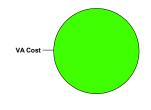
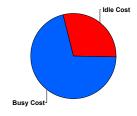
Replications: 1 Time Units: Minutes

Key Performance Indicators

All Entities	Average
Non-Value Added Cost	0
Other Cost	0
Transfer Cost	0
Value Added Cost	305
Wait Cost	0
Total Cost	305



All Resources	Average
Busy Cost	305 *
Idle Cost	126
Usage Cost	0



^{*} these costs are included in Entity Costs above.

System	Average
Total Cost	431
Number Out	287

Total Cost 431

Replications: 1 Time Units: Minutes

Entity

	m	\mathbf{a}

5.3771 5.2007 Average 0.00 0.00 Average 0.4667	(Insufficient) (Insufficient) Half Width (Insufficient) (Insufficient) Half Width (Insufficient)	3.1770 3.1867 Minimum Value 0.00 0.00 Minimum Value	7.8243 7.3862 Maximum Value 0.00 0.00 Maximum	
0.00 0.00 0.00 Average	Half Width (Insufficient) (Insufficient) Half Width	Minimum Value 0.00 0.00 Minimum	Maximum Value 0.00 0.00 Maximum	
0.00 0.00 0.00 Average 0.4667	(Insufficient) (Insufficient) Half Width	0.00 0.00 Minimum	Value 0.00 0.00 Maximum	
0.00 Average 0.4667	(Insufficient) Half Width	0.00 Minimum	0.00 Maximum	
Average 0.4667	Half Width	Minimum	Maximum	
0.4667				
	(Incufficient)		Value	
4 2 4 0 7	(madinolent)	0.00	5.0837	
4.348/	(Insufficient)	0.00	16.2331	
Average	Half Width	Minimum Value	Maximum Value	
0.00	(Insufficient)	0.00	0.00	
0.00	(Insufficient)	0.00	0.00	
Average	Half Width	Minimum Value	Maximum Value	
0.00	(Insufficient)	0.00	0.00	
0.00	(Insufficient)	0.00	0.00	
Average	Half Width	Minimum Value	Maximum Value	
5.8438	(Insufficient)	3.5691	11.3963	
9.5494	(Insufficient)	3.2959	21.5272	
Average	Half Width	Minimum Value	Maximum Value	
1.0754	(Insufficient)	0.6354	1.5649	
1.0401	(Insufficient)	0.6373	1.4772	
Average	Half Width	Minimum Value	Maximum Value	
0.00	(Insufficient)	0.00	0.00	
0.00	(Insufficient)	0.00	0.00	
	4.3487 Average 0.00 0.00 Average 0.00 0.00 Average 5.8438 9.5494 Average 1.0754 1.0401 Average 0.00	4.3487 (Insufficient) Average Half Width 0.00 (Insufficient) 0.00 (Insufficient) Average Half Width 0.00 (Insufficient) 0.00 (Insufficient) 0.00 (Insufficient) Average Half Width 5.8438 (Insufficient) 9.5494 (Insufficient) 4.0754 (Insufficient) 1.0754 (Insufficient) 1.0401 (Insufficient) Average Half Width 0.00 (Insufficient)	4.3487 (Insufficient) 0.00 Average Half Width Minimum Value 0.00 (Insufficient) 0.00 0.00 (Insufficient) 0.00 Average Half Width Minimum Value 0.00 (Insufficient) 0.00 Average Half Width Minimum Value 5.8438 (Insufficient) 3.5691 9.5494 (Insufficient) 3.2959 Average Half Width Minimum Value 1.0754 (Insufficient) 0.6354 1.0401 (Insufficient) 0.6373 Average Half Width Minimum Value 0.00 (Insufficient) 0.00	Half Width Minimum Maximum Value

Model Filename: D:\s13ventanilla Page 2 of 13

Replications: 1 Time Units: Minutes

Entity

Cost

Wait Cost	Average	Half Width	Minimum Value	Maximum Value	
Cliente	0.00	(Insufficient)	0.00	0.00	
Usuario	0.00	(Insufficient)	0.00	0.00	
Other Cost	Average	Half Width	Minimum Value	Maximum Value	
Cliente	0.00	(Insufficient)	0.00	0.00	
Usuario	0.00	(Insufficient)	0.00	0.00	
Transfer Cost	Average	Half Width	Minimum Value	Maximum Value	
Cliente	0.00	(Insufficient)	0.00	0.00	
Usuario	0.00	(Insufficient)	0.00	0.00	
Total Cost	Average	Half Width	Minimum Value	Maximum Value	
Cliente	1.0754	(Insufficient)	0.6354	1.5649	
Usuario	1.0401	(Insufficient)	0.6373	1.4772	
Othor					

Other

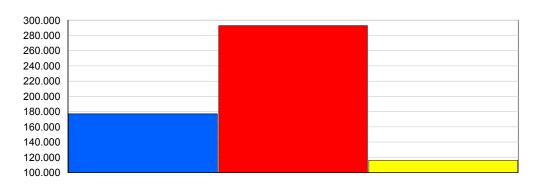
Number In

 Value

 Cliente
 177.00

 Persona
 293.00

 Usuario
 116.00



Cliente
Persona
Usuario

3

Replications: 1 Time Units: Minutes

Entity

Other

						$\overline{}$	
\mathbf{r}	lı	ım	۱h		r (٦,	1 IT
١,	ıL		ш	,	١,	_	uι

rtambor out	Value
Cliente	175.00
Persona	293.00
Usuario	112.00

WIP	Average	Half Width	Minimum Value	Maximum Value	
Cliente	1.4264	0.133646277	0.00	4.0000	
Persona	0.00	(Insufficient)	0.00	1.0000	
Usuario	1.5544	(Insufficient)	0.00	5.0000	

Model Filename: D:\s13ventanilla Page 4 of 13

Replications: 1 Time Units: Minutes

Process

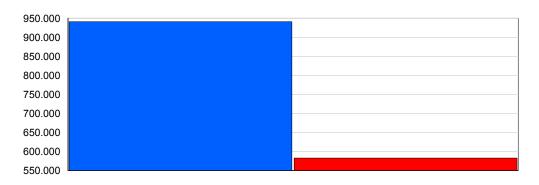
Time per Entity

VA Time Per Entity	Average	Half Width	Minimum Value	Maximum Value	
Atencion Ventanilla Cliente	5.3771	(Insufficient)	3.1770	7.8243	
Atencion Ventanilla Usuario	5.2007	(Insufficient)	3.1867	7.3862	
Wait Time Per Entity	Average	Half Width	Minimum Value	Maximum Value	
Atencion Ventanilla Cliente	0.4667	(Insufficient)	0.00	5.0837	
Atencion Ventanilla Usuario	4.3487	(Insufficient)	0.00	16.2331	
Total Time Per Entity	Average	Half Width	Minimum Value	Maximum Value	
Atencion Ventanilla Cliente	5.8438	(Insufficient)	3.5691	11.3963	
Atencion Ventanilla Usuario	9.5494	(Insufficient)	3.2959	21.5272	

Accumulated Time

Accum VA Time

Atencion Ventanilla Cliente 940.99 Atencion Ventanilla Usuario 582.48



Value

Atencion Ventanilla
Cliente
Atencion Ventanilla
Usuario

Model Filename: D:\s13ventanilla

Replications: 1 Time Units: Minutes

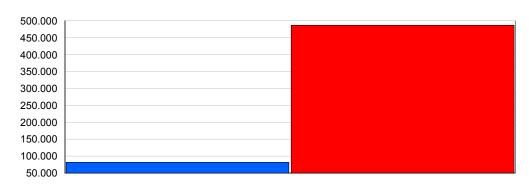
Process

Accumulated Time

Accum Wait Time

,
,

Atencion Ventanilla Cliente	81.6734
Atencion Ventanilla Usuario	487.05

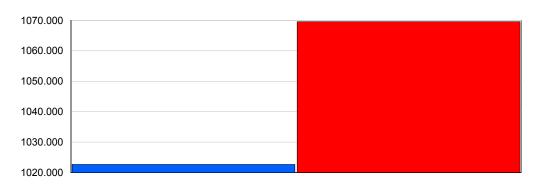


Atencion Ventanilla
Cliente
Atencion Ventanilla
Usuario

Total Accum Time

Value

Atencion Ventanilla Cliente	1022.66
Atencion Ventanilla Usuario	1069.54



Atencion Ventanilla
Cliente
Atencion Ventanilla
Usuario

Cost per Entity

VA Cost Per Entity	Average	Half Width	Minimum Value	Maximum Value
Atencion Ventanilla Cliente	1.0754	(Insufficient)	0.6354	1.5649
Atencion Ventanilla Usuario	1.0401	(Insufficient)	0.6373	1.4772

