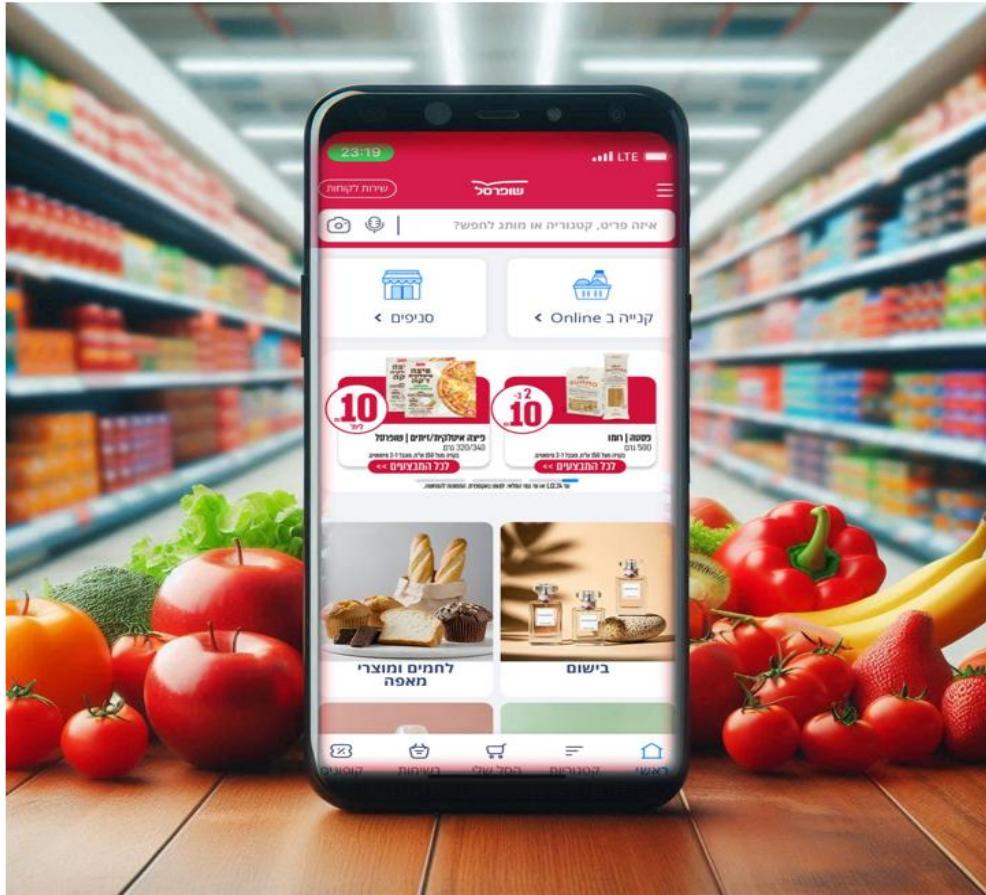


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Software Test Report

שופרול App



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Purpose

This report summarizes the testing results for the [Shufersal app](#). The purpose of this document is to summarize the testing activities and results for the Shufersal mobile app. It provides a comprehensive assessment of the app's user experience, functionality, and compatibility across multiple platforms, devices, operating systems, and network conditions.

Environment:

 **Application Version:** Shufersal app version 4.3.7

 **Platforms:** iOS 18.2 / Android 9

 **Devices:** iPhone 13 mini / Samsung Galaxy A8

 **Network:** Wi-Fi and Mobile Data

For bug reporting and test management, I utilized [Jira](#) and [TestRail](#).

The report documents identified defects while evaluating key mobile-specific features such as battery consumption, memory usage, internet connectivity, and interactions with device functionalities (camera, barcode scanning, voice search, and location services).

By providing clear insights into usability and technical aspects, it supports stakeholders in making informed decisions about the app's readiness for release, ensuring it meets quality, performance, and security standards.

Application Overview

The **Shufersal app** is designed to provide a seamless and convenient shopping experience. The app enables users to browse and purchase groceries online, receive tailored promotions, organize shopping lists, and track deliveries. Additional features include a store locator, loyalty rewards, and barcode scanning for quick product identification.

The web application, which is accessible on both desktop & mobile, provides a convenient and efficient online shopping experience for customers to purchase groceries, household essentials, and other products.



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Test Tree



Presented with xmind

Testing Strategy

My testing strategy involved a deep understanding of the app's purpose and user base. By segmenting the app into specific testing areas, I conducted a rigorous testing process, the results of which are summarized in the following table:

Test Type / Area	Description
Smoke/Sanity	Verify basic functionality and critical features
Functionality	Test all features and user flows to ensure correct behavior
Login/Registration	Verify user registration and login processes
Home Page	Test the main page's layout, content, and navigation
Shopping Cart	Test adding, removing, and modifying items in the cart
Search Box	Verify search functionality and results
Delivery	Test delivery options, address input, and delivery time selection
Payment	Test payment methods, checkout process, and order confirmation
Categories	Test product categorization and filtering
Personal Area	Test user profile management, settings, and preferences
My Shopping Lists	Test creating, editing, and using shopping lists
Coupons	Test applying and redeeming coupons
My Orders	Test order history, tracking, and returns
Hamburger Menu	Test the functionality and navigation of the mobile hamburger menu
Footer Navigation Menu	Test the footer's navigation links and information
Usability - UX/UI	Evaluate user experience and interface design
GUI	Test the graphical user interface for consistency and appearance
Compatibility	Test the app's compatibility with different devices and operating systems
Interrupts /	Test the app's behaviour when interrupted by calls,

Notifications	messages, and other notifications
Interfaces	Test the integration with internal phone interfaces (camera, microphone, location)
Installation	Test the app's installation process and initial setup
Performance	Test the app's speed, responsiveness, and resource usage
Security	Test the app's security measures to protect user data
Accessibility	Test the app's usability for users with disabilities
Localization	Test the app's language and cultural adaptation
Survival & Recovery	Test the app's ability to recover from errors and crashes
Load	Tests performance under heavy but expected load
Stress	Tests behavior under extreme, beyond-capacity conditions
API	Test the app's API endpoints and data exchange



TestRail Customizations

To enhance the comprehensive testing coverage of the Shufersal app, I have expanded the range of test cases by adding new **Case Types** within **TestRail's Administration** section. These new case types include:

1. Functional Negative
2. GUI
3. Internal Interfaces
4. External Interfaces
5. Stress
6. Load
7. Survival & Recovery
8. Localization
9. Interrupts / Notifications

The default "Usability" test type was renamed to "**Usability (UX / UI)**" to provide more specific information about the testing scope.

A second "**Untested**" test type was added and marked as "This status is a final status" in order to be showed in the main test run pie chart (Administration -> Customizations -> Result Statuses -> "Unnamed 1" -> change name to "Untested" -> mark the checkbox "This status is a final status").

During this project, I gained valuable experience in managing test cases within TestRail. I optimized my workflow by efficiently organizing, moving, and copying test cases between sections, leading to improved test management and documentation. This experience has strengthened my ability to structure and streamline the testing process.

STD By TestRail

ID	Section	Type	Title	Status
C1	E2E בדיקות 	Smoke & Sanity	Verify user registration, products browsing, adding products to cart, delivery, payment, and order confirmation email delivery	Pass
C2	E2E בדיקות	Smoke & Sanity	Verify user login, search for a product, add to cart, apply a coupon, checkout, payment, order confirmation, and saving the order as a new wish list	Pass
C3	E2E בדיקות	Smoke & Sanity	Verify user login, browsing product categories, adding multiple products to cart, updating quantities, removing items, and proceeding to checkout	Pass
C4	E2E בדיקות	Smoke & Sanity	Verify user login, browsing products, adding to wishlist, reviewing wishlist, adding items from wishlist to cart, and proceeding to checkout	Pass
C5	E2E בדיקות	Smoke & Sanity	Verify user login, placing an order, tracking order status, and receiving order confirmation and delivery notification	Pass
C6	הרשמה למועדון הלוקוחות 	Functional	Verify clicking the 'Registration' link navigates the user to the 'Members club registration' page	Pass
C7	הרשמה למועדון הלוקוחות	Functional	Verify that as a member club - entering a valid ID number (041851255) and a valid email address (guy@gmail.com), then clicking the 'Continue' button, navigates the user to the registration page	Pass
C8	הרשמה למועדון הלוקוחות	Functional	Verify that as a member club - entering a valid ID number (041851255) and a valid phone number (054-5296378), then clicking the 'Continue' button, navigates the user to the registration page	Pass
C9	הרשמה למועדון הלוקוחות	Functional	Verify that if a user is not a member club - clicking the 'Continue the registration process' button navigated the user to the registration page	Pass
C10	הרשמה למועדון הלוקוחות	Functional	Verify that a user can successfully register using valid data for all required fields (041857895, 0545-296789, guy@gmail.com, 17/04/1991, 123456fg)	Pass
C11	הרשמה למועדון הלוקוחות	Functional	Verify that a verification code is sent to the mobile phone during the registration process for the members club program	Pass
C12	הרשמה למועדון הלוקוחות	Functional	Verify clicking 'Send me a new verification code' triggers the sending of a new verification code to the registered mobile phone	Pass

C13	הרשמה למועדון הלקוחות	Functional	Verify successful registration to the members club program by entering a valid verification code received during the registration process	Pass
C14	הרשמה למועדון הלקוחות	Functional Negative	Verify that entering a valid ID number and an incorrect email address (guy@gmail.com) prevents login and registration for club members and displays an appropriate error message	Fail SA-1
C15	הרשמה למועדון הלקוחות	Functional Negative	Verify that appropriate error messages are displayed for invalid data entered in registration fields (first & last name, ID number, phone number, email address, date of birth, password)	Pass
C16	הרשמה למועדון הלקוחות	Functional Negative	Verify that appropriate error messages are displayed for empty fields during registration	Pass
C17	הרשמה למועדון הלקוחות	Security	Verify that sensitive user data is securely transmitted and stored during the registration process	Untested
C18	התחברות למועדון מועדון 	Functional	Verify successful app launch and navigation to the login page	Pass
C19	התחברות למועדון מועדון	Functional	Verify user can switch between 'Login with SMS' / 'Login with Password' screens	Pass
C20	התחברות למועדון מועדון	Functional	Verify successful user login with valid credentials (ID number and one of the following: email, phone number, member club number, or the last 4 digits of a Shufersal credit card)	Fail SA-4
C21	התחברות למועדון מועדון	Functional	Verify clicking the 'Receive a member club number' link in the 'Login with SMS' screen opens the correct dialog box	Pass
C22	התחברות למועדון מועדון	GUI	Verify the correct appearance of the 'I forgot my club member number' dialog box	Fail SA-2
C23	התחברות למועדון מועדון	Functional Negative	Verify that appropriate error message is displayed for invalid data entered in the 'I forgot my member club number' dialog box fields	Fail SA-3
C24	התחברות למועדון מועדון	Functional Negative	Verify that appropriate error messages are displayed for invalid data entered in the 'Login with SMS' screen fields	Fail SA-5
C25	התחברות למועדון מועדון	Functional Negative	Verify that appropriate error messages are displayed for invalid data entered in the 'Login with password' screen fields	Fail SA-6
C26	התחברות למועדון מועדון	Functional	Verify the successful delivery of the member club number via registered email or phone	Pass

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C27	התחברות לקוחות מועדון	Functional	Verify that the app allows login using a valid ID number (041851356), email address (guy@gmail.com), or mobile phone number (0545296873) and redirects the user to the home page	Pass
C28	התחברות לקוחות מועדון	Functional	Verify the ""Forgot Password"" functionality allows users to reset their password successfully	Pass
C29	התחברות לקוחות מועדון	Security	Verify that sensitive user data is securely transmitted and stored during the login process	Untested
C30	התחברות לקוחות מועדון	Security	Verify the app blocks the user after multiple incorrect password attempts	Pass
C31	התחברות לקוחות מועדון	Load	Verify login functionality with valid credentials (ID number: 041851465, email: guylevi811@gmail.com) under heavy system load and multiple users	Untested
C32	שורת חיפוש 	Functional	Verify the search box can be used to search for products by name, brand, or keywords	Pass
C33	שורת חיפוש	Functional	Verify the search box can be cleared to start a new search	Pass
C34	שורת חיפוש	Internal Interfaces	Verify the search box can be used to search for products by barcode	Pass
C35	שורת חיפוש	Internal Interfaces	Verify the search box can be used to search for products using voice commands	Pass
C36	שורת חיפוש	Functional	Verify the search results are displayed based on the search query 'Tea'	Fail SA-7
C37	שורת חיפוש	Functional	Verify the search results are displayed based on the search query 'Black tea'	Fail SA-8
C38	שורת חיפוש	Functional	Verify the search results are relevant to the search query 'Rice cakes'	Fail SA-9
C39	שורת חיפוש	Functional	Verify the search results can be filtered by category or other criteria (relevance, price, popularity, brand, etc.)	Pass
C40	שורת חיפוש	Interrupts / Notifications	Verify application behavior during a network switch or interruption (Wi-Fi to mobile data, slow Wi-Fi, flight mode, or no connection) while performing a product search	Pass
C41	שורת חיפוש	Interrupts / Notifications	Verify the app's behavior when the network is disabled (no internet connection) while performing a product search	Fail SA-10
C42	שורת חיפוש	Performance	Verify that the search functionality displays a list of products within the acceptable response time after entering a product name in the search box	Pass

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C43	שרות חיפוש	GUI	Verify the correct appearance of the search box throughout the app (e.g., alignment, size, color, font, placeholder text)	Fail SA-11
C44	שרות חיפוש	Interrupts / Notifications	Verify that the user can answer an incoming call or interact with an incoming message or notification and seamlessly resume product search without data loss or disruption	Pass
C45	שרות חיפוש	Interrupts / Notifications	Verify that the user can initiate an outgoing call or send an outgoing message and seamlessly resume product search without data loss or disruption	Pass
C46	שרות חיפוש	Security	Verify that the search box is secure against SQL injection attempts, such as using special characters (' , " , ; , --) and SQL queries (e.g., DROP TABLE users; SELECT * FROM users)	Untested
C47	דף הבית 	Functional	Verify clicking the 'Customer service' button directs the user to the correct page	Pass
C48	דף הבית	Functional	Verify clicking the 'Buying online' link opens the correct menu	Pass
C49	דף הבית	Functional	Verify clicking the 'Branches' link opens the correct menu	Pass
C50	דף הבית	Functional	Verify clicking 'The nearest delivery from the supermarket' link redirects the user to the 'Delivery Availability from the Supermarket' page	Pass
C51	דף הבית	Functional	Verify clicking the discounts slider redirects the user to the discounts gallery	Pass
C52	דף הבית	Usability (UX)	Verify the user can smoothly navigate through the discount slider images in both forward and backward directions	Pass
C53	דף הבית	GUI	Verify the correct display of the discounts slide bar	Pass
C54	דף הבית	Functional	Verify the ability to activate & add featured coupons to cart directly from the coupons gallery	Pass
C55	דף הבית	GUI	Verify the correct display of the coupons gallery	Pass
C56	דף הבית	Functional	Verify clicking the 'View all coupons' link redirects the user to the coupons page	Pass
C57	דף הבית	Functional	Verify the ability to add featured discounted products to cart directly from the discounted products gallery	Pass
C58	דף הבית	GUI	Verify the correct display of the discounted products gallery	Pass
C59	דף הבית	Functional	Verify clicking the 'View all discounts' link redirects the user to the discounted products page	Pass
C60	דף הבית	GUI	Verify the correct display of category names and pictures in the categories gallery	Fail SA-12
C61	דף הבית	Functional	Verify clicking the 'Perfumes' link redirects the user to the correct category page	Pass

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C62	דף הבית	Functional	Verify clicking the 'Breads and bakery products' link redirects the user to the correct category page	Pass
C63	דף הבית	Functional	Verify clicking the 'Health and nature green' link redirects the user to the correct category page	Pass
C64	דף הבית	Functional	Verify clicking the 'Baby world' link redirects the user to the correct category page	Pass
C65	דף הבית	Functional	Verify clicking the 'Return and cancellation policy' link redirects the user to the correct page	Pass
C66	דף הבית	Functional	Verify clicking the 'Locate branch' link redirects the user to the correct page	Pass
C67	דף הבית	Functional	Verify clicking the 'Nutrition labels' link opens the correct dialog box	Pass
C68	דף הבית	GUI	Verify the correct display of the app's logo	Fail SA-13
C69	דף הבית	GUI	Verify the correct display of buttons on the home page	Fail SA-14
C70	דף הבית	GUI	Verify consistency of colors and appearance between website and mobile app	Pass
C71	שירות לקוחות 	Usability (UX)	Verify the ability to get back to app's home page from customer service page	Fail SA-15
C72	Online קניות 	Functional	Verify clicking the 'Choose from previous orders' link redirects the user to the correct page	Pass
C73	Online קניות	Functional	Verify clicking the 'My Lists' link redirects the user to the correct page	Pass
C74	Online קניות	Functional	Verify clicking the 'All supermarket discounts' link redirects the user to the correct page	Pass
C75	סניפים 	Functional	Verify clicking the 'Digital services in branch' link redirects the user to the correct page	Pass
C76	סניפים	Functional	Verify clicking the 'Branch Discounts' link redirects the user to the correct page	Pass
C77	סניפים	Functional	Verify clicking the 'Branch Locator' link redirects the user to the correct page	Pass
C78	שירותים דיגיטליים בסניף 	Localization	Verify clicking 'Select Branch' displays the nearest supermarket branches first when location access is enabled	Pass
C79	שירותים דיגיטליים בסניף	Localization	Verify clicking 'Select Branch' displays an appropriate message when location access is disabled	Pass
C80	איתור סניף 	Localization	Verify the app displays the nearest supermarket branches first when location access is enabled	Pass
C81	איתור סניף	Localization	Verify the app functions correctly when location access is disabled	Pass
C82	איתור סניף	Functional	Verify the correct display of supermarket branches based on the input in the search box	Pass

C83	איתור סניף	Internal Interfaces	Verify correct display of supermarket branches based on microphone voice search	Pass
C84	איתור סניף	Localization	Verify the app functions correctly when microphone access is disabled	Fail SA-16
C85	זמינות משלוחים 	Functional	Verify the availability of delivery and self-pickup options	Pass
C86	זמינות משלוחים	Functional	Verify the correct calculation of delivery charges based on the delivery options	Pass
C87	זמינות משלוחים	Functional	Verify the availability of different delivery slots and time windows	Pass
C88	זמינות משלוחים	Functional	Verify the ability to select a preferred delivery slot	Pass
C89	זמינות משלוחים	Functional	Verify the ability to select a preferred self-pickup location	pass
C90	זמינות משלוחים	Functional	Verify the display of estimated delivery location and time	Pass
C91	זמינות משלוחים	Functional	Verify the ability to track the order status for delivery orders	Pass
C92	זמינות משלוחים	Functional	Verify the ability to cancel or modify a delivery or self-pickup order	Pass
C93	זמינות משלוחים	Functional	Verify the notification system for order updates, delivery confirmations, and reminders via SMS or email	Pass
C94	זמינות משלוחים	GUI	Verify the correct display of buttons on the 'Delivery availability' page	Fail SA-17
C95	זמינות משלוחים	Usability (UX)	Verify buttons provide a seamless and user-friendly Interaction experience	Fail SA-18
C96	מבצעי הרשת 	Functional	Verify the correct display of filtration options in the dialog box menu	Pass
C97	מבצעי הרשת	Functional	Verify product display when applying a single filter (GALA HOME)	Pass
C98	מבצעי הרשת	Functional	Verify product display when applying multiple filters (Super sale, Dairy products, Organic)	Pass
C99	מבצעי הרשת	Functional	Verify product display when applying a brand filter (Tnuva, Bauer)	Pass
C100	מבצעי הרשת	Functional	Verify the reset filter functionality	Pass
C101	מבצעי הרשת	Functional	Verify product count update after applying filters	Pass
C102	קטגוריות 	Functional	Verify the logical organization of product categories and subcategories	Pass
C103	קטגוריות	Functional	Verify clicking the 'Supermarket' category navigates the user to the corresponding category menu	Pass
C104	קטגוריות	Functional	Verify clicking the 'Health and nature green' category navigates the user to the corresponding category menu	Pass

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C105	קטגוריות	Functional	Verify clicking the 'Pharmacy and cosmetics' category navigates the user to the corresponding category menu	Pass
C106	קטגוריות	Functional	Verify clicking the 'The mall - everything for the home' category navigates the user to the corresponding category menu	Pass
C107	קטגוריות	Functional	Verify clicking each subcategory under the 'Supermarket' category navigates the user to the corresponding category menus	Pass
C108	קטגוריות	Functional	Verify clicking each subcategory under the 'Health and nature green' category navigates the user to the corresponding category menus	Pass
C109	קטגוריות	Functional	Verify clicking each subcategory under the 'Pharmacy and cosmetics' category navigates the user to the corresponding category menus	Pass
C110	קטגוריות	Functional	Verify clicking each subcategory under the 'The mall - everything for the home' category navigates the user to the corresponding category menus	Pass
C111	קטגוריות	Functional	Verify the ability to add products from category pages to the cart	Pass
C112	קטגוריות	Functional	Verify the ability to search for products within a specific category	Pass
C113	קטגוריות	Functional	Verify the ability to view promotions and offers associated with specific categories	Pass
C114	קטגוריות	Functional	Verify the ability to compare products within a category	Pass
C115	קטגוריות	Functional	Verify the correct display of out-of-stock products within categories	Pass
C116	סופרמרקט	GUI	Verify the correct display of the title on the category page	Fail SA-20
C117	סופרמרקט	GUI	Verify the correct display of buttons on category pages under the 'All items' tab	Fail SA-21
C118	סופרמרקט	GUI	Verify the correct display of products under the 'Hot winter' subcategory	Fail SA-22 SA-23
C119	סופרמרקט	GUI	Verify the correct display of products under the 'Dairy products and eggs' subcategory	Pass
C120	סופרמרקט	GUI	Verify the correct display of products under the 'Breads and Pastry Products' subcategory	Fail SA-24
C121	סופרמרקט	GUI	Verify the correct display of products under the 'Sweet snacks and breakfast cereals' subcategory	Pass
C122	סופרמרקט	GUI	Verify the correct display of products under the 'Meat, Chicken and Fish' subcategory	Fail SA-25 SA-26
C123	סופרמרקט	Functional	Verify the ability to sort products within the category by price (35-84NIS), popularity and rating	Pass
C124	סופרמרקט	Functional	Verify the correct filtering of products based on selected categories	Fail SA-27

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C125	בריאות וטבע green 	GUI	Verify the correct display of products under the 'Vegetables, fruits and nuts' subcategory	Fail SA-28
C126	בריאות וטבע green	GUI	Verify the correct display of products under the 'Bread, crackers and crisps' subcategory	Pass
C127	פארם וкосמטיקה 	Functional	Verify correct sorting of 'Abercrombie' men's perfume products by price (low to high) under the 'Perfume products for men' subcategory	Pass
C128	פארם וкосמטיקה	GUI	Verify the correct display of buttons under the 'Perfume' subcategory	Fail SA-29
C129	הkitנוון-הבל לבית 	Functional	Verify correct sorting of products under 'TV screens' subcategory for 43-50 inch, SMART TV brand, LED technology	Pass
C130	Hamburger Menu 	Functional	Verify the smooth opening and closing of the hamburger menu on Android and IOS devices	Pass
C131	Hamburger Menu	Functional	Verify the correct display of user information (name, order details) within the hamburger menu	Pass
C132	Hamburger Menu	Functional	Verify clicking the 'Personal area' button directs the user to the personal area page	Pass
C133	Hamburger Menu	Functional	Verify clicking the 'Orders' button directs the user to the orders page	Pass
C134	Hamburger Menu	Functional	Verify clicking the 'Lists' button directs the user to the lists page	Pass
C135	Hamburger Menu	Functional	Verify that the 'Coupons' button directs the user to the coupons page	Pass
C136	Hamburger Menu	Functional	Verify clicking the 'Supermarket promotions' link redirects the user to the promotions page	Pass
C137	Hamburger Menu	Functional	Verify clicking the 'Shufersal loyalty club' link redirects the user to the correct page	Pass
C138	Hamburger Menu	Functional	Verify clicking the 'In-branch digital services' link redirects the user to the correct page	Pass
C139	Hamburger Menu	Functional	Verify clicking the 'Shufersal online departments' link redirects the user to the categories page	Pass
C140	Hamburger Menu	Functional	Verify clicking the 'Update personal information' link redirects the user to the correct page	Pass
C141	Hamburger Menu	Functional	Verify clicking the 'Customer service' link redirects the user to the correct page	Pass
C142	Hamburger Menu	Functional	Verify clicking the 'Locate a branch' link redirects the user to the branches list page	Pass
C143	Hamburger Menu	Functional	Verify clicking the 'Joining shufersal credit card' link redirects the user to the correct page	Pass
C144	Hamburger Menu	Functional	Verify clicking the 'Gift card' link redirects the user to the correct page	Pass
C145	Hamburger Menu	Functional	Verify clicking the 'Purchase points' link redirects the user to the correct page	Pass

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C146	Hamburger Menu	Functional	Verify clicking the 'Be app' link redirects the user to the app download page (iOS / Android)	Pass
C147	Hamburger Menu	Functional	Verify clicking the 'Shufersal business' link redirects the user to the correct page	Pass
C148	Hamburger Menu	Functional	Verify clicking the 'Terms Of use' link opens the correct dialog box	Pass
C149	Hamburger Menu	Functional	Verify clicking the 'Privacy policy' link opens the correct dialog box	Pass
C150	Hamburger Menu	Functional	Verify clicking the 'Accessibility statement' link redirects the user to the correct page	Pass
C151	Hamburger Menu	Functional	Verify clicking the 'Cancel transaction' link redirects the user to the correct page	Pass
C152	Hamburger Menu	Functional	Verify clicking the 'Price-controlled products' link redirects the user to the correct page and allows navigation back to the mobile app	Pass
C153	Hamburger Menu	Functional	Verify clicking the 'Electrical equipment disposal' link redirects the user to the correct page	Fail SA-30
C154	Hamburger Menu	Functional	Verify clicking the 'Shufersal customer club regulations' link redirects the user to the correct page	Pass
C155	Hamburger Menu	Functional	Verify clicking the 'Shufersal online terms & conditions' link redirects the user to the correct page	Pass
C156	Hamburger Menu	Functional	Verify clicking the 'Log out' link redirects the user to the login page and logs the user out	Pass
C157	Hamburger Menu	GUI	Verify successful re-login using a valid ID number and a mobile phone number after logging out from the hamburger menu	Fail SA-31
C158	Hamburger Menu	GUI	Verify the correct display of menu items	Pass
C159	Hamburger Menu	GUI	Verify the visibility and accessibility of the hamburger menu icon on Android and IOS devices	Fail SA-32
C160	utzer איש 	Functional	Verify the display of accurate personal information (name, customer number)	Pass
C161	utzer איש 	Functional	Verify clicking 'My orders' link redirects the user to the orders page	Pass
C162	utzer איש 	Functional	Verify clicking 'Update details' link redirects the user to the update details page	Pass
C163	utzer איש 	Functional	Verify clicking 'Payment methods' link redirects the user to the update details page	Pass
C164	utzer איש 	Functional	Verify clicking 'My lists' link redirects the user to the lists page	Pass
C165	utzer איש 	Functional	Verify clicking 'Addresses' link redirects the user to the update details page	Pass
C166	utzer איש 	Functional	Verify clicking 'Settings & preferences' link redirects the user to the update details page	Pass

