

AMONRAT PRATOOMCHAI

ABOUT ME

Aspiring Full Stack Developer with a strong interest in AI and modern web technologies. Experienced in building scalable, user-centric applications through hands-on projects across frontend and backend. Brings nearly 5 years of professional background in sales and customer service, combining problem-solving and communication skills to bridge technical solutions with real user needs.

SKILLS

- Frontend :** HTML, CSS (Tailwind), JavaScript, React
- Database :** MongoDB, PostgreSQL
- Backend :** Node.js (Express.js)
- Soft skills :** Active listening, Empathy, Customer focus, Adaptability, Growth mindset, Teamwork, Proactiveness
- Tools :** Git, Vite, VS Code, Docker Desktop, n8n, Trello, Figma

CERTIFICATES

- Junior Software Developer Program (Cohort 10)**
Sep 2025
Generation Thailand
- AI Innovator (SmartReply AI)**
June 2025
Artificial Intelligence Association of Thailand
- Foundation AI (Theory)**
March 2025
Artificial Intelligence Association of Thailand

PROJECTS

- Coin Kept**
 - Developed a personal finance tracking web-application
- Obsidian Sip - E-Commerce Web Application**
 - Built as a group project in an Agile team using GitHub for collaboration and version control
- SmartReply AI- Multilingual AI Chatbot**
 - Integrating LINE, Facebook, and Gmail via n8n automation
 - Enabling multilingual chatbot interactions and streamlined customer communication

WORK EXPERIENCE

- Junior Software Developer Bootcamp** Jun - Sep 2025
Generation Thailand
 - Developed a group-based e-commerce web application using the MERN Stack (MongoDB, Express.js, React, Node.js), following Agile and Scrum methodologies
 - Designed and implemented a MongoDB database for efficient product and user management
- Mid. Network Support Specialist** 2019 - 2020
BEST Logistics Technology (Thailand) Co., Ltd.
 - Collaborated with IT and R&D teams to design and implement a more accurate sorting code system, leveraging data analysis and mapping to improve parcel processing speed.
- Sales and Service Officer/CSM English Expert** 2017 - 2019
Advanced Wireless Network Co., Ltd.
 - Sold handsets, SIM cards, and broadband services while assisting customers with inquiries and issue resolution
 - Communicated effectively to ensure customer satisfaction and collaborated with team members to meet sales targets
 - Applied time management and problem-solving skills in a fast-paced retail environment
- Duty Free Representative** 2013 - 2016
King Power Duty Free Co., Ltd.
 - Managed daily retail operations including sales, customer support, inventory control, and visual merchandising
 - Coordinated with team members to maintain stock accuracy and ensure product quality through regular checks
 - Delivered prompt and attentive service in a fast-paced environment

EDUCATION

- KING MONGKUT'S INSTITUTE OF TECHNOLOGY LADKRABANG**
2009 - 2013
Bachelor of Science in Applied Physics
GPA : 2.89

LANGUAGES

- English (TOEIC Score : 625)
- Chinese (Basic)