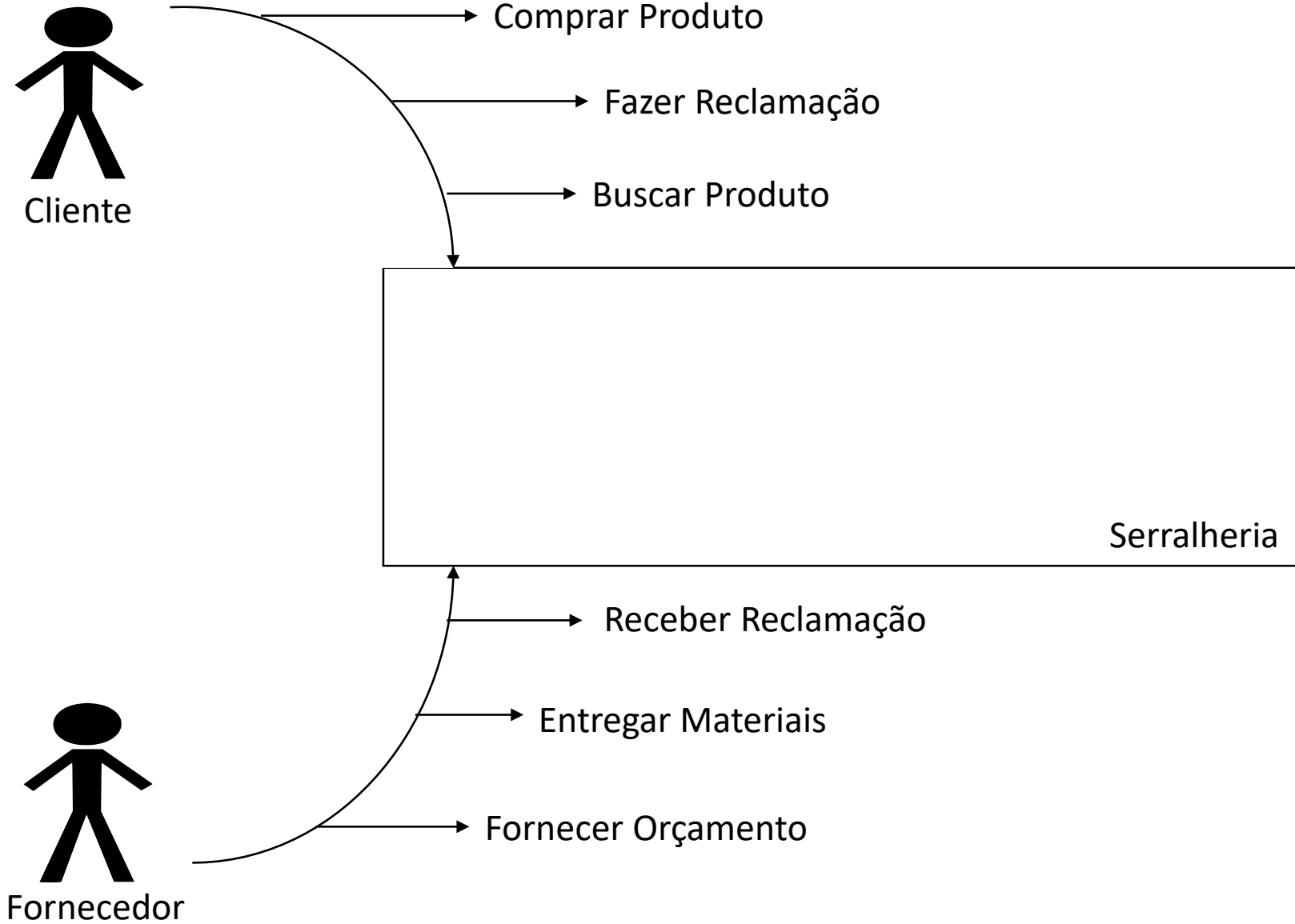


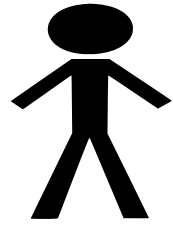
Contexto de Negócio

1

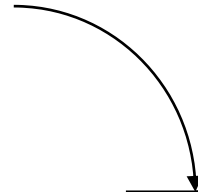


Cenário: Comprar Produto

2



Cliente

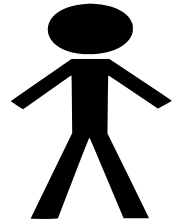


Vendas

Serralheria

Cenário: Comprar Produto

3



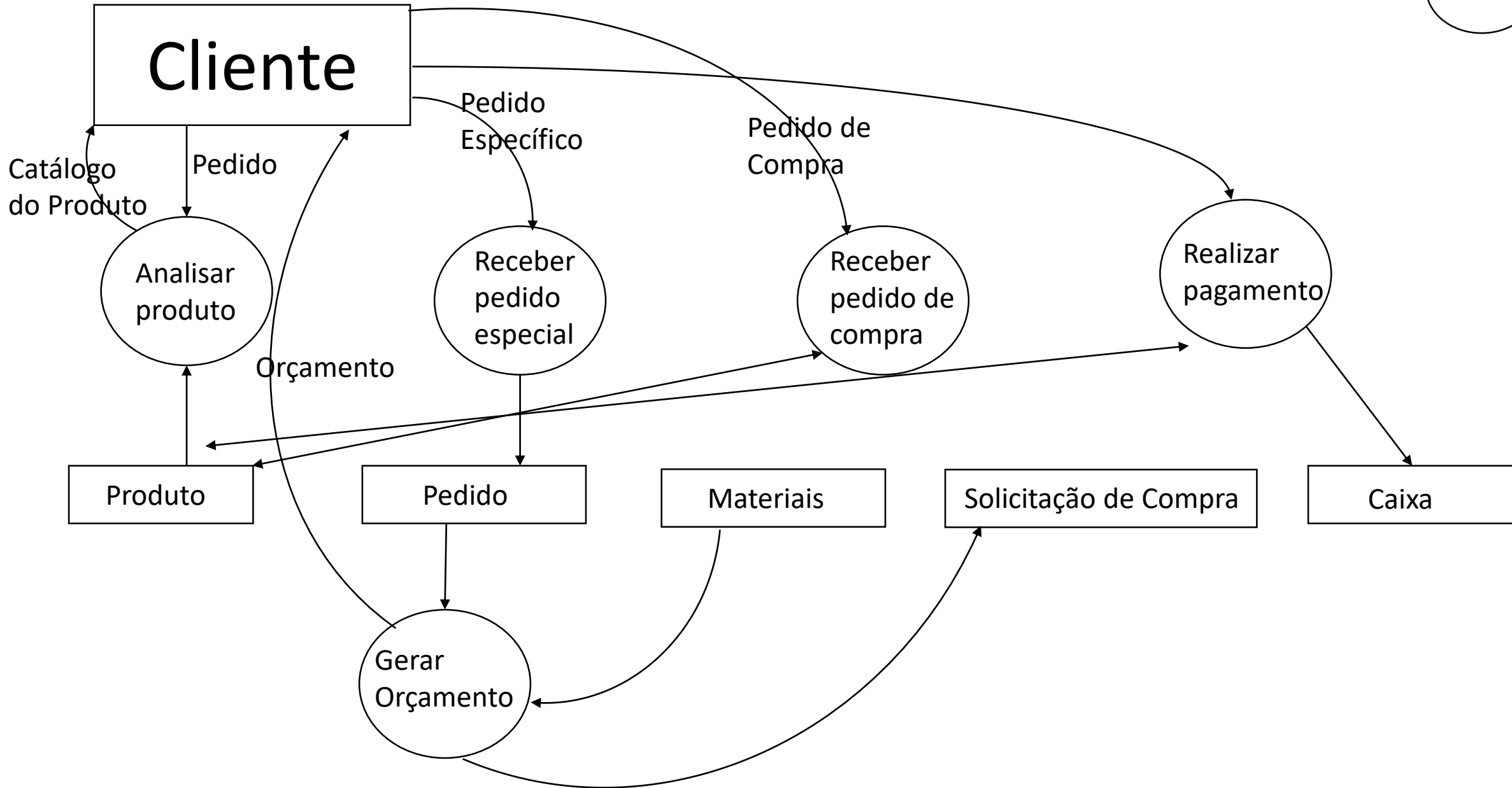
Cliente



Capacidade de Venda

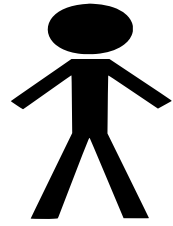
Cenário: Comprar Produto

4

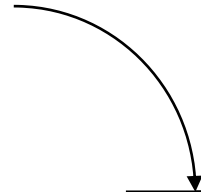


