

## Genevieve Costa

#### **EDUCATION**

# PACIFIC NORTHWEST COLLEGE OF ART

2013 | Portland, OR Bachelor of Fine Art Sculpture – Design PNCA Foundation Scholarship

#### **NEW YORK UNIVERSITY**

2017 | New York, NY Advanced Diploma Project Management

#### FLATIRON SCHOOL

2018 | New York, NY Immersive Program Full Stack Web Development Women Take Tech Scholarship Kode with Karlie Scholarship

#### CONTACT



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#### SKILLS

Adobe Creative Suite
Agile & Waterfall
Auto CAD
Basecamp
Facebook Ad Manager
Google Apps

Google Analytics IT + Networking Microsoft Office Microsoft Project Sketch SharePoint Git + Github HTML + CSS JavaScript React + Redux Ruby + Rails SQL

### PROFESSIONAL EXPERIENCE

#### • BUZZFEED | NEW YORK, NY

Project Manager, People Operations Specialist | 2016-2017 Project Manager, Via: Clarity Staffing | 2016

- Partnered with Director of People Operations to lead project management of a large scale global internal software transition.
- Oversaw change management, stakeholder management, and overall project workflow, coordination, and process design through the full project lifecycle.
- Managed multiple concurrent projects, including development, research, Q&A; provided internal support, documentation, and established project best practices.
- Transitioned critical infrastructure and services from outsourced partners to internal teams, developed cross departmental project plans and trainings.
- Spearheaded design and build of a global, company-wide intranet that documented and defined internal processes, improved communication channels, increased clarity and efficiency enterprise-wide.
- Developed branded digital and print marketing campaigns, presentations, merchandise, and trainings.
- Managed the employee benefits and perks programs which increased potential engagement and retention; achieved highest enrollment and engagement to date.

#### TWO TREES MANAGEMENT | BROOKLYN, NY

Assistant Project Manager, Creative & Technology | 2014-2016 Administrative Assistant | 2013

- Acted as multi-disciplinary Project Manager for a New York-based real estate developer with a \$3 billion portfolio.
- Supported senior project managers in research and development, building and implementing timelines, contracts, RFPs, SOWs and change orders; oversaw installations, and vendor management.
- Managed IT department with a team of 8. Solely responsible for company IT, networking, procurement, budgeting, technology development and planning.
- Worked closely with the Director of Marketing on multiple cross-platform digital marketing campaigns, brand identity, creative strategy, style guides, and media buys, with budgets up to \$2 million.
- Redesigned Two Trees' website to enhance transaction pipeline, mobile experience, and third-party integrations; refocused content, UX design, and search engine optimization. Increased visit time by 54% and click-throughs by 33%.
- Developed strong social media strategy, increased account engagement by 43%.