

Evaluating Community-Based and Peer Fact-Checking on WhatsApp

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Private messaging platforms hinder public oversight, making misinformation hard to counter. Meanwhile, platforms are pivoting to crowdsourced verification amid waning trust in institutional fact-checkers. This raises a question: how do peer corrections compare with local journalists or fact-checking tiplines? We tested this via a privacy-preserving randomized field study on participants' real WhatsApp group messages in India, complemented by interviews. All three fact-checking approaches outperformed the control, with peer-administered checks modestly more effective than local journalists or national tiplines. Yet these effects failed to generalize to uncorrected messages of the same themes, reflecting the nuance of Indian WhatsApp virals. Our contributions are threefold: (1) an empirical account of participants' sensemaking of corrections in closed messaging; (2) the first ecologically valid randomized test of peer-led fact-checking on WhatsApp, benchmarked against local journalists and tiplines; and (3) design implications for chat-native fact-checking, including recruiting and training high-social-capital peers as effective in-chat verifiers.

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1 Introduction

Misinformation on encrypted messaging platforms like WhatsApp represents one of the most pressing socio-technical challenges of our time, fueling real-world violence, distorting public health outcomes, and eroding democratic discourse [5, 24]. The problem is particularly acute in the Global South, where hundreds of millions of first-time internet users rely on the platform as their primary source of information, and where false content spreads rapidly through high-trust social networks [8, 44, 50]. Recent quantitative and qualitative analysis of WhatsApp data from multiple global south countries [18], confirms this threat: a high proportion of viral content consists of misinformation, much of it inflammatory propaganda. Given that this vulnerable population operates within a high-trust, low-moderation environment, there is a clear need for practical interventions that can be implemented at scale [23].

The very architecture of WhatsApp, however, makes this problem exceptionally hard. End-to-end encryption, while a vital privacy feature, renders traditional, top-down content moderation technically impossible. The platform-endorsed alternative, the fact-checking “tipline”—a system wherein users voluntarily forward suspicious content to a dedicated number for review by a professional fact-checking organization—represents a naive approach that has proven largely ineffective [45]. This “pull” model relies on users to recognize a potential falsehood, and take the high-friction step of forwarding content to an impersonal, institutional entity [28]. Studies consistently show these tiplines suffer from

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53 extremely low public awareness, a lack of trust, and minimal uptake, failing to solve the critical “last-mile” problem of
54 delivering corrections to the communities that need them most [27, 44, 45].

55 In response to the failure of platform-led efforts, a significant body of research has explored a different paradigm:
56 bottom-up “social corrections” initiated by peers. Lab and field experiments have shown that corrections from other
57 users can be highly effective, substantially reducing misperceptions even on sensitive topics and often avoiding the
58 partisan backfire effects common in Western contexts [7, 11]. Yet, this promising approach has its own critical failure: it
59 rarely happens in the wild. Observational studies of WhatsApp groups show that users almost never publicly challenge
60 their peers, deterred by the powerful social friction and the desire to maintain group harmony [20, 33, 50].

61 This leaves the field at an impasse. The dominant top-down, institutional model (tiplines) fails due to a lack of trust
62 and reach, while the promising bottom-up, social model (peer correction) fails due to a lack of incentive and high social
63 costs. This reveals a crucial open research question: What does a viable hybrid model look like—one that leverages the
64 structure and resources of an organized intervention to activate the persuasive power of socially-embedded messengers?
65 Furthermore, while survey-based studies suggest that both strong social ties and expertise matter [37, 38], we lack
66 real-world, behavioral evidence on who is the most effective messenger to operationalize such a model.

67 To address this gap, this paper presents one of the first field experiments to test a community-based, hybrid fact-
68 checking model on WhatsApp. We conducted a four-arm randomized controlled trial in Southern India, collecting
69 real-time viral WhatsApp data from 52 participants and delivering personalized fact-checks attributed to three sources
70 along a spectrum of social proximity: an impersonal national fact-checker (T_1), a community-embedded local journalist
71 (T_2), or a trusted close contact (T_3).

72 Our findings are four-fold: (i) quantitatively, corrections from a close contact were more effective at changing beliefs
73 than those from an impersonal national fact-checker; (ii) this effect is explained not by a simple “peer vs. expert”
74 dichotomy, but by a more nuanced interplay between a universal need for a clear explanation and the context-dependent
75 trust of epistemic jurisdiction; (iii) the intervention’s most profound impact was not in teaching generalizable skills—
76 which failed—but in fostering a “deliberative pause,” a metacognitive shift from passive consumption to active inquiry;
77 and (iv) our study pilots and evaluates a novel, scalable model for misinformation interventions.

78 The primary contribution of this work is to offer an evidence-based path forward from the current impasse. We argue
79 that the most effective solutions are not purely technical or pedagogical, but fundamentally socio-technical. Instead
80 of pursuing failing top-down systems or hoping for organic peer correction, we demonstrate the efficacy of a hybrid
81 model that leverages existing social structures. By identifying, empowering, and supporting trusted local messengers,
82 we can build a more resilient information ecosystem from the community up, offering a concrete design vision for this
83 promising new paradigm.

94 2 Related Work

95 Designing interventions for combating misinformation is a central challenge for the HCI community. While a vast
96 body of work evaluates strategies to improve truth discernment through nudges, labels, and friction-based designs
97 [15, 29, 39], our study addresses the distinct problem of designing interventions for high-trust, encrypted environments
98 like WhatsApp. Our work is situated at the intersection of three key research areas: the unique socio-technical challenges
99 of WhatsApp, the evolution of interventions from top-down to social models, and the nuanced role of trust and the
100 source in the effectiveness of corrections.

105 2.1 The Socio-Technical Challenge of Misinformation on WhatsApp

106 Misinformation on private messaging platforms poses a unique threat because it spreads through networks of strong
107 social ties, where false information can travel faster than the truth [8, 41]. The platform’s end-to-end encryption,
108 while essential for user privacy, renders traditional top-down content moderation technically infeasible. The dominant
109 intervention model has therefore been the “fact-checking tipline,” where users forward suspicious content to a dedicated
110 number for verification [28, 45].

111 However, research consistently shows this model is insufficient. Tiplines suffer from bottlenecks in volume and
112 distribution, failing to reach the very users who encountered the original rumor [27]. Crucially, they face a “last-mile”
113 delivery problem, with extremely low public awareness, a lack of trust, and minimal uptake, particularly in rural contexts
114 [44]. Furthermore, even automated solutions like fact-checking chatbots face social hurdles; users may appreciate
115 them for protecting vulnerable ties but are often put off by their robotic tone and errors, highlighting the need for
116 socially-attuned design [30]. The most significant barrier, however, is social: users are often unwilling to publicly
117 challenge their peers for fear of disrupting social harmony, leading to widespread passive acceptance of misinformation
118 [20, 33, 50].

123 127 2.2 Intervention Paradigms: From Top-Down Controls to Social Corrections

128 Given the constraints of encrypted spaces, the field has increasingly pivoted from top-down interventions toward
129 models that leverage social and community dynamics.

131 132 2.2.1. *The Limits of Top-Down and Educational Interventions*

133 On public platforms like Reddit, platform-level actions such as quarantines and bans can curb the reach of toxic
134 communities [14, 26]. However, these enforcement levers cannot be straightforwardly imported into private WhatsApp
135 groups [19, 46]. The other major top-down approach, media literacy training, has also shown limited success in the Indian
136 context. Field experiments have repeatedly found that such training has no significant effect on participants’ ability
137 to identify misinformation, particularly among populations with lower digital literacy [6, 22]. Even more concerning,
138 these interventions can backfire due to motivated reasoning, with partisans becoming less able to identify false news
139 that aligns with their political identity after receiving training [6].

142 143 2.2.2. *The Promise and Perils of Social and Community Correction*

144 In contrast, a growing body of work demonstrates the potential of social corrections delivered by ordinary users. Field
145 experiments in the US have shown peer corrections to be as effective as algorithmic warnings [11, 49], and research in
146 India has found that social corrections substantially reduce belief in misinformation, even on sensitive topics, without
147 the partisan backfire effects common in Western contexts [7]. This aligns with a broader trend toward community-driven
148 moderation, such as Twitter’s Community Notes, where the perceived identity of the corrector plays a key role in the
149 uptake of the correction [3]. However, the promise of social correction is tempered by its rarity in the wild [18] and the
150 finding that its average effects can be small [4], underscoring the need to understand the specific conditions under
151 which it is most effective.

157 2.3 Deconstructing Trust: The Role of the Source and Message

158 If social corrections are a promising path forward, a critical question for HCI is: who is the most effective corrector, and
159 what makes a correction persuasive? Recent work has begun to unpack the complex role of the source and the message.
160 Studies have found that source effects can differ significantly by context; for instance, rural participants in India may
161 trust journalists more, while urban participants place more trust in family [47]. The nature of the peer relationship is
162 also crucial, with factors like tie strength and political agreement heavily influencing a correction's impact [37].
163

164 Beyond the identity of the source, the content and framing of the correction matter. The perceived clarity of an
165 explanation and the richness of the evidence are key drivers of a correction's success, particularly for topics like
166 health misinformation [31, 48]. This echoes findings by Badrinathan and Chauchard [7] that the simple presence of a
167 correction often matters more than its sophistication. Foundational survey work by Pasquetto et al. [38] on WhatsApp
168 confirms that users perceive corrections as more credible when they come from sources with either strong social ties or
169 recognized expertise. However, much of this work relies on hypothetical scenarios and stated preferences, leaving a gap
170 in our understanding of how these factors influence behavior in a real-world setting.
171

172 2.4 Gaps and Our Contributions

173 Our study is designed to address three critical gaps—empirical, theoretical, and design-oriented—at the intersection of
174 these research areas.

175 *Empirical Gap.* While prior work has relied on hypothetical exposures to gauge the perceived effectiveness of different
176 sources [37, 38], our study provides, to our knowledge, one of the first real-world, behavioral tests of source effects
177 on WhatsApp. By conducting a field experiment where participants' actual WhatsApp data was collected and their
178 belief change was measured over time, we move beyond stated intentions to capture the causal impact of corrections
179 delivered by a national fact-checker, a local journalist, and a trusted close contact.

180 *Theoretical Gap.* Our findings contribute a more nuanced theoretical understanding of trust and persuasion in social
181 corrections. We complicate the simple “peer vs. expert” binary by showing that while corrections from a close contact
182 were most effective, the primacy of the explanation was a universal principle that often superseded the source’s identity.
183 Furthermore, our qualitative analysis introduces the concept of epistemic jurisdiction, demonstrating that users maintain
184 sophisticated mental maps of who is a credible authority on specific topics. This moves beyond a static view of trust to
185 a dynamic, context-dependent model of sensemaking.

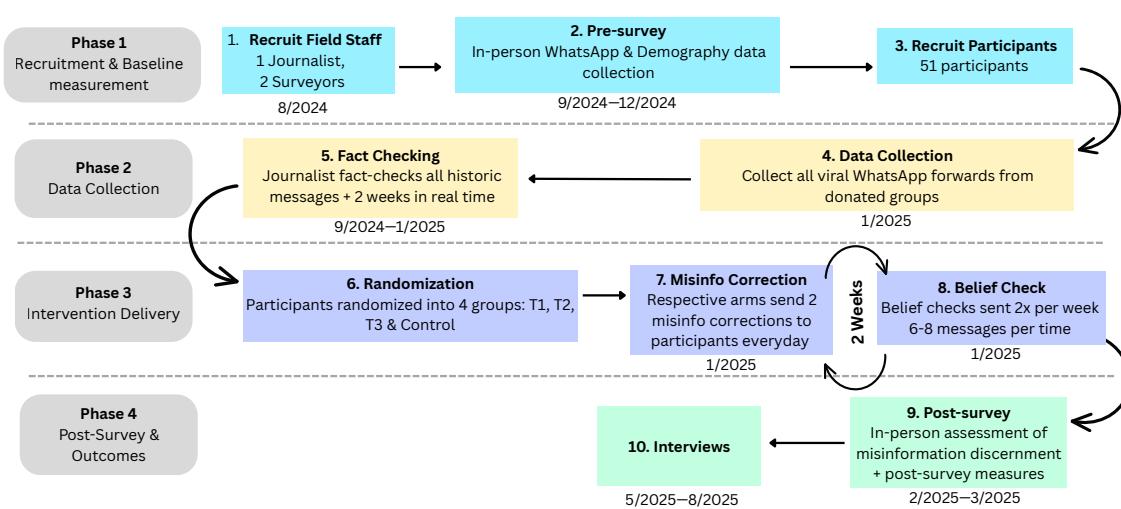
186 *Design Gap.* Finally, our work addresses a crucial design gap. The failure of impersonal tiplines and the social
187 friction preventing organic peer correction leave a vacuum for effective intervention design. Our study pilots and
188 evaluates a novel model of community-based fact-checking, where trusted, socially-embedded individuals are trained
189 and activated to deliver corrections within their existing networks. This hybrid model, which blends the scalability of
190 an organized intervention with the social trust of a peer network, offers a concrete design pathway for HCI researchers
191 and practitioners seeking to build more effective, socially-aware systems for combating misinformation in high-trust,
192 encrypted environments.

209 **3 Data collection**

210 **3.1 Study Design and Intervention Arms**

211 We employed a mixed-methods approach, combining a pilot Randomized Controlled Trial (RCT) with qualitative
 212 interviews to investigate the effectiveness of fact-checking interventions delivered by different sources. The central
 213 hypothesis was that fact-checks are more effective when delivered by a trusted, close contact compared to more socially
 214 distant sources, an approach commonly known as community-based fact-checking [40]. The primary objective was to
 215 test the differential impact of the fact-checking source on participants' receptiveness to informational corrections. To
 216 this end, we designed a field experiment with four arms: a control group and three different treatment groups.
 217

218 The T_1 arm (a 'Wizard of Oz' style WhatsApp account purporting to be a Fact-checking tipline) attributed fact-checks
 219 to a national, institutional fact-checking organization. The T_2 (Local Fact-checker) arm attributed the same messages to
 220 a professional local fact-checker unknown to the user. The T_3 (Close Network Contact Fact-checker) arm delivered
 221 fact-checks from a trained surveyor whom participants knew as a personal contact. Finally, the Control Group received
 222 neutral, non-political news content to maintain equal engagement. The core content of the fact-checking messages
 223 remained identical across the three treatment arms, with only the source attribution changing. Our primary hypothesis
 224 posited a hierarchy of effectiveness based on social proximity: $T_3 > T_2 > T_1$. We received ethics approval for all study
 225 procedures from the Institutional Review Board (IRB) at [University name will be disclosed after peer review].
 226



249 Fig. 1. Procedural workflow of the study along with timeline

250 **3.2 Recruitment Strategy**

251 Data collection was conducted in the state of Telangana, India. Telangana is a state in southern India with a population
 252 of 40 million people. The state is particularly interesting for this research as southern Indian states are typically
 253 understudied in the existing literature, despite their significant economic and social development in recent decades. The
 254 recruitment process involved two stages: first, the recruitment and training of surveyors and journalists; and second,
 255 the recruitment of study participants through these trained field workers.