Cenário: Fazer Reclamação

2



Cliente

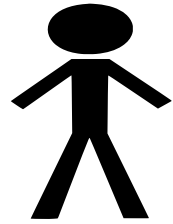


Reclamação

Serralheria

Cenário: Fazer Reclamação

3



Cliente

Reclamação

Receber Devolução

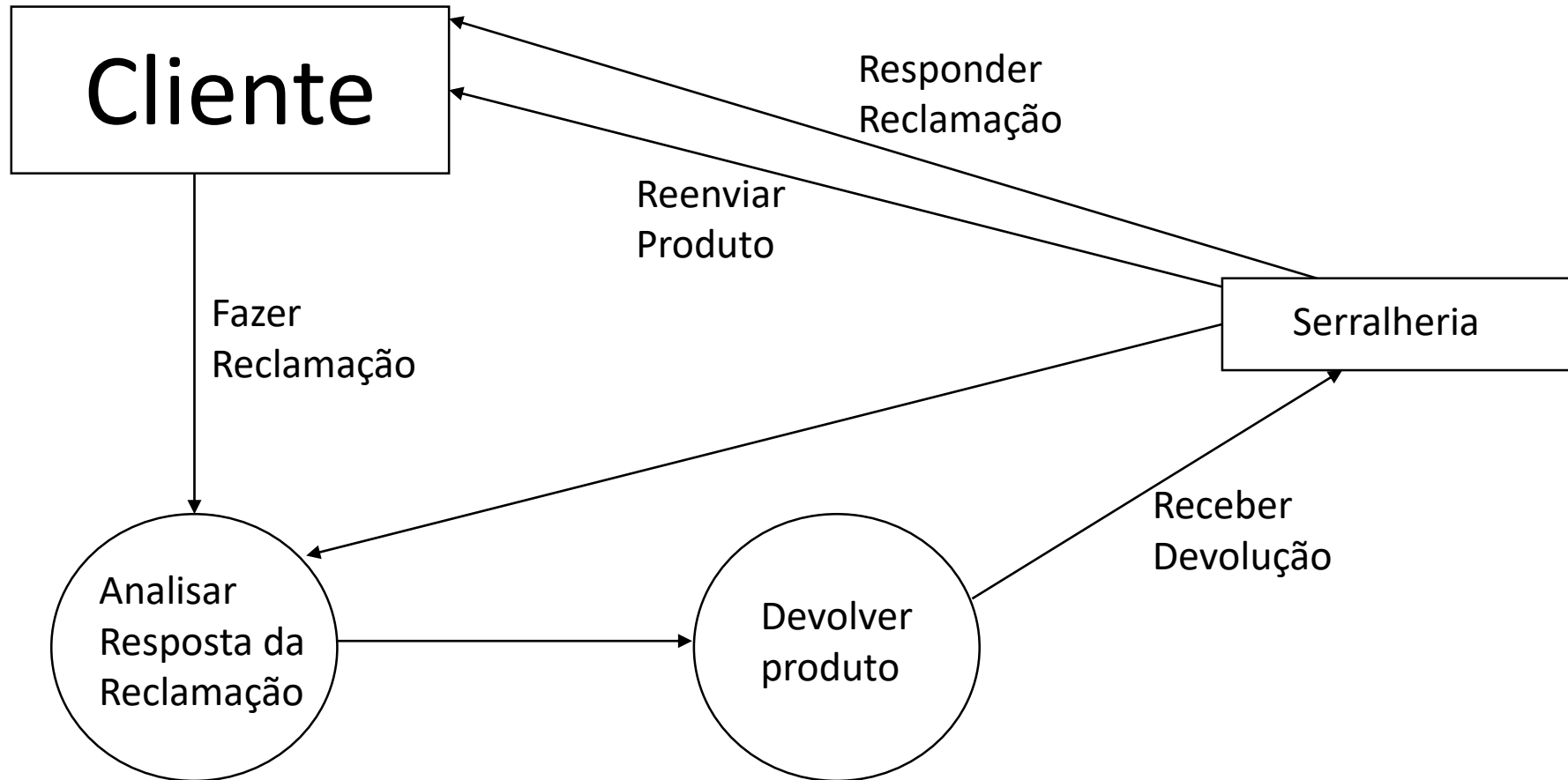
