Company :
Company
Name :
Nature Of
Business :

UXReactor India Pvt Ltd.

Design Consulting Firm

UXReactor India Pvt Ltd.

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Tentative Job Location : Hyderabad

Designation

Head of Operations

About UXReactor

<u>UXReactor</u> is an U.S.-based Inc. 5000 full service UX design consultancy that catalyzes beloved eXperiences designed with deep empathy and understanding. It is Silicon Valley's best kept secret, having impacted organizations from Fortune 500 to back of napkin startups. It starts with PragmaticUX, a proven process to unlock design solutions to business problems that are consistent, replicable, measurable and scalable.

Role Description

UXReactor is looking for a seasoned business management professional with an entrepreneurial spirit to help grow the company's presence. As an ideal candidate, you are a critical contributor to building an operational Center of Excellence (CoE) and necessary infrastructure and operational guidelines across a wide range of departments. You are a born and accountable leader with previous managerial experience, overseeing and managing various aspects of the business, such as operations, human resources, finance, and legal. While at UXReactor, you will get the opportunity to work with a highly experienced international team and share our passion to constantly learn and improve yourself while putting Medellin on the world map for Product Research and Design. Ultimately, you're driven by the desire to make a lasting impact and lead a team toward maximum productivity and efficiency.

Role and responsibilities

Talent Operations

- Collaborate with the Functional leadership team, to actively build the most dynamic process and environment
 around the talent
- $\bullet \ \ Designs \ and \ implements \ programs \ that \ aim \ to \ attract, \ measure, \ develop \ and \ manage \ the \ organization's \ talent \ pool$
- Develop standardized HR policies and procedures for the organization
- Evaluate and provide reports regarding the effectiveness of the organization's talent strategies
- Manage relationships with our talent partners (e.g., universities, recruiting partners)
- Be the "culture" ambassador responsible for incentivizing talent and promoting activities and events to reinform the organization's culture

Financial and Regulatory Management

- Manage the financial in and outflows of the organization by ensuring timely billing and payment with customers and vendors
- Develop business processes, administration and financial management infrastructure
- Monitor financial details to ensure that legal requirements are met
- Track and manage submission of legal documents to ensure organizational compliance

Description:

General Operations

- Oversee the facilities management and related activities
- Oversee daily business operations and coordinate with Global Ops team
- Analyze and improve organizational processes and identify opportunities to improve quality, productivity and
 efficiency
- Ensure the working environment is in a suitable condition and be accountable for overseeing services such as equipment inventory, internet, utilities, cleaning

Location Specifications:

- 10% 20% travel required to National or International Locations, as per Business needs
- Willingness to work and live in the country
- Full-time availability

Preferred Qualifications:

- Hold Bachelor's Degree in Business and Law. Preferred MBA or Master's Degree in Law
- Prior entrepreneurial or general management experience
- Experience in building and retaining high performance teams.
- Highly Proficiency in English, both spoken and written
- Experience navigating local employment laws and practices
- Proficient working knowledge with Microsoft Word, PowerPoint, Excel, and Project
- Excellent interpersonal skills and can work well across functions and with people of diverse backgrounds
- A self-starter with a strong work ethic, a growth mindset, superior time management skills
- Have the following minimum experience in the listed functions:
 - 2+ years of Experience setting up and driving Finance and related Statutory functions such as bookkeeping, budget planning, tax filings, STPI filings etc.
 - 2+ years of Experience setting up and driving outcome driven HR functions such as Process creation and

governance, recruiting strategy, Performance Management, partner management, and Reporting.

1+ years of experience in setting up and managing other operational areas such as facilities, inventory, vendors, cost controls, and workplace automation.

Highlights of Our Benefits Include

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Additional Information: