

# Guy Lamdan

ISR AEL · guylamdan00@gmail.com

## PROFILE

Experienced customer service and sales manager with high technical skills.

Dedicated to providing solutions and maintaining good communication with customers in a fast-paced highly technical environment.

Proven ability to establish great workflow in a limited schedule.

Highly motivated, hard-working, team player.

## EMPLOYMENT HISTORY

### Assistant Manager, Bike Way Jerusalem

Sep 2020 — Present, Jerusalem

- I am in charge of sales, inventory, and store workflow managing.
- I provide solutions to customers and employees using my knowledge and experience from many years of working in the field.
- Headed the store's upgrade into computerized ERP and inventory management.
- Inserted a workflow system to improve the store's repair workshop efficiency.

### Bicycle Mechanic, La-Medavesh bike store

Jan 2016 — Sep 2020, Kibutz Be'eri

- Between the years 2017-2020 I managed the store's repair workshop.
- I was in charge of providing technical solutions for a wide range of problems in customers' bicycles using the knowledge I acquired working as the secondary mechanic in the store.
- Managed the workshop's customer relations and made sure to provide any of the customers' needs.
- Managed the workshop's inventory and workflow.

## EDUCATION

### Sha'ar Ha-Negev regional school, Graduate

Sep 2003 — Jun 2015, Sha'ar Ha-Negev District

During my high school years I was a cadet pro cyclist.

- 2011 - Israel XCM mountain bike national champion, ages 13-14.
- 2011 - Israel XCO mountain bike Vice-champion, ages 13-14.
- 2013 - Israel road racing national champion, ages 15-16.
- 2013 - Israel national road cycling team member, ages 15-16.
- 2013 - 2nd place at the West-Spain track cycling championship.
- 2014 - I was accepted to Wingate Academy of sports.

## COURSES

### Unreal Engine C++ Development, Udemy

May 2020 — May 2021

## REFERENCES

References available upon request

## DETAILS

Israel

0546325909

DATE OF BIRTH

03.06.1997

## LANGUAGES

Hebrew	Native speaker
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English	Native speaker
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## HOBBIES

Playing guitar.

Stock trading.

Playing tennis.