



# Close the AI gap in insurance

Automate complex claims and servicing with AI agents you can trust.

## Every day, your teams price risk, settle claims, and investigate fraud.

Catastrophe losses, climate volatility, and inflation are squeezing margins. Yet most AI projects still sit in pilots and point tools providing limited value.

High-volume, complex case work hides dozens of handoffs and rekeyed fields between core systems and spreadsheets. This work that drives loss ratios or leakage still relying primarily on people.

Camunda combines deterministic workflows and dynamic AI agents on a single platform. You can safely automate more of the high-stakes journeys across underwriting, claims, and servicing without losing control.

**45%****Less development time****7x****Increased analyst capacity****90%****Faster customer onboarding**

## Turn your strategic vision into reality

### Reimagine every process

Connect people, systems, and AI agents across departments so cases move from first notice to resolution with minimal human effort.

### Deploy agentic AI with confidence

Design and deploy AI agents into regulated flows with guardrails, human-in-the-loop, and audit trails for every quote or claim.

### Accelerate time to value

Stand up new, AI-powered capabilities in weeks instead of months by building on an orchestration layer.

**“**

“Thanks to Camunda, we **increased the automation rate by more than 65%** and **reduced average claim process time by over one-third.**”



U.S. Department  
of Veterans Affairs

# The foundation for autonomous operations

One platform orchestrates everything—from deterministic processes to dynamic AI agents—with complete governance and control.



## Scale without limits.

Run millions of processes for both straight-through flows and complex, case-driven work.



## Open by design

Connect any AI models and integrate existing policy, claims, and data platforms so agents can act with the full context of the customer and risk.



## Build once, reuse everywhere

Turn best-practice flows like FNOL triage, policy verification, and fraud checks, into reusable components you can adapt to new markets.



## Adapts to your needs

Deploy on premises or any cloud. Version and evolve processes and agents safely without disrupting the business.

**PROVINZIAL**



**HDI**

“We’re already using Camunda as our **orchestration layer**, and it was **easy to add the AI and IDP capabilities** into that orchestration.”

“Camunda’s scalability addressed our company's growth as we extended into multiple states, ensuring **we are well-equipped for future expansions.**”

**“Process orchestration is foundational to our strategy,** especially as it integrates every technology, and **provides transparency around AI.**”

## Transform your carrier with confidence

Whether you’re modernizing existing processes or pioneering agentic AI in core domains like claims, underwriting, and policy servicing, Camunda gives you the unified platform and expertise to innovate with less risk.

