**DEFECT** # : ‘**Confirm and book my appointment’ throws error “Sorry, there was an unusual error. Please try again, or feel free to give us a call!”**

**Code version**: \_\_\_\_\_\_;

**Environment**: DEV ;

**Severity**: Major ;

**Priority**: \_\_\_\_\_\_;

**Steps to reproduce the defect**:

1. Navigate to URL : <https://dev.mksp.co> ;

Expected Result: Homepage is opened;

1. On the Homepage provide ZIP code 10038 and click ‘Get pricing’ button;

Expected Result: Part 1 of application is opened;

1. Click Select Plan on Select ‘Walk-in Closet’ card.

Expected Result: Card is flipped to the storage bins selection

1. Insert 4 Bins and click ‘Continue’ button;

Expected Result: The modal window pops up

1. Click ‘Got It’ button

Expected Result: Part 2 of application is opened

1. Make all selections ‘Yes’/’No’ on part 2

Expected Result: Continue button become available;

1. Click ‘Continue’;
2. Expected Result: Part 3 of application s opened
3. Fill Contact details:
4. Full Name = Test Test;
5. Phone Number = (212) 878 5577
6. Email = [test.test@gmail.com](mailto:test.test@gmail.com)
7. Select ‘No’

Expected Result: 1. Continue button become available; 2. Appointment Address form is available.

1. Fill ‘Appointment Address’ details:
2. Appointment Address = 123 William Street, New York, NY, USA;

Expected Result: ‘Confirm and continue’ button becomes available

1. Click ‘Confirm and continue’ button;

Expected Result: Appointment Date and Time section is available now

1. Select **future** Date and Time in ‘Appointment Date and Time’ details;

Expected Result: ‘Confirm and continue’ button becomes available

1. Click ‘Confirm and continue’ button;

Expected Result: Billing Info window become available;

1. In the Billing section, provide with the following credit card info :
2. Credit Card Number : 4111111111111111;
3. Credit Card Expiration Date : 02/22;
4. Credit Card CVC: 222
5. Name on card: Test1 Test1
6. Select ‘Agree with MakeSpace Tersms of Service’;

Expected Result: ‘Confirm and book my appointment’ button become available

1. Click ‘Confirm and book my appointment’ button;

Expected Result: “Your appointment …<date/time>……. is confirmed” message is displayed.

Actual Result: “Sorry, there was an unusual error. Please try again, or feel free to give us a call!”

**Additional defects that were found during testing:**

1. There is no ‘Go to the previous page’ option between Part 1/Part2/Part3.
2. Appointment Date and Time section on Part3 a Time selection is not available, can’t type either when Home page requests only ZIP code information.
3. The ‘Confirm and continue’ button does not become available when Address is populated in Part 3 Appointment Address section, unless user move the cursor to the next field.