

Atencion en Ventanilla

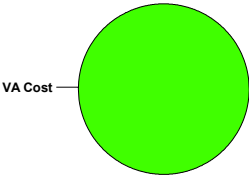
Replications: 1

Time Units: Minutes

Key Performance Indicators

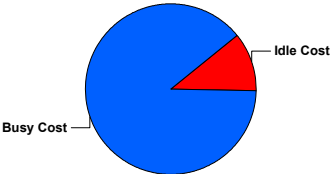
All Entities

	Average
Non-Value Added Cost	0
Other Cost	0
Transfer Cost	0
Value Added Cost	383
Wait Cost	0
Total Cost	383



All Resources

	Average
Busy Cost	383 *
Idle Cost	47
Usage Cost	0



Total Cost430

* these costs are included in Entity Costs above.

System

	Average
Total Cost	430
Number Out	361

Atencion en Ventanilla

Replications: 1 Time Units: Minutes

Entity

Time

VA Time	Average	Half Width	Minimum Value	Maximum Value
Cliente	5.2530	(Insufficient)	3.1595	7.7509
Usuario	5.4001	(Insufficient)	3.5791	7.4261
NVA Time	Average	Half Width	Minimum Value	Maximum Value
Cliente	0.00	(Insufficient)	0.00	0.00
Usuario	0.00	(Insufficient)	0.00	0.00
Wait Time	Average	Half Width	Minimum Value	Maximum Value
Cliente	1.9183	(Insufficient)	0.00	9.2899
Usuario	9.9363	(Insufficient)	0.00	30.4903
Transfer Time	Average	Half Width	Minimum Value	Maximum Value
Cliente	0.00	(Insufficient)	0.00	0.00
Usuario	0.00	(Insufficient)	0.00	0.00
Other Time	Average	Half Width	Minimum Value	Maximum Value
Cliente	0.00	(Insufficient)	0.00	0.00
Usuario	0.00	(Insufficient)	0.00	0.00
Total Time	Average	Half Width	Minimum Value	Maximum Value
Cliente	7.1713	(Insufficient)	3.1595	15.3272
Usuario	15.3363	(Insufficient)	4.1485	35.9440

Cost

VA Cost	Average	Half Width	Minimum Value	Maximum Value
Cliente	1.0506	(Insufficient)	0.6319	1.5502
Usuario	1.0800	(Insufficient)	0.7158	1.4852
NVA Cost	Average	Half Width	Minimum Value	Maximum Value
Cliente	0.00	(Insufficient)	0.00	0.00
Usuario	0.00	(Insufficient)	0.00	0.00

Atencion en Ventanilla

Replications: 1 Time Units: Minutes

Entity

Cost

Wait Cost	Average	Half Width	Minimum Value	Maximum Value
Cliente	0.00	(Insufficient)	0.00	0.00
Usuario	0.00	(Insufficient)	0.00	0.00
Other Cost	Average	Half Width	Minimum Value	Maximum Value
Cliente	0.00	(Insufficient)	0.00	0.00
Usuario	0.00	(Insufficient)	0.00	0.00
Transfer Cost	Average	Half Width	Minimum Value	Maximum Value
Cliente	0.00	(Insufficient)	0.00	0.00
Usuario	0.00	(Insufficient)	0.00	0.00
Total Cost	Average	Half Width	Minimum Value	Maximum Value
Cliente	1.0506	(Insufficient)	0.6319	1.5502
Usuario	1.0800	(Insufficient)	0.7158	1.4852

Other

Number In	Value
Cliente	238.00
Persona	364.00
Usuario	126.00



Atencion en Ventanilla

Replications: 1

Time Units: Minutes

Entity

Other

Number Out	Value			
Cliente	236.00			
Persona	364.00			
Usuario	125.00			
WIP	Average	Half Width	Minimum Value	Maximum Value
Cliente	2.3639	(Correlated)	0.00	5.0000
Persona	0.00	(Insufficient)	0.00	1.0000
Usuario	2.6676	(Insufficient)	0.00	7.0000

