

Gustavo Rojas Cantillano

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SUMMARY

Experienced in different projects in Business Intelligence with Microsoft Power BI, skilled in leadership, multitasking, and project management. Proven track record in delivering projects on time. Recognized for adaptability and excellent communication skills. Proficient in different software. Currently pursuing Data Analytics Technician in Grow up Data Analytics.

SKILLS

- Project Management.
- Collaborative.
- Responsible.
- Innovative.
- Teamwork.

PROFESSIONAL SKILLS

- Power Query.
- DAX.
- Microsoft Excel Advance.
- SQL for Data Analytics.
- R, Python, Java Basic.
- Microsoft Power BI Intermediate.

WORK EXPERIENCE

UNIVERSIDAD NACIONAL (UNA).

Heredia, Costa Rica.

Technological Development Professional.

March 2019 - Present.

I manage three web pages, the Transparency Portal and Open Data Portal are the most important, these pages obtain different types of data and analyze this information for different tools, for example, Power BI and Excel for dashboards.

- Design the website and update its information with the Joomla Software.
- Data Analysis for different Databases, for example, Excel, SQL, and others.
- Dashboard creation with Power BI using DAX, Power Query, data extraction, and integration.
- Created Dashboards for other departments.
- Clean Databases for Open Data Portal.
- Application Portfolio Management administration.

INSTITUTO COSTARRICENSE DE ELECTRICIDAD (ICE).

San Pedro, Costa Rica.

Telecommunications Technical Support.

January 2013 - March 2019.

Technical support to residential and enterprise clients, according to technology, for example, Copper, Fiber, and wireless.

- Configuration of CPEs and ONTS equipment for residential clients.
- Identified steps to configure VLANs in enterprise clients.
- Testing connections and analyzing possible causes of damage.
- Coordinate with other departments about different connection problems.
- DMZ and port management.

EDUCATION

UNIVERSIDAD NACIONAL (UNA).

Heredia, Costa Rica.

Bachelor of Engineering, Major in System Information.

May 2021.

GROW UP DATA ANALYTICS.

San Pedro, Costa Rica.

Specialty, Business Intelligence.

August 2022 - April 2023.

LANGUAGES

- Spanish (Native proficiency).
- Conversational Proficiency in English.

CERTIFICATIONS

- BIFPC (January 2027).
- SFPC (January 2027).