Analisar Reclamação

Receber Reclamação

Analisar Devolução

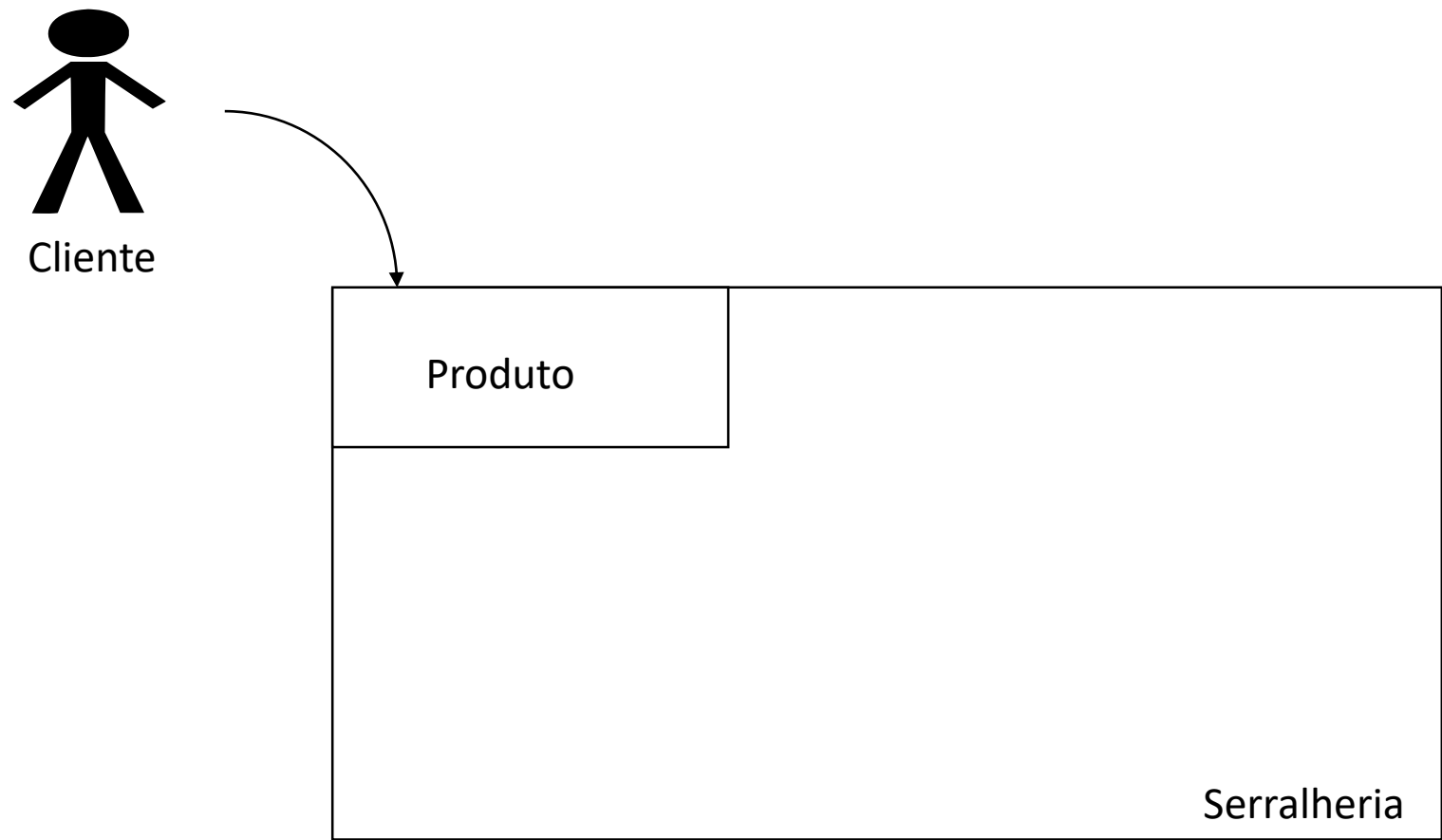
Cenário: Fazer Reclamação

4



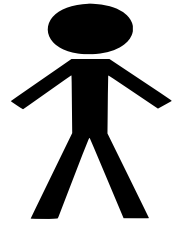
Cenário: Buscar Produto

2

