# Gustavo Rojas Cantillano

Software Engineer



## **PROFILE**

I am a professional with experience in data management and analysis for various web platforms, proactive, results-oriented, versatile, with strong technical and analytical skills to optimize processes and improve decision-making.

I could lead and organize projects and work teams in pursuit of organizational goals.

### SOFT SKILLS

- Emotional Intelligence.
- Teamwork.
- Work Ethic.



### **SKILLS**

- I specialize in web design and maintenance.
- Specialist in data analysis for decision-making.
- Expert in creating dashboards and reports.
- I am skilled in using tools for data extraction and integration.
- Clean databases for web pages.
- Experience in application portfolio management.
- Experience in creating manuals.
- Experience in equipment maintenance.
- Expert in using Excel and Power BI for data analysis.
- Knowledge of SQL.
- I am skilled in using tools like DAX, R, Power Query.
- Experience in integrating information for work teams from different departments.
- Experience in creating reports.
- I am proficient in data storytelling.
- Expert in using Joomla.
- SFPC Certification 2024-2027.
- BIFPC Certification 2024-2027.
- Conversational English B2.
- Valid passport.
- Willingness to relocate.
- B1 driver's license.





#### WORK EXPERIENCE

2019 -Universidad Nacional.

Currently Development Technological Professional.

2007 Instituto Costarricense de Electricidad. 2019 Business Telecommunications Technician

(2018-2019)

Telecommunications Technician

(2013-2018)

**Quality Services Supervisor 1115 – 1193** (2010-2013)

Customer service 1115 – 1193 (2007-2010)



### **EDUCATION**

2024-Master's Degree in Business Intelligence Currently

and Big Data Analytics. European Business School.

Ongoing.

2024-Technician in Data Analytics. Currently Grow Up Data Analytics.

Ongoing.

2024-Master's Degree in Business Intelligence Currently

and Big Data Analytics.

European Business School.

Ongoing.

2008-**Bachelor of Engineering Major in System** 

Information 2021

Universidad Nacional.

Completed.

2008-**Diploma in Computer Application** 

2020 Programming.

Universidad Nacional.

Completed.

### Additional training

- Creation of Virtual Assistants with Copilot Studio.
- Flow Automation with Power Automate.
- Create Your Internet with SharePoint Online.
- Creation of Business Applications with Power Apps.
- Impactful Data Storytelling.
- Introduction to Cybersecurity.
- Introduction to Data Science.
- SQL for Data Analysis.
- Introduction to R for Data Science.
- Intermediate and Advanced Excel.
- Productivity for Business Analysts with AI Assistants.
- Data Analytics for Decision Making.
- Python Essentials 1.
- Specialist in Business Intelligence with Power BI.
- Create Unique User Interfaces in Power BI.
- Design of Dashboards and Reports in Power BI.
- DAX Time-Intelligence Functions Workshop for Power BI.
- Data Manipulation and Transformation with Power Query.
- From Zero to Data Analyst with Power BI.
- Applied Business Intelligence with Power BI.
- Building Data Models in Power Bl.
- Conversational English B2.
- Technician in Active Equipment Maintenance.

In the following section, you can see my references:

Oscar Castro Rojas. Information Security Engineer, Experian. Phone number: +506 8924-4296.

Yendry Hernández Solís. **Professional Planning Analyst, UNA.**Phone number: +506 8310-6027.