Atencion en Ventanilla

Replications: 1

Time Units: Minutes

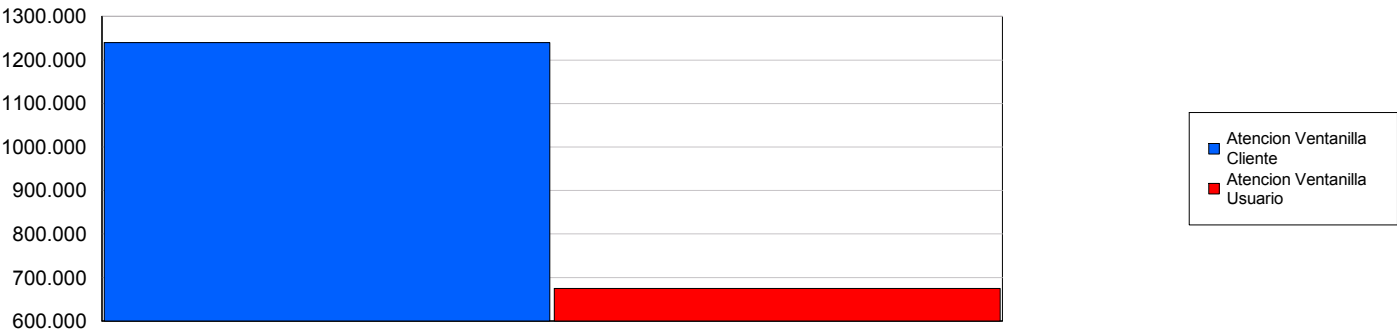
Process

Time per Entity

VA Time Per Entity	Average	Half Width	Minimum Value	Maximum Value
Atencion Ventanilla Cliente	5.2530	(Insufficient)	3.1595	7.7509
Atencion Ventanilla Usuario	5.4001	(Insufficient)	3.5791	7.4261
Wait Time Per Entity	Average	Half Width	Minimum Value	Maximum Value
Atencion Ventanilla Cliente	1.9183	(Insufficient)	0.00	9.2899
Atencion Ventanilla Usuario	9.9363	(Insufficient)	0.00	30.4903
Total Time Per Entity	Average	Half Width	Minimum Value	Maximum Value
Atencion Ventanilla Cliente	7.1713	(Insufficient)	3.1595	15.3272
Atencion Ventanilla Usuario	15.3363	(Insufficient)	4.1485	35.9440

Accumulated Time

Accum VA Time	Value
Atencion Ventanilla Cliente	1239.72
Atencion Ventanilla Usuario	675.01



