

Weekly Meeting Report (DUE every Sunday by 11:59 PM)**Group Members:**

Hailey Skoglund
Gus Lipkin
Maverick Hope

Project Title:

Correlating Patient Feedback to Avoidable Readmissions and Patient Experience Outcomes

Week of: 01/16/2021 – 01/23/2021

1. Provide the times and days you spent working on your project (as a group) during this week. List the names of the team members who attended and did not attend the meeting
 - Monday: 12:00-12:50 PM, everyone attended
 - Wednesday: 12:00-12:50 PM, everyone attended
 - Friday: 12:00-12:50 PM, everyone attended
 - Saturday: 12:00-12:50 PM, everyone attended
2. Provide a brief update on the meetings with your sponsor.
 - Jessica responded about Connect Calls data question
 - “Hi Jessica, We spent some time over our winter break looking at the connect calls dataset. Our preliminary analysis seems to show that the follow ups are always made in the same number of phone calls. That is, there is always the same number of phone calls for every question that was answered. I’ve attached a snippet of the output. What could be the reason for this? Perhaps one phone call that covers everything was marked as a different follow up call for each question the patient is flagged for? Or perhaps there are duplicate phone calls if the system isn’t updated right away? Could you clarify if there is something we are missing about this data or if there is something wrong with this dataset? If this question doesn’t make sense over email, would you be available for a quick teams call so we can show you the problem? Thank you, Hailey, Gus & Maverick”
3. Describe what you accomplished or attempted to accomplish over the past week.
 - Finished Research Question 2
 - Emailed Jessica about Connect Calls data question
 - Plan to begin working on Research Question 3
 - Schedule Teams call with Jessica
4. Make sure to mention any difficulties you may have experienced during this week.
 - Waiting on reply about question emailed to Jessica

5. List at least two items you will be working on next week.
 - Begin working on Research Question 3
 - Meet on Teams call with Jessica