
| | a3) | our model | (11, 11) | 58.58 | 46.73 | 63.82 | 43.83 | 49.90 | 49.28 |
| | b) | our model (CA-S) | (11, 11) | 59.52* | 46.98* | 64.01* | 44.06* | 50.11 | 49.73 |
| | c) | our model (S-S) | (11, 11) | 58.96 | 46.81 | 63.65 | 43.87 | 49.59 | 49.88 |
| | d) | LD | (3, 0) | 52.04 | 44.82 | 60.41 | 41.82 | 48.70 | 48.14 |
| | e) | HAN | (11, 11) | 58.72 | 45.76 | 62.60 | 42.89 | 49.32 | 48.88 |
| Siamese | f1) | our model | (0, 0) | 53.01 | 45.10 | 60.97 | 42.12 | 50.56 | 49.65 |
| | f2) | our model | (3, 0) | 53.78 | 45.54 | 61.33 | 42.48 | 51.01 | 50.00 |
| | f3) | our model | (11, 11) | 56.64 | 46.47 | 62.54 | 43.40 | 52.44* | 51.88* |
| | g) | our model (CA-S) | (11, 11) | 56.46 | 46.08 | 61.92 | 43.02 | 51.60 | 50.98 |
| | h) | our model (S-S) | (11, 11) | 55.68 | 45.64 | 61.17 | 42.53 | 52.26 | 51.11 |
| | i) | LD | (3, 0) | 52.13 | 44.83 | 60.85 | 41.86 | 51.18 | 50.70 |
| | j) | HAN | (11, 11) | 58.54 | 45.72 | 61.55 | 42.74 | 50.51 | 49.82 |
| Unsupervised | k1) | tf-idf | (0, 0) | 29.28 | 26.67 | 34.69 | 24.19 | 13.12 | 13.66 |
| | k2) | tf-idf | (3, 0) | 34.77 | 30.27 | 40.83 | 27.79 | 10.22 | 10.17 |
| | k3) | tf-idf | (11, 11) | 58.94 | 43.94 | 61.36 | 41.45 | 38.09 | 39.47 |
| | l1) | w2v | (0, 0) | 29.02 | 27.46 | 37.39 | 25.11 | 13.89 | 13.50 |
| | l2) | w2v | (3, 0) | 34.11 | 29.92 | 39.55 | 27.32 | 10.61 | 10.77 |
| | l3) | w2v | (11, 11) | 58.30 | 44.08 | 61.59 | 41.59 | 37.75 | 38.28 |
| | m) | LCSeg | - | - | - | - | - | 38.98 | 41.57 |
| Supervised | n1) | tf-idf | (0, 0) | - | - | - | - | 25.04 | 25.14 |
| | n2) | tf-idf | (3, 0) | - | - | - | - | 27.33 | 26.95 |
| | n3) | tf-idf | (11, 11) | - | - | - | - | 45.26 | 44.91 |
| | o1) | w2v | (0, 0) | - | - | - | - | 25.32 | 25.25 |
| | o2) | w2v | (3, 0) | - | - | - | - | 29.14 | 29.02 |
| | o3) | w2v | (11, 11) | - | - | - | - | 43.31 | 43.08 |

Table: Results (averaged over 10 runs). *: best score per column. **Bold**: best score per section. -: does not apply as the method does not produce utterance embeddings.

Attention visualization

| | | | | | | | | | | | | | | | | |
|-----|-----|---------|----------|----------|-----------|----------|-----------|-----------|----------|----------|---------|---------|------------|-----------|------------|------------|
| -11 | ID: | And | we'll | need | to | custom | desi | design | a | circuit | board | , | | | | |
| -10 | ID: | because | the | circuit | board | has | to | take | the | button | input | and | send | it | to | ... |
| -9 | ID: | But | once | we | come | up | with | a | design | we'll | send | it | to | the | circuit | ... |
| -8 | ID: | Um | , | standard | parts | include | the | buttons | and | the | wheels | , | um | the | iPod-style | ... |
| -7 | ID: | The | infrared | LED | is | actually | gonna | be | included | in | the | circuit | board | that | comes | ... |
| -6 | ID: | Um | , | we | need | a | radio | sender | and | receiver | , | those | are | standard | . | |
| -5 | ID: | And | al | we | also | need | a | beeper | or | buzzer | or | other | sort | of | noise | ... |
| -4 | ID: | So | we | have | some | material | options | . | | | | | | | | |
| -3 | ID: | Um | , | we | can | use | rubber | , | plastic | , | wood | or | titanium | . | | |
| -2 | ID: | Um | , | I'd | recommend | against | titanium | | | | | | | | | |
| -1 | ID: | because | it | can | only | be | used | in | the | flat | cases | and | it's | really | heavy | . |
| t | ID: | PRE | Um | , | and | the | rubber | case | requires | rubber | buttons | , | so | if | we | definitely |
| | | want | plastic | buttons | , | we | shouldn't | have | a | rubber | case | . | POST | | | |
| +1 | PM: | And | why | not | wood | ? | | | | | | | | | | |
| +2 | ID: | And | . | | | | | | | | | | | | | |
| +3 | ID: | hmm | ? | | | | | | | | | | | | | |
| +4 | PM: | And | why | not | wood | ? | | | | | | | | | | |
| +5 | ID: | Uh | , | well | we | can | use | wood | . | | | | | | | |
| +6 | ID: | I | don't | know | why | we'd | want | to | . | | | | | | | |
| +7 | ID: | Um | and | also | we | should | note | that | if | we | want | an | iPod-style | wheel | button | ... |
| +8 | ID: | We | can't | use | the | minimal | chip | , | we | need | the | next | higher | grade | , | ... |
| +9 | ID: | I | don't | think | it's | much | more | expensive | , | but | it | is | more | expensive | . | |
| +10 | ID: | So | that's | what | I've | got | on | design | . | | | | | | | |
| +11 | PM: | 'S | good | . | | | | | | | | | | | | |

Figure: Visualization of attention distributions around an utterance from the ES2011c meeting. Some utterances are truncated for readability.

Conclusion

- We formalized ACD, a crucial subtask for abstractive summarization of conversations. The AMI corpus preprocessed for this task and the code are publicly available. https://bitbucket.org/guokan_shang/abscomm
- We proposed an energy-based learning approach to this task, using siamese and triplet architectures to learn utterance embeddings for clustering.
- We introduced a novel utterance encoder featuring three types of self-attention mechanisms and taking contextual and temporal information into account.

Future work

Future research should be devoted to 1) evaluate our approach within the full abstractive summarization pipeline $a1 \rightarrow a2 \rightarrow b$ 2) apply our contextual utterance encoder to other tasks, such as dialogue act classification.

Acknowledgments

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