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C167	אזרור אישי	Functional	Verify clicking the 'Device settings' link opens the device settings menu from the bottom	Pass
C168	אזרור אישי	Security	Verify identification (email and password) is required when updating personal details	Pass
C169	הרשימות שלי 	GUI	Verify the correct display of text and buttons	Fail SA-33
C170	הרשימות שלי	Functional	Verify the ability to add products from the 'Products I usually buy' list to the shopping cart	Fail SA-34
C171	הרשימות שלי	Functional	Verify clicking the 'Products I left in the cart' link redirects the user to the correct page	Fail SA-35
C172	הרשימות שלי	Functional	Verify the ability to create a new shopping list	Pass
C173	הרשימות שלי	Functional	Verify the ability to rename existing shopping list	Pass
C174	הרשימות שלי	Functional	Verify the ability to add products to a shopping list	Pass
C175	הרשימות שלי	Functional	Verify the ability to remove products from a shopping list	Pass
C176	הרשימות שלי	Functional	Verify the ability to edit product quantities in a shopping list	Pass
C177	הרשימות שלי	Functional	Verify shopping lists sharing via email	Fail SA-36
C178	הרשימות שלי	Functional	Verify the ability to add a comment to products within a shopping list	Pass
C179	הרשימות שלי	Functional	Verify the ability to choose a replacement product for a missing item in a shopping list	Pass
C180	הרשימות שלי	Functional	Verify the ability to delete a shopping list	Pass
C181	הרשימות שלי	GUI	Verify the correct display of buttons on 'My Lists' page	Fail SA-37
C182	הרשימות שלי	Functional Negative	Verify error message when creating a shopping list with an existing name	Pass
C183	ההזמנות שלי 	Functional	Verify the ability to track the status of an ongoing order	Pass
C184	ההזמנות שלי	GUI	Verify the display of a list of past and current orders	Pass
C185	ההזמנות שלי	Functional	Verify the ability to view the details of a specific order, including products, quantities and prices	Pass
C186	ההזמנות שלי	Functional	Verify the capability to dispatch an invoice for a specified order to an email address	Pass
C187	ההזמנות שלי	Functional	Verify the ability to re-order a past order	pass
C188	ההזמנות שלי	Functional	Verify the ability to cancel an order that has not yet been processed	Pass
C189	ההזמנות שלי	Functional	Verify the ability to contact customer support for order-related issues	Pass
C190	ההזמנות שלי	Functional	Verify clicking the 'Invoice to email' link sends the invoice to the user's email address	Fail SA-38
C191	עדכון פרטיים 	Functional	Verify the ability to edit personal information (phone, email)	Pass
C192	עדכון פרטיים	GUI	Verify the correct display of text and buttons	Fail SA-39

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C193	אמצעי תשלום 	Functional	Verify the ability to edit payment methods and add a new credit card	Pass
C194	אמצעי תשלום	Interrupts / Notifications	Verify app behavior on a network disconnection during credit card details update	Pass
C195	כתובות 	Functional	Verify the ability to edit the delivery address, add a new address, and update the coupons delivery address	Pass
C196	הגדרות והעדפות 	Functional	Verify the ability to update preferences and settings, such as delivery preferences and receiving updates	Pass
C197	הגדרות והעדפות	Functional	Verify the ability to subscribe to promotional offers	Pass
C198	קופונים 	Functional	Verify the correct calculation of the discount amount after applying a coupon	Pass
C199	קופונים	Functional	Verify the ability to activate a coupon by clicking on the 'Activation' button	Pass
C200	קופונים	Functional	Verify the ability to activate a coupon by manually entering a coupon code	Pass
C201	קופונים	Functional	Verify the correct filtering of coupons under the 'Dairy & eggs' category	Pass
C202	קופונים	Functional	Verify the correct filtering of coupons under the 'Cooking, baking & canned goods' category	Pass
C203	קופונים	Functional	Verify the correct filtering of coupons under the 'Bath & hygiene' category	Pass
C204	קופונים	Functional	Verify the correct filtering of coupons under the 'Electronics & mobil' category	Pass
C205	קופונים	Functional	Verify correct filtering of coupons under the 'Personal coupons' type	Pass
C206	קופונים	Functional	Verify correct filtering of coupons under the 'Club coupons' type	Pass
C207	קופונים	Functional	Verify correct filtering of coupons under the 'Grooming and perfume coupons' type	Pass
C208	קופונים	Functional	Verify correct filtering of coupons by different coupon statuses	Pass
C209	קופונים	Functional	Verify the ability to view the history of used coupons	Pass
C210	קופונים	Functional	Verifying that applied coupons are displayed in the shopping cart/checkout when proceeding to payment	Pass
C211	קופונים	GUI	Verify the correct display of available coupons, including their terms, conditions, and expiry date on the coupon page	Pass
C212	קופונים	GUI	Verify the correct display of coupon category names in the filtering menu	Fail SA-40

C213	הגדרות מוביל 	Internal Interfaces	Verify that clicking 'Manage device permissions' redirects the user to the app's permissions settings on the device	Pass
C214	הגדרות מוביל	Internal Interfaces	Verify that enabling or disabling Location/Camera/Microphone permissions in the app settings reflects correctly as 'Open' or 'Blocked' in the device settings menu	Pass
C215	הגדרות מוביל	Functional	Verify that clicking the 'Change password' link opens the 'Password change identification' dialog box	Pass
C216	הגדרות מוביל	Interrupts / Notifications	Verify receiving notifications after enabling or disabling PUSH notifications (deliveries, coupons, sales) in the app settings	Fail SA-41
C217	סל קניות 	Functional	Verify successful navigation to the shopping cart page after adding products	Pass
C218	סל קניות	Functional	Verify the ability to increase or decrease product quantity	Pass
C219	סל קניות	Functional	Verify that after adding a product, its name, quantity, and price appear correctly in the cart	Pass
C220	סל קניות	Functional	Verify the ability to remove products from the cart	Pass
C221	סל קניות	Functional	Verify the calculation of the total cart amount, including delivery and discounts	Pass
C222	סל קניות	Functional	Verify that reloading the page or app retains the correct product details in the cart	Pass
C223	סל קניות	Functional	Verify the ability to apply coupon codes or promo codes	Pass
C224	סל קניות	Functional	Verify the display of error messages for invalid coupon codes or expired offers	Pass
C225	סל קניות	Functional	Verify the ability to proceed to checkout with a non-empty cart	Pass
C226	סל קניות	Functional	Verify the ability to save the cart as a shopping list for later purchase	Pass
C227	סל קניות	Functional	Verify the ability to navigate to product page for products that are in the cart	Pass
C228	סל קניות	Functional	Verify the display of product availability and out-of-stock messages	Pass
C229	סל קניות	Functional	Verify the ability to clear the entire cart	Pass
C230	סל קניות	Functional	Verify the display of a message for an empty cart	Pass
C231	סל קניות	GUI	Verify that the product details, including name, quantity, price, and total price, are correctly displayed, aligned, and visually consistent with the app's design	Pass
C232	סל קניות	Survival & Recovery	Verify shopping cart preservation after system crash during checkout	Untested

C233	סל קניות	Survival & Recovery	Verify that shopping cart items, including item details and quantities, along with other relevant data, are successfully backed up to a secondary database upon system failure	Untested
C234	סל קניות	Performance	Verify ability to add items to the cart when the battery is critically low	Pass
C235	פרטי תשלום ומשלוח 	Functional	Verify the availability of multiple payment options (credit card, gift card, paybox)	Pass
C236	פרטי תשלום ומשלוח	Functional	Verify that a user can successfully pay using valid credit card data for all required fields (card number, expiry date, cvv, name, id)	pass
C237	פרטי תשלום ומשלוח	Security	Verify the secure input of payment details (only the last four digits are visible, cvv is always masked, prevention of browser autofill for sensitive fields, HTTPS protocol)	Pass
C238	פרטי תשלום ומשלוח	Functional	Verify the successful processing of payments through different payment gateways	Untested
C239	פרטי תשלום ומשלוח	Functional	Verify the ability to save payment methods for future use	Pass
C240	פרטי תשלום ומשלוח	Functional	Verify the ability to delete saved payment methods	Pass
C241	פרטי תשלום ומשלוח	Functional	Verify the ability to add or remove payment methods during checkout	Pass
C242	פרטי תשלום ומשלוח	Functional Negative	Verify the display of error messages for invalid payment details or failed transactions	Pass
C243	פרטי תשלום ומשלוח	Functional Negative	Verifying that the system displays an appropriate error message when provided with incorrect credit card information during payment	Pass
C244	פרטי תשלום ומשלוח	Interfaces	Testing the functionality of adding a new credit card and verifying the integration with the VISA-MAX system for authorization	Pass
C245	פרטי תשלום ומשלוח	Functional	Verify that clicking the 'View order' button on the order approval page opens a readable order list and displays the price	Pass
C246	פרטי תשלום ומשלוח	Interrupts / Notifications	Verify application behavior during a network switch or interruption (Wi-Fi to mobile data, slow Wi-Fi, flight mode, or no connection) while performing the checkout process	Pass
C247	פרטי תשלום ומשלוח	Performance	Verify payment processing and confirmation when the device has a low battery (10-15%)	Pass
C248	פרטי תשלום ומשלוח	Performance	Verify app behavior when the device shuts down due to low battery during an order placement	Pass
C249	פרטי תשלום ומשלוח	GUI	Verify visual appearance and correctness of elements and links on the Thank You page	Fail SA-42

C250	פרטי משתמש ותשלומים	Interrupts / Notifications	Verify that the user can answer an incoming call or interact with an incoming message or notification and seamlessly resume the checkout process without data loss or disruption	Pass
C251	פרטי משתמש ותשלומים	Interrupts / Notifications	Verify that the user can initiate an outgoing call or send an outgoing message and seamlessly resume the checkout process without data loss or disruption	Pass
C252	פרטי משתמש ותשלומים	Load	Verify payment processing time on the website under multiple user load	Untested
C253	תפריט ניווט תחתון :	Functional	Verify clicking the 'Main' button directs the user to the home page	Pass
C254	תפריט ניווט תחתון	Functional	Verify clicking the 'Categories' button directs the user to the categories page	Pass
C255	תפריט ניווט תחתון	Functional	Verify clicking the 'My cart' button directs the user to the shopping cart page	Pass
C256	תפריט ניווט תחתון	Functional	Verify clicking the 'Lists' button directs the user to the lists page	Pass
C257	תפריט ניווט תחתון	Functional	Verify clicking the 'Coupons' button directs the user to the coupons page	Pass
C258	תפריט ניווט תחתון	GUI	Verify the correct display of menu items, such as Main, Categories, Cart, Lists, and Cupons	Pass
C259	תפריט ניווט תחתון	GUI	Verify icons display and cart product count	Pass
C260	תפריט ניווט תחתון	GUI	Verify the consistency of the footer navigation menu's appearance across the app	Pass
C261	תפריט ניווט תחתון	GUI	Verify the correct alignment and spacing of menu items within the footer navigation menu	Pass
C262	תפריט ניווט תחתון	GUI	Verify the use of appropriate icons for each menu item	Pass
C263	בדיקות נספנות 🔍	Usability (UX)	Verify the usability of swipe gestures (tap, double tap, scroll, slide, zoom) for one-handed operation	Pass
C264	בדיקות נספנות	Installation	Verify successful installation and functionality post-installation	Pass
C265	בדיקות נספנות	Installation	Verify application behavior when attempting to install the app on a device with insufficient storage space	Pass
C266	בדיקות נספנות	Installation	Verify successful app uninstallation with no residual data	Pass
C267	בדיקות נספנות	Installation	Verify successful reinstallation and functionality after app deletion	Pass
C268	בדיקות נספנות	Installation	Verify app functionality after a version update	Pass
C269	בדיקות נספנות	Interrupts / Notifications	Verify application behavior when the user switches to another active app and returns to the application	Pass

C270	בדיקות נוספות	Accessibility	Verify mobile app accessibility compliance with WCAG 2.1 guidelines	Fail SA-43
C271	בדיקות נוספות	Performance	Verify app launch time meets performance standards on Samsung Galaxy A8	Fail SA-44
C272	בדיקות נוספות	Performance	Verify app launch and responsiveness on low battery (10-15%)	Pass
C273	בדיקות נוספות	Load	Verify app load time during high-traffic periods, such as holidays	Untested
C274	בדיקות נוספות	Load	Verify app behavior under abnormal load and identify crash points	Untested
C275	בדיקות נוספות	Performance	Verify app performance and responsiveness when multiple apps are running	Pass
C276	בדיקות נוספות	Performance	Verify the installation time of the app	Pass
C277	בדיקות נוספות	Performance	Verify the application's memory usage and storage consumption	Fail SA-45
C278	בדיקות נוספות	Performance	Verify app responsiveness and behavior when connecting or disconnecting the charger from the power supply	Pass
C279	בדיקות נוספות	Survival & Recovery	Verify app behavior during server downtime for product search, cart management, and payment functionality	Untested
C280	בדיקות נוספות	Survival & Recovery	Measure system recovery time after a crash	Untested
C281	בדיקות נוספות	Stress	Verify app response times under internal load with multiple applications running simultaneously on the phone	Pass

TestRail Test Case Sections

בדיות E2E
הרשמה למועדון הלקוחות
התחברות ללקוחות מועדון
שורת חיפוש
דף הבית
שירות לקוחות
קנייה ב Online
סניפים
שירותים דיגיטליים בסניף
מוצרים בסניף
איתור סניף
זמיןויות משלוחים
קטגוריות
סופרמרקט
green בריאות וטבע
פארם וкосמטיקה
הקניון-הכל בית
Hamburger Menu
אזור אישי
רשימות והזמנות
הרשימות שלי
הזמןנות שלי
עדכן פרטיים
אמצעי תשלום
כתובות
הגדרות והעדפות
קופונים
הגדרות מכשיר
מציעי הרשת
מציעי כרטיס אשראי שופרסל
סל קניות
פרטי משלוח ומשלוח
תפריט ניוט תחתון
בדיקות נוספות

TestRail STD Screenshots

E2E בדיקות					
	ID	Title	Section	Type	References
⋮	C182	Verify user registration, products browsing, adding products to cart, delivery, payment, and order confirmation email delivery	E2E בדיקות	Smoke & Sanity	Pass
⋮	C183	Verify user login, search for a product, add to cart, apply a coupon, checkout, payment, order confirmation, and saving the order as a new wish list	E2E בדיקות	Smoke & Sanity	Pass
⋮	C184	Verify user login, browsing product categories, adding multiple products to cart, updating quantities, removing items, and proceeding to checkout	E2E בדיקות	Smoke & Sanity	Pass
⋮	C185	Verify user login, browsing products, adding to wishlist, reviewing wishlist, adding items from wishlist to cart, and proceeding to checkout	E2E בדיקות	Smoke & Sanity	Pass
⋮	C186	Verify user login, placing an order, tracking order status, and receiving order confirmation and delivery notification	E2E בדיקות	Smoke & Sanity	Pass

12 הרשמה למועדון הלקוקוטה					
	ID	Title	Section	Type	References
⋮	C405	Verify clicking the 'Registration' link navigates the user to the 'Members club registration' page	הרשמה למועדון הלקוקוטה	Functional	Pass
⋮	C408	Verify that as a member club – entering a valid ID number (041851255) and a valid email address (guy@gmail.com), then clicking the 'Continue' button, navigates the user to the registration page	הרשמה למועדון הלקוקוטה	Functional	Pass
⋮	C409	Verify that as a member club – entering a valid ID number (041851255) and a valid phone number (054-5296378), then clicking the 'Continue' button, navigates the user to the registration page	הרשמה למועדון הלקוקוטה	Functional	Pass
⋮	C406	Verify that if a user is not a member club - clicking the 'Continue the registration process' button navigated the user to the registration page	הרשמה למועדון הלקוקוטה	Functional	Pass
⋮	C189	Verify that a user can successfully register using valid data for all required fields (041857895, 0545-296789, guy@gmail.com, 17/04/1991, 123456fg)	הרשמה למועדון הלקוקוטה	Functional	Pass
⋮	C404	Verify that a verification code is sent to the mobile phone during the registration process for the members club program	הרשמה למועדון הלקוקוטה	Functional	Pass
⋮	C410	Verify clicking 'Send me a new verification code' triggers the sending of a new verification code to the registered mobile phone	הרשמה למועדון הלקוקוטה	Functional	Pass
⋮	C407	Verify successful registration to the members club program by entering a valid verification code received during the registration process	הרשמה למועדון הלקוקוטה	Functional	Pass
⋮	C412	Verify that entering a valid ID number and an incorrect email address (guy@gmail.com) prevents login and registration for club members and displays an appropriate error message	הרשמה למועדון הלקוקוטה	Functional Negative	Fail SA-1

ID	Title	Section	Type	References	
C187	Verify successful app launch and navigation to the login page	התחברות ללקוחות מודען	Functional	Pass	▶
C196	Verify user can switch between 'Login with SMS' / 'Login with Password' screens	התחברות ללקוחות מודען	Functional	Pass	▶
C191	Verify successful user login with valid credentials (ID number and one of the following: email, phone number, member club number, or the last 4 digits of a Shufersal credit card)	התחברות ללקוחות מודען	Functional	Fail SA-4	▶
C415	Verify clicking the 'Receive a member club number' link in the 'Login with SMS' screen opens the correct dialog box	התחברות ללקוחות מודען	Functional	Pass	▶
C416	Verify the correct appearance of the 'I forgot my club member number' dialog box	התחברות ללקוחות מודען	GUI	Fail SA-2	▶
C418	Verify that appropriate error message is displayed for invalid data entered in the 'I forgot my member club number' dialog box fields	התחברות ללקוחות מודען	Functional Negative	Fail SA-3	▶
C420	Verify that appropriate error messages are displayed for invalid data entered in the 'Login with SMS' screen fields	התחברות ללקוחות מודען	Functional Negative	Fail SA-5	▶
C423	Verify that appropriate error messages are displayed for invalid data entered in the 'Login with password' screen fields	התחברות ללקוחות	Functional Negative	Fail SA-6	▶

ID	Title	Section	Type	References	
C205	Verify the search box can be used to search for products by name, brand, or keywords	שרות חיפוש	Functional	Pass	▶
C204	Verify the search box can be cleared to start a new search	שרות חיפוש	Functional	Pass	▶
C206	Verify the search box can be used to search for products by barcode	שרות חיפוש	Internal Interfaces	Pass	▶
C207	Verify the search box can be used to search for products using voice commands	שרות חיפוש	Internal Interfaces	Pass	▶
C384	Verify the search results are displayed based on the search query 'Tea'	שרות חיפוש	Functional	Fail SA-7	▶
C199	Verify the search results are displayed based on the search query 'Black tea'	שרות חיפוש	Functional	Fail SA-8	▶
C200	Verify the search results are relevant to the search query 'Rice cakes'	שרות חיפוש	Functional	Fail SA-9	▶
C203	Verify the search results can be filtered by category or other criteria (relevance, price, popularity, brand, etc.)	שרות חיפוש	Functional	Pass	▶
C399	Verify application behavior during a network switch or interruption (Wi-Fi to mobile data, slow Wi-Fi, flight mode, or no connection) while performing a product search	שרות חיפוש	Interrupts / Notifications	Pass	▶
C431	Verify the app's behavior when the network is disabled (no internet connection) while performing a product search	שרות חיפוש	Interrupts / Notifications	Fail SA-10	▶
C425	Verify that the search functionality displays a list of products within the acceptable response time after entering a product name in the search box	שרות חיפוש	Performance	Pass	▶

שופרול App

ID	Title	Section	Type	References	
C353	Verify clicking the 'Customer service' button directs the user to the correct page	דף הבית	Functional	Pass	>
C354	Verify clicking the 'Buying online' link opens the correct menu	דף הבית	Functional	Pass	>
C433	Verify clicking the 'Branches' link opens the correct menu	דף הבית	Functional	Pass	>
C473	Verify clicking 'The nearest delivery from the supermarket' link redirects the user to the 'Delivery Availability from the Supermarket' page	דף הבית	Functional	Pass	>
C357	Verify clicking the discounts slider redirects the user to the discounts gallery	דף הבית	Functional	Pass	>
C476	Verify the user can smoothly navigate through the discount slider images in both forward and backward directions	דף הבית	Usability (UX)	Pass	>
C438	Verify the correct display of the discounts slide bar	דף הבית	GUI	Pass	>
C363	Verify the ability to activate & add featured coupons to cart directly from the coupons gallery	דף הבית	Functional	Pass	>
C439	Verify the correct display of the coupons gallery	דף הבית	GUI	Pass	>
C443	Verify clicking the 'View all coupons' link redirects the user to the coupons page	דף הבית	Functional	Pass	>
C364	Verify the ability to add featured discounted products to cart directly from the discounted products gallery	דף הבית	Functional		>

ID	Title	Section	Type	References	
C352	Verify the ability to get back to app's home page from customer service page	שירות לקוחות	Usability (UX)	Fail SA-15	>
Add Case Add Subsection					
Online קנייה ב 3					
ID	Title	Section	Type	References	
C456	Verify clicking the 'Choose from previous orders' link redirects the user to the correct page	קנייה ב	Functional	Pass	>
C457	Verify clicking the 'My Lists' link redirects the user to the correct page	קנייה ב	Functional	Pass	>
C458	Verify clicking the 'All supermarket discounts' link redirects the user to the correct page	קנייה ב	Functional	Pass	>

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3 סניפים				
ID	Title	Section	Type	References
C466	Verify clicking the 'Digital services in branch' link redirects the user to the correct page	סניפים	Functional	Pass
C467	Verify clicking the 'Branch Discounts' link redirects the user to the correct page	סניפים	Functional	Pass
C468	Verify clicking the 'Branch Locator' link redirects the user to the correct page	סניפים	Functional	Pass

[Add Case](#) | [Add Subsection](#)

2 שירותים דיגיטליים בסניף				
ID	Title	Section	Type	References
C469	Verify clicking 'Select Branch' displays the nearest supermarket branches first when location access is enabled	שירותים דיגיטליים בסניף	Localization	Pass
C471	Verify clicking 'Select Branch' displays an appropriate message when location access is disabled	שירותים דיגיטליים בסניף	Localization	Pass

5 איתור סניף				
ID	Title	Section	Type	References
C390	Verify the app displays the nearest supermarket branches first when location access is enabled	איתור סניף	Localization	Pass
C391	Verify the app functions correctly when location access is disabled	איתור סניף	Localization	Pass
C454	Verify the correct display of supermarket branches based on the input in the search box	איתור סניף	Functional	Pass
C455	<u>Verify correct display of supermarket branches based on microphone voice search</u>	איתור סניף	Internal Interfaces	Pass
C472	Verify the app functions correctly when microphone access is disabled	איתור סניף	Localization	Fail SA-16

11 זמינות משלוחים				
ID	Title	Section	Type	References
C208	Verify the availability of delivery and self-pickup options	זמן משלוחים	Functional	Pass
C209	Verify the correct calculation of delivery charges based on the delivery options	זמן משלוחים	Functional	Pass
C210	Verify the availability of different delivery slots and time windows	זמן משלוחים	Functional	Pass
C211	Verify the ability to select a preferred delivery slot	זמן משלוחים	Functional	Pass
C212	Verify the ability to select a preferred self-pickup location	זמן משלוחים	Functional	pass

ID	Title	Section	Type	References	
C464	Verify the correct display of filtration options in the dialog box menu	מציעי הרשת	Functional	Pass	▶
C525	Verify product display when applying a single filter (GALA HOME)	מציעי הרשת	Functional	Pass	▶
C526	Verify product display when applying multiple filters (Super sale, Dairy products, Organic)	מציעי הרשת	Functional	Pass	▶
C527	Verify product display when applying a brand filter (Tnuva, Bauer)	מציעי הרשת	Functional	Pass	▶
C528	Verify the reset filter functionality	מציעי הרשת	Functional	Pass	▶
C529	Verify product count update after applying filters	מציעי הרשת	Functional	Pass	▶

ID	Title	Section	Type	References	
C229	Verify the logical organization of product categories and subcategories	קטגוריות	Functional	Pass	▶
C231	Verify clicking the 'Supermarket' category navigates the user to the corresponding category menu	קטגוריות	Functional	Pass	▶
C480	Verify clicking the 'Health and nature green' category navigates the user to the corresponding category menu ◀	קטגוריות	Functional	Pass	◀ ✖ ▶
C481	Verify clicking the 'Pharmacy and cosmetics' category navigates the user to the corresponding category menu	קטגוריות	Functional	Pass	▶
C482	Verify clicking the 'The mall - everything for the home' category navigates the user to the corresponding category menu	קטגוריות	Functional	Pass	▶
C483	Verify clicking each subcategory under the 'Supermarket' category navigates the user to the corresponding category menus	קטגוריות	Functional	Pass	▶
C484	Verify clicking each subcategory under the 'Health and nature green' category navigates the user to the corresponding category menus	קטגוריות	Functional	Pass	▶
C485	Verify clicking each subcategory under the 'Pharmacy and cosmetics' category navigates the user to the corresponding category menus	קטגוריות	Functional	Pass	▶
C486	Verify clicking each subcategory under the 'The mall - everything for the home' category navigates the user to the corresponding category menus	קטגוריות	Functional	Pass	▶
C235	Verify the ability to add products from category pages to the cart	קטגוריות	Functional	Pass	▶

ID	Title	Section	Type	References	
C487	Verify the correct display of products under the 'Hot winter' subcategory	סופרמרקט	GUI	Fail SA-22 SA-23	▶
C489	Verify the correct display of products under the 'Dairy products and eggs' subcategory	סופרמרקט	GUI	Pass	▶
C490	Verify the correct display of products under the 'Breads and Pastry Products' subcategory	סופרמרקט	GUI	Fail SA-24	▶
C488	Verify the correct display of products under the 'Sweet snacks and breakfast cereals' subcategory ◀	סופרמרקט	GUI	Pass	◀ ✖ ▶
C491	Verify the correct display of products under the 'Meat, Chicken and Fish' subcategory	סופרמרקט	GUI	Fail SA-25 SA-26	▶
C233	Verify the ability to sort products within the category by price (35-84NIS), popularity and rating	סופרמרקט	Functional	Pass	▶
C232	Verify the correct filtering of products based on selected categories	סופרמרקט	Functional	Fail SA-27	▶

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שופרסל App

בריאות וטבע green				
ID	Title	Section	Type	References
C493	Verify the correct display of products under the 'Vegetables, fruits and nuts' subcategory	בריאות וטבע green	GUI	Fail SA-28
C565	Verify the correct display of products under the 'Bread, crackers and crisps' subcategory	בריאות וטבע green	GUI	Pass

[Add Case](#) | [Add Subsection](#)

פארם וקואומטיקה				
ID	Title	Section	Type	References
C566	Verify correct sorting of 'Abercrombie' men's perfume products by price (low to high) under the 'Perfume products for men' subcategory	פארם ו-קואומטיקה	Functional	Pass
C451	Verify the correct display of buttons under the 'Perfume' subcategory	פארם ו-קואומטיקה	GUI	Fail SA-29

Hamburger Menu				
ID	Title	Section	Type	References
C294	Verify the smooth opening and closing of the hamburger menu on Android and IOS devices	Hamburger Menu	Functional	Pass
C299	Verify the correct display of user information (name, order details) within the hamburger menu	Hamburger Menu	Functional	Pass
C303	Verify clicking the 'Personal area' button directs the user to the personal area page	Hamburger Menu	Functional	Pass
C304	Verify clicking the 'Orders' button directs the user to the orders page	Hamburger Menu	Functional	Pass
C305	Verify clicking the 'Lists' button directs the user to the lists page	Hamburger Menu	Functional	Pass
C306	Verify that the 'Coupons' button directs the user to the coupons page	Hamburger Menu	Functional	Pass
C307	Verify clicking the 'Supermarket promotions' link redirects the user to the promotions page	Hamburger Menu	Functional	Pass
C308	Verify clicking the 'Shufersal loyalty club' link redirects the user to the correct page	Hamburger Menu	Functional	Pass
C309	Verify clicking the 'In-branch digital services' link redirects the user to the correct page	Hamburger Menu	Functional	Pass
C310	Verify clicking the 'Shufersal online departments' link redirects the user to the categories page	Hamburger Menu	Functional	Pass

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_APP שופרול

ID	Title	Section	Type	References	
C253	Verify the display of accurate personal information (name, customer number)	אזרור אישי	Functional	Pass	🔗
C501	Verify clicking 'My orders' link redirects the user to the orders page	אזרור אישי	Functional	Pass	🔗
C502	Verify clicking 'Update details' link redirects the user to the update details page	אזרור אישי	Functional	Pass	🔗
C503	Verify clicking 'Payment methods' link redirects the user to the update details page	אזרור אישי	Functional	Pass	🔗
C504	Verify clicking 'My lists' link redirects the user to the lists page	אזרור אישי	Functional	Pass	🔗
C505	Verify clicking 'Addresses' link redirects the user to the update details page	אזרור אישי	Functional	Pass	🔗
C506	Verify clicking 'Settings & preferences' link redirects the user to the update details page	אזרור אישי	Functional	Pass	🔗
C520	Verify clicking the 'Device settings' link opens the device settings menu from the bottom	אזרור אישי	Functional	Pass	🔗
C500	Verify identification (email and password) is required when updating personal details 🔗	אזרור אישי	Security	Pass	🔗 ✖ ▶

ID	Title	Section	Type	References	
C460	Verify the correct display of text and buttons	הרשימות שלי	GUI	Fail SA-33	🔗
C474	Verify the ability to add products from the 'Products I usually buy' list to the shopping cart	הרשימות שלי	Functional	Fail SA-34	🔗
C475	Verify clicking the 'Products I left in the cart' link redirects the user to the correct page 🔗	הרשימות שלי	Functional	Fail SA-35	🔗 ✖ ▶
C263	Verify the ability to create a new shopping list	הרשימות שלי	Functional	Pass	🔗
C264	Verify the ability to rename existing shopping list	הרשימות שלי	Functional	Pass	🔗
C265	Verify the ability to add products to a shopping list	הרשימות שלי	Functional	Pass	🔗
C266	Verify the ability to remove products from a shopping list	הרשימות שלי	Functional	Pass	🔗
C267	Verify the ability to edit product quantities in a shopping list	הרשימות שלי	Functional	Pass	🔗
C268	Verify shopping lists sharing via email	הרשימות שלי	Functional	Fail SA-36	🔗
C269	Verify the ability to add a comment to products within a shopping list	הרשימות שלי	Functional	Pass	🔗
C270	Verify the ability to choose a replacement product for a missing item in a shopping list	הרשימות שלי	Functional	Pass	🔗
C271	Verify the ability to delete a shopping list	הרשימות שלי	Functional	Pass	🔗
C461	Verify the correct display of buttons on 'My Lists' page	הרשימות שלי	GUI	Fail SA-37	🔗

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App שופרול

ID	Title	Section	Type	References	
C286	Verify the ability to track the status of an ongoing order	ה zamówienia של	Functional	Pass	>
C283	Verify the display of a list of past and current orders	ה zamówienia של	GUI	Pass	>
C284	Verify the ability to view the details of a specific order, including products, quantities and prices	ה zamówienia של	Functional	Pass	>
C285	Verify the capability to dispatch an invoice for a specified order to an email address	ה zamówienia של	Functional	Pass	>
C287	Verify the ability to re-order a past order	ה zamówienia של	Functional	pass	>
C288	Verify the ability to cancel an order that has not yet been processed	ה zamówienia של	Functional	Pass	>
C290	Verify the ability to contact customer support for order-related issues	ה zamówienia של	Functional	Pass	>
C459	Verify clicking the 'Invoice to email' link sends the invoice to the user's email address	ה zamówienia של	Functional	Fail SA-38	>

ID	Title	Section	Type	References	
C254	Verify the ability to edit personal information (phone, email)	עדכון פרטיים	Functional	Pass	>
C495	Verify the correct display of text and buttons	עדכון פרטיים	GUI	Fail SA-39	>

[Add Case](#) | [Add Subsection](#)

ID	Title	Section	Type	References	
C509	Verify the ability to edit payment methods and add a new credit card	אמצעי תשלום	Functional	Pass	>
C401	Verify app behavior on a network disconnection during credit card details update	אמצעי תשלום	Interrupts / Notifications	Pass	>

ID	Title	Section	Type	References	
C508	Verify the ability to edit the delivery address, add a new address, and update the coupons delivery address	כתובות	Functional	Pass	>

[Add Case](#) | [Add Subsection](#)

ID	Title	Section	Type	References	
C510	Verify the ability to update preferences and settings, such as delivery preferences and receiving updates	הגדרות והעדפות	Functional	Pass	>
C261	Verify the ability to subscribe to promotional offers	הגדרות והעדפות	Functional	Pass	>

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15 קופונים					
ID	Title	Section	Type	References	
C275	Verify the correct calculation of the discount amount after applying a coupon	קופונים	Functional	Pass	
C277	Verify the ability to activate a coupon by clicking on the 'Activation' button	קופונים	Functional	Pass	
C518	Verify the ability to activate a coupon by manually entering a coupon code	קופונים	Functional	Pass	
C279	Verify the correct filtering of coupons under the 'Dairy & eggs' category	קופונים	Functional	Pass	
C514	Verify the correct filtering of coupons under the 'Cooking, baking & canned goods' category	קופונים	Functional	Pass	
C515	Verify the correct filtering of coupons under the 'Bath & hygiene' category	קופונים	Functional	Pass	
C516	Verify the correct filtering of coupons under the 'Electronics & mobil' category	קופונים	Functional	Pass	
C511	Verify correct filtering of coupons under the 'Personal coupons' type	קופונים	Functional	Pass	
C512	Verify correct filtering of coupons under the 'Club coupons' type	קופונים	Functional	Pass	
C513	Verify correct filtering of coupons under the 'Grooming and perfume coupons' type	קופונים	Functional	Pass	
C519	Verify correct filtering of coupons by different coupon statuses	קופונים	Functional	Pass	
C280	Verify the ability to view the history of used coupons	קופונים	Functional	Pass	

4 הגדרות מכשיר					
ID	Title	Section	Type	References	
C521	Verify that clicking 'Manage device permissions' redirects the user to the app's permissions settings on the device	הגדרות מכשיר	Internal Interfaces	Pass	
C522	Verify that enabling or disabling Location/Camera/Microphone permissions in the app settings reflects correctly as 'Open' or 'Blocked' in the device settings menu	הגדרות מכשיר	Internal Interfaces	Pass	
C523	Verify that clicking the 'Change password' link opens the 'Password change identification' dialog box	הגדרות מכשיר	Functional	Pass	
C524	Verify receiving notifications after enabling or disabling PUSH notifications (deliveries, coupons, sales) in the app settings	הגדרות מכשיר	Interrupts / Notifications	Fail SA-41	

18 סל קניות					
ID	Title	Section	Type	References	
C368	Verify successful navigation to the shopping cart page after adding products	סל קניות	Functional	Pass	
C370	Verify the ability to increase or decrease product quantity	סל קניות	Functional	Pass	
C530	Verify that after adding a product, its name, quantity, and price appear correctly in the cart	סל קניות	Functional	Pass	
C371	Verify the ability to remove products from the cart	סל קניות	Functional	Pass	
C372	Verify the calculation of the total cart amount, including delivery and discounts	סל קניות	Functional	Pass	
C531	Verify that reloading the page or app retains the correct product details in the cart	סל קניות	Functional	Pass	

פרטי משלוח ותשלום				
ID	Title	Section	Type	References
C218	Verify the availability of multiple payment options (credit card, gift card, paybox)	פרטי משלוח ותשלום	Functional	Pass
C533	Verify that a user can successfully pay using valid credit card data for all required fields (card number, expiry date, cvv, name, id)	פרטי משלוח ותשלום	Functional	pass
C532	Verify the secure input of payment details (only the last four digits are visible, cvv is always masked, prevention of browser autofill for sensitive fields, HTTPS protocol)	פרטי משלוח ותשלום	Security	Pass
C221	Verify the successful processing of payments through different payment gateways	פרטי משלוח ותשלום	Functional	Untested
C223	Verify the ability to save payment methods for future use	פרטי משלוח ותשלום	Functional	Pass
C224	Verify the ability to delete saved payment methods	פרטי משלוח ותשלום	Functional	Pass
C227	Verify the ability to add or remove payment methods during checkout	פרטי משלוח ותשלום	Functional	Pass
C222	Verify the display of error messages for invalid payment details or failed transactions	פרטי משלוח ותשלום	Functional Negative	Pass
C385	Verifying that the system displays an appropriate error message when provided with incorrect credit card information during payment	פרטי משלוח ותשלום	Functional Negative	Pass

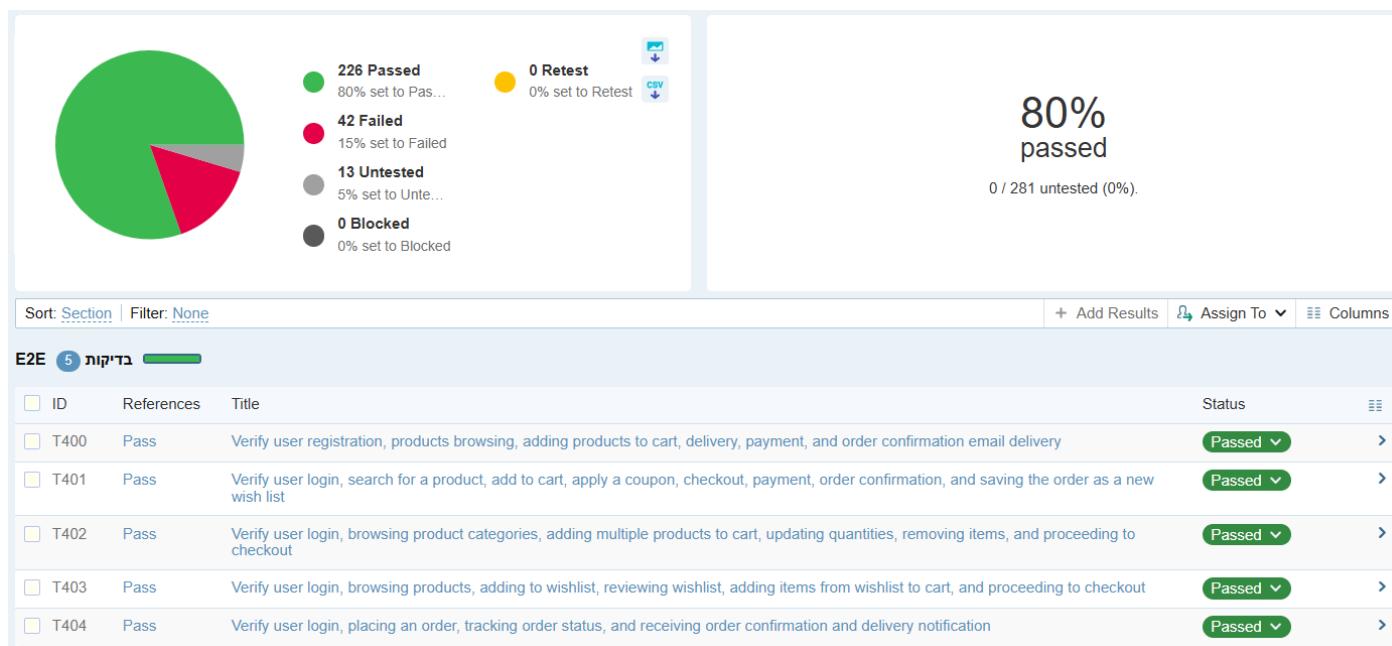
תפריט ניהול תחנתן				
ID	Title	Section	Type	References
C333	Verify clicking the 'Main' button directs the user to the home page	תפריט ניהול תחנתן	Functional	Pass
C334	Verify clicking the 'Categories' button directs the user to the categories page	תפריט ניהול תחנתן	Functional	Pass
C335	Verify clicking the 'My cart' button directs the user to the shopping cart page	תפריט ניהול תחנתן	Functional	Pass
C336	Verify clicking the 'Lists' button directs the user to the lists page	תפריט ניהול תחנתן	Functional	Pass
C337	Verify clicking the 'Coupons' button directs the user to the coupons page	תפריט ניהול תחנתן	Functional	Pass
C332	Verify the correct display of menu items, such as Main, Categories, Cart, Lists, and Cupons	תפריט ניהול תחנתן	GUI	Pass
C338	Verify icons display and cart product count	תפריט ניהול תחנתן	GUI	Pass
C340	Verify the consistency of the footer navigation menu's appearance across the app	תפריט ניהול תחנתן	GUI	Pass
C341	Verify the correct alignment and spacing of menu items within the footer navigation menu	תפריט ניהול תחנתן	GUI	Pass

	ID	Title	Section	Type	References	
⋮	<input type="checkbox"/> C540	Verify the usability of swipe gestures (tap, double tap, scroll, slide, zoom) for one-handed operation	בדיקות נוספות	Usability (UX)	Pass	➤
⋮	<input type="checkbox"/> C344	Verify successful installation and functionality post-installation	בדיקות נוספות	Installation	Pass	➤
⋮	<input type="checkbox"/> C550	Verify application behavior when attempting to install the app on a device with insufficient storage space	בדיקות נוספות	Installation	Pass	➤
⋮	<input type="checkbox"/> C542	Verify successful app uninstallation with no residual data	בדיקות נוספות	Installation	Pass	➤
⋮	<input type="checkbox"/> C541	Verify successful reinstallation and functionality after app deletion	בדיקות נוספות	Installation	Pass	➤
⋮	<input type="checkbox"/> C543	Verify app functionality after a version update	בדיקות נוספות	Installation	Pass	➤
⋮	<input type="checkbox"/> C551	Verify application behavior when the user switches to another active app and returns to the application	בדיקות נוספות	Interrupts / Notifications	Pass	➤
⋮	<input type="checkbox"/> C553	Verify mobile app accessibility compliance with WCAG 2.1 guidelines	בדיקות נוספות	Accessibility	Fail SA-43	➤
⋮	<input type="checkbox"/> C427	Verify app launch time meets performance standards on Samsung Galaxy A8	בדיקות נוספות	Performance	Fail SA-44	➤
⋮	<input type="checkbox"/> C535	Verify app launch and responsiveness on low battery (10-15%)	בדיקות נוספות	Performance	Pass	➤
⋮	<input type="checkbox"/> C560	Verify app load time during high-traffic periods, such as holidays	בדיקות נוספת	Load	Untested	➤
⋮	<input type="checkbox"/> C562	Verify app behavior under abnormal load and identify crash points	בדיקות נוספת	Load	Untested	➤
⋮	<input type="checkbox"/> C556	Verify app performance and responsiveness when multiple apps are running	בדיקות נוספת	Performance	Pass	➤

TestRail Test Run

The **Test Run** section in TestRail provides an overview of the test execution progress and results. It displays key metrics such as the number of passed, failed, untested, and blocked test cases, along with a percentage completion indicator.

A visual pie chart helps quickly assess the status distribution. Users can filter, sort, and group test cases by sections for better organization. The interface allows for assigning test cases, adding results, and linking defects.



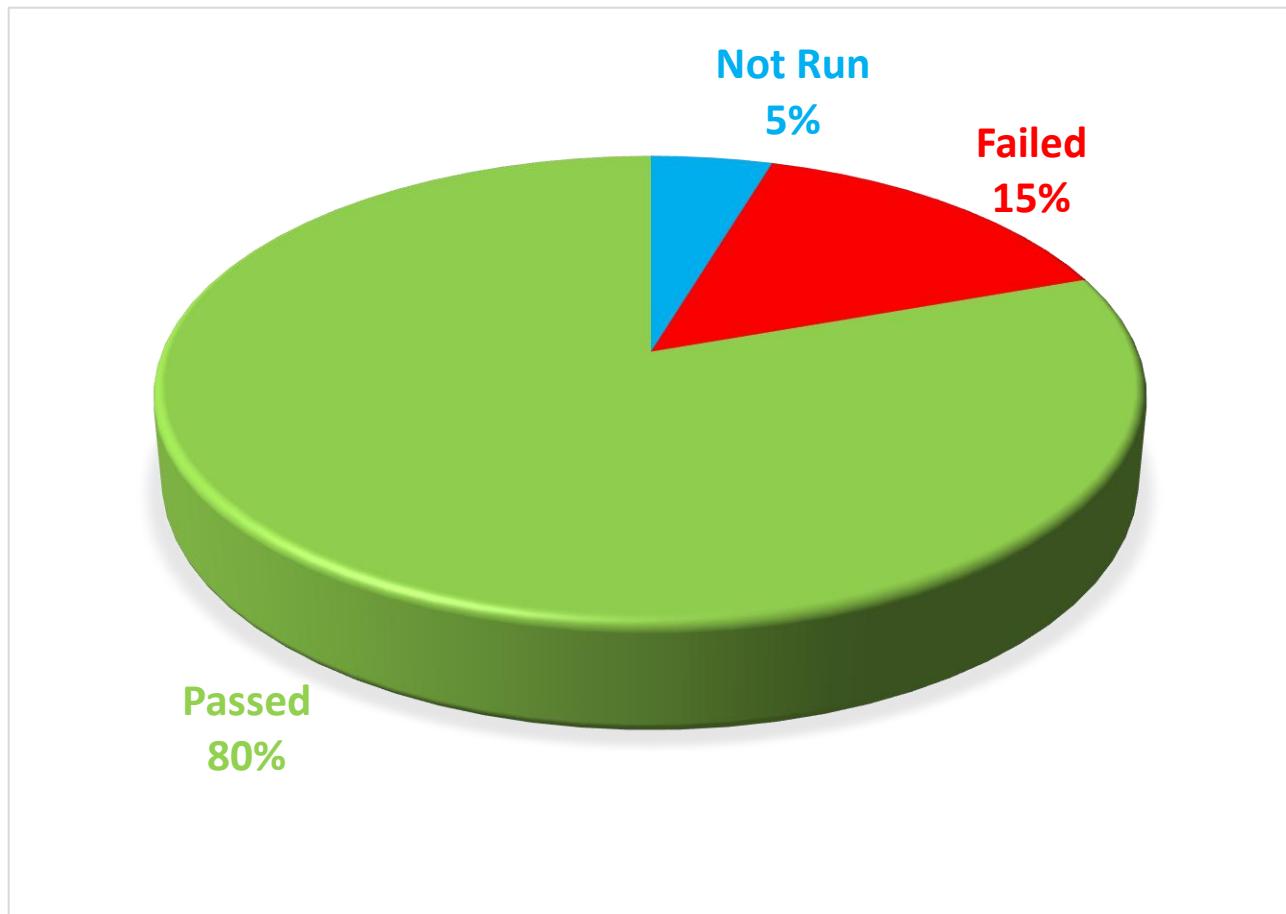
התחברות ללקוחות מועדון			
ID	References	Title	Status
T405	Pass	Verify successful app launch and navigation to the login page	Passed
T414	Pass	Verify user can switch between 'Login with SMS' / 'Login with Password' screens	Passed
T409	Fail SA-4	Verify successful user login with valid credentials (ID number and one of the following: email, phone number, member club number, or the last 4 digits of a Shufersal credit card)	Failed
T621	Pass	Verify clicking the 'Receive a member club number' link in the 'Login with SMS' screen opens the correct dialog box	Passed
T622	Fail SA-2	Verify the correct appearance of the 'I forgot my club member number' dialog box	Failed
T624	Fail SA-3	Verify that appropriate error message is displayed for invalid data entered in the 'I forgot my member club number' dialog box fields	Failed
T626	Fail SA-5	Verify that appropriate error messages are displayed for invalid data entered in the 'Login with SMS' screen fields	Failed

Metrics

Test Cases Status

This pie chart highlights the outcomes of website testing, displaying the proportion of test cases that **passed**, **failed**, or were **not executed**.

Passed	Failed	Not Run	Total
226	42	13	281

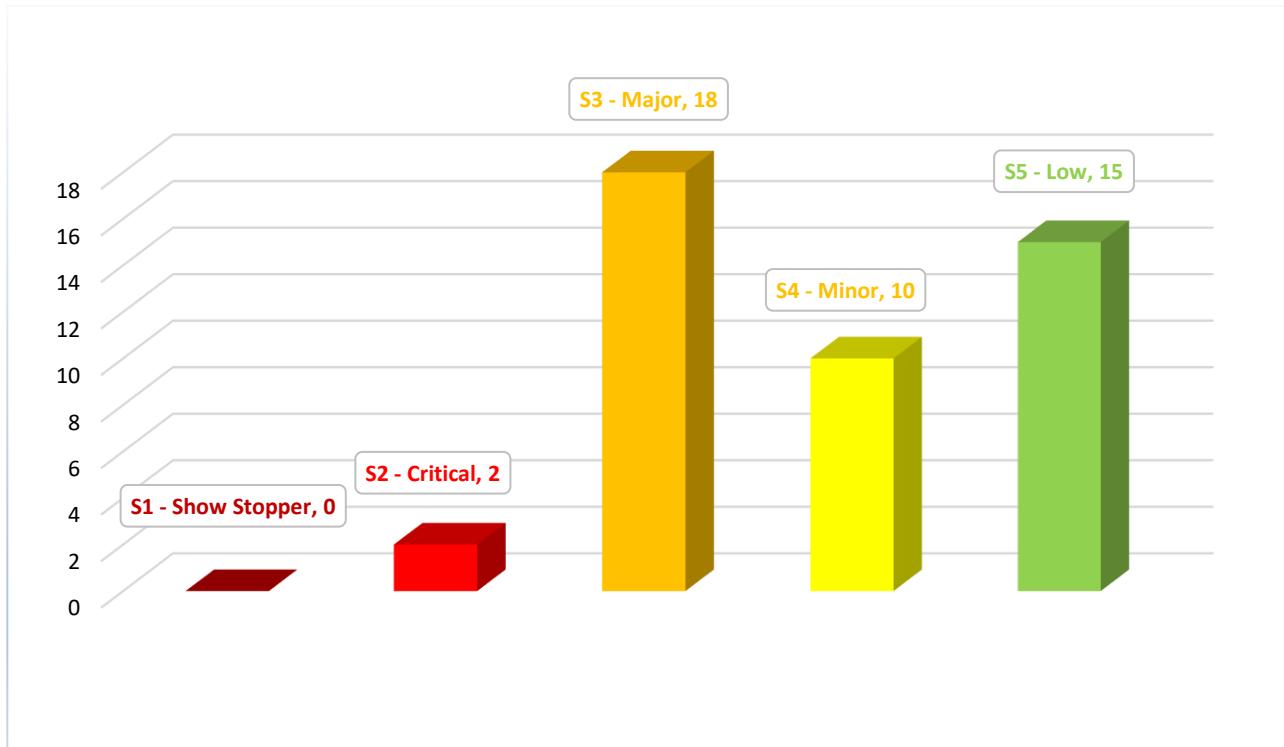


Severity Bugs Status

The bug distribution shows that a significant number of issues fall under the **Major** category, indicating notable flaws that need attention. While the absence of **Show Stopper** bugs suggests the core functionality is intact, the presence of **Critical** and **Major** bugs highlights the need for thorough fixes.

On the positive side, many of the reported bugs are of **Low** and **Minor** severity, which indicates that despite the existing issues, the overall stability of the system is fairly decent.

