# GOURINENI VENKATESH

### An Aspiring Engineer, Technical Hoarder & A Enthusiastic Learner

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**\$ 9515729266** 

**♥** Telangana, India

## **EXPERIENCE**

Experienced Salesforce Developer with 3+ Years of Proficiency in Development, Testing, and Deployment

### **PROJECTS**

### HOME LOANS APPLICATION

#### **Prowess Software Services**

MOV-2020 - AUG 2021

Hyderabad

- Developed Lightning Components to display fields of different parent and child objects with custom inline edit functionality.
- Created page layouts, search layouts to organize fields, custom links, and other components on record details and edit pages.
- Worked independently and collaboratively with team members to develop UI and design.

### PENSION FOR YOU

#### Capgemini

**AUG-2021 - OCT 2022** 

Hvderabad

- Involved in user stories and I also worked on different types of tickets like Service-requests, and Production-incidents and also worked on Test classes and Deployment.
- Worked on Restful APIs and Integrating third-party Applications to salesforce, and I Have used two tools Postman, and workbench for testing APIs.
- worked on two data migration tools (Data-Loader, and Data Import Wizard) for importing and exporting data from salesforce.
- Worked on Reports and Dashboards, Email Templates & iText DITO for Generating Letters.
- Worked on Case Management & Creating Portal Users for Experience Cloud.
- Deployment using Azure DevOps with CI/CD pipelines.
- Debugging the code and writing test cases for apex classes.
- Worked on Asynchronous Apex and Lightning web components.
- Worked on Salesforce Einstein Chat-Bot.

#### **BAYER CROP SCIENCE**

## Cognizant

Market Oct-2022 - Ongoing

**♀** Hvderabad

- Worked on the end-to-end development, testing, and deployment of the customer complaint management system for Bayer Crop Science.
- Worked on the apex and lightning web components.
- Designed and implemented entitlement processes in Salesforce to streamline customer support and service delivery.
- Designed and implemented flows to automate the cloning of records and trigger email notifications to customers
- Created custom email templates to improve the quality and effectiveness of email communications.
- Implemented dynamic layouts to optimize user interfaces and data presentation in Salesforce.
- Having knowledge of salesforce service cloud and experience-cloud features.
- Executed the deployments using the Copado tool and I have also worked on manual testing for the CCM salesforce application.

## **SKILL**

SALES FORCE DEVELOPMENT

LIGHTNING AURA COMPONENTS

LIGHTNING WEB COMPONENTS

INTEGRATION

**DEPLOYMENT** 

HTML CSS

## **TOOLS**

**VS CODE** 

JIRA

**POSTMAN** 

**DATA LOADER** 

**AZURE DEVOPS** 

COPADO

# **EDUCATION**

B.Tech in Computer Science
CMR College of Engineering & Technology

**#** 2015 - 2019

BIE TS (12th)

Sri Chaitanya Junior College

**2015** 

SSC (10th)

**Paramitha Heritage School** 

**#** 2013

## **CERTIFICATIONS**

Salesforce Certified Platform Developer-I

Salesforce Certified Administrator

# **AWARDS**

RISING STAR OF THE MONTH