261 3.2.1. Recruitment of Field Staff

262 We recruited field staff through a structured process with distinct criteria for journalists and surveyors. The journalist
263 was required to have valid certification in fact-checking (e.g., from IFCN or Fact-Shaala [51]), and their primary role was
264 to verify the authenticity of WhatsApp messages collected during the study and train the field staff in fact-checking.
265 Surveyors, also referred to as Field Monitors, were selected based on their prior experience in conducting field surveys
266 and extensive social ties within local communities. Their responsibilities included participant recruitment, administering
267 in-person surveys, delivering the T_3 treatment intervention and also fact-checking the WhatsApp forwards received
268 from the participants during the study (independent of the journalist). We hired one journalist from a major Indian
269 fact-checking organization and two experienced surveyors, one from northern Telangana and the other from southern
270 Telangana, to ensure regional diversity. All hired staff were trained on the study protocol, privacy-preserving features
271 of our data collection tools, and ethical research conduct.

272 The surveyors were instructed not to disclose the study's specific focus on misinformation, fact-checking, or data
273 collection processes. In cases where potential participants requested further clarification, surveyors directed them to
274 follow-up calls with the research team, who provided consistent information on study procedures and privacy safeguards.
275 Prior to recruitment, surveyors were trained and shown a demo of the custom-built WhatsApp data-donation tool,
276 which highlighted its privacy-preserving features. This tool only collected "viral" or "forwarded many times" messages
277 from donated groups, with sensitive elements such as faces automatically blurred and all text related PII automatically
278 obfuscated. The demo equipped surveyors to reassure participants about the protection of personal information.¹

279 3.2.2. Participant Recruitment

280 We created a WhatsApp Business API [35] based chatbot to help with the participant recruitment. The surveyors
281 shared a standardized WhatsApp message with a link to the chatbot which gauged the participant's interest in the
282 study, explained the remuneration and whether a surveyor could call the participant to explain about the study. The
283 recruitment messages were sent to a total of 125 participants of which 96 expressed to participate in the study.

284 To be eligible, potential participants had to be active WhatsApp users of at least 2 active groups created more than 2
285 months prior, with at least 5 people to prevent manipulation. After excluding those who did not meet this criteria or
286 those who denied to donate sufficient group data, our final valid sample for the experiment consisted of 51 participants.

287 We observe that over 76% of these participants resided in rural Telangana². A majority of the participants were male
288 (Figure 5), educated (Figure 6), under 30 years (Figure 9) and reported to be from the 'Backward Class' caste (Figure 7).³
289 A complete list of users along with some of their demographic details can be found in Table 6.

290 Participants consented to donate (and were eligible for) 3 WhatsApp groups on an average (Figure 12 has the full
291 distribution for each user)

292 3.3 Data Collection Procedures

293 The study was executed in five distinct phases: a pre-survey for baseline measurement, a period of passive data collection
294 of messages forwarded many times on WhatsApp, the intervention, immediate knowledge measure of information
295 that have been verified during the fact-check, and a final post-survey to measure general misinformation discernment
296 ability and other outcomes.

297 ¹The specific instructions, training material provided to surveyors, stimulus presented to the participants during pre-survey, belief checks and post survey, the actual corrections and all other project relevant files can be found here: https://osf.io/nvgua/?view_only=2acca01bab354da3a3341fbc7666a421

298 ²Based on the geographical and socioeconomic classification provided by the "Telangana Socio Economic Outlook Report 2024" [21]

299 ³How caste is measured in India: url<https://www.pewresearch.org/decoded/2021/06/29/measuring-caste-in-india/>

313 3.3.1. *Phase 1: Pre-Survey and Baseline Assessment*

314 Surveyors conducted in-person pre-surveys at locations convenient for the participants mostly by visiting their homes.
315 To mitigate social desirability bias, the surveyor who conducted the interview had not personally recruited the participant
316 (we had two surveyors recruiting and surveyor 2 recruited surveyor 1's contacts and vice versa). After explaining
317 the project's objective and the user's duties in detail, and after obtaining informed consent, surveyors administered a
318 comprehensive questionnaire collecting data on demographics, political and social attitudes, media trust, and digital
319 literacy. A key component was a baseline belief check for misinformation discernability on 5 sample WhatsApp forwards,
320 where participants rated their belief in a series of true and false WhatsApp messages on a four-point Likert scale. This
321 provided a crucial baseline measure of their ability to discern misinformation.
322

323 3.3.2. *Phase 2: WhatsApp Data Collection and Fact-Checking*

324 At the conclusion of the pre-survey, participants were onboarded to a custom-built, privacy-preserving data donation
325 tool, WhatsApp Explorer [19]. Participants provided explicit consent and selected which WhatsApp groups they wished
326 to contribute. The tool was designed to protect user privacy by only collecting messages marked as "forwarded many
327 times," (indicating content that spreads virally on WhatsApp) ignoring personal chats, and automatically blurring
328 faces in and obfuscating and text-based PII. The collected viral messages were then systematically fact-checked by
329 our trained journalist who not only used a standardized protocol of keyword searches, reverse image searches, and
330 geolocation tools, reverse video search and metadata searches, but also found evidence to falsifiable parts of the claim
331 when media debunks weren't readily available. This process yielded a set of verified misinformation items to be used in
332 the intervention. The journalist fact-checked 1017 messages from about 3000 total messages received until mid January,
333 when the journalist stopped fact-checking. Of the 1017 messages factchecked 656 were existing data in the groups and
334 361 were received between September 2024 and January 2025—the start of participant recruitment and the end of data
335 collection. The journalist maintained a spreadsheet identifying each WhatsApp forward with its corresponding link
336 from the 'WhatsApp Explorer' tool, well pre-defined categories for misinformation that the journalist carried over from
337 his practice of correcting misinformation in similar contexts, information about whether a particular message was fake
338 or not, the claims the message was making and the debunks.⁴ We want to highlight that while the journalist was able
339 to view all the WhatsApp forwards on the dashboard of the data collection tool, they couldn't know which participant
340 received it.

341 We disconnected the users' whatsapp groups from the WhatsApp explorer at the end of data collection phase and
342 the participants were informed about it. Participants were also shown how to disconnect their WhatsApp groups from
343 the data donation tool, and were allowed to disconnect their groups before the end of the study without any loss of
344 compensation.
345

346 3.3.3. *Phase 3: Randomization and Intervention*

347 Following a two-week period of data collection, participants were randomized into one of the four study arms. Ran-
348 domization was stratified based on their baseline misinformation discernment scores measured during pre-survey data
349 collection, to ensure balance across groups. The intervention was delivered over 13 days via WhatsApp. All participants
350 received fact-checks to two messages that were common to everyone, everyday, but sent by different sources. To mitigate
351 bias arising from framing and verbiage, we provided the same fact checks to all the sources. Only on day 9, an additional
352

353
354 ⁴We provide this spreadsheet along with the actual WhatsApp forwards received in the project data repository: https://osf.io/nvgua/?view_only=2acca01bab354da3a3341fbc7666a421

³⁶⁵ personalized fact check was sent to different misinformation received by 7 participants in their own WhatsApp groups.⁵
³⁶⁶ In order to send “fact checks” everyday, we follow previous research in misinformation intervention [42, 43] and had
³⁶⁷ an all-false misinformation stimulus for the period of our interventions.
³⁶⁸

³⁶⁹ Participants were sent belief checks for viral misinformation from a range of themes that were prevalent in the
³⁷⁰ data. These included ‘health misinformation’, ‘partisan political propaganda’, ‘communal or religious misinformation’,
³⁷¹ ‘manipulated visuals’, ‘economic/legal claims’, and ‘neutral or inspirational content’—predefined themes borrowed by
³⁷² the journalist from his work.
³⁷³

³⁷⁴ While the intervention phase began with the delivery of corrections to misinformation, we also sent belief checks
³⁷⁵ using an automated WhatsApp chatbot (the same chatbot we used for recruitment) for the same previously corrected
³⁷⁶ misinformation twice a week at uniform intervals. This was measured on a binary scale (‘Think it’s fake’, ‘Think it’s
³⁷⁷ not fake’, ‘Don’t know’). This helped us get the closest measure of misinformation discernment on the exact message
³⁷⁸ that they received as fact-check. A detailed table of each stimulus sent along with the theme and the truth discernment
³⁷⁹ is provided in table 10.
³⁸⁰

³⁸¹ 3.3.4. Phase 4: Post-Survey and Outcome Measurement

³⁸² After the intervention, surveyors conducted in-person surveys to measure the impact of corrections on uncorrected
³⁸³ misinformation, but on similar themes as the misinformation sent for belief checks. We also measured whether any
³⁸⁴ other key measures: (1) Their perception of trusting in news sources—Government officials, local journalist, national
³⁸⁵ news website, news channel, politician, peers, (2) Their trust in news on WhatsApp, (3) Their favorability towards two
³⁸⁶ major but ideologically opposite political parties—BJP and INC (Indian National Congress) changed from what they had
³⁸⁷ answered in the presurvey, (4) Favorability for Hindus, Muslims and Sikhs, changed by any amount compared to the
³⁸⁸ measures during the pre-survey.
³⁸⁹

³⁹⁰ We also operationalised a novel *Willingness to pay (WTP)* measure for prioritized fact checking service. WTP is the
³⁹¹ highest amount of money a person says they would spend to get a clearly described service. We use it as a behavioral
³⁹² measure of that person’s *private value*—i.e., the benefit to *them personally*. To elicit WTP in a way that encourages
³⁹³ honest answers, we use the Becker–DeGroot–Marschak (BDM) procedure [10, 32].⁶ The exact operationalization is
³⁹⁴ described in section A.1. We had two hypothesis regarding WTP:
³⁹⁵

³⁹⁶ (H1) Participants exposed to fact-checking during the study (T1, T2, T3) will show higher mean WTP than Control:
³⁹⁷ $\mathbb{E}[WTP_{T1,T2,T3}] > \mathbb{E}[WTP_{\text{Control}}]$.
³⁹⁸

³⁹⁹ (H2, exploratory) Because perceived credibility and speed likely matter, we expect WTP_{T2} (journalist) $\geq WTP_{T1}$ (tipline) \geq
⁴⁰⁰ WTP_{T3} (peer).
⁴⁰¹

⁴⁰² 3.4 Interviews

⁴⁰³ To add nuance and depth to our quantitative findings, we conducted semi-structured qualitative interviews with 15
⁴⁰⁴ participants (P6-P20 in table 6). These interviews explored their sensemaking processes, information verification habits,
⁴⁰⁵ and their experience with the fact-checking intervention. The interview protocol is uploaded to the project’s data
⁴⁰⁶ repository for reference.
⁴⁰⁷

⁴⁰⁸⁵While the initial goal was to send personalized fact checks for everyone, everyday, we could not find enough misinformation from a majority of our
⁴⁰⁹ participants to make personalized fact-checking feasible

⁴¹⁰⁶In BDM, a participant writes down the *highest price* they would pay. Then a price is drawn at random. If the drawn price is at or below their number, they
⁴¹¹ receive the service and pay the *drawn price*; otherwise, they do not buy and pay nothing. Intuitively, overstating can make you pay more than the service
⁴¹² is worth to you, and understating can make you miss getting the service when you would have liked to—so the best move is to state your true maximum.

We employed reflexive thematic analysis in line with Braun and Clarke [13]. All the interviews were conducted in Telugu—the local language of Telangana, by the first author. The first author transcribed the audio recordings manually, verified a subset of the transcripts with the surveyors (who were based out of Telangana) for correctness, and conducted an exhaustive, line-by-line open-coding [16]. This open-coding generated 172 preliminary codes. The first author, with the consultation of the last author, further conducted axial coding—iteratively clustering relating codes, refining boundary categories and articulating higher-level patterns. Through successive rounds of discussion, we converged on six overarching themes—‘*Calibrated Trust and Source Evaluation*’ (Trust was not purely relational – it depended on who spoke, what topic they spoke on, and how they explained it), ‘*Evidence-seeking and proof orientation*’ (Participants sought evidence through various channels and emphasised that explanations must accompany claims), *Collective sensemaking and social gatekeeping* (Participants shared messages selectively and engaged others in verification, acting as gatekeepers within their networks), *Perceived bias and motive* (Participants were acutely aware of bias in both mainstream media and individuals), *Behavioural shifts and Meta-learning* (After participating in the study, many respondents described changes in their digital habits and awareness of misinformation). We used Nvivo to code the transcripts and spreadsheets to organize open codes.

3.5 Researcher Positionality

The research team brought a diverse set of skills and backgrounds to this project. Four of the five authors are based in India; two are from South India and are fluent in Telugu. Two authors have extensive fieldwork experience in India, and four have led or contributed to misinformation research in India and other developing countries. At the same time, we acknowledge that we were all born and raised in urban settings and most are university-affiliated researchers. These backgrounds—and the privileges and assumptions that accompany them—may shape how we interpret rural participants’ behaviors and sensemaking around fact-checking.

We approached the study reflexively. The first author (Telugu-speaking) conducted all interviews in Telugu. Quotations presented in this paper are close translations intended to preserve participants’ wording and intention; translations were reviewed by Telugu-fluent co-authors, and paraphrasing was avoided except to clarify untranslatable idioms (marked in brackets when used). Throughout data collection and analysis, we maintained reflexive memos, discussed positionality and potential confirmation bias in team meetings, and sought disconfirming evidence when developing themes. We also validated descriptive details and interpretation with field surveyors based in Telangana. These practices help us center participants’ voices while tempering our urban, academic vantage point.

4 Findings

4.1 The Content and Context of Forwarded Messages

Intervention studies on misinformation often test generic (usually popular, already fact checked) falsehoods on samples of users. However, to design effective interventions, one must first understand the specific information ecosystem in which users operate. We begin by characterizing the nature of the content circulating within participants’ WhatsApp networks and their existing practices for navigating it. Our analysis reveals an environment dominated by community-oriented groups where emotionally resonant, narrative-driven propaganda often overshadows easily verifiable misinformation, posing a significant challenge for traditional fact-checking.

469 4.1.1. The Primacy of Community-Anchored Groups

Our analysis of WhatsApp groups from which participants donated data reveals that misinformation and propaganda primarily flow through high-trust, non-political community networks. These were not niche political forums but groups deeply integrated into the social fabric of users' lives. Village or town-based groups formed the largest single category (27%), followed by school and alumni networks (11%), and groups centered on caste, family, religion, and work (around 10% each). Explicitly partisan political groups constituted a small minority of the total (around 6%). This context is critical, as information received through these trusted community channels is likely to be met with less initial skepticism [23]. Unlike the topic based themes for misinformation mentioned in section 3.3.3, which the journalist had ready at-hand and dealt with everyday, coding the themes for WhatsApp groups wasn't derivable. The journalist took a pragmatic, exploratory approach. Knowing Telugu made the journalists task a bit easier—they first analyzed group names and descriptions and started with a small set of broad initial groups based on geography or topic when it was explicit in the name or description. For groups that didn't have a clear identifier, the journalist inferred themes from message and media contents in the group and the language and social cues in those forwarded messages. They iteratively coded the groups into more granular codes until they couldn't break it down further.