Atencion en Ventanilla

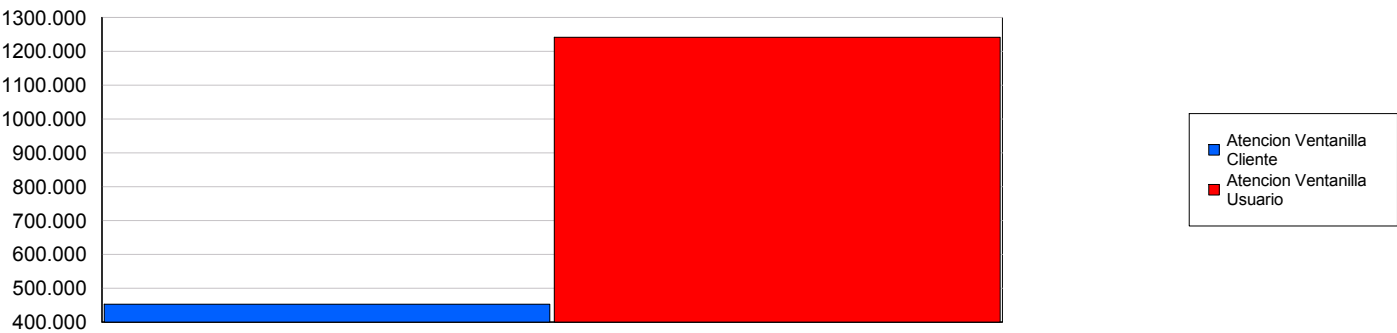
Replications: 1

Time Units: Minutes

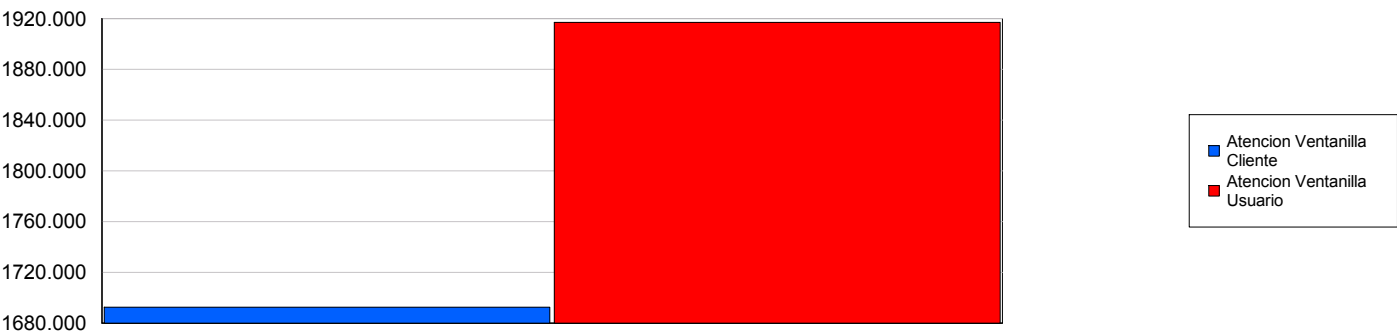
Process

Accumulated Time

Accum Wait Time	Value
Atencion Ventanilla Cliente	452.71
Atencion Ventanilla Usuario	1242.03



Total Accum Time	Value
Atencion Ventanilla Cliente	1692.43
Atencion Ventanilla Usuario	1917.04



Cost per Entity

VA Cost Per Entity	Average	Half Width	Minimum Value	Maximum Value
Atencion Ventanilla Cliente	1.0506	(Insufficient)	0.6319	1.5502
Atencion Ventanilla Usuario	1.0800	(Insufficient)	0.7158	1.4852

Atencion en Ventanilla

Replications: 1

Time Units: Minutes

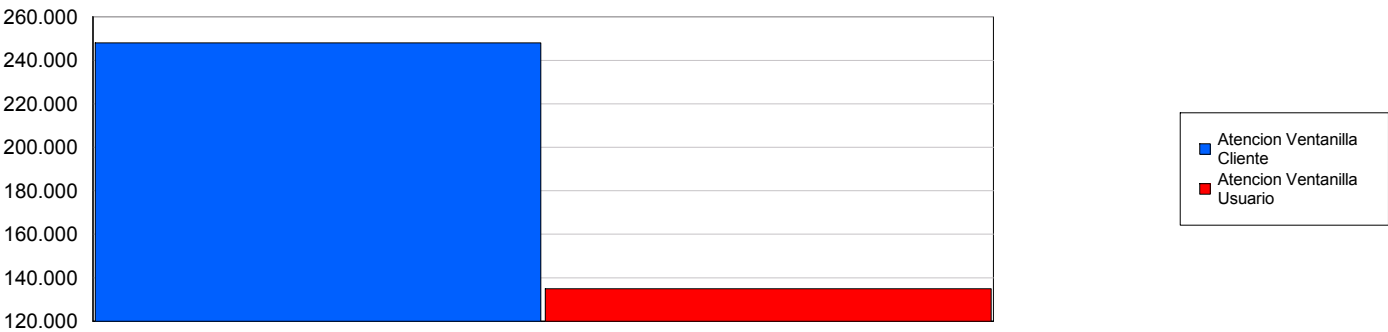
Process

Cost per Entity

Wait Cost Per Entity	Average	Half Width	Minimum Value	Maximum Value
Atencion Ventanilla Cliente	0.00	(Insufficient)	0.00	0.00
Atencion Ventanilla Usuario	0.00	(Insufficient)	0.00	0.00
Total Cost Per Entity	Average	Half Width	Minimum Value	Maximum Value
Atencion Ventanilla Cliente	1.0506	(Insufficient)	0.6319	1.5502
Atencion Ventanilla Usuario	1.0800	(Insufficient)	0.7158	1.4852

Accumulated Cost

Accum VA Cost	Value
Atencion Ventanilla Cliente	247.94
Atencion Ventanilla Usuario	135.00



Accum Wait Cost	Value
Atencion Ventanilla Cliente	0.00
Atencion Ventanilla Usuario	0.00

