# User Research Survey for Striim's clients

## Striim User Feedback

Thank you for participating in this survey. The feedback you provide will help us in improving your experience using the Striim User Interface. Your responses will not be shared with anyone outside of Striim.

* Required

**What company are you working with?** *

Your answer

**What is your role in the company?** *

Your answer

**How did you come across Striim?** *

○ My company already purchased it

○ Found it online

○ Someone from Striim contacted us

○ Was referred by someone outside my company

○ Came across Striim at a conference

○ Not sure

○ Other:

**What are your goals when using Striim?** *

☐ Data Migration

☐ Data Integration

☐ Data Analytics

☐ Data replication

☐ Other:

**How long have you been using Striim?** *
Select the option that best matches your situation

○ Less than a month

○ 1 - 6 months

○ 6 months - 1 year

○ More than 1 year

○ I have not used Striim yet

**How often do you use Striim?** *
Select the option that best matches your situation.

○ 1 - 6 months

○ 6 months - 1 year

○ More than 1 year

○ I have not used Striim yet

## How often do you use Striim? *
Select the option that best matches your situation.

○ Atleast once a week

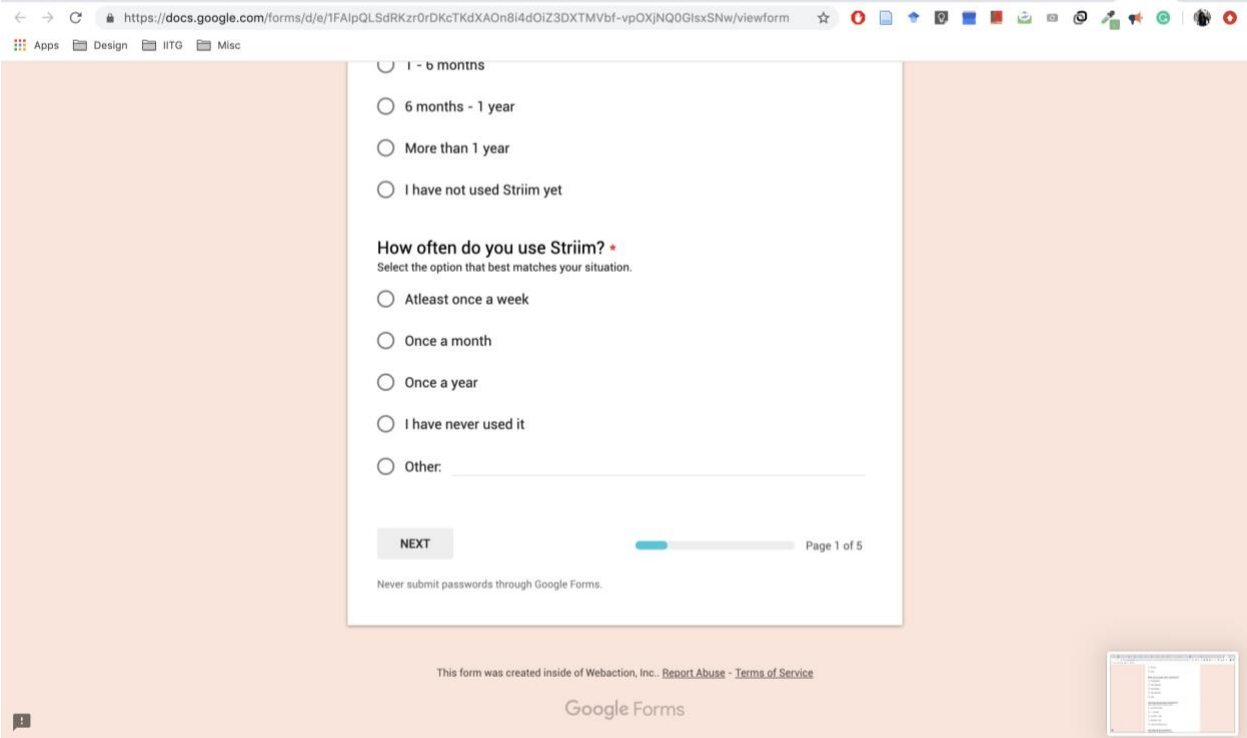○ Once a month

○ Once a year

○ I have never used it

○ Other: _____

NEXT                                            Page 1 of 5

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# Striim User Feedback

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Do you know anyone who is a Striim user and willing to provide feedback?

