

# Gustavo Arellano

## Full-Stack Developer

San Francisco Bay Area

408-813-2349 || [gustavo813arellano@gmail.com](mailto:gustavo813arellano@gmail.com)

<https://www.linkedin.com/in/gustavo-arellano> || <https://github.com/gustavoArellano>

## Professional Summary

Enthusiastic and self-motivated Software Engineer using various of programming languages and databases. With expertise in full-stack web development, application development, and object-oriented design. Over 6 years of experience working for Fortune 500 companies taking on roles as a security operator providing customer assistance to providing IT desktop support assisting end-users. Known for detail-oriented with strong problem-solving skills, taking ownership of projects and delivering results, and working and collaborating well with team members.

## Technical Skills

**Languages:** Python, JavaScript (ES5, ES6), TypeScript, HTML/HTML5, CSS/CSS3

**Frameworks:** Angular 4, Flask, Django, Express.JS, Redux

**Technologies:** ReactJS, Mongoose, jQuery, jQuery UI, Ajax, Bootstrap, Node.JS, Socket.IO

**Database:** MySQL, SQLite, MongoDB

**Methodologies:** MVC, OOP, CRUD Operations, RESTful Architecture, Responsive Web Design

**Dev Tools/OS:** AWS EC2, Heroku, GitHub, VS Code, Postman, MySQL Workbench, Windows, MacOS

**SOFT Skills:** Communication, Teamwork/Collaboration, Problem solving, Multitasking, Time management

## Project

\*\*\*\*Link to live project here: [TwoWheelMeetups](#) \*\*\*\* Link to source code here: [GitHub](#)\*\*\*\*

**2Wheel Meetups || Technologies Used: Python, Django, MySQL, HTML5, CSS3, Bootstrap, jQuery, Google API**

This is a web app that helps motorcyclists connect with other local motorcyclists in their area (or area of choice). Users can create a meetup event that would include details about location of meetup, date, time, and other optional details. Users in search of a meetup will be able to search by zip code, listing all the meetups in that zip code.

## Experience

**PayPal's Opportunity Hack, San Jose, CA**

5/2020 to PRESENT

### **Software Engineer (Internship)**

- Lead a team of 6 interns to build an electronic healthcare record management system to help non-profits track their client's demographics and treatments easily through a web application. Collaborate, set up weekly standups between Monday's and Wednesday's to check on everyone's weekly progress.
- Project being built these technologies: ReactJS, Django/Django Rest Framework/Python + MySQL (For user login and registration), NodeJS/JavaScript + MongoDB (For user information, appointments, treatments, demographics).
- Successfully built and deployed MySQL database to keep track of patient's personal data on Heroku.
- Successfully built and deployed an instance on Heroku of staff and patient login and registration features using Django, Django Rest Framework, and Python.
- Successfully implemented API fetches from Django's Rest API into ReactJS frontend code for user's to be able to register and login.

**TekSystems at Apple Inc., San Jose, CA**

10/2018 to PRESENT

### **Support Administrator / Web Developer**

- Successfully improved Apple's new hire onboarding process by developing a web app using ReactJS. The web app provides a friendly UI/UX to smoothen the process of following the many steps in the process as well as using Python scripting to run commands.
- Received excellent feedback for exceeding the learning expectation of the job by demonstrating my expertise in software and equipment troubleshooting within the first week on the job as well as taking on a building of 500 plus end users alone when needed.

- Reduced time spent on inventory by 90% by reorganizing the storage of IT equipment.
- Demonstrated excellent customer service by receiving positive feedback from clients after successfully addressed and resolved clients' technical issues.

**Milestone Technologies at Adobe Inc., San Jose, CA**

05/2017 to 05/2018

***Desktop Support***

- Resolved ticket requests in a timely manner for MacOS and Windows systems catering to the needs of all employees from interns to executives.
- Assisted in testing new laptop/desktop deployment procedures, reducing imaging time from 2+ hours to 15 minutes. This process helped the team deploy double the number of machines in a day, a great success as employees benefited by receiving their laptops in a timely manner without compromising security.
- Demonstrated excellent customer service by receiving positive feedback from clients after successfully addressed and resolved clients' technical issues.
- Resolved user delays in request completion by opening communications with different department increasing efficiency.

**Allied Universal at Visa Inc., Foster City, CA**

01/2014 to 11/2017

***Global Security Operations Center / Security***

- Successfully carried out special detailed assignments assigned by management, completing each assignment by the deadline.
- Successfully train new security guards effectively.
- Contributed in testing new ways to respond to emergency calls fast and effectively in a fast-paced environment.

**Education/Professional Development**

**Coding Dojo Bootcamp** – Certificate of Achievement for PYTHON, JAVA, MEAN

**06/2018 to 09/2018**

**Stride Center** – Certificate of Achievement for CompTIA A+ Certification

**05/2016 to 10/2016**

**Evergreen Valley College** – Concentration in Business Administration

**09/2007 to 05/2011**