487 4.1.2. Verifiable Falsehoods vs. Unverifiable Narratives

Within these groups, we analyzed a corpus of over 650 messages marked as 'forwarded many times'—the same messages that were pre-existing in all the participants' WhatsApp groups, which were collected before September 2024. Our journalist collaborator coded these messages into thematic categories described in previous sections, including generic misinformation, health misinformation, religious propaganda, and political propaganda (similar to a rubric developed by previous work [20], on a similar WhatsApp dataset). A key distinction emerged not just in the topic of the content but in its fundamental verifiability, which profoundly impacts the feasibility of fact-checking.

A significant portion of the misleading content consisted of verifiable falsehoods. This included "generic misinformation" with concrete, factual claims that could be readily debunked using online search tools. Nearly 90% of messages in this category had a corresponding media fact-check available online. These forwards often employed common tactics like decontextualization, where authentic media was repurposed with false captions to fit a new narrative. Health misinformation also relied on factual claims but was less consistently covered by existing fact-checks (only $\approx 46\%$ had an available debunk), likely because the claims were hyper-local, mutated rapidly, or required specialized medical knowledge to verify. While these messages were often false, their claim-based structure made them amenable, in principle, to evidence-based correction.

In stark contrast, a larger and more insidious category of content consisted of unverifiable narratives, primarily in the form of political and religious propaganda. This content was engineered to resist simple fact-checking by relying on emotional resonance and identity-based appeals rather than disprovable facts. For instance, propaganda targeting Hindus frequently paired authentic media with inflammatory text overlays to suggest a threat to the community. Because the underlying media was real, a traditional fact-check was often irrelevant; the harm was in the interpretive frame. Our data reflects this challenge: only 5% of Hindu-centric propaganda (95/650) messages had a corresponding media fact-check, as most were not straightforwardly debunkable. Similarly, political propaganda, primarily targeting the opposition Congress party, focused on building a negative narrative of corruption and anti-Hindu sentiment. The goal was not to convey factual information but to reinforce in-group identity and mobilize political anger. Such narrative-based content falls outside the scope of binary true/false verification, rendering traditional fact-checking an

521 ineffective tool. Although the share of total participants inclined towards BJP wasn't drastically different from INC
522 (Table 3), all the political propaganda found in our dataset was against the INC.
523

524 4.1.3. Participants' Information Verification Practices

525 The distinction between verifiable falsehoods and unverifiable narratives is crucial because it maps directly onto
526 how participants decide whether to scrutinize a piece of information. Our interviews reveal that existing verification
527 practices are not applied uniformly to all content. Instead, they are highly situational, triggered almost exclusively by
528 messages that resemble the fact-based, verifiable falsehoods described above, particularly those with direct utilitarian
529 consequences. As we explore below, this leaves users vulnerable to narrative-based propaganda, which fails to activate
530 their established methods of scrutiny.
531

532 Participants were not passive consumers of information but engaged in a range of existing verification practices,
533 often blending digital tools with social consultation. Their decision to verify a message was not random but a calculated
534 act, typically motivated by utilitarian concerns and constrained by practical barriers.
535

536 The most common impetus for verification was utilitarian value and perceived risk. Participants were most likely to
537 invest effort in checking information with a direct bearing on their financial or physical well-being, such as potential
538 online scams or government schemes. This vigilance was often born from negative personal experience. Participant P27,
539 for instance, recounted losing money in an online scam, which made her deeply cautious about financial links: she now
540 relies on her husband to verify every online transaction. This protective instinct extended to family, with more digitally
541 literate participants acting as gatekeepers. P2 described her role in protecting her father from fraud: "*My father brings*
542 *everything to me first... I tell him not to share the OTP [One Time Password (for two factor authentication)] with anyone...*".
543

544 When participants chose to verify a claim, they employed two primary strategies: digital self-checks and social
545 outsourcing. Younger, more tech-savvy individuals turned to Google or AI assistants. However, many others treated
546 verification as a social act. P16 preferred "*asking people I know who are more aware*" rather than searching alone. This
547 practice of social consultation often complemented digital searches. P22 would first consult knowledgeable friends
548 before turning to Google for a final verdict, explaining, "*they (friends) are usually up-to-date with the current affairs... has become a habit relying on [them] to keep updated...*".
549

550 However, these verification practices were situational, not constant. The decision to check information was gated by
551 significant practical constraints. Time was the most frequently cited barrier; as P26 noted, her job left little opportunity
552 for extensive verification. Beyond time, personal interest was a key factor. As P10 candidly admitted, he only bothers to
553 google a claim if he finds the topic personally interesting. These barriers underscore that even for those with the skills
554 and intent to verify, fact-checking is a high-friction, occasional activity rather than a reflexive habit.
555

556 4.2 Intervention Outcomes and Sensemaking Across Arms

557 Our analysis of the intervention reveals a clear, statistically significant advantage for fact-checks delivered by a
558 close social contact. Participants in this arm (T_3) demonstrated the greatest improvement in accurately identifying
559 misinformation. However, this quantitative effect is nuanced by complex social dynamics, including lower engagement
560 rates and a sophisticated, context-dependent model of trust. In this section, we first present the quantitative outcomes
561 of the intervention and then draw on our interviews to explain the mechanisms driving these results.
562

563 4.2.1. Quantitative Efficacy: The Advantage of Close-Contact Corrections

564 The primary outcome of our experiment was the change in participants' ability to correctly identify the veracity of
565

news items. We measured this as participant-level accuracy, comparing the share of correct answers in each treatment arm to the control group. The results, presented in Table 1, show a clear hierarchy of effectiveness consistent with our hypothesis ($T_3 > T_2 > T_1$).

The most substantial impact was observed in the T_3 (Close Network Contact) arm. Participants receiving corrections from their known surveyor contact exhibited a 28.1 percentage point increase in accuracy over the control group. This effect was statistically significant even after correcting for multiple comparisons ($p=0.010$, $p_{Holm}=0.030$). The T_2 (Local Journalist) arm also showed a notable positive effect, with a 24.2 percentage point increase in accuracy, though this result was borderline significant after correction ($p=0.040$, $p_{Holm}=0.079$). The T_1 (National Fact-Checker) arm produced a smaller, non-significant increase of 11.1 percentage points. This quantitative evidence provides strong directional support for the idea that social proximity is a key mediator of a fact-check's persuasive power.

Table 1. Participant-level accuracy: pairwise Welch tests versus Control (two-sided). Means are proportions; ATE reported in percentage points. Covariance type = HC3 for small sample efficiency

Arm	n_{treat}	n_{ctrl}	Mean _{treat}	Mean _{ctrl}	ATE (pp)	SE	95% CI	p	p_{Holm} / p_{FDR}
T1	12	11	0.319	0.208	0.111	0.099	[−0.088, 0.310]	0.260	0.260 / 0.260
T2	11	11	0.450	0.208	0.242	0.117	[0.005, 0.479]	0.040	0.079 / 0.059
T3	12	11	0.489	0.208	0.281	0.109	[0.061, 0.500]	0.010	0.030 / 0.030

However, the powerful effect of the T_3 arm is made more remarkable by its engagement patterns. As shown in Figure 2, the belief-check completion rate in the T_3 arm exhibited a notably lower median and wider variance compared to the other arms, which clustered near 100% completion. This suggests that the strong average treatment effect in T_3 was achieved despite some participants disengaging from the daily belief-check prompts. This paradox—higher efficacy coupled with lower completion—points to complex social dynamics at play.

While the numbers demonstrate a clear hierarchy of effectiveness, they do not explain the underlying mechanisms. Our qualitative interviews provide critical insight into why corrections from a close contact proved so persuasive, why journalists were also effective, and why the social nature of the T_3 intervention simultaneously increased its impact and created barriers to engagement.

4.2.2. Interpretive Mechanisms: Deconstructing Trust and Persuasion

Our qualitative findings reveal that the quantitative effects are driven by two primary factors: a universal demand for clear explanations and a highly contextual, subject-specific hierarchy of trust that privileges different sources for different topics.

The Primacy of Explanation. Across all treatment arms, the single most important factor for a fact-check's acceptance was the presence of a reasoned explanation. A simple verdict of 'true' or 'false' was insufficient; participants required justification. As P2 insisted, "*without an explanation, how can we believe it directly?... I won't.*" This evidence-first stance was the foundation of persuasion. P14 articulated a common heuristic: the sheer effort of crafting an explanation signals credibility, as he questioned, "*why would someone go out of their way to create an explainer?*". This underlying principle explains why all three treatment arms outperformed the control group: they provided reasoned arguments that satisfied this fundamental cognitive need.

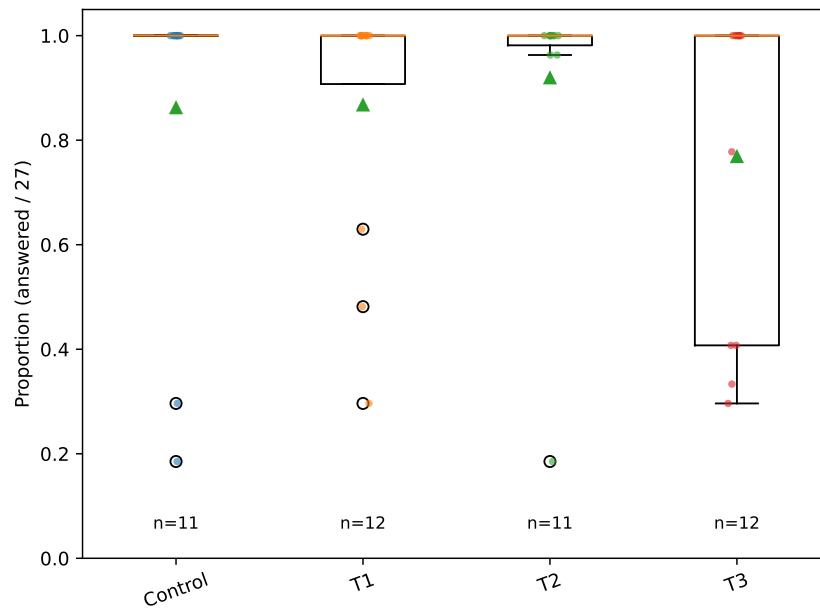


Fig. 2. Belief-check completion rate per intervention arm

Table 2. Pairwise comparisons of pre-study trust by source (4-point scale; lower = more trustworthy).

Comparison (A vs B)	<i>n</i>	Mean(A)	Mean(B)	Δ	95% CI for Δ	<i>p</i> _{Holm}
<i>Panel A: Holm-significant at $\alpha = 0.05$ (bolded)</i>						
Peer vs Politician	50	1.620	3.120	1.500	[1.248, 1.752]	< 0.001
Peer vs National news website	51	1.628	2.059	0.431	[0.185, 0.678]	0.014
Peer vs Local journalist	51	1.627	2.098	0.471	[0.223, 0.718]	0.0006
Local journalist vs Politician	50	2.100	3.120	1.020	[0.736, 1.304]	< 0.001
News channel vs Politician	50	1.900	3.120	1.220	[0.988, 1.452]	< 0.001
Government official vs Politician	50	1.960	3.120	1.160	[0.823, 1.497]	< 0.001
National news website vs Politician	50	2.080	3.120	1.040	[0.715, 1.365]	< 0.001
<i>Panel B: Not Holm-significant ($\dagger = BH-FDR < 0.05$)</i>						
Peer vs Government official [†]	51	1.628	1.961	0.333	[0.078, 0.589]	0.141
Local journalist vs News channel	51	2.098	1.882	-0.216	[-0.405, -0.027]	0.215
National news website vs News channel	51	2.059	1.882	-0.176	[-0.385, 0.032]	0.620
Local journalist vs Government official	51	2.098	1.961	-0.137	[-0.395, 0.121]	0.738
Government official vs National news website	51	1.961	2.059	0.098	[-0.149, 0.345]	1.000
Government official vs News channel	51	1.961	1.882	-0.078	[-0.341, 0.185]	1.000
Local journalist vs National news website	51	2.098	2.059	-0.039	[-0.271, 0.192]	1.000
Peer vs News channel	51	1.628	1.882	0.255	[0.011, 0.499]	0.264

Notes. Trust measured on a 4-point scale *before* the study. $\Delta = \text{mean}(B) - \text{mean}(A)$; positive values indicate source B rated higher than A. *p*_{Holm} is the Holm-Bonferroni adjusted two-sided *p* for the Wilcoxon signed-rank test; values $< .05$ are bolded. [†]Also significant under Benjamini-Hochberg FDR at $q = .05$ (here, Peer vs Government official; *p*_{FDR} = 0.033) but not under Holm. Unadjusted *p*-values are omitted for brevity.

