



Garry Singh

Details

9264 Prince Charles blvd
Surrey, V3V1S3
Canada
7782422163
gurkeersingh99@gmail.com

Links

<https://gs-web-portfolio.herokuapp.com/>

Skills

Creativity
Teamwork
Computer Skills
Ability to Work Under Pressure
Adaptability
Ability to Work in a Team
Microsoft Office
Coding
Web development
Computer Networking

Languages

C
C++
Java
HTML
CSS
JavaScript
Node.js
PowerShell
MQL
SQL
jQuery
React

Profile

Working as a System Support technologist at KPU with great insight in problem-solving and having a keen interest in development, understanding the task before doing and then using the best approach to solve the problem in the best possible way.

Worked as Geek Squad Agent at Best buy, assisting users with diverse computer systems, mobile devices and peripheral equipment problems. Familiar with security standards and usability optimization. Effectively operates autonomously to troubleshoot and fix concerns. Skilled with experience in technical support and operations.

Employment History

System Support Technologist, Kwantlen Polytechnic University, Richmond

OCTOBER 2021 – PRESENT

- Provide tier-1 and tier-2 support to the end user either physically or through remote support tools
- Install, test, troubleshoot, repair and upgrade computer hardware, peripherals and software.
- Assist in the maintenance, monitoring and control of security access to computer labs and network resources.
- Configure and provide end-user support for desktops, laptops, and printers
- Configuration and troubleshooting of basic issues related to (but not limited to) virtual machines, network protocols, and Windows File Shares
- Assist in the installation and testing of new network server hardware and software.
- Identify, analyze, diagnose and resolve specific systems problems.
- Rebuild, refurbish and upgrade PCs and printers.
- Manage, create, respond to, and resolve Incidents and Service Requests on Cherwell Service Management.
- Support and administer various third-party applications.

Counter Intelligence Agent, Best Buy, White Rock

AUGUST 2020 – SEPTEMBER 2022

- Removed malware, ransomware and other threats from laptops and desktop systems.
- Collaborated with vendors to locate replacement components and resolve advanced problems.
- Broke down and evaluated user problems, using test scripts, personal expertise and probing questions.
- Analyzed problems and issues to identify troubleshooting methods needed for quick remediation.
- Explained technical information in clear terms to non-technical individuals to promote better understanding.
- Configured hardware, devices and software to set up workstations for employees.
- Trained users on how to operate devices. Responded to telephone, email and in-person inquiries regarding ongoing repairs.
- Completed inventory counts and organized supplies.
- Built and provided end-user troubleshooting and Desktop support on Windows, Linux and Mac systems
- Installed, modified and repaired software and hardware to resolve technical issues.

Hobbies

Cooking
Reading
Powerlifting

Education

Computer Information Systems, Kwantlen Polytechnic University, Surrey

JANUARY 2018 – AUGUST 2020

The diploma provided a solid foundation in user support, network administration, systems design and foundational programming.

CCNA Routing and Switching, Cisco

NOVEMBER 2019 – JANUARY 2020

Certificate of Technical Studies

Web Development, Bangalore Computer Education

JULY 2017 – NOVEMBER 2017

The course provided full-stack Web development knowledge.

High School Diploma, St. Joseph School, Bathinda, India

JANUARY 2016 – JUNE 2017

Courses

The Complete Web Development Bootcamp, Udemy

FEBRUARY 2022 – PRESENT

The Complete Java Certification Course, Udemy

MARCH 2022 – MAY 2022

AWS Certified Cloud Practitioner, Udemy

MARCH 2022 – APRIL 2022

Extra-curricular activities

Web Development

Learning and Implementing the technologies to build agile web applications.

About Me

I am really passionate about development and learning about technologies. I have a really keen interest in Web development, especially back-end development. Always eager to learn and understand the concepts of how things actually work. Want to contribute to technology, towards changing the world one day.

Web Portfolio

I have made a [Web Portfolio](#) which has the description and links to my latest Web Projects.

<https://gs-web-portfolio.herokuapp.com/>

Web Projects

[Weather Application](#) : <https://gs-weather.herokuapp.com/>

[Calculator](#) : <https://garrywebserver.s3.ca-central-1.amazonaws.com/Calculator+Finnal+-AWS/Claculator-master/index.html>

[Do to List](#) : <https://gs-reminderapp.herokuapp.com/>

[NewsLetter Sign up page](#) : <https://gs-mynewsletter.herokuapp.com/>