**Forms app**

**Must**

* Provide a way to automate the scheduling system so that the client does not have to spend their time on Sundays to schedule their employees.
* An option to page the vet so he or she comes for emergencies .

**Should**

* A way to record everything that happens to an animal and its history.
* Allow employees to generate reports through the system.
* Dashboard to track the costs and quantities for better financial and operational management.
* Option to add new exhibitions.
* A dedicated part for cleaning staff.

**Could**

**Won’t**

**Website**

**Must**

* A ticket sales system

**Should**

* Information about the exhibits and its animals.
* Information about the zoo such as its location and opening and closing times.

**Could**

* A way to log in for the employees to see their work schedule.

**Won’t**