

# Final Specifications

## Client Features

- **Create Profile / Login**  
Easy registration with email/password or social login options. Secure authentication and password recovery.
  - **Book Meeting**  
Intuitive booking system allowing clients to select date, time, meeting type, and optionally choose a specific staff member.
  - **Pay When Booking a Meeting**  
Integrated payment gateway supporting multiple methods (credit cards, PayPal, etc.). Includes payment confirmation and receipt generation.
  - **Send Message**  
Clients can communicate directly with admins or assigned staff before and after meetings. Support for text, attachments, and automated reminders.
  - **Receive File**  
Securely access and download files shared by the admin (reports, documents, resources).
  - **See History of Meetings**  
View detailed history of past and upcoming meetings, including dates, times, meeting notes, and payment status.
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## Admin Features

- **See All Bookings**  
Comprehensive dashboard to view all bookings, filterable by date, client, status (confirmed, pending, canceled).
- **See Calendar and Manage It**  
Admin-controlled calendar allowing open/close dates, set working hours, holidays, and sync with external calendars (Google, Outlook).
- **Accept or Reject Meeting Bookings**  
Option to manually approve or decline meeting requests, with automated

notifications sent to clients.

- **Receive and Send Messages**  
Centralized communication hub for interacting with clients, including message history and bulk messaging capabilities.
  - **See History of Each Client**  
Access detailed profiles including booking history, payment records, communication logs, shared files, and internal notes.
  - **See History for All Clients**  
Aggregate view and reporting tools to analyze overall client activity and engagement.
  - **Accept Payments**  
Manage payment processing, refunds, and generate financial reports.
  - **Send Files to Clients**  
Upload and share files securely to individual clients or groups.
  - **Keep Notes About Each Client**  
Maintain private notes, reminders, and follow-up tasks linked to client profiles.
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## Website Features

- **“Book Now” Option**  
Prominently displayed call-to-action button that directs users to create a profile before booking a meeting, ensuring seamless onboarding.
- **First Meeting Free or Paid Option**  
Flexible setup to offer a free introductory meeting or require payment from the first booking.
- **Blog Posts**  
Integrated blog for sharing updates, insights, news, and SEO-optimized content to attract and engage visitors.
- **SEO Friendly**  
Website and content optimized for search engines, including meta tags, structured data, fast load times, and mobile responsiveness.
- **AI Chat**  
AI-powered chatbot available 24/7 to assist visitors with common questions, booking

assistance, and navigating the site.

- **Homepage and Other Essential Pages**

Engaging homepage with clear navigation, service overview, testimonials, contact info, and other core pages (About, FAQ, Privacy Policy, etc.).