Hierarchies of Trust and the Source as a Tiebreaker. While explanations were a necessary condition, the source of the explanation acted as a powerful tiebreaker, explaining the variance between the T_1 , T_2 , and T_3 arms. Participants did not have a uniform model of trust; instead, they deployed what we term epistemic jurisdiction—assigning credibility based on the topic at hand. This is corroborated by our pre-study quantitative data in Table 2, which shows that a Peer

677 was rated as significantly more trustworthy than a Local journalist ($p < 0.001$) and a National news website ($p=0.014$)
 678 even before the intervention began.
 679

680 Our interviews illuminate this hierarchy. For local news, peers were supreme. For national issues, participants
 681 deferred to professional journalists, as articulated by P10: “*For my village, I trust the villagers. For national-level issues, I*
682 have to trust the news channels.” Journalists (T_2) were seen as credible due to their professional mandate. P26 explained
 683 she would trust a journalist over a peer on a contentious political topic because “*Journalism is their work... they research*
684 thoroughly.” This perceived rigor explains the strong, albeit not fully significant, effect of the T_2 arm.
 685

686 However, for many, this professional mandate was viewed not as a sign of rigor but of bias. A deep skepticism of
 687 media institutions led some participants, like P23, to trust their friends and family far more for political information,
 688 viewing them as more honest brokers. It is this segment of the population for whom the T_3 intervention was likely
 689 most powerful, leveraging the high baseline trust evident in Table 2. This pre-existing social bond gave the corrections
 690 an authenticity that an unknown journalist or an anonymous tipline (T_1) could not replicate.
 691

692 *The Social Friction of Close-Contact Intervention.* Finally, our qualitative data directly explains the completion rate
 693 paradox seen in Figure 2. The very social tie that made the T_3 intervention effective also introduced social friction
 694 that inhibited engagement for some. Participants in T_1 and T_2 were interacting with an impersonal source, making it
 695 a low-stakes activity. In contrast, T_3 participants were being asked to state their beliefs to a known member of their
 696 community. [Laxmanna], a T_3 non-responder, explicitly stated that because the surveyor was his neighbor, he preferred
 697 not to share opinions that could strain their relationship. He confirmed he would have answered if his responses were
 698 anonymous. This reveals a critical trade-off: close-contact interventions can be more persuasive, but they may also
 699 suppress participation due to the social risks involved in expressing potentially controversial opinions to a peer.
 700

703 4.3 Post-Intervention Outcomes: Behavioral Shifts and Their Limits

704 While our analysis of the in-study belief checks demonstrated that the intervention could successfully correct specific
 705 pieces of misinformation, a critical question remains: did this experience lead to broader, more durable changes in skills,
 706 attitudes, and behaviors? Our post-survey quantitative analysis reveals a complex picture. We find limited evidence
 707 that the intervention imparted generalizable fact-checking skills or altered deeply entrenched political and religious
 708 attitudes. However, we find significant evidence that the intervention successfully shifted participants’ trust in specific
 709 information sources in a manner consistent with their treatment arm. It also fostered a greater perceived value for
 710 fact-checking services, though this did not reach statistical significance.
 711

712 Table 3. Participant-level accuracy per arm (BINARY). Columns show sample size (n), mean accuracy, standard deviation (sd), standard
 713 error (se), and 95% CI bounds.
 714

719 Arm	720 n	721 Mean	722 sd	723 se	724 ci_lo	725 ci_hi
726 Control	727 12	728 0.535	729 0.126	730 0.037	731 0.455	732 0.616
733 T1	734 13	735 0.495	736 0.140	737 0.039	738 0.430	739 0.560
740 T2	741 12	742 0.495	743 0.149	744 0.043	745 0.401	746 0.590
747 T3	748 13	749 0.511	750 0.101	751 0.028	752 0.450	753 0.572

754 4.3.1. Quantitative Findings: A Narrow Path of Influence

755 Our post-survey analysis began by testing whether participants in the treatment arms had developed a generalized skill
 756 Manuscript submitted to ACM
 757

729 in identifying misinformation. Participants were shown a new set of ten true and false news items they had not seen
 730 during the intervention. As shown in Table 3, we find no evidence of such skill transfer. The mean accuracy scores
 731 across all three treatment arms were statistically indistinguishable from the control group, with all arms performing at
 732 a level close to chance (around 50%). This null result strongly suggests that exposure to specific fact-checks, even when
 733 effective in the moment, does not automatically equip individuals with the abstract principles needed to identify novel
 734 falsehoods. The skills learned appear to be context-bound and do not readily generalize.
 735

736 Moving from cognitive skills to social attitudes, we also assessed whether the intervention altered participants'
 737 favorability toward major political parties and religious groups. Here too, our data reveals a powerful inertia. We
 738 found no consistent, significant pre-post changes in these deeply held views across the treatment arms (see Appendix,
 739 Tables 7-9). While we noted an isolated significant change in the T_3 arm, the overwhelming pattern indicates that a
 740 short-term informational intervention is insufficient to alter beliefs rooted in long-standing personal and community
 741 identity. We did however see qualitatively that many participants tempered party extremities to move
 742 closer to the ideological center. We see that for both the congress and BJP, post-survey results show that many pro-INC
 743 supporters became more accepting of BJP (Table 14) many INC supporters lessened their support to INC (Table 17), and
 744 many BJP supporters, increased their support for the INC (Table 16).
 745

746 However, where the intervention failed to change generalized skills or broad attitudes, it succeeded in a more targeted
 747 manner: shifting whom participants trust for information. The results in Table 4 show a clear, source-specific impact.
 748 Participants in the T_2 arm, who received corrections from a local journalist, reported a large and statistically significant
 749 increase in their trust for both the Local journalist ($\Delta=0.846, p=0.021$) and News channels ($\Delta=0.846, p=0.017$). This
 750 indicates that a positive, helpful interaction with a media professional can directly improve trust in that professional
 751 category. Conversely, we see a fascinating, statistically significant decrease in trust for Peers in the T_1 arm ($\Delta=-0.308,$
 752 $p=0.046$), suggesting that receiving impersonal, institutional fact-checks may lead individuals to view their own social
 753 networks as comparatively less reliable. The T_3 arm showed a directional, though not significant, increase in trust
 754 for peers. This demonstrates that the intervention's most potent and lasting quantitative impact was not on what
 755 participants believed in general, but on who they believed.
 756

757 Finally, to gauge the perceived value of the intervention, we conducted a willingness-to-pay (WTP) experiment. As
 758 shown in Table 5, participants in the treatment arms were, on average, willing to pay more for a fact-checking service
 759 than those in the control group (INR 73.4 vs. INR 62.5). While this provides directional evidence that the service was
 760 valued, the difference was not statistically significant ($p=0.267$). The highest WTP was observed in the T_2 (journalist)
 761 arm, suggesting that participants may associate fact-checking most strongly with a professional service (H2). We could
 762 however, find any evidence for H1 ($\mathbb{E}[WTP_{T1,T2,T3}] > \mathbb{E}[WTP_{Control}]$).
 763

764 4.3.2. Qualitative Insights

765 While the quantitative data points to narrow and specific impacts, our qualitative interviews reveal a profound and
 766 consistent change in some of the participants' cognitive process for engaging with information. The most significant
 767 outcome reported was the development of a 'deliberative pause'—a newfound habit of stopping to think before believing
 768 or sharing. P14 captured this metacognitive shift:
 769

770 "Previously, it was just blind trust... whatever came, we would just accept it. Now there is a bit of observation,
 771 of cross-checking. There's more patience to see if it's real or not."
 772

781 Table 4. Per-source changes with paired means, 95% CIs, Wilcoxon p , and rank-biserial r (post and pre-study measured on a 4-point
 782 scale; lower = more trustworthy)

784	785	Source	Metric	Arms			
				T1	T2	T3	Control
786		Government official	n_{pairs}	13	13	13	12
787			Mean (pre)	1.846	1.769	2.077	2.167
788			Mean (post)	2.000	1.846	2.000	2.000
789			Δ (post-pre)	0.154	0.077	-0.077	-0.167
790			95% CI for Δ	[-0.262, 0.570]	[-0.550, 0.704]	[-0.598, 0.444]	[-0.533, 0.200]
791			Wilcoxon p / r	0.414 / 0.333	0.455 / 0.071	0.511 / -0.143	0.317 / -0.500
792		Local journalist	n_{pairs}	13	13	13	12
793			Mean (pre)	2.154	2.154	2.077	2.000
794			Mean (post)	2.154	1.308	2.077	2.250
795			Δ (post-pre)	0.000	-0.846	0.000	0.250
796			95% CI for Δ	[-0.349, 0.349]	[-1.443, -0.250]	[-0.427, 0.427]	[-0.229, 0.729]
797			Wilcoxon p / r	1.000 / 0.000	0.021 / -0.714	0.631 / 0.000	0.296 / 0.600
798		National news website	n_{pairs}	13	13	13	12
799			Mean (pre)	2.000	2.154	2.154	1.917
800			Mean (post)	1.923	1.846	1.538	1.833
801			Δ (post-pre)	-0.077	-0.308	-0.615	-0.083
802			95% CI for Δ	[-0.598, 0.444]	[-0.931, 0.316]	[-1.246, 0.015]	[-0.508, 0.341]
803			Wilcoxon p / r	0.908 / -0.143	0.360 / -0.417	0.066 / -0.689	0.655 / -0.200
804		News channel	n_{pairs}	12	13	13	12
805			Mean (pre)	1.750	2.077	2.077	1.667
806			Mean (post)	1.667	1.231	1.923	1.750
807			Δ (post-pre)	-0.083	-0.846	-0.154	0.083
808			95% CI for Δ	[-0.587, 0.420]	[-1.389, -0.303]	[-0.570, 0.262]	[-0.341, 0.508]
809			Wilcoxon p / r	0.705 / -0.143	0.017 / -0.736	0.414 / -0.333	0.655 / 0.200
810		Politician	n_{pairs}	12	11	11	9
811			Mean (pre)	2.917	3.091	2.909	3.333
812			Mean (post)	3.333	2.909	3.545	3.333
813			Δ (post-pre)	0.417	-0.182	0.636	0.000
814			95% CI for Δ	[-0.087, 0.920]	[-0.686, 0.323]	[-0.116, 1.389]	[-0.384, 0.384]
815			Wilcoxon p / r	0.096 / 0.714	0.526 / -0.500	0.100 / 0.667	1.000 / 0.000
816		Peer	n_{pairs}	13	13	13	12
817			Mean (pre)	1.308	1.615	1.923	1.667
818			Mean (post)	1.615	1.615	1.462	1.667
819			Δ (post-pre)	0.308	0.000	-0.462	0.000
820			95% CI for Δ	[0.017, 0.598]	[-0.493, 0.493]	[-1.046, 0.123]	[-0.383, 0.383]
821			Wilcoxon p / r	0.046 / 1.000	0.746 / 0.000	0.096 / -0.714	1.000 / 0.000

Notes. Δ is the paired mean difference (post – pre). Scale is 1–4; lower values indicate higher perceived trustworthiness. Decrease in mean values during post-study measurements indicate increased trust in a news source compared to pre-study. Bold indicates $p < .05$ (two-sided Wilcoxon signed-rank).

Table 5. Post-survey WTP (in INR): group summaries and Welch comparison (Any treated vs Control)

Panel A: Group summaries (means \pm 95% CI)							
Group	n	Mean	SD	SE	95% CI (lo)	95% CI (hi)	
Control	12	62.500	30.189	8.715	43.319	81.681	
Any treated	38	73.421	22.931	3.720	65.884	80.958	
Panel B: Welch comparison (Any treated – Control)							
Comparison	Diff (INR)	95% CI (lo)	95% CI (hi)	t	df	p	$n_{treated}/n_{control}$
Any treated – Control	10.921	-9.250	31.092	1.153	15.223	0.267	38 / 12

Notes. WTP3 is the amount (INR) participants would pay for one week of priority fact-checking. Panel A CIs are mean $\pm 1.96 \times SE$ (normal approximation). Panel B reports Welch two-sample t-test (unequal variances) comparing Any treated to Control on WTP3; Diff = Mean_{treated} – Mean_{control}. The Welch test is not significant at $\alpha = 0.05$.

833 This pause explains the disconnect between the process and the outcome. While participants did not become expert
834 fact-checkers overnight (as seen in the null generalization results in Table 3), they overwhelmingly adopted a more
835 skeptical and cautious disposition. They moved from being passive recipients to active questioners.
836

837 This new disposition manifested as a sense of civic duty. Participants began to see themselves as responsible nodes
838 in their information network. Some, like P23, moved from non-sharers to active curators of what they deemed to
839 be helpful health and political information, motivated by a desire to create “awareness” for others. More strikingly,
840 some became public correctors. P34 described actively debunking a false story in a group by searching for evidence
841 on Google and pasting the results for others to see. These actions represent a significant behavioral shift fostered by
842 the intervention—not just a change in personal belief, but the adoption of a community-oriented role in maintaining
843 information hygiene.
844

845 Finally, our interviews shed light on why participants do not see fact-checking as an exclusive, expert service, which
846 helps contextualize the WTP results. Most viewed it as a skill anyone could learn, primarily involving “Google search,”
847 and were unaware of professional certifications or more advanced techniques. This perception—that fact-checking is an
848 accessible, democratized skill—is both an opportunity and a challenge. It empowers individuals like P34 to take action
849 but may also lead to an underestimation of the expertise required to debunk complex misinformation, and thus a lower
850 willingness to pay for it as a professional service.
851

852 5 Discussion

853 This study set out to conduct one of the first field experiments testing a community-based, “bottom-up” fact-checking
854 model against traditional institutional approaches within an encrypted messaging environment. The results paint a
855 complex but coherent picture: while corrections from a trusted close contact were most effective at shifting beliefs about
856 specific falsehoods, the intervention’s most profound impact was not in teaching generalizable skills, but in fostering
857 a more deliberative mindset. These findings compel us to re-evaluate the core assumptions behind misinformation
858 interventions. We argue that effective design for encrypted spaces must pivot from a futile quest for scalable, universal
859 truth-adjudication and toward a more nuanced, socio-technically grounded goal: scaffolding community resilience.
860

861 5.1 Deconstructing the ‘Trusted Messenger’

862 A primary contribution of our work is to complicate the simplistic “peer vs. expert” dichotomy that dominates much
863 of the discourse on source credibility (Section 4.2). Our quantitative results clearly show a hierarchy of effectiveness
864 ($T_3 > T_2 > T_1$), demonstrating that the identity of the messenger is a powerful mediator of an intervention’s success.
865 However, our qualitative data reveals that this effect is not driven by a static perception of “trust,” but by a dynamic,
866 context-dependent social process we term epistemic jurisdiction.
867

868 Participants did not hold a universal belief that peers are more trustworthy than journalists. Instead, they maintained
869 sophisticated mental maps of who holds the legitimate authority to speak on specific topics. A doctor held unquestioned
870 jurisdiction over health; a fellow villager was the ultimate authority on local affairs; a journalist was a credible source
871 for distant public events. The T_3 (close contact) arm was so effective not merely because the source was a “peer,”
872 but because much of the misinformation in circulation—local scams, community rumors, fabricated government
873 schemes—fell squarely within the jurisdiction where social proximity is the primary credential. The moderate success
874 of the T_2 (journalist) arm likewise reflects the instances where the content (e.g., a national political claim) fell within
875 the journalist’s jurisdiction.
876

This finding is further nuanced by the primacy of the explanation. Across all arms, a well-reasoned argument was a prerequisite for acceptance. The source's jurisdiction, therefore, can be understood as granting the license to be heard, while the explanation provides the substance to be believed. This interplay has critical implications. It suggests that interventions are most potent when the right messenger is equipped with the right message for the right topic. It also reveals a significant vulnerability: sophisticated propaganda that mimics an explanatory format can succeed if it addresses a topic where users feel their peers hold jurisdiction, effectively borrowing the legitimacy of the social tie.

5.2 Designing for Efficacy Amidst Social Friction

While leveraging close social ties is powerful, our findings reveal it is also fraught with peril. A key paradoxical result of our study (Section 4.2.1) was that the most effective arm (T_3) also exhibited the lowest and most variable rates of engagement with our daily belief-check prompts. This points to the critical, and often overlooked, role of social friction in computer-mediated correction.

Our qualitative data provides a clear explanation: publicly stating a belief or correcting a peer is a socially risky and costly act. Participants in the T_1 and T_2 arms were interacting with an impersonal entity, making their responses low-stakes. In contrast, T_3 participants were being asked to express potentially controversial opinions to a known member of their community. As one non-responder articulated, he was unwilling to share views that could strain his relationship with his neighbor.

This paradox presents a central design challenge. Any system that aims to facilitate peer-to-peer correction cannot simply assume that users will act like disembodied rational agents. It must be designed to actively mitigate the social costs of dissent. The goal of such a system is not just to make correction possible, but to make it safe and practical. This moves beyond simply connecting users to information and toward designing affordances that manage social relationships and preserve social harmony—a far more complex, but essential, design goal.

