

1. For Failed Payment Transactions?

If applicant payment got failed, Can pay again.

Log on <https://sarathi.parivahan.gov.in/sarathiservice>>> select State>> Fee Payments>>E-payments>>Application fees.

2. If LL/DL Test failed does applicant has to pay ?

Applicant has to pay retest fee and proceed with the application

3. If payment request is pending for more than 3 days ?

Please visit concern RTO at cashier's counter to Update pay status. or, if amount not deducted cancel the application and try again.

4. Request sent to Treasury /Merchant Bank but getting pending status?

Sarathi can't clear the application until the Bank server clears the status as Success or Fail. Once Bank gives confirmed status, It will be updated.

Kindly note that applicant payment request will be sent to concerned State Cyber Treasury Gateway/ Merchant bank and if amount was deducted but not updated in the website , user can go through this link check verify pay status.

<https://sarathi.parivahan.gov.in/sarathiservice>

1. select your state 2. click on Fee payment option 3. Click on E payment option 4. Select verify payment and verify your payment.