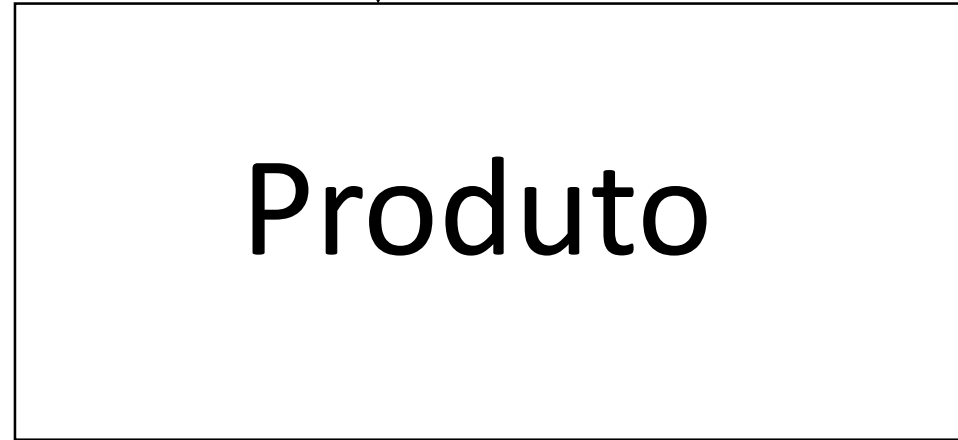


Cenário: Buscar Produto

3



Cliente



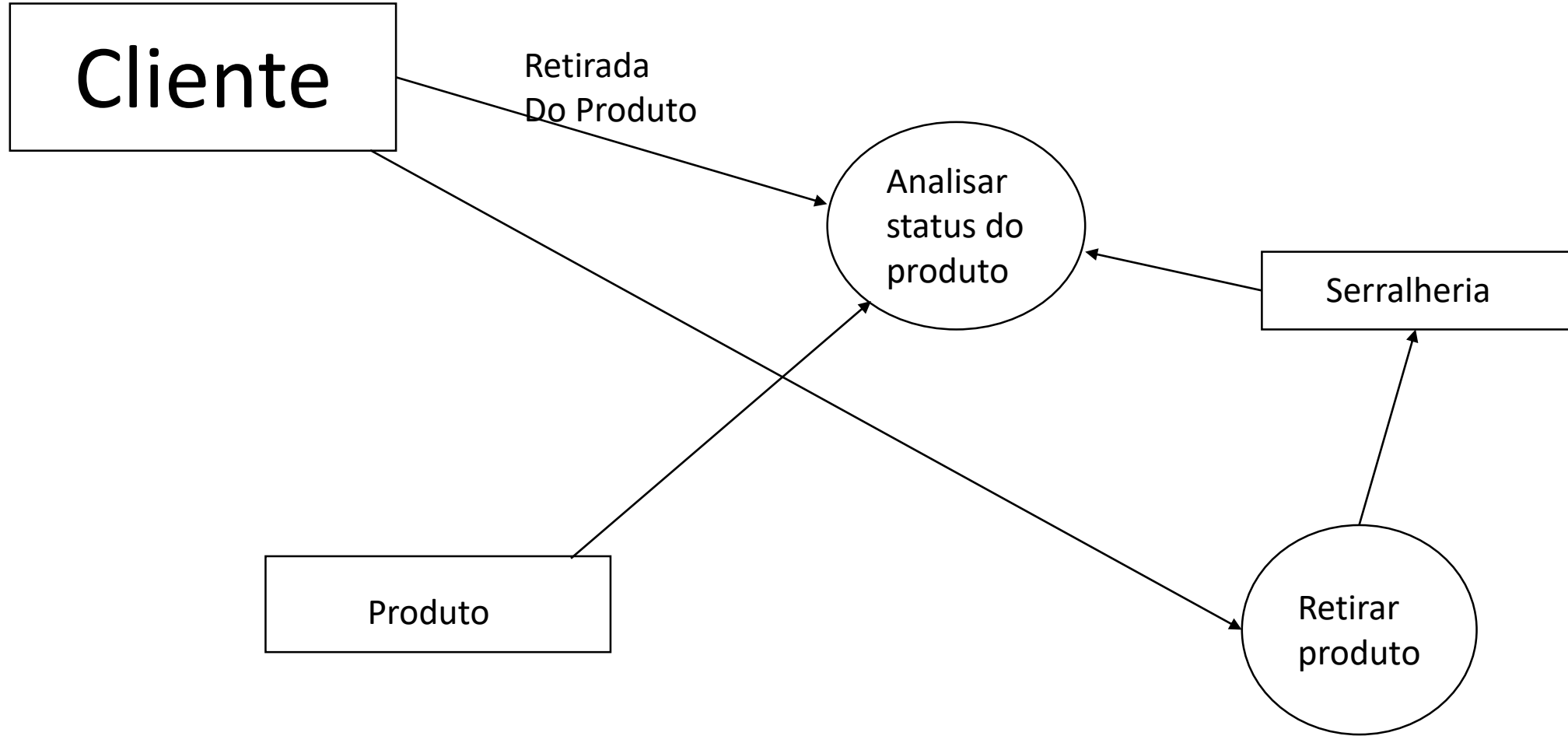
Definir Status do Produto

Informar o cliente para
retirar o produto

Definir se está disponível o
produto