5.3 A New Goal for Intervention Design: From Skill Transfer to Mindset Shift

Perhaps the most sobering, yet insightful, finding of our study is the utter failure of the intervention to produce generalizable fact-checking skills (Section 4.3). The flat post-survey accuracy scores across all arms are a stark reminder that short-term exposure to corrected facts does not turn a novice into an expert. While popular media literacy strategies like prebunking are premised on the acquisition of transferable skills, our findings challenge this entire paradigm by demonstrating a clear failure of such generalization [9].

However, where the intervention failed to transfer skills, it succeeded in catalyzing a profound mindset shift. The consistent emergence of a "deliberative pause" across our interviews represents a fundamental change in behavior—a move from reflexive, passive consumption to active, conscious inquiry. This shift toward deliberation is the core goal of other interventions like accuracy nudges or "think before you share" prompts [39]. Yet, where those interventions act as lightweight, external triggers to prompt a moment of reflection, our study suggests that a sustained, content-based intervention can help internalize this pause, transforming it into a more durable metacognitive habit. This shift is arguably a more valuable and durable outcome than the ability to debunk a specific category of fake image. It transformed participants from mere consumers into active agents who began to feel a sense of responsibility for the health of their community's information ecosystem, some even taking on the role of public correctors.

This finding aligns with and extends a significant body of HCI research focused on promoting user reflection through the intentional design of system interactions. Scholars have long explored how "design frictions" can create microboundaries to encourage more mindful engagement [17] and how interface nudges can be used to foster greater

937 deliberativeness in online discourse [34, 53]. Our observation of an emergent “deliberative pause” resonates with this
938 tradition. However, where much of this work focuses on using lightweight, external interface elements to prompt
939 a momentary pause, our study offers a complementary perspective. We show that a sustained, socially-embedded
940 informational intervention can help internalize this deliberative mindset, potentially transforming a prompted action
941 into a more durable cognitive habit.

944 5.4 Implications for Design: Scaffolding Community Resilience

945 Acknowledging these complexities requires moving beyond generic recommendations like “invest in local fact-checking.”
946 While necessary, such investment is insufficient if it doesn’t address the core socio-technical challenges of distribution,
947 trust, and user labor. We propose a design agenda focused on scaffolding community resilience.

948 1. *Design and Fund a “Community Caregiver” Program for Trusted Messengers.* The failure of impersonal tiplines and
949 the rarity of organic peer correction are not user failings; they are outcomes of a system that ignores social context
950 and expects uncompensated labor. Our findings argue for a new model that professionalizes and supports the work of
951 trusted community members, akin to the highly successful community health worker model in public health.

952 This requires platforms to design and fund a “Community Caregiver” program. Rather than building yet another
953 tool for individual end-users, this approach focuses on empowering the trusted opinion leaders and information
954 gateways—the doctors, teachers, and local leaders who already hold epistemic jurisdiction [2, 25]. The centerpiece
955 would be a specialized “caregiver dashboard.” Imagine a local doctor receiving a feed of professionally verified health
956 fact-checks from institutional partners. The tool would allow her to not just forward it, but to easily translate it into the
957 local dialect and, crucially, add a personal 15-second voice note (“I’ve reviewed this and it’s important for our village”).
958 She could then disseminate this augmented message to her existing patient groups with a single tap. This design pattern
959 combines the rigor of institutional fact-checking with the trusted license of a community expert, creating a far more
960 potent intervention than either could achieve alone. Importantly, such community centric interventions have been
961 shown to work in prior work [12].

962 Critically, this must be treated as compensated labor. A platform-sponsored program could provide stipends, data
963 packages, and ongoing training, transforming informal community support into a sustainable, professionalized role. It
964 is only through such institutional investment that this model can scale beyond isolated pilots and become a meaningful,
965 systemic solution.

966 2. *Build an Intelligent Verification Assistant to Mitigate Friction and Scaffold Learning.* While the “Community Caregiver”
967 program addresses structural issues, there is a parallel need to support individual users in the moments they experience
968 doubt. Our study shows that the intervention fostered a deliberative pause, but it failed to transfer generalizable skills,
969 leaving a critical gap between intent and action. The act of verification is currently a high-friction, multi-app chore, and
970 the act of correction is socially risky.

971 To address this, we propose an Intelligent Verification Assistant, an AI-powered feature integrated directly into the
972 messaging client [1]. A key technical enabler for such a feature is the recent advancement in small language models [52].
973 To balance advanced capabilities with the non-negotiable need for privacy, this assistant would be designed to operate
974 primarily on-device. Simple heuristic checks, text analysis, and pattern matching for known misinformation could run
975 locally, fully respecting end-to-end encryption. As on-device models continue to improve in efficiency and power, more
976 sophisticated analyses could progressively transition from privacy-preserving server-side checks to running completely
977 on the user’s device.

This assistant would function not merely as a “suite of tools” like a button for reverse image search [36]. Instead, it would act as a contextual tutor to scaffold learning at the moment of need. For example, upon receiving a message with an AI-generated image, the assistant could privately prompt the user: “This image has features common in AI-generated content. Would you like a 30-second guide on how to spot them?” This approach directly addresses the skill-generalization failure by providing targeted micro-learning that is immediately relevant.

Furthermore, this assistant must be designed to mitigate social friction. When a user identifies a message as false, instead of only offering a “forward” button, the assistant could provide options to reduce the social cost of correction. It could offer a pre-written, diplomatic template for a private reply to the sender, or facilitate an “Anonymous Corroboration” feature, where sharing a fact-check attaches a system-generated wrapper (“A verified source has noted this claim is inaccurate”) that decouples the corrective act from the user’s personal identity. By making the tools easier, the social process safer, and the interaction educational, such an assistant can transform the high-friction, high-risk act of verification into a seamless, safe, and empowering learning moment.

5.5 Limitations

This study has several limitations that offer clear avenues for future research. First, our sample size (N=51) is small and drawn from a specific region in India, which limits the generalizability of our quantitative claims. We must acknowledge that operationalizing a field experiment with multiple stakeholders (journalists, surveyors, participants) and live, real-world data is inherently difficult to conduct at a large scale. This study, therefore, serves as a crucial pilot, providing a strong proof of concept for the community-based model.

Second, our intervention was short-term. While we observed a promising and significant shift toward a “deliberative pause,” longitudinal studies are needed to determine if this metacognitive change is durable over time. It remains an open question whether this nascent habit of critical inquiry would persist without the continued presence of the intervention, or if it would fade over time.

Finally, the operationalization of our T_3 (close contact) arm contains an important nuance. The “peers” delivering corrections were trained surveyors leveraging their existing social networks, not just any friend or family member of the participant. While this was a necessary design choice for logistical feasibility and to ensure consistent intervention delivery, it introduces a potential confound. The observed effectiveness of the T_3 arm may be a result not only of the pre-existing social tie, but also of the professional and articulate nature of the surveyors themselves. Future work could disentangle these factors by comparing the effects of a trained surveyor to those of an untrained but equally close social contact.

6 Conclusion

Combating misinformation in high-trust, encrypted spaces like WhatsApp is not primarily a technical problem of content moderation, nor is it a simple pedagogical problem of teaching individuals abstract skills. Our findings demonstrate that it is a profoundly socio-technical challenge that requires interventions to be woven into the existing social fabric. We found that while exposure to fact-checks did not create expert fact-checkers, it did foster a more cautious and deliberative mindset. The most effective path to changing beliefs was through a known, trusted contact who could deliver a clear, reasoned explanation. The central contribution of this work is to provide empirical evidence for a new model—one that moves away from impersonal, top-down systems and toward empowering trusted community members to build informational resilience from the ground up.

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A Appendix: Supplementary Material

Table 6. Demographics of participants

ID	Age	Gender	Education	Occupation	Religion	Arm
P1	26	Male	Senior secondary	Self Employee	Hindu	Control
P2	22	Female	Bachelor (university 1st)	Unemployed	Hindu	T1
P3	23	Female	Bachelor (university 1st)	Unemployed	Hindu	Control
P4	26	Male	Bachelor (university 1st)	Unemployed	Hindu	T2
P5	33	Male	Master (university 2nd) / Post-graduate diploma	Company Employee	Hindu	Control
P6	38	Male	Upper primary	Company Employee	Hindu	T1
P7	25	Male	Master (university 2nd) / Post-graduate diploma	Company Employee	Hindu	Control
P8	22	Male	Bachelor (university 1st)	Self Employee	Hindu	T3
P9	20	Male	Senior secondary	Self Employee	Hindu	T3
P10	30	Male	Master (university 2nd) / Post-graduate diploma	Company Employee	Hindu	T1
P11	32	Male	Bachelor (university 1st)	Company Employee	Hindu	T2
P12	25	Male	High school level	Skilled Labor	Hindu	T3
P13	23	Male	Senior secondary	Company Employee	Hindu	Control
P14	34	Male	Nursing, general nursing and midwifery (GNM)	Company Employee	Hindu	T2
P15	31	Male	Bachelor (university 1st)	Farmer or Agricultural Worker	Hindu	T1
P16	21	Female	Bachelor (university 1st)	Self Employee	Hindu	Control
P17	20	Male	Senior secondary	Unemployed	Hindu	T3
P18	55	Male	Bachelor (university 1st)	Entrepreneur or Business Owner	Hindu	T3
P19	21	Male	Senior secondary	Self Employee	Hindu	T2
P20	37	Female	Bachelor (university 1st)	Farmer or Agricultural Worker	Hindu	T3
P21	31	Male	Bachelor (university 1st)	Farmer or Agricultural Worker	Hindu	Control
P22	33	Male	Bachelor (university 1st)	Farmer or Agricultural Worker	Hindu	Control
P23	23	Male	Technical education training	Self Employee	Hindu	Control
P24	35	Male	Bachelor (university 1st)	Self Employee	Hindu	T3
P25	30	Male	Senior secondary	Self Employee	Muslim	T2
P26	39	Female	Master (university 2nd) / Post-graduate diploma	Unemployed	Hindu	T3
P27	29	Female	Master (university 2nd) / Post-graduate diploma	Self Employee	Hindu	T2
P28	27	Male	Master (university 2nd) / Post-graduate diploma	Unemployed	Hindu	T2
P29	26	Male	Bachelor (university 1st)	Unemployed	Hindu	T3
P30	35	Male	Master (university 2nd) / Post-graduate diploma	Company Employee	Hindu	T2
P31	30	Male	Bachelor (university 1st)	Farmer or Agricultural Worker	Hindu	T1
P32	29	Male	Bachelor (university 1st)	Company Employee	Hindu	T3
P33	30	Female	Master (university 2nd) / Post-graduate diploma	Unemployed	Hindu	T3
P34	42	Male	Bachelor (university 1st)	Company Employee	Hindu	T2
P35	30	Female	Bachelor (university 1st)	Self Employee	Hindu	T2
P36	25	Male	Master (university 2nd) / Post-graduate diploma	Company Employee	Hindu	Control
P37	32	Male	Senior secondary	Farmer or Agricultural Worker	Hindu	T2
P38	28	Male	Bachelor (university 1st)	Farmer or Agricultural Worker	Hindu	T3
P39	34	Male	Master (university 2nd) / Post-graduate diploma	Self Employee	Hindu	Control

Continued on next page

	ID	Age	Gender	Education	Occupation	Religion	Arm
1197	P40	28	Male	Technical education training	Company Employee	Hindu	T1
1198	P41	22	Female	Bachelor (university 1st)	Self Employee	Hindu	T1
1199	P42	36	Male	Master (university 2nd) / Post-graduate diploma	Company Employee	Hindu	T2
1200	P43	28	Male	Technical education training	Company Employee	Hindu	T1
1201	P44	26	Male	Bachelor (university 1st)	Unemployed	Hindu	T3
1202	P45	32	Male	Bachelor (university 1st)	Company Employee	Hindu	T1
1203	P46	45	Male	Bachelor (university 1st)	Company Employee	Hindu	T2
1204	P47	22	Male	Senior secondary	Company Employee	Hindu	T1
1205	P48	24	Male	High school level	Self Employee	Hindu	T1
1206	P49	48	Male	Bachelor (university 1st)	Self Employee	Hindu	Control
1207	P50	20	Male	Senior secondary	Unemployed	Hindu	T1
1208	P51	34	Female	Bachelor (university 1st)	Company Employee	Hindu	T1
1209							

Table 7. BJP favorability (post – pre) by arm

arm	n_pairs	mean_pre	mean_post	mean_diff (post - pre)	ci95_lo	ci95_hi	p_value
Control	10	1.600	1.400	-0.200	-0.764	0.364	0.443
T1	13	1.385	1.615	0.231	-0.207	0.669	0.273
T2	13	2.000	1.462	-0.538	-1.123	0.046	0.068
T3	13	1.462	1.154	-0.308	-0.598	-0.017	0.040

Table 8. Congress favorability (post – pre) by arm

arm	n_pairs	mean_pre	mean_post	mean_diff (post - pre)	ci95_lo	ci95_hi	p_value
Control	9	1.778	1.889	0.111	-0.351	0.573	0.594
T1	13	2.154	2.231	0.077	-0.721	0.875	0.837
T2	13	2.000	1.692	-0.308	-0.824	0.209	0.219
T3	13	2.077	2.077	0.000	-0.552	0.552	1.000

Table 9. Change in favorability toward religious groups (post – pre) by arm (4-point scale; lower = more favorable)

Religion	Arm	n_pairs	Mean(pre)	Mean(post)	Δ	95% CI for Δ	Wilcoxon p	r
Hindus	Control	11	1.000	1.000	0.000	[0.000, 0.000]	—	0.000
	T1	13	1.077	1.154	0.077	[-0.221, 0.375]	0.564	0.333
	T2	12	1.083	1.083	0.000	[0.000, 0.000]	—	0.000
	T3	13	1.385	1.077	-0.308	[-0.762, 0.146]	0.169	-0.667
Muslims	Control	9	2.222	2.000	-0.222	[-0.863, 0.418]	0.518	-0.500
	T1	11	2.182	2.091	-0.091	[-0.725, 0.543]	0.886	-0.143
	T2	13	1.846	1.846	0.000	[-0.427, 0.427]	1.000	0.000
	T3	13	2.615	2.308	-0.308	[-0.880, 0.265]	0.272	-0.400
Sikhs	Control	5	2.200	1.800	-0.400	[-1.511, 0.711]	0.317	-0.500
	T1	8	1.750	2.000	0.250	[-0.491, 0.991]	0.512	0.500
	T2	7	2.000	2.000	0.000	[-0.534, 0.534]	1.000	0.000
	T3	13	2.000	2.077	0.077	[-0.091, 0.245]	0.317	1.000

Notes. Favorability is on a 4-point scale (1=Very favorable, 2=Somewhat favorable, 3=Somewhat unfavorable, 4=Very unfavorable); lower values are more favorable. Δ denotes the paired mean difference (post – pre). 95% CIs are for Δ . Wilcoxon p from signed-rank test; r is rank-biserial. “—” indicates the test was undefined due to all-zero differences.

