



TAMS Release Notes

Version 3.09.01.00

May 25, 2022

What's in this release

- AAA battery warranty replacement program updated on May 1, 2022 and the previous program are both supported in TAMS. Warranty adjustment details display correctly on customer invoices.
- Choose to email customers their archived statements instead of mailing a printed copy.
- The format of email addresses is automatically checked to make sure the email format is valid and only one email is entered. Using the correct email format ensures customers receive email invoices and statements.

See below for details on the improvements and fixes in this release.

Improved

Invoices

AAA battery warranty

[TNSS-3089/3090/3091/3336/3249](#)

This improvement applies to the AAA battery warranty update effective on May 1, 2022.

- The new battery warranty removes the prorata from the non-AAA battery warranty. And for AAA batteries, the new battery warranty is a percentage of the customer's price based on the number of months the battery has been in service.
- The new battery warranty includes a free replacement period of 36 months with adjustments based on percentage instead of the dollar adjustment in the previous warranty.

Both the previous AAA battery warranty and current warranties are supported.

- AAA batteries purchased *before* May 1, 2022 receive dollar adjustments.
- AAA batteries purchased *after* May 1, 2022 receive the following percentage adjustments based on purchase date:

| Purchase date | Adjustment percent |
|------------------------|--------------------|
| On or before 36 months | Free |
| 37-48 months | 40% |
| 49-60 months | 25% |
| 61-72 months | 10% |

We've updated the **Invoice** screen and the printed invoice, so the AAA battery warranty adjustment displays correctly and clearly to help your sales staff explain the adjustment to the customer.

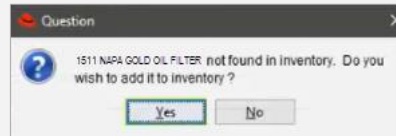
Invoices

Buy online pick up in store

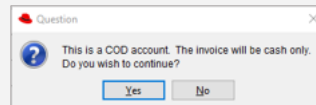
TNSS-3358, TNSS-3500, TNSS-3322

We've taken out some of the extra steps for processing BOPIS orders.

- When customers order parts that do not exist in your TAMS system inventory, the part is automatically added. This message no longer displays. Now, after acknowledging BOPIS messages, you go right to the customer's invoice.



- We also removed this message when recalling saved BOPIS.



- Main counter stores can now order parts for BOPIS orders using **RADS**. Previously, when a BOPIS order went to the **Invoice** screen, the **DC** field was not available, and you had to save BOPIS order, create a new order under *Customer 0*, and then order the parts with **RADS**. Or you had to keep the BOPIS order open in one **TAMS** session and use a second **TAMS** session to create an order under *Customer 0* through **RADS**.

- Now, you can enter **Y** in the **DC** field.

| Part # | Line | Description | Quantity | List | PD | Price | Total | Tax | Codes |
|--------|------|----------------------|----------|--------|----|----------|--------|-----|-------|
| 1511 | FL | NAPA GOLD OIL FILTER | 1.00 | 0.0000 | | 101.9900 | 101.99 | Y-Y | T |

- Then, select **Ready for pickup** to go **RADS** request activity screen.

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Accounts receivable

Customer A/R activity

TNSS-3315

You can now send customers archived statements from the **Customer A/R activity** screen. An **Email archived statements** button has been added so you can choose to email or print.

The screenshot shows the 'Customer A/R Activity' screen. It includes a search bar, customer information (Name, Address, Phone, Fax), and a list of available statement dates. A new 'Email Archived Statement' button has been added at the bottom right.

Invoices and closing statements

TNSS-3308

You can now send customers interim and closing statements. An **Email statements** button has been added so you can choose to email or print.

The screenshot shows the 'Interim Statements' screen. It includes a date range selector, a list of customers, and a new 'Email Statements' button at the bottom right.

Customer information

Customer information

TNSS-3215

*This improvement applies to stores **not using MultiStore***

You can now send branch stores customer pricing profile updates. Before when you selected to send pricing changes to branch stores, they did not include customer pricing profile updates.

Email address format validity check

TNSS-3412

We've added an email address format validity check to make sure emails are entered in the correct format. We're checking the format of all email addresses you enter anywhere in **TAMS**, including the email addresses in **Customer information (E-mail address, Email invoices, and Email statements)**, and the **NAPA Rewards** email address. Here's what we're looking for when you enter a customer email address:

- The prefix is to the left of the @ symbol.
- The domain is to the right of the @ symbol.
- For example, in the address tony@tonyrepairs.com, *tony* is the email prefix, and *tonyrepairs.com* is the email domain.
- Address contains only letters (a-z), numbers, underscores, periods, @ symbol, and dashes.
- Underscores, periods, and dashes are followed by one or more letters or numbers.

Customer information

We're also checking to make sure only 1 email is entered. Before you could enter several email addresses which resulted in no emails being sent to customers.

Fixed

Invoices

Keyboard shortcut

TNSS-2876

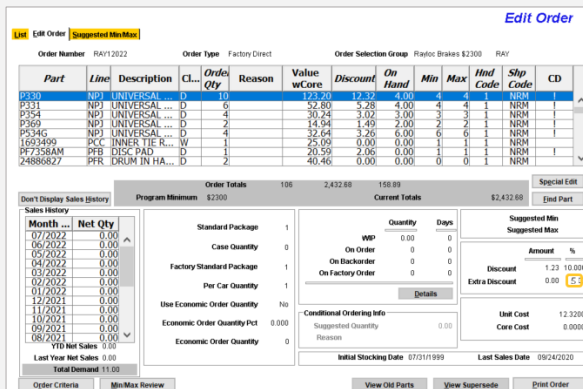
You can now use the **F5** keyboard shortcut to remove a message line in a customer's invoice. Before you could only use the mouse to remove the message.

Inventory

Factory order tables (FOTAB)

TNSS-3162

We fixed the issue on the **Edit order** screen where the factory-direct order discount did not display correctly. Before when you created a factory-direct order the *Discount* and *Extra discount* did not display correctly on the **Edit order** screen.



Customer information

Email invoices

TNSS-3476

We fixed the problem that was stopping you from making changes to **Customer information** when the invoice email address was deleted. Now, you can remove the **Email invoices** address and make other changes to the customer's information as needed.

Communications

Communication transmissions

STEL-59

We fixed the issue with stores not being able to enter a zip code with a special character (like a hyphen, 30033-1111). Now, when you enter a zip code with a hyphen, the hyphen or other special character is removed during the communication process. This ensures all zip codes are transmitted successfully between stores and APAR.

Multistore

MultiStore Customer information

[TNSS-3554](#)

Pricing profiles sent from **MultiStore** update in **TAMS**. Previously, when sending pricing profiles from **MultiStore** to **TAMS**, you received an error message in **TAMS**, and updates were not sent.

Stock check when editing purchase orders

[TNSS-3547](#)

All stores in your store ownership group show when using stock check on all parts at other stores, including parts on DNE (does not exist). Before, you did not see all your stores when checking stock.