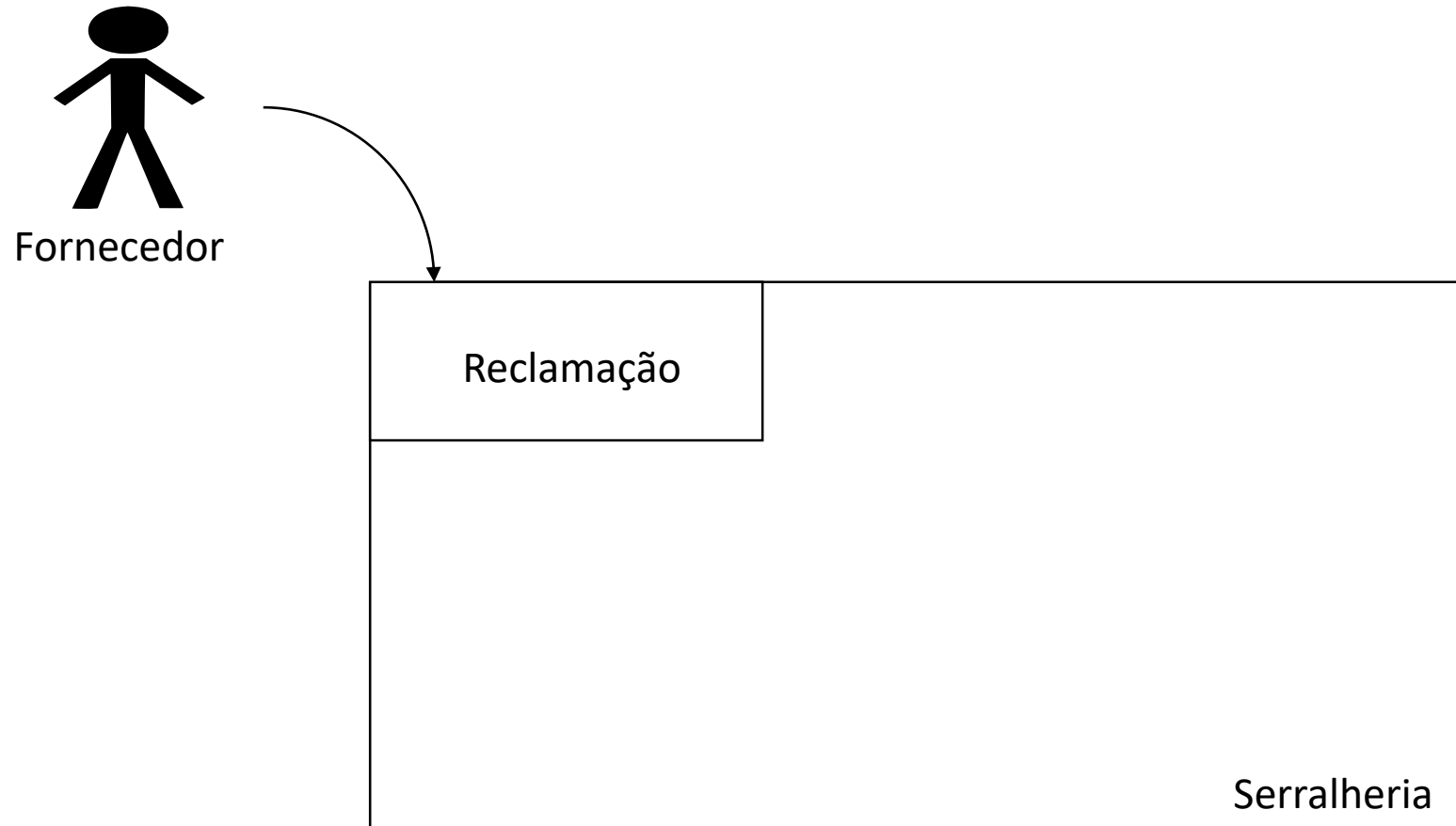
Cenário: Buscar Produto

4



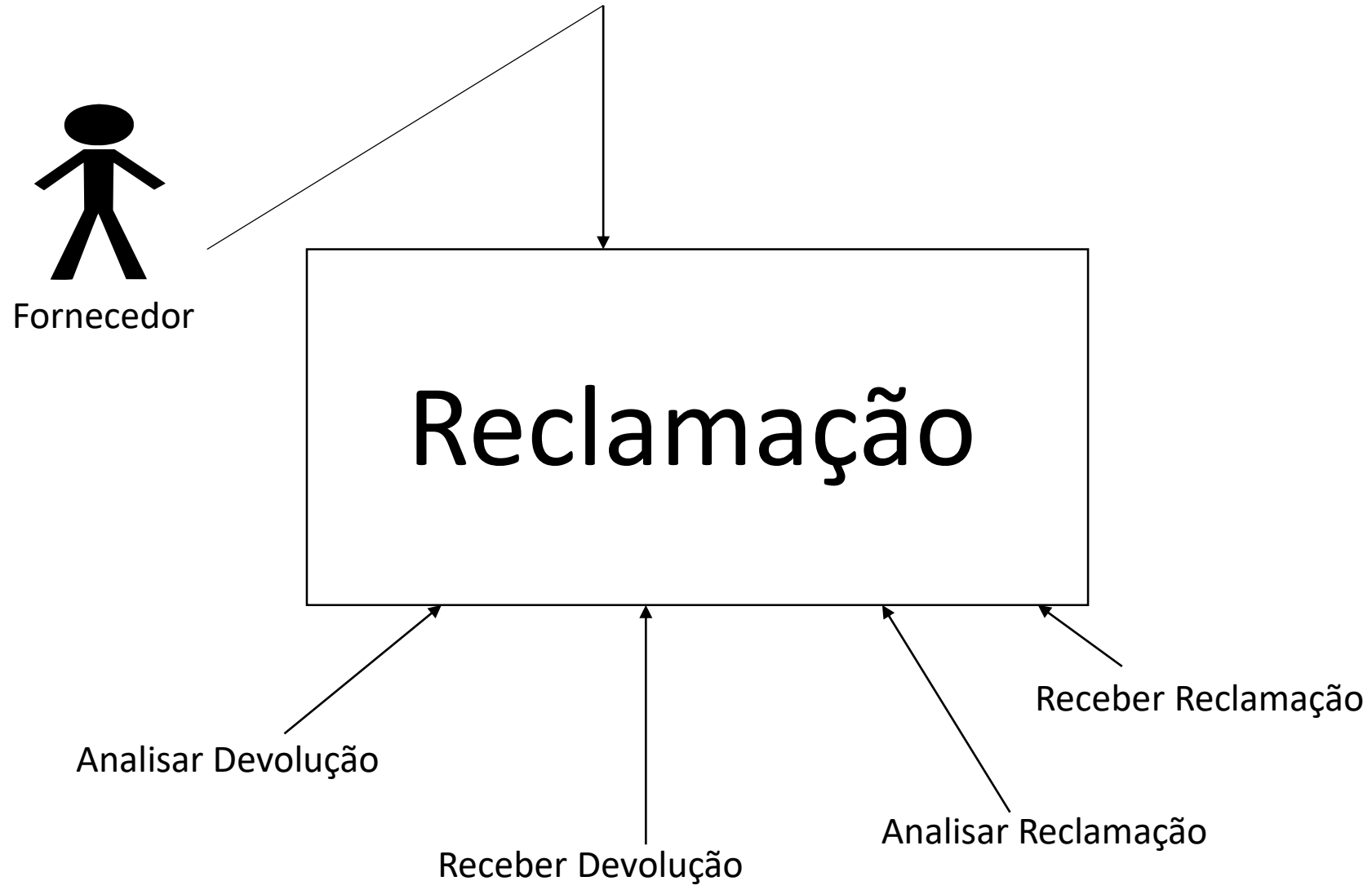
Cenário: Receber Reclamação

2



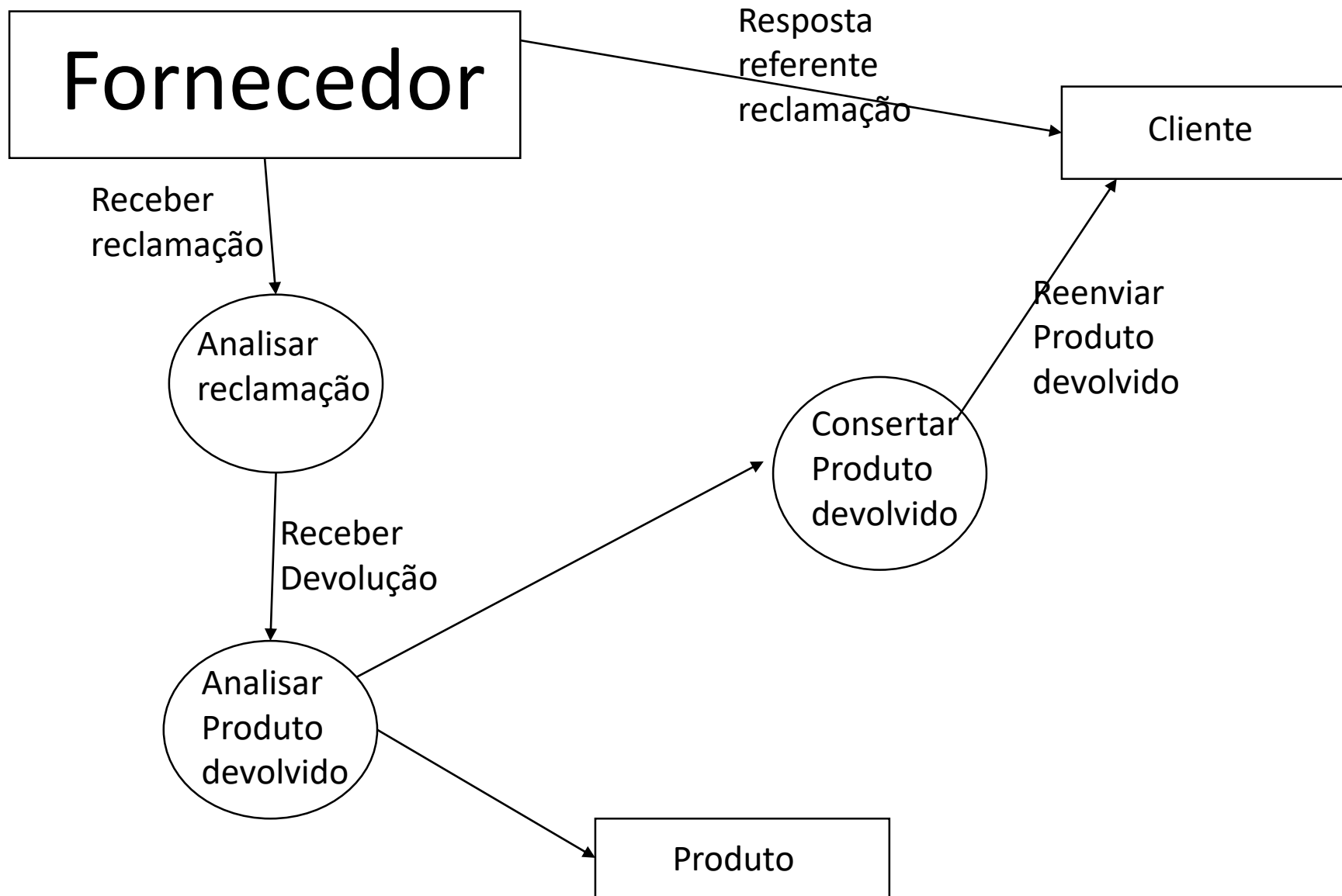
Cenário: Receber Reclamação

3



