

Right from the start

Terms and Conditions

1. **Definitions**

- 1.1 "FSL" shall mean Filtration Solutions Limited, its successors and assigns or any person acting on behalf of and with the authority of Filtration Solutions Limited.
- 1.2 "Client" shall mean the Client (or any person acting on behalf of and with the authority of the Client) as described on any quotation, work authorisation or other form as provided by FSL to the
- 1.3 "Guarantor" shall mean that person (or persons), or entity, who agrees to be liable for the debts of the Client on a principal debtor basis.
- 1.4 "Goods" shall mean Goods supplied by FSL to the Client (and where the context so permits shall include any supply of Services as hereinafter defined) and includes Goods described on any invoices, quotation, work authorisation or any other forms as provided by FSL to the Client.
- "Services" shall mean all services supplied by FSL to the Client and includes any advice or 1.5 recommendations (and where the context so permits shall include any supply of Goods as defined above).
- "Price" shall mean the price payable for the Goods as agreed between FSL and the Client in 1.6 accordance with clause 3 of this contract.

2. **Acceptance**

- 2.1 Any instructions received by FSL from the Client for the supply of Goods and/or the Client's acceptance of Goods supplied by FSL shall constitute acceptance of the terms and conditions contained herein.
- 2.2 Where more than one Client has entered into this agreement, the Clients shall be jointly and severally liable for all payments of the Price.
- 2.3 Upon acceptance of these terms and conditions by the Client the terms and conditions are binding and can only be amended with the written consent of FSL.
- 2.4 The Client shall give FSL not less than fourteen (14) days prior written notice of any proposed change of ownership of the Client or any change in the Client's name and/or any other change in the Client's details (including but not limited to, changes in the Client's address, email address, or business practice). The Client shall be liable for any loss incurred by FSL as a result of the Client's failure to comply with this clause.
- Goods are supplied by FSL only on the terms and conditions of trade herein to the exclusion of 2.5 anything to the contrary in the terms of the Client's order notwithstanding that any such order is placed on terms that purport to override these terms and conditions of trade.

3. **Price And Payment**

- 3.1 At FSL's sole discretion the Price shall be either:
 - (a) as indicated on invoices provided by FSL to the Client in respect of Goods supplied; or
 - (b) FSL's current price at the date of delivery of the Goods according to FSL's current Price list;
 - (c) FSL's quoted Price (subject to clause 3.2) which shall be binding upon FSL provided that the Client shall accept FSL's quotation in writing within seven (7) days.
- FSL reserves the right to change the Price in the event of a variation to FSL's quotation. 3.2
- At FSL's sole discretion a deposit may be required. 3.3
- At FSL's sole discretion payment shall be due before delivery of the Goods. 3.4
- Time for payment for the Goods shall be of the essence and will be stated on the invoice or any 3.5 other forms. If no time is stated then payment shall be due seven (7) days following the date of the invoice.



Right from the start

- 3.6 Payment will be made by cash, or by cheque, or by bank cheque, or by direct credit, or by any other method as agreed to between the Client and FSL.
- 3.7 GST and other taxes and duties that may be applicable shall be added to the Price except when they are expressly included in the Price.

4. Delivery Of Goods

- 4.1 At FSL's sole discretion delivery of the Goods shall take place when:
 - (a) the Client takes possession of the Goods at the Client's nominated address (in the event that the Goods are delivered by FSL or FSL's nominated carrier); or
 - (b) the Client's nominated carrier takes possession of the Goods in which event the carrier shall be deemed to be the Client's agent.
- 4.2 At FSL's sole discretion the costs of delivery are:
 - (a) in addition to the Price; or
 - (b) for the Client's account.
- 4.3 The Client shall make all arrangements necessary to take delivery of the Goods whenever they are tendered for delivery. In the event that the Client is unable to take delivery of the Goods as arranged then FSL shall be entitled to charge a reasonable fee for redelivery.
- 4.4 Delivery of the Goods to a third party nominated by the Client is deemed to be delivery to the Client for the purposes of this agreement.
- 4.5 FSL may deliver the Goods by separate instalments. Each separate instalment shall be invoiced and paid for in accordance with the provisions in these terms and conditions.
- 4.6 The Client shall take delivery of the Goods tendered notwithstanding that the quantity so delivered shall be either greater or lesser than the quantity purchased provided that:
 - (a) such discrepancy in quantity shall not exceed 10%; and
 - (b) the Price shall be adjusted pro rata to the discrepancy.
- 4.7 The failure of FSL to deliver shall not entitle either party to treat this contract as repudiated.
- 4.8 FSL shall not be liable for any loss or damage whatsoever due to failure by FSL to deliver the Goods (or any of them) promptly or at all, where due to circumstances beyond the control of FSL.