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1248 Manuscript submitted to ACM

1249 A.1 Operationalization of WTP

1250 We measured WTP for a *one-week, priority fact-checking service* that was identical and excludable for others delivered
 1251 directly to the participant. Each person received an endowment of INR 100, stated their maximum price on a simple grid
 1252 $\{0, 10, \dots, 100\}$, and an enumerator drew one price uniformly at random from the same grid (operationalized using a
 1253 bag of paper chits containing these grid values) in view of the participant. If the drawn price $p \leq b$, they purchased the
 1254 service and paid p from the endowment (keeping $100 - p$); otherwise they kept the full INR 100. Enumerators used a
 1255 short script and two quick comprehension questions before running the binding draw.

1256 Table 10. Accuracy by belief-check stimulus (all items, including letter-suffixed IDs) with arm-level coverage and mistakes

1260 QID	1261 Theme(s)	1262 n	1263 Acc. (mean [95% CI])	1264 Err.	1265 Correct	1266 Mistakes	1267 T1 (ans/mis)	1268 T2 (ans/mis)	1269 T3 (ans/mis)	1270 Ctrl (ans/mis)
1262 1	1263 religion	1264 46	1265 0.500 [0.361, 0.639]	1266 0.500	1267 23	1268 23	1269 12/8	1270 11/6	1271 12/2	1272 11/7
1263 2	1264 health related	1265 46	1266 0.348 [0.227, 0.492]	1267 0.652	1268 16	1269 30	1270 12/11	1271 11/7	1272 12/5	1273 11/7
1264 3	1265 health related	1266 46	1267 0.543 [0.402, 0.678]	1268 0.457	1269 25	1270 21	1271 12/5	1272 11/4	1273 12/3	1274 11/9
1265 4	1266 generic	1267 46	1268 0.413 [0.283, 0.557]	1269 0.587	1270 19	1271 27	1272 12/8	1273 11/4	1274 12/6	1275 11/9
1266 5	1267 generic	1268 46	1269 0.261 [0.156, 0.403]	1270 0.739	1271 12	1272 34	1273 12/10	1274 11/8	1275 12/7	1276 11/9
1267 6	1268 health	1269 44	1270 0.341 [0.219, 0.489]	1271 0.659	1272 15	1273 29	1274 12/9	1275 10/5	1276 12/6	1277 10/9
1268 7	1269 generic	1270 44	1271 0.477 [0.338, 0.621]	1272 0.523	1273 21	1274 23	1275 12/8	1276 10/4	1277 12/5	1278 10/6
1269 8	1270 anti inc, anti mus-	1271 44	1272 0.432 [0.297, 0.578]	1273 0.568	1274 19	1275 25	1276 12/9	1277 10/5	1278 12/5	1279 10/6
1270	1271 lim, religion									
1271 9a	1272 health related	1273 1	1274 1.000 [0.207, 1.000]	1275 0.000	1276 1	1277 0	1278 0/0	1279 0/0	1280 1/0	1281 0/0
1272 9b	1273 health related	1274 1	1275 1.000 [0.207, 1.000]	1276 0.000	1277 1	1278 0	1279 0/0	1280 0/0	1281 1/0	1282 0/0
1273 9c	1274 religion	1275 1	1276 0.000 [0.000, 0.793]	1277 1.000	1278 0	1279 1	1280 0/0	1281 1/1	1282 0/0	1283 0/0
1274 9d	1275 generic	1276 1	1277 1.000 [0.207, 1.000]	1278 0.000	1279 1	1280 0	1281 0/0	1282 0/0	1283 1/0	1284 0/0
1275 9e	1276 generic	1277 1	1278 0.000 [0.000, 0.793]	1279 1.000	1280 0	1281 1	1282 1/1	1283 0/0	1284 0/0	1285 0/0
1276 9f	1277 health related	1278 1	1279 1.000 [0.207, 1.000]	1280 0.000	1281 1	1282 0	1283 1/0	1284 0/0	1285 0/0	1286 0/0
1277 10	1278 generic	1279 41	1280 0.268 [0.157, 0.419]	1281 0.732	1282 11	1283 30	1284 11/7	1285 10/8	1286 11/7	1287 9/8
1278 11	1279 religion	1280 40	1281 0.350 [0.221, 0.505]	1282 0.650	1283 14	1284 26	1285 11/8	1286 10/5	1287 10/7	1288 9/6
1279 12	1280 health related	1281 40	1282 0.425 [0.285, 0.578]	1283 0.575	1284 17	1285 23	1286 11/6	1287 10/4	1288 10/7	1289 9/6
1280 13	1281 generic, health re-	1282 38	1283 0.289 [0.170, 0.448]	1284 0.711	1285 11	1286 27	1287 11/8	1288 10/5	1289 8/5	1290 9/9
1281	1282 related									
1282 14	1283 health related	1284 38	1285 0.316 [0.191, 0.475]	1286 0.684	1287 12	1288 26	1289 11/9	1290 10/5	1291 8/4	1292 9/8
1283 15	1284 nationalist	1285 37	1286 0.432 [0.287, 0.591]	1287 0.568	1288 16	1289 21	1290 10/7	1291 10/5	1292 8/3	1293 9/6
1284 16	1285 anti inc	1286 37	1287 0.351 [0.218, 0.512]	1288 0.649	1289 13	1290 24	1291 10/6	1292 10/4	1293 8/5	1294 9/9
1285 17	1286 anti muslim, reli-	1287 37	1288 0.378 [0.241, 0.539]	1289 0.622	1290 14	1291 23	1292 10/5	1293 10/6	1294 8/4	1295 9/8
1286	1287 gion									
1287 18	1288 pro bjp	1289 37	1290 0.432 [0.287, 0.591]	1291 0.568	1292 16	1293 21	1294 10/6	1295 10/5	1296 8/5	1297 9/5
1288 19	1289 nationalist	1290 36	1291 0.333 [0.202, 0.497]	1292 0.667	1293 12	1294 24	1295 9/7	1296 10/5	1297 8/4	1298 9/8
1289 20	1290 anti muslim	1291 36	1292 0.361 [0.225, 0.524]	1293 0.639	1294 13	1295 23	1296 9/6	1297 10/5	1298 8/4	1299 9/8
1290 21	1291 anti muslim	1292 36	1293 0.361 [0.225, 0.524]	1294 0.639	1295 13	1296 23	1297 9/7	1298 10/6	1299 8/5	1300 9/5
1291 22	1292 anti inc, anti mus-	1293 36	1294 0.278 [0.158, 0.440]	1295 0.722	1296 10	1297 26	1298 9/8	1299 10/5	1300 8/4	1301 9/9
1292	1293 lim									
1293 23	1294 generic	1295 35	1296 0.343 [0.208, 0.508]	1297 0.657	1298 12	1299 23	1300 9/6	1301 10/6	1302 7/3	1303 9/8
1294 24	1295 health related,	1296 35	1297 0.400 [0.256, 0.564]	1298 0.600	1299 14	1300 21	1301 9/5	1302 10/5	1303 7/4	1304 9/7
1295 25	1296 pro hindu	1297 35	1298 0.343 [0.208, 0.508]	1299 0.657	1300 12	1301 23	1302 9/6	1303 10/4	1304 7/5	1305 9/8
1296 26	1297 anti inc, pro hindu	1298 35	1299 0.457 [0.305, 0.618]	1300 0.543	1301 16	1302 19	1303 9/4	1304 10/7	1305 7/3	1306 9/5
1297 27	1298 generic	1299 35	1300 0.429 [0.280, 0.591]	1301 0.571	1302 15	1303 20	1304 9/5	1305 10/4	1306 7/4	1307 9/7

1298 Notes. Items are the actual belief-check stimuli; seven participants received personalized stimuli (letter-suffixed IDs such as 9a–9f), which are included here.
 1299 Not all participants answered each item; n is the number of responses for that row. Accuracy is the fraction of correct answers; Error rate = 1 – accuracy.
 1300 95% CIs are for mean accuracy (normal approximation). Arm columns show answered/mistakes per arm (T1, T2, T3, Control). Kruskal-Wallis test across
 1301 questions on correct_bin: $k = 33$ groups, $N = 1065$, $H = 30.957x$, $p = 0.519$ (not significant). Abbreviations: INC - Indian National Congress (Party), BJP
 1302 - Bharatiya Janata Party, YCP - YSR Congress Party

1303 Notes. Mean accuracy is the fraction correct on each item (0–1). Error rate = 1 – mean accuracy (also shown as a percentage). 95% CIs are for the mean
 1304 accuracy (normal approximation); bounds may slightly exceed [0,1] due to approximation. Themes were supplied by the researcher for each item index.

Table 11. Theme-level accuracy and mistakes (sorted by highest error rate)

Theme	n	Accuracy (mean [95% CI])	Error rate	Correct	Mistakes	T1 (ans/mis)	T2 (ans/mis)	T3 (ans/mis)	Ctrl (ans/mis)
anti inc	152	0.355 [0.284, 0.434]	0.645	54	98	40/29	40/18	35/19	37/32
civil awareness	287	0.355 [0.302, 0.412]	0.645	102	185	77/53	72/39	70/37	68/56
anti muslim	189	0.365 [0.300, 0.436]	0.635	69	120	49/35	50/27	44/22	46/36
pro hindu	70	0.371 [0.268, 0.489]	0.629	26	44	18/11	20/9	14/9	18/15
nationalist	73	0.384 [0.281, 0.498]	0.616	28	45	19/14	20/10	16/7	18/14
health related	290	0.390 [0.335, 0.447]	0.602	113	177	79/53	72/35	71/34	68/55
religion	168	0.417 [0.345, 0.492]	0.583	70	98	45/30	42/23	42/18	39/27
pro bjp	37	0.432 [0.287, 0.591]	0.568	16	21	10/6	10/5	8/5	9/5
anti ycp	35	0.457 [0.305, 0.618]	0.543	16	19	9/4	10/7	7/3	9/5

Notes. Accuracy is the fraction correct (0–1) for each theme; Error rate = 1 – accuracy. 95% CIs are for the mean accuracy (normal approximation). Arm columns show answered/mistakes per arm to indicate coverage and error distribution. Kruskal–Wallis test across themes on `correct_bin`: $k = 11$ groups, $N = 1301$, $H = 4.276$, $p = 0.934045$ (not significant).

Table 12. Participant-level accuracy per arm for post-survey misinformation discernment (GRADED scores)

Arm	n	Mean	sd	se	ci_lo	ci_hi
Control	12	0.532	0.089	0.026	0.475	0.589
T1	13	0.491	0.105	0.029	0.451	0.534
T2	12	0.512	0.105	0.030	0.445	0.579
T3	13	0.514	0.078	0.022	0.467	0.561

Table 13. Welch tests for comparison of Treatment arms vs Control for post-survey misinformation discernment (GRADED scores)

Arm	Control	t	p_raw	p_holm	p_fdr
T1	Control	-1.2311	0.2321	0.6962	0.6250
T2	Control	-0.4960	0.6250	1.0000	0.6250
T3	Control	0.5480	0.5892	1.0000	0.6250

Any-treated vs Control (GRADED): $t = -0.8965$, $p = 0.3822$.

Table 14. Top movers in BJP favorability measured before and after the study(Post – Pre), 4-point scale (lower = more favorable)

Participant ID	Arm	Baseline party affiliation	Religion	Pre	Post	Δ	Direction
P30	T2	Congress Party / Indian National Congress (INC)	Hindu	3.0	1.0	-2.0	more_favorable
P28	T2	Congress Party / Indian National Congress (INC)	Hindu	4.0	2.0	-2.0	more_favorable
P19	T2	Bharatiya Janata Party (BJP)	Hindu	3.0	1.0	-2.0	more_favorable
P1	Control	Congress Party / Indian National Congress (INC)	Hindu	2.0	1.0	-1.0	more_favorable
P49	Control	Congress Party / Indian National Congress (INC)	Hindu	2.0	1.0	-1.0	more_favorable
P40	T1	Telangana Rashtra Samithi (TRS)	Hindu	2.0	1.0	-1.0	more_favorable
P39	Control	Congress Party / Indian National Congress (INC)	Hindu	2.0	1.0	-1.0	more_favorable
P37	T2	Bharatiya Janata Party (BJP)	Hindu	2.0	1.0	-1.0	more_favorable
P33	T3	Congress Party / Indian National Congress (INC)	Hindu	2.0	1.0	-1.0	more_favorable
P24	T3	Congress Party / Indian National Congress (INC)	Hindu	2.0	1.0	-1.0	more_favorable
P17	T3	Congress Party / Indian National Congress (INC)	Hindu	2.0	1.0	-1.0	more_favorable
P14	T2	Bharatiya Janata Party (BJP)	Hindu	2.0	1.0	-1.0	more_favorable
P51	T1	Congress Party / Indian National Congress (INC)	Hindu	3.0	2.0	-1.0	more_favorable
P7	Control	Congress Party / Indian National Congress (INC)	Hindu	2.0	1.0	-1.0	more_favorable
P32	T3	Congress Party / Indian National Congress (INC)	Hindu	2.0	1.0	-1.0	more_favorable

Notes. Listed participants have the largest absolute change in BJP favorability (top 15). $\Delta < 0$ indicates movement toward *more_favorable* (since lower values mean more favorable on a 1–4 scale).

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1353 Table 15. Top movers toward *less* BJP favorability measured before and after the study (Post – Pre), 4-point scale (lower = more
 1354 favorable)

1355 Participant ID	Arm	Baseline party affiliation	Religion	Pre	Post	Δ	Direction
1356 P15	T1	Congress Party / Indian National Congress (INC)	Hindu	1.0	2.0	1.0	less_favorable
1357 P41	T1	Bharatiya Janata Party (BJP)	Hindu	1.0	2.0	1.0	less_favorable
1358 P21	Control	Telangana Rashtra Samithi (TRS)	Hindu	1.0	2.0	1.0	less_favorable
1359 P25	T2	Congress Party / Indian National Congress (INC)	Muslim	2.0	3.0	1.0	less_favorable
1360 P50	T1	Bharatiya Janata Party (BJP)	Hindu	1.0	2.0	1.0	less_favorable
1361 P43	T1	Bharatiya Janata Party (BJP)	Hindu	1.0	2.0	1.0	less_favorable
1362 P10	T1	Bharatiya Janata Party (BJP)	Hindu	1.0	2.0	1.0	less_favorable
1363 P23	Control	Bharatiya Janata Party (BJP)	Hindu	1.0	2.0	1.0	less_favorable
1364 P13	T2	Bharatiya Janata Party (BJP)	Hindu	1.0	2.0	1.0	less_favorable
1365 P26	T3	Bharatiya Janata Party (BJP)	Hindu	1.0	2.0	1.0	less_favorable
1366 P44	T3	Bharatiya Janata Party (BJP)	Hindu	1.0	2.0	1.0	less_favorable
1367 P29	T3	Bharatiya Janata Party (BJP)	Hindu	1.0	1.0	0.0	no_change

1368 Notes. Listed participants show the largest absolute change in BJP favorability in the *less favorable* direction. $\Delta > 0$ indicates movement toward less
 1369 favorable (since lower values are more favorable on the 1–4 scale).

