Gustavo Arellano
Full-Stack Developer

San Francisco Bay Area
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Professional Summary

Enthusiastic and self-motivated Software Engineer using various of programming languages and databases. With expertise in full-stack web development, application development, and object-oriented design. Over 6 years of experience working for Fortune 500 companies taking on roles as a security operator providing customer assistance to providing IT desktop support assisting end-users. Known for detail-oriented with strong problem-solving skills, taking ownership of projects and delivering results, and working and collaborating well with team members.

Technical Skills

Languages: Python, Java, JavaScript (ES5, ES6), TypeScript, HTML/HTML5, CSS/CSS3
Frameworks: Angular 4, Spring Boot, Flask, Django, Express.JS, Redux
Technologies: ReactJS, Mongoose, jQuery, jQuery UI, Ajax, Bootstrap, Node.JS, Socket.IO
Database: MySQL, SQLite, Mongo DB
Methodologies: MVC, OOP, CRUD Operations, RESTful Architecture, Responsive Web Design
Dev Tools/OS: AWS EC2, GitHub, VS Code, Spring Tool Suite, Postman, MySQL Workbench, Windows, MacOS
SOFT Skills: Communication, Teamwork/Collaboration, Problem solving, Multitasking, Time management

Project

*****Link to live project here: **TwoWheelMeetups** **** Link to source code here: **GitHub*****
2Wheel Meetups || Technologies Used: Python, Django, MySQL, AWS, HTML5, CSS3, Bootstrap, jQuery, Google API
This is a web app that helps motorcyclists connect with other local motorcyclists in their area (or area of choice). Users can create a meetup event that would include details about location of meetup, date, time, and other optional details. Users in search of a meetup will be able to search by zip code, listing all the meetups in that zip code.

Experience

TekSystems at Apple Inc., San Jose, CA   10/2018 to PRESENT
IT Administrator
- Successfully improved Apple's new hire onboarding process by developing a web app using HTML5, CSS3, and JavaScript. The web app provides a friendly UI/UX to smoothen the process of following the many steps in the process.
- Received excellent feedback for exceeding the learning expectation of the job by demonstrating my expertise in software and equipment troubleshooting within the first week as well as taking on a building of 500 plus end users alone when needed.
- Reduced time spent on inventory by 90% by reorganizing the storage of IT equipment.
- Demonstrated excellent customer service by receiving positive feedback from clients after successfully addressed and resolved clients' technical issues.

Milestone Technologies at Adobe Inc., San Jose, CA   05/2017 to 05/2018
Desktop Support
- Resolved ticket requests in a timely manner for MacOS and Windows systems catering to the needs of all employees from interns to executives.
- Assisted in testing new laptop/desktop deployment procedures, reducing imaging time from 2+ hours to 15 minutes. This process helped the team deploy double the number of machines in a day, a great success as employees benefited by receiving their laptops in a timely manner without compromising security.
- Demonstrated excellent customer service by receiving positive feedback from clients after successfully addressed and resolved clients' technical issues.

- Resolved user delays in request completion by opening communications with different department increasing efficiency.

Allied Universal at Visa Inc., Foster City, CA   01/2014 to 11/2017
Global Security Operations Center / Security
- Successfully carried out special detailed assignments assigned by management, completing each assignment by the deadline.
- Successfully train new security guards effectively.
- Contributed in testing new ways to respond to emergency calls fast and effectively in a fast-paced environment.

Proactive Business Solutions, San Francisco Bay Area   09/2016 to 08/2017
IT Technician
- Helped in performing preventative maintenance and follow good cable management practices.
- Successfully kept inventory, asset management organized at all times.
- Achieved in completing troubleshooting issues present for each workstation in the building on time.

Education/Professional Development
Coding Dojo Bootcamp – Certificate of Achievement for PYTHON, JAVA, MEAN   **06/2018 to 09/2018**
Stride Center – Certificate of Achievement for CompTIA A+ Certification   **05/2016 to 10/2016**
Evergreen Valley College – Concentration in Business Administration   **09/2007 to 05/2011**