1. **Animal Care:**
   * First priority - animal living conditions and birth.
   * Ensure care, including feeding, cleaning, and health monitoring.
   * 24/7 staff availability for urgent animal needs.
2. **Health and Veterinary:**
   * Schedule vet availability and set up urgent call notifications.
   * Have round-the-clock staff for emergencies.
3. **Staffing and Operations:**
   * Assign night shift staff.
   * Employees for tasks like ticket selling, coffee service, vet support, and cleaning.
   * Ensure to have more staff during opening and closing hours.
4. **Scheduling and Reporting:**
   * Second priority - Move from manual to automated scheduling.
   * Allow employees to generate reports through the system.
5. **Applications for Roles:**
   * Develop a dedicated app for cleaning staff.
   * Implement online ticketing for visitors.
6. **Efficiency in Ticketing:**
   * Reduce on-site ticket-selling staff.
   * Focus on online ticket sales.
7. **Attractions:**
   * Introduce new exhibitions related to biology and zoo topics.
8. **Animal Records:**
   * Maintain detailed records of animals, including history.
9. **Handling Animal Deaths:**
   * Record reasons for animal deaths.
10. **Statistics:**
    * Track costs and quantities for better financial and operational management.