○ Yes

○ No

If yes, kindly provide us their email address. Also, feel free to forward the survey link to them.
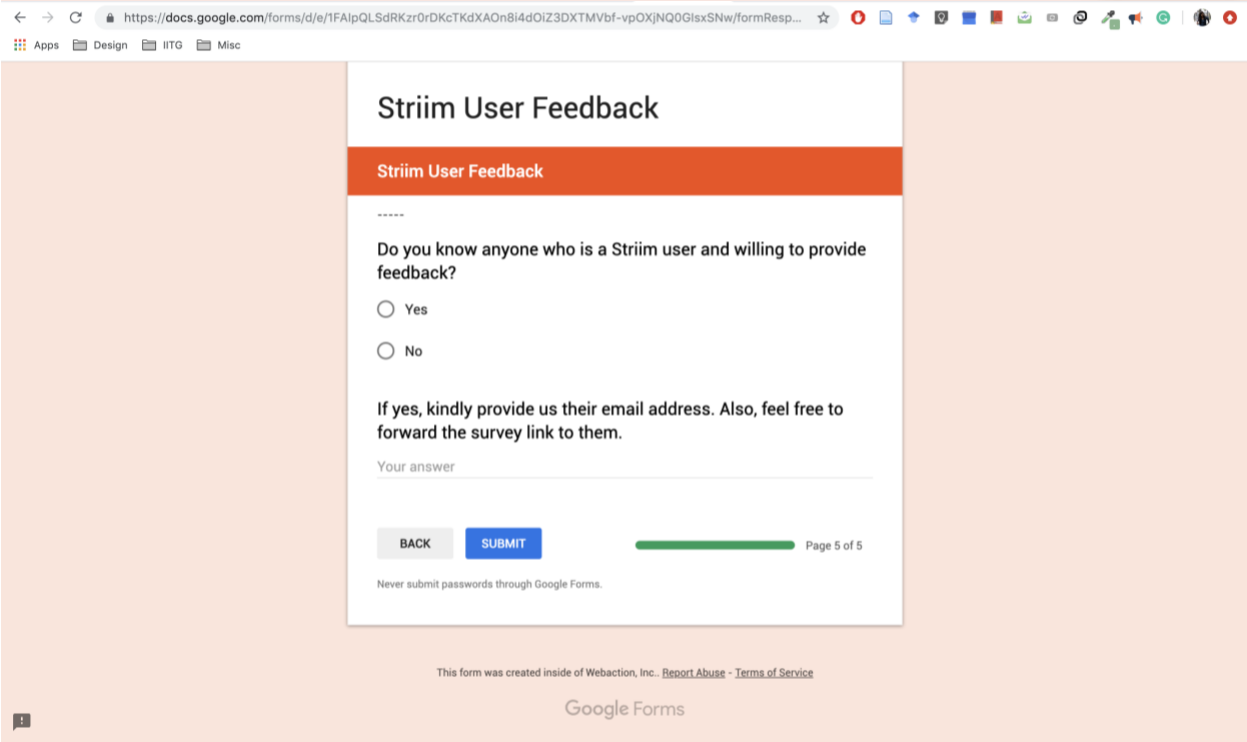
Your answer

BACK    SUBMIT                                Page 5 of 5

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* Required

## How do you use Striim?

In this section, we will learn a little about your usage pattern while using Striim

