

# AMONRAT PRATOOMCHAI

## ABOUT ME

Aspiring Full Stack Developer with a strong interest in AI and modern web technologies. Experienced in building scalable, user-centric applications through hands-on projects across frontend and backend. Brings nearly 5 years of professional background in sales and customer service, combining problem-solving and communication skills to bridge technical solutions with real user needs.

## SKILLS

**Frontend :** HTML, CSS  
(Tailwind), JavaScript, React

**Database :** MongoDB,  
PostgreSQL

**Backend :** Node.js (Express.js)

**Soft skills :** Active listening,  
Empathy, Customer focus,  
Adaptability, Growth mindset,  
Teamwork, Proactiveness

**Tools :** Git, Vite, VS Code,  
Docker Desktop, n8n, Trello,  
Figma

## CERTIFICATES

**Junior Software Developer  
Program (Cohort 10)**  
Sep 2025  
Generation Thailand

**AI Innovator (SmartReply AI)**  
June 2025  
Artificial Intelligence  
Association of Thailand

**Foundation AI (Theory)**  
March 2025  
Artificial Intelligence  
Association of Thailand

## PROJECTS

### Coin Kept

- Developed a personal finance tracking web-application

### Obsidian Sip - E-Commerce Web Application

- Built as a group project in an Agile team using GitHub for collaboration and version control

### SmartReply AI- Multilingual AI Chatbot

- Integrating LINE, Facebook, and Gmail via n8n automation
- Enabling multilingual chatbot interactions and streamlined customer communication

## WORK EXPERIENCE

**Junior Software Developer Bootcamp** Jun - Sep 2025  
*Generation Thailand*

- Developed a group-based e-commerce web application using the MERN Stack (MongoDB, Express.js, React, Node.js), following Agile and Scrum methodologies
- Designed and implemented a MongoDB database for efficient product and user management

**Mid. Network Support Specialist** 2019 - 2020  
*BEST Logistics Technology (Thailand) Co., Ltd.*

- Collaborated with IT and R&D teams to design and implement a more accurate sorting code system, leveraging data analysis and mapping to improve parcel processing speed.

**Sales and Service Officer/CSM English Expert** 2017 - 2019  
*Advanced Wireless Network Co., Ltd.*

- Sold handsets, SIM cards, and broadband services while assisting customers with inquiries and issue resolution
- Communicated effectively to ensure customer satisfaction and collaborated with team members to meet sales targets
- Applied time management and problem-solving skills in a fast-paced retail environment

**Duty Free Representative** 2013 - 2016  
*King Power Duty Free Co., Ltd.*

- Managed daily retail operations including sales, customer support, inventory control, and visual merchandising
- Coordinated with team members to maintain stock accuracy and ensure product quality through regular checks
- Delivered prompt and attentive service in a fast-paced environment

## EDUCATION

**KING MONGKUT'S INSTITUTE OF TECHNOLOGY LADKRABANG**

2009 - 2013

Bachelor of Science in Applied Physics

GPA : 2.89

## LANGUAGES

- English (TOEIC Score : 625)
- Chinese (Basic)

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