

Course Code: 20MCA164**Course Name: ORGANIZATIONAL BEHAVIOUR**

Duration: 3 Hours

PART A*Answer all questions, each carries 3 marks.***Marks**

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| 1 | Define Organizational Behaviour. What is the need to study this subject? (3) |
| 2 | Which traits make a manager successful? (3) |
| 3 | What is intelligence? Explain the theories associated with it. (3) |
| 4 | What are big five personality traits? (3) |
| 5 | State and explain the components of attitudes with an example. (3) |
| 6 | Differentiate between job enlargement and job enrichment. (3) |
| 7 | What is a group? What are its types? (3) |
| 8 | What are the differences between leader and manager? (3) |
| 9 | What is creativity? How creativity can be enhanced in the organizations? (3) |
| 10 | What are the different levels of change in organization? (3) |

PART B*Answer any one question from each module. Each question carries 6 marks.***Module I**

- 11 State the various approaches to the study of Organizational Behaviour. Explain each. (6)

OR

- 12 What is career development? Explain the career development initiatives. (6)

Module II

- 13 State and explain the different models of individual behaviour. (6)

OR

- 14 How Freudian stages of personality are used to shape an individual? Explain. (6)

Module III

- 15 What are the functions of attitudes? Explain. (6)

OR

16 Explain the following motivational theories: (6)

- a. Maslow's need hierarchy theory
- b. ERG theory

Module IV

17 What is a team? What are its types? Explain. (6)

OR

18 What are the potential problems with the upward and downward communications? How can managers alleviate these problems? (6)

Module V

19 Explain the factors that influence the organizational structures with a neat diagram. (6)

OR

20 What are the forces leading to change in organizations? Using Lewin's theory justify why the change is resisted. (6)