Atencion en Ventanilla

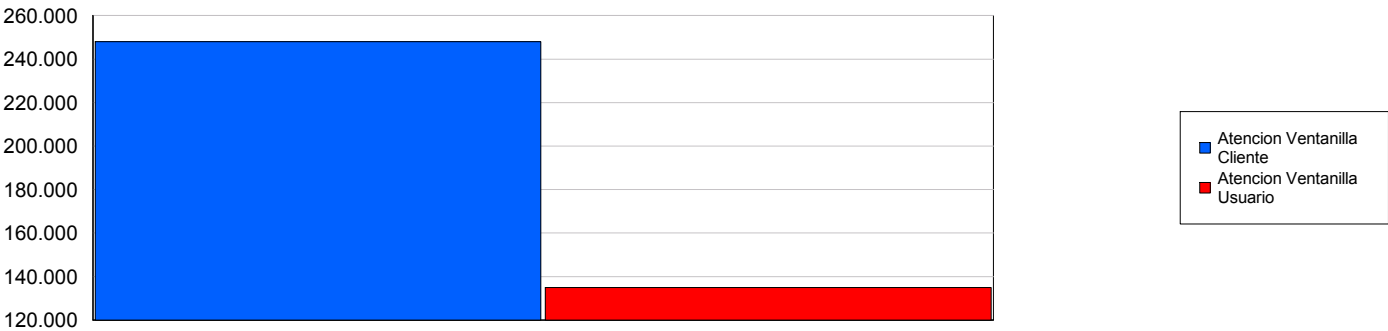
Replications: 1

Time Units: Minutes

Process

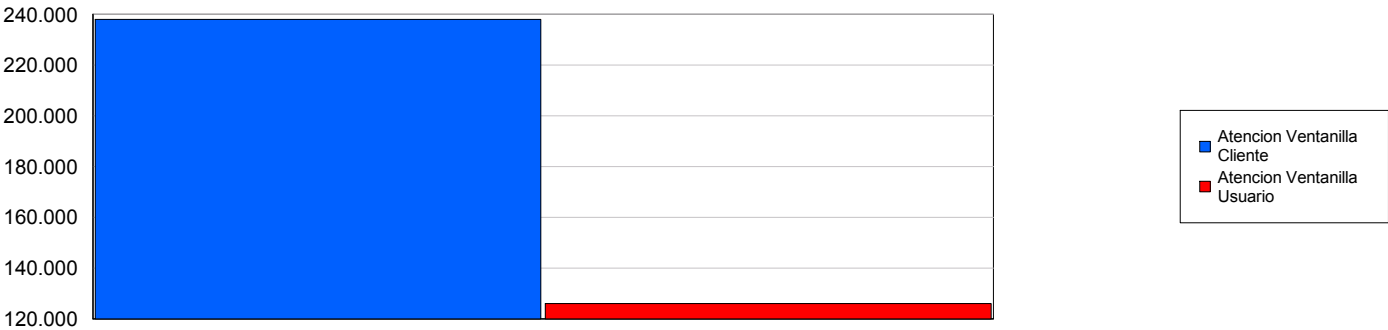
Accumulated Cost

Total Accum Cost	Value
Atencion Ventanilla Cliente	247.94
Atencion Ventanilla Usuario	135.00



Other

Number In	Value
Atencion Ventanilla Cliente	238.00
Atencion Ventanilla Usuario	126.00



Number Out	Value
Atencion Ventanilla Cliente	236.00
Atencion Ventanilla Usuario	125.00

Atencion en Ventanilla

Replications: 1

Time Units: Minutes

Queue

Time

Waiting Time	Average	Half Width	Minimum Value	Maximum Value
Atencion Ventanilla Cliente.Queue	1.9157	(Insufficient)	0.00	9.2899
Atencion Ventanilla Usuario.Queue	9.8731	(Insufficient)	0.00	30.4903

Cost

Waiting Cost	Average	Half Width	Minimum Value	Maximum Value
Atencion Ventanilla Cliente.Queue	0.00	(Insufficient)	0.00	0.00
Atencion Ventanilla Usuario.Queue	0.00	(Insufficient)	0.00	0.00

Other

Number Waiting	Average	Half Width	Minimum Value	Maximum Value
Atencion Ventanilla Cliente.Queue	0.6332	(Insufficient)	0.00	3.0000
Atencion Ventanilla Usuario.Queue	1.7278	(Insufficient)	0.00	6.0000

