

# GIFT WAMUKOTA

Phone: +254705986207

LinkedIn: <https://www.linkedin.com/in/giftw>

Github: <https://github.com/gwamukota>

Email: [wandanelson287@gmail.com](mailto:wandanelson287@gmail.com)

Nairobi, Kenya

---

## PROFESSIONAL SUMMARY

Detail-oriented Front-End Developer and IT Specialist with 4+ years of experience in web development, IT support, and cloud computing. Proficient in AWS services, JavaScript frameworks, and network administration, with a proven track record of delivering user-first solutions, optimizing system performance, and adhering to cybersecurity best practices. Passionate about problem-solving, team collaboration, and continuous learning.

---

## WORK EXPERIENCE

### Front-End Web Developer *January 2022 – March 2024*

- Designed and maintained responsive websites using HTML, CSS, JavaScript, and frameworks like Bootstrap, ensuring cross-platform compatibility.
- Optimized user experiences by implementing intuitive interfaces and visual designs, increasing user engagement by 20%.
- Collaborated with teams using tools like Git and Figma for version control and design implementation.
- Delivered tailored website solutions via CMS platforms such as WordPress and Elementor, meeting 100% of client requirements.
- Improved website performance by 25% through SEO strategies, content optimization, and techniques like lazy loading.
- Integrated REST APIs into dynamic web applications, enhancing functionality with JavaScript frameworks like React.
- Ensured compliance with WCAG accessibility standards and implemented mobile-first design principles.

### Technical Support Specialist – Hydrogen Design Studios *January 2021 – March 2024*

- Installed, repaired, and upgraded IT hardware and software in both Windows and Linux environments.
- Configured and maintained network equipment, including routers, switches, and firewalls, enhancing LAN performance by 30%.
- Resolved complex technical problems with a 95% first-contact resolution rate, ensuring clear communication with clients.
- Documented troubleshooting steps and configurations, building a robust knowledge base for future reference.

- Implemented backup and restoration procedures, achieving 100% data recovery during incidents.
- Ensured cybersecurity compliance by performing threat detection, virus removal, and proactive mitigation.
- Applied Linux-based solutions for hosting servers and managing applications, improving system efficiency.

#### **Freelancer – Ajira Digital Program** *March 2019 – November 2019*

- Transcribed audio files with 95% accuracy, delivering high-quality content within tight deadlines.
  - Performed data entry and analysis tasks, producing actionable insights to improve content accessibility.
- 

## **EDUCATION**

#### **AWS re/Start Program Graduate**

*September 2024 – November 2024*

**Grade 3 Automotive Mechanic Certification** *Issued by: National Industrial Training Authority (NITA)*

#### **Kiwan Computer College**

- Certificate: Computer System Technical Support (2013)
  - Certificate: Mobile Phone Technician Course (2013)
- 

## **CERTIFICATIONS**

- AWS Certified Cloud Practitioner (CCP)
  - Cisco Certified Cybersecurity Technician (CCST)
- 

## **SKILLS**

#### **Technical Skills**

- **Front-End Development:** HTML, CSS, JavaScript, responsive design principles.
- **JavaScript Frameworks:** React.
- **CMS Platforms:** WordPress, Elementor.
- **Networking:** LAN setup, routers, switches, firewalls, VPNs.
- **Cloud Technologies:** AWS core services (EC2, S3, RDS, DynamoDB, and Lambda).
- **Cybersecurity:** Threat detection, data security, system hardening.
- **IT Tools:** Jira, Zendesk, Slack, Microsoft Office, Gsuite, Adobe cloud suite.
- **Linux Administration:** Shell scripting, server hosting, patch management.
- **Automotive Mechanics:** Basic vehicle maintenance and repair techniques.

## **Soft Skills**

- Exceptional communication and writing abilities.
  - Strong organizational and prioritization skills.
  - Solution-oriented mindset with a passion for problem-solving.
  - Team collaboration and proactive learning attitude.
- 

## **ACHIEVEMENTS**

- Improved website load times by 25%, enhancing user retention and engagement.
  - Achieved 95% first-contact resolution for technical support issues.
  - Successfully trained clients to manage websites independently, reducing support requests by 40%.
  - Delivered projects 10% ahead of schedule, maintaining high quality standards.
- 

## **INTERESTS**

- Web development, cloud and cybersecurity.
- Cycling and running.
- Automotive mechanic part-time.