**Problem Description**

Zoo Bazaar faces significant challenges due to the lack of a complete administrative system. The current manual processes make it hard to manage employees, animals, and resources efficiently. These manual methods create issues in tracking schedules, locations, and feeding timetables, causing inefficiencies and potential errors.

Challenges:

* **Unclear Requirements:** Henriette's vision for the system isn't well-defined and might change, making it hard to nail down what's needed.
* **Complex Animal Care:** Managing animal welfare is complex, especially tasks like feeding schedules and health check-ups.
* **Manual Processes:** Current methods for tasks like feeding schedules are manual and error-prone, leading to inefficiencies.
* **Priority Confusion:** While animals are prioritized, it's unclear what features or tasks are most important beyond that.
* **Undefined User Roles:** Different employees will use the system, but their specific roles and permissions aren't defined, which could lead to confusion.

**Project goal**

This project aims to build a friendly and efficient administrative system specifically designed for Zoo Bazaar's unique requirements. The main focus is to move away from manual tasks and introduce automation, enhancing overall operational efficiency.

Key Objectives:

* **Automation:** Manual processes will be replaced with automated workflows, optimizing employee information and schedules, animal care tasks, and other resource-related activities.
* **Feeding Timetables:** User-friendly solution for creating and managing feeding schedules, ensuring precision and organization.
* **Online Ticket Sales:** Secure platform for visitors to easily buy tickets online, simplifying the entry process.
* **Events:** System that includes diverse timetables, accommodating events and maintenance schedules.
* **Customer Complaint Handling:** Application to efficiently address and manage customer feedback and complaints, ensuring a positive visitor experience.
* **Employee Portal:** Portal for employees to access information about their schedules, tasks, and personal details.