Company :	**Observe.AI**
Company Name :	**Observe.AI**
Nature Of Business :	**SaaS - AI Company**
Designation :	**Software Development Engineer I**
Tentative Job Location :	Bangalore

About Company:

Observe.AI, a leader in Contact Center AI, transforms customer experiences and improves agent performance by helping top brands analyze 100% of calls and streamline quality assurance workflows. With Observe.AI, businesses transcribe every call with high accuracy and coach agents while gaining full visibility into their customer service operations. Observe.AI brings the power of agent assistance, automatic speech recognition, and Natural Language Processing (NLP) to modern contact centers and their frontline teams.

Founded by Swapnil Jain, Akash Singh, and Sharath Keshava Narayana in 2017, Observe.AI is led with action and innovation, a customer first mindset, and a culture of transparency.

Observe.AI is trusted by more than 150 customers and partners, including Root Insurance, Alcon Laboratories, TripAdvisor, and Pearson. Backed by Menlo Ventures, Next47, NGP Capital, Scale Ventures, Nexus Ventures, and Y-Combinator, Observe.AI's headquarters is in San Francisco with an office in Bangalore, India.

We are seeking a Software Development Engineer 1 (SDE 1) at Observe AI. In this role, we are looking for a talented and driven Software Engineer to build a scalable, secure and multi-tenant cloud platform for processing millions of call recordings every day. You will use state of the art cloud computing technologies. You will work closely with the founders and engineers to come up with a roadmap and develop solutions.

Key Responsibilities:

- Work with the team to define the technical stack and own it
- Work with the product team to understand the product roadmap and define the technical roadmap
- Participate in the entire application lifecycle, focusing on coding and debugging
- Integrate user-facing elements developed by front-end developers with server-side logic
- Build reusable code and libraries for future use
- Optimize the application for maximum speed and scalability
- Implement security and data protection
- Design and implement data storage solutions
- Build and scale data pipeline
- Collaborate with Front-end developers to integrate user-facing elements with server-side logic

Qualifications:

Description :

- Bachelor's Degree in Computer Science (alumnus from IIT, NITs, BITS)
- Expertise in Java and Spring or other relevant frameworks
- Knowledge in container management tools (docker-swarm, Kubernetes) is a plus
- An ability to perform well in a fast-paced environment
- Good knowledge in at-least one of the sql or no-sql databases: Postgres, mongodb, cassandra, redis
- Good knowledge in queue (rabbitmq, kafka, etc), cache(ehcache, memcache)
- Strong knowledge of design patterns

If you are ambitious, make an impact wherever you go, and you're ready to shape the future of Voice AI, we encourage you to apply. For more information, visit **www.observe.ai.**

Observe.AI is an Equal Employment Opportunity employer that proudly pursues and hires a diverse workforce. Observe AI does not make hiring or employment decisions on the basis of race, color, religion or religious belief, ethnic or national origin, nationality, sex, gender, gender-identity, sexual orientation, disability, age, military or veteran status, or any other basis protected by applicable local, state, or federal laws or prohibited by Company policy. **Observe.AI** also strives for a healthy and safe workplace and strictly prohibits harassment of any kind.

Regarding COVID-19:

With the spread of COVID-10 globally, **Observe.AI**'s offices will remain closed until further notice. Our primary concern is for the health and well-being of our employees as well as candidates. We have transitioned all interviews and new hire onboarding to be conducted virtually via Zoom video conferencing. All **Observe.AI** employees are currently working from home through the end of 2020.

For more details please visit

https://observe.ai/

https://in.linkedin.com/company/observeai

https://www.crunchbase.com/organization/observe-ai#section-overview

https://www.observe.ai/blog/series-b-54m-observe-ai-raise-blog

Program	AE	BSBE	CE	CHE	CSE	EE	ES	ME	MSE	PHY	CHM	MTH	ECO	DES	IME	CGS	HSS	EEM	MSP	NET	PSE	Stats
BT	No	No		No	No	Yes	Yes	--	No	No	--	--	--	--	--	--	--	--	--	--	--	--
BS	--	--		--	--	--	--	No	--	--	No	No	Yes	No	--	--	--	--	--	--	--	--
MT	No	No		No	No	Yes	Yes	No	No	No	--	--	--	--	--	No	--	--	No	No	No	No	--
DoubleMajor	No	No		No	No	Yes	Yes	--	No	No	No	No	Yes	No	--	--	--	--	--	--	--	--

Eligibilty :	dual	No	No		No	No		Yes	Yes	No	No	No		No	No		Yes	No		--	--	--	--	--	--	--	--	--
	dualB	No	No		No	No		Yes	Yes	--	No	No		No	No		Yes	No		--	No	--	--	No	--	No	No	--
	dualC	No	No		No	No		Yes	Yes	No	No	No		No	No		Yes	No		No	No	--	--	--	--	--	--	--
	Mdes	--	--		--	--		--	--	--	--	--		--	--		--	--		No	--	--	--	--	--	--	--	--
	MBA	--	--		--	--		--	--	--	--	--		--	--		--	--		No	--	--	--	--	--	--	--	--
	Phd	No	No		No	No		No	No	No	No	No		No	No		No	No		No	No	No	No	No	No	No	No	No
	MSc	--	--		--	--		--	--	--	--	--		No	No		Yes	--		--	--	--	--	--	--	--	--	No
	MSR	No	No		No	No		Yes	Yes	--	No	No		--	--		--	--		--	No	--	--	--	--	No	--

Cost to Company : 45 Lakhs

Package Details : 20 LPA - Fixed
Joining Bonus + Retention Bonus - 15 Lakhs spanned across 4 years (2L -1st year, 3L- 2nd year, 5L- 3rd year, 5L- 4th year)
ESOP's - 2000 units (equivalent to 10 lakhs)

Bond : False

CPI CutOff : 0.0

Medical Requirments :

Resume Shortlist : True

Resume Shortlist Criteria: 7.7 CGPA

Aptitude Test: False

Group Discussion: False

Technical Test: True

Technical Test Duration: 1.5 - 2 hrs

Technical Interview: True

Technical Interview Duration: 45min - 1 hr each

Number of Techincal Interview Rounds: 2

HR Interview: False

Additional Information: