

Gurmail Singh Maan

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Summary: Experienced Full-Stack Developer with expertise in developing and supporting web applications and enterprise content management systems. Proficient in client-side coding, API integration, and backend development using technologies like React, Node.js, and MS SQL. Extensive knowledge of cloud-based environments (AWS, Azure).

Technical Skills:

- **Frontend** – HTML, CSS, JavaScript, React.js, Vue.js, Tailwind CSS, Bootstrap
- **Backend** – Node.js, ASP.NET/Core, PHP
- **CMS** – WordPress, Joomla
- **Database** – MS SQL Server, MySQL, PostgreSQL, SQLite
- **Tools** - Git, GitHub, Bitbucket
- **Web Services and APIs:** RESTful APIs, API Integration
- **Cloud:** AWS, Azure, Google Cloud
- **Operating Systems:** Windows 10, Windows 11, macOS, iOS, Android
- **Software:** Microsoft 365, Active Directory, Google Applications
- **Languages:** English, Hindi, Punjabi
- **Other Tools:** CRM, POSSE, TACS, SAP

Experience:

IT Support | Freshco | Edmonton, AB | 03/2023 – present

- Provide comprehensive **IT support**, including troubleshooting hardware, software, and network issues in a fast-paced environment.
- Manage **operating systems** (Windows, macOS) and mobile devices (iOS and Android), performing setup, troubleshooting, and maintenance.
- Maintain detailed **documentation** of all technical incidents, support actions, and outcomes to contribute to the knowledge base.
- Onboard and offboard employees in IT systems, including **account management**.
- Collaborate with a team of supervisors and tech specialists to ensure smooth IT operations.
- Consistently meet deadlines and resolve issues in accordance with established SLAs.

UI/UX Designer Intern (remote) | VizworX Inc. | Calgary, AB | 08/2023 – 03/2024

- Implemented user-centric design systems to optimize digital platform experiences for enhanced usability and satisfaction.
- Created detailed wireframes to visualize design concepts effectively.
- Led usability tests, gathering insights for user-centric solutions.
- Ensured products' usability through inclusive design principles.
- Applied Innovative and critical thinking to effectively communicate ideas and perspectives.

Projects:

[Link](#) | **Tindill Electric** | Capstone – NAIT | Edmonton, AB | 01/2023 – 04/2023

- Designed and developed layouts for the company's web and mobile application, enhancing efficiency and user-friendly experience.

- Developed the Tindill Electric website using WordPress, integrating custom SASS styles for a consistent and engaging user experience.
- Integrated custom code with API calls to modify and enhance specific functionalities.
- Conducted user research and usability testing to optimize the website's interface, resulting in improved user engagement.

[Link](#) | **9on9 board Games** | Capstone project – NAIT | Edmonton, AB | 01/2023 – 04/2023

- Developed a responsive web application using React.js, ensuring a seamless user experience across devices.
- Implemented state management using React Hooks to manage complex application state efficiently.
- Integrated RESTful APIs to dynamically fetch and display data, enhancing the app's interactivity and real-time capabilities.
- Utilized React Router for client-side routing, creating a smooth navigation experience without page reloads.
- Conducted performance optimization by identifying and resolving bottlenecks, improving overall application speed and responsiveness.
- Collaborated with designers and developers using GitHub, ensuring smooth version control and seamless project integration.

[Link](#) | **Black Settlers** | Edmonton, AB | 01/2023 – 04/2023

- Developed a custom WordPress theme from scratch, ensuring a responsive design for optimal user experience across various devices.
- Collaborated with design teams to translate Figma mock-ups into functional web pages.
- Utilized WordPress template hierarchy and theme development best practices to create a scalable and maintainable theme.
- Improved site speed and search engine visibility through SEO best practices and performance optimization.

[Link](#) | **React + Firebase Realtime Chat App** | Self Learning

- Designed and built a full-stack chat application using React and Firebase, with an emphasis on real-time data handling.
- Utilized RESTful APIs for integration and followed best practices in state management and performance optimization.

[Link](#) | **Google Gemini Clone** | Self Learning

- Built a web-based generative AI application using React and Google APIs.
- Managed state with hooks and context API, ensuring seamless data flow.
- Integrated AI features using Google's AI tools to deliver personalized user content.

Education:

- **Edmonton, AB** | DMIT – Web Design and Development | 09/2021 – 04/2023
- **Punjab, India** | Diploma – Information Technology | 08/2018 – 09/2020

Certifications:

- **Master Laravel for Beginners & Intermediate 2024** | Udemy | Sep 2024
- **Complete Vue Developer Bootcamp (Pinia, Vitest)** | Udemy | August 2024
- **Certified Cloud Practitioner – AWS** (in progress)
- **Machine Learning with Python** – Udemy