Model Filename: D:\s13ventanilla Page 6 of 13

Replications: 1 Time Units: Minutes

Process

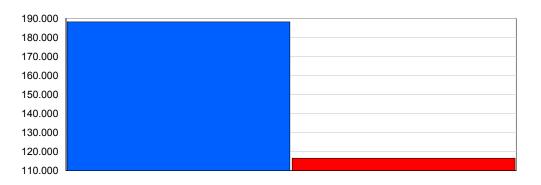
Cost per Entity

Wait Cost Per Entity	Average	Half Width	Minimum Value	Maximum Value	
Atencion Ventanilla Cliente	0.00	(Insufficient)	0.00	0.00	
Atencion Ventanilla Usuario	0.00	(Insufficient)	0.00	0.00	
Total Cost Per Entity	Average	Half Width	Minimum Value	Maximum Value	
Atencion Ventanilla Cliente	1.0754	(Insufficient)	0.6354	1.5649	
Atencion Ventanilla Usuario	1.0401	(Insufficient)	0.6373	1.4772	

Accumulated Cost

Accum VA Cost

Atencion Ventanilla Cliente 188.20 Atencion Ventanilla Usuario 116.50



Value

Atencion Ventanilla Cliente Atencion Ventanilla Usuario

Accum Wait Cost

Value

Atencion Ventanilla Cliente	0.00
Atencion Ventanilla Usuario	0.00

Model Filename: D:\s13ventanilla Page 7 of 13

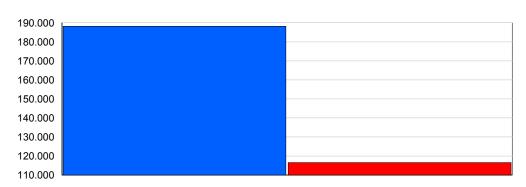
Replications: 1 Time Units: Minutes

Process

Accumulated Cost

Total Accum Cost

	Value
Atencion Ventanilla Cliente	188.20
Atencion Ventanilla Usuario	116.50

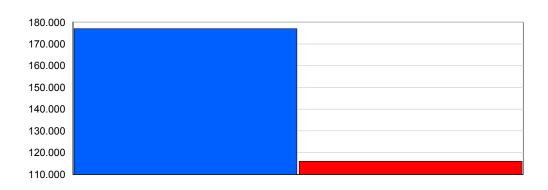


Atencion Ventanilla ClienteAtencion Ventanilla Usuario

Other

Number In

Atencion Ventanilla Cliente 177.00
Atencion Ventanilla Usuario 116.00



Value

Atencion Ventanilla
Cliente
Atencion Ventanilla
Usuario

Number Out

Atencion Ventanilla Cliente	175.00
Atencion Ventanilla Usuario	112.00

Model Filename: D:\s13ventanilla

of

Replications: 1 Time Units: Minutes

Queue

Time

Waiting Time	Average	Half Width	Minimum Value	Maximum Value	
Atencion Ventanilla Cliente.Queue	0.4614	(Insufficient)	0.00	5.0837	
Atencion Ventanilla Usuario.Queue Cost	4.4591	(Insufficient)	0.00	16.8246	
Waiting Cost	Average	Half Width	Minimum Value	Maximum Value	
Atencion Ventanilla Cliente.Queue	0.00	(Insufficient)	0.00	0.00	
Atencion Ventanilla Usuario.Queue Other	0.00	(Insufficient)	0.00	0.00	
Number Waiting	Average	Half Width	Minimum Value	Maximum Value	
Atencion Ventanilla Cliente.Queue	0.1134	(Insufficient)	0.00	2.0000	
Atencion Ventanilla Usuario.Queue	0.7430	(Insufficient)	0.00	4.0000	

