

Reg No.: _____

Name: Suneeb.

APJ ABDUL KALAM TECHNOLOGICAL UNIVERSITY

Second Semester MCA (Two Years) Degree (R,S) Examination May 2024

Course Code: 20MCA164

Course Name: ORGANIZATIONAL BEHAVIOUR

Duration: 3 Hours

PART A

Answer all questions, each carries 3 marks.

Marks

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| ✓ | Define Organizational Behaviour. What is the need to study this subject? | (3) |
| 2 | Which traits make a manager successful? | (3) |
| 3 | What is intelligence? Explain the theories associated with it. | (3) |
| 4 | What are big five personality traits? | (3) |
| ✓ | State and explain the components of attitudes with an example. | (3) |
| 6 | Differentiate between job enlargement and job enrichment. | (3) |
| ✓ | What is a group? What are its types? | (3) |
| 8 | What are the differences between leader and manager? | (3) |
| 9 | What is creativity? How creativity can be enhanced in the organizations? | (3) |
| 10 | What are the different levels of change in organization? | (3) |

PART B

Answer any one question from each module. Each question carries 6 marks.

Module I

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| 11 | State the various approaches to the study of Organizational Behaviour. Explain each. | (6) |
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OR

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| 12 | What is career development? Explain the career development initiatives. | (6) |
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Module II

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| 13 | State and explain the different models of individual behaviour. | (6) |
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OR

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| 14 | How Freudian stages of personality are used to shape an individual? Explain. | (6) |
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Module III

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| 15 | What are the functions of attitudes? Explain. | (6) |
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OR

- 16 Explain the following motivational theories: (6)
- a. Maslow's need hierarchy theory
 - b. ERG theory

Module IV

- 17 What is a team? What are its types? Explain. (6)

OR

- 18 What are the potential problems with the upward and downward communications? How can managers alleviate these problems? (6)

Module V

- 19 Explain the factors that influence the organizational structures with a neat diagram. (6)

OR

- 20 What are the forces leading to change in organizations? Using Lewin's theory justify why the change is resisted. (6)
