# **Alexander Gwartney**

Phone: (541)-808-4971 | Email: gwartneydev@gmai.com

Developer passionate about mentoring and solving problems with experience in FullStack PHP Laravel development

## # Technical Skills

- HTML
- Bootstrap
- SQL
- Eloquent ORM
- Jquery
- Github
- Git

- CSS
- Composer
- NPM
- Jira
- Scrum/Kanban
- Figma

- PHP
- Laravel
- Laravel-Blade
- Laravel-JetStream/Inertia
- Laravel-Breeze
- Laravel-sail
- JavaScriptVue
- RESTful APIs

# **#Portfolio Experience**

## JustApply | Demo | code

Skills-Laravel-Blade / BootstrapVue / Laravel-Breeze / Eloquent ORM / Laravel-Sail

JustApply a MVP job tracking application that helps users keep track of job application listings and the application status.

♦ Created user account creation/Authentication using Laravel Breeze.

4 Added ability to create job application listing to be tracked on a user's account.

Implemented ability to update job application status.

#### JustFixit | Demo | code

Skills-Laravel/jetStream inertia-Vue.js / BootStrapVue / Eloquent ORM / Laravel-Sail

Just fix it is an MVP IT help desk ticketing application.

- ▶ Implemented ability to add ticket queues
- ▶ Created ticket search through ticket ID
- Applied ticket count per individual queue
- ▶Set up ability to show tickets assigned to specific queue
- Added ability to update assigned users, priority status, and ticket status
- Setup reply section for users to leave notes on the ticket

#### GetPaidInvocing | Demo | Code

Skills-Laravel/jetStream inertia-Vue.js / BootStrap 5 / MailGun API / Laravel-Sail

GetPaidInvocing is an MVP invoice tool that allows users to create and send customers invoices to their email.

lmplemented ability to allow users to fill out invoice form data for x users. And send the data through the mailGun api.

# **#**Professional Experience

# First Call Resolution | Technical Support Rep | Ecomerce Rep

April 2018-present: NorthBend OR | Remote

- ▶ Extensive customer service contact through email chat and phone support
- ▶ Provide specific troubleshooting for the Zwift cycling game
- □ Give customer support for all store purchases and answer other customer inquiries regarding store products.

## #Education

University of Phoenix / Associate's of art's information technology

September-2016: Phoenix AZ

University of phoenix / Certificate in programming

September- 2016 : Phoenix AZ