# TAMS II

# POS Message Guide

The TAMS invoice messaging system receives notifications from external customers, suppliers, other NAPA stores and store systems. Some are informational while others are electronic orders to be sourced and delivered.

| Message Type                  | Where it is from   | What to do                           |
|-------------------------------|--|--------------------------------------|
| JOEI                          | Distribution Center   TAMS Jobber Order Entry & Invoicing message with information about special orders, or communications to be processed | Acknowledge, View, Print             |
| Interstore                    | NAPA Stores<br>Stores you have a business relationship with<br>requesting parts  | Acknowledge, Print, Invoice          |
| Integration<br>Messages       | Store System Messages from other systems such as NXP with information about re-sourcing parts for BOPIS orders or vendor cancellations     | Acknowledge, View System<br>Messages |
| PROLink                       | PROLink Customers Your registered PROLink customers requesting parts   | Acknowledge, Print, Invoice          |
| NAPA Online                   | NOL Customers<br>Internet customers requesting parts or BOPIS orders   | Acknowledge, Print, Invoice          |
| Direct Shipment<br>Messages   | NAPA Suppliers Vendors within the NAPA supply chain with information about restocking orders   | Acknowledge, View, Print             |
| Returns                       | NAPA Delivery Tracker Part returns for credit scanned via delivery driver tablet   | Acknowledge, Print, Invoice          |
| NXP Order History<br>(Button) | NXP Ordering<br>NAPA Xpress store orders   | View NXP order history and status    |

## **Invoice from a Message**

Use the following steps to acknowledge a message and create an invoice from an Interstore, PROLink, NAPA Online or Returns message in point of sale.

### **Steps**

1. Select Message.

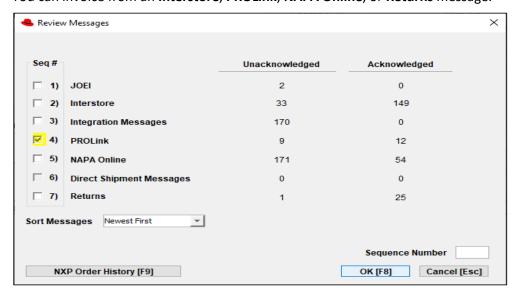


The Review Messages screen displays.



2. Select a message type to invoice.

You can invoice from an Interstore, PROLink, NAPA Online, or Returns message.

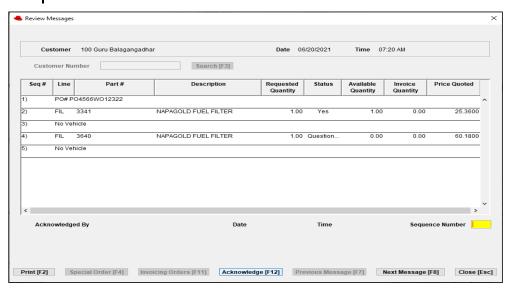


#### 3. Click OK.

The most recent unacknowledged message displays when sorted by Newest First.



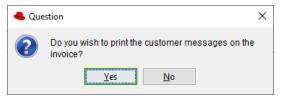
Review other messages by selecting **Next Message** or **Previous Message**.



- 4. Acknowledge the message.
- 5. Invoicing Orders is available on the acknowledged message, select to invoice.



Click **Yes** to print any customer messages on the invoice.



The invoice displays.

