



# The era of autonomous logistics is here

Orchestrate trusted agents to resolve exceptions, protect margins, and never miss an SLA

## Never let another exception ruin your day

Disruption hits without warning. One port strike, new tariff, geopolitical shock, or carrier failure—and costs spike, SLAs collapse, and customers rage. Siloed bots and advisory AI only flag the problem while people still do the fixing.

Agentic AI changes that. Camunda gives AI agents the governed backbone they need to reason, decide, and act across your most critical processes—turning chaos into an automated, policy compliant resolution with full visibility and control at every step.

**45%****Less development time****2x faster****to launch new services****408%****ROI in three years**

## Turn your strategic vision into reality

### Reimagine every process

Unify people, systems, and AI agents to resolve exceptions before they escalate and keep operations moving.

### Deploy agentic AI with confidence

Embed AI agents into governed processes that enforce guardrails, enable human approvals, and provide end-to-end auditable visibility.

### Accelerate time to value

Go live with AI-driven capabilities in weeks and show ROI fast through reduced delay, and faster recovery cycles.

**Cargo**

*“Camunda is a driving force for DB Cargo in the realm of digitalization as process automation and the information obtained during process execution supports continuous process optimization.”*

# The foundation for autonomous logistics

One platform orchestrates everything from deterministic processes to dynamic AI agents with complete governance and control



## Scale without limits

Run millions of processes every day, from split-second rerouting to more complex customs clearance and exception investigations.



## Open by design

Use any AI model, integrate any system, and code in any language while keeping full control over how freight flows across your network.



## Build once, reuse everywhere

Standardize processes and agent components that work across carriers, terminals, business units, regions, transportation modes.



## Adapts to your needs

Version and evolve processes and agents safely without disrupting live shipments.



**Hapag-Lloyd**



"With that clarity and insight from Optimize, we are not just reflecting on where we are, we are also setting sites on where we are going."

"Before Camunda it was a black box – we saw the start and end, nothing in between. Finally we have live visibility and can talk about what's happening inside our processes to improve them."

"The step towards executable process models was easy with Camunda BPM because more than any other BPM system, Camunda BPM consistently works with BPMN 2.0."

## Transform your logistics and transportation operations with confidence

Whether you're modernising legacy TMS, resolving exceptions with agentic AI, or building the autonomous logistics network of tomorrow, Camunda provides the enterprise agentic automation platform and expertise to deliver results at scale.