Atencion en Ventanilla

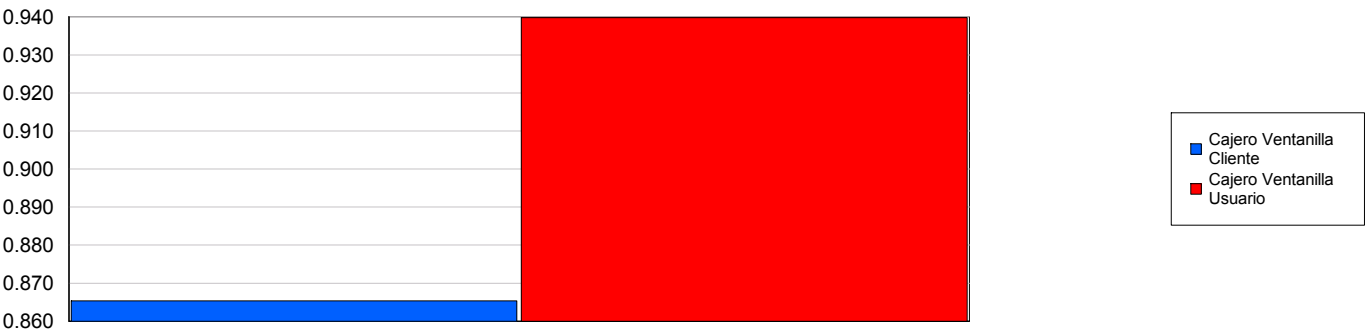
Replications: 1

Time Units: Minutes

Resource

Usage

Instantaneous Utilization	Average	Half Width	Minimum Value	Maximum Value
Cajero Ventanilla Cliente	0.8653	(Insufficient)	0.00	1.0000
Cajero Ventanilla Usuario	0.9398	(Insufficient)	0.00	1.0000
Number Busy	Average	Half Width	Minimum Value	Maximum Value
Cajero Ventanilla Cliente	1.7306	(Insufficient)	0.00	2.0000
Cajero Ventanilla Usuario	0.9398	(Insufficient)	0.00	1.0000
Number Scheduled	Average	Half Width	Minimum Value	Maximum Value
Cajero Ventanilla Cliente	2.0000	(Insufficient)	2.0000	2.0000
Cajero Ventanilla Usuario	1.0000	(Insufficient)	1.0000	1.0000
Scheduled Utilization	Value			
Cajero Ventanilla Cliente	0.8653			
Cajero Ventanilla Usuario	0.9398			