1370 Table 16. Top movers in INC favorability measured before and after the study (Post – Pre), 4-point scale (lower = more favorable)

1370 Participant ID	Arm	Baseline party affiliation	Religion	Pre	Post	Δ	Direction
1371 P4	T2	Bharatiya Janata Party (BJP)	Hindu	4.0	2.0	-2.0	more_favorable
1372 P18	T3	Bharatiya Janata Party (BJP)	Hindu	4.0	2.0	-2.0	more_favorable
1373 P40	T1	Telangana Rashtra Samithi (TRS)	Hindu	3.0	1.0	-2.0	more_favorable
1374 P41	T1	Bharatiya Janata Party (BJP)	Hindu	4.0	2.0	-2.0	more_favorable
1375 P14	T2	Bharatiya Janata Party (BJP)	Hindu	3.0	2.0	-1.0	more_favorable
1376 P34	T2	Congress Party / Indian National Congress (INC)	Hindu	3.0	2.0	-1.0	more_favorable
1377 P19	T2	Bharatiya Janata Party (BJP)	Hindu	3.0	2.0	-1.0	more_favorable
1378 P17	T3	Congress Party / Indian National Congress (INC)	Hindu	2.0	1.0	-1.0	more_favorable
1379 P11	T2	Bharatiya Janata Party (BJP)	Hindu	2.0	1.0	-1.0	more_favorable
1380 P50	T1	Bharatiya Janata Party (BJP)	Hindu	4.0	3.0	-1.0	more_favorable
1381 P49	Control	Congress Party / Indian National Congress (INC)	Hindu	3.0	2.0	-1.0	more_favorable
1382 P2	T1	Bharatiya Janata Party (BJP)	Hindu	3.0	2.0	-1.0	more_favorable
1383 P44	T3	Bharatiya Janata Party (BJP)	Hindu	3.0	2.0	-1.0	more_favorable
1384 P42	T2	Bharatiya Janata Party (BJP)	Hindu	2.0	2.0	0.0	no_change
1385 P29	T3	Bharatiya Janata Party (BJP)	Hindu	2.0	2.0	0.0	no_change

1386 Notes. Participants are ordered by the absolute change $|\Delta|$ in INC favorability, where $\Delta = \text{Post} - \text{Pre}$. On the 4-point scale (1=very favorable,
 1387 4=very unfavorable), lower values indicate greater favorability; hence $\Delta < 0$ denotes movement toward *more favorable* to INC.

1388 Table 17. Top movers toward *less* INC favorability measured before and after the study (Post – Pre), 4-point scale (lower = more
 1389 favorable)

1388 Participant ID	Arm	Baseline party affiliation	Religion	Pre	Post	Δ	Direction
1389 P10	T1	Bharatiya Janata Party (BJP)	Hindu	2.0	4.0	2.0	less_favorable
1390 P6	T1	Bharatiya Janata Party (BJP)	Hindu	3.0	4.0	1.0	less_favorable
1391 P24	T3	Congress Party / Indian National Congress (INC)	Hindu	1.0	2.0	1.0	less_favorable
1392 P32	T3	Congress Party / Indian National Congress (INC)	Hindu	1.0	2.0	1.0	less_favorable
1393 P17	T3	Bharatiya Janata Party (BJP)	Hindu	2.0	3.0	1.0	less_favorable
1394 P39	Control	Congress Party / Indian National Congress (INC)	Hindu	1.0	2.0	1.0	less_favorable
1395 P32	T3	Congress Party / Indian National Congress (INC)	Hindu	1.0	2.0	1.0	less_favorable
1396 P30	T2	Congress Party / Indian National Congress (INC)	Hindu	1.0	2.0	1.0	less_favorable
1397 P46	T2	Congress Party / Indian National Congress (INC)	Hindu	1.0	2.0	1.0	less_favorable
1398 P7	Control	Congress Party / Indian National Congress (INC)	Hindu	1.0	2.0	1.0	less_favorable
1399 P47	T1	Congress Party / Indian National Congress (INC)	Hindu	1.0	2.0	1.0	less_favorable
1400 P44	T3	Bharatiya Janata Party (BJP)	Hindu	2.0	2.0	0.0	less_favorable
1401 P42	T2	Bharatiya Janata Party (BJP)	Hindu	2.0	2.0	0.0	less_favorable
1402 P29	T3	Bharatiya Janata Party (BJP)	Hindu	2.0	2.0	0.0	less_favorable
1403 P33	T3	Congress Party / Indian National Congress (INC)	Hindu	1.0	1.0	0.0	no_change

1404 Notes. Listed participants exhibit the largest movements away from INC (positive Δ indicates becoming *less* favorable to INC). Ordering is by Δ
 (magnitude first, then as shown). Scale: 1=very favorable, 4=very unfavorable (lower = more favorable).

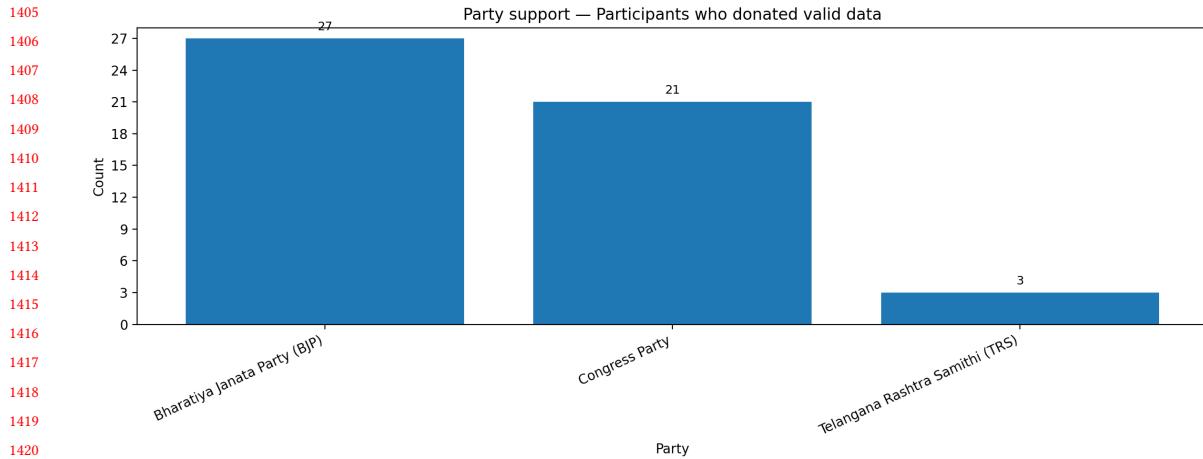


Fig. 3. Baseline party affiliation among **treated participants** (N=51). Bars show counts by self-reported party; y-axis is integer counts.

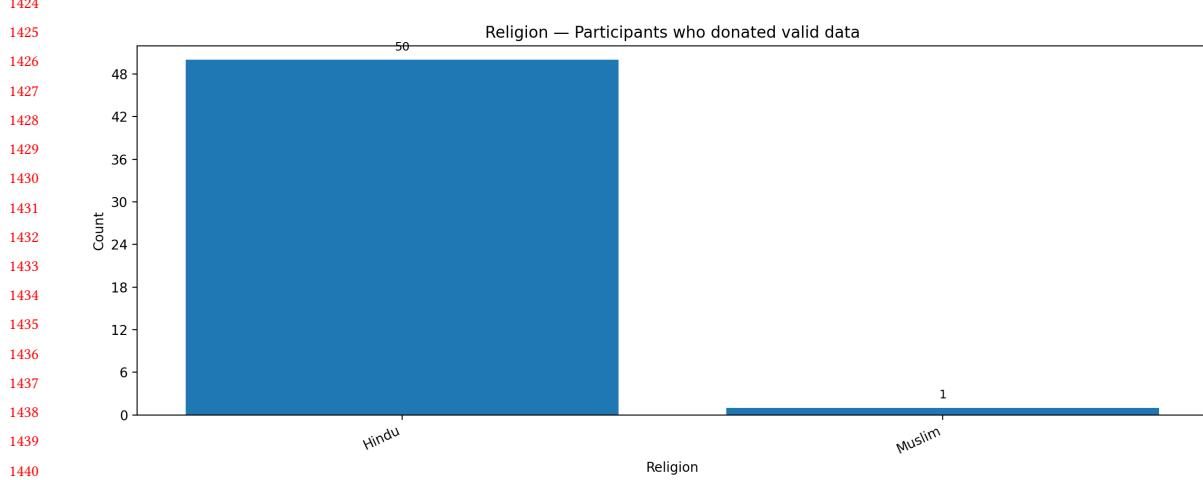


Fig. 4. Self-reported religion among **treated participants** (N=51). Bars show counts by religion.

Table 18. Post-Survey Question-level accuracy and mistakes by theme (sorted by highest error rate)

Question No.	Themes	True Veracity	n	Accuracy (mean [95% CI])	SD	Correct	Mistakes	Error rate
9	political	False	49	0.204 [0.087, 0.321]	0.407	10	39	0.796 (79.6%)
4	religion; entertainment	False	52	0.212 [0.097, 0.326]	0.412	11	41	0.788 (78.8%)
7	religious; ai generated	False	52	0.269 [0.145, 0.394]	0.448	14	38	0.731 (73.1%)
6	religious	False	52	0.308 [0.178, 0.437]	0.466	16	36	0.692 (69.2%)
8	ai generated; generic	False	51	0.333 [0.199, 0.467]	0.476	17	34	0.667 (66.7%)
5	sports; nationalist	False	52	0.404 [0.266, 0.542]	0.495	21	31	0.596 (59.6%)
10	generic	True	52	0.596 [0.458, 0.734]	0.495	31	21	0.404 (40.4%)
3	sports	True	51	0.863 [0.765, 0.960]	0.348	44	7	0.137 (13.7%)
2	sports; nationalist	True	52	0.885 [0.795, 0.974]	0.323	46	6	0.115 (11.5%)
1	health	True	52	0.981 [0.942, 1.019]	0.139	51	1	0.019 (1.9%)

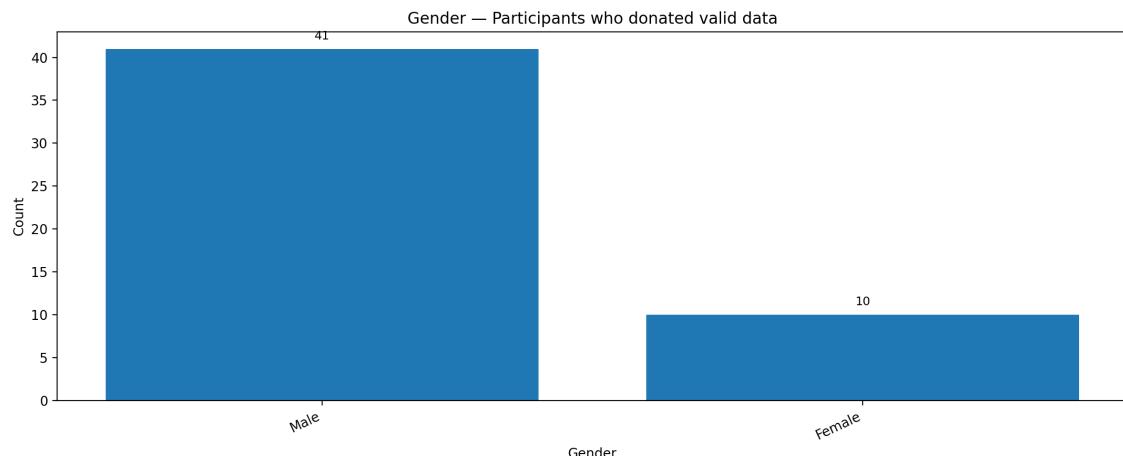


Fig. 5. Gender composition among **treated participants**. Bars show counts by reported gender.

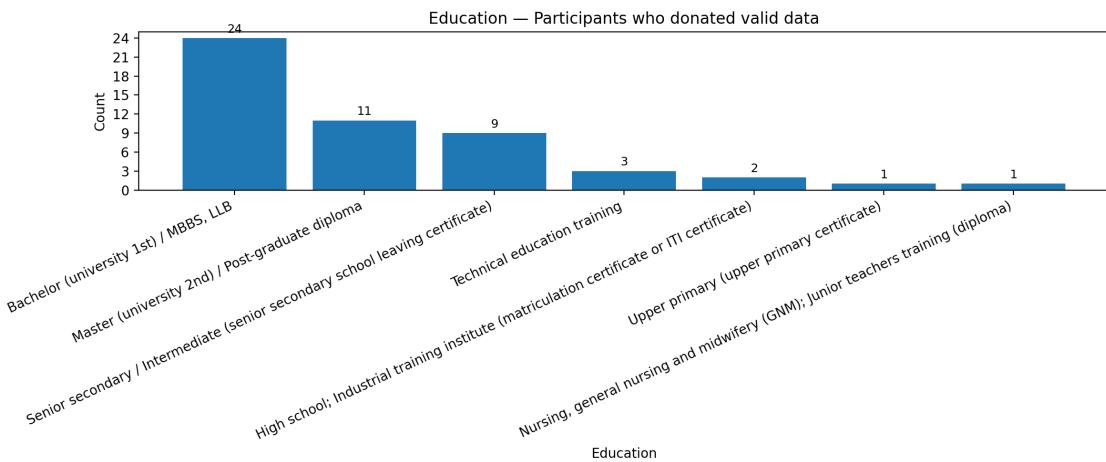


Fig. 6. Education levels among **treated** participants. Bars show counts by highest reported education.

Table 19. Post-survey Misinformation Discernment Theme-level accuracy and mistakes (sorted by highest error rate)

Theme	<i>n</i>	Accuracy (mean [95% CI])	SD	Correct	Mistakes	Error rate
political	49	0.204 [0.087, 0.321]	0.407	10	39	0.796 (79.6%)
entertainment	52	0.212 [0.097, 0.326]	0.412	11	41	0.788 (78.8%)
religion	156	0.263 [0.193, 0.333]	0.442	41	115	0.737 (73.7%)
ai generated	103	0.301 [0.211, 0.391]	0.461	31	72	0.699 (69.9%)
generic	103	0.466 [0.368, 0.564]	0.501	48	55	0.534 (53.4%)
nationalist	104	0.644 [0.551, 0.738]	0.481	67	37	0.356 (35.6%)
sports	155	0.716 [0.644, 0.788]	0.452	111	44	0.284 (28.4%)
health	52	0.981 [0.942, 1.019]	0.139	51	1	0.019 (1.9%)

Notes. Mean accuracy is the fraction correct per theme. Error rate = 1 – mean accuracy (also shown as a percentage). 95% CIs use a normal approximation and may slightly exceed [0,1] at the upper bound. Kruskal-Wallis across themes on `correct_bin`: $H = 170.677$, $p < 10^{-6}$.

