

Gustavo Arellano

Full-Stack Developer

San Francisco Bay Area

408-813-2349 || gustavo813arellano@gmail.com

<https://www.linkedin.com/in/gustavo-arellano> || <https://github.com/gustavoArellano>

Professional Summary

Enthusiastic and self-motivated Software Engineer using various of programming languages and databases. With expertise in full-stack web development, application development, and object-oriented design. Over 6 years of experience working for Fortune 500 companies taking on roles as a security operator providing customer assistance to providing IT desktop support assisting end-users. Known for detail-oriented with strong problem-solving skills, taking ownership of projects and delivering results, and working and collaborating well with team members.

Technical Skills

Languages: Python, Java, JavaScript (ES5, ES6), TypeScript, HTML/HTML5, CSS/CSS3

Frameworks: Angular 4, Spring Boot, Flask, Django, Express.JS

Technologies: Mongoose, jQuery, jQuery UI, Ajax, Bootstrap, Node.JS, Socket.IO

Database: MySQL, SQLite, Mongo DB

Methodologies: MVC, OOP, CRUD Operations, RESTful Architecture, Responsive Web Design

Dev Tools/OS: AWS EC2, GitHub, VS Code, Spring Tool Suite, Postman, MySQL Workbench, Windows, MacOS

SOFT Skills: Communication, Teamwork/Collaboration, Problem solving, Multitasking, Time management

Projects

2Wheel Meetups || Technologies Used: Python, Django, MySQL, AWS, HTML5, CSS3, Bootstrap, jQuery, Google API

This is a web app that helps motorcyclists connect with other local motorcyclists in their area (or area of choice). Users can create a meetup event that would include details about location of meetup, date, time, and other optional details. Users in search of a meetup will be able to search by zip code, listing all the meetups in that zip code.

Collect & Trade || Technologies Used: Java, Spring Boot, MySQL, AWS, JSP/HTML, CSS3, Bootstrap, jQuery

An Ecommerce store where you can buy, sale, and trade collectibles. Similar to eBay and Amazon, when it comes to buying an item you can just click on the "Buy" button, and it's yours after checkout, first come first serve. If you have an item to trade, then you can directly message the seller if they are interested. Selling is very simple and easy, you can just take a picture of the product, post, and wait for it to sale.

The Macro Tracker || Technologies Used: Angular, JavaScript, Node.JS, Express.JS, MongoDB (NoSQL), AWS, HTML5, CSS3, Bootstrap, API

This web app helps people track their macronutrients the simplest way possible, whether your goals are for losing, gaining, or maintaining weight. You will have the option to switch between maintaining, gaining, and losing weight. Each option will provide you your daily recommended calorie intake to help you reach your goals.

Experience

TekSystems at Apple Inc., San Jose, CA

10/2018 to PRESENT

IT Administrator

- Received excellent feedback for exceeding the learning expectation of the job by demonstrating my expertise in software and equipment troubleshooting within the first week as well as taking on a building of 500 plus end users alone when needed.
- Reduced time spent on inventory by 90% by reorganizing the storage of IT equipment.
- Demonstrated excellent customer service by receiving positive feedback from clients after successfully addressed and resolved clients' technical issues.

Milestone Technologies at Adobe Inc., San Jose, CA

05/2017 to 05/2018

Desktop Support

- Resolved ticket requests in a timely manner for MacOS and Windows systems catering to the needs of all employees from interns to executives.
- Assisted in testing new laptop/desktop deployment procedures, reducing imaging time from 2+ hours to 15 minutes. This process helped the team deploy double the number of machines in a day, a great success as employees benefited by receiving their laptops in a timely manner without compromising security.
- Demonstrated excellent customer service by receiving positive feedback from clients after successfully addressed and resolved clients' technical issues.
- Resolved user delays in request completion by opening communications with different department increasing efficiency.

Allied Universal at Visa Inc., Foster City, CA

01/2014 to 11/2017

Global Security Operations Center / Security

- Successfully carried out special detailed assignments assigned by management, completing each assignment by the deadline.
- Successfully train new security guards effectively.
- Contributed in testing new ways to respond to emergency calls fast and effectively in a fast-paced environment.

Proactive Business Solutions, San Francisco Bay Area

09/2016 to 08/2017

IT Technician

- Helped in performing preventative maintenance and follow good cable management practices.
- Successfully kept inventory, asset management organized at all times.
- Achieved in completing troubleshooting issues present for each workstation in the building on time.

Education/Professional Development

Coding Dojo Bootcamp – Certificate of Achievement for PYTHON, JAVA, MEAN

06/2018 to 09/2018

Stride Center – Certificate of Achievement for CompTIA A+ Certification

05/2016 to 10/2016

Evergreen Valley College – Concentration in Business Administration

09/2007 to 05/2011