Model Filename: D:\s13ventanilla Page 9 of 13

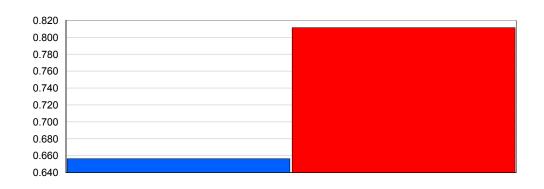
Cajero Ventanilla Usuario

Replications: 1 Time Units: Minutes

Resource

Usage

Instantaneous Utilization	Average	Half Width	Minimum Value	Maximum Value	
Cajero Ventanilla Cliente	0.6565	(Insufficient)	0.00	1.0000	
Cajero Ventanilla Usuario	0.8115	(Insufficient)	0.00	1.0000	
Number Busy	Average	Half Width	Minimum Value	Maximum Value	
Cajero Ventanilla Cliente	1.3129	(Insufficient)	0.00	2.0000	
Cajero Ventanilla Usuario	0.8115	(Insufficient)	0.00	1.0000	
Number Scheduled	Average	Half Width	Minimum Value	Maximum Value	
Cajero Ventanilla Cliente	2.0000	(Insufficient)	2.0000	2.0000	
Cajero Ventanilla Usuario	1.0000	(Insufficient)	1.0000	1.0000	
Scheduled Utilization	Value				
Cajero Ventanilla Cliente	0.6565				



0.8115

Cajero Ventanilla
Cliente
Cajero Ventanilla
Usuario

Model Filename: D:\s13ventanilla Page 10 of 13

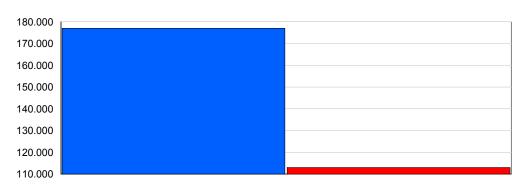
Replications: 1 Time Units: Minutes

Resource

Usage

Total Number Seized

	Value
Cajero Ventanilla Cliente	177.00
Cajero Ventanilla Usuario	113.00

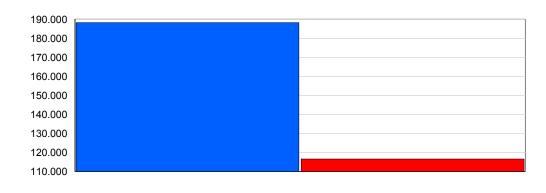


Cajero Ventanilla
Cliente
Cajero Ventanilla
Usuario

Cost

Busy Cost

Value
Cajero Ventanilla Cliente 188.20
Cajero Ventanilla Usuario 116.50



Cajero Ventanilla
Cliente
Cajero Ventanilla
Usuario

of

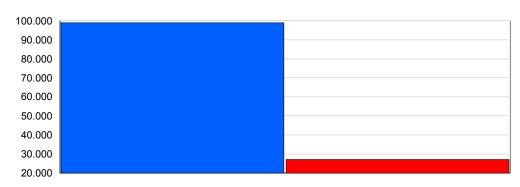
Replications: 1 Time Units: Minutes

Resource

Cost

Idle Cost

Cajero Ventanilla Cliente 98.9373
Cajero Ventanilla Usuario 27.1495



Value

Cajero Ventanilla
Cliente
Cajero Ventanilla
Usuario

Usage Cost

Cajero Ventanilla Cliente 0.00
Cajero Ventanilla Usuario 0.00

Model Filename: D:\s13ventanilla Page 12 of 13

Replications: 1 Time Units: Minutes

User Specified

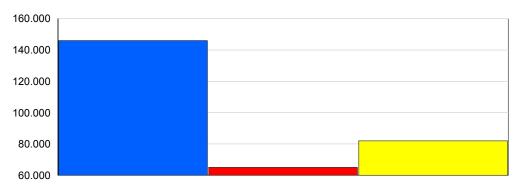
Tally

Between	Average	Half Width	Minimum Value	Maximum Value	
Tiempo Entre Llegada Cliente	4.0873	(Insufficient)	1.1313	11.8020	
Tiempo Entre Llegada Usuario	6.1687	(Insufficient)	1.2201	30.1930	

Counter

Count

Deposito	146.00
Pago	65.0000
Retiro	82.0000



Value

■ Deposito
■ Pago
□ Retiro

Model Filename: D:\s13ventanilla

of