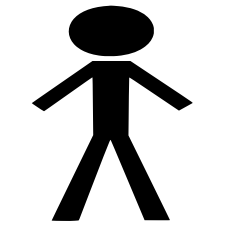
Cenário: Receber Reclamação

4



Cenário: Entregar Materiais

2



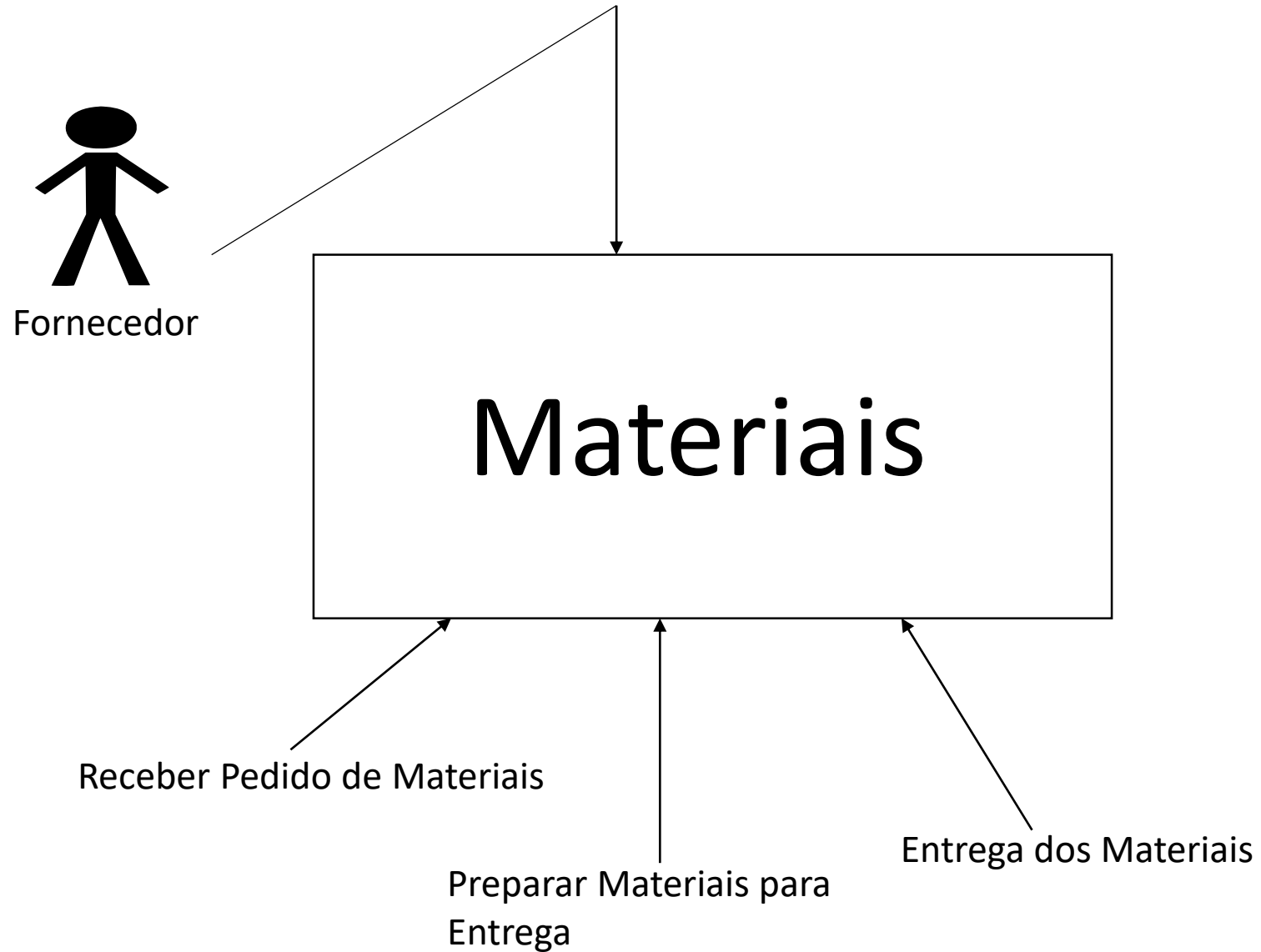
Fornecedor

Materiais

Serralheria

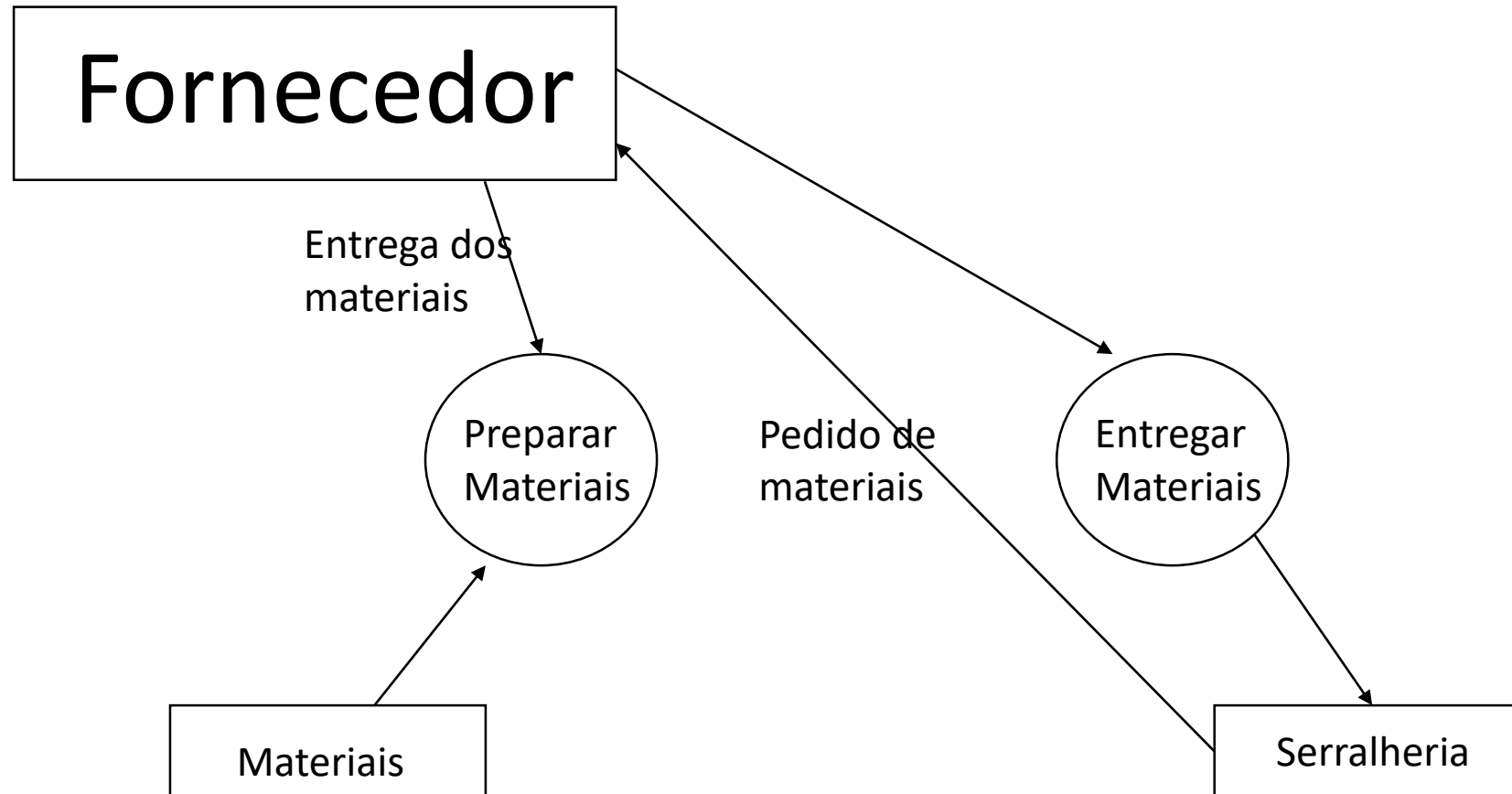
Cenário: Entregar Materiais

