

# GURPREET KAUR

UX Researcher / Designer

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## Projects

### University of Chicago's Center for Decision Research

UX Design Consultant | September 2020 - November 2020

- Increased the number and diversity of visitors to CDR's new discovery center in downtown Chicago
- Conducted research to find actionable insights about the visitors' motivations and needs when visiting a museum
- Collaborated with stakeholders, exhibit designers, and team to influence the development of the museum experience
- Designed and facilitated user and stakeholder interviews
- Presented key research findings and provided solutions on how to identify core visitors and strategically meet their needs
- Produced digital outputs based on research findings such as detailed research reports, affinity diagrams, user journey maps, and personas

## Education

### DePaul University

M.S. Human-Computer Interaction

GPA: 4.0

Expected December 2021

### UC Riverside

B.S. Neuroscience

December 2017

## UX Skills

Qualitative Research  
Quantitative Research  
Usability Testing  
Survey Design  
Interviews  
User Journey Maps  
Concept Development  
Lo-fi / Hi-fi Prototyping

## Tools

Adobe XD  
Sketch  
Axure  
Indesign  
Mural  
UserZoom  
Usertesting.com

## Work Experience

### ThermoFisher Scientific

Chemist/Scientist 1 | April 2018 - November 2018

- Optimized LC-MS methods by designing and executing experiments for signal intensity and analytical range
- Improved design, formulation, and characterization of new immunohistochemistry by troubleshooting former assays
- Expanded company guidelines by developing LC-MS methods
- Ensured data authenticity by documenting accurate test results using spreadsheets and workbooks under GDP

## Programming Languages

HTML  
CSS

## Awards and Distinction

CDM MS-MA Graduate Scholarship