

# Crowd-Powered Civic Reporting App (Hackathon MVP) PRD

## 1) Summary

A community app where people tap a map, report issues with a photo, and upvote problems so they rise to the top.

## 2) Problem

Cities and neighborhoods struggle to track small but high-impact issues like potholes, overflowing trash, broken signs.

## 3) Goal

Make reporting fast, public, and crowd-ranked.

## 4) Target Users

- Residents: report and upvote issues near them
- Moderators (optional): update status for demo realism

## 5) MVP Features (Hackathon Scope)

### A) Map → Drop Pin → Report

Flow: Open map → Tap to drop pin → Choose category → Add description → Upload photo → Submit.

### B) Browse Nearby Reports

Pins shown on map. Click pin to view details.

### C) Voting (Upvote)

Users can upvote a report once.

### D) Visibility Ranking (Simple Trending)

score = upvotes. Sort descending.

### E) Status Tracking

Statuses: OPEN, IN\_PROGRESS, RESOLVED.

### F) AI Chatbot (Demo Version)

FAQ + tool to answer "What's trending near me?" via `getTrendingReports()`.

### G) Leaderboard

Top users by # reports created or upvotes received.

## 6) Non-Goals (Not in Hackathon)

No notifications, ward routing, escalation emails, duplicate detection, AI photo verification, or comments.

## 7) Pages

- Home Map Page
- Report Modal/Page
- Report Detail Drawer/Page
- Leaderboard Page
- Admin (Optional)

## 8) Data Model

users: id, name, email(optional), createdAt

reports: id, userId, category, description, lat, lng, photoUrl, status, createdAt

votes: id, reportId, userId, createdAt (unique userId+reportId)

## 9) API Endpoints

Reports: POST /reports, GET /reports, GET /reports/:id, PATCH /reports/:id/status

Votes: POST /reports/:id/upvote, DELETE /reports/:id/upvote

Leaderboard: GET /leaderboard

Upload: POST /upload

Chat: POST /chat

## 10) Hackathon Build Plan

Phase 1: Map + create report + pins

Phase 2: Upvotes + trending

Phase 3: Leaderboard

Phase 4: Chatbot

## 11) Demo Script

Report issue → Upvote → Trending → Leaderboard → Ask chatbot.

## 12) Future Hook

AI photo verification to prevent spam + estimate severity.