Atencion en Ventanilla

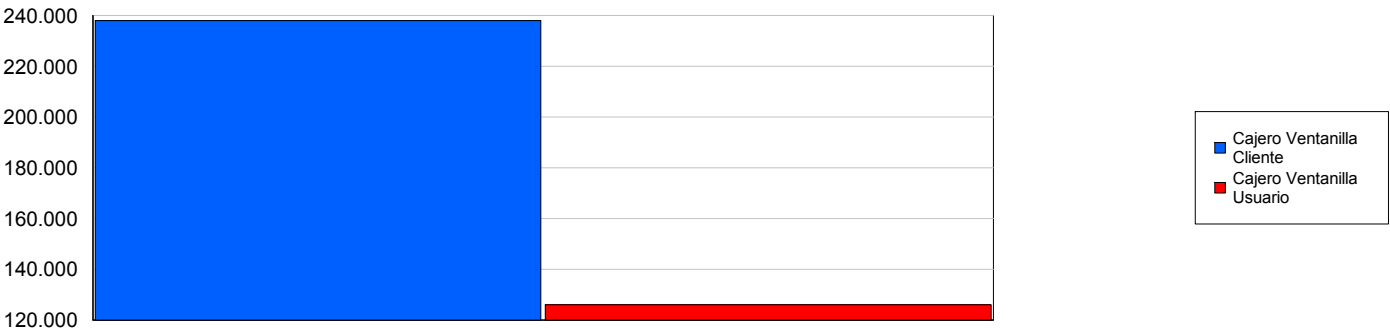
Replications: 1

Time Units: Minutes

Resource

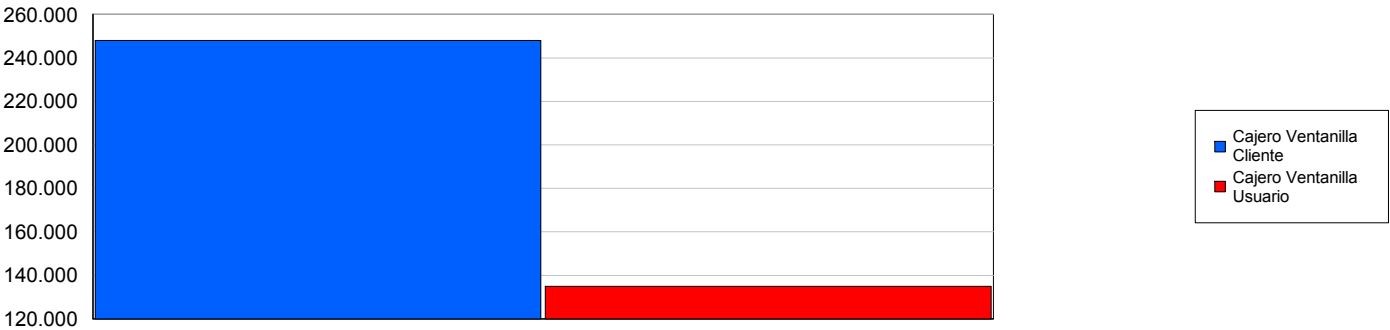
Usage

Total Number Seized	Value
Cajero Ventanilla Cliente	238.00
Cajero Ventanilla Usuario	126.00



Cost

Busy Cost	Value
Cajero Ventanilla Cliente	247.94
Cajero Ventanilla Usuario	135.00



Atencion en Ventanilla

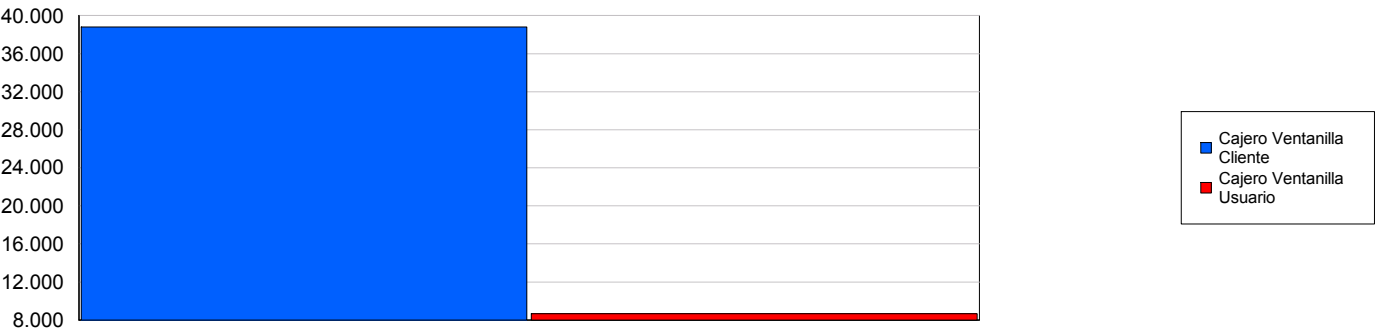
Replications: 1

Time Units: Minutes

Resource

Cost

Idle Cost	Value
Cajero Ventanilla Cliente	38.7890
Cajero Ventanilla Usuario	8.6742



Usage Cost	Value
Cajero Ventanilla Cliente	0.00
Cajero Ventanilla Usuario	0.00

Atencion en Ventanilla

Replications: 1 Time Units: Minutes

User Specified

Tally

Between	Average	Half Width	Minimum Value	Maximum Value
Tiempo Entre Llegada Cliente	3.0324	(Insufficient)	0.7746	10.6122
Tiempo Entre Llegada Usuario	5.6723	(Insufficient)	0.7731	20.0298
Interval	Average	Half Width	Minimum Value	Maximum Value
Tiempo Total Preferencial	7.1242	(Insufficient)	3.9332	11.3751

Counter

Count	Value
Cheque #Cliente	37.0000
Cheque #Usuario	21.0000
Deposito #Cliente	94.0000
Deposito #Usuario	52.0000
Pago #Cliente	58.0000
Pago #Usuario	53.0000
Preferencial	39.0000
Retiro #Cliente	49.0000