5. Risk

- 5.1 If FSL retains ownership of the Goods nonetheless, all risk for the Goods passes to the Client on delivery.
- 5.2 If any of the Goods are damaged or destroyed following delivery but prior to ownership passing to the Client, FSL is entitled to receive all insurance proceeds payable for the Goods. The production of these terms and conditions by FSL is sufficient evidence of FSL's rights to receive the insurance proceeds without the need for any person dealing with FSL to make further enquiries.

6. Title

- 6.1 FSL and Client agree that ownership of the Goods shall not pass until:
 - (a) the Client has paid FSL all amounts owing for the particular Goods; and
 - (b) the Client has met all other obligations due by the Client to FSL in respect of all contracts between FSL and the Client.
- 6.2 Receipt by FSL of any form of payment other than cash shall not be deemed to be payment until that form of payment has been honoured, cleared or recognised and until then FSL's ownership or rights in respect of the Goods shall continue.
- 6.3 It is further agreed that:
 - (a) where practicable the Goods shall be kept separate and identifiable until FSL shall have received payment and all other obligations of the Client are met; and



Right from the start

- (b) until such time as ownership of the Goods shall pass from FSL to the Client FSL may give notice in writing to the Client to return the Goods or any of them to FSL. Upon such notice being given the rights of the Client to obtain ownership or any other interest in the Goods shall cease: and
- (c) the Client is only a bailee of the Goods and until such time as FSL has received payment in full for the Goods then the Client shall hold any proceeds from the sale or disposal of the Goods on trust for FSL; and
- (d) until such time that ownership in the Goods passes to the Client, if the Goods are converted into other products, the parties agree that FSL will be the owner of the end products; and
- (e) if the Client fails to return the Goods to FSL then FSL or FSL's agent may enter upon and into land and premises owned, occupied or used by the Client, or any premises where the Goods are situated as the invitee of the Client and take possession of the Goods, and FSL will not be liable for any reasonable loss or damage suffered as a result of any action by FSL under this clause.

7. Personal Property Securities Act 1999 ("PPSA")

- 7.1 Upon assenting to these terms and conditions in writing the Client acknowledges and agrees
 - (a) these terms and conditions constitute a security agreement for the purposes of the PPSA;
 - (b) a security interest is taken in all Goods previously supplied by FSL to the Client (if any) and all Goods that will be supplied in the future by FSL to the Client.
- 7.2 The Client undertakes to:
 - (a) sign any further documents and/or provide any further information (such information to be complete, accurate and up-to-date in all respects) which FSL may reasonably require to register a financing statement or financing change statement on the Personal Property Securities Register;
 - (b) indemnify, and upon demand reimburse, FSL for all expenses incurred in registering a financing statement or financing change statement on the Personal Property Securities Register or releasing any Goods charged thereby;
 - (c) not register a financing change statement or a change demand without the prior written consent of FSL; and
 - (d) immediately advise FSL of any material change in its business practices of selling the Goods which would result in a change in the nature of proceeds derived from such sales.
- FSL and the Client agree that nothing in sections 114(1) (a), 133 and 134 of the PPSA shall apply 7.3 to these terms and conditions.
- 7.4 The Client waives its rights as a debtor under sections 116, 120(2), 121, 125, 126, 127, 129, 131 and 132 of the PPSA.
- 7.5 Unless otherwise agreed to in writing by FSL, the Client waives its right to receive a verification statement in accordance with section 148 of the PPSA.
- 7.6 The Client shall unconditionally ratify any actions taken by FSL under clauses 7.1 to 7.5.

8. **Defects**

The Client shall inspect the Goods on delivery and shall within seven (7) days of delivery (time 8.1 being of the essence) notify FSL of any alleged defect, shortage in quantity, damage or failure to comply with the description or quote. The Client shall afford FSL an opportunity to inspect the Goods within a reasonable time following delivery if the Client believes the Goods are defective in any way. If the Client shall fail to comply with these provisions the Goods shall be presumed to be free from any defect or damage. For defective Goods, which FSL has agreed in writing that

SERVICE CLEANING SALES



Right from the start

- the Client is entitled to reject, FSL's liability is limited to either (at FSL's discretion) replacing the Goods or repairing the Goods.
- 8.2 Goods will not be accepted for return other than in accordance with 8.1 above.

