

Akshay Gupta

Senior Staff Engineer | Full-Stack Web Developer

Full-Stack Developer with 7+ years of experience in building scalable, high-performance applications. Skilled in system optimization, data migration, and leading cross-functional teams to deliver impactful solutions. Passionate about mentoring, reducing technical debt, and driving innovation.

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Integrations

github.com/gupta-akshay

TECHNICAL SKILLS

Languages Javascript, Typescript Database PostgreSQL, ElasticSearch, Redis,

BigQuery, Firestore

Frameworks Express.js, Sails.js, Next.js, Gatsby.js **Frontend** HTML, CSS, React, Redux, Sass

Messaging RabbitMQ, Google Pub/Sub, AWS SQS DevOps Docker, ArgoCD

Google Cloud Storage, CDN, CloudSQL, AWS S3, CloudFront, RDS, Lambda,

CloudWatch

Plivo, Stripe

Sendgrid, Postmark, Resend, Twilio,

Functions, Tasks, Scheduler

Monitoring & Kibana, NewRelic, Sentry, Google Cloud

Logging Logging

Jest, Mocha

WORK EXPERIENCE

Staff Engineer - Senior Staff Engineer

PeopleGrove

Testing

01/2024 - Present Remote, India

- **Developing an AI-powered Support ChatBot**, automating resolution for **recurring client issues** to reduce human dependency and improve response efficiency.
- Redesigned and standardized logging mechanisms, eliminating unnecessary log levels and resulting in a 40% reduction in Google Cloud Logging costs.
- Led the technical integration and data migration of *Student Opportunity Center*, ensuring seamless service continuity and a zero-downtime transition from Firestore to PostgreSQL.
- Directed a technical debt reduction initiative, increasing code maintainability by 30% and decreasing reported issues by 25% across core services.

Engineering Manager

PeopleGrove

04/2022 - 12/2023 Remote, India

- Mentored a team of 3 junior developers, leading to a 40% boost in team productivity and a 15% reduction in development cycle time.
- Designed and launched an NLP-powered messaging system, improving user engagement by 20% and enhancing customer satisfaction by 10%.
- **Developed a real-time data synchronization system** between BigQuery and Customer.io, which **increased marketing campaign effectiveness by 15%** and enabled more personalized user experiences.
- Created a migration tool for transitioning 200+ customer sites to PeopleGrove V2, ensuring minimal downtime and requiring little administrative setup by university clients.

WORK EXPERIENCE

SDE I - Senior SDE

PeopleGrove

03/2019 - 03/2022

Mumbai/Remote, India

- Optimized PostgreSQL queries, dramatically reducing API response times from 4-5 seconds to under 50 milliseconds, significantly enhancing system performance.
- Led the development of a high-volume newsletter service, using Google Pub/Sub and SendGrid to reach over 500,000 users monthly with personalized content.
- Implemented code-splitting in React, improving front-end performance and increasing the Lighthouse score to over 90, leading to better user satisfaction and retention.
- Directed the migration of legacy code from Angular.js to React, increasing user engagement by 10x and improving page load times by 25%.
- Automated scheduled task execution using Cron jobs, improving system reliability and operational efficiency by 20%.
- Built a bulk matching tool for mentor-mentee pairings, significantly increasing platform engagement and contributing to a 15% revenue growth.
- Developed a robust feature flag management system, enabling agile feature rollouts and reducing rollback instances by 50%.
- Integrated Postmark for template-based emails, streamlining communication and enhancing user engagement.
- Streamlined communication processes by **integrating Postmark** for template-based emails, enhancing operational efficiency and user engagement.

Assitant System Engineer

Tata Consultancy Services

11/2017 - 03/2019 Hyderabad, India

- **Developed a dashboard application using SAP OData**, providing critical sales insights and earning **recognition from management for outstanding contributions**.
- Integrated Tableau, PowerBI, and SAP BusinessObjects with Azure SSO, enhancing data-driven decision-making across the organization.
- Conducted over 10 React.js workshops, promoting continuous learning and skill development within the team.

EDUCATION

Bachelor of Engineering in Computer Science

Rajiv Gandhi Proudyogiki Vishwavidyalaya

2013 - 2017 7.1/10 CGPA

LANGUAGES

English (CEFR C1)
Full Professional Proficiency

Hindi

Native or Bilingual Proficiency