3



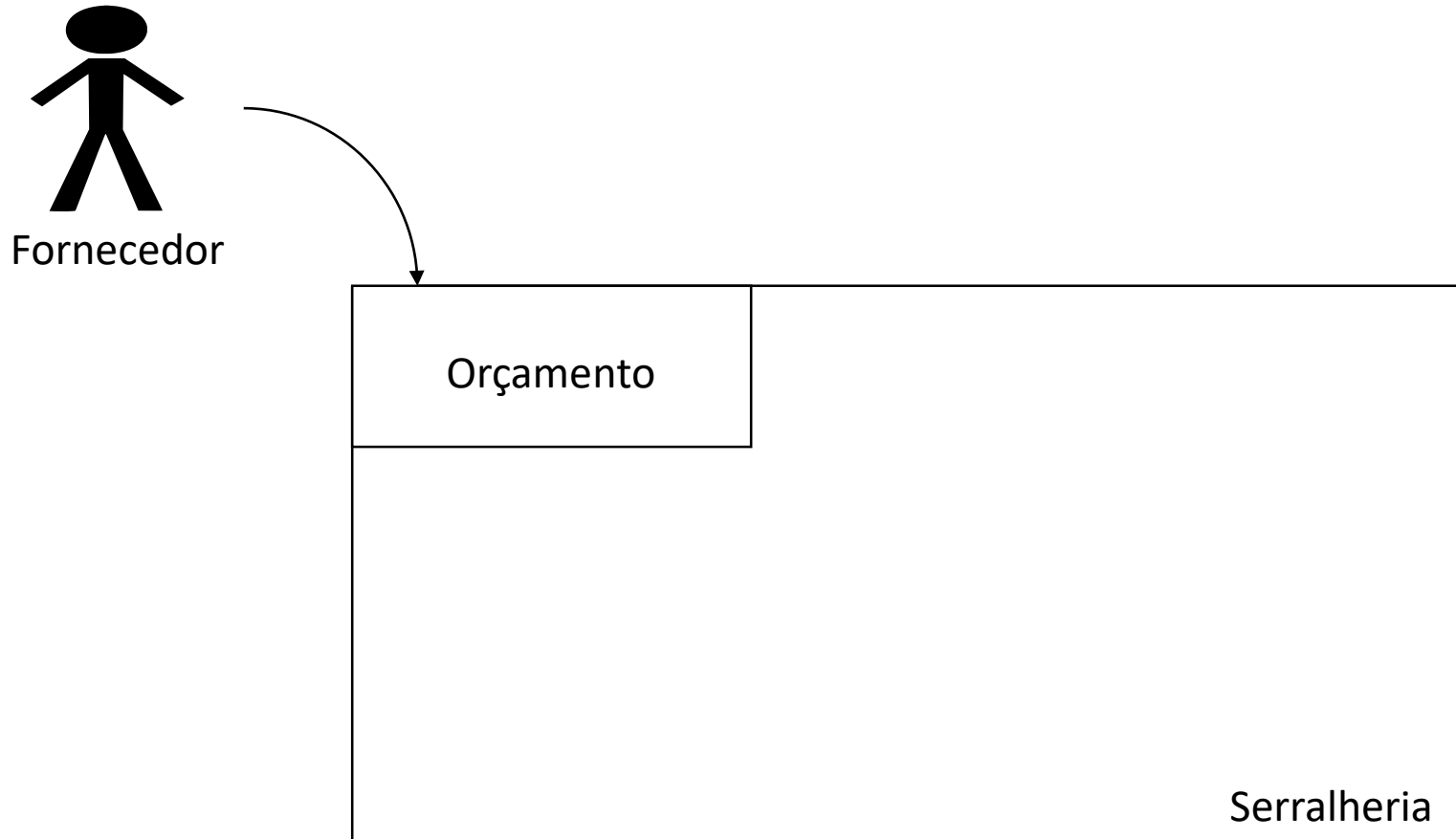
Cenário: Entregar Materiais

4



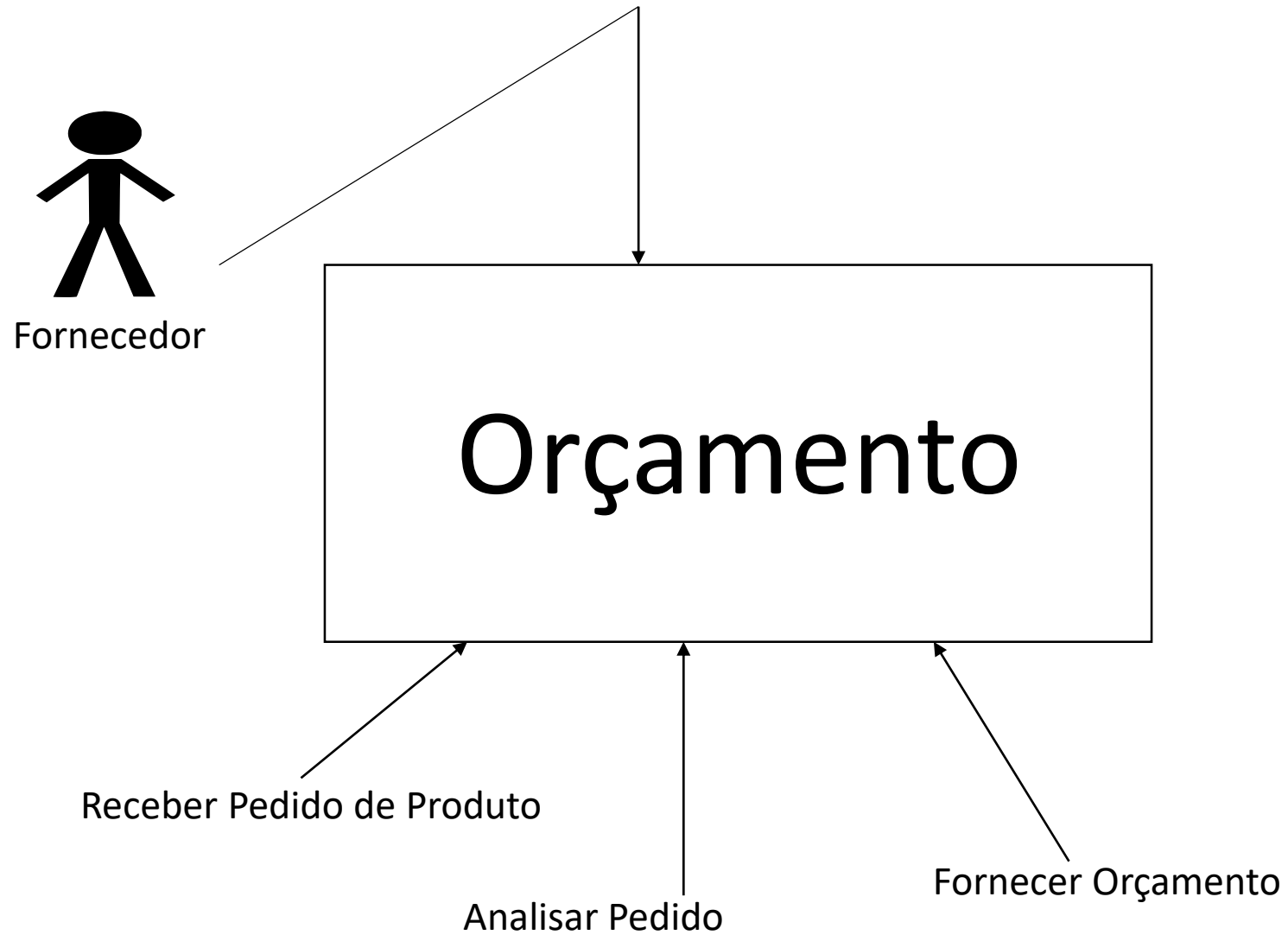
Cenário: Fornecer Orçamento

2



Cenário: Fornecer Orçamento

3



Cenário: Fornecer Orçamento

4