9. Warranty

- 9.1 Subject to the conditions of warranty set out in Clause 9.2 FSL warrants that if any defect in any workmanship of FSL becomes apparent and is reported to FSL within three (3) months of the date of delivery (time being of the essence) then FSL will either (at FSL's sole discretion) replace or remedy the workmanship.
- 9.2 The conditions applicable to the warranty given by Clause 9.1 are:
 - (a) the warranty shall not cover any defect or damage which may be caused or partly caused by or arise through:
 - (i) failure on the part of the Client to properly maintain any Goods; or
 - (ii) failure on the part of the Client to follow any instructions or guidelines provided by FSL; or
 - (iii) any use of any Goods otherwise than for any application specified on a quote or order form; or
 - (iv)the continued use of any Goods after any defect becomes apparent or would have become apparent to a reasonably prudent operator or user; or
 - (v) fair wear and tear, any accident or act of God.
 - (b) the warranty shall cease and FSL shall thereafter in no circumstances be liable under the terms of the warranty if the workmanship is repaired, altered or overhauled without FSL's consent.
 - (c) in respect of all claims FSL shall not be liable to compensate the Client for any delay in either replacing or remedying the workmanship or in properly assessing the Client's claim.
- 9.3 To the extent permitted by statute, no warranty is given by FSL as to the quality or suitability of the Goods for any purpose and any implied warranty, is expressly excluded. FSL shall not be responsible for any loss or damage to the Goods, or caused by the Goods, or any part thereof however arising.

Consumer Guarantees Act 1993

10.1 If the Client is acquiring Goods for the purposes of a trade or business, the Client acknowledges that the provisions of the Consumer Guarantees Act 1993 do not apply to the supply of Goods by FSL to the Client.

Intellectual Property 11.

- 11.1 Where FSL has designed, drawn or written Goods for the Client, then the copyright in those designs and drawings and documents shall remain vested in FSL, and shall only be used by the Client at FSL's discretion.
- 11.2 The Client warrants that all designs or instructions to FSL will not cause FSL to infringe any patent, registered design or trademark in the execution of the Client's order and the Client agrees to indemnify FSL against any action taken by a third party against FSL in respect of any such infringement.

Default & Consequences of Default

- Interest on overdue invoices shall accrue daily from the date when payment becomes due, until the date of payment, at a rate of ten percent (10 %) per calendar month (and at FSL's sole discretion such interest shall compound monthly at such a rate) after as well as before any judgment.
- 12.2 In the event that the Client's payment is dishonoured for any reason the Client shall be liable for any dishonour fees incurred by FSL.



Right from the start

- 12.3 If the Client defaults in payment of any invoice when due, the Client shall indemnify FSL from and against all costs and disbursements incurred by FSL in pursuing the debt including legal costs on a solicitor and own client basis and FSL's collection agency costs.
- 12.4 Without prejudice to any other remedies FSL may have, if at any time the Client is in breach of any obligation (including those relating to payment), FSL may suspend or terminate the supply of Goods to the Client and any of its other obligations under the terms and conditions. FSL will not be liable to the Client for any loss or damage the Client suffers because FSL has exercised its rights under this clause.
- 12.5 If any account remains overdue after thirty (30) days then an amount of the greater of fifty dollars (\$50.00) or twenty percent (20%) of the amount overdue (up to a maximum of three hundred dollars (\$300.00)) shall be levied for administration fees which sum shall become immediately due and payable.
- 12.6 Without prejudice to FSL's other remedies at law FSL shall be entitled to cancel all or any part of any order of the Client which remains unfulfilled and all amounts owing to FSL shall, whether or not due for payment, become immediately payable in the event that:
 - (a) any money payable to FSL becomes overdue, or in FSL's opinion the Client will be unable to meet its payments as they fall due; or
 - (b) the Client becomes insolvent, convenes a meeting with its creditors or proposes or enters into an arrangement with creditors, or makes an assignment for the benefit of its creditors; or
 - (c) a receiver, manager, liquidator (provisional or otherwise) or similar person is appointed in respect of the Client or any asset of the Client.

