

# Gustavo Rojas Cantillano

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## SUMMARY

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Experienced in different projects in Business Intelligence with Microsoft Power BI, skilled in leadership, multitasking and project management. Proven track record in delivering projects on time. Recognized for adaptability and excellent communication skills. Proficient in different software. Current pursuing Data Analytics Technician in Grow up Data Analytics.

## SKILLS

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- Management Projects.
- Collaborative.
- Responsible.
- Innovative.
- Teamwork.

## PROFESIONAL SKILLS

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- Power Query.
- DAX.
- Microsoft Excel (Advanced).
- SQL for Data Analytics.
- R, Python, java (Basic).
- Microsoft Power BI (Intermediate).

## WORK EXPERIENCE

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### UNIVERSIDAD NACIONAL (UNA).

*Development Technological Professional.*

Heredia, Costa Rica.

March 2019 - Present.

I manage three web pages, the Transparency Portal and Open Data Portal are the most important, in these pages obtain different types of data and analyze this information for different tools, for example Power BI and Excel for dashboards.

- Desing web page and update information with Joomla Software.
- Data Analysis for different Databases for example Excel, SQL and others.
- Dashboard creation with Power BI using DAX, Power Query, data extraction and integration.
- Created Dashboards for other departments.
- Clean Databases for Open Data Portal.
- Administration of the Application Portfolio Management.

### INSTITUTO COSTARRICENSE DE ELECTRICIDAD (ICE).

*Telecommunications Technical Support.*

San Pedro, Costa Rica.

January 2013 - March 2019.

Technical support for residential clients and enterprise clients, according to technology for example Copper, Fiber and wireless.

- Configuration equipment CPEs and ONTS for residential clients.
- Identified steps to configuration VLANs in enterprise clients.
- Testing connections and analyzing possible causes of damage.
- Coordinate with other Department different problems about the connections.
- DMZ and open ports.

## EDUCATION

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### UNIVERSIDAD NACIONAL (UNA).

*Bachelor of Engineering, Major in System Information.*

Heredia, Costa Rica.

May 2021.

### GROW UP DATA ANALYTICS.

*Specialty, Business Intelligence.*

San Pedro, Costa Rica.

August 2022 - April 2023.

## LANGUAGES

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- Spanish (Native proficiency).
- Conversational Proficiency in English.

## CERTIFICATIONS

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- BIFPC (January 2027).
- SFPC (January 2027).