Andressa Dalecio Long

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PROFESSIONAL SUMMARY

Visual designer professional with 2+ years background in Digital Design, Figma and Adobe Creative Cloud. Advanced proficiency in wireframing and prototyping, passionate about helping people and found in design a way to do that while keeping the creativity alive. Skilled in problem solving, multi-task, and a keen eye for strategic and creative thinking. Seeking to effectively collaborate with developers and designers, deliver successful results with a team through a professional and efficient communication.

WORK EXPERIENCE

LinkedIn Bellevue, WA

LinkedIn Office Administrator, Full-time

2023

- Contingent worker for LinkedIn Bellevue office through Aston Carter/Cushman&Wakefield, successfully assisted an average of 300 employees and visitors per week.
- Responsible for the installation and setup of TDS machine system, ensuring seamless functionality and user-friendly experience.
- Conducted data entry tasks, maintained databases, and generated reports as needed.
- Provided exceptional customer service to clients, partners, and employees, resolving inquiries and issues efficiently and on time.
- Managed confidential files and records, ensuring proper organization, security, and compliance with company policies.

Cultural Care Seattle, WA Au Pair, Full-time 2017-2019

- Managed a family household and provided 45 hours/week of childcare while living with a hostfamily. Gave support and planned routines while studying and adapting to a new culture and environment.
- Professional and personal development. Learned leadership, time-management, analytical skills and how to face professional challenges.
- Learned quick problem-solving, applying de-escalating techniques when necessary.
- Ability to work in a multicultural environment, improved my communication skills and fluency in English.

Influencia Agency Sao Paulo, Brazil 2015-2016

Visual Designer, Full-time

- Full-service marketing agency with expertise in digital strategy and content.
- Worked with stakeholders and developers as the only designer in the team, increased my ability of decision making and creative problem solutions.
- Created and published content on client's social media, increased the reach through a clean and user-centered design while followed client's guidelines.

 Provided exceptional customer service to 500k+ followers. Had direct contact with costumers, identified their needs and analyzed the digital experience, taking opportunities to build better visual interaction.

Kantar Ibope Media

Sao Paulo, Brazil 2013-2014

Media Broadcast Quality Control Specialist, Full-time

- Responsible for quality control of media broadcast programs and commercials.
- Collected data, reported information, and classified media according to pre-established criteria, maintaining strong attention to detail.

EDUCATION & CERTIFICATIONS

UX Design Certificate School of Visual Concepts Seattle, WA Media	2023-2024
Creative Project Management AAS Shoreline Community College	2022
Graphic Design Degree Cruzeiro do Sul University Sao Paulo, Brazil	Graduated 2016

SKILLS

- **Design**: Sketching, Wireframing, Prototyping, Design Systems, Style Guide, User Experience Design, User Interface Design, Mobile App Design, Usability Testing, Basic HTML, Basic CSS, Basic JavaScript
- Research: User Research, User Interviews, Competitive Analysis, User Flows, Site Mapping
- Software/Tools: Figma, Miro, Adobe XD, After Effects, Meta Business.
- **Soft Skills:** Leadership, Communication, Critical Thinking, Problem Solving, Collaboration, Creativity, Agile Mindset, Attention to Detail, Adaptability, Time Management, Project Management, Organization, Multi-tasking, Innovation, Task Delegation, Decision Making
- Microsoft: Excel, Word, PowerPoint, Access, Outlook, OneNote
- Language: Excellent communication skills in English and Portuguese.