Security And Charge

- 13.1 Despite anything to the contrary contained herein or any other rights which FSL may have howsoever:
 - (a) where the Client and/or the Guarantor (if any) is the owner of land, realty or any other asset capable of being charged, both the Client and/or the Guarantor agree to mortgage and/or charge all of their joint and/or several interest in the said land, realty or any other asset to FSL or FSL's nominee to secure all amounts and other monetary obligations payable under these terms and conditions. The Client and/or the Guarantor acknowledge and agree that FSL (or FSL's nominee) shall be entitled to lodge where appropriate a caveat, which caveat shall be withdrawn once all payments and other monetary obligations payable hereunder have been met.
 - (b) should FSL elect to proceed in any manner in accordance with this clause and/or its subclauses, the Client and/or Guarantor shall indemnify FSL from and against all FSL's costs and disbursements including legal costs on a solicitor and own client basis.
 - (c) the Client and/or the Guarantor (if any) agree to irrevocably nominate constitute and appoint FSL or FSL's nominee as the Client's and/or Guarantor's true and lawful attorney to perform all necessary acts to give effect to the provisions of this clause 13.1.

Cancellation

- 14.1 FSL may cancel any contract to which these terms and conditions apply or cancel delivery of Goods at any time before the Goods are delivered by giving written notice to the Client. On giving such notice FSL shall repay to the Client any sums paid in respect of the Price. FSL shall not be liable for any loss or damage whatsoever arising from such cancellation.
- 14.2 In the event that the Client cancels delivery of the Goods the Client shall be liable for any loss incurred by FSL (including, but not limited to, any loss of profits) up to the time of cancellation.



Right from the start

15. Privacy Act 1993

- 15.1 The Client and the Guarantor/s (if separate to the Client) authorises FSL to:
 - (a) collect, retain and use any information about the Client and/or Guarantors, for the purpose of assessing the Client's and/or Guarantors creditworthiness or marketing products and services to the Client and/or Guarantors; and
 - (b) disclose information about the Client and/or Guarantors, whether collected by FSL from the Client and/or Guarantors directly or obtained by FSL from any other source, to any other credit provider or any credit reporting agency for the purposes of providing or obtaining a credit reference, debt collection or notifying a default by the Client and/or Guarantors.
- 15.2 Where the Client and/or Guarantors are an individual the authorities under clause 15.1 are authorities or consents for the purposes of the Privacy Act 1993.
- 15.3 The Client and/or Guarantors shall have the right to request FSL for a copy of the information about the Client and/or Guarantors retained by FSL and the right to request FSL to correct any incorrect information about the Client and/or Guarantors held by FSL.

16. Unpaid FSL's Rights

- 16.1 Where the Client has left any item with FSL for repair, modification, exchange or for FSL to perform any other Service in relation to the item and FSL has not received or been tendered the whole of the Price, or the payment has been dishonoured, FSL shall have:
 - (a) a lien on the item;
 - (b) the right to retain the item for the Price while FSL is in possession of the item;
 - (c) a right to sell the item.
- 16.2 The lien of FSL shall continue despite the commencement of proceedings, or judgement for the Price having been obtained.

17. General

- 17.1 If any provision of these terms and conditions shall be invalid, void, illegal or unenforceable the validity, existence, legality and enforceability of the remaining provisions shall not be affected, prejudiced or impaired.
- 17.2 These terms and conditions and any contract to which they apply shall be governed by the laws of New Zealand and are subject to the jurisdiction of the courts of New Zealand.
- 17.3 FSL shall be under no liability whatsoever to the Client for any indirect and/or consequential loss and/or expense (including loss of profit) suffered by the Client arising out of a breach by FSL of these terms and conditions.
- 17.4 In the event of any breach of this contract by FSL the remedies of the Client shall be limited to damages which under no circumstances shall exceed the Price of the Goods.
- 17.5 The Client shall not be entitled to set off against, or deduct from the Price, any sums owed or claimed to be owed to the Client by FSL nor to withhold payment of any invoice because part of that invoice is in dispute.
- 17.6 FSL may license or sub-contract all or any part of its rights and obligations without the Client's
- 17.7 FSL reserves the right to review these terms and conditions at any time. If, following any such review, there is to be any change to these terms and conditions, then that change will take effect from the date on which FSL notifies the Client of such change.
- 17.8 The provisions of the Contractual Remedies Act 1979 shall apply to this contract as if section 15(d) were omitted from the Contractual Remedies Act 1979.
- 17.9 Neither party shall be liable for any default due to any act of God, war, terrorism, strike, lock-out, industrial action, fire, flood, drought, storm or other event beyond the reasonable control of either party.



Right from the start

17.10 The failure by FSL to enforce any provision of these terms and conditions shall not be treated as a waiver of that provision, nor shall it affect FSL's right to subsequently enforce that provision.

> **SERVICE CLEANING** SALES