**3.2.3 External Requirements**

The Car Rental software application and its services must be in full compliance with the regulatory, ethical, and legal requirements of The Republic of Albania.

The Car Rental application system should ensure that the vehicles offered for rental comply with the technical norms on vehicle safety and emissions set by the Albanian government. The software should also be designed to comply with the personal data protection regulations, ensuring that the personal data of customers is kept secure and confidential. Additionally, the system should be capable of generating accurate and complete financial reports. Finally, the application software should be designed to comply with the consumer protection regulations, ensuring that the rental agreement terms and conditions are clear and transparent for the customers.

3.2.3.1 Regulatory Requirements:

* Compulsory Insurance in the Transport Sector (no. 10076, dated 29.05.2009)
* Law for Merchants and Trade Companies (no. 9901, dated 17.04.2008)
* Law on Personal Data Protection (no. 9887, dated 10.03.2008)
* Law on Electronic Communications (no. 9918, dated 19.05.2008)
* Law For Licenses, Authorizations and Permits in The Republic of Albania (no. 10 081, dated 23.02.2009)
* Law for Consumer Protection (no. 9902, dated 17.04.2008)

3.2.3.2 Ethical Requirements:

* Albanian Constitution, Article 18
* Law on Personal Data Protection (no. 9887, dated 10.03.2008)

3.2.3.3 Legislative Requirements:

* Road Code of The Republic of Albania (no. 8378, dated 22.07.1998)
* Value Added Tax Law (no. 92/2014, dated 24.07.2014)
* Income Tax Law (no. 8438, dated 28.12.1998)