# Gustavo Rafael Rodrigues

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**Aims**: Explore new experiences in search of essential knowledge to reach higher levels. Promote innovative activities that not only enrich an individual's career, but also boost the company's growth.

## Resume

Studying 5th phase of Information Systems. Now working in the R&D networks segment. More than a year of experience with internship and extension projects in Research and Development with Information Technology Management.

## Academic Background

• Bachelor of Technology – BTech – Information Systems – Faculdade Estácio de Sá, Florianópolis – Ending on 12/2026

## Languages

• Portuguese – Native
• English – Intermediary B1

## Professional Experience

**Intelbras,** São José
**Higher Education Intern (01/2023 – 06/2024)**
• Testing, validation, development, and bug mapping for fiber optic products;
• Creating web manuals using HTML, CSS, and JavaScript;
• Conducting field tests, gathering feedback, and documenting the entire experience with partner providers;
• Front-end development for web applications with ReactJS;
• Customer support and assistance when direct help from the R&D team is required, primarily focused on firmware customization processes;
• Task delegation, schedule organization, and travel planning.

**Intelbras,** São José
**Product Development Assistant (06/2023 – Present)**
• Developing Python scripts for data analysis and querying;
• Performing tasks using agile methodologies through Jira;
• Providing direct support and pre-sales assistance to clients, including travel;
• Assisting in the development of new products, meeting specified technical requirements;
• Supporting development, testing, and implementation of hardware and software for new products and/or modifications;
• Assisting in troubleshooting hardware, software, and product issues on the production line;
• Executing and validating item registration and their characteristics in the corporate system;
• Creating product structures following Intelbras processes to organize and facilitate production;
• Assisting in developing test routines and training for products, using software, spreadsheets, and applications to ensure proper functionality;
• Monitoring product testing in compliance with Intelbras standards and procedures, ensuring adherence to regulations and legislation;
• Participating in the assembly oversight of the initial batches of projects and products.

## Courses and Certifications

• Certification in Simple Project Management – Intelbras – 07/2024

- Certification in Agile Management – Intelbras – 07/2024
- Certification in Agile Methodologies – Intelbras – 05/2024
- Certification in Automated Testing with Selenium and Java – Udemy – 04/2024
- Certification in App Development with Flutter – Udemy – 08/2023
- Certification in Web Development with Python and Django – Digital Innovation One – 04/2021
- Certification in Payroll – Grupo Maxxima – 12/2019
- Certification in Accounting – Grupo Maxxima – 12/2019
- Certification in Administration – Grupo Maxxima – 11/2019

## Systems, Tools, and Knowledge

- Microsoft Office Suite – Intermediate
- Robot Framework – Basic
- React JS – Basic
- Python – Basic
- Management – Intermediate
- Pre-sales – Intermediate
- Shell Script – Basic
- Linux – Basic
- Networking – Intermediate

## Additional Information

- LTD – Cyber Security (https://protejaseuidoso.netlify.app)

Served as project manager for a college extension project. We developed a repository with cybersecurity information for older adults and conducted seminars to engage the target audience with the project.