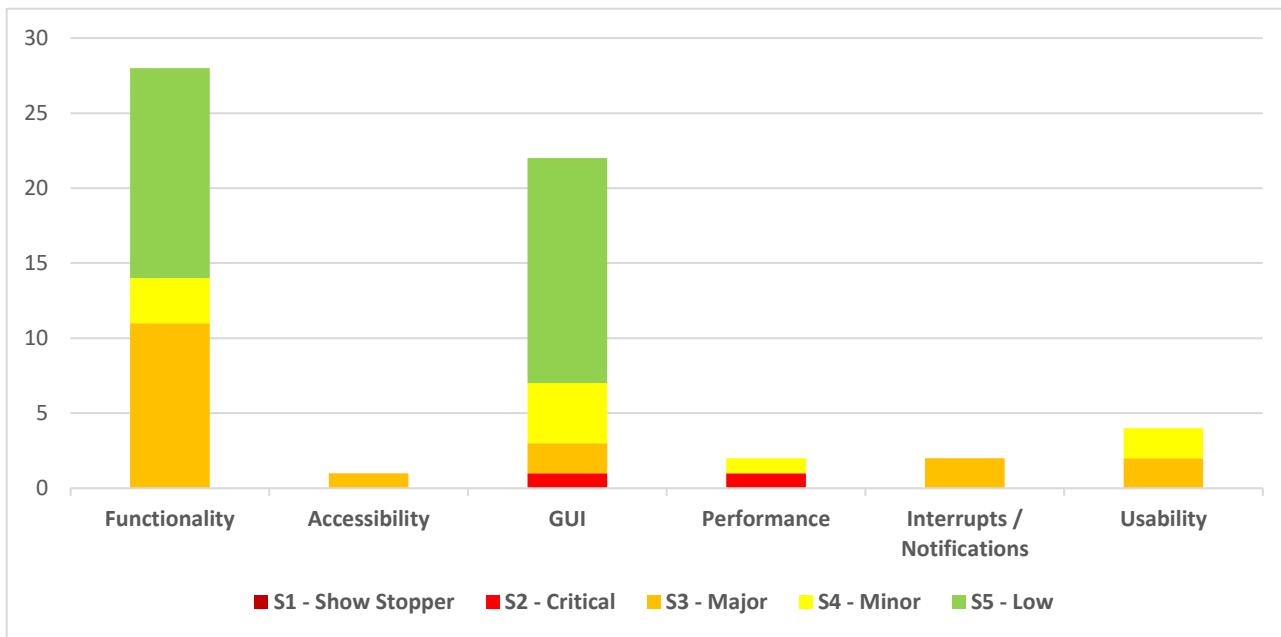
S1 Show Stopper	S2 Critical	S3 Major	S4 Minor	S5 Low	Total
0	2	18	10	15	45



Defects Distribution – Module Wise

By analyzing this data, we can gain valuable insights into the distribution of bugs across different test areas and prioritize our efforts to address the most critical issues.

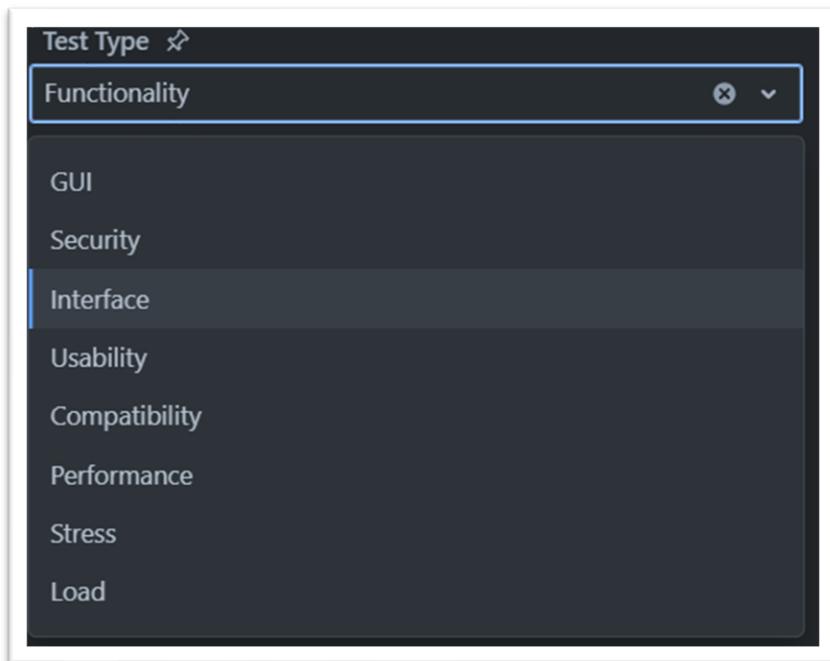
	S1 Show Stopper	S2 Critical	S3 Major	S4 Minor	S5 Low	Total
Accessibility	0	0	1	0	0	1
Functionality	0	0	11	3	0	14
GUI	0	1	2	4	15	22
Interrupts / Notifications	0	0	2	0	0	2
Performance	0	1	0	1	0	2
Usability	0	0	2	2	0	4
Total	0	2	18	10	15	45



Jira Customizations

To enhance my bug tracking process and prioritize issues effectively, I've added a new custom field named "**Severity**" to the Issues section in Jira. By assigning a severity level to each bug, I can quickly identify and address the most critical issues, ensuring timely resolution and minimizing potential risks.

To further categorize and organize my test cases and bug reports, I've introduced a new custom field called "**Test Type**" in Jira's Issues section. This field allows me to classify issues based on the specific area of the website they pertain to, such as functionality, GUI, performance, or other relevant categories. By utilizing this field, I can efficiently track issues, identify trends, and allocate resources more effectively, ultimately improving the overall testing and bug-fixing processes.



Jira - TestRail Integration

In This project I successfully integrated TestRail with Jira to streamline the defect tracking process. When a test case in TestRail fails, a new Jira window opens in the designated project, allowing you to create a new issue:

Add Result

Status * Failed
Set the test status (passed, failed etc.).

Comment
Describe your test result.

Assign To
Assign to another team member.

Version
The version you tested against.

Elapsed Start
How long the test took.

Defects Push Add
A list of IDs in your bug tracker.

✓ Add Result ✕ Cancel



Projects / Shoperol App

Issues

project:SA ORDER BY created DESC/secure/CreateIssueDefault.jspa

Type	Key	Summary	Assignee	Reporter	Priority	Severity	Created	Updated
 No issues were found matching your search								

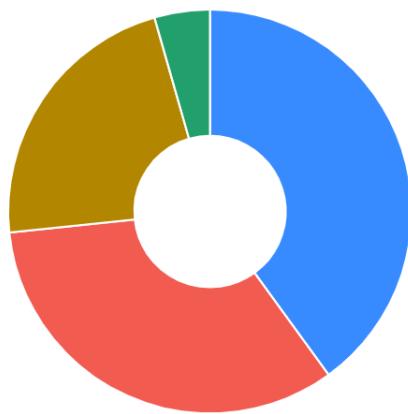
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This integration enhances collaboration between testing and development teams by providing a seamless transition from defect identification to resolution, eliminates manual effort, and accelerates the debugging and resolution process.



Jira Dashboard Gadgets Print Screen

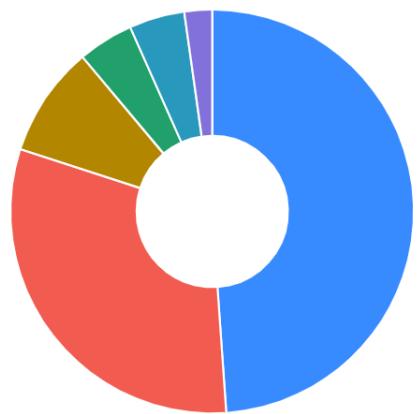
Pie Chart: Shufersal App


Severity
 Total Issues: 45

■ S3 - Major	18
■ S5 - Low	15
■ S4 - Minor	10
■ S2 - Critical	2

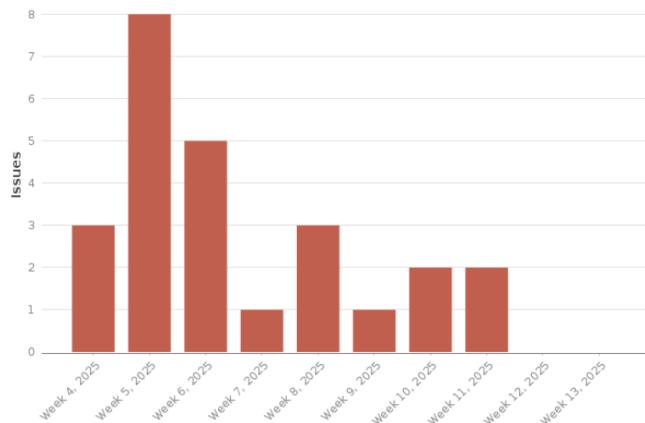
🕒 Just now

Pie Chart: Shufersal App


Test Type
 Total Issues: 45

■ GUI	22
■ Functionality	14
■ Usability	4
■ Interrupts / Notifications	2
■ Performance	2
■ Accessibility	1

Recently Created Chart: Shufersal App



🕒 3 minutes ago

Two Dimensional Filter Statistics: Shufersal App

Test Type	S2 - Critical	S3 - Major	S4 - Minor	S5 - Low	T:
Accessibility	0	1	0	0	1
Functionality	0	11	3	0	14
GUI	1	2	4	15	22
Interrupts / Notifications	0	2	0	0	2
Performance	1	0	1	0	2
Usability	0	2	2	0	4
Total Unique Issues:	2	18	10	15	45

Grouped by: Severity

Showing 6 of 6 statistics.

🕒 3 minutes ago

Recommendations

- ☒ To enhance website quality and user experience, prioritize resolving all bugs, especially critical and major ones.
- ☒ **Hamburger Menu Visibility on iOS:** Investigate and resolve the issue where the hamburger menu is not visible on iOS devices. Verify if this is due to CSS, JavaScript behavior, or a viewport-related issue.
- ☒ **App Launch Performance on iOS:** Analyze and optimize the app's launch time on iOS devices. Identify whether the delay or failure to open is caused by excessive loading processes, API calls, memory usage, or other performance bottlenecks.
- ☒ The website is currently Hebrew-only. To increase user base, consider adding different language options.

Conclusion – Don't Go

The app has 18 **major** bugs, accounting for 40% of total issues, with a high concentration in Functionality (14) and GUI (22), which can significantly impact user experience. Additionally, there are 2 **critical** bugs, which may cause severe disruptions.

Given these findings, deployment would risk usability and functionality issues. A thorough resolution of critical and major bugs is necessary before release.

Based on the bug distribution in the mobile Shufersal app, I strongly recommend not proceeding with deployment.



Bugs List



Issue key	Summary	Severity
<u>SA-1</u>	🐞 Incorrect error message ('Service is not available') when entering a valid ID and an incorrect email address	S3 - Major
<u>SA-2</u>	🐞 Spelling mistake in the title of the 'I forgot my member club number' dialog box	S5 - Low
<u>SA-3</u>	🐞 No error message displayed for invalid email entered in the 'I forgot my member club number' dialog box field	S4 - Minor
<u>SA-4</u>	🐞 Unable to login using the 'Login with SMS' option	S3 - Major
<u>SA-5</u>	🐞 No error message displayed for invalid data entered on the 'Login with SMS' screen	S4 - Minor
<u>SA-6</u>	🐞 No error message displayed for invalid email entered on the 'Login with password' screen	S4 - Minor
<u>SA-7</u>	🐞 Search for 'Tea' returns 'No results found' despite tea products being available in the supermarket	S3 - Major
<u>SA-8</u>	🐞 Irrelevant search results for keyword 'Black tea'	S3 - Major
<u>SA-9</u>	🐞 Irrelevant search results for keyword 'Rice cakes'	S3 - Major
<u>SA-10</u>	🐞 No internet connection results in misleading error message 'No results found'	S3 - Major
<u>SA-11</u>	🐞 Placeholder text in the search box is cut off on Samsung Galaxy A8	S5 - Low
<u>SA-12</u>	🐞 Category names overlap category pictures in categories gallery on Samsung Galaxy A8	S5 - Low
<u>SA-13</u>	🐞 App logo is not fully visible on Samsung Galaxy A8	S4 - Minor
<u>SA-14</u>	🐞 'Customer service' button is partially cut off and unclickable on Samsung Galaxy A8	S3 - Major
<u>SA-15</u>	🐞 Missing navigation options from 'Customer service' page back to home page on iPhone 13 Mini	S4 - Minor
<u>SA-16</u>	🐞 Microphone icon behavior when microphone access is disabled	S4 - Minor
<u>SA-17</u>	🐞 Misaligned radio buttons for 'self-pickup' and 'delivery' options on Samsung Galaxy A8	S5 - Low
<u>SA-18</u>	🐞 Difficulty selecting the 'Self-pickup' radio button on Samsung Galaxy A8	S3 - Major
<u>SA-19</u>	🐞 'Average rating' sorting option available, but no option to rate products	S3 - Major
<u>SA-20</u>	🐞 'Deals and categories' title cut off on Samsung Galaxy A8	S5 - Low
<u>SA-21</u>	🐞 Truncation of the 'Filter and sort' button on the product listing page on Samsung Galaxy A8	S5 - Low
<u>SA-22</u>	🐞 Missing product image for 'Black tea blueberries' in the product listing	S5 - Low
<u>SA-23</u>	🐞 Typing mistakes in product ingredients for 'Black Tea Blueberries' in the product listing	S5 - Low

<u>SA-24</u>	🐞 Missing product image and incorrect weight displayed as '.' for 'Sourdough Bread with Tomatoes'	S5 - Low
<u>SA-25</u>	🐞 Missing product image for 'Frozen brown tuna steak' in the product listing	S5 - Low
<u>SA-26</u>	🐞 Missing product image for 'Stuffed chicken thighs with middle eastern rice' in the product listing	S5 - Low
<u>SA-27</u>	🐞 Irrelevant products displayed when sorting by the category: 'Back to school and kindergarten'	S3 - Major
<u>SA-28</u>	🐞 The product label 'Add green to the cart' overlaps and hides product names on Samsung Galaxy A8	S4 - Minor
<u>SA-29</u>	🐞 'Add to cart' button is cut off in the product listing page on Samsung Galaxy A8	S5 - Low
<u>SA-30</u>	🐞 Incorrect redirection for 'Electrical equipment disposal' link on mobile app	S3 - Major
<u>SA-31</u>	🐞 Missing 'Continue' button on verification code entry on Samsung Galaxy A8	S3 - Major
<u>SA-32</u>	🐞 Hamburger menu not visible on Samsung Galaxy A8	S2 - Critical
<u>SA-33</u>	🐞 Text hidden behind button on Samsung Galaxy A8	S5 - Low
<u>SA-34</u>	🐞 Product incorrectly marked as 'In the cart' in 'products I usually buy' list	S3 - Major
<u>SA-35</u>	🐞 'Service is not available' message displayed when accessing 'Products I left in the cart' list	S3 - Major
<u>SA-36</u>	🐞 Sharing a shopping list via email fails with 'Try again later' error on Samsung Galaxy A8	S3 - Major
<u>SA-37</u>	🐞 Button text 'Add to new cart' is cut off on Samsung Galaxy A8	S5 - Low
<u>SA-38</u>	🐞 Clicking the 'Invoice to email' link does not send the invoice to the user's email	S3 - Major
<u>SA-39</u>	🐞 Button text 'Preferences & settings' overflow on Samsung Galaxy A8	S5 - Low
<u>SA-40</u>	🐞 Typographical errors in coupon category names under the filtering menu	S4 - Minor
<u>SA-41</u>	🐞 PUSH notifications not received after enabling in app settings	S3 - Major
<u>SA-42</u>	🐞 Customer Service Link is cut off on the Thank You page on Samsung Galaxy A8	S4 - Minor
<u>SA-43</u>	🐞 Accessibility issue: poor contrast and small text in Hamburger menu	S3 - Major
<u>SA-44</u>	🐞 App takes 11 seconds to launch or sometimes fails to open – Samsung Galaxy A8	S2 - Critical
<u>SA-45</u>	🐞 Excessive storage usage in 'Documents & Data' (120.3MB) after minimal app usage – iPhone 13 Mini	S4 - Minor

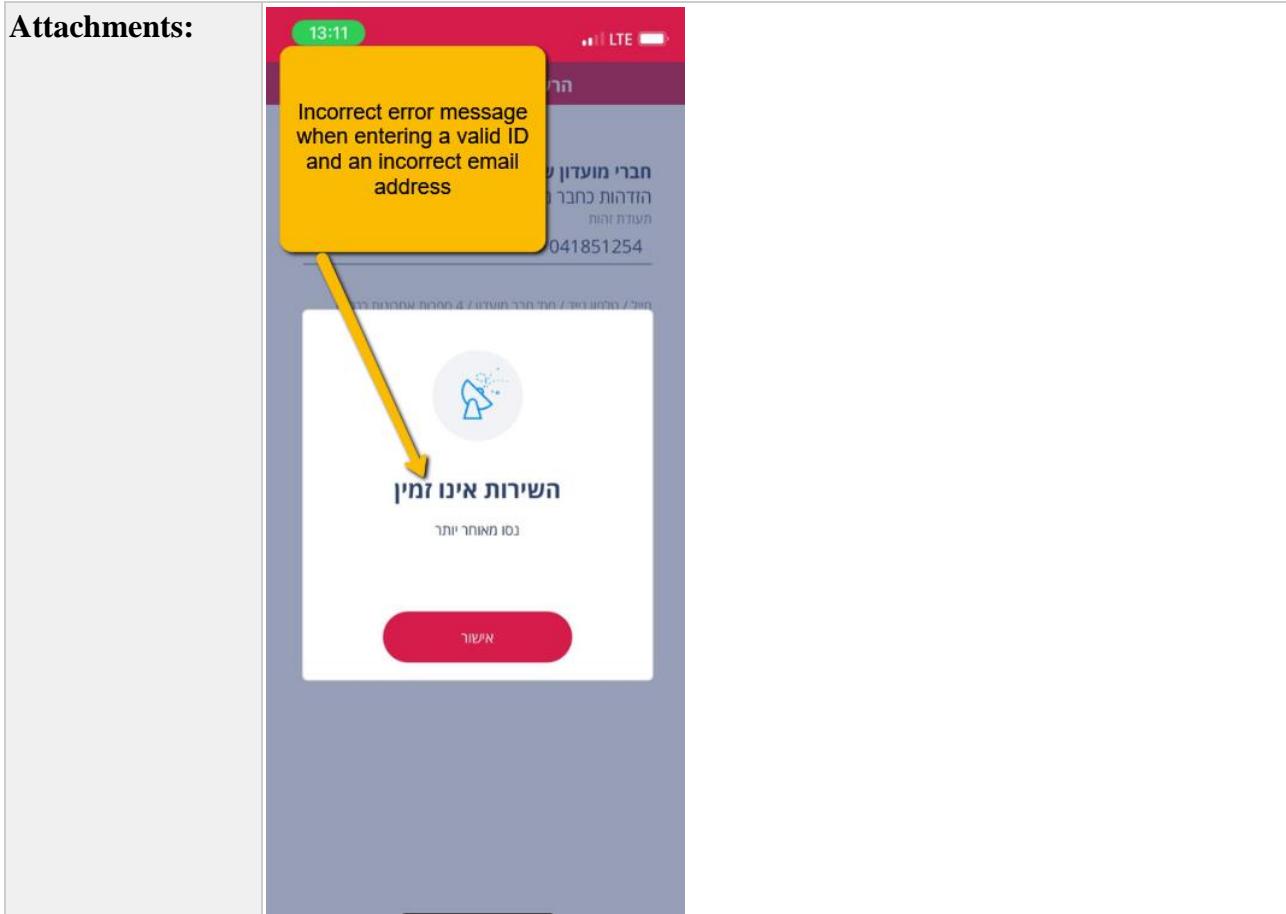
Bug Reports By Jira



[SA-1] Incorrect error message ('Service is not available') when entering a valid ID and an incorrect email address Created: 31/Dec/24 Updated: 02/Feb/25

Status:	To Do
Project:	Shufersal App

Type:	Bug	Priority:	Medium
Reporter:	Guy Levy	Assignee:	Software Developer
Environment:	<ul style="list-style-type: none"> Application Version: Shufersal app version 4.3.7 Platforms: iOS 18.2 / Android 9 Devices: iPhone 13 mini / Samsung Galaxy A8 Network: Wi-Fi and Mobile Data 		



Severity:	S3 - Major
Test Type:	Functionality

Description

Steps to Reproduce:

1. Open the Shufersal app
2. On the top-right corner, click the 'Hamburger menu'
3. In the menu that opens, click on 'Registration / Login'
4. On the login screen click on 'Registration'
5. Enter '041851255' in the 'ID' field
6. Enter 'guy@test.com' in the 'Email' field
7. Click on 'Continue'

Actual Result:

- A 'The service is not available' message is displayed

Expected Result:

- The correct 'The ID number or email address is incorrect' error message should be displayed

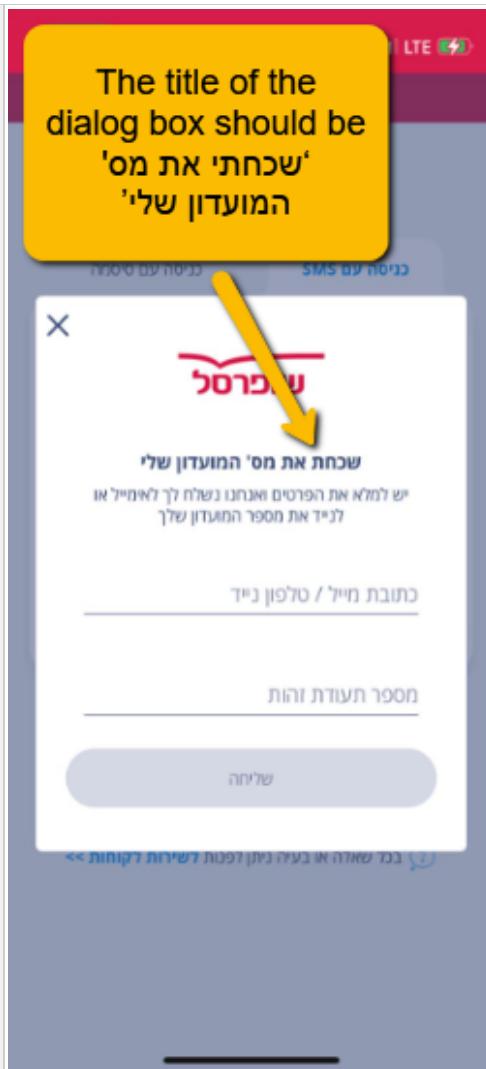
[SA-2] Spelling mistake in the title of the 'I forgot my member club number' dialog box

Created: 01/Jan/25 Updated: 02/Feb/25

Status: To Do

Project: [Shufersal App](#)

Type:	Bug	Priority:	Low
Reporter:	Guy Levy	Assignee:	Software Developer
Environment:	<ul style="list-style-type: none"> Application Version: Shufersal app version 4.3.7 Platforms: iOS 18.2 / Android 9 Devices: iPhone 13 mini / Samsung Galaxy A8 Network: Wi-Fi and Mobile Data 		

Attachments:

Severity: S5 - Low

Test Type: GUI

Description

Steps to Reproduce:

1. Open the Shufersal app
2. On the top-right corner, click the 'Hamburger menu'
3. In the menu that opens, click on 'Registration / Login'
4. On the login screen click on 'Login with SMS'
5. Click on the 'Receive a loyalty member number' link
6. Observe the title of the 'I forgot my loyalty member number' dialog box

Actual Result:

- The title of the dialog box contains a spelling mistake ('שכחתי את מס' המועדון שלי')

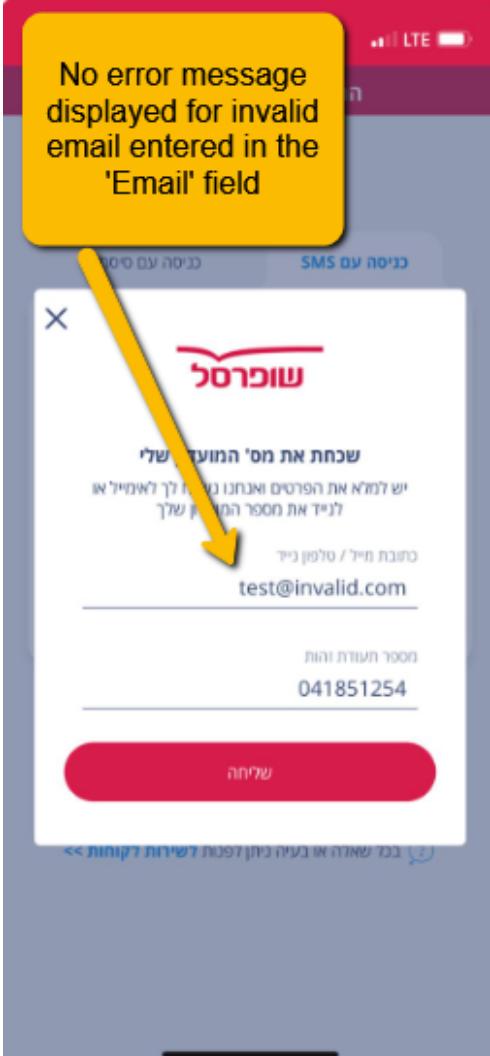
Expected Result:

- The title of the dialog box should be 'שכחתי את מס' המועדון שלי'

[SA-3] No error message displayed for invalid email entered in the 'I forgot my member club number' dialog box field Created: 02/Jan/25 Updated: 02/Feb/25

Status:	To Do
Project:	Shufersal App

Type:	Bug	Priority:	Low
Reporter:	Guy Levy	Assignee:	Software Developer
Environment:	<ul style="list-style-type: none"> Application Version: Shufersal app version 4.3.7 Platforms: iOS 18.2 / Android 9 Devices: iPhone 13 mini / Samsung Galaxy A8 Network: Wi-Fi and Mobile Data 		

Attachments:	 <p>A screenshot of the Shufersal mobile application. The screen shows a 'Forgot Club Number' dialog box. At the top of the dialog, there is a yellow callout bubble containing the text: 'No error message displayed for invalid email entered in the 'Email' field'. Below the callout, the dialog box has a red header with the Shufersal logo. The main text in Hebrew asks for a club number and provides a link to recover it. Below this is a large input field for an email address, which contains 'test@invalid.com'. A yellow arrow points from the text in the callout to this input field. At the bottom of the dialog is a red 'Send' button.</p>
Severity:	S4 - Minor
Test Type:	Functionality

Description

Steps to Reproduce:

1. Open the Shufersal app
2. On the top-right corner, click the 'Hamburger menu'
3. In the menu that opens, click on 'Registration / Login'
4. On the login screen click on 'Login with SMS'
5. Click on the 'Receive a loyalty member number' link
6. Enter 'test@invalid.com' in the 'Email' field
7. Enter '041851254' in the 'ID' field

Actual Result:

- No error message is displayed in the 'Email' field

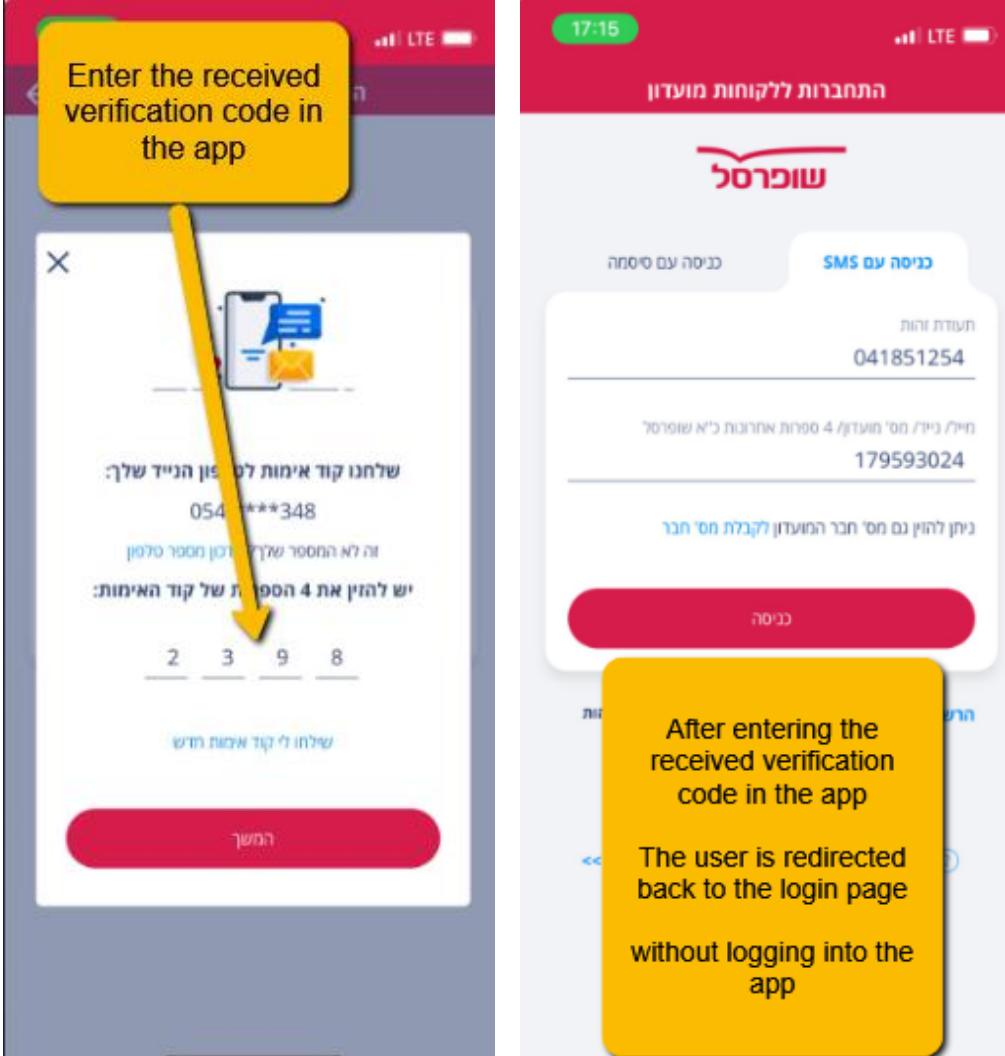
Expected Result:

- A clear and informative error message should be displayed under the email field, preventing the user from proceeding with invalid data

[SA-4] [Unable to login using the 'Login with SMS' option](#) Created: 02/Jan/25 Updated: 05/Feb/25

Status:	To Do
Project:	Shufersal App

Type:	Bug	Priority:	High
Reporter:	Guy Levy	Assignee:	Software Developer
Environment:	<ul style="list-style-type: none"> Application Version: Shufersal app version 4.3.7 Platforms: iOS 18.2 / Android 9 Devices: iPhone 13 mini / Samsung Galaxy A8 Network: Wi-Fi and Mobile Data 		

Attachments:	 <p>Enter the received verification code in the app</p> <p>After entering the received verification code in the app The user is redirected back to the login page without logging into the app</p>
Severity:	S3 - Major
Test Type:	Functionality

Description

Steps to Reproduce:

1. Open the Shufersal app
2. On the top-right corner, click the 'Hamburger menu'
3. In the menu that opens, click on 'Registration / Login'
4. On the login screen click on 'Login with SMS'
5. Enter a valid ID number
6. Enter a member club number / mobile phone number
7. Click on 'Login' and wait for the verification code SMS to be sent
8. Enter the received verification SMS code in the app

Actual Result:

- The user is redirected back to the login page without logging into the app

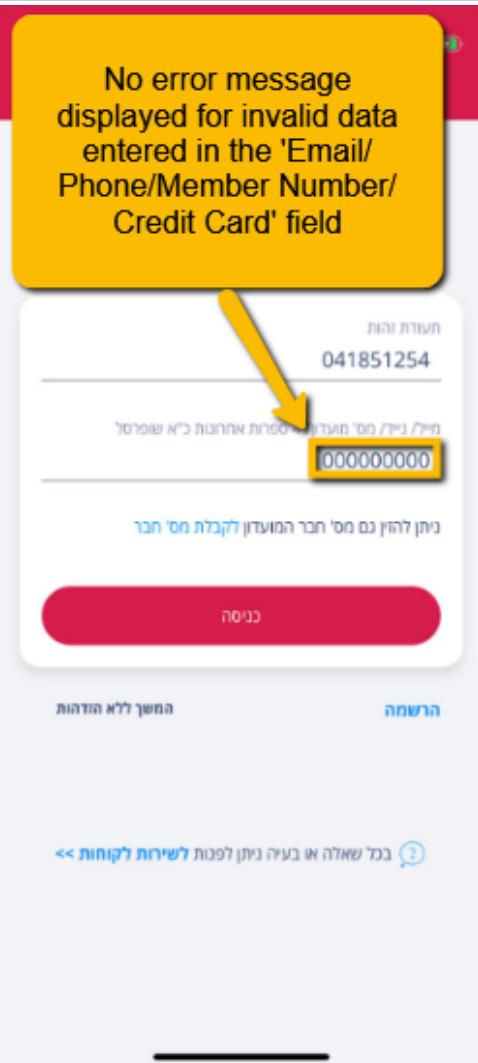
Expected Result:

- The user should be logged into the app and redirected to the home screen

[SA-5] No error message displayed for invalid data entered on the 'Login with SMS' screen Created: 03/Jan/25 Updated: 02/Feb/25

Status:	To Do
Project:	Shufersal App

Type:	Bug	Priority:	Low
Reporter:	Guy Levy	Assignee:	Software Developer
Environment:	<ul style="list-style-type: none"> Application Version: Shufersal app version 4.3.7 Platforms: iOS 18.2 / Android 9 Devices: iPhone 13 mini / Samsung Galaxy A8 Network: Wi-Fi and Mobile Data 		

Attachments:	 <p>A screenshot of the Shufersal app's login screen. The screen shows a yellow callout box at the top center with the text: "No error message displayed for invalid data entered in the 'Email/ Phone/Member Number/ Credit Card' field". Below the callout, there is a form with fields for 'טלפון/טלפון נייד' (Phone/Mobile Number) containing '041851254' and 'מספר קredit card' (Credit Card Number) containing '0000000000'. A yellow arrow points from the callout to the credit card input field. At the bottom of the screen, there is a large red 'LOGIN' button.</p>
Severity:	S4 - Minor
Test Type:	Functionality

Description

Steps to Reproduce:

1. Open the Shufersal app
2. On the top-right corner, click the 'Hamburger menu'
3. In the menu that opens, click on 'Registration / Login'
4. On the login screen click on 'Login with SMS'
5. Enter '041851254' in the 'ID' field
6. Enter '0000000' in the 'Phone/ Member number/ Credit Card' field

Actual Result:

- No error message is displayed under the 'Phone/ Member number/ Credit Card' field

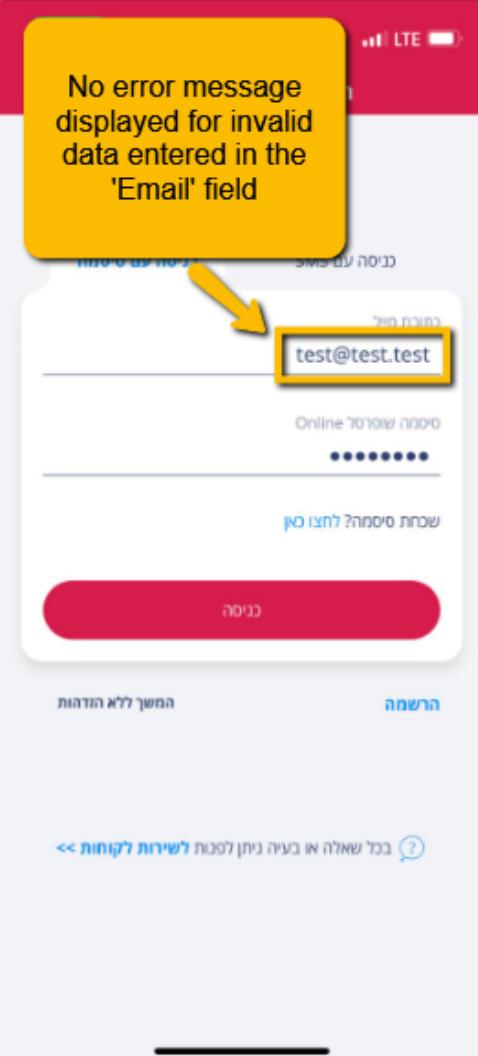
Expected Result:

- A clear and informative error message should be displayed under this field, preventing the user from proceeding with invalid data

[SA-6] No error message displayed for invalid email entered on the 'Login with password' screen Created: 10/Jan/25 Updated: 02/Feb/25

Status:	To Do
Project:	Shufersal App

Type:	Bug	Priority:	Low
Reporter:	Guy Levy	Assignee:	Software Developer
Environment:	<ul style="list-style-type: none"> Application Version: Shufersal app version 4.3.7 Platforms: iOS 18.2 / Android 9 Devices: iPhone 13 mini / Samsung Galaxy A8 Network: Wi-Fi and Mobile Data 		

Attachments:	 <p>A screenshot of the Shufersal app's login screen. The screen shows a red header with the Shufersal logo and a red footer with the text 'המשך ללא הדרגות' and 'הרשם'. In the center, there is a white input field containing the email 'test@test.test'. An orange callout box with a yellow arrow points to this field, containing the text: 'No error message displayed for invalid data entered in the 'Email' field'. Below the input field, there is a password field with masked text and a 'forgot password?' link. At the bottom is a large red 'התחבר' button.</p>
Severity:	S4 - Minor
Test Type:	Functionality

Description

Steps to Reproduce:

1. Open the Shufersal app
2. On the top-right corner, click the 'Hamburger menu'
3. In the menu that opens, click on 'Registration / Login'
4. On the login screen click on 'Login with password'
5. Enter 'test@test.test' in the 'Email' field
6. Enter a password

Actual Result:

- No error message is displayed under the 'Email' field

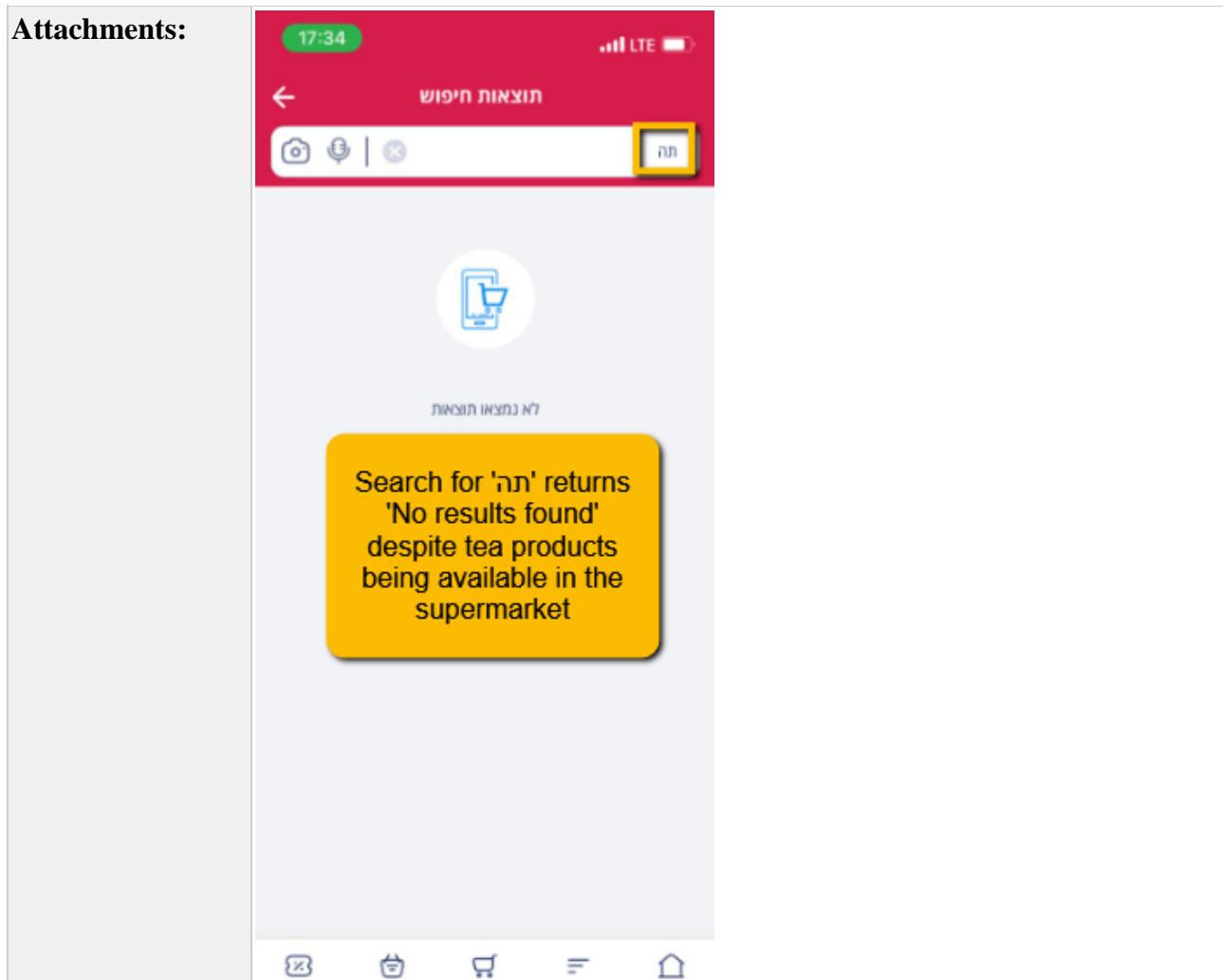
Expected Result:

- A clear and informative error message should be displayed under this field, preventing the user from proceeding with invalid data

[SA-7] [Search for 'Tea' returns 'No results found' despite tea products being available in the supermarket](#) Created: 11/Jan/25 Updated: 02/Feb/25

Status:	To Do
Project:	Shufersal App

Type:	Bug	Priority:	Medium
Reporter:	Guy Levy	Assignee:	Software Developer
Environment:	<ul style="list-style-type: none"> Application Version: Shufersal app version 4.3.7 Platforms: iOS 18.2 / Android 9 Devices: iPhone 13 mini / Samsung Galaxy A8 Network: Wi-Fi and Mobile Data 		



Severity:	S3 - Major
Test Type:	Functionality

Description

Steps to Reproduce:

1. Open the Shufersal app
2. Locate the search box and enter the keyword ' תה '

- **Actual Result:**

The app displays the message: 'No results found'

- **Expected Result:**

The app should display a list of tea products available in the supermarket, such as green tea, black tea, herbal tea, etc

[SA-8] Irrelevant search results for keyword 'Black tea'

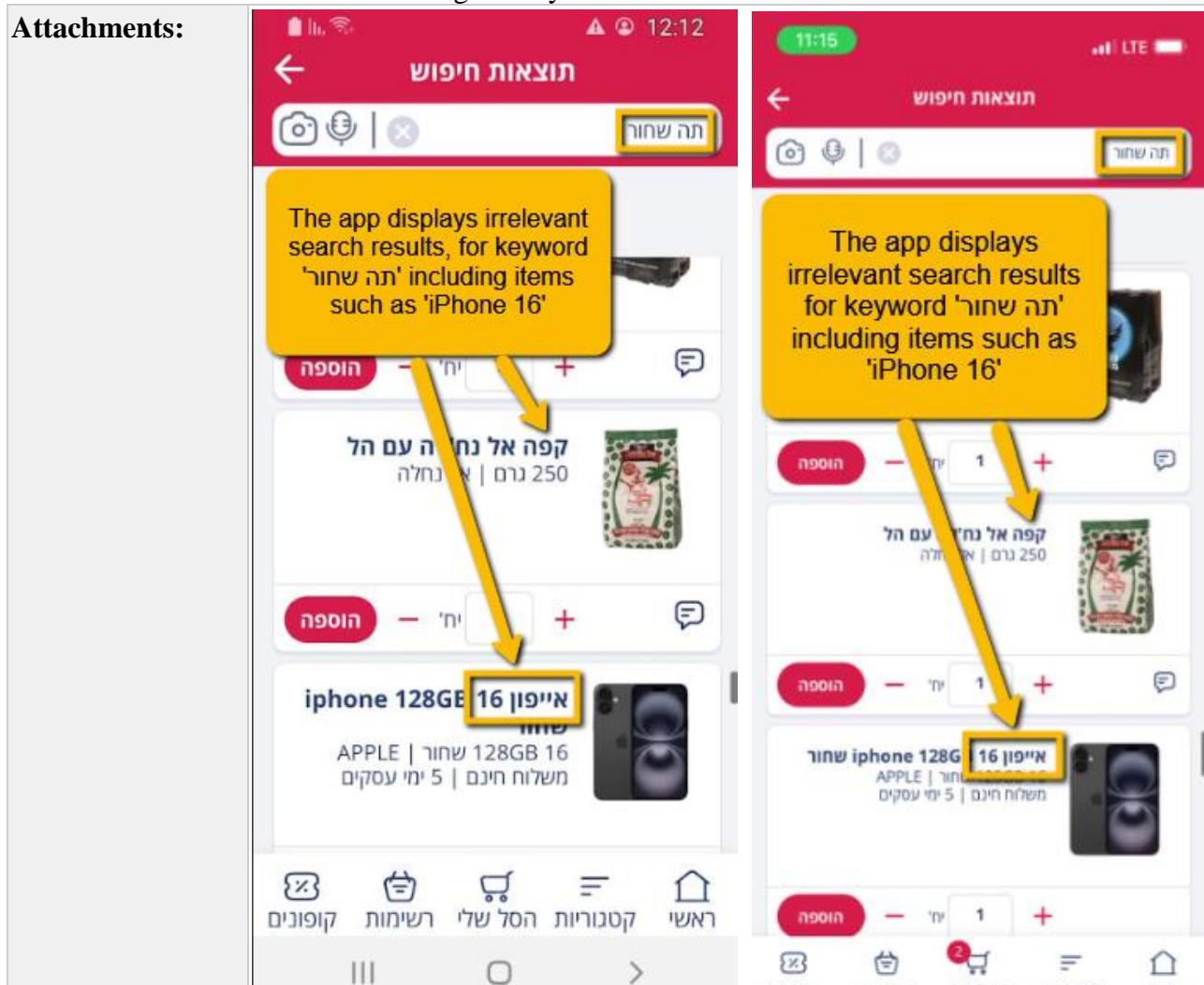
Created: 12/Jan/25 Updated: 02/Feb/25

Status:	To Do
Project:	Shufersal App

Type:	Bug	Priority:	Medium
Reporter:	Guy Levy	Assignee:	Software Developer
Environment:	<ul style="list-style-type: none"> Application Version: Shufersal app version 4.3.7 Platforms: iOS 18.2 / Android 9 Devices: iPhone 13 mini / Samsung Galaxy A8 Network: Wi-Fi and Mobile Data 		

Samsung Galaxy 8A

iPhone 13 mini



Severity:	S3 - Major
Test Type:	Functionality

Description

Steps to Reproduce:

1. Open the Shufersal app
2. Locate the search box and enter the keyword 'תה שחורה'
3. Scroll down the page to view the results

Actual Result:

- The app displays irrelevant search results, including items such as 'iPhone 16'

Expected Result:

- The app should display a list of products related to 'תה שחורה', such as various types of black tea products

[SA-9] Irrelevant search results for keyword 'Rice cakes'

Created: 12/Jan/25 Updated: 02/Feb/25

Status:	To Do
Project:	Shufersal App

Type:	Bug	Priority:	Medium
Reporter:	Guy Levy	Assignee:	Software Developer
Environment:	<ul style="list-style-type: none"> Application Version: Shufersal app version 4.3.7 Platforms: iOS 18.2 / Android 9 Devices: iPhone 13 mini / Samsung Galaxy A8 Network: Wi-Fi and Mobile Data 		

Attachments:

The app displays irrelevant search results, such as 'Schnitzel'

Severity:	S3 - Major
Test Type:	Functionality

Description

Steps to Reproduce:

1. Open the Shufersal app
2. Locate the search box and enter the keyword 'פריציות'
3. Scroll down the page to view the results

Actual Result:

- The app displays irrelevant search results, including items such as 'Schnitzel'

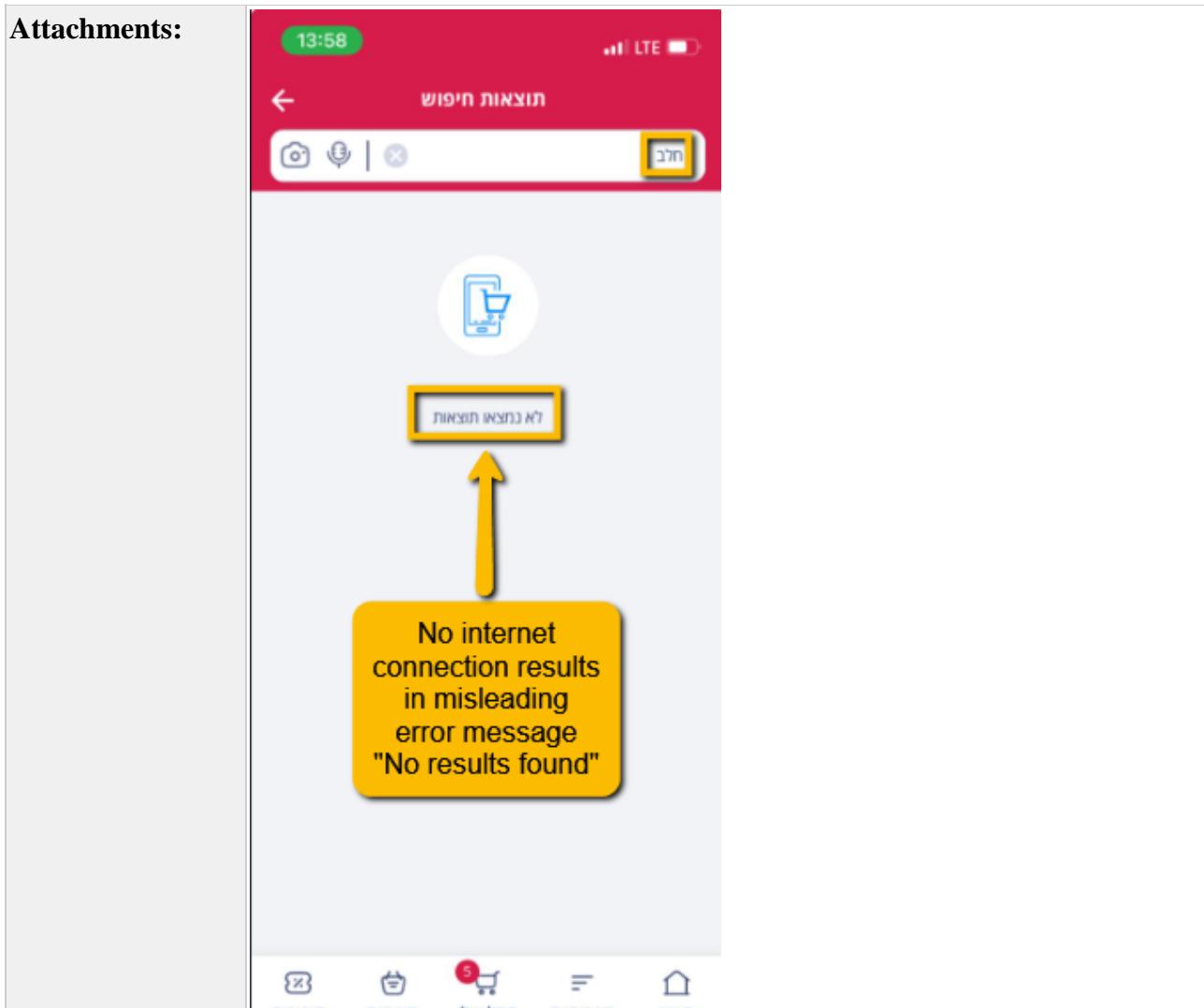
Expected Result:

- The app should display a list of products related to 'פריציות'

[SA-10] No internet connection results in misleading error message 'No results found' Created: 14/Jan/25 Updated: 02/Feb/25

Status:	To Do
Project:	Shufersal App

Type:	Bug	Priority:	High
Reporter:	Guy Levy	Assignee:	Software Developer
Environment:	<ul style="list-style-type: none"> Application Version: Shufersal app version 4.3.7 Platforms: iOS 18.2 / Android 9 Devices: iPhone 13 mini / Samsung Galaxy A8 		



Severity:	S3 - Major
Test Type:	Interrupts / Notifications

Description

Steps to Reproduce:

1. Turn off Wi-Fi and mobile data on the device
2. Open the Shufersal app
3. Search for any product
4. Observe the result

Actual Result:

- The app displays ‘No results found’, which is misleading
- It doesn't provide information about the actual issue (no internet connection)

Expected Result:

- The app should detect the lack of internet connection and display an appropriate error message, such as ‘No internet connection’ or ‘Please check your connection’

[SA-11] [Placeholder text in the search box is cut off on Samsung Galaxy A8](#) Created: 14/Jan/25 Updated: 02/Feb/25

Status:	To Do		
Project:	Shufersal App		
Type:	Bug	Priority:	Medium
Reporter:	Guy Levy	Assignee:	Software Developer
Environment:	<ul style="list-style-type: none"> Application Version: Shufersal app version 4.3.7 Platform: Android 9 Device: Samsung Galaxy A8 Network: Wi-Fi and Mobile Data 		

Attachments:	
Severity:	S5 - Low
Test Type:	GUI

Description

Steps to Reproduce:

1. Open the Shufersal app on a Samsung Galaxy A8
2. Navigate to the search bar on the main screen
3. Observe the placeholder text

Actual Result:

- The placeholder text is partially cut off at the end, making it incomplete and harder for users to read

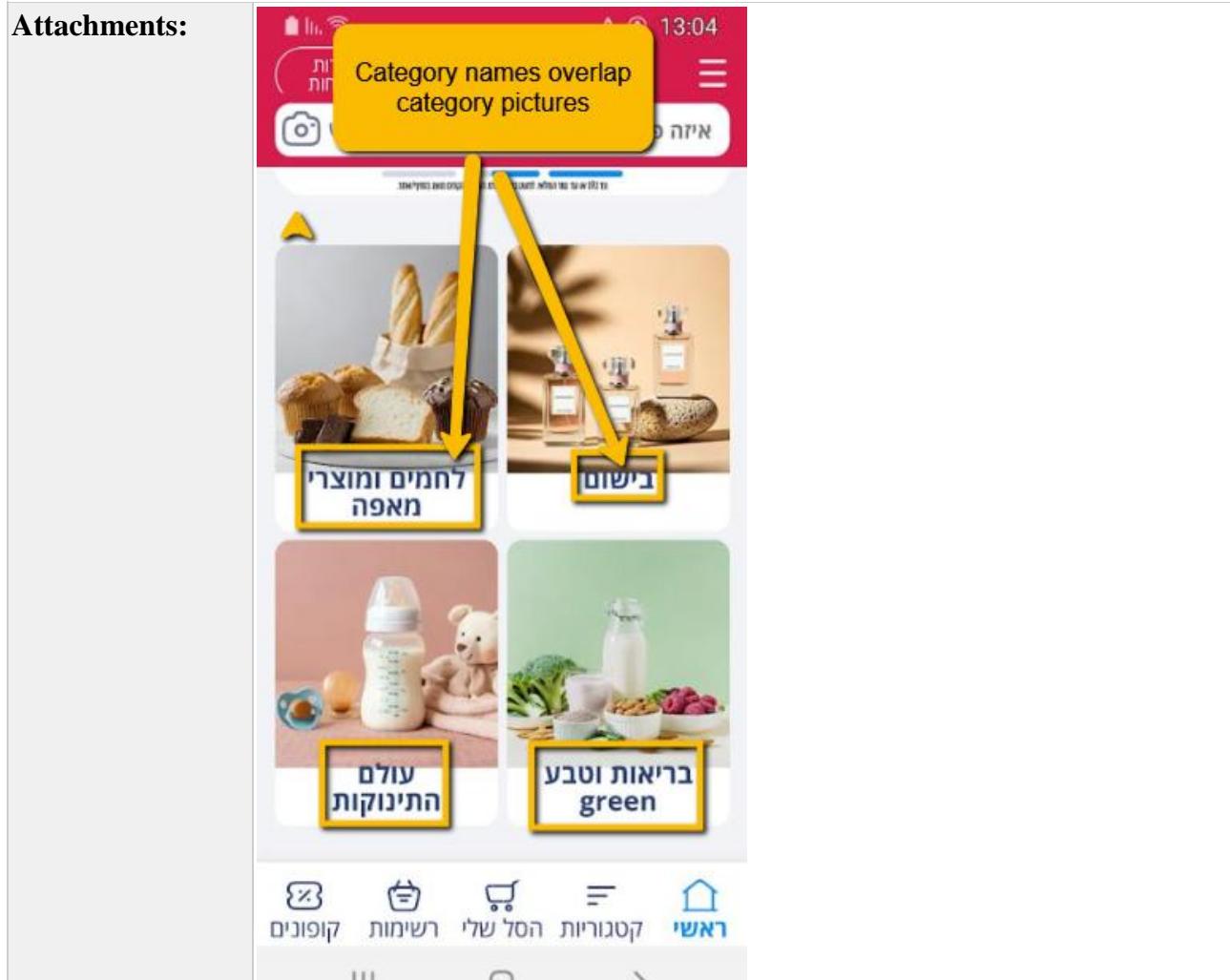
Expected Result:

- The placeholder text 'איזה פריט, קטגוריה או מותג לחפש' should be fully visible within the search box

[SA-12] [Category names overlap category pictures in categories gallery on Samsung Galaxy A8](#) Created: 15/Jan/25 Updated: 02/Feb/25

Status:	To Do
Project:	Shufersal App

Type:	Bug	Priority:	Low
Reporter:	Guy Levy	Assignee:	Software Developer
Environment:	<ul style="list-style-type: none"> Application Version: Shufersal app version 4.3.7 Platform: Android 9 Device: Samsung Galaxy A8 Network: Wi-Fi and Mobile Data 		



Severity:	S5 - Low
Test Type:	GUI

Description

Steps to Reproduce:

1. Open the Shufersal app on a Samsung Galaxy A8
2. Navigate to the home page
3. scroll down and locate the categories gallery section

Actual Result:

- Category names are overlapping with the category pictures, making the text unreadable in certain areas

Expected Result:

- Category names should be displayed clearly below the corresponding category images without any overlap

[SA-13] [App logo is not fully visible on Samsung Galaxy A8](#) Created: 17/Jan/25 Updated: 02/Feb/25

Status:	To Do
Project:	Shufersal App

Type:	Bug	Priority:	High
Reporter:	Guy Levy	Assignee:	Software Developer
Environment:	<ul style="list-style-type: none"> Application Version: Shufersal app version 4.3.7 Platform: Android 9 Device: Samsung Galaxy A8 Network: Wi-Fi and Mobile Data 		

Attachments:	
Severity:	S4 - Minor
Test Type:	GUI

Description

Steps to Reproduce:

1. Open the Shufersal app on a Samsung Galaxy A8
2. Navigate to the home page
3. Observe the logo placement and visibility

Actual Result:

- The app logo is partially cut off, making it appear incomplete

Expected Result:

- The app logo should be fully visible and clearly displayed without any cropping

[SA-14] '[Customer service](#)' button is partially cut off and unclickable on Samsung Galaxy A8
 Created: 17/Jan/25 Updated: 02/Feb/25

Status:	To Do
Project:	Shufersal App

Type:	Bug	Priority:	High
Reporter:	Guy Levy	Assignee:	Software Developer
Environment:	<ul style="list-style-type: none"> Application Version: Shufersal app version 4.3.7 Platform: Android 9 Device: Samsung Galaxy A8 Network: Wi-Fi and Mobile Data 		

Attachments:	
Severity:	S3 - Major
Test Type:	GUI

Description

Steps to Reproduce:

1. Open the Shufersal app on a Samsung Galaxy A8
2. Navigate to the home page
3. On the top left observe the button's appearance

Actual Result:

- The 'Customer service' button is partially obscured and unresponsive to clicks

Expected Result:

- The 'Customer service' button should be fully visible and clickable, allowing users to access the service

[SA-15] [Missing navigation options from 'Customer service' page back to home page on iPhone 13 Mini](#) Created: 18/Jan/25 Updated: 02/Feb/25

Status:	To Do
Project:	Shufersal App

Type:	Bug	Priority:	Medium
Reporter:	Guy Levy	Assignee:	Software Developer
Environment:	<ul style="list-style-type: none"> Application Version: Shufersal app version 4.3.7 Platform: iOS 18.2 Device: iPhone 13 mini 		

Attachments:	 <p>No back button is displayed on the 'Customer Service' page</p> <p>Footer navigation buttons are visible but not clickable</p>
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Severity:	S4 - Minor
Test Type:	Usability

Description

Steps to Reproduce:

1. Open the Shufersal app on an iPhone 13 Mini
2. On the top left click on 'Customer service'
3. Attempt to return to the home page using a back button or footer navigation buttons

Actual Result:

- No back button is displayed on the customer service page
- Footer navigation buttons are visible but not clickable

Expected Result:

- Users should have a clear and functional way to navigate back to the home page, either through:
 - A back button in the header
 - Functional "back" and "forth" navigation buttons in the footer

[SA-16] **Microphone icon behavior when microphone access is disabled** Created:
20/Jan/25 Updated: 02/Feb/25

Status:	To Do
Project:	Shufersal App

Type:	Bug	Priority:	Medium
Reporter:	Guy Levy	Assignee:	Software Developer
Environment:	<ul style="list-style-type: none"> Application Version: Shufersal app version 4.3.7 Platforms: iOS 18.2 / Android 9 Devices: iPhone 13 mini / Samsung Galaxy A8 Network: Wi-Fi and Mobile Data 		

Attachments:	 <p>When microphone access is disabled: clicking the icon does not trigger any action, nor does it provide feedback to the user</p>
Severity:	S4 - Minor
Test Type:	Usability

Description

Steps to Reproduce:

1. Disable microphone access from device settings
2. Open the Shufersal app
3. On the home page click on 'Branches'
4. In the menu that opens, click on 'Locate a branch'
5. Click on the microphone icon in the search box area

Actual Result:

- Clicking the icon does not trigger any action, nor does it provide feedback to the user

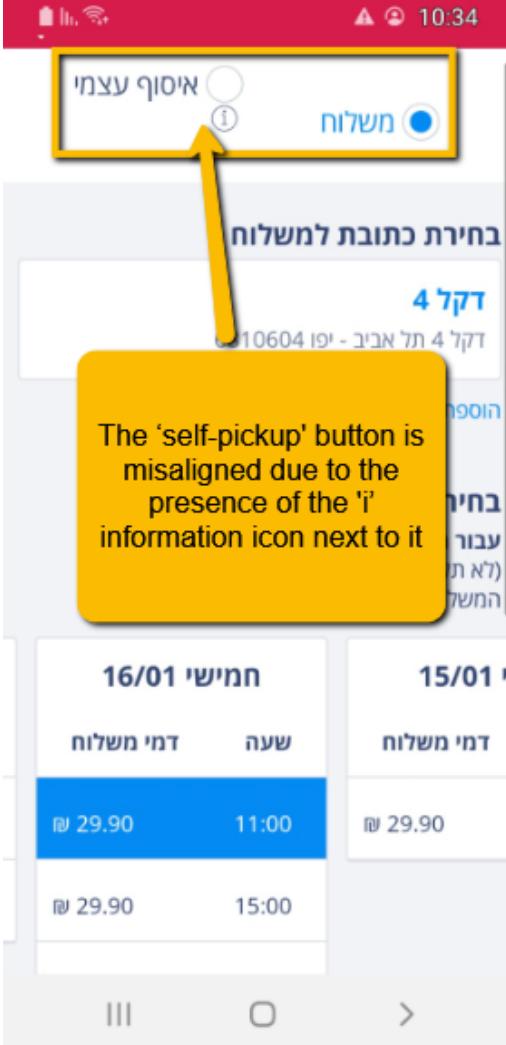
Expected Result:

- **Option 1:** The microphone icon should not be visible or should be greyed out when microphone access is disabled
- **Option 2:** If the microphone icon remains visible, clicking it should display a message, e.g.:
'Microphone access is disabled. Please enable it in your device settings to use this feature.'

[SA-17] [Misaligned radio buttons for 'self-pickup' and 'delivery' options on Samsung Galaxy A8](#) Created: 22/Jan/25 Updated: 02/Feb/25

Status:	To Do
Project:	Shufersal App

Type:	Bug	Priority:	Medium
Reporter:	Guy Levy	Assignee:	Software Developer
Environment:	<ul style="list-style-type: none"> Application Version: Shufersal app version 4.3.7 Platform: Android 9 Device: Samsung Galaxy A8 Network: Wi-Fi and Mobile Data 		

Attachments:	 <p>The screenshot shows a mobile application interface. At the top, there is a navigation bar with icons for signal strength, battery, and time (10:34). Below it is a header in Hebrew: 'בחירה כתובת למשלוח' (Delivery Address Selection). In the center, there is a large yellow callout box containing the following text: 'The "self-pickup" button is misaligned due to the presence of the "i" information icon next to it'. An orange arrow points from this text to a radio button labeled 'משלוח עצמי' (Self-Pickup). To the right of this radio button is another radio button labeled 'משלוח' (Delivery) which is selected, indicated by a blue dot. At the bottom of the screen, there is a table with two columns: '16/01 חמישי' (Thursday, 16/01) and '15/01 שישי' (Friday, 15/01). The table lists delivery times and prices: 29.90₪ at 11:00 and 29.90₪ at 15:00.</p>
Severity:	S5 - Low
Test Type:	GUI

Description

Steps to Reproduce:

1. Open the Shufersal app
2. On the home page click on 'The nearest delivery from the supermarket' link
3. In the next page, observe the alignment of the radio buttons for 'self-pickup' and 'delivery'

Actual Result:

- The 'self-pickup' button is misaligned due to the presence of the 'i' information icon next to it

Expected Result:

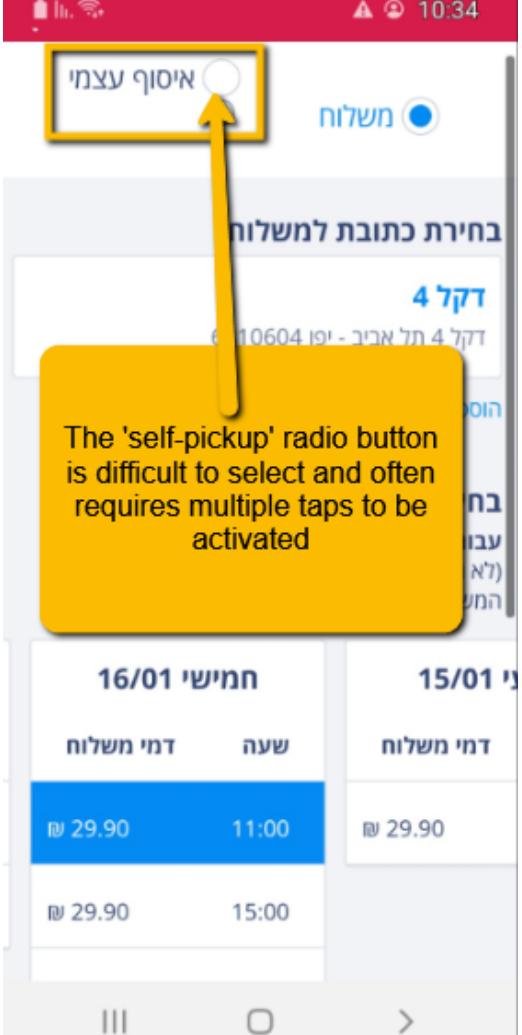
- The 'self-pickup' and 'delivery' radio buttons should be aligned horizontally on the same line

[SA-18] Difficulty selecting the 'Self-pickup' radio button on Samsung Galaxy A8

Created: 22/Jan/25 Updated: 02/Feb/25

Status:	To Do
Project:	Shufersal App

Type:	Bug	Priority:	Medium
Reporter:	Guy Levy	Assignee:	Software Developer
Environment:	<ul style="list-style-type: none"> Application Version: Shufersal app version 4.3.7 Platform: Android 9 Device: Samsung Galaxy A8 Network: Wi-Fi and Mobile Data 		

Attachments:	 <p>The screenshot shows a mobile application interface for delivery scheduling. At the top, there's a header with icons and the time 10:34. Below it, a large yellow callout box points to a radio button labeled 'איסוף עצמי' (Self-Pickup). The radio button is located next to another one labeled 'משלוח' (Delivery). A yellow arrow from the callout points directly at the 'self-pickup' button. A text overlay within the callout states: 'The "self-pickup" radio button is difficult to select and often requires multiple taps to be activated'. The main screen displays a list of delivery slots with times and prices.</p>
Severity:	S3 - Major
Test Type:	Usability

Description

Steps to Reproduce:

1. Open the Shufersal app
2. On the home page click on 'The nearest delivery from the supermarket' link
3. In the next page, attempt to select the 'Self-pickup' radio button

Actual Result:

- The 'Self-pickup' radio button is difficult to select and often requires multiple taps to be activated

Expected Result:

- The 'Self-pickup' radio button should be selectable with a single tap

[SA-19] '[Average rating](#)' sorting option available, but no option to rate products

Created: 23/Jan/25 Updated: 02/Feb/25

Status:	To Do
Project:	Shufersal App

Type:	Bug	Priority:	Medium
Reporter:	Guy Levy	Assignee:	Software Developer
Environment:	<ul style="list-style-type: none"> Application Version: Shufersal app version 4.3.7 Platforms: iOS 18.2 / Android 9 Devices: iPhone 13 mini / Samsung Galaxy A8 Network: Wi-Fi and Mobile Data 		

Attachments:	
Severity:	S3 - Major
Test Type:	Usability

Description

Steps to Reproduce:

1. Open the Shufersal app
2. Tap 'Categories' in the bottom menu
3. Select 'Supermarket'
4. Choose 'Fruits, Vegetables, and Nuts'
5. Tap 'All Products'
6. Press 'Filter and Sort'
7. Open the 'Sort by Relevance' menu
8. Select 'Average rating'
9. Try to locate an option to rate any product

Actual Result:

- Products can be sorted by 'Average rating' but there is no feature available for users to rate products

Expected Result:

- If 'Average rating' sorting is available, users should have the ability to rate products
- Alternatively, if rating is not supported, the 'Average rating' sorting option should be removed or disabled

[SA-20] ['Deals and categories' title cut off on Samsung Galaxy A8](#) Created: 23/Jan/25 Updated: 02/Feb/25

Status:	To Do
Project:	Shufersal App

Type:	Bug	Priority:	Medium
Reporter:	Guy Levy	Assignee:	Software Developer
Environment:	<ul style="list-style-type: none"> Application Version: Shufersal app version 4.3.7 Platform: Android 9 Device: Samsung Galaxy A8 Network: Wi-Fi and Mobile Data 		

Attachments:	 
Severity:	S5 - Low
Test Type:	GUI

Description

Steps to Reproduce:

1. Open the Shufersal app on a Samsung Galaxy A8
2. Tap 'Categories' in the bottom menu

Actual Result:

- The title 'Deals and categories' is fully cut off when viewed on a Samsung Galaxy A8

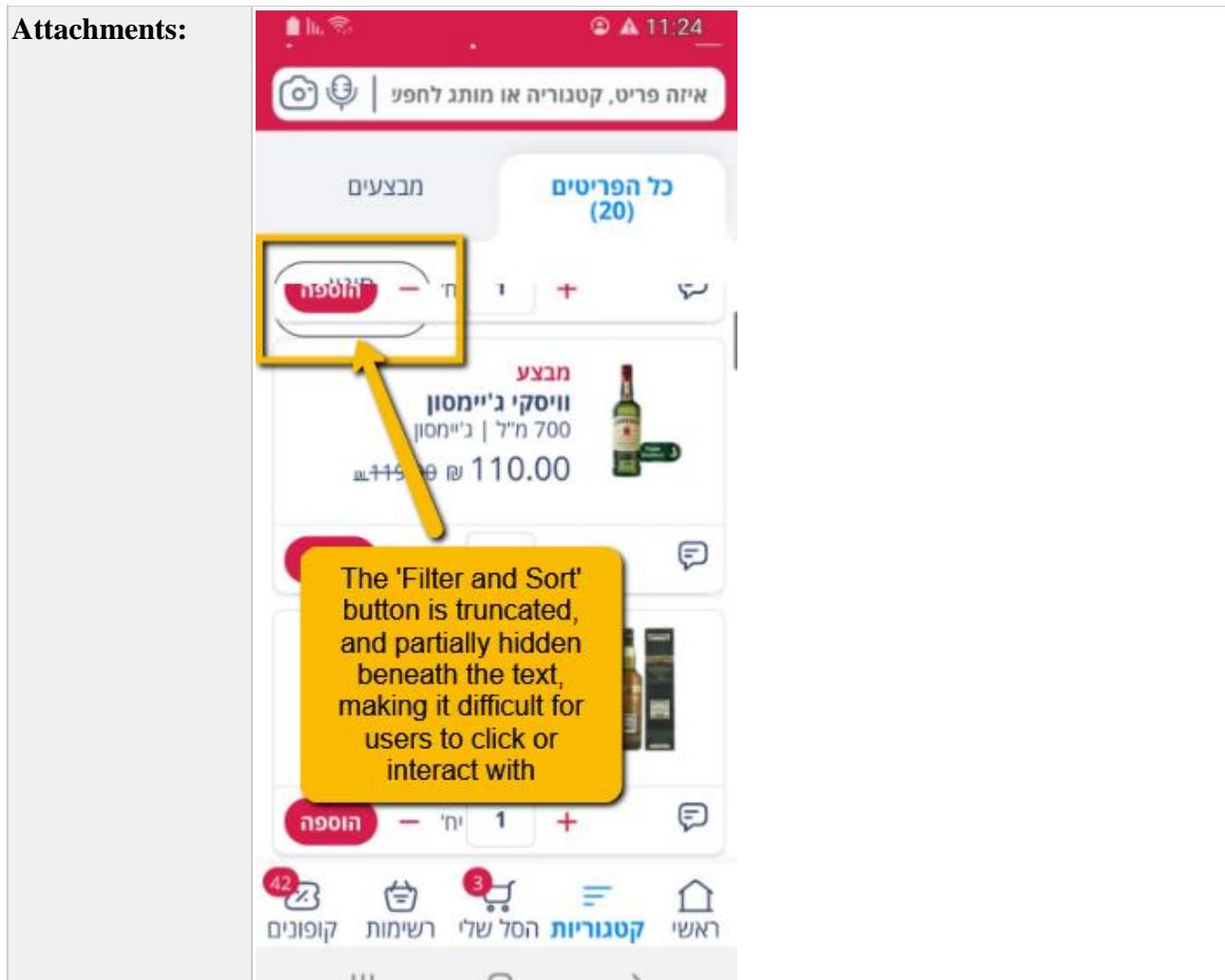
Expected Result:

- The title 'Deals and categories' should be fully visible without being cut off, regardless of the device being used

[SA-21] [Truncation of the 'Filter and sort' button on the product listing page on Samsung Galaxy A8](#) Created: 23/Jan/25 Updated: 02/Feb/25

Status:	To Do
Project:	Shufersal App

Type:	Bug	Priority:	Medium
Reporter:	Guy Levy	Assignee:	Software Developer
Environment:	<ul style="list-style-type: none"> Application Version: Shufersal app version 4.3.7 Platform: Android 9 Device: Samsung Galaxy A8 Network: Wi-Fi and Mobile Data 		



Severity:	S5 - Low
Test Type:	GUI

Description

Steps to Reproduce:

1. Open the Shufersal app
2. Tap 'Categories' in the bottom menu
3. Select 'Supermarket'
4. Choose 'Drinks, wine, alcohol, and tobacco'
5. Tap 'All products'
6. Observe the 'Filter and sort' button on the page

Actual Result:

- The 'Filter and sort' button appears truncated

Expected Result:

- The button 'Filter and sort' should be fully visible and easily accessible to users

[SA-22] Missing product image for 'Black tea blueberries' in the product listing

Created: 25/Jan/25 Updated: 02/Feb/25

Status:	To Do
Project:	Shufersal App

Type:	Bug	Priority:	Medium
Reporter:	Guy Levy	Assignee:	Software Developer
Environment:	<ul style="list-style-type: none"> Application Version: Shufersal app version 4.3.7 Platforms: iOS 18.2 / Android 9 Devices: iPhone 13 mini / Samsung Galaxy A8 Network: Wi-Fi and Mobile Data 		

Attachments:	
Severity:	S5 - Low
Test Type:	GUI

Description

Steps to Reproduce:

1. Open the Shufersal app
2. Tap 'Categories' in the bottom menu
3. Select 'Supermarket'
4. Choose 'Hot winter'
5. Tap 'Hot beverages'
6. Choose 'Tea'
7. Scroll down and look for the product 'תה שחור אוכמניות'

Actual Result:

- The product listing for 'תה שחור אוכמניות' appears without a product image

Expected Result:

- The product listing for 'תה שחור אוכמניות' should display the correct product image

[SA-23] [Typing mistakes in product ingredients for 'Black Tea Blueberries' in the product listing](#) Created: 25/Jan/25 Updated: 02/Feb/25

Status:	To Do
Project:	Shufersal App

Type:	Bug	Priority:	Medium
Reporter:	Guy Levy	Assignee:	Software Developer
Environment:	<ul style="list-style-type: none"> Application Version: Shufersal app version 4.3.7 Platforms: iOS 18.2 / Android 9 Devices: iPhone 13 mini / Samsung Galaxy A8 Network: Wi-Fi and Mobile Data 		

Attachments:	
Severity:	S5 - Low
Test Type:	GUI

Description

Steps to Reproduce:

1. Open the Shufersal app
2. Tap 'Categories' in the bottom menu
3. Select 'Supermarket'
4. Choose 'Hot winter'
5. Tap 'Hot beverages'
6. Choose 'Tea'
7. Scroll down and look for the product 'תה שחור אוכמניות'

Actual Result:

- The product ingredients section contains typing mistakes

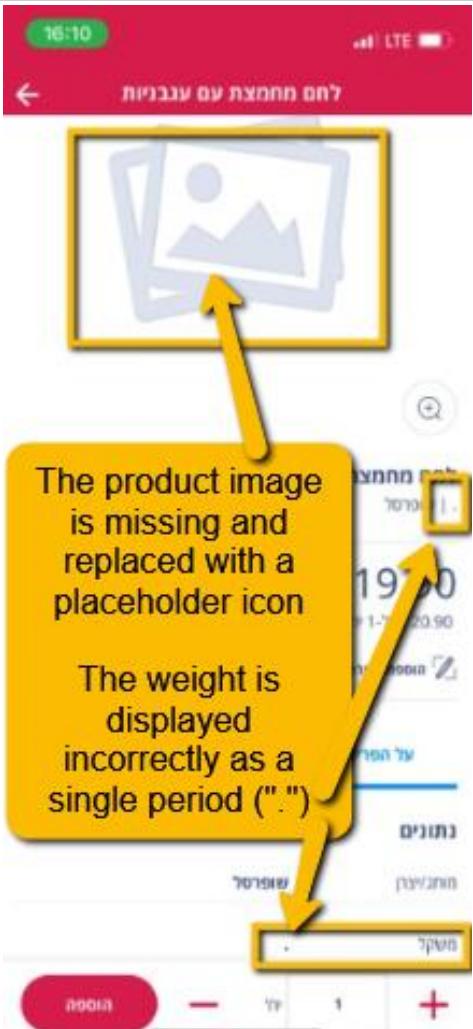
Expected Result:

- The product ingredients should be accurately written with no typing errors

[SA-24] [Missing product image and incorrect weight displayed as '.' for 'Sourdough Bread with Tomatoes'](#) Created: 26/Jan/25 Updated: 02/Feb/25

Status:	To Do
Project:	Shufersal App

Type:	Bug	Priority:	Medium
Reporter:	Guy Levy	Assignee:	Software Developer
Environment:	<ul style="list-style-type: none"> Application Version: Shufersal app version 4.3.7 Platforms: iOS 18.2 / Android 9 Devices: iPhone 13 mini / Samsung Galaxy A8 Network: Wi-Fi and Mobile Data 		

Attachments:	
Severity:	S5 - Low
Test Type:	GUI

Description

Steps to Reproduce:

1. Open the Shufersal app
2. Tap 'Categories' in the bottom menu
3. Select 'Supermarket'
4. Choose 'Breads and Pastry Products'
5. Tap 'Sourdough breads, challahs, and sliced breads'
6. Choose 'Breads and Challahs in the Bakery'
7. Scroll down and look for the product 'לחם מחמצת עם עגבניות'

Actual Result:

- The product image is missing and replaced with a placeholder icon
- The weight is displayed incorrectly as a single period (".")

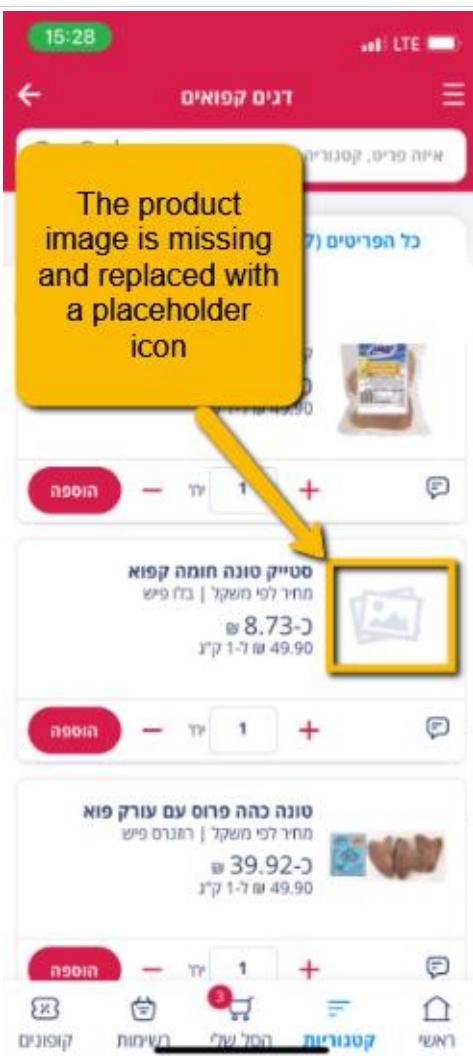
Expected Result:

- The product should display the correct image in the listing
- The product weight should be displayed with the appropriate measurement unit (e.g., "500g")

[SA-25] [Missing product image for 'Frozen brown tuna steak' in the product listing](#) Created: 26/Jan/25 Updated: 02/Feb/25

Status:	To Do
Project:	Shufersal App

Type:	Bug	Priority:	Medium
Reporter:	Guy Levy	Assignee:	Software Developer
Environment:	<ul style="list-style-type: none"> Application Version: Shufersal app version 4.3.7 Platforms: iOS 18.2 / Android 9 Devices: iPhone 13 mini / Samsung Galaxy A8 Network: Wi-Fi and Mobile Data 		

Attachments:	
Severity:	S5 - Low
Test Type:	GUI

Description

Steps to Reproduce:

1. Open the Shufersal app
2. Tap 'Categories' in the bottom menu
3. Select 'Supermarket'
4. Choose 'Meat, Chicken and Fish'
5. Tap 'Fish'
6. Choose 'Frozen fish'
7. Scroll down and look for the product 'סטייק טונה חומה קופא'

Actual Result:

- The product image is missing and replaced with a placeholder icon

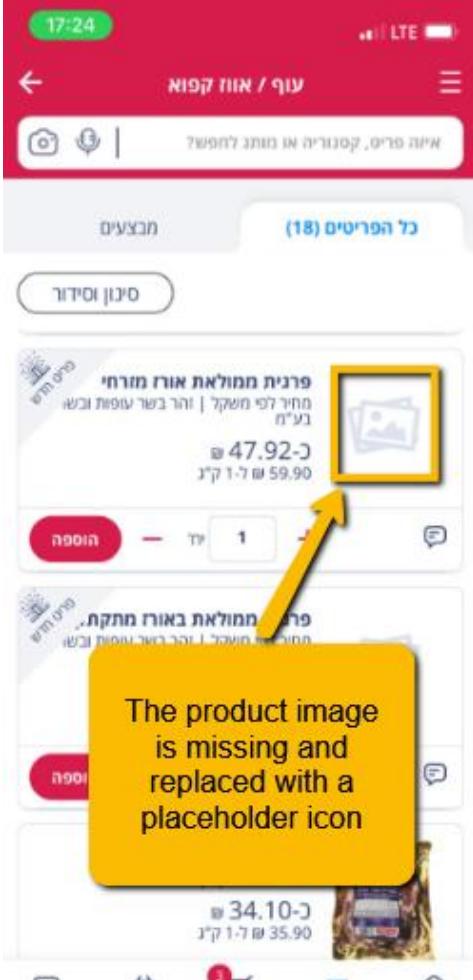
Expected Result:

- The product should display the correct image in the listing

[SA-26] [Missing product image for 'Stuffed chicken thighs with middle eastern rice' in the product listing](#) Created: 26/Jan/25 Updated: 02/Feb/25

Status:	To Do
Project:	Shufersal App

Type:	Bug	Priority:	Medium
Reporter:	Guy Levy	Assignee:	Software Developer
Environment:	<ul style="list-style-type: none"> Application Version: Shufersal app version 4.3.7 Platforms: iOS 18.2 / Android 9 Devices: iPhone 13 mini / Samsung Galaxy A8 Network: Wi-Fi and Mobile Data 		

Attachments:	
Severity:	S5 - Low
Test Type:	GUI

Description

Steps to Reproduce:

1. Open the Shufersal app
2. Tap 'Categories' in the bottom menu
3. Select 'Supermarket'
4. Choose 'Meat, chicken and fish'
5. Tap 'Poultry and turkey products'
6. Choose 'Frozen chicken / goose'
7. Scroll down and look for the product 'Stuffed chicken thighs with middle eastern rice'

Actual Result:

- The product image is missing and replaced with a placeholder icon

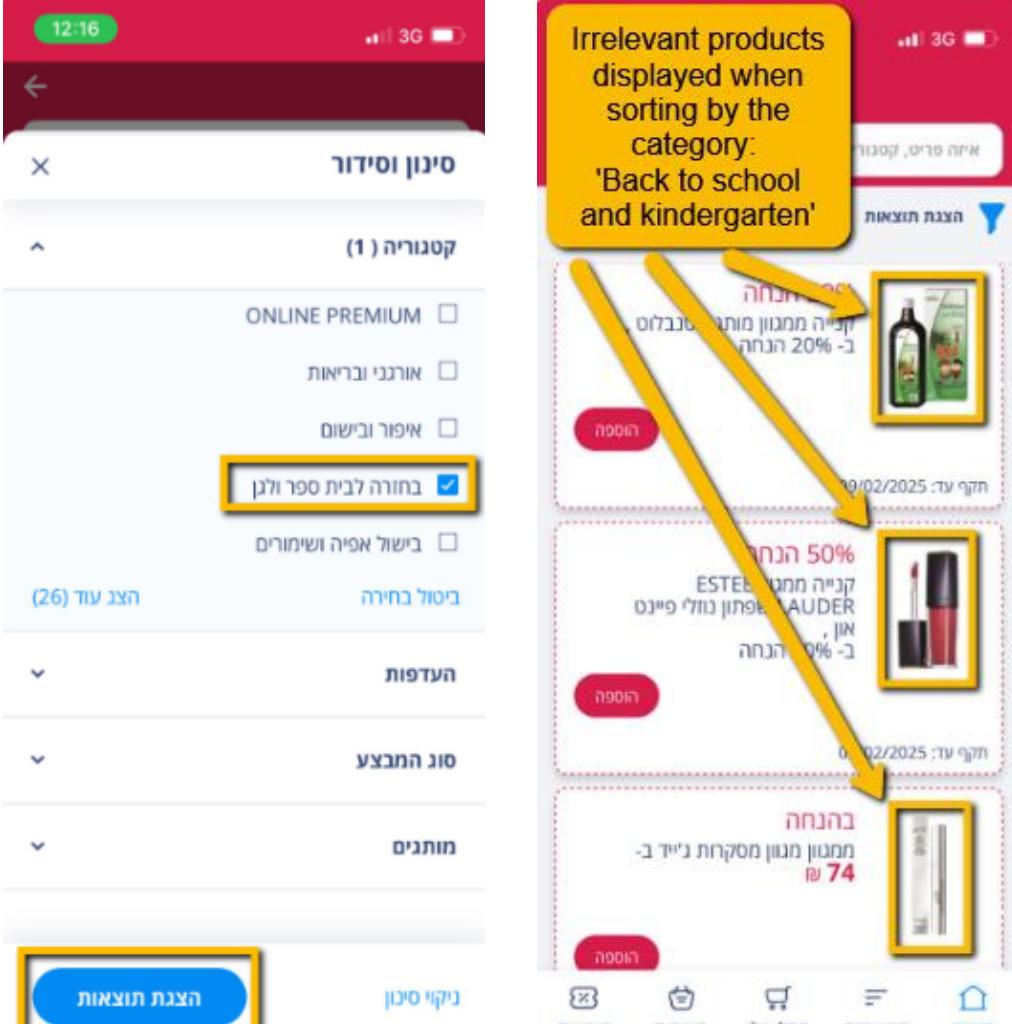
Expected Result:

- The product should display the correct image in the listing

[SA-27] [Irrelevant products displayed when sorting by the category: 'Back to school and kindergarten'](#) Created: 26/Jan/25 Updated: 02/Feb/25

Status:	To Do
Project:	Shufersal App

Type:	Bug	Priority:	High
Reporter:	Guy Levy	Assignee:	Software Developer
Environment:	<ul style="list-style-type: none"> Application Version: Shufersal app version 4.3.7 Platforms: iOS 18.2 / Android 9 Devices: iPhone 13 mini / Samsung Galaxy A8 Network: Wi-Fi and Mobile Data 		

Attachments:	
Severity:	S3 - Major
Test Type:	Functionality

Description

Steps to Reproduce:

1. Open the Shufersal app
2. Tap 'Categories' in the bottom menu
3. Select 'Supermarket'
4. Choose the first option: 'Click for supermarket deals'
5. On the top right Tap on 'Display results'
6. Choose the 'Back to school and kindergarten' category
7. On the bottom left click on the 'Display results' button

Actual Result:

- Irrelevant products unrelated to the 'Back to school and kindergarten' category are displayed

Expected Result:

- Only products related to 'Back to school and kindergarten' category should be displayed

[SA-28] [The product label 'Add green to the cart' overlaps and hides product names on Samsung Galaxy A8](#) Created: 27/Jan/25 Updated: 02/Feb/25

Status:	To Do
Project:	Shufersal App

Type:	Bug	Priority:	High
Reporter:	Guy Levy	Assignee:	Software Developer
Environment:	<ul style="list-style-type: none"> Application Version: Shufersal app version 4.3.7 Platform: Android 9 Device: Samsung Galaxy A8 Network: Wi-Fi and Mobile Data 		

Attachments:	
Severity:	S4 - Minor
Test Type:	GUI

Description

Steps to Reproduce:

1. Open the Shufersal app
2. Tap 'Categories' in the bottom menu
3. Select 'Green - health and nature'
4. Choose 'Vegetables, fruits and nuts'
5. Tap on 'All products'
6. Scroll through the product listings

Actual Result:

- The "תוסיפו גrin לסל" label overlaps the product names, partially hiding them

Expected Result:

- The product names should be fully visible without any obstruction from labels or UI elements

[SA-29] ['Add to cart' button is cut off in the product listing page on Samsung Galaxy A8](#) Created: 27/Jan/25 Updated: 02/Feb/25

Status:	To Do
Project:	Shufersal App

Type:	Bug	Priority:	Medium
Reporter:	Guy Levy	Assignee:	Software Developer
Environment:	<ul style="list-style-type: none"> Application Version: Shufersal app version 4.3.7 Platform: Android 9 Device: Samsung Galaxy A8 Network: Wi-Fi and Mobile Data 		

Attachments:	
Severity:	S5 - Low
Test Type:	GUI

Description

Steps to Reproduce:

1. Open the Shufersal app
2. Tap 'Categories' in the bottom menu
3. Select 'Supermarket'
4. Choose 'Pharmaceutical and cosmetics'
5. Tap 'Perfume'
6. Choose 'All products'

Actual Result:

- The 'Add to cart' button is partially cut off and not fully visible

Expected Result:

- The 'Add to Cart' button should be fully visible and accessible for all products in the listing

[SA-30] Incorrect redirection for 'Electrical equipment disposal' link on mobile app

Created: 28/Jan/25 Updated: 02/Feb/25

Status:	To Do
Project:	Shufersal App

Type:	Bug	Priority:	High
Reporter:	Guy Levy	Assignee:	Software Developer
Environment:	<ul style="list-style-type: none"> Application Version: Shufersal app version 4.3.7 Platforms: iOS 18.2 / Android 9 Devices: iPhone 13 mini / Samsung Galaxy A8 Network: Wi-Fi and Mobile Data 		

Attachments:**Table Of Contents**

Severity:	S3 - Major
Test Type:	Functionality

Description

Steps to Reproduce:

1. Open the Shufersal app
2. On the top right click on the Hamburger menu
3. Click on the 'Electrical equipment disposal' link

Actual Result:

- The user is redirected to a generic placeholder page that states 'A new corporate showcase website will be launched soon'
- Additionally, the page is not optimized for mobile browsers

Expected Result:

- The link should redirect to a dedicated dialog box with information about electrical equipment disposal (as it does on the web version)

Additional Notes:

- On the web version, the same link correctly opens a dialog box with relevant information
- The mobile experience is inconsistent with the web version, which may confuse users
- If a dedicated dialog box is intended for mobile, it should be implemented as in the web version

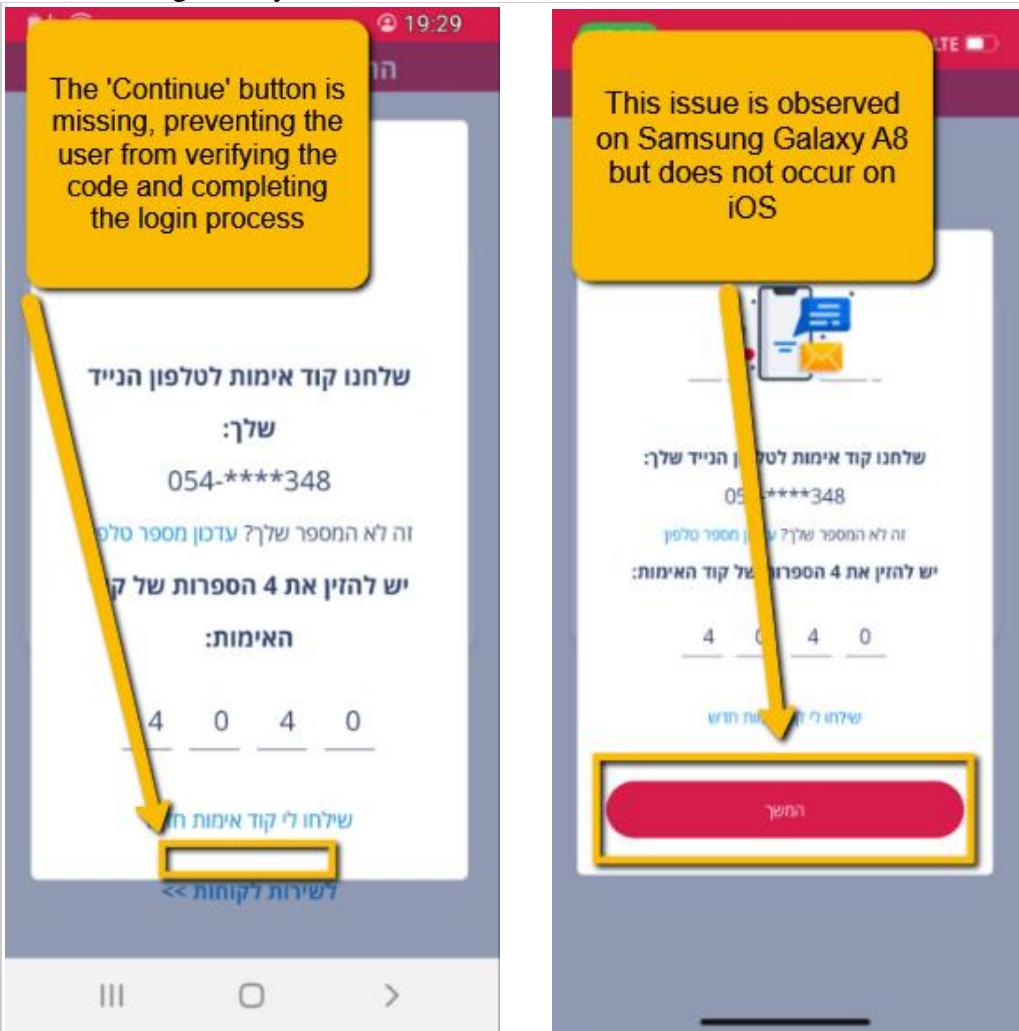
[SA-31] Missing 'Continue' button on verification code entry on Samsung Galaxy**A8** Created: 29/Jan/25 Updated: 02/Feb/25

Status:	To Do
Project:	Shufersal App

Type:	Bug	Priority:	High
Reporter:	Guy Levy	Assignee:	Software Developer
Environment:	<ul style="list-style-type: none"> Application Version: Shufersal app version 4.3.7 Platform: Android 9 Device: Samsung Galaxy A8 Network: Wi-Fi and Mobile Data 		

Samsung Galaxy A8

iPhone 13 mini

Attachments:

Severity:	S3 - Major
Test Type:	GUI

Description**Preconditions:**

1. The user has logged out from the app using the 'Logout' option in the Hamburger menu
2. The user attempts to log in again using the 'Login with SMS' method

Steps to Reproduce:

1. Select 'Login with SMS'
2. Enter a valid ID number and mobile phone number
3. Receive the verification code via SMS
4. On the verification screen, attempt to enter the received 4-digit verification code

Actual Result:

- The 'Continue' button is missing, preventing the user from verifying the code and completing the login process
- This issue is observed on Samsung Galaxy A8 but does not occur on iOS (see attached screenshots)

Expected Result:

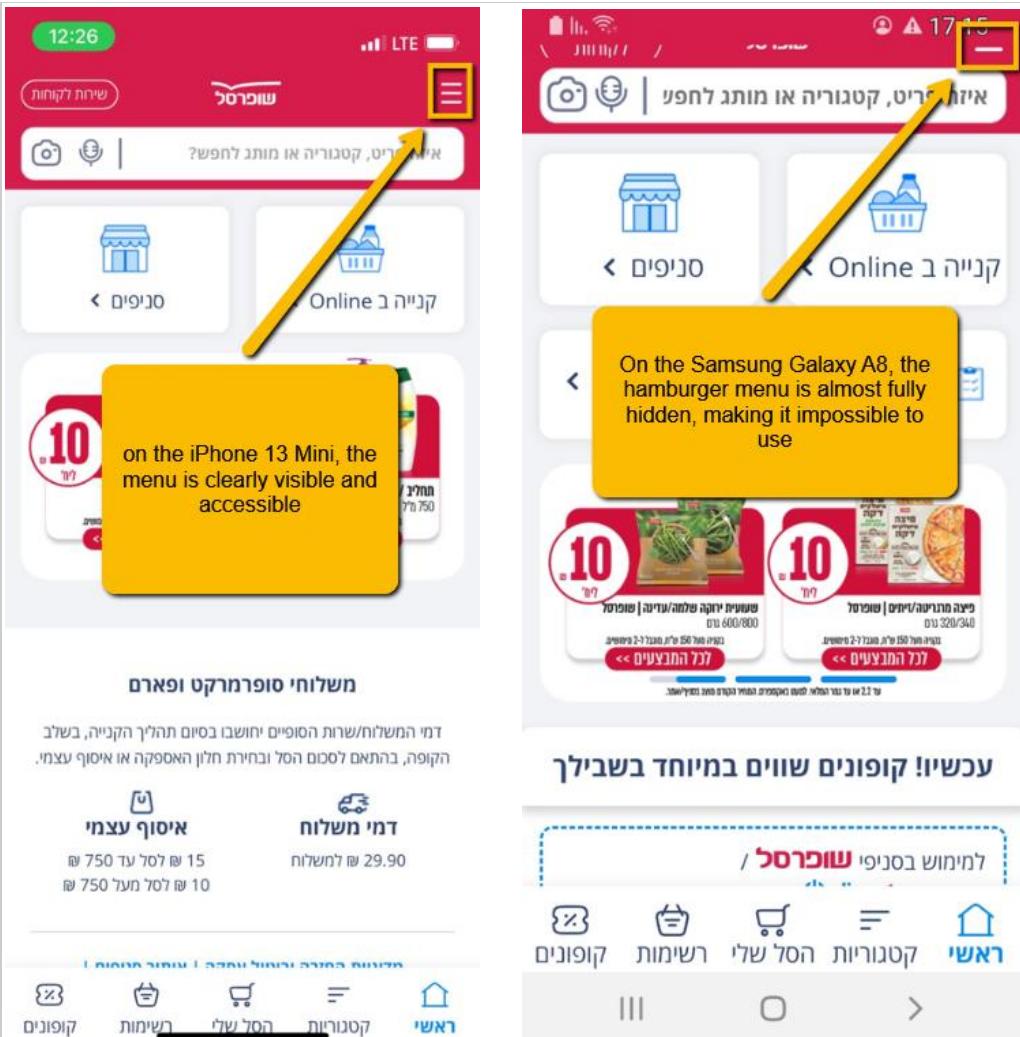
- A 'Continue' button should be displayed below the verification code input field, allowing the user to submit the code and proceed with the login

[SA-32] [Hamburger menu not visible on Samsung Galaxy A8](#) Created: 02/Feb/25 Updated: 02/Feb/25

Status:	To Do
Project:	Shufersal App

Type:	Bug	Priority:	High
Reporter:	Guy Levy	Assignee:	Software Developer
Environment:	<ul style="list-style-type: none"> Application Version: Shufersal app version 4.3.7 Platform: Android 9 Device: Samsung Galaxy A8 Network: Wi-Fi and Mobile Data 		

Attachments:



Severity:	S2 - Critical
Test Type:	GUI

Description

Steps to Reproduce:

1. Open the Shufersal app on Samsung Galaxy A8
2. Look at the top-right corner of the screen

Actual Result:

- On the Samsung Galaxy A8, the hamburger menu is almost fully hidden, making it impossible to use
- However, on the iPhone 13 Mini, the menu is clearly visible and accessible

Expected Result:

- The hamburger menu should be fully visible and accessible on all devices

[SA-33] [Text hidden behind button on Samsung Galaxy A8](#) Created: 03/Feb/25 Updated: 03/Feb/25

Status:	To Do
Project:	Shufersal App

Type:	Bug	Priority:	Medium
Reporter:	Guy Levy	Assignee:	Software Developer
Environment:	<ul style="list-style-type: none"> Application Version: Shufersal app version 4.3.7 Platform: Android 9 Device: Samsung Galaxy A8 Network: Wi-Fi and Mobile Data 		

Attachments:	 <p>The screenshot shows a mobile application interface. At the top, there's a red header bar with icons for signal, battery, and time (13:56). Below it is a white navigation bar with Hebrew text: 'רשימות והזמנות' (Lists and Reminders) on the left and a three-dot menu icon on the right. The main content area has a pink background. It displays a list item with a shopping cart icon and Hebrew text: 'פריטים שניים קונה בדרך' (Two items are being purchased on the way), 'טל' (Tel), '3 מוצרים' (3 products), and 'הוסף לחשבון חדש' (Added to new account). A yellow callout box with a black border and rounded corners points from the bottom of the screen towards this list item. Inside the callout box, the text 'The text is hidden behind the button' is written in black. At the very bottom of the screenshot, there's a navigation bar with icons for home, search, and other functions, along with Hebrew text: 'ראשי' (Home), 'רשימות' (Lists), 'הסל שלי' (My Cart), and 'קטניות' (Small Items).</p>
Severity:	S5 - Low
Test Type:	GUI

Description

Steps to Reproduce:

1. Open the Shufersal app on Samsung Galaxy A8
2. Tap 'Lists' in the bottom menu
3. At the top of page, observe the text near the 'Add to new cart' button

Actual Result:

- The text is hidden behind the button

Expected Result:

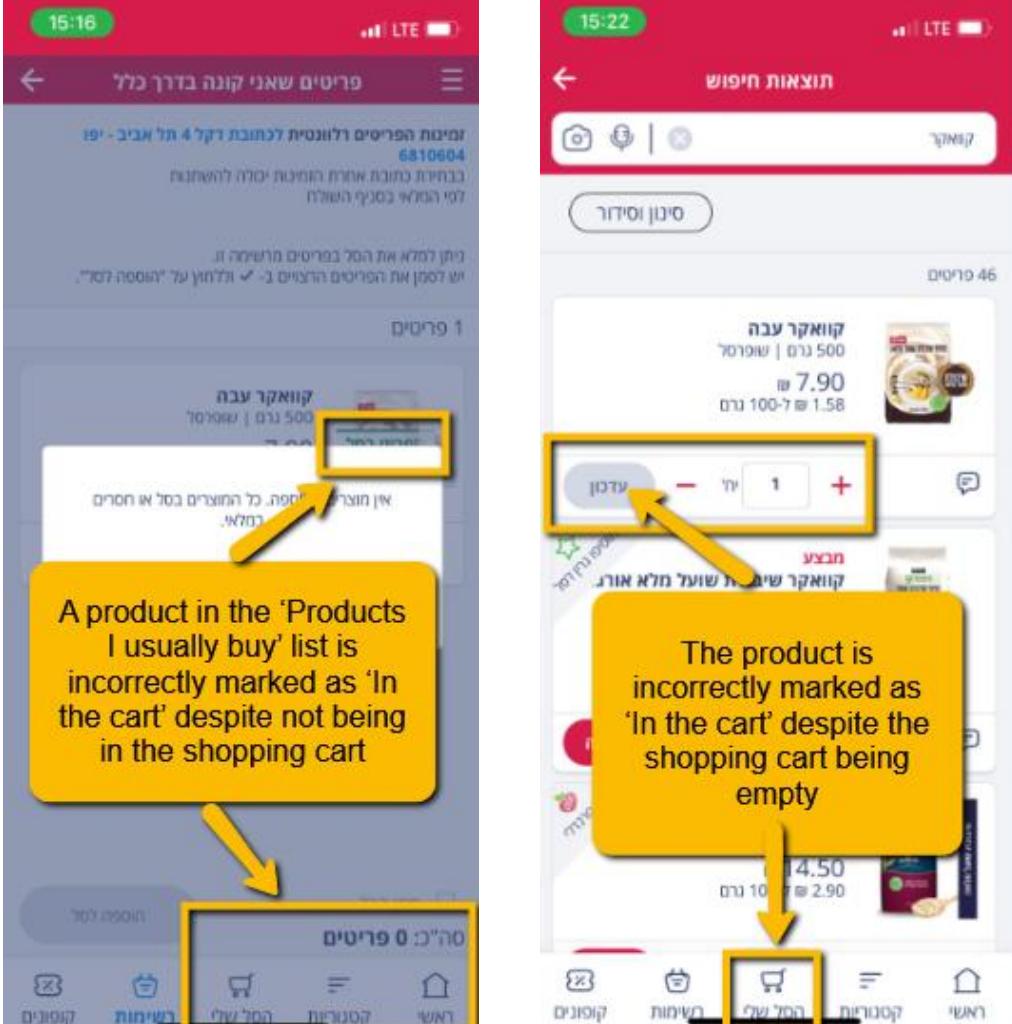
- The text should be aligned with the button
- The button should be placed lower so it doesn't hide part of the text

[SA-34] Product incorrectly marked as 'In the cart' in 'products I usually buy' list

Created: 05/Feb/25 Updated: 05/Feb/25

Status:	To Do
Project:	Shufersal App

Type:	Bug	Priority:	High
Reporter:	Guy Levy	Assignee:	Software Developer
Environment:	<ul style="list-style-type: none"> Application Version: Shufersal app version 4.3.7 Platforms: iOS 18.2 / Android 9 Devices: iPhone 13 mini / Samsung Galaxy A8 Network: Wi-Fi and Mobile Data 		

Attachments:	
Severity:	S3 - Major
Test Type:	Functionality

Description

Steps to Reproduce:

1. Open the Shufersal app and log in
2. Tap 'Lists' in the bottom menu
3. At the top of page click on 'Products I usually buy'
4. Identify a product that is marked as 'In the cart'
5. Open the shopping cart and verify if the product is actually present

Actual Result:

- A product in the 'Products I usually buy' list is incorrectly marked as 'In the cart' despite not being in the shopping cart

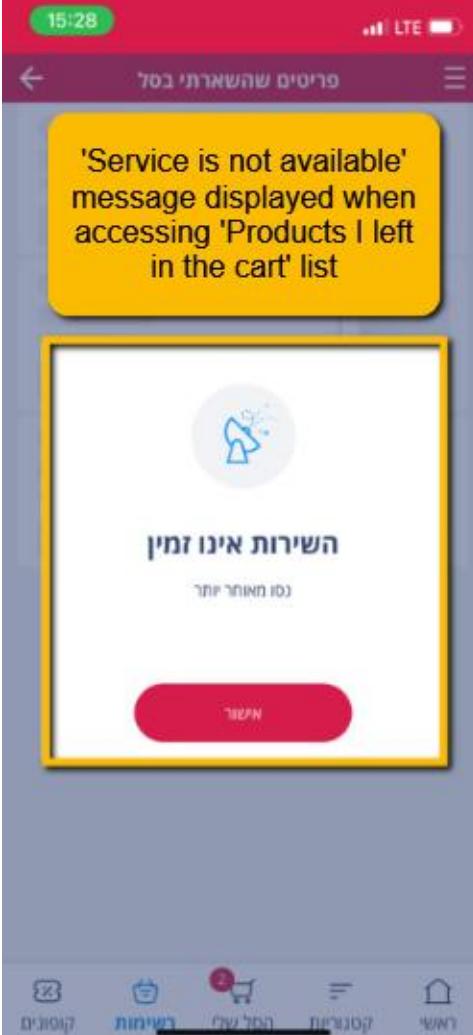
Expected Result:

- Only products that are currently in the shopping cart should be marked as 'In the cart'

[SA-35] '[Service is not available](#)' message displayed when accessing '[Products I left in the cart](#)' list

Created: 05/Feb/25 Updated: 05/Feb/25

Status:	To Do
Project:	Shufersal App

Type:	Bug	Priority:	High
Reporter:	Guy Levy	Assignee:	Software Developer
Environment:	<ul style="list-style-type: none"> Application Version: Shufersal app version 4.3.7 Platforms: iOS 18.2 / Android 9 Devices: iPhone 13 mini / Samsung Galaxy A8 Network: Wi-Fi and Mobile Data 		
Attachments:	 <p>The screenshot shows a mobile application interface. At the top, there is a red header bar with the text 'שירותים שהשתחרר, בטל' (Services that have been released, canceled) and a back arrow icon. Below the header, a large yellow callout box contains the text: "'Service is not available' message displayed when accessing 'Products I left in the cart' list'. Below this, the main screen displays a circular logo with a blue bird-like icon and the Hebrew text 'השירות אין זמין' (The service is not available). Underneath the text, it says 'כפי מתעורר עורך' (As the editor wakes up). At the bottom of the screen is a red button labeled 'TRY AGAIN' (הנסה). The bottom navigation bar includes icons for 'Cart' (Basket), 'Search' (Magnifying glass), 'Home' (House), and 'Logout' (Logout).</p>		

Severity:	S3 - Major
Test Type:	Functionality

Description

Steps to Reproduce:

1. Open the Shufersal app and log in
2. Tap 'Lists' in the bottom menu
3. Under 'My lists' Click on 'Products I left in the cart'

Actual Result:

- The user is redirected to the correct page, but instead of seeing the expected content, a 'Service is not available' error message is displayed

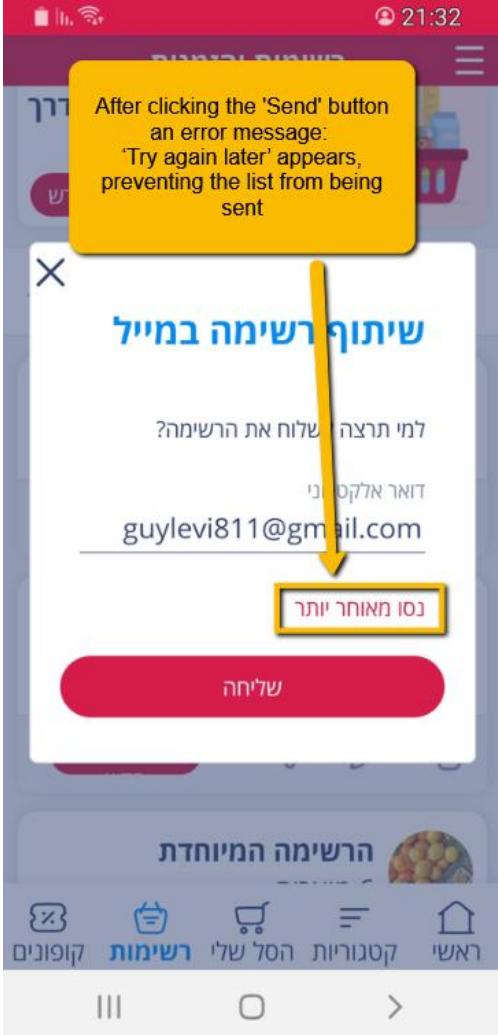
Expected Result:

- The page should load correctly, displaying the list of products left in the cart

[SA-36] [Sharing a shopping list via email fails with 'Try again later' error on Samsung Galaxy A8](#) Created: 05/Feb/25 Updated: 05/Feb/25

Status:	To Do
Project:	Shufersal App

Type:	Bug	Priority:	High
Reporter:	Guy Levy	Assignee:	Software Developer
Environment:	<ul style="list-style-type: none"> Application Version: Shufersal app version 4.3.7 Platform: Android 9 Device: Samsung Galaxy A8 Network: Wi-Fi and Mobile Data 		

Attachments:	
Severity:	S3 - Major
Test Type:	Functionality

Description

Steps to Reproduce:

1. Open the Shufersal app on Samsung Galaxy A8 and log in
2. Tap 'Lists' in the bottom menu
3. Choose a shopping list under 'My lists' section
4. Click the 'Share' icon
5. Enter a valid email address
6. Click the 'Send' button

Actual Result:

- An error message 'Try again later' appears, preventing the list from being sent

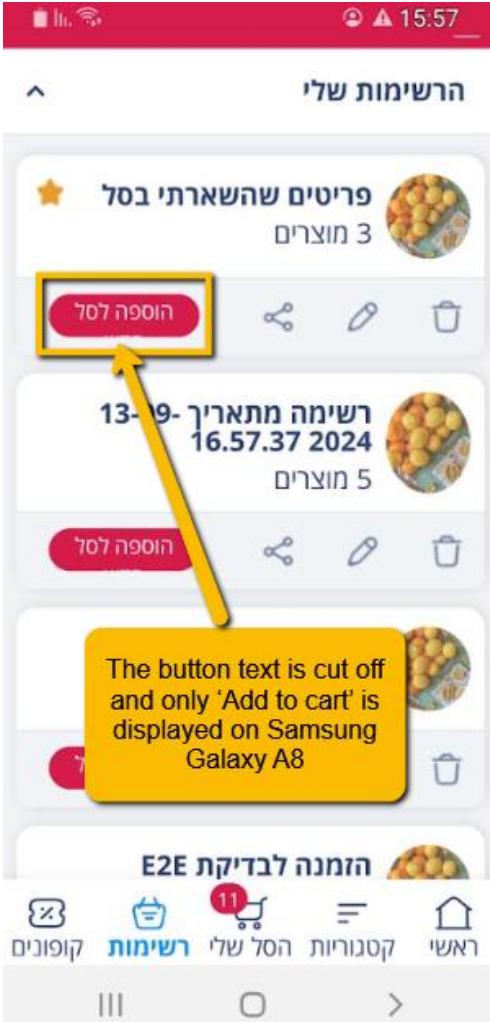
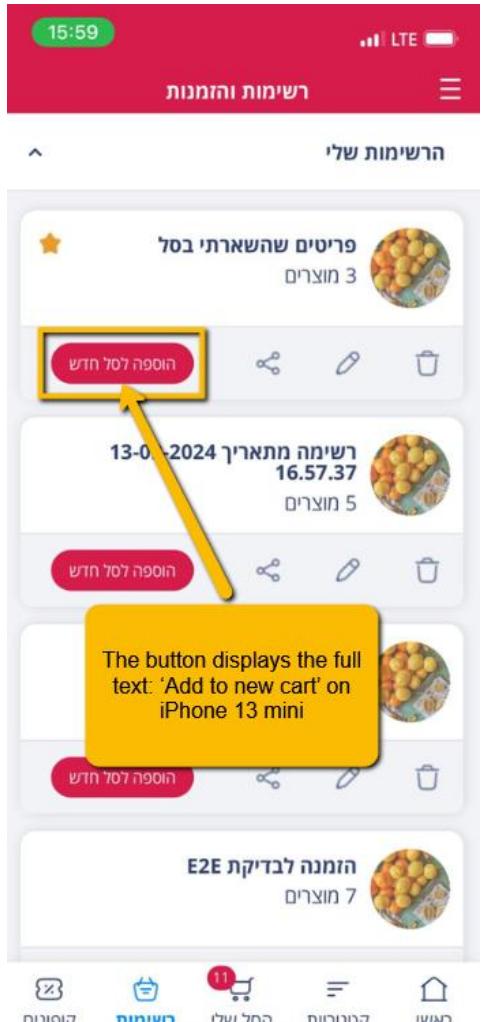
Expected Result:

- The shopping list should be successfully sent via email, and a confirmation message should appear

[SA-37] [Button text 'Add to new cart' is cut off on Samsung Galaxy A8](#) Created: 12/Feb/25 Updated: 12/Feb/25

Status:	To Do
Project:	Shufersal App

Type:	Bug	Priority:	Medium
Reporter:	Guy Levy	Assignee:	Software Developer
Environment:	<ul style="list-style-type: none"> Application Version: Shufersal app version 4.3.7 Platform: Android 9 Device: Samsung Galaxy A8 Network: Wi-Fi and Mobile Data 		

Attachments:		
Severity:	S5 - Low	
Test Type:	GUI	

Description

Steps to Reproduce:

1. Open the Shufersal app on Samsung Galaxy A8 and log in
2. Tap 'Lists' in the bottom menu
3. Open the 'My lists' section
4. Locate the "Add to new cart" button

Actual Result:

- The button text is cut off and only 'Add to cart' is displayed

Expected Result:

- The button should display the full text: 'Add to new cart'

[SA-38] [Clicking the 'Invoice to email' link does not send the invoice to the user's email](#) Created: 16/Feb/25 Updated: 16/Feb/25

Status:	To Do
Project:	Shufersal App

Type:	Bug	Priority:	High
Reporter:	Guy Levy	Assignee:	Software Developer
Environment:	<ul style="list-style-type: none"> Application Version: Shufersal app version 4.3.7 Platforms: iOS 18.2 / Android 9 Devices: iPhone 13 mini / Samsung Galaxy A8 Network: Wi-Fi and Mobile Data 		

Severity:	S3 - Major
Test Type:	Functionality

Description

Steps to Reproduce:

1. Open the Shufersal app and log in
2. Tap 'Lists' in the bottom menu
3. Open the 'Online supermarket and pharmacy orders' section
4. Choose a shopping order
5. Click on 'Invoice to email'
6. Enter a valid email address
7. Check the email inbox (including the spam/junk folder)

Actual Result:

- The invoice is not received in the email inbox

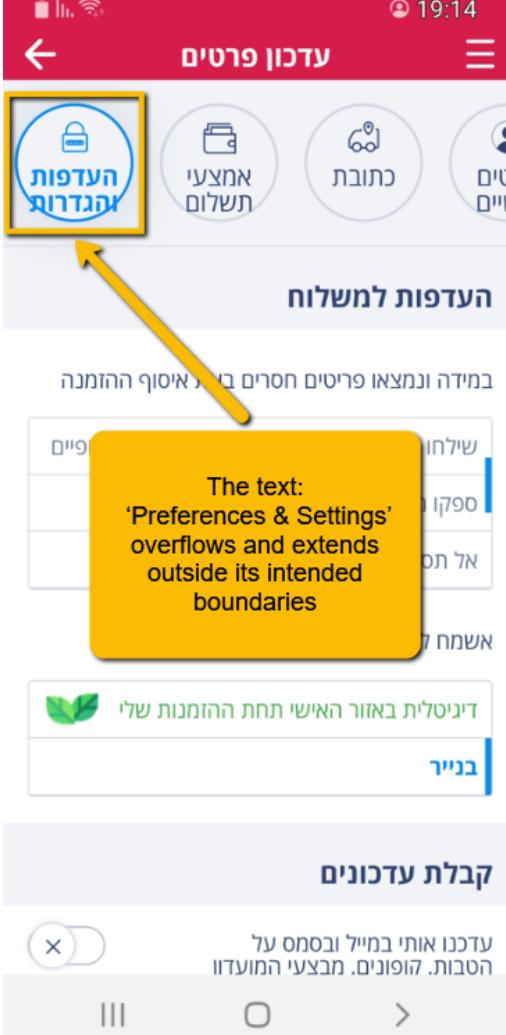
Expected Result:

- The invoice should be successfully delivered to the email inbox

[SA-39] [Button text 'Preferences & settings' overflow on Samsung Galaxy A8](#) Created: 16/Feb/25 Updated: 25/Feb/25

Status:	To Do
Project:	Shufersal App

Type:	Bug	Priority:	Medium
Reporter:	Guy Levy	Assignee:	Software Developer
Environment:	<ul style="list-style-type: none"> Application Version: Shufersal app version 4.3.7 Platform: Android 9 Device: Samsung Galaxy A8 Network: Wi-Fi and Mobile Data 		

Attachments:	
Severity:	S5 - Low
Test Type:	GUI

Description

Steps to Reproduce:

1. Open the Shufersal app on Samsung Galaxy A8 and log in
2. On the top right click the Hamburger menu
3. Click on 'Personal area'
4. Tap the 'Update details' link
5. Enter password
6. On the top left observe the 'Preferences & settings' link

Actual Result:

- The text ('Preferences & settings') overflows and extends outside its intended boundaries

Expected Result:

- All text should be properly contained within the designated UI elements, with no overflow or misalignment

[SA-40] Typographical errors in coupon category names under the filtering menu

Created: 21/Feb/25 Updated: 21/Feb/25

Status:	To Do
Project:	Shufersal App

Type:	Bug	Priority:	Medium
Reporter:	Guy Levy	Assignee:	Software Developer
Environment:	<ul style="list-style-type: none"> Application Version: Shufersal app version 4.3.7 Platforms: iOS 18.2 / Android 9 Devices: iPhone 13 mini / Samsung Galaxy A8 Network: Wi-Fi and Mobile Data 		

Attachments:	
Severity:	S4 - Minor
Test Type:	GUI

Description

Steps to Reproduce:

1. Open the Shufersal app
2. Tap 'Coupons' in the bottom menu
3. Tap the 'Categories' filtering button
4. Observe the category names displayed in the drop-up menu

Actual Result:

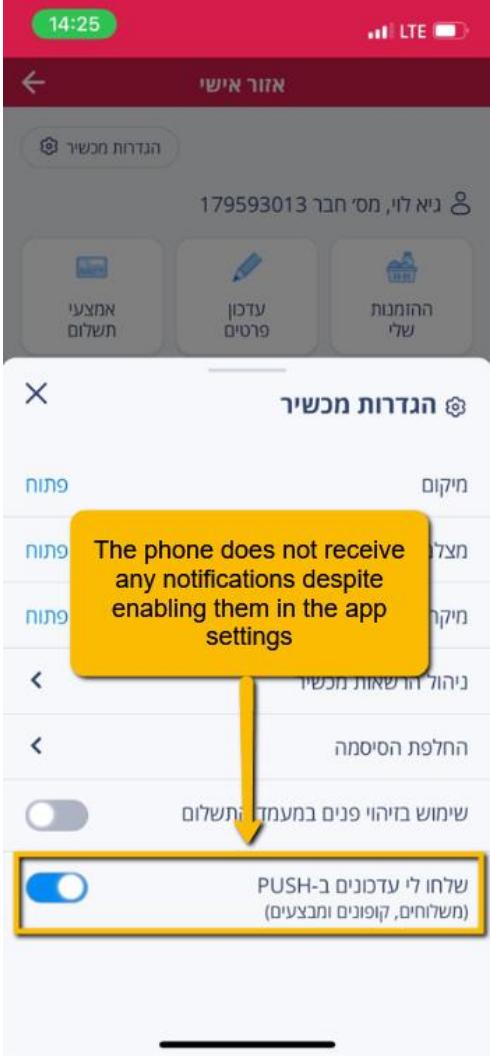
- Some category names are cut off or contain typographical errors

Expected Result:

- All category names should be fully visible and correctly spelled in the filtering menu

[SA-41] **PUSH notifications not received after enabling in app settings** Created: 25/Feb/25 Updated: 25/Feb/25

Status:	To Do		
Project:	Shufersal App		
Type:	Bug	Priority:	High
Reporter:	Guy Levy	Assignee:	Software Developer
Environment:	<ul style="list-style-type: none"> Application Version: Shufersal app version 4.3.7 Platforms: iOS 18.2 / Android 9 Devices: iPhone 13 mini / Samsung Galaxy A8 Network: Wi-Fi and Mobile Data 		

Attachments:	
Severity:	S3 - Major
Test Type:	Interrupts / Notifications

Description

Steps to Reproduce:

1. Open the Shufersal app and log in
2. On the top right click the Hamburger menu
3. Click on 'Personal area'
4. On the top left click on 'Device settings'
5. Enable PUSH notifications (deliveries, coupons, and sales)
6. Perform an action that should trigger a notification (e.g., place an order, receive a coupon)
7. Check if the notification is received on the phone

Actual Result:

- The phone does not receive any notifications despite enabling them

Expected Result:

- The phone should receive notifications after enabling PUSH notifications

[SA-42] [Customer Service Link is cut off on the Thank You page on Samsung Galaxy A8](#) Created: 05/Mar/25 Updated: 05/Mar/25

Status:	To Do
Project:	Shufersal App

Type:	Bug	Priority:	High
Reporter:	Guy Levy	Assignee:	Software Developer
Environment:	<ul style="list-style-type: none"> Application Version: Shufersal app version 4.3.7 Platform: Android 9 Device: Samsung Galaxy A8 Network: Wi-Fi and Mobile Data 		

Attachments:



The screenshot shows a mobile application interface in Hebrew. At the top, there's a red header bar with the text 'תודה שקיית שירות' (Thank You). Below it, a white card displays a message in Hebrew: 'בתשלו עםך אשראי שירות חסכים ונחנים ממנה הטעבות להצטרוף' (With you all the time, my service savings and rewards give you more confidence to join). At the bottom of this card is a blue button labeled 'בכל שאלה אנא עיה ניתן לך שירות לשירות' (In any question, I will give you service for service) with a question mark icon. A yellow callout box with a black border and rounded corners is overlaid on this area. It contains the English text: 'The Customer Service link is cut off, making it partially unreadable/unusable'. A yellow arrow points from the bottom of the callout box down to the bottom of the blue button. The entire screenshot is framed by a thick red border.

Severity:	S4 - Minor
Test Type:	GUI

Description

Steps to Reproduce:

1. Open the Shufersal app on Samsung Galaxy A8 and log in
2. Complete a purchase and navigate to the Thank You page
3. Locate the Customer Service link at the middle of the page

Actual Result:

- The Customer Service link is cut off, making it partially unreadable/unusable

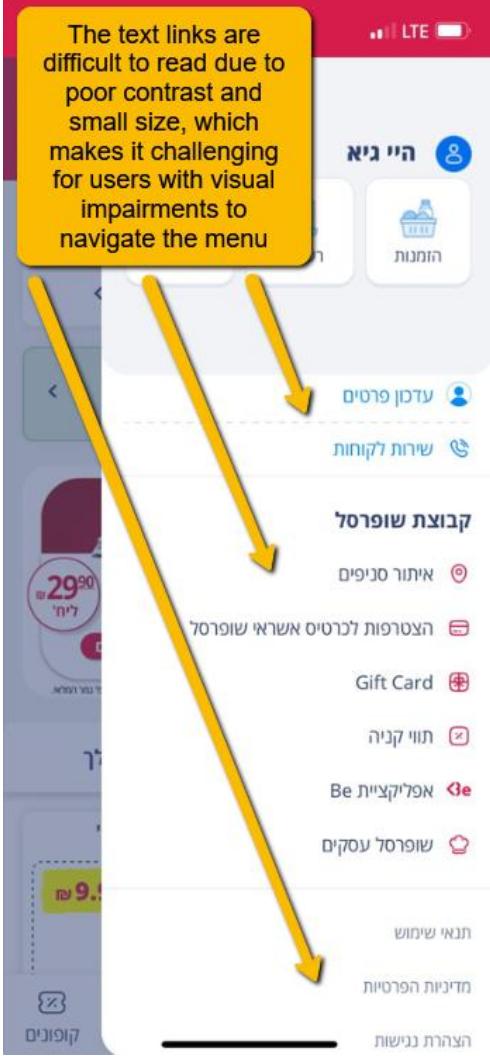
Expected Result:

- The Customer Service link should be fully visible and accessible

[SA-43] [Accessibility issue: poor contrast and small text in Hamburger menu](#) Created: 06/Mar/25 Updated: 06/Mar/25

Status:	To Do
Project:	Shufersal App

Type:	Bug	Priority:	High
Reporter:	Guy Levy	Assignee:	Software Developer
Environment:	<ul style="list-style-type: none"> Application Version: Shufersal app version 4.3.7 Platforms: iOS 18.2 / Android 9 Devices: iPhone 13 mini / Samsung Galaxy A8 Network: Wi-Fi and Mobile Data 		

Attachments:	 <p>The text links are difficult to read due to poor contrast and small size, which makes it challenging for users with visual impairments to navigate the menu</p>
Severity:	S3 - Major
Test Type:	Accessibility

Description

Steps to Reproduce:

1. Open the Shufersal app and log in
2. On the top right click the Hamburger menu to open the navigation links
3. Observe the text links within the menu
4. Notice the thin blue/black/grey text and small size on a white background

Actual Result:

- The text links are difficult to read due to poor contrast and small size, which makes it challenging for users with visual impairments to navigate the menu

Expected Result:

- The text links should have a sufficient contrast ratio (minimum of 4.5:1) to meet accessibility guidelines for users with low vision or color blindness
- The text size should be large enough to be legible for users with visual impairments (recommended minimum size of 16px for body text)
- A more legible font weight (medium or bold) should be used to improve visibility
- The app does not provide an in-app accessibility option to adjust text contrast or font size, and it does not appear to fully support OS-level accessibility settings, limiting usability for users with visual impairments

[SA-44] App takes 11 seconds to launch or sometimes fails to open – Samsung Galaxy A8 Created: 10/Mar/25 Updated: 10/Mar/25

Status:	To Do
Project:	Shufersal App

Type:	Bug	Priority:	Critical
Reporter:	Guy Levy	Assignee:	Software Developer
Environment:	<ul style="list-style-type: none"> Application Version: Shufersal app version 4.3.7 Platform: Android 9 Device: Samsung Galaxy A8 Network: Wi-Fi and Mobile Data 		

Severity:	S2 - Critical
Test Type:	Performance

Description

Steps to Reproduce:

1. Ensure the device is connected to a stable network
2. Tap on the 'שופרסל' app icon to launch the app
3. Observe the time it takes for the app to open
4. Repeat the process multiple times

Actual Result:

- The app takes approximately 11 seconds to launch
- In some cases, the app fails to open entirely

Expected Result:

- The app should launch within 2-3 seconds under normal conditions
- The app should open reliably without failures

[SA-45] [Excessive storage usage in 'Documents & Data' \(120.3MB\) after minimal app usage – iPhone 13 Mini](#) Created: 10/Mar/25 Updated: 10/Mar/25

Status:	To Do
Project:	Shufersal App

Type:	Bug	Priority:	Medium
Reporter:	Guy Levy	Assignee:	Software Developer
Environment:	<ul style="list-style-type: none"> Application Version: Shufersal app version 4.3.7 Platforms: iOS 18.2 Devices: iPhone 13 mini Network: Wi-Fi and Mobile Data 		

Attachments:	
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Severity:	S4 - Minor
Test Type:	Performance

Description

Steps to Reproduce:

1. Open the app and browse through a few categories (without making a purchase)
2. Go to Settings → General → iPhone Storage → Locate the Shufersal app
3. Observe the Documents & Data storage usage

Actual Result:

- ‘Documents & Data’ consumes 120.3 MB, even with minimal usage
- The size is relatively high compared to expected behavior for a shopping app

Expected Result:

- ‘Documents & Data’ should ideally stay under 50–100MB for light-to-moderate usage
- The app should efficiently manage cached files and prevent unnecessary storage bloat