### Which mode do you prefer to use? *

○ Tungsten

○ UI

### Rate your frequency of usage of Striim User Interface (UI) pages

|  | Very high usage | High usage | Moderate usage | Rare usage | Never used |
|---|---|---|---|---|---|
| Flow designer | ○ | ○ | ○ | ○ | ○ |
| Monitor | ○ | ○ | ○ | ○ | ○ |
| Dashboards | ○ | ○ | ○ | ○ | ○ |
| App templates/wizards | ○ | ○ | ○ | ○ | ○ |
| Source Preview | ○ | ○ | ○ | ○ | ○ |
| Metadata Manager | ○ | ○ | ○ | ○ | ○ |

### How many apps do you have on Striim? *

○ Less than 10

## How was your first-time experience?

In this section, we will try to learn a little about your first time experience when using Striim UI

### When using Striim for the first time, how easy was it for you to understand how to achieve your goals using the UI?

Eg. Did you understand you have to make an app to transfer data? (Goal: Transfer data)

|  | 1 | 2 | 3 | 4 | 5 |  |
|---|---|---|---|---|---|---|
| Very Easy | ○ | ○ | ○ | ○ | ○ | Very Difficult |

### Please tell us more about what you found difficult if anything.

Your answer

### How was your first-time experience using Striim UI for

|  | Very Easy | Easy | Normal | Difficult | Very Difficult | N/A |
|---|---|---|---|---|---|---|
| Configuring the source and target | ○ | ○ | ○ | ○ | ○ | ○ |
| Deploying an app | ○ | ○ | ○ | ○ | ○ | ○ |
| Monitoring the progress of an app | ○ | ○ | ○ | ○ | ○ | ○ |
| Identifying errors in an app in the UI | ○ | ○ | ○ | ○ | ○ | ○ |
| Debugging the errors in an app in the | ○ | ○ | ○ | ○ | ○ | ○ |

| | | | | | |
|---|---|---|---|---|---|
| Debugging the errors in an app in the UI | ○ | ○ | ○ | ○ | ○ | ○ |

## Please tell us more about what you found difficult if anything.

Your answer

## How did you learn to use the product?

○ I had support from Striim from the first day

○ I explored the UI myself/read the documentation then got in touch with Striim for support

○ There was no need for any support from Striim

○ Other:

## How is your experience now using the UI for?

| | Very Easy | Easy | Normal | Difficult | Very Difficult | N/A |
|---|---|---|---|---|---|---|
| Setting up the source and target | ○ | ○ | ○ | ○ | ○ | ○ |
| Deploying an app | ○ | ○ | ○ | ○ | ○ | ○ |
| Monitoring the progress of an app | ○ | ○ | ○ | ○ | ○ | ○ |
| Identifying errors in an app in the UI | ○ | ○ | ○ | ○ | ○ | ○ |

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○ Other:

## How is your experience now using the UI for?

| | Very Easy | Easy | Normal | Difficult | Very Difficult | N/A |
|---|---|---|---|---|---|---|
| Setting up the source and target | ○ | ○ | ○ | ○ | ○ | ○ |
| Deploying an app | ○ | ○ | ○ | ○ | ○ | ○ |
| Monitoring the progress of an app | ○ | ○ | ○ | ○ | ○ | ○ |
| Identifying errors in an app in the UI | ○ | ○ | ○ | ○ | ○ | ○ |
| Debugging the errors in an app in the UI | ○ | ○ | ○ | ○ | ○ | ○ |

## Please tell us more about what you find difficult if anything.

Your answer

BACK    NEXT    ▓▓▓▓▓▓░░░░    Page 3 of 5

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# Striim User Feedback

## Let's talk more!

Your feedback is really important to us and we would love to hear more.

**Would you be willing to give further feedback?**

○ Yes

○ No

○ Maybe

**If yes, please provide an email address**

Your answer

**Any additional comments?**

Your answer

BACK    SUBMIT              Page 5 of 5

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