## COVER LETTER

## **Gurleen Dhiman**

## Dear Hiring Manager,

My name is Gurleen Muktiyarsingh Dhiman. I was working with Unicus Technologies as an IT Manager, located in Dubai, UAE for the last 4 years whereby managing and responsible for SLA and managing the IT Infrastructure of all the client. Drive and implement IT Projects to its timely closure. Prior to that I was working with Analytix Business Solutions as Manager - IT Services.

I have recently moved to Canada with my family.

I have extensive experience in working on and managing and configuring Server, Systems, Networking, Security, and Applications. If you want to employ someone who can develop, implement, and enforce IT policies and procedures then I am your man. My experiences make me feel fully confident in my ability to research and analyze any technology-related problems, issues, and requirements.

Although my key strengths are maintaining and improving IT systems, I also have extensive experience in managing IT staff, network administration, maintaining servers, and Firewalls. In addition to this, I am a certified Microsoft Professional in Windows Servers [MCITP], [MCSA] & also have an ITIL v3 foundation certification in IT Service Management. I have experience with many technologies to name a few:

- Cisco WAP, Switches & Meraki Routers
- Fortinet, Sonicwall and other Firewalls
- CompTIA A+, CompTIA N+ (TCP/IP, DNS, DHCP, etc.,)
- CCNA
- Virtualization Hyper-V & VMWare / VCenter,
- EMC Storage,
- Microsoft Azure, Amazon Web Services.
- Office 365.
- HP OpenView,
- LabTech, ConnectWise (Monitoring Tools).

Detailed Resume: https://drive.google.com/file/d/1MOUIB4S3d3DnY7Jwf2hR72wHIVkkvLTY/view

Right now, I am seeking the next challenge in what has already been a successful career and would be very happy to work for a company like yours that firstly has an existing highly trained workforce, and secondly where my abilities can be put to good use.

I would very much appreciate an opportunity to get to know more about this role and to discuss my application in more detail. In the meantime, I would like to thank you for your time and expectantly wait to hear a positive response from you.

Sincerely yours, Gurleen Dhiman +1 (647) 686 2120