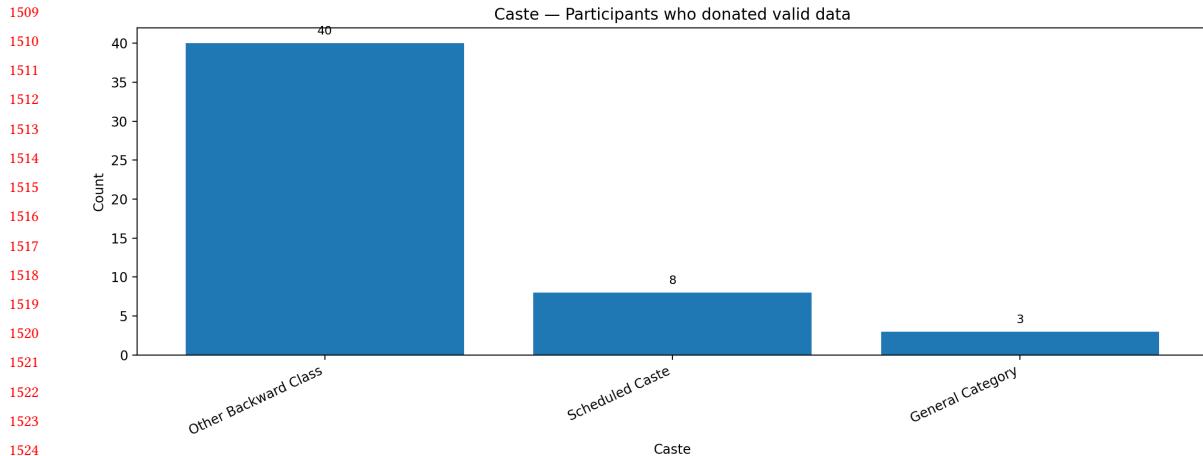


Fig. 7. Caste categories among **treated participants**. Bars show counts by self-reported caste category.

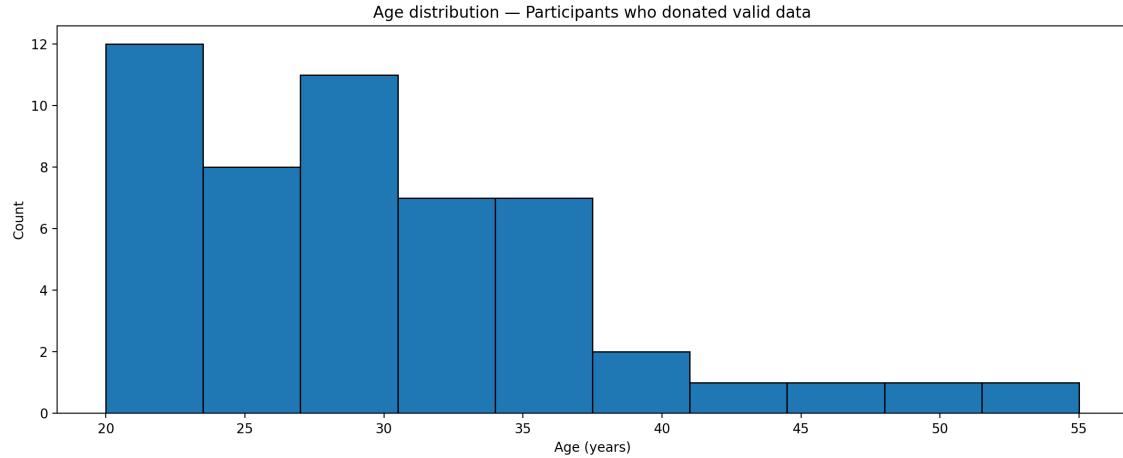


Fig. 8. Age distribution among **treated participants**. Histogram shows counts by age bins.

Table 20. Welch tests comparing each arm to Control on post-survey WTP measures.

Arm	n_{trt}	n_{ctrl}	Mean(trt)	Mean(ctrl)	Diff	t	p_{raw}	p_{Holm}	p_{FDR}	Cohen's d (unpooled)
T1	13	12	66.923	62.500	4.423	0.395	0.697	0.765	0.697	0.159
T2	12	12	81.667	62.500	19.167	1.903	0.074	0.221	0.221	0.804
T3	13	12	72.308	62.500	9.808	0.892	0.383	0.765	0.574	0.361

Notes. Welch two-sample t -tests (unequal variances) comparing each treatment arm to Control. Diff = Mean(trt) - Mean(ctrl). p_{Holm} = Holm-Bonferroni; p_{FDR} = Benjamini-Hochberg. No comparison is significant after Holm correction at $\alpha = 0.05$.

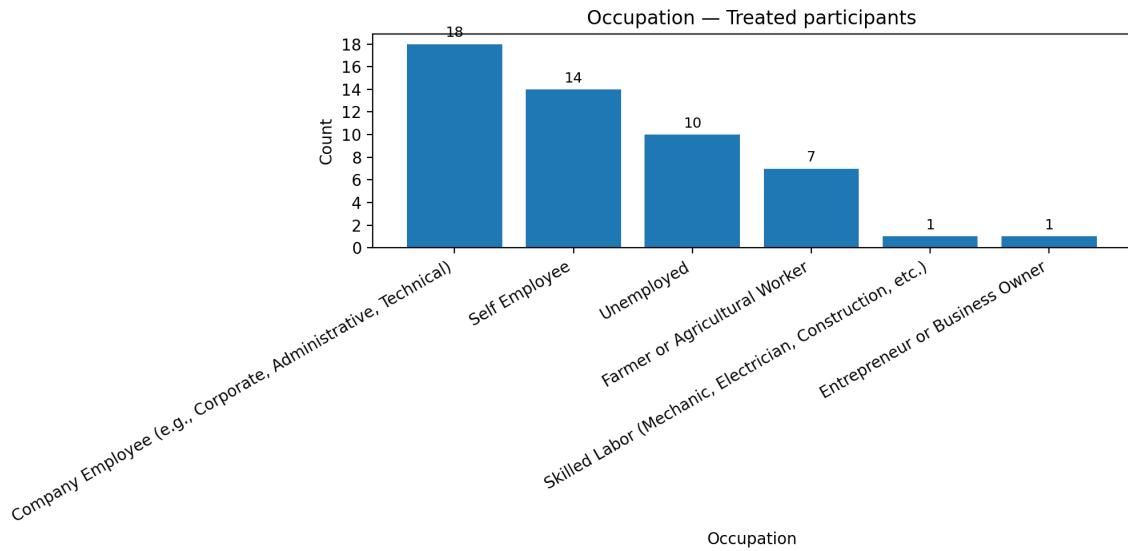


Fig. 9. Occupation distribution among **treated participants**. Histogram shows counts by age bins.

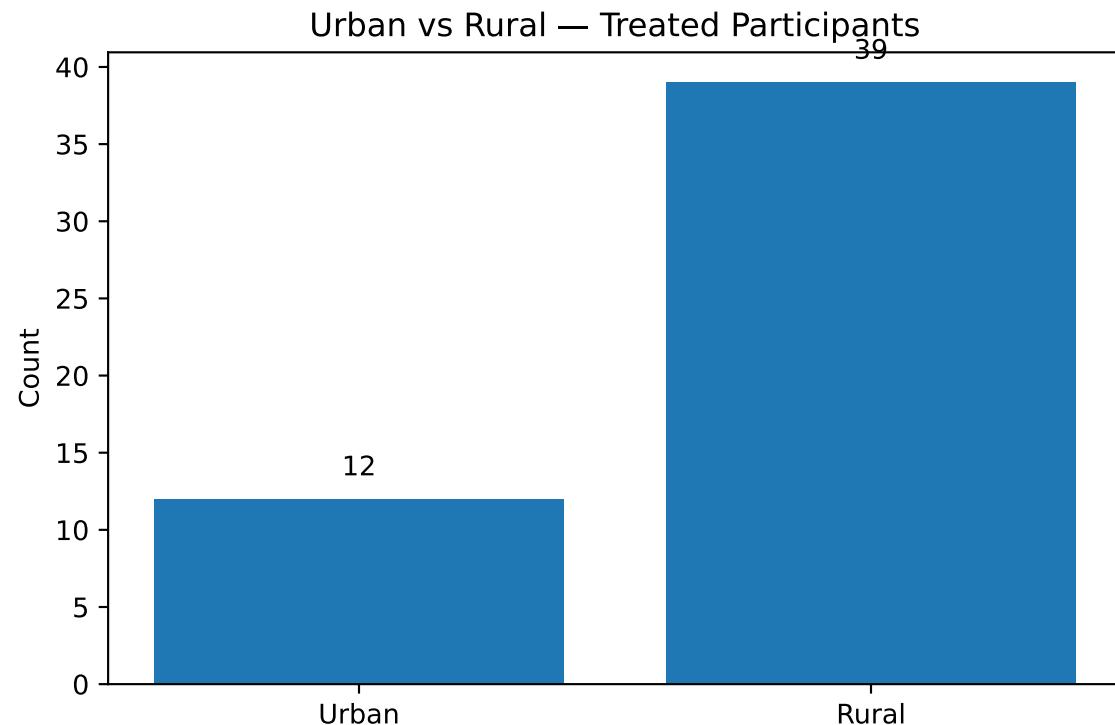


Fig. 10. Urban vs. Rural composition of the inhabitation of our participants.

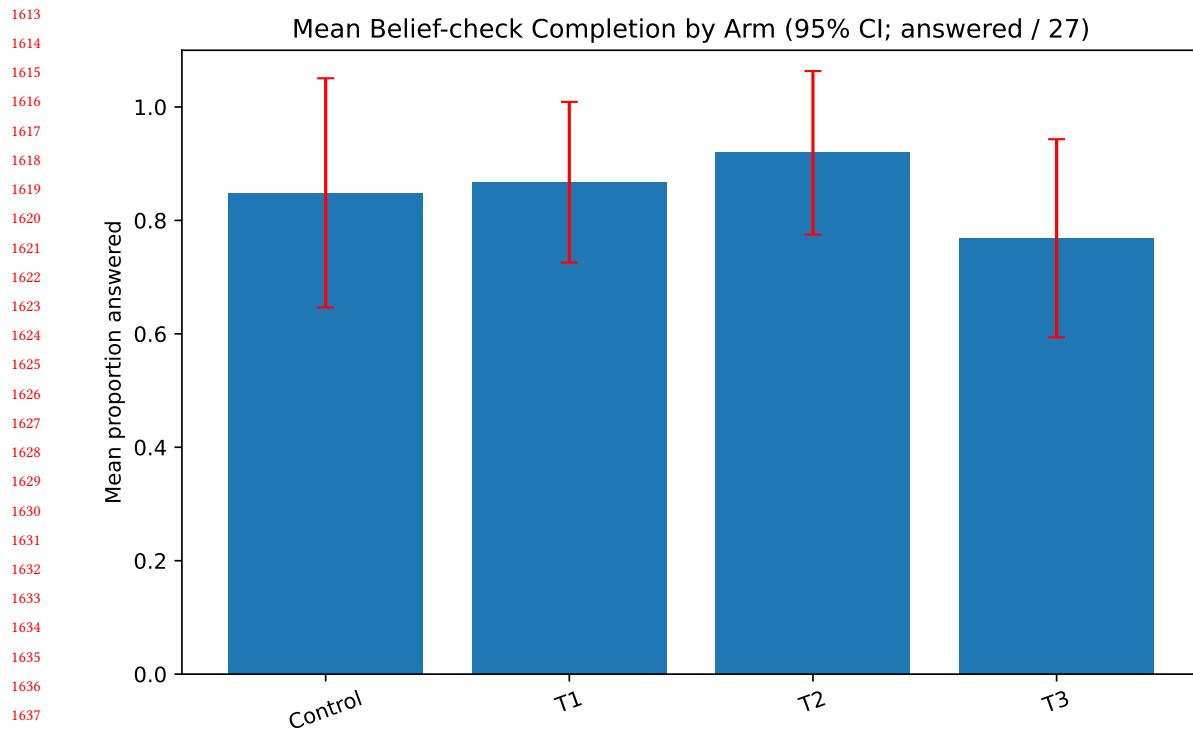


Fig. 11. Outcome completion by treatment arm: mean completion with 95% confidence intervals.

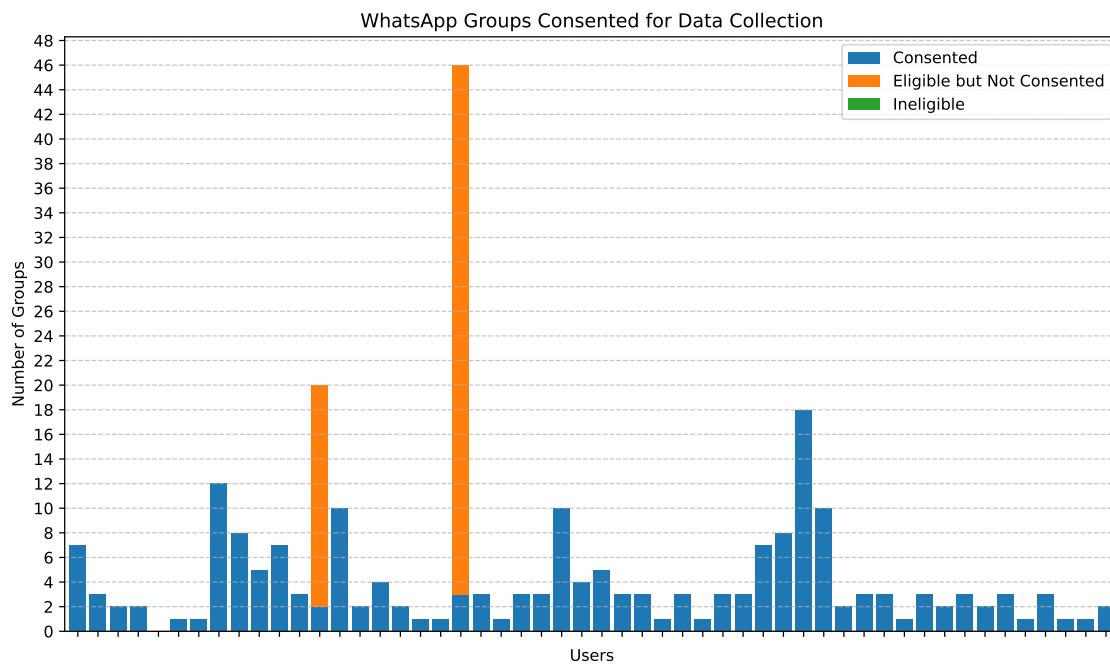


Fig. 12. Histogram of user consented and donated groups for each user