**TourRadar.com**

**Screenshots:**

1. <https://www.tourradar.com/>**A screenshot of a social media post

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2. <https://www.tourradar.com/d/italy#month=september-2019>

**A screenshot of a cell phone

Description automatically generated**

3. <https://www.tourradar.com/t/33425#months=september-2019,p=1_>A screenshot of a social media post

Description automatically generated

4. <https://www.tourradar.com/t/33425#check>

A screenshot of a cell phone

Description automatically generated

5. <https://www.tourradar.com/book-now/33425?date=14.09.2019&type=book>A screenshot of a cell phone

Description automatically generated

6. <https://www.tourradar.com/book-now/33425?date=14.09.2019&type=book>

A screenshot of a cell phone

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**Steps to find and book a tour on TourRadar.com**

1. Enter the name of the place you want to visit and when in the “whereto?” and “when?” fields respectively. Click on the search button to search tours available.
2. Choose a tour from the list by clicking on “view tour” button.
3. Click on “Check Availability” button (located on right side) to check if that tour is available or not.
4. If the tour is available, choose a date from the available options and click on “book now” or “Instant book” button.
5. Fill the form including your departure date, traveller details, accommodation and payment details and then click on Book button.

**Areas of Improvements**

1. In the search results page (Screenshot 2), I think the positioning of the filters is not good. When user opens the page, he/she can only see duration and departure date filters, the rest of the filters can only be viewed by scrolling the page downward. Not knowing that there are other filters too and are located down, user can miss them. Instead of this, they should be located on the top of the page, so that user can easily see them when he/she opens the page and use them according to their need.

A screenshot of a cell phone

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1. In the form (Screenshot 6), instead of making user scrolling down and down to fill the fields, they should display only one step at a time and include a next button which takes user to the next step. This will make user focused on just one